Defect submission

Theme description

Raise defects on the assigned instance of JIRA. Practice JIRA usage by creating filters for raised defects and dashboards to display the results.

All raised defects should use appropriate severity and priority classification.

What you'll learn

- ❖ Best practices in raising of defects in JIRA
- ❖ Filtering and reporting the filter results through the JIRA Dashboards
- ❖ Best practices for severity and priority

Best practices

- ❖ *Summary* – short relevant description of the observed issue
- ❖ *Steps to reproduce* – detailed steps that are required to be performed for the defect to be reproduced. Usage of the test case steps up till the failed one, can be an easy approach.
- ❖ *Actual result vs. Expected result* – Actual result refers to what the user will encounter after the Steps to Reproduce have been executed, and Expected Results refers to what the desired/expected result should have been.
- ❖ *Affects version vs. Fix version* – Affects version refers to the software version in which the defect was encountered while Fix version refers to the software version in which a fix is provided.
- ❖ *Environment* – Test environment in which the defect was encountered.

Defects to be raised

- ❖ User can advance to the registration form if only checking the terms and condition checkbox
- ❖ *Phone number* field allows special characters and max length is 20
- ❖ *Name* field max length is restricted to 10
- ❖ *Cunostinte engleza* does not allow user to proceed with medium
- ❖ Max length of *Password* is restricted to 5
  Date of birth calendar can display future dates