



ING. ANIL ACAR

FRONTEND WEB DEVELOPER

CONTACTS

Mobile: +420 777 819 224

E-mail: anil.acar@hotmail.com

Linkedin: [linkedin.com/in/anil-acar-cz](https://www.linkedin.com/in/anil-acar-cz)

GitHub: github.com/Acarjs

I HAVE WORK PERMISSION

EDUCATION

- **Vysoká Škola Báňská - Technical University of Ostrava (Ostrava/CZ)**
- **Structural Engineering – MSc. Degree(ING.)**
(2019-2021)(GPA: 4.00/4.00)
- Also, Erasmus student in Civil Engineering Department (09/2014 – 02/2015)
- **Anadolu University (Eskisehir/TUR)**
- **Civil Engineering – BSc. Degree**
(100% English)(2011-2016)
- *** **Vysoká Škola Báňská - Technical University of Ostrava**
- **Civil Engineering and Applied Mathematics – PhD. (2021)**
- ***Dropped a week before starting date due to my career in IT field.

LANGUAGES

English: B2 Level
Czech: B1 Level
Turkish: Native Speaker

PROFILE

Graduated from university with Master of Science degree in Structural Engineering Department at VŠB - Technical University of Ostrava.

Familiar with HTML, CSS/Bootstrap, JavaScript, React JS, and Git. Implementing small projects by plenty of daily using those technologies as a self-taught developer. I have volunteered 1+ years of my time to gain professional level experience using these skills.

2+ years of IT Technical Support experience targeted to learn the ability to simplify, manage and resolve problems in a professional and timely manner.

SKILLS

- JavaScript
- HTML5
- GIT
- React JS
- CSS3/Bootstrap
- MS Office

MINI PROJECTS

- **Sticky Notes App** – used React JS, JavaScript, CSS, HTML.
 - **Link:** <https://acarjs.github.io/sticky-notes/>
 - **Code-link:** <https://github.com/Acarjs/sticky-notes>
- **Clock App** – used JavaScript, CSS, HTML.
 - **Link:** <https://acarjs.github.io/clockApp/>
 - **Code-link:** <https://github.com/Acarjs/clockApp>
- **Daily Drink Water App** – used JavaScript, CSS, HTML.
 - **Link:** <https://acarjs.github.io/DrinkWaterApp/>
 - **Code-link:** <https://github.com/Acarjs/DrinkWaterApp>

EXPERIENCE

- **IBM / Kyndryl Client Center, s.r.o. (Brno/CZ)**
 - **Backup Administrator (2nd Level) (January 2023 – At present)**
 - Performing backup data management for clients and server infrastructure,
 - Working with the data stored in tapes and disks.
 - **IT Support Specialist (1st Level) (January 2021 – December 2022)**
 - Awarded Client Dedication Award and 4 times Employee of the Month,
 - Trained/mentored 4 different newcomers,
 - Processed the most amount issues (an average of 30 per workday) among all team members in 2021,
 - Provided full-capacity IT services with 99% accuracy to employees of partner companies,
 - Used tools to determine users' problems or requests; provided Level 1 IT support and resolved the users' issue when applicable, or transferred it to Level-2 support, by following SLA guidelines,
 - Resolved inbound and outbound phone calls, self-service web tickets, and chats for a certain account,
 - Managed monitoring incoming/existing tasks, following the Knowledge Base,
 - Communicated urgent issues with internal groups to resolve or escalate tickets when needed,
 - Familiarity with CRM systems and practices, Microsoft Office Suite, ServiceNow, Five9, SAP GUI, IBM (iSeries), GlobalProtect VPN, Teams, VMWare, Active Roles, Workspace, LogMeIn, MS Azure, Cisco WebEx, Secure-ONE.
- **KP Revital s.r.o. (Ostrava/CZ)**
 - **Site Civil Engineer (June 2017 – September 2018)**
 - Worked as site and office engineer from the beginning to end process at worksites,
 - Managed work organizations at 3 different worksites simultaneously,
 - Designed and developed 2 family home projects in AutoCAD software,
 - Executed reconstruction of nursing home building with structural changes of building foundation,
 - Launched calculation of the amount of all materials, saved up to 10% of the actual project budget,
 - Prepared work schedules and resolved problems at worksites,
 - Created weekly progress presentations.
- **Dorce Prefabricated Build. and Const. Industry Trade Inc. (Ankara/TUR)**
 - **Production Engineer (August 2016 – January 2017)**
 - Executed every part of production and construction of the 3-floor Modular Container Units,
 - Performed tasks on 5000 Prefabricated Containers Production Project.