

# Computer Service Technician

## Certificate

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### Program Objective

This program prepares students to deal with the problems they may encounter when servicing Personal Computers. It provides in-depth knowledge of computer hardware. Students will have practical hands-on experience in troubleshooting computer problems and assembling a computer.

This program prepares students to take the CompTIA A+, Network+, and Security+ certification exams.

### Program Notes

Tuition fees include student manuals and all other course material. Financial assistance may be available to qualified students.

Graduation requirements:

Students must achieve a 75% average to obtain a diploma.

### Method of Delivery

Online training supported by Academy of Learning College facilitators or online instructors.

### Career Opportunities

Graduates of this program will find opportunities working as bench technicians for small to medium sized PC or electronics companies as well as large PC related manufacturing operations. They may also find positions in computer sales and service.

After some experience, they may wish to open their own computer repair service.

### Duties and Responsibilities

- Provide comprehensive technical skills relating to maintenance and repair of PC hardware.
- Understanding design and application of PC software and operating systems.

### Personal Attributes Required

- A strong desire or aptitude for working with technology
- An aptitude for problem solving
- Good English reading skills

### Admission Requirements

Grade 12 or equivalent or Mature Student Status.

Courses are open to any applicant who possesses a good command of the English language and is able to follow instruction.

An admissions interview will be administered to determine if the applicant has the required interest, motivation, and entry-level skills to take this program.

Full-time students must attend the required hours per week as per the course schedule and may do so at times convenient to them.

Part-time students may set their own schedules to a minimum of two training sessions per week. These times may be scheduled during the day, evenings, or on weekends.

### Competencies upon Completion

#### Core Courses

- **PC Troubleshooting**  
CompTIA A+ 220-1101 and CompTIA A+ 220-1102
- **Computer Networking**  
CompTIA Network+ and Security+