

DL Meeting

H&D Group

April 27, 2025

1 REMS Model

1.1 Constants

n - number of people d - number of shifts ($2 \times$ number of days in the month) t_j - $\{1 \text{ is } nightshift - 1 \text{ is } dayshift\}$ h_j - is shift j a high demand shift (Thursday, Friday, Saturday nights) (binary) a_{ij} - is person i available at shift j o_i - is person i a member of duty crew (non-observer) c_i - is person i off campus

1.2 Decision Variables

x_{ij} - is person i assigned to shift j b_j - penalty for if shift j has less than three people m_i - penalty for if person i has less than 2 shifts

1.3 Objective Components

$underutilization = \sum_{i=1}^n m_i$ $understaffed = \sum_{j=1}^d h_j b_j + .2 \sum_{j=1}^d (1-h_j) b_j$ $shiftimbalance = \sum_{i=1}^n (\sum_{j=1}^d t_j x_{ij})^2$
 $\min 5 \cdot underutilization + 10 \cdot understaffed + shiftimbalance$

$x_{ij} \leq a_{ij}$
 $b_j + \sum_{i=1}^n o_i x_{ij} = 2 \quad \forall j \in [d]$
 $b_j + \sum_{i=1}^n x_{ij} \leq 3 \quad \forall j \in [d]$
 $m_i + \sum_{j=1}^d x_{ij} = 2 \quad \forall i \in [n]$
 $\sum_{i=1}^n c_i x_{ij} \leq 2 \quad \forall j \in [d]$
 $x_{ij} \in \{0, 1\}$

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2.1 Basic Model

Define:

Skills $k = 1, \dots, h$

Shift $j = 1, \dots, m$

Employee $i = 1, \dots, n$

s_{ij} : an employee i has skill to work task k

c_{ij} : an employee i can work shift j

b_{jk} : the number of employees needed with skill to work task k at time j

x_{ijk} : decision variable; employee i working shift j on skill k

$$\begin{aligned}
& \min 0 \\
\text{s.t. } & \sum_{i=1}^n x_{ijk} \geq b_{ij} \forall j, k \text{ (all shifts have needed tasks covered)} \\
& \sum_{k=1}^h x_{ijk} \leq 1 \forall i, j \text{ (all employees can do one job per shift)} \\
& x_{ijk} \leq c_{ij} \forall i, j \text{ (enforcing availability)} \\
& x_{ijk} \leq s_{ik} \forall i, k \text{ (enforcing skillset)} \quad x_{ijk} \in \{0, 1\}
\end{aligned}$$

2.2 With Penalty

Define:

Skills $k = 1, \dots, h$

Shift $j = 1, \dots, m$

Employee $i = 1, \dots, n$

s_{ij} : an employee i has skill to work task k

c_{ij} : an employee i can work shift j

b_{jk} : the number of employees needed with skill to work task k at time j

p_{jk} : penalty associated with no employee working task k at time j

x_{ijk} : decision variable; employee i working shift j on skill k

$$\begin{aligned}
& \min \sum \sum p_{jk} \\
\text{s.t. } & \sum_{i=1}^n x_{ijk} + p_{jk} \geq b_{ij} \forall j, k \text{ (all shifts have needed tasks covered)} \\
& \sum_{k=1}^h x_{ijk} \leq 1 \forall i, j \text{ (all employees can do one job per shift)} \\
& x_{ijk} \leq c_{ij} \forall i, j \text{ (enforcing availability)} \\
& x_{ijk} \leq s_{ik} \forall i, k \text{ (enforcing skillset)} \quad x_{ijk} \in \{0, 1\} \quad p_{jk} \geq 0
\end{aligned}$$

Note: Consider changing 1st constraint to adding a string ≥ 1 later on

2.3 Split Variables

Consider adding:

y_{ij} : is employee i working shift j

z_{ik} : is employee i working task k

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Quadratic Model

Define:

x_{ik} : where i is shift i, k is employee k

a_{ij} : number of chefs needed for shift i of level j

E_j : subset of employees of level j

$$\begin{aligned} \min \quad & \sum_{k \in K} ((\sum_{i \in I} x_{ik} - 40)^2 + \alpha(\sum_{i \in I} x_{ik} - 40)) \\ \text{s.t.} \quad & \sum_{x_{ik} \in E_j} x_{ik} \geq a_{ij} \quad \forall i, j \end{aligned}$$

3.1 Linear Version

Let z_{ik} be the overworked hours for employee k, for shift i

Let w_k be the decision variable that enforces the underworking constraint.

$$\begin{aligned} \max \quad & 2 \sum x_{ik} + \sum z_{ik} - \sum w_k \\ \text{s.t.} \quad & \sum z_{ik} + \sum x_{ik} \geq a_{ij} \quad \forall i, j \\ & \sum_i x_{ik} \leq 40 \\ & w_k + \sum_i x_{ik} = 40 \end{aligned}$$

3.2 Consecutive Shifts Constraint

Sum over 1 day's shifts and night-morning shift is equal to 1.