Achyutkumar Gosavi

System Administrator II

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Summary

With over 7+ years of demonstrated proficiency, I bring extensive experience in the strategic management, design, and architecture of both On-Premises and Cloud infrastructures. My focus is on tackling complex challenges, optimizing costs, and delivering substantial benefits for organizations.

- · Cloud: Hands-on experience with AWS (IaaS) Services EC2, VPC, IAM, S3, CloudWatch, etc.
- Microsoft: Proficient in Active Directory, DNS, DHCP setup, and troubleshooting.
- O365: Experienced in Microsoft O365 domain setup, license, and security management.
- McAfee: Trellix-driven compliance management using McAfee ePO.
- Operating Systems: Skilled in managing Windows Server, Linux, and Mac operating systems.
- Data Management:

Backup: Symantec DLO expert - from setup to backup schedule and integration with cloud storage (NAS and AWS S3).

Collaboration Tools:

Knowledge in GitHub, Atlassian JIRA, and Confluence.

· Virtualization and Networking:

Virtualization: Hands-on experience in VM management using ESXi and VB.

Network: Proficient in CISCO ASA, Router Site-to-Site VPN configuration.

Security and Compliance:

Successfully managed SOC2 Audits. Resolved the vulnerabilities identified during VAPT.

Process Excellence:

Documentation: Proven experience in Process Creation and Documentation.

Ticketing Tools:

Ticket Maestro: Proficient in various ticketing tools such as Zendesk, Freshdesk, and BMC Remedy.

Always Evolving:

Continuous Learner: Committed to staying updated with the latest industry trends and technologies.

Passionate Professional:

Driven by Excellence: Committed to delivering top-notch solutions and ensuring seamless IT operations.

Let my experience and expertise elevate your IT infrastructure to new heights!

Experience

**Talentica

System Administrator

Talentica Software

May 2018 - Present (5 years 10 months)

Responsibilities -

- 1. Installation and Configuration Software, Hardware and Network.
- 2. System Security Implement and maintain security measures to protect the organization's systems and data.
- 3. AWS Cloud Experience of EC2, S3, VPC, IAM, Automation etc.
- 4. Backup and Recovery: Regularly back up data and develop strategies for data recovery in case of system failures.
- 5. Updates and Patch Management
- 6. Monitoring: system performance, network traffic, and server activity to identify and address issues proactively.

Projects -

- 1. O365 Domain Setup for one of the client
- 2. Setup Backup DC on AWS Cloud & Sync with On-Prem DC for one of our foreign clients.
- Integration of Cloud S3 storage to on-prem backup server to avoid storage utilization issues.

Tech Support Engineer

Cognizant

Sep 2016 - May 2018 (1 year 9 months)

- 1. Customer Assistance: Provide assistance and support to customers facing technical issues with products or services. 2. Problem Diagnosis
- 3. Technical Troubleshooting
- 4. Product Knowledge: Stay updated on the features, functionalities, and updates related to the products or services 5. Ticket Management
- 6. Remote Assistance

Education

Solapur University

Bachelor of Engineering (BE), Computer Engineering

2013 - 2016

At this level, I completed my graduation, first class with distinction.

SPM Polytechnic, Solapur

Diploma, Information Technology

2009 - 2013

Skills

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AWS • GitHub • Virtualization • Patch Management • Networking • Process Creation • Vulnerability Assessment • SOC2 • Compliance Management • Backup Exec
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Honours & Awards

Pat on the Back - Talentica Software

Sep 2023

Received this POB award - For solving challenging issues such as Backup Domain setup and Time Synchronization.

Go-Getter - Talentica Software

Jun 2023

Archived this yearly award in recognition of exemplary dedication to achieving 100% Compliance and Security Management for the organization during the WFH scenario.

Best Asset Engineer of the Year - Cognizant

Dec 2017

Got the Best Asset Engineer of the Year award for all dedicated and demonstrated work.