

ACE RANEY

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SUMMARY OF QUALIFICATIONS

A Career Technologist with experience working in Academia and Finance. Served as an IT professional for over 10 years with experience supporting users on both Windows and Mac with demonstrated strengths of:

- Being a team player including establishing and maintaining positive relationships with other technicians, students, professors, research staff, and librarians.
- Improving customer service effort by guiding users through technology and software issues and processes while acting in a friendly and professional manner.

EDUCATION:

BOSTON COLLEGE

Chestnut Hill, Massachusetts

College of Arts and Sciences
Bachelor of Science in Biology
Graduated May 2011

SAN FRANCISCO STATE UNIVERSITY

San Francisco, California

Computer Science Program
Bachelor of Science Equivalence
(Completed all BS major requirements while working as a staff member)

EXPERIENCE:

D.E. SHAW & CO.

New York, New York

Systems Technician

June 2018 - Present

- Supported users with their technology needs in a very fast paced and demanding environment.
- Quickly became the Subject-matter Expert for Audio Visual and Telepresence issues as well as special event A/V support.
- Was responsible for racking and patching all the equipment needed for a new 15 person office, including setting up Telepresence capabilities and cubicle/office connectivity.

SAN FRANCISCO STATE UNIVERSITY

San Francisco, California

Information Technology Consultant Foundation/Career

January 2012-June 2018

- Created an Active Directory Domain environment from the ground up and deployed it along with many useful group policies to make managing our desktop environment easier.
- Maintaining SFSU Library Website using HTML, CSS, and JS.
- Setup and maintained a fully virtual server environment that hosts every major library service on 3ESXi servers managed via VMWare vSphere.

BOSTON COLLEGE

Chestnut Hill, Massachusetts

Student Technology Consultant

January 2008 - May 2011

- Supported Professors in the Biology department with their Technology needs.

HARDWARE AND SOFTWARE SKILLS

- Windows XP-10, Server 2003-2012, OSX all versions, VMWare, ESXi, vSphere, Macrium, Ghost, SQL, Office, Adobe CS and CC, Active Directory, Remote Desktop, VPN, VNC, E-mail, Cisco Telepresence Administration, BlueJeans, bash/batch scripting, HTML, CSS, JS, React, C++, Java, git, SVN, Heroku Web Hosting.