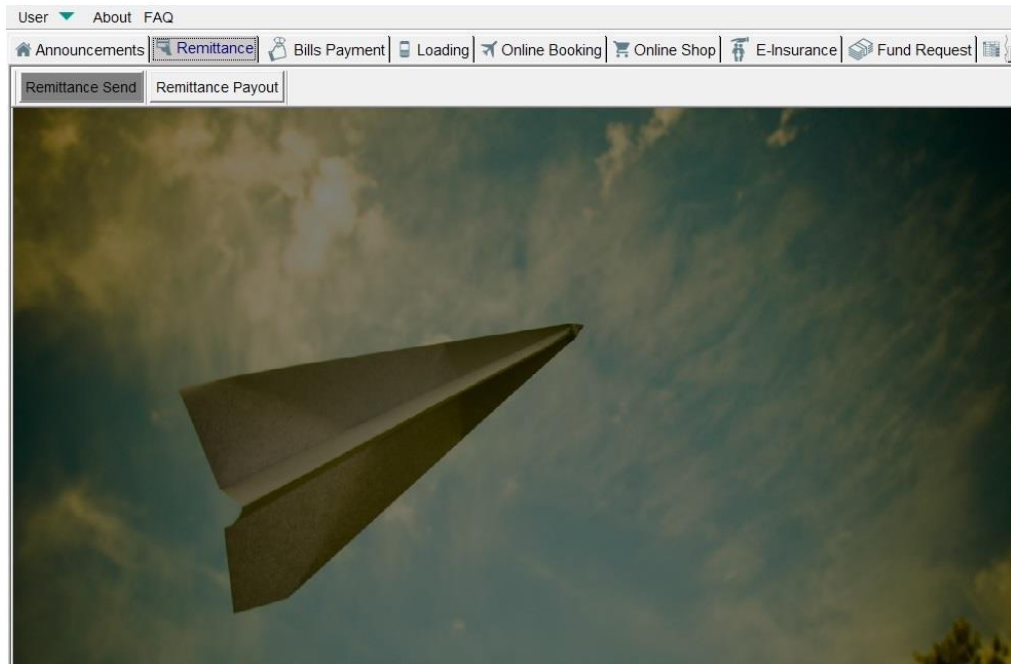
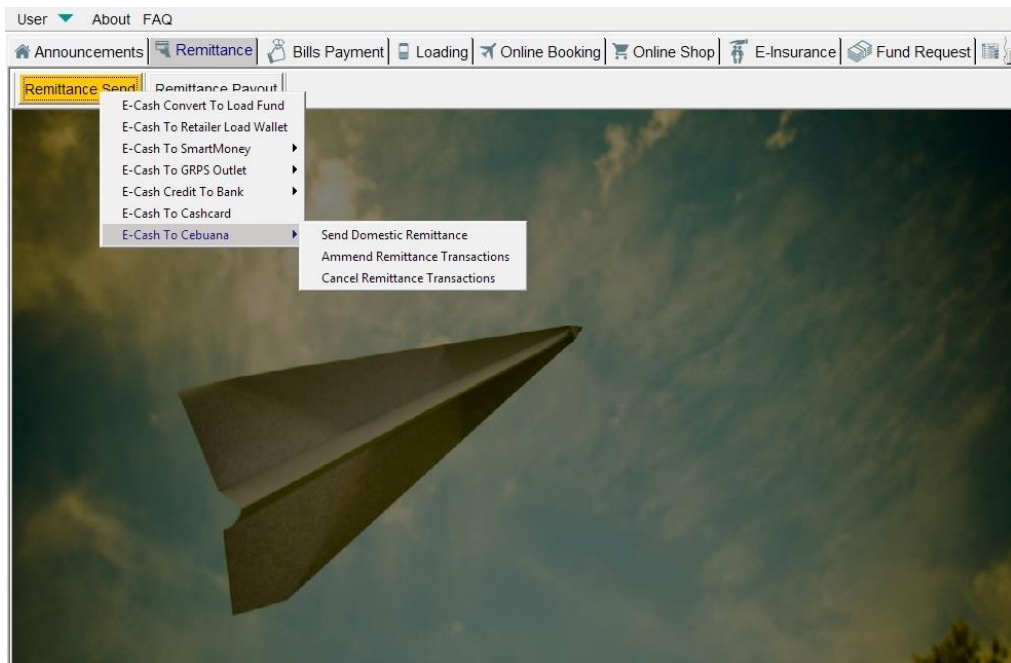


I. SYSTEM PROCEDURE (Java Application)

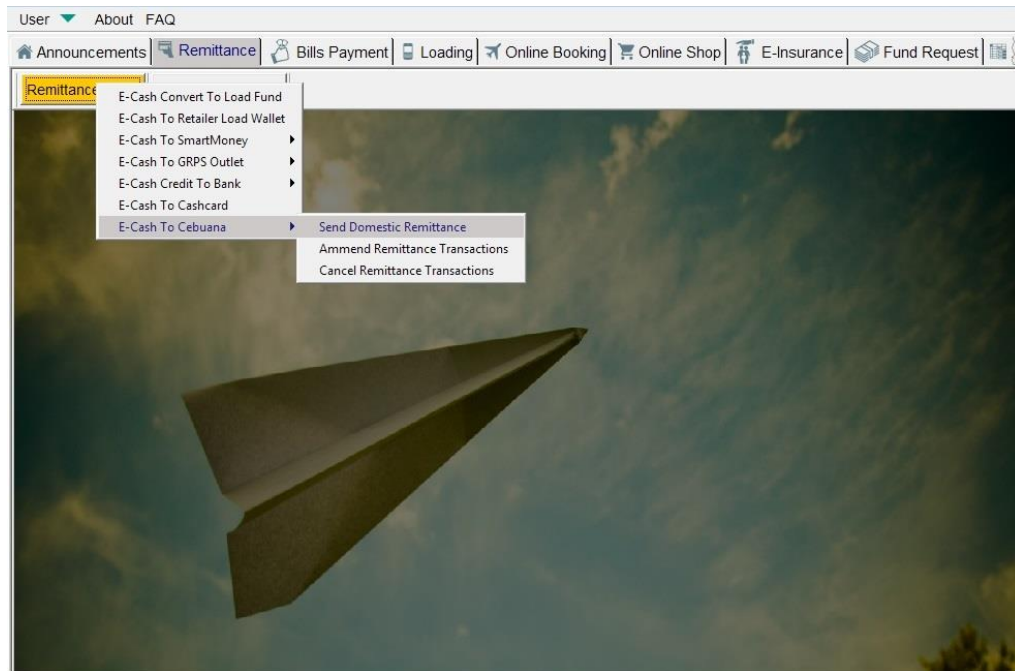
CASH IN (Acceptance of Remittance)



E-cash to Cebuana



Send Domestic Remittance



1. Data Entry Page

The screenshot displays the 'E-Cash to Cebuana' data entry page. The page has a yellow header bar with the title 'E-Cash to Cebuana'. Below the header, there are two tabs: 'Remittance Send' (active) and 'Remittance Payout'. The main content area is divided into three sections: 'SENDER INFORMATION', 'BENEFICIARY INFORMATION', and 'REMITTANCE INFO'. Each section contains a form with input fields and buttons.

SENDER INFORMATION	BENEFICIARY INFORMATION	REMITTANCE INFO
<div>Find Sender</div> <div>New Sender</div> <div>Sender ID</div> <div>Firstname</div> <div>Middlename</div> <div>Lastname</div> <div>Birthdate</div>	<div>Find Beneficiary</div> <div>Add Beneficiary</div> <div>Sender ID</div> <div>Firstname</div> <div>Middlename</div> <div>Lastname</div> <div>Birthdate</div>	<div>Currency: <input type="text"/></div> <div>Enter Amount</div> <div>Process</div>

2. (1) Find Sender

Search records of existing clients or the remitter

The screenshot shows the 'Remittance Send' section of a web application. A modal window titled 'Find Sender' is open. It has two radio buttons: 'Search with Fullname' (selected) and 'Search Client Number'. Under 'Search with Fullname', there are input fields for 'Firstname' (containing 'JOREL') and 'Lastname' (containing 'DIZON'). Under 'Search Client Number', there is an input field for 'Client No.' (containing 'Enter Client No.') and a 'Search' button. Below the input fields is a table with the following headers: 'Client ID', 'Client No.', 'Firstname', 'Middlename', 'Lastname', and 'Birthdate'. The table is currently empty.

Client ID	Client No.	Firstname	Middlename	Lastname	Birthdate
-----------	------------	-----------	------------	----------	-----------

The screenshot shows the 'Remittance Send' section of a web application. A modal window titled 'Find Sender' is open. It has two radio buttons: 'Search with Fullname' and 'Search Client Number' (selected). Under 'Search Client Number', there is an input field for 'Client No.' (containing 'EV7QK0001021') and a 'Search' button. Below the input fields is a table with the following headers: 'Client ID', 'Client No.', 'Firstname', 'Middlename', 'Lastname', and 'Birthdate'. The table is currently empty.

Client ID	Client No.	Firstname	Middlename	Lastname	Birthdate
-----------	------------	-----------	------------	----------	-----------

SEARCH RECORDS:

1. Full Name – Encode the Remitter's First Name and Last Name
2. Client Number – Encode the 12 Characters assigned Client Number

SEARCH RESULTS:

1. Results Found

The 'Find Sender' application window shows the 'Search with Fullname' tab selected. The 'Firstname' field contains 'JOREL' and the 'Lastname' field contains 'DIZON'. The 'Client No.' field is empty. A 'Search' button is visible. Below the search fields is a table with the following data:

Client ID	Client No.	Firstname	Middlename	Lastname	Birthdate
81885	EV7QK0001021	JOREL	GONZALES	DIZON	1994-02-07T00:00:00

A 'Cebuana Padala' dialog box is displayed in the foreground, showing a warning icon and the text '1 results found!'. It has an 'OK' button.

2. No records Found

The 'Find Sender' application window shows the 'Search with Fullname' tab selected. The 'Firstname' field contains 'JERICK' and the 'Lastname' field contains 'GARCINES'. The 'Client No.' field contains '81885'. A 'Search' button is visible. Below the search fields is a table with the following data:

Client ID	Client No.	Firstname	Middlename	Lastname	Birthdate
-----------	------------	-----------	------------	----------	-----------

A 'Cebuana Padala' dialog box is displayed in the foreground, showing a warning icon and the text '(0) Records Found!'. It has an 'OK' button.

SELECT SENDER AND CLICK YES TO CONFIRM

The 'Find Sender' application window shows the 'Search with Fullname' tab selected. The 'Firstname' field contains 'JOREL' and the 'Lastname' field contains 'DIZON'. The 'Client No.' field is empty. A 'Search' button is visible. Below the search fields is a table with the following data:

Client ID	Client No.	Firstname	Middlename	Lastname	Birthdate
81885	EV7QK0001021	JOREL	GONZALES	DIZON	1994-02-07T00:00:00

A 'Cebuana Padala' dialog box is displayed in the foreground, showing a question mark icon and the text 'Select as sender?'. It has 'Yes' and 'No' buttons.

(2) New Sender

Create records of new clients or remitter

The screenshot displays the 'E-Cash to Cebuana' web application interface. The main navigation bar includes links for User, About, and FAQ. Below this, a secondary bar contains links for Announcements, Remittance, Bills Payment, Loading, Online Booking, Online Shop, E-Insurance, Fund Request, and Reports. The 'Remittance Send' tab is active, showing a 'Remittance Payout' sub-tab. The main content area is titled 'E-Cash to Cebuana' and features three primary sections: 'SENDER INFORMATION', 'BENEFICIARY INFORMATION', and 'REMITTANCE INFORMATION'. The 'SENDER INFORMATION' section includes a 'Find Sender' button and a 'New Sender' button. The 'BENEFICIARY INFORMATION' section includes a 'Find Beneficiary' button and an 'Add Beneficiary' button. The 'REMITTANCE INFORMATION' section includes a 'Currency' dropdown menu, an 'Enter Amount' input field, and 'Process' and 'Reset Information' buttons. A modal window titled 'Add Sender' is open, showing a 'General Information' form with the following fields: Client Sender ID (NIA), Firstname (JUAN), Middlename (Optional), Lastname (LUNA), Birthdate (2015-11-16), Mobile Number (09101234567), and Transaction Password (masked). The modal also includes 'Cancel' and 'Submit' buttons.

INPUT DETAILS:

1. Full Name – Encode the Remitter's First Name and Last Name
2. Birthdate – Remitter Birthday e.g YYYY-MM-DD
3. Mobile Number – 10 Digit Remitter Mobile Number e.g 9123456789 (Local Telco Only)
4. Transaction Password – Registered Transaction Password

This screenshot shows the same 'E-Cash to Cebuana' web application interface as the previous one, but with a success message displayed. The 'Add Sender' modal is still open, and a small dialog box with a yellow warning icon and the text 'Sender registration success.' is overlaid on top of it. The modal form fields remain the same: Client Sender ID (NIA), Firstname (JUAN), Middlename (Cebuana Padala), Lastname (LUNA), Birthdate (2015-11-16), Mobile Number (09101234567), and Transaction Password (masked). The modal also includes 'Cancel' and 'Submit' buttons. The background of the web application shows a paper airplane flying over a landscape.

3. (1) Find Beneficiary

Search records of existing clients tagged to the selected Sender

The screenshot shows the 'E-Cash to Cebuana' interface. It has a top navigation bar with links like 'Announcements', 'Remittance', 'Bills Payment', 'Loading', 'Online Booking', 'Online Shop', 'E-Insurance', 'Fund Request', and 'Reports'. Below this is a sub-navigation bar with 'Remittance Send' and 'Remittance Payout'. The main content area is titled 'E-Cash to Cebuana' and contains three panels: 'SENDER INFORMATION', 'BENEFICIARY INFORMATION', and 'REMITTANCE INFORMATION'. The 'SENDER INFORMATION' panel has a 'Find Sender' button and a list of senders including '81885', 'LOREL', 'GONZALES', 'DIZON', and a timestamp '1994-02-07T00:00:00'. The 'BENEFICIARY INFORMATION' panel has a 'Find Beneficiary' button and a table of beneficiaries. The 'REMITTANCE INFORMATION' panel has a 'Currency' dropdown menu. A modal window titled 'Find Beneficiary' is open, displaying a table of beneficiaries with columns: Client ID, Firstname, Middlename, Lastname, and Birthdate.

Client ID	Firstname	Middlename	Lastname	Birthdate
99284	JAMES POL	JURADO	URCIA	
99473	REXIEL KENNETH	PASCUAL	TUGANO	
99474	REYMAR	ESPINOSA	JURADO	
99477	FRANCIS	SILOS	VIDA	

SELECT SENDER AND CLICK YES TO CONFIRM

This screenshot shows a closer view of the 'Find Beneficiary' modal window. It contains a table with the same beneficiary data as the previous screenshot. The first row, for Client ID 99284 (JAMES POL JURADO URCIA), is highlighted in blue. Overlaid on the bottom of this window is a smaller dialog box titled 'Cebuana Padala'. The dialog box contains a question mark icon and the text 'Select as beneficiary?'. It has two buttons: 'Yes' and 'No'.

Client ID	Firstname	Middlename	Lastname	Birthdate
99284	JAMES POL	JURADO	URCIA	
99473	REXIEL KENNETH	PASCUAL	TUGANO	
99474	REYMAR	ESPINOSA	JURADO	
99477	FRANCIS	SILOS	VIDA	

(2) New Beneficiary

Create records of new clients or claimant

The screenshot displays the 'E-Cash to Cebuana' web application interface. The top navigation bar includes links for User, About, and FAQ. Below this, a secondary navigation bar lists various services: Announcements, Remittance, Bills Payment, Loading, Online Booking, Online Shop, E-Insurance, Fund Request, and Reports. The main content area is titled 'E-Cash to Cebuana' and features three primary sections: 'SENDER INFORMATION', 'BENEFICIARY INFORMATION', and 'REMITTANCE INFORMATION'. The 'SENDER INFORMATION' section contains fields for Client Sender ID (82408), Firstname (JUAN), Middlename (LUNA), and Birthdate (2015-11-16T00:00:00). The 'BENEFICIARY INFORMATION' section includes a 'Find Beneficiary' button and an 'Add Beneficiary' button. The 'REMITTANCE INFORMATION' section has a 'Currency' dropdown menu and a 'Reset Information' button. A modal dialog box titled 'Add Beneficiary' is open, showing the 'General Information' tab. This dialog contains fields for Client Sender ID (82408), Firstname (JOSE), Middlename (Optional), Lastname (RIZAL), Birthdate (2015-11-16), Mobile Number (09107654321), and Transaction Password (*****). The dialog also includes 'Cancel' and 'Submit' buttons.

INPUT DETAILS:

1. Full Name – Encode the Beneficiary's First Name and Last Name
2. Birthdate – Beneficiary Birthday e.g YYYY-MM-DD
3. Mobile Number – 10 Digit Beneficiary Mobile Number e.g 9123456789 (Local Telco Only)
4. Transaction Password – Registered Transaction Password

This screenshot shows the same 'E-Cash to Cebuana' web application interface as the previous one, but with a success message displayed. The 'Add Beneficiary' dialog box is still open, and a smaller dialog box titled 'Beneficiary registration success.' is overlaid on top of it. This success message dialog includes an 'OK' button. The background fields and buttons in the 'Add Beneficiary' dialog remain visible, indicating that the registration process has been completed successfully.

4. Transaction Details

The screenshot displays the 'E-Cash to Cebuana' web application. The interface includes a top navigation bar with links for User, About, and FAQ. Below this is a secondary navigation bar with icons and labels for Announcements, Remittance, Bills Payment, Loading, Online Booking, Online Shop, E-Insurance, Fund Request, and Reports. The main content area is titled 'E-Cash to Cebuana' and features three primary sections: SENDER INFORMATION, BENEFICIARY INFORMATION, and REMITTANCE INFORMATION. The SENDER INFORMATION section contains fields for Find Sender, Add Sender, and a list of sender details including ID (62408), Name (JUAN), Middlename (LUNA), and a timestamp (2015-11-16T00:00:00). The BENEFICIARY INFORMATION section includes fields for Find Beneficiary, Add Beneficiary, and a list of beneficiary details including ID (100045), Name (JOSE), Middlename (RIZAL), and a timestamp (2015-11-16T00:00:00). The REMITTANCE INFORMATION section has a Currency dropdown set to 'PHP - PHILIPPINE...', a Principal Amount input field with '100', and buttons for Proceed and Reset Information. A CONFIRMATION section at the bottom right shows the Currency (PHP - PHILIPPINE PESO), Principal Amount (100), Charge (7.00), and Total (107.00), with Submit and Cancel buttons. The background of the form area shows a paper airplane flying against a cloudy sky.

INPUT DETAILS:

1. Currency – Choose PHP from the Dropdown List
2. Amount – Principal Amount

Encode the load amount without any letters, spaces and special characters.

Charge is computed automatically once the actual amount to transfer has been entered. Customer has to pay the service fee on top of the transaction amount.

REVIEW THE CORRECTNESS OF DATA

The screenshot displays the 'E-Cash to Cebuana' interface. A modal dialog box titled 'Summary Transaction Details' is open, showing the following information:

- Sender Information:**
 - Sender ID : 627
 - Firstname : JUAN
 - Middlename : Middlename
 - Lastname : LUNA
 - Birthdate : 2015-11-16T00:00:00
- Beneficiary Information:**
 - Beneficiary ID : 722
 - Firstname : JOSE
 - Middlename :
 - Lastname : RIZAL
 - Birthdate : 2015-11-16T00:00:00
- Remittance Information:**
 - Currency : PHP - PHILIPPINE PESO
 - Principal Amount : 100
 - Charge : 7.00
 - Total Amount : 107.00
 - Transaction Password :

At the bottom of the dialog, there are 'Cancel' and 'Confirm' buttons. In the background, the 'E-Cash to Cebuana' form is visible, showing 'SENDER INFORMATION' and 'BENEFICIARY INFORMATION' sections with input fields for ID, Name, Firstname, Middlename, Lastname, and Birthdate.

INPUT DETAILS:

1. Transaction Password – Registered Transaction Password

SUCCESSFUL SEND IN TRANSACTION

[illegible]

[REPORTS > CEBUANA SEND](#)

SELECT TRANSACTION

User ▼ About FAQ

Announcements

Remittance

Bills Payment

Loading

Online Booking

Online Shop

E-Insurance

Fund Request

Reports

GENERAL REPORT

CEBUANA (SEND)

REMITTANCE SEND

START

END

SEARCH

GENERATE REPORT

ECASH TO ECASH	TRACKING NO	REGCODE	SENDER	BENEFICIARY	STATUS	AMOUNT	CHARGE	DEBIT	DATE/TIME
SMARTMONEY (SEND)	123456789103420751	1234567	JUAN LUNA	JOSE RIZAL	REMIT	100.00	7.00	105.53	2015-11-17 11:19:56
ECASH TO QPRS OUTLET	123456789103420759	1234567	REX TUGANO	JIN KADABRA	REMIT	1.00	7.00	6.53	2015-11-17 01:44:43
ECASH CREDIT TO BANK	123456789103420763	1234567	TEST ACCOUNT TUGANO	TEST ACCOUNT TEST	REMIT	1.00	7.00	6.53	2015-11-17 01:39:50
CEBUANA (SEND)	123456789103420763	1234567	REIMAR MIDDLENAME J...	REX TUGANO	REMIT	1.00	7.00	6.53	2015-11-17 01:30:55
REMITTANCE PAYOUT	123456789103420764	1234567	JUAN LUNA	JOSE RIZAL	REMIT	200.00	13.00	210.27	2015-11-16 18:58:58
ECASH PADALA	123456789103420765	1234567	JUAN LUNA	JOSE RIZAL	ROLLBACK	100.00	7.00	0.00	2015-11-16 18:29:26
SMARTMONEY (PAYOUT)	123456789103420766	1234567	JUAN LUNA			100.00	7.00	105.53	2015-11-16 18:24:27
IREMIT	123456789103420767	1234567	JUAN LUNA			100.00	7.00	0.00	2015-11-16 18:23:02
TRANSFAST	123456789103420768	1234567	JUAN LUNA			100.00	7.00	105.53	2015-11-16 18:21:13
NEWYORKBAY	123456789103420769	1234567	JUAN LUNA			100.00	7.00	0.00	2015-11-16 18:10:56
ABS-CBN REMIT	123456789103420770	1234567	JUAN MIDDLENAME LUNA	JOSE RIZAL	REMIT	100.00	7.00	105.53	2015-11-16 17:58:56
MONEYGRAM	123456789103420771	1234567	BERICK MIDDLENAME GAR...	PIO FAUSTINO	REMIT	1.00	7.00	6.53	2015-11-16 12:11:05
CEBUANA (PAYOUT)	123456789103420772	1234567	JOSE MIDDLENAME LUNA	JOSE RIZAL	REMIT	100.00	7.00	105.53	2015-11-16 12:05:48

Cebuana Send

Download receipt?

Yes No

PRINT RECEIPT

User ▼ About FAQ

Announcements Bills Payment Loading Online Booking Online Shop E-Insurance Fund Request Reports

GENERAL REPORT

CEBUANA (SEND)

	START	BID	SEARCH	GENERATE REPORT	DATE/TIME
CASH TO ECASH					2015-11-17 11:19:56
SMARTMONEY (SEND)					2015-11-17 01:44:43
ECASH TO GPRS OUTLET					2015-11-17 01:39:50
ECASH CREDIT TO BANK					2015-11-17 01:30:55
CEBUANA (SEND)					2015-11-16 18:58:58
REMITTANCE PAYOUT					2015-11-16 18:29:26
ECASH PADALA					2015-11-16 18:24:27
SMARTMONEY (PAYOUT)					2015-11-16 18:23:02
IEMIT					2015-11-16 18:21:13
TRANSFAST					2015-11-16 18:10:56
NEWYORKBAY					2015-11-16 17:58:56
ABS-CBN REMIT					2015-11-16 12:11:05
MONEYGRAM					2015-11-11 17:05:48
CEBUANA (PAYOUT)					2015-11-05 16:26:58
BILLS PAYMENT					2015-11-05 15:14:58
LOADING					2015-11-05 15:13:00
SOLD CARDS					2015-11-05 15:04:02
UNIVERSAL LOAD					2015-11-05 15:03:27
CURRENT TRANSACTION					
OLD TRANSACTION					

The screenshot shows the mobilereports global website interface. It features a navigation bar at the top with links like Announcements, Bills Payment, Loading, Online Booking, Online Shop, E-Insurance, Fund Request, and Reports. Below the navigation bar, there's a section titled "GENERAL REPORT" with a sub-section "CEBUANA (SEND)". A table lists various transaction types, with "CEBUANA (SEND)" highlighted. To the right of the table, there are columns for "START", "BID", "SEARCH", "GENERATE REPORT", and "DATE/TIME". The "DATE/TIME" column contains timestamps for each transaction type.

Detailed Transaction Information (from the screenshot):

- Transaction Type:** CEBUANA TRANSACTOR REQUEST
- Tracking No.:** 12345678901234567890
- Client Number:** PABIPEDAS GP
- Sender:** PLAN LUNA
- Beneficiary:** POSE MEDAL
- Amount:** 100.00
- Charge:** 17.00
- Total Amount:** 117.00
- Transaction Date:** 2015-11-17 11:19:56
- WARNING:** This will remove your profile if present
- Additional Signature:** [Blank]
- Transmit By:** [Blank]
- Customer's Signature over printed name:** [Blank]
- Employee's Signature over printed name:** [Blank]

The bottom of the screenshot shows a footer with icons for print, save, and other actions, along with a "Print File (Ctrl+P)" button.

Amendment Remittance Transaction

The screenshot shows the 'Remittance Send' dropdown menu. The 'E-Cash to' option is selected, and the 'Amend Remittance Transactions' option is highlighted. The background of the page features a paper airplane flying against a cloudy sky.

SENDER INFORMATION	BENEFICIARY INFORMATION	REMITTANCE INFORMATION
Sender ID Firstname Middlename Lastname Birthdate	Beneficiary ID Firstname Middlename Lastname Birthdate	Remittance Information Currency: <input type="text"/> Enter Amount: <input type="text"/> <input type="button" value="Proposed"/> <input type="button" value="Reset Information"/>

Amendment - this is usually initiated or requested by the client. Example of this is client changed beneficiary.

For this type of transactions, no applicable fee required.

The screenshot shows the 'Amend Remittance Transactions' page. The transaction ID is P001PWEH5GP. The transaction was sent via Global Pinoy Remittance and Services on 2015-11-16T17:58:52.8. The page displays the sender and beneficiary information, and the transaction details.

SENDER INFORMATION	BENEFICIARY INFORMATION	CHANGE BENEFICIARY
528 EVTQ0000023 JUAN LUNA 2015-11-16T00:00:00	723 JOSE RIZAL 2015-11-16T00:00:00	From: <input type="text"/> To: <input type="text"/> <input type="button" value="Change"/> <input type="button" value="Reset"/>

TRANSACTION INFORMATION	
Amount:	100.0000
Charge:	7.0000
Currency:	PHP

User ▼ About FAQ

Announcements Remittance Bills Payment Loading Online Booking Online Shop E-Insurance Fund Request Reports

Remittance Send Remittance Payout

Amend Remittance Transactions

P001PWEHXGP Search Sent via: Global Pinoy Remittance and Services | Date: 2015-11-16T17:58:52.8

SENDER INFORMATION

628

EV7QG0000023

JUAN

LUNA

2015-11-16T00:00:00

BENEFICIARY INFORMATION

Change Beneficiary Add Beneficiary

Add Beneficiary

General Information

Client Sender ID: 628

Firstname: APOLINARIO

Middlename: (Optional)

Lastname: MABINI

Birthdate: 2015-11-16 Birthdate

Mobile Number: 9101234567

Transaction Password: *****

Cancel Submit

CHANGE BENEFICIARY

From:

To:

Physical

TRANSACTION INFORMATION

Amount: 100.0000

Charge: 7.0000

Currency: PHP

INPUT NEW DETAILS:

1. Full Name – Encode the Beneficiary's First Name and Last Name
2. Birthdate – Beneficiary Birthday e.g YYYY-MM-DD
3. Mobile Number – 10 Digit Beneficiary Mobile Number e.g 9123456789 (Local Telco Only)
4. Transaction Password – Registered Transaction Password

User ▼ About FAQ

Announcements Remittance Bills Payment Loading Online Booking Online Shop E-Insurance Fund Request Reports

Remittance Send Remittance Payout

Amend Remittance Transactions

P001PWEHXGP Search Sent via: Global Pinoy Remittance and Services | Date: 2015-11-16T17:58:52.8

SENDER INFORMATION

628

EV7QG0000023

JUAN

LUNA

2015-11-16T00:00:00

BENEFICIARY INFORMATION

Change Beneficiary Add Beneficiary

Add Beneficiary

General Information

Client Sender ID: 628

Firstname: APOLINARIO

Middlename: Cebuena Padale

Lastname: MABINI

Birthdate: Birthdate

Mobile Number: 9101234567

Transaction Password: *****

Cancel Submit

CHANGE BENEFICIARY

From:

To:

Physical

TRANSACTION INFORMATION

Amount: 100.0000

Charge: 7.0000

Currency: PHP

Beneficiary registration success.

OK

REVIEW THE CORRECTNESS OF DATA

User ▼ About FAQ

AnnouncementsRemittanceBills PaymentLoadingOnline BookingOnline ShopE-InsuranceFund RequestReports

Remittance SendRemittance Payout

Ammend Remittance Transactions

P001PWEHX5GP

Search

Sent via: Global Pinoy Remittance and Services |
Date: 2015-11-16T17:58:52.8

SENDER INFORMATION

628
EV7QQ0000023
JUAN
LUNA
2015-11-16T00:00:00

BENEFICIARY INFORMATION

Change BeneficiaryAdd Beneficiary

724
APOLINARIO
MABINI
2015-11-16T00:00:00

CHANGE BENEFICIARY

From:
To: APOLINARIO MABINI

Are you sure you want to submit?
OKCancel

Trans. Password:*****
CancelSubmit

TRANSACTION INFORMATION

Amount: 100.0000
Charge: 7.0000
Currency: PHP

INPUT DETAILS:

- 1. Transaction Password – Registered Transaction Password

SUCCESSFUL AMENDMENT

User ▼ About FAQ

AnnouncementsRemittanceBills PaymentLoadingOnline BookingOnline ShopE-InsuranceFund RequestReports

Remittance SendRemittance Payout

Ammend Remittance Transactions

P001PWEHX5GP

Search

Sent via: Global Pinoy Remittance and Services |
Date: 2015-11-16T17:58:52.8

SENDER INFORMATION

628
EV7QQ0000023
JUAN
LUNA
2015-11-16T00:00:00

BENEFICIARY INFORMATION

Change BeneficiaryAdd Beneficiary

724
APOLINARIO
MABINI
2015-11-16T00:00:00

CHANGE BENEFICIARY

From: JOSE RIZAL
To: APOLINARIO MABINI

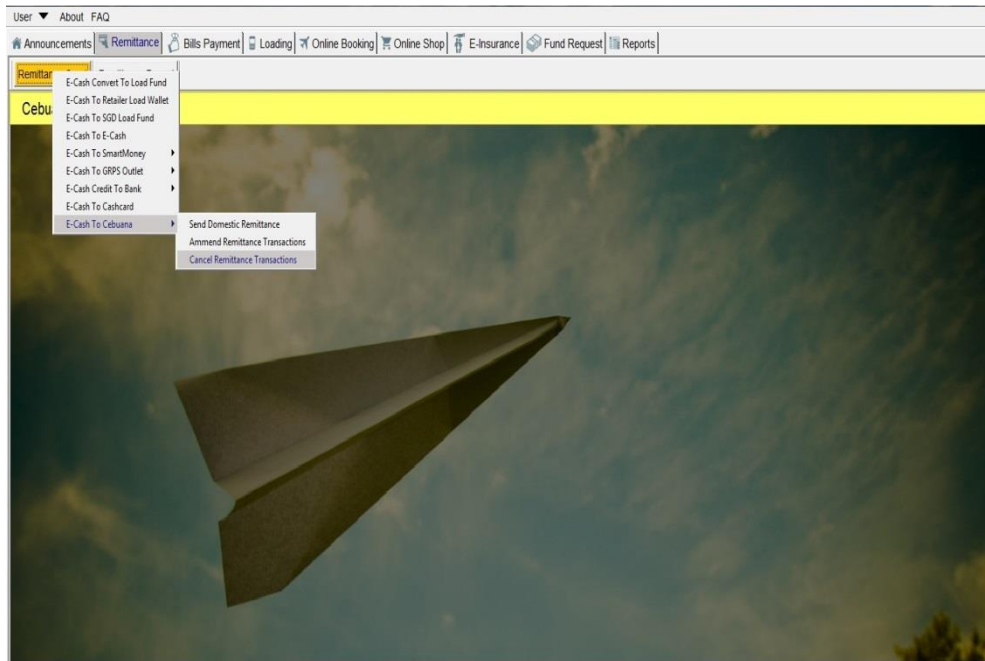
Successfully amended remittance transaction.
OK

Trans. Password:*****
CancelSubmit

TRANSACTION INFORMATION

Amount: 100.0000
Charge: 7.0000
Currency: PHP

Cancel/Refund Remittance Transaction



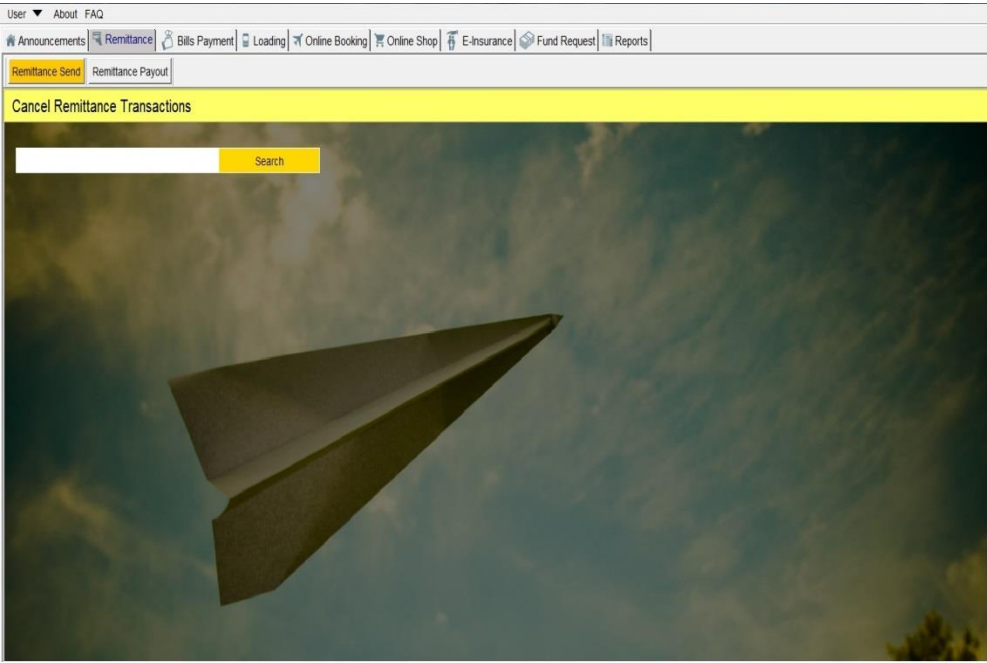
Cancellation - This is usually initiated or requested by the client. Example of this is client changed his/her mind or receiver doesn't have a valid ID, others.

For this type of transactions, we shall return to the client the **Principal amount only**.

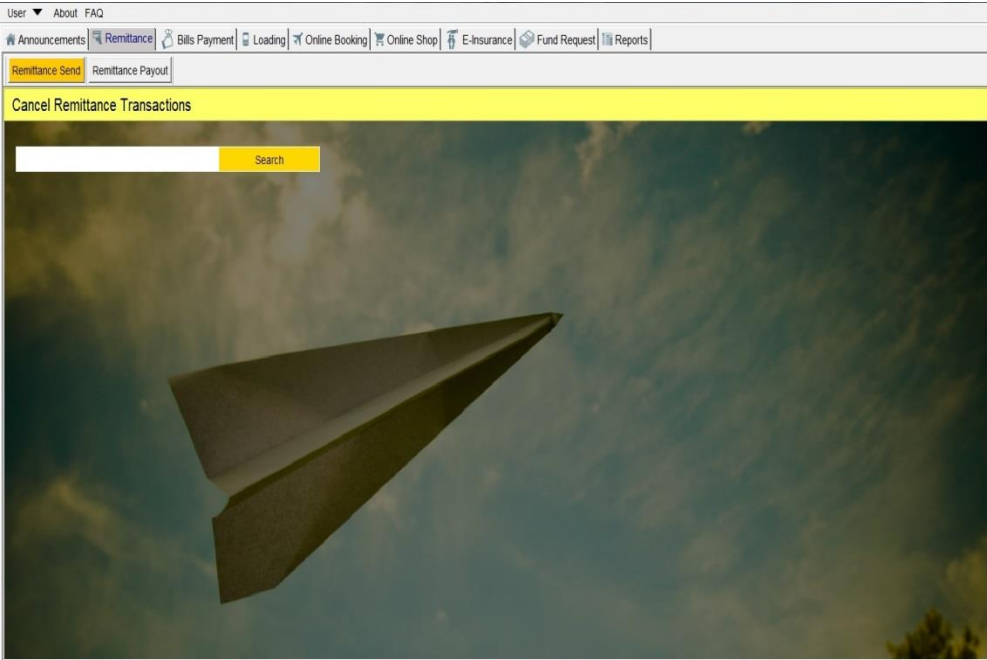
Refund - This is usually initiated by Cebuana Lhuillier or GPRS / UPS. Example is beneficiary cannot claim the remittance because there is no branch or pay-out location nearby.

For this type of transactions, we shall return to the client the **Principal amount + SF**.

INPUT CONTROL NUMBER



SEARCH TRANSACTION (Control Number)



SEARCH RESULT (Select Cancel or Refund)

User ▾ About FAQ

AnnouncementsRemittanceBills PaymentLoadingOnline BookingOnline ShopE-InsuranceFund RequestReports

Remittance SendRemittance Payout

Cancel Remittance Transactions

P001PWEHX5GP

Search

Sent via: Global Pinoy Remittance and Services |
Date: 2015-11-16T17:58:52.8

SENDER INFORMATION

528
JUAN
LUNA
2015-11-16T00:00:00

BENEFICIARY INFORMATION

724
APOLINARIO
MABINI
2015-11-16T00:00:00

TRANSACTION

Trans. Password

ResetCancelRefund

TRANSACTION INFORMATION

Amount: 100.0000
Charge: 7.0000
Currency: PHP

REVIEW DATA (Cancellation)

User ▾ About FAQ

AnnouncementsRemittanceBills PaymentLoadingOnline BookingOnline ShopE-InsuranceFund RequestReports

Remittance SendRemittance Payout

Cancel Remittance Transactions

P001PWEHX5GP

Search

Sent via: Global Pinoy Remittance and Services |
Date: 2015-11-16T17:58:52.8

SENDER INFORMATION

528
JUAN
LUNA
2015-11-16T00:00:00

BENEFICIARY INFORMATION

724
APOLINARIO
MABINI
2015-11-16T00:00:00

TRANSACTION

Trans. Password *****

ResetCancelRefund

TRANSACTION INFORMATION

Amount: 100.0000
Charge: 7.0000
Currency: PHP

Cancel Remittance Transaction

Are you sure you want to cancel this transaction?
This process is **irreversible**, do you want to proceed?

OKCancel

SUCCESSFUL (Cancellation)

User ▼AboutFAQ

AnnouncementsRemittanceBills PaymentLoadingOnline BookingOnline ShopE-InsuranceFund RequestReports

Remittance SendRemittance Payout

Cancel Remittance Transactions

P001PVEHX5GPSearch

Sent via: Global Pinoy Remittance and Services |
Date: 2015-11-16T17:58:52.8

SENDER INFORMATION

628
JUAN
LUNA
2015-11-16T00:00:00

BENEFICIARY INFORMATION

724
APOLINARIO

TRANSACTION

Trans. Password: *****
ResetCancelRefund

TRANSACTION INFORMATION

Amount: 100.0000
Charge: 7.0000
Currency: PHP

Cebuana Padala

You have successfully cancelled this transaction. Please return the principal amount plus the service charge to the client, your E-Cash wallet is rolled back. Thank you very much.

OK

REVIEW DATA (Refund)

User ▾AboutFAQ

AnnouncementsRemittanceBills PaymentLoadingOnline BookingOnline ShopE-InsuranceFund RequestReports

Remittance SendRemittance Payout

Cancel Remittance Transactions

P001PWEKMGPSearch

Sent via: Global Pinoy Remittance and Services |
Date: 2015-11-16T18:21:09.657

SENDER INFORMATION

627
JUAN
LUNA
2015-11-16T00:00:00

BENEFICIARY INFORMATION

722
JOSE
RIZAL
2015-11-16T00:00:00

TRANSACTION

Trans. Password *****
ResetCancelRefund

TRANSACTION INFORMATION

Amount: 100.0000
Charge: 7.0000
Currency: PHP

Refund Remittance Transaction
Are you sure you want to refund this transaction?
This process is irreversible, do you want to proceed?
OKCancel

SUCCESSFUL (Refund)

User ▾AboutFAQ

AnnouncementsRemittanceBills PaymentLoadingOnline BookingOnline ShopE-InsuranceFund RequestReports

Remittance SendRemittance Payout

Cancel Remittance Transactions

P001PWEKMGPSearch

Sent via: Global Pinoy Remittance and Services |
Date: 2015-11-16T18:21:09.657

SENDER INFORMATION

627
JUAN
LUNA
2015-11-16T00:00:00

BENEFICIARY INFORMATION

722
JOSE
RIZAL
2015-11-16T00:00:00

TRANSACTION

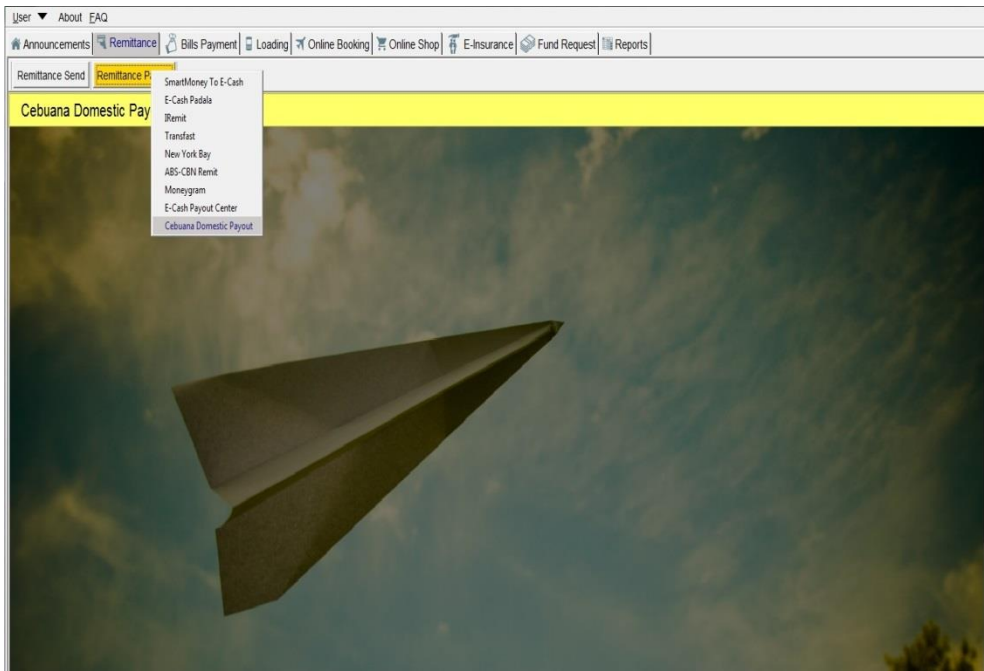
Trans. Password *****
ResetCancelRefund

TRANSACTION INFORMATION

Amount: 100.0000
Charge: 7.0000
Currency: PHP

Cebuana Padala
You have successfully refunded this transaction. Please return the principal amount without the service charge to the client, your E-Cash wallet is rolled back. Thank you very much.
OK

CASH OUT (Pay Out of Remittance)



1. Search Transaction (Control Number)

A screenshot of the 'Cebuana Domestic Payout' search form. The form is titled 'Cebuana Domestic Payout' and has a 'SEARCH' button. It contains the following fields:
REFERENCE NUMBER: P00JPVEXJSGP
SENDER ID: 627
FIRST NAME: JUAN
MIDDLE NAME:
LAST NAME: LUNA
BIRTHDATE: 2015-11-16
BENEFICIARY ID: 722
FIRST NAME: JOSE
MIDDLE NAME:
LAST NAME: RIZAL
BIRTHDATE: 2015-11-16
CURRENCY: PHP
PRINCIPAL AMOUNT: 100.0000
Below the fields, there is a note: '*Sent via Global Pinoy Remittance and Services | Date: 2015-11-16T18:24:23.89'.
There are two buttons at the bottom: 'CONFIRM PAYOUT' and 'RESET INFORMATION'.
The form also includes a 'TYPE OF ID PRESENTED' dropdown menu set to '-CHOOSE ID-', an 'ID NUMBER' field, and a 'TRANSACTION PASSWORD' field with a masked input (*****).

2. Choose ID Type presented by the Beneficiary

The screenshot shows the 'Cebuana Domestic Payout' form. The 'TYPE OF ID PRESENTED' dropdown menu is open, displaying a list of ID types. The background of the form is a yellow banner with the text 'Cebuana Domestic Payout' and a background image of a cloudy sky.

REFERENCE NUMBER: REFERENCE NUMBER

REMITTANCE INFORMATION:

REFERENCE NUMBER:

SENDER ID:

FIRST NAME:

MIDDLE NAME:

LAST NAME:

BIRTHDATE:

BENEFICIARY ID:

FIRST NAME:

MIDDLE NAME:

LAST NAME:

BIRTHDATE:

CURRENCY:

PRINCIPAL AMOUNT:

*Sent via Global Pinoy Remittance and Services | Date: 2015-11-16T16:24:23.89

TYPE OF ID PRESENTED:

ID NUMBER:

TRANSACTION PASSWORD:

CONFIRM PAYOUT

RESET INFORMATION

Barangay Clearance
Bank Credit Card
Barangay ID
Company ID
DTI Certificate of Registration
Driver License
Gsis ID

3. Input Transaction Password

The screenshot shows the 'Cebuana Domestic Payout' form. The 'TRANSACTION PASSWORD' field is now filled with '*****'. The background of the form is a yellow banner with the text 'Cebuana Domestic Payout' and a background image of a cloudy sky.

REFERENCE NUMBER: REFERENCE NUMBER

REMITTANCE INFORMATION:

REFERENCE NUMBER:

SENDER ID:

FIRST NAME:

MIDDLE NAME:

LAST NAME:

BIRTHDATE:

BENEFICIARY ID:

FIRST NAME:

MIDDLE NAME:

LAST NAME:

BIRTHDATE:

CURRENCY:

PRINCIPAL AMOUNT:

*Sent via Global Pinoy Remittance and Services | Date: 2015-11-16T16:24:23.89

TYPE OF ID PRESENTED:

ID NUMBER:

TRANSACTION PASSWORD:

CONFIRM PAYOUT

RESET INFORMATION

4. Successful Pay Out Transaction

The screenshot shows the 'Cebuana Domestic Payout' window. A confirmation dialog box is displayed in the center, stating: 'You have successfully payout this transaction. Thank you very much. TRANS NO: RM852123CBZF360817'. The dialog has an 'OK' button.

Below the dialog, the following information is visible:

- REFERENCE NUMBER: P00.PHEM81GP
- SENDER ID: 82408
- FIRST NAME: JUAN
- MIDDLE NAME:
- LAST NAME: LUNA
- BIRTH DATE: 2015-11-16
- CURRENCY: PHP
- PRINCIPAL AMOUNT: 100.0000
- *Sent via Global Pinoy Remittance Services | Date: 2015-11-17T11:20:04.987
- TYPE OF ID PRESENTED: Barangay Clearance
- ID NUMBER: 123456
- TRANSACTION PASSWORD: *****

Buttons at the bottom include 'CONFIRM PAYOUT' and 'RESET INFORMATION'.

5. To Generate Receipt Click Reports > Cebuana Pay Out

The screenshot shows the 'Reports' section of the application. The 'CEBUANA (PAYOUT)' report is selected. The report table displays the following data:

TRACKING NO	REGCODE	SENDER	BENEFICIARY	STATUS	AMOUNT	CREDIT	DATE/TIME
RM852123CBZF360817	RM852123	JUAN LUNA	JOSE RIZAL	PAYOUT	100.00	101.47	2015-11-17 11:33:49

A confirmation dialog box is displayed in the center, stating: '1 Result(s) found!'. The dialog has an 'OK' button.

6. Select Transaction

User [About](#) [FAQ](#)

[Announcements](#) [Remittance](#) [Bills Payment](#) [Loading](#) [Online Booking](#) [Online Shop](#) [E-Insurance](#) [Fund Request](#) [Reports](#)

GENERAL REPORT **CEBUANA (PAYOUT)**

START END SEARCH

TRACKING NO	REGCODE	SENDER	BENEFICIARY	STATUS	AMOUNT	CREDIT	DATE/TIME
RMBS123CBZEP360817	RMBS2123	JUAN LUNA	JOSE RIZAL	PAYOUT	100.00	101.47	2015-11-17 11:33:49

REMITTANCE SEND

SMARTMONEY (SEND)

ECASH TO GPRS OUTLET

ECASH CREDIT TO BANK

CEBUANA (SEND)

REMITTANCE PAYOUT

ECASH PADALA

SMARTMONEY (PAYOUT)

IREMIT

TRANSFAST

NEWYORKBAY

ABS-CBN REMIT

MONEYGRAM

CEBUANA (PAYOUT)

BILLS PAYMENT

LOADING

SOLD CARDS

UNIVERSAL LOAD

CURRENT TRANSACTION

OLD TRANSACTION

CURRENT AIRTIME

OLD AIRTIME

Cebuana Payout

Download receipt?

Yes No

7. Print Receipt

User [About](#) [FAQ](#)

[Announcements](#) [Remittance](#) [Bills Payment](#) [Loading](#) [Online Booking](#) [Online Shop](#) [E-Insurance](#) [Fund Request](#) [Reports](#)

GENERAL REPORT **CEBUANA (PAYOUT)**

START END SEARCH

TRACKING NO	REGCODE	SENDER	BENEFICIARY	STATUS	AMOUNT	CREDIT	DATE/TIME
RMBS123CBZEP360817	RMBS2123	JUAN LUNA	JOSE RIZAL	PAYOUT	100.00	101.47	2015-11-17 11:33:49

REMITTANCE SEND

SMARTMONEY (SEND)

ECASH TO GPRS OUTLET

ECASH CREDIT TO BANK

CEBUANA (SEND)

REMITTANCE PAYOUT

ECASH PADALA

SMARTMONEY (PAYOUT)

IREMIT

TRANSFAST

NEWYORKBAY

ABS-CBN REMIT

MONEYGRAM

CEBUANA (PAYOUT)

BILLS PAYMENT

LOADING

SOLD CARDS

UNIVERSAL LOAD

CURRENT TRANSACTION

OLD TRANSACTION

CURRENT AIRTIME

OLD AIRTIME

Global Payments and Services

GLOBAL TRANSACTION RECEIPT

Global Payments Ltd

Tracking No: RMBS123CBZEP360817

Current Tracking No: RMBS123CBZEP360817

Sender: JUAN LUNA

Beneficiary: JOSE RIZAL

Amount: 100.00

Final Amount: 101.47

Transaction Date: 2015-11-17 11:33:49

REMITTANCE: This will serve as proof of payment.

Authorized Signature: _____

Customer's Signature and printed name: _____

Beneficiary's Signature and printed name: _____

Global Payments and Services

GLOBAL TRANSACTION RECEIPT

Global Payments Ltd

Tracking No: RMBS123CBZEP360817

Current Tracking No: RMBS123CBZEP360817

Sender: JUAN LUNA

Beneficiary: JOSE RIZAL

Amount: 100.00

Final Amount: 101.47

Transaction Date: 2015-11-17 11:33:49

REMITTANCE: This will serve as proof of payment.

Authorized Signature: _____

Customer's Signature and printed name: _____

Beneficiary's Signature and printed name: _____

Print file (Ctrl+P)

II. FREQUENTLY ASKED QUESTIONS

INQUIRY	RESPONSE
How to Send?	<ol style="list-style-type: none"> 1. Visit any GPRS / UPS branch and fill out the remittance form. 2. Present the accomplished form, valid ID to the branch personnel. 3. Give the total amount to be paid. 4. Secure the remittance form (and count the change received, if there is any). 5. Provide the 10-digit control number to the receiver/beneficiary. <p>NOTE: The receiver/beneficiary should provide the control number and present a valid ID when claiming the remittance.</p>
How to Claim?	<ol style="list-style-type: none"> 1. Visit any GPRS / UPS branch and fill out the remittance form. 2. Present the accomplished form, valid ID to the branch personnel. 3. Count the money received.
What are the acceptable IDs?	<p>As required by BSP, Clients who engage in a financial transaction with covered institutions for the first time shall be required to present the original and submit a clear copy of at least ONE (1) valid photo-bearing identification document issued by an official authority.</p> <p>List of acceptable IDs are as follow:</p> <ol style="list-style-type: none"> 1. Government Issued Passport 2. Government Issued Driver's License 3. Professional Regulation Commission (PRC) ID 4. National Bureau of Investigation (NBI) Clearance 5. Police Clearance 6. Postal ID 7. Voter's ID 8. Barangay Certification 9. Government Service Insurance System (GSIS) e-Card 10. Social Security System (SSS) Card 11. Senior Citizen Card 12. Overseas Workers Welfare Administration (OWWA) ID 13. OFW ID 14. Seaman's Book 15. Alien Certification of Registration/Immigrant Certificate of Registration 16. Government Office and GOCC Id, e.g. Armed Forces of the Philippines (AFP ID)

	17.Home Development Mutual Fund (HDMF ID) 18.Certification from the National Council for the Welfare of Disabled Persons (NCWDP) 19.Department of Social Welfare and Development (DSWD) Certification 20.Integrated Bar of the Philippines ID 21.Company ID's Issued by Private Entities or Institutions Registered with or Supervised or Regulated by Bangko Sentral ng Pilipinas (BSP), Securities and Exchange Commission (SEC) or Insurance Commission (IC) 22.Original and clear copy of School ID duly signed by the principal or head of the school (For students who are not yet of voting age)
Can I authorize someone else to claim my money?	If the receiver or beneficiary is not available to claim the money, they may advise the sender to amend the receiver's name.
Can I cancel or refund my remittance?	The sender may cancel or refund their remittance. The sender needs to visit the branch where the transaction was processed. Please be reminded that the service fee is non-refundable upon refund.
Does a Money Remittance transaction have an expiry?	Most money remittance transactions are valid for 5 years with the exception of international remittance via Moneygram which is valid only for 45 days.