

### CYBERSECURITY AWARENESS DAY 23

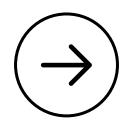
Let's talk about Social Engineering



## What is Social Engineering?



It can be defined as a psychological manipulation used by cybercriminals to trick people into giving away information, access, or money.



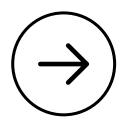
#### Why It Works



Hackers know one secret, People are emotional, not logical.

They exploit emotions like:

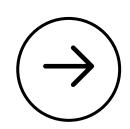
- Fear ("Your account will be blocked!")
- Urgency ("Act now or lose access!")
- Trust ("I'm from your bank.")



## **Common Types of Social Engineering**



- Phishing: Fake emails that steal your login details.
- **Smishing:**Fraudulent SMS messages with links.
- **Vishing:** Voice scams pretending to be bank or telecom staff.
- Pretexting: A false story to get your info ("I'm updating your file.")
- **Baiting:** "Free" USB drives or downloads laced with malware.
- Tailgating: Following employees into restricted buildings.

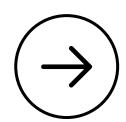


#### **Real-Life Examples**



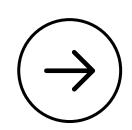
- A "bank agent" calls, asking you to confirm your OTP.
- A "recruiter" sends you a link to "apply for a remote job."
- A "delivery company" texts you to "track your package."
- A "friend" messages you for urgent financial help.

All seem normal until you realize it's not them.



## New Social Engineering in 2025

- Deepfake Voice Scams: Algenerated voices of loved ones or bosses.
- Fake WhatsApp Business Accounts:Impersonating companies.
- AI-Written Phishing Emails: Perfect grammar, realistic tone.
- Romance & Investment Scams: Emotional bonding before fraud.



#### How to Spot It

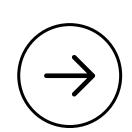


- Look for urgency "Do this now!"
- Be suspicious of unknown links or attachments.
- Verify sender identity through another channel.
- Don't overshare personal details online.
- If it sounds too good to be true it is.

#### **How to Protect Yourself**



- Use 2FA and password managers.
- Pause before reacting emotionally.
- Report scams immediately to your bank or platform.
- Stay updated on new scam trends.





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