ABNER LEONEL CANO

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📍 Guatemala

Objectives

I want to develop professionally in Canada by finding a job offer, whith which I have the goal of continuing a postgraduate degree in Canada related to cyber security.

Education

Mariano Galvez of Guatemala

2017 - Present

10th Semester Systems Engineering ando computer Science

80 pts

Edutek

2022 - Present

CCNA - CISCO

80

Work Experience

1.) Planta industrial de Guatemala | Grupo PDC

March 2015 - February 2020

Operations Support in the Production Area

Support in operations in the área of Production ando packaging of chemical products.

2.) Ingenio Pantaleón de Guatemala Zafra 2020 - 2021

October 2020 - May 2021

Assistant in Farming Monitoring Center

In charge of Monitoring in real time the equipment of the farming operations. Reporting deviations according to the parameters established in the protocols.

3.) Aceros de Guatemala | Corporation AG

June 2021 - December 2021

Professional practices

Professional internship, closure of pensum.

Carrying out the activities:

- On- Site and remote technical support.
- Carrying out preventive maintenance on Dell computer equipment.
- Structured network cabling.
- Azure Services Management.

4.) Ingenio Pantaleón de Guatemala Zafra 2021 - 2022

December 2021 - May 2022

Assistant in Farming Monitoring Center

In charge of Monitoring in real time the equipment of the farming operations. Reporting deviations according to the parameters established in the protocols

5.) Aceros de Guatemala | Corporation AG

August 2022 - Currently

Technical Support Assistant Level 2

Currently working as a computer support technician performing the tasks:

- Technical support for remote and face-to-face users
- Administration and creation of users in Active directory.
- Preventive and logical maintenance on Dell Brand equipment.
- Administration and support for Ricoh printers.
- Network administration .

Skills

- Remote technical support
- Knowledge of database and programming languages
- Resolution of logical software failures at the user level
- Knowledge of computer equipment.
- Technical knowledge of computer equipment and programs.

Competencies

Teamwork

Analysis capacity

Creativity and innovation

Adaptability