

# TOCILIZUMAB PHARMACY PROCESS FLOW

## MRP Orders Tocilizumab

Approval form is completed with appropriate signatures along with tocilizumab order



## Incomplete Forms

**ONLY COMPLETED FORMS ARE CONSIDERED FOR DISPENSING**

ALL criteria must be met under a disease category at the time of dispensing in order to be eligible for tocilizumab. Patients must not meet any of the exclusion criteria.

Pharmacists who receive incomplete approval forms are to contact the MRP to correct and resubmit form.

See CIVA Procedures for Tocilizumab Supply



IF

More than  
6000 mg  
Available

Less than  
6000 mg  
Available

## Order Received By Pharmacist

### Monday – Friday (8am – 4pm)

**Clinical pharmacist** reviews form to make sure appropriate boxes are checked (*not a clinical review*). Contact MRP if issues with form completion. **Clinical pharmacist** processes order for tocilizumab.

### Evening, Overnight & Weekends/Holidays

**Dispensary pharmacist** reviews form to make sure appropriate boxes are checked (*not a clinical review*). Contact prescriber for issues with form completion. **Dispensary pharmacist** processes order for Tocilizumab.

See Process for Critical Shortage Of Tocilizumab



Tocilizumab Process FAQs



List of Critical Care & ID providers



## REMINDER

4 x 200mg vials **OR** 2 x 400mg vials **must remain in stock at ALL times** in pharmacy for approved non-COVID indications.

# PHARMACY PROCESS FOR CRITICAL SHORTAGE OF TOCILIZUMAB



This Process Should Be Followed When Tocilizumab Supply Is Less Than or Equal to 10 X 400mg Doses (Or Equivalent)

1

## Order Received By Pharmacist

All orders should be completed and in the inbox by the 9am or 3pm cut off

**Monday – Friday (8am – 4pm)**  
**Clinical pharmacist** reviews form to make sure appropriate boxes are checked (*not a clinical review*). Contact MRP if issues with form completion.  
**Clinical pharmacist** enters PHA Note to indicate “tocilizumab order” and contacts **BCH Dispensary pharmacist** to alert them to the order and to specify if patient considered ‘moderate’ or ‘severe’.

**Evening, Overnight & Weekends/Holidays**  
**Dispensary pharmacist** reviews form to make sure appropriate boxes are checked (*not a clinical review*). Contact prescriber for issues with form completion.  
**Dispensary pharmacist** enters PHA Note to indicate “tocilizumab order”. **EGH Dispensary pharmacist** to contact **BCH Dispensary pharmacist** to alert them to tocilizumab orders at EGH and to specify if patient considered ‘moderate’ or ‘severe’.

2

## Scheduled Assessment (9am & 3pm)

**BCH Dispensary pharmacist** to assess available tocilizumab stock

**BCH Dispensary pharmacist** to assess if sufficient supply is available to fill all tocilizumab orders at both sites.

IF

### Sufficient Supply for Eligible Patients

No Randomization Necessary

**Monday – Friday**  
**BCH Dispensary pharmacist** to contact **Clinical pharmacist** to enter tocilizumab orders.

**Weekends/Holidays**  
**BCH Dispensary pharmacist** to enter tocilizumab orders at BCH & contact **EGH Dispensary pharmacist** to enter tocilizumab orders at EGH.

### Insufficient Supply for Eligible Patients

Randomization Occurs

**Monday – Friday**  
**BCH Dispensary pharmacist** to contact **Clinical pharmacist** to enter orders for patients who were randomized to receive tocilizumab, and inform of those who were randomized but did not receive tocilizumab due to insufficient supply (*see Managing Patients Not Randomized to Receive Tocilizumab*). **Clinical pharmacist** to let MRP know of randomization decision.

**Weekends/Holidays**  
**BCH Dispensary pharmacist** to inform respective **Dispensary pharmacists (EGH/BCH)** to enter orders for patients who were randomized to receive tocilizumab. Respective **Dispensary pharmacists** to contact MRP for patients who were randomized but did not receive tocilizumab due to insufficient supply (*see Managing Patients Not Randomized to Receive Tocilizumab*).



Randomization Priority

If supply is insufficient for all patients, priority given to patients in Critical Category

Sufficient Supply for All Critical Patients

- Critical Patients approved
- Moderate patients to be randomized

Insufficient Supply for Critical Patients

- Critical patients to be randomized
- Moderate patients are not entered into randomization process

Managing Patients Who Do Not Receive Tocilizumab after Randomization

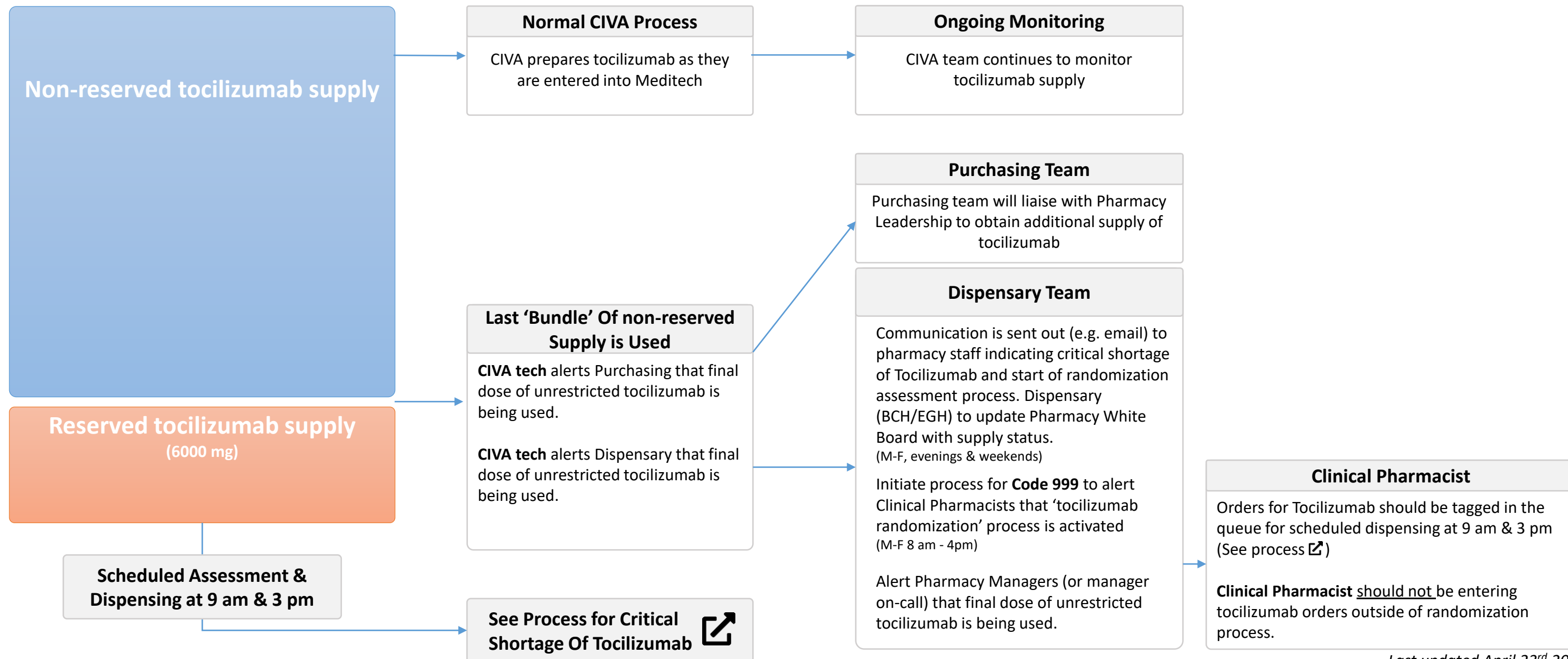
Monday – Friday

BCH Dispensary pharmacist to contact Clinical pharmacist to inform of those who did not receive tocilizumab due to insufficient supply. Clinical pharmacist to inform MRP of patients who did not receive tocilizumab due to insufficient supply. MRP to document randomization decision in medical record.

Weekends/Holidays

Dispensary pharmacist (EGH/BCH) to inform MRP of patients who were randomized but did not to receive tocilizumab due to insufficient supply. MRP to document randomization decision in medical record.

# TOCILIZUMAB DISTRIBUTION & CIVA PROCESS





# Frequently Asked Questions

**My patient has been prescribed Tocilizumab but is being transferred to another facility. Can I dispense tocilizumab before they go?**

Yes. Patients who have met eligibility criteria, have a completed form and an active order can be dispensed tocilizumab prior to being transferred to another facility.

*NOTE: This only applies in situations when there is sufficient supply of tocilizumab and randomization is not occurring.*

**I received a form that has a conditional approval based on a pending lab result. What do I do?**

Tocilizumab forms should only be completed once all lab tests are available. Forms that have missing eligibility criteria cannot be processed until all results are available in order to determine eligibility. If receiving incomplete forms, pharmacists should reach out to the prescriber to inform them that Tocilizumab will not be dispensed unless a completed form is submitted that meets approval criteria.

**I received a form filled out with eligibility criteria from both moderate and critical illness, but not all criteria in a category are met. Can I dispense tocilizumab?**

Patients must meet all eligibility criteria from a given category to be considered for tocilizumab therapy. Forms that have incomplete criteria are not eligible for dispensing and require clarification/follow-up with the MRP.

**I received a form signed by a single physician. Is this considered an approved tocilizumab form?**

Forms signed by critical care physicians or infectious disease specialists do not require additional approval signatures. Forms signed by hospitalists, General internal medicine (internists), or other sub-specialists require a secondary approval signature from either a critical care physician or an infectious disease specialist.

**Who can I contact if I am having difficulty with prescribers or the process (e.g. logistics, randomization, etc.)?**

Pharmacy staff are encouraged to reach out to the Pharmacy managers to help with challenging situations.

**My patient is on a different corticosteroid than dexamethasone, do they need to be switched to be eligible for Tocilizumab?**

Patients receiving an alternative corticosteroid that is dose equivalent to at least Dexamethasone 6 mg daily are eligible for Tocilizumab.

# List of Critical Care & Infectious Disease Specialists



## Critical Care Physicians

Alex Patel	Jasmine Grenier
Alexandra Binnie	Melissa Hayward
Alexandra McMillan	Michael Beyea
Anand Pandya	Michael Miletin
Andrew Gibson	Mika Hamilton
Andrew Healey	Omar Hayani
Brian Minnema	Sabir Chaudhry
Brooks Fallis	Sameer Sharif
David Katz	Steven Skitch
David Paskar	Sebastien Trop
Diana Ulic	Shankar Sivananthan
Elizabeth Powell	Tracy Luk
Elliott Owen	Yuri Moltyaner
Ioana Ciric	

## Infectious Disease Physicians

David Richardson	Mahin Baqi
Sergio Borgia	Thomas Havey