## **Data Mining**

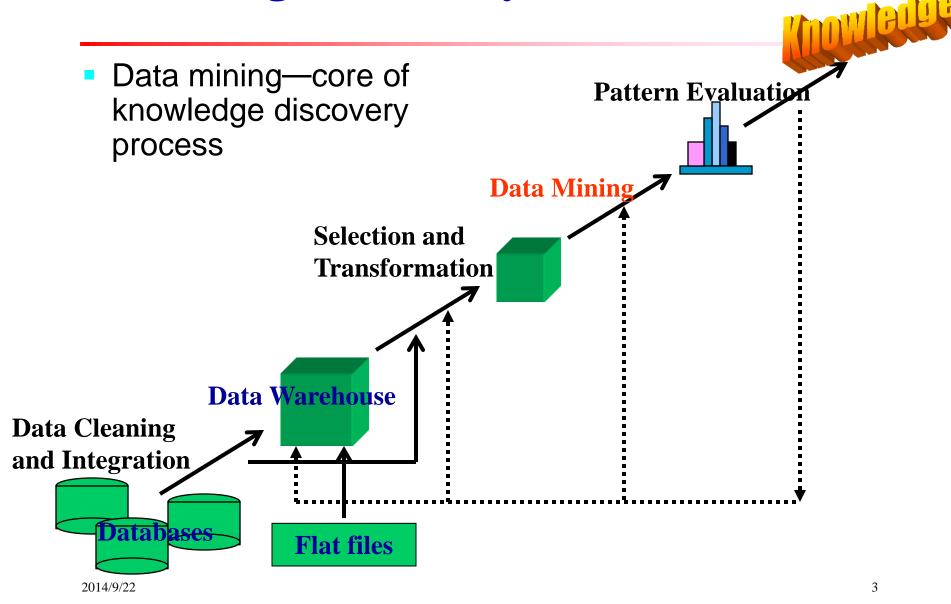
Instructor: Associate Prof. Ying Liu

University of Chinese Academy of Sciences

#### Data Warehouse and OLAP Technology Overview

- What is a data warehouse?
- A multi-dimensional data model
- Data warehouse architecture
- Data warehouse implementation
- From data warehousing to data mining

#### **Knowledge Discovery (KDD) Process**



#### What is Data Warehouse?

- "A data warehouse is a subject-oriented, integrated, time-variant, and nonvolatile collection of data in support of management's decision-making process." — W. H. Inmon
- Defined in many different ways, but not rigorously
  - A decision support database that is maintained separately from the organization's operational database
  - Support information processing by providing a solid platform of consolidated, historical data for analysis

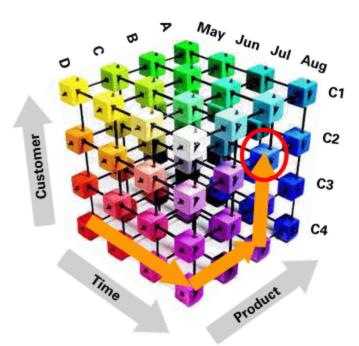
#### **Data Warehouse**

- 数据仓库将分布在企业网络中不同信息岛上的业务数据 集成到一起,存储在一个单一的集成关系型数据库中, 利用这样的集成信息,可方便用户对信息访问,可使决 策人员对一段时间内的历史数据进行分析,研究事务的 发展走势—Informix 公司
- 数据仓库是一种管理技术,旨在通过通畅、合理、全面的信息管理,达到有效的决策支持—SAS软件研究所
- 数据仓库是集成信息的存储中心,这些信息可用于查询或分析—Stanford University

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## 例子

Customer relationship management



- Banking decision support system
- Insurance decision support system

## 例子

#### Weather forecasting

- Air pressure, temperature, longitude/latitude, humidity, time, etc.
- Slice, drill down, roll up, etc.
- Query
- Multi-dimensional visualization

## Data Warehouse—Subject-Oriented

- Organized around major subjects, such as customer, product, sales
- Focus on the modeling and analysis of data for decision makers, not on daily operations or transaction processing
- Provide a simple and concise view around particular subject issues by excluding data that are not useful in the decision support process

#### Data Warehouse—Integrated

- Constructed by integrating multiple, heterogeneous data sources
  - relational databases, flat files, on-line transaction records
- Data cleaning and data integration techniques are applied
  - Ensure consistency in naming conventions, encoding structures, attribute measures, etc. among different data sources
  - When data is moved to the warehouse, it is converted

#### **Data Warehouse—Time Variant**

- The time horizon for the data warehouse is significantly longer than that of operational systems
  - Operational database: current value data
  - Data warehouse data: provide information from a historical perspective (e.g., past 5-10 years)
- Every key structure in the data warehouse
  - Contains an element of time, explicitly or implicitly
  - But the key of operational data may or may not contain "time element"

#### Data Warehouse—Nonvolatile

- A physically separate store of data transformed from the operational environment
- Operational update of data does not occur in the data warehouse environment
  - Does not require transaction processing, recovery, and concurrency control mechanisms
  - Requires only two operations in data accessing:
    - initial loading of data and access of data

## Data Warehouse vs. Operational DBMS

- OLTP (on-line transaction processing)
  - Major task of traditional relational DBMS
  - Day-to-day operations: e.g. purchasing, inventory, banking, manufacturing, payroll, registration, accounting, etc.
- OLAP (on-line analytical processing)
  - Major task of data warehouse system
  - Data analysis and decision making
- Distinct features (OLTP vs. OLAP):
  - User and system orientation: customer vs. market
  - Data contents: current, detailed vs. historical, consolidated
  - View: current, local vs. evolutionary, integrated
  - Access patterns: update vs. read-only but complex queries

#### **OLTP vs. OLAP**

	OLTP	OLAP	
users	clerk, IT professional	knowledge worker	
function	day to day operations	decision support	
DB design	application-oriented	subject-oriented	
data	current, up-to-date detailed, flat relational isolated	historical, summarized, multidimensional integrated, consolidated	
usage	repetitive	ad-hoc	
access	read/write index/hash on prim. key	lots of scans	
unit of work	short, simple transaction	complex query	
# records accessed	tens	millions	
#users	thousands	hundreds	
DB size	100MB-GB	100GB-TB	
metric	transaction throughput	query throughput, response	

## Data Warehouse vs. Heterogeneous DBMS

- Traditional heterogeneous DB integration: A query driven approach
  - Build wrappers/mediators on top of heterogeneous databases
  - When a query is posed to a client site, a meta-dictionary is used to translate the query into queries appropriate for individual heterogeneous sites involved, and the results are integrated into a global answer set
  - Complex information filtering, compete for resources
- Data warehouse: update-driven, high performance
  - Information from heterogeneous sources is integrated in advance and stored in warehouses for direct query and analysis

## Why Separate Data Warehouse?

- High performance for both systems
  - DBMS— tuned for OLTP: access methods, indexing, concurrency control, recovery
  - Warehouse—tuned for OLAP: complex OLAP queries, multidimensional view, consolidation
- Different functions and different data:
  - missing data: Decision support requires historical data which operational DBs do not typically maintain
  - data consolidation: DS requires consolidation (aggregation, summarization) of data from heterogeneous sources
  - data quality: different sources typically use inconsistent data representations, codes and formats which have to be reconciled
- Note: There are more and more systems which perform OLAP analysis directly on relational databases

#### **Exercise**

1. For the integration of multiple heterogeneous information sources, many companies in industry prefer the *update-driven* approach (which constructs and uses data warehouses), rather than the *query-driven* approach (which applies wrappers and integrators). Please describe situations where the query-driven approach is preferable over the *update-driven* approach.

#### Data Warehouse and OLAP Technology Overview

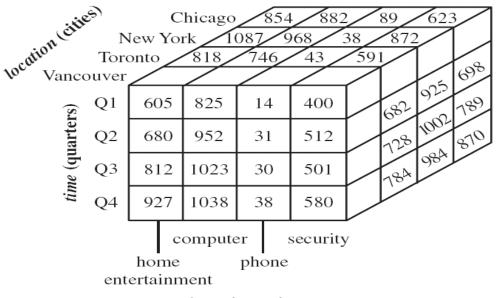
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#### From Tables and Spreadsheets to Data Cubes

- A data warehouse is based on a multidimensional data model which views data in the form of a data cube
- A data cube allows data to be modeled and viewed in multiple dimensions
  - Dimension tables, such as item (item\_name, brand, type), or time (day, week, month, quarter, year)
  - Fact table contains measures (such as dollars\_sold)
     and keys to each of the related dimension tables

# From Tables and Spreadsheets to Data Cubes

	location = "Vancouver"				
time (quarter)	item (type)				
	home	computer	phone	security	
	entertainment				
Q1	605	825	14	400	
Q2	680	952	31	512	
Q3	812	1023	30	501	
Q4	927	1038	38	580	

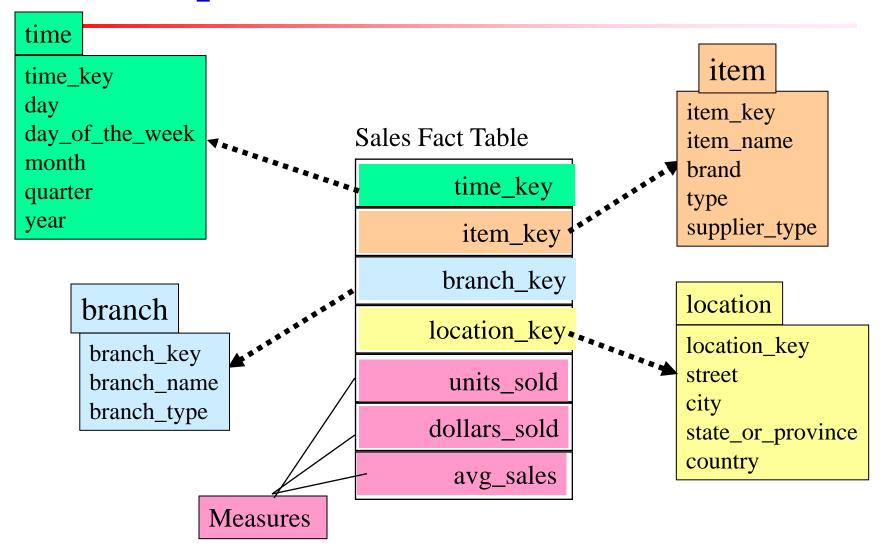


item (types)

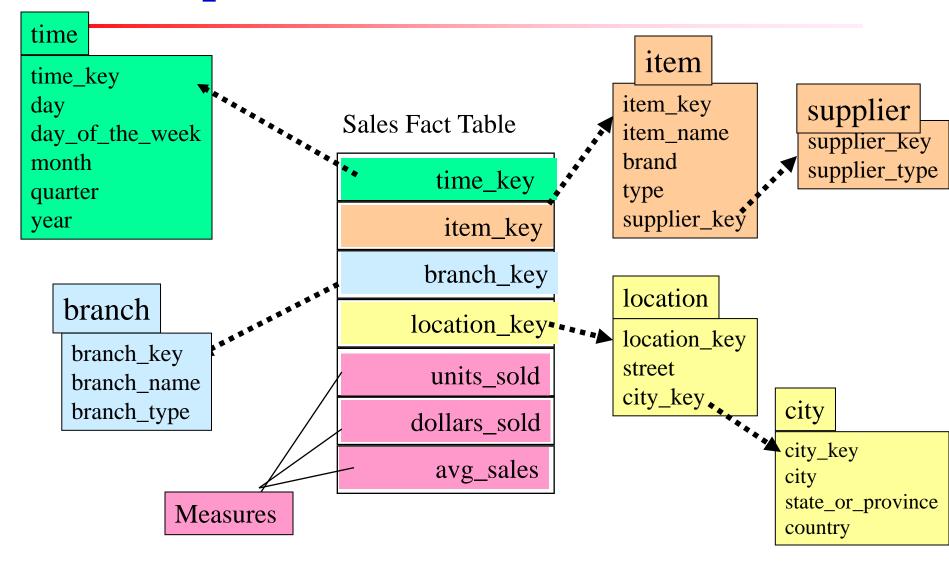
#### **Conceptual Modeling of Data Warehouses**

- Modeling data warehouses: dimensions & measures
  - Star schema: A fact table in the middle connected to a set of dimension tables
  - Snowflake schema: A refinement of star schema where some dimensional hierarchy is normalized into a set of smaller dimension tables, forming a shape similar to snowflake
  - Fact constellations: Multiple fact tables share dimension tables, viewed as a collection of stars, therefore called galaxy schema or fact constellation

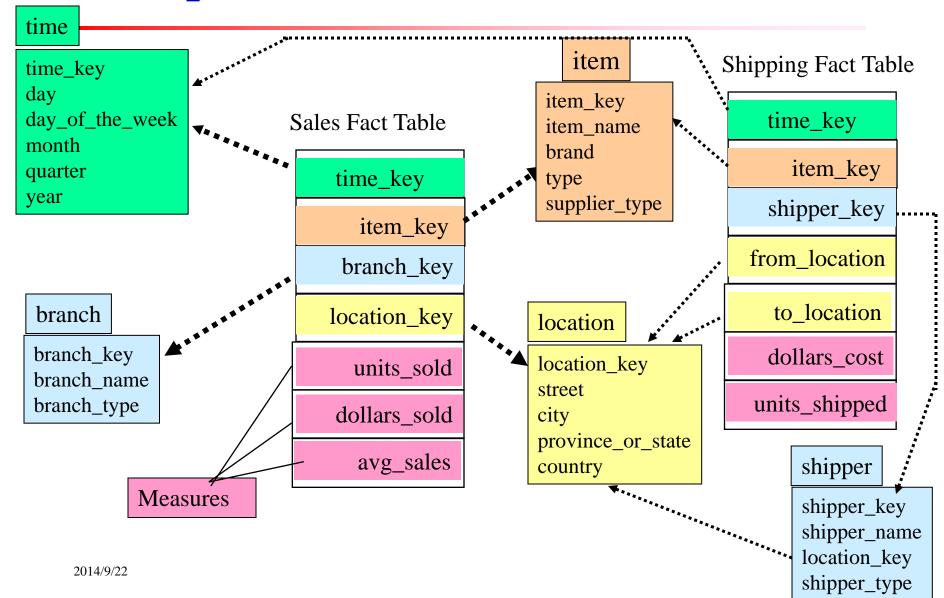
#### **Example of Star Schema**



#### **Example of Snowflake Schema**



#### **Example of Fact Constellation**



## **Cube Definition Syntax in DMQL**

Cube Definition (Fact Table)

```
define cube <cube_name> [<dimension_list>]:
    <measure_list>
```

Dimension Definition (Dimension Table)

```
define dimension <dimension_name> as
  (<attribute_or_subdimension_list>)
```

- Special Case (Shared Dimension Tables)
  - First time as "cube definition"
  - define dimension <dimension\_name> as <dimension\_name\_first\_time> in cube <cube\_name\_first\_time>

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#### **Defining Star Schema in DMQL**

- define cube sales\_star [time, item, branch, location]: dollars\_sold, avg\_sales, units\_sold
- define dimension time as (time\_key, day, day\_of\_week, month, quarter, year)
- define dimension item as (item\_key, item\_name, brand,
   type, supplier\_type)
- define dimension branch as (branch\_key,
   branch\_name, branch\_type)
- define dimension location as (location\_key, street, city,
   province\_or\_state, country)

## Defining Snowflake Schema in DMQL

```
define cube sales_snowflake [time, item, branch, location]:
        dollars_sold, avg_sales, units_sold
define dimension time as (time_key, day, day_of_week, month,
  quarter, year)
define dimension item as (item_key, item_name, brand, type,
   supplier(supplier_key, supplier_type))
define dimension branch as (branch_key, branch_name,
   branch_type)
define dimension location as (location_key, street, city(city_key,
   province_or_state, country))
```

## **Defining Fact Constellation in DMQL**

```
define cube sales [time, item, branch, location]:
         dollars_sold, avg_sales, units_sold
define dimension time as (time_key, day, day_of_week, month, quarter,
   year)
define dimension item as (item_key, item_name, brand, type,
   supplier_type)
define dimension branch as (branch_key, branch_name, branch_type)
define dimension location as (location_key, street, city, province_or_state,
   country)
define cube shipping [time, item, shipper, from_location, to_location]:
         dollar_cost, unit_shipped
define dimension time as time in cube sales
define dimension item as item in cube sales
define dimension shipper as (shipper_key, shipper_name, location as
   location in cube sales, shipper_type)
define dimension from_location as location in cube sales
define dimension to location as location in cube sales
```

#### **Exercise**

- 1. Suppose that a data warehouse consists of three dimensions *time, doctor, and patient*, and two measures count and charge, there charge is the fee that a doctor charges a patient for a visit.
- (1) Draw a schema diagram for the data warehouse.

## How to Generate a Specified Data Cube?

DMQL specification is translated into SQL query

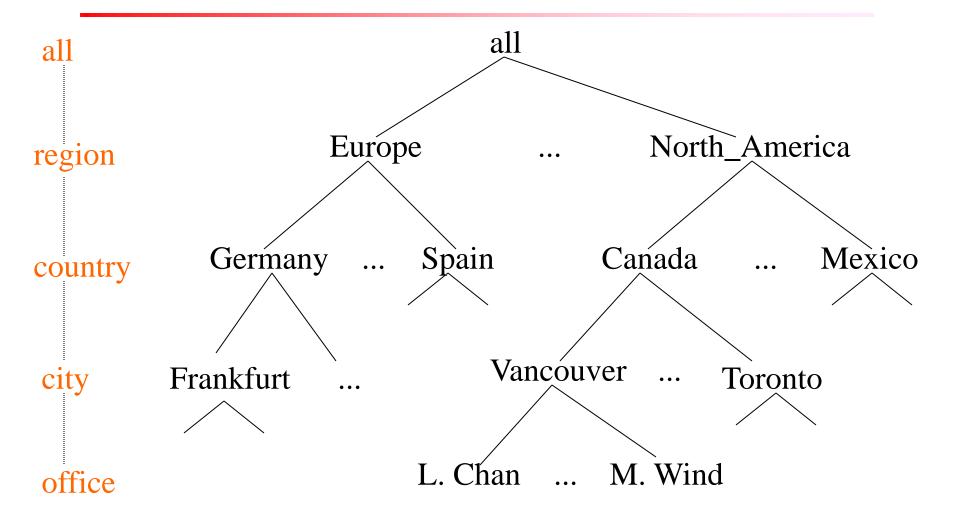
```
define cube sales_star [time, item, branch, location]:
     dollars_sold, units_sold, units_sold
```

#### translator \_\_\_\_

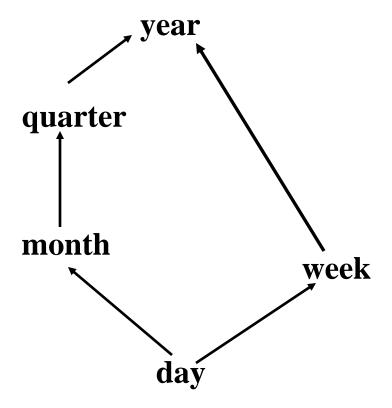


```
select s.time_key, s.item_key, s.branch_key, s.location_key,
  sum(s.number_of_units_sold*s.price), sum(s.number_of_units_sold)
from time t, item i, branch b, location l, sales s,
where s.time_key = t.time_key and s.item_key = i.item_key
  and s.branch_key = b.branch_key and s.location_key = I.location_key
group by s.time_key, s.item_key, s.branch_key, s.location_key
```

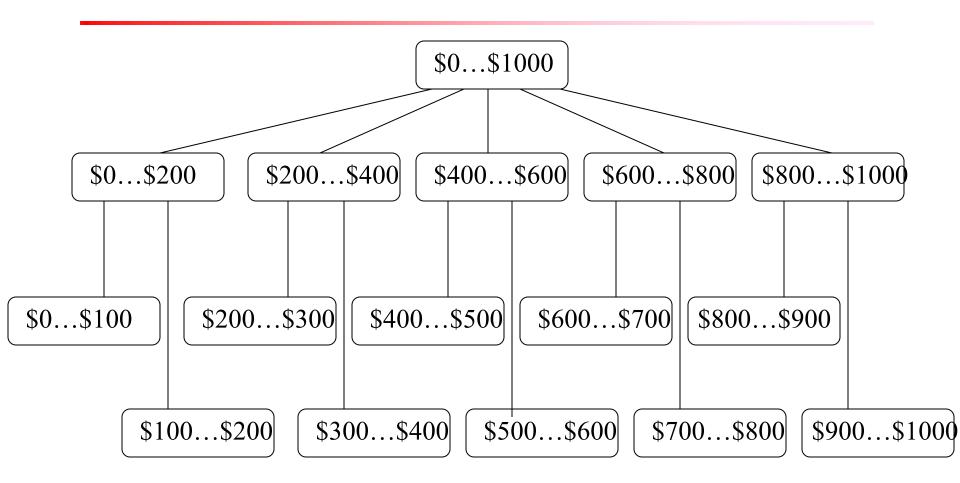
#### A Concept Hierarchy: Dimension (location)



## A Concept Hierarchy: Dimension (time)



#### A Concept Hierarchy for Numeric Values

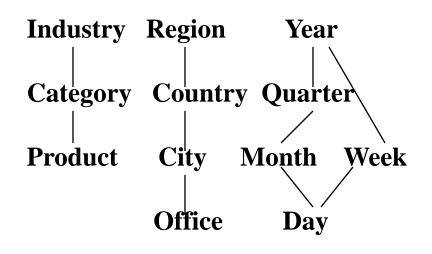


#### **Multidimensional Data**

Sales volume as a function of product, month, and region

Product time

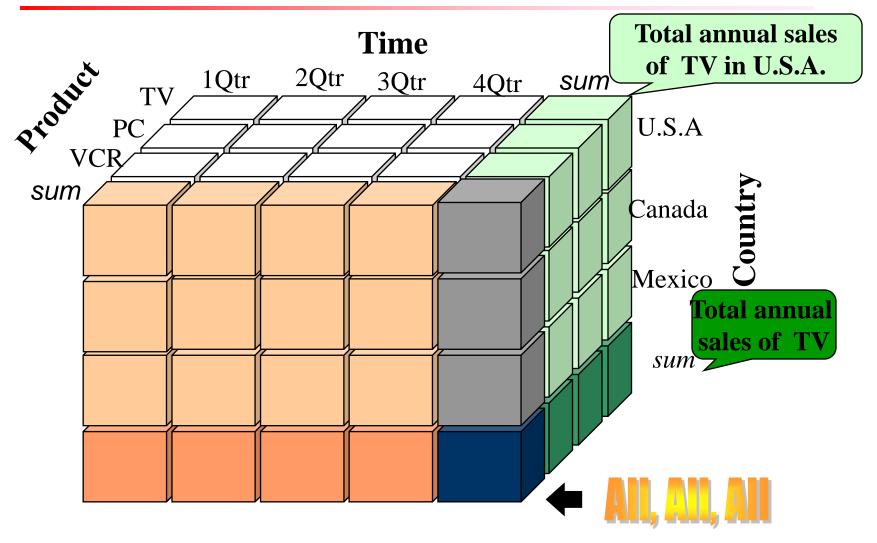
Dimensions: Product, Location, Time Hierarchical summarization paths

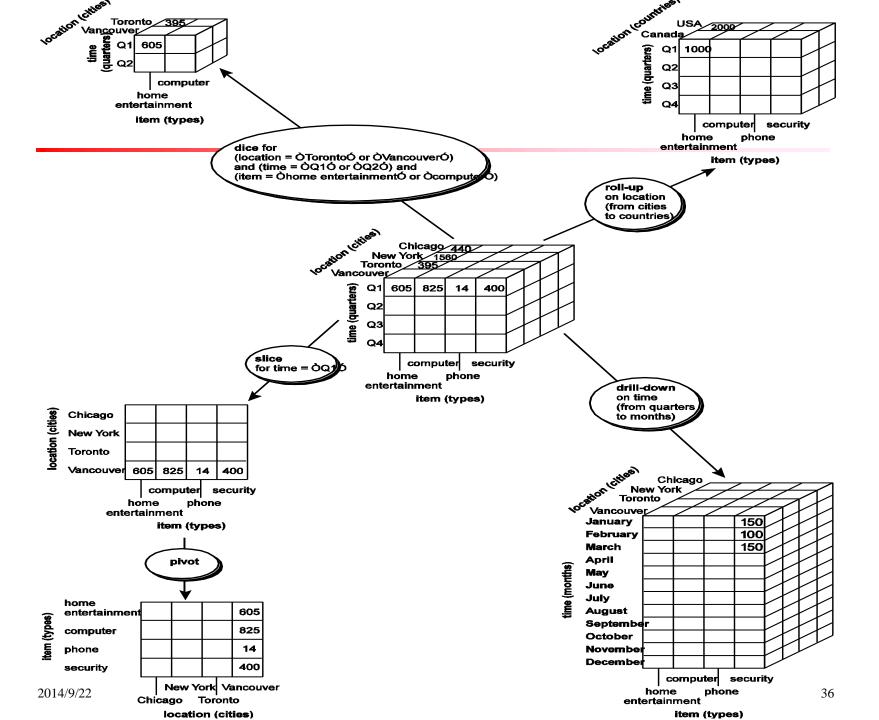


## **Typical OLAP Operations**

- Roll up (drill-up): summarize data
  - by climbing up hierarchy or by dimension reduction
- Drill down (roll down): reverse of roll-up
  - from higher level summary to lower level summary or detailed data, or introducing new dimensions
- Slice and dice: project and select
- Pivot (rotate):
  - reorient the cube, visualization, 3D to series of 2D planes

#### A Sample Data Cube





# **OLAP Operations**

## Other operations

- drill across: involving (across) more than one fact table
- drill through: through the bottom level of the cube to its back-end relational tables (using SQL)
- rank top N or bottom N items in lists
- Compute average, variance, deviation

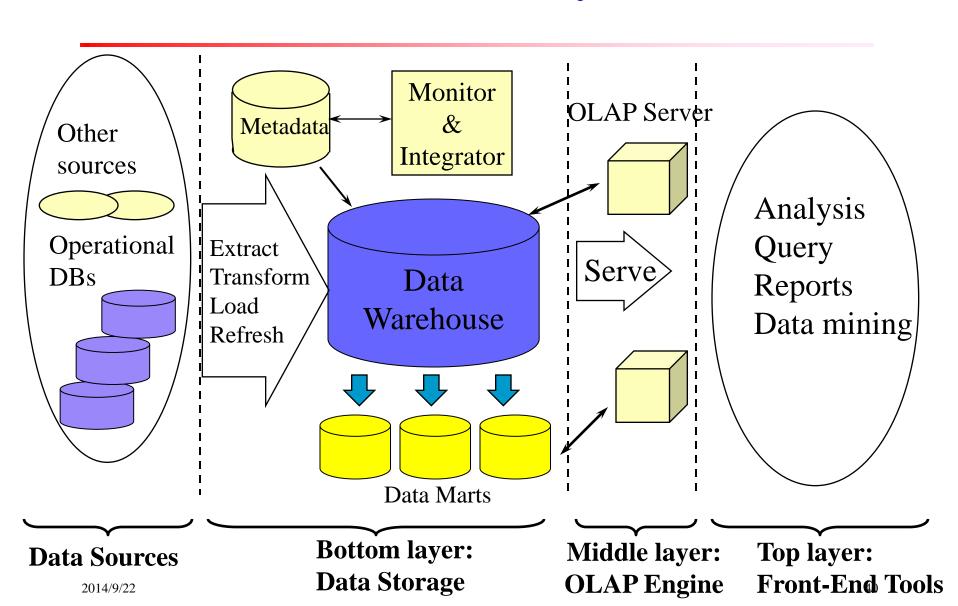
## **Exercise**

- 1. Suppose that a data warehouse consists of three dimensions *time, doctor, and patient*, and two measures count and charge, there charge is the fee that a doctor charges a patient for a visit.
- (2) Starting with the base cuboid [day, doctor, patient], what OLAP operations should be performed in order to list the total fee collected by each doctor in 1999?

# Data Warehouse and OLAP Technology Overview

- What is a data warehouse?
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- Data warehouse implementation
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## Data Warehouse: A Three-Layer Architecture



## Data Warehouse Back-End Tools and Utilities

#### Data extraction

get data from multiple, heterogeneous, and external sources

## Data cleaning

detect errors in the data and rectify them when possible

#### Data transformation

convert data from legacy or host format to warehouse format

#### Load

sort, summarize, consolidate, compute views, check integrity

#### Refresh

 propagate the updates from the data sources to the warehouse

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## Three Data Warehouse Models

## Enterprise warehouse

collect all of the information about subjects spanning the entire organization

#### Data mart

- a subset of corporate-wide data that is of value to a specific group of users. Its scope is confined to specific, selected groups, such as marketing data mart
  - Independent vs. dependent (directly from warehouse) data mart

#### Virtual warehouse

- A set of views over operational databases
- Only some of the possible summary views may be materialized

## **Data Mart**

## Credit scoring

C_id	sex	age	income	edu	# credit cards	Payment ratio per month	# loans	Payment ratio per month	
12	0	34	50K	BS.	1	100%	1	100%	
14	1	29	60K	BS.	2	20%	1	50%	
135	1	46	100K	MS.	4	100%	2	100%	

## Utility mining

C_id	T_id	Α	Profit(A)	В	Profit(B)	С	Profit(C)	D	Profit(D)	
12	01	0	0	4	5.2	1	0.9	3	5.7	:
14	123	3	6.0	0	0	1	0.9	2	3.8	
135	12	1	2.0	1	1.3	2	1.8	1	1.9	

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# **Metadata Repository**

- Meta data is data about data. It contains:
  - Description of the structure of the data warehouse
    - schema, view, dimensions, hierarchies, derived data definition, data mart locations and contents
  - Operational meta-data
    - data lineage (history of migrated data and transformation path), currency of data (active, archived, or purged), monitoring information (warehouse usage statistics, error reports, audit trails)

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# Metadata Repository

- The algorithms used for summarization
- The mapping from operational environment to the data warehouse
- Data related to system performance
  - warehouse schema, view and derived data definitions
- Business data
  - business terms and definitions, ownership of data, charging policies

## **OLAP Server Architectures**

#### Relational OLAP (ROLAP)

- Use relational or extended-relational DBMS to store and manage warehouse data and OLAP middle ware
- Include optimization of DBMS backend, implementation of aggregation navigation logic, and additional tools and services
- Use parallel computing, bitmap indexing, etc.

## **OLAP Server Architectures**

- Multidimensional OLAP (MOLAP)
  - Sparse array-based multidimensional storage engine
  - Fast indexing to pre-computed summarized data
  - Sparse matrix compression technique
- Hybrid OLAP (HOLAP) (e.g., Microsoft SQLServer)
  - Flexibility, e.g., low level: relational, high-level: array

# Data Warehouse Design Process

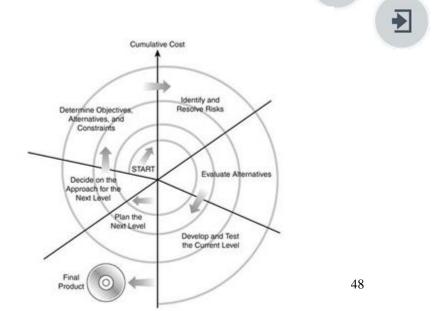
From software engineering point of view (requirement study

-> problem analysis -> warehouse design -> data integration -

> deployment)

 Waterfall: structured and systematic analysis at each step before proceeding to the next

 Spiral: rapid generation of increasingly functional systems, short turn around time, quick turn around



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Design

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# Data Warehouse and OLAP Technology Overview

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# **Cube Operation**

Cube definition and computation in DMQL

```
define cube sales[item, city, year]: sum(sales_in_dollars)
compute cube sales
```

Transform it into a SQL-like language (with a new operator cube by, introduced by Gray et al.'96)

```
SELECT item, city, year, SUM (amount)
FROM SALES
CUBE BY item, city, year
```

Need to compute the following Group-Bys
(date, product, customer),
(date,product),(date, customer), (product, customer),
(date), (product), (customer)
(city, item)
(city, item)
(city, item)
(city, item)

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(year)

*(i*ttem, year

(item)

# **Efficient Data Cube Computation**

Data cube can be viewed as a lattice of cuboids



The top-most cuboid (apex) contains only one cell

2<sup>n</sup> cuboids in an n-dimensional cube

(city, item) (city, year) (item, year

(item)

(year)

(city)

Materialization of data cube

(city, item, year)

- Materialize every (cuboid) (full materialization), none (no materialization), or some (partial materialization)
- Selection of which cuboids to materialize
  - Based on size, sharing, access frequency, etc.

# **Indexing OLAP Data: Bitmap Index**

- Index on a particular column
- Each value in the column has a bit vector: bit-op is fast
- The length of the bit vector: # of records in the base table
- The i-th bit is set if the i-th row of the base table has the value for the indexed column
- Not suitable for high cardinality domains

#### **Base Table**

## **Index on Region**

**Index on Type** 

Cust	Region	Type
C1	Asia	Retail
C2	Europe	Dealer
C3	Asia	Dealer
C4	America	Retail
C5	Europe	Dealer

RecID	Asia	Europe	<b>America</b>
1	1	0	0
2	0	1	0
3	1	0	0
4	0	0	1
5	0	1	0

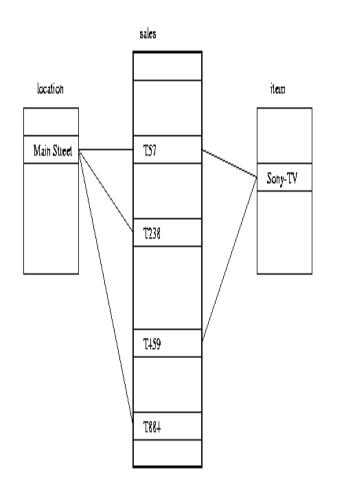
RecID	Retail	Dealer
1	1	0
2	0	1
3	0	1
4	1	0
5	0	1

# **Indexing OLAP Data: Join Indices**

- Join index: JI(R-id, S-id) where R (R-id, ...) ⊳⊲ S (S-id, ...)
- Traditional indices map the values to a list of record ids
  - It materializes relational join in Join Index file and speeds up relational join
- In data warehouses, join index relates the values of the dimensions of a star schema to rows in the fact table
  - E.g. fact table: Sales and two dimensions city and product
    - A join index on city maintains for each distinct city a list of R-IDs of the tuples recording the Sales in the city

Join indices can span multiple dimensions

# **Indexing OLAP Data: Join Indices**



Join index table for *location/sales* 

location	sales_key
Main Street Main Street Main Street Main Street	T57 T238 T884

Join index table for *item/sales* 

item	sales_key
Sony-TV	T57
Sony-TV	T459

Join index table linking two dimensions *location/item/sales* 

location	item	sales_key
Main Street	 Sony-TV	T57

## **Exercise**

- 1. Suppose a data warehouse for *Big\_University* consists of four dimensions *student*, *course*, *semester*, *and instructor*, and two measures *count* and *score*.
- (a) Draw a snowflake schema diagram for this data warehouse.
- (b) Starting with the base cuboid [student, course, semester, instructor], what specific OLAP operations should you perform to list the average score of CS courses for each Big\_University student?
- (c) If each dimension has five concept levels (including *all*), such as "student < major < status < university < all', how many cuboids will this cube contain?
- (d) Taking this cube as an example, discuss advantages and problems of using a bitmap index structure.

## **Exercise**

- 2. Suppose a data warehouse has 20 dimensions, each with five concept levels.
- (a) Users are mainly interested in four particular dimensions, each having three frequently accessed levels for rolling up and drilling down. How would you design a data cube to efficiently support this preference?
- (b) Occasionally, a user may want to drill through the cube down to its raw relational database for one or two particular dimensions. How would you support this feature?

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# Data Warehouse Usage

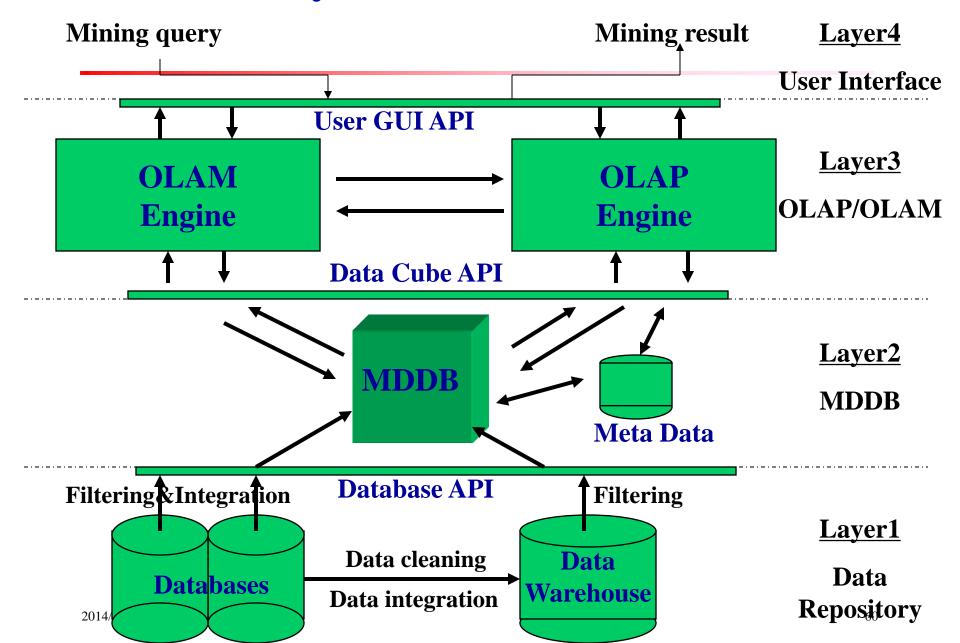
- Three kinds of data warehouse applications
  - Information processing
    - supports querying, basic statistical analysis, and reporting using crosstabs, tables, charts and graphs
  - Analytical processing
    - supports basic OLAP operations, slice-dice, drilling, pivoting
  - Data mining
    - knowledge discovery from hidden patterns
    - supports associations, constructing analytical models, performing classification and prediction, and presenting the mining results using visualization tools

# From On-Line Analytical Processing (OLAP) to On Line Analytical Mining (OLAM)

- Why online analytical mining?
  - High quality of data in data warehouses
    - DW contains integrated, consistent, cleaned data
  - Available information processing structure surrounding data warehouses
    - ODBC, OLEDB, Web accessing, service facilities, reporting and OLAP tools
  - OLAP-based exploratory data analysis
    - Mining with drilling, dicing, pivoting, etc.
  - On-line selection of data mining functions
    - Integration and swapping of multiple mining functions, algorithms, and tasks

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# An OLAM System Architecture



# Summary

- Why data warehousing?
- A multi-dimensional model of a data warehouse
  - Star schema, snowflake schema, fact constellations
  - A data cube consists of dimensions & measures
- OLAP operations: drilling, rolling, slicing, dicing and pivoting
- Data warehouse architecture
- OLAP servers: ROLAP, MOLAP, HOLAP
- Efficient computation of data cubes
  - Partial vs. full vs. no materialization
  - Indexing OALP data: Bitmap index and join index
- From OLAP to OLAM (on-line analytical mining)