

1. What is AstroNote?
 - AstroNote is an educational platform that provides music lessons, training, and consulting services. These services can be conducted either online or in-person.
2. What Services does AstoNote provide?
 - AstroNote offers various music lessons, training, and consulting services. These can be conducted either online or in-person, based on the agreement between astrnote and the Student.
3. How are online lessons conducted?
 - Online classes are conducted through third-party platforms such as Microsoft Teams, Zoom and other similar services
4. What is the frequency and duration of each session?
 - Each session lasts for 30, 45 and 60 minutes and is held once per week unless otherwise agreed upon.
5. Does AstroNote offer music transcription services?
 - Yes, AstroNote provides music transcription services, converting compositions into written or digital formats.
6. Can I request a customized music transcription?
 - Yes, AstroNote offers customized music transcription services tailored to your specific needs. However, a certain fee will be charged based on the complexity and requirements of the transcription.
7. Will AstroNote introduce new learning materials?
 - Yes, in the coming months, AstroNote will offer various courses, e-books, and digital learning materials, which students can purchase and access at their own pace.
8. When do I need to make a payment for the services?
 - Payments must be completed before the scheduled session.
9. What is the cancellation policy?
 - Students must provide at least 24 hours' notice to cancel or reschedule a session. If AstroNote cancels, a new session will be arranged at a mutually agreed time.
10. What are my responsibilities as a student?
 - Students must actively participate in all sessions, communicate any concerns, and provide accurate information to ensure smooth service delivery.

11. What new services will AstroNote offer in the future?
 - AstroNote plans to introduce additional courses, e-books, and digital learning materials, which will be available for purchase on the website.
12. Will I need an account to access future offerings?
 - Yes, students will need to register and create an account on the AstroNote website to access future courses and digital resources.
13. Can I share or distribute AstroNote's learning materials?
 - No, unauthorized distribution or misuse of AstroNote's learning materials is strictly prohibited.
14. Is AstroNote responsible for technical issues affecting my lessons?
 - While AstroNote takes precautions to ensure quality service, it is not liable for technical issues, data loss, or unexpected service disruptions.
15. What happens if I miss a lesson without prior notice?
 - Missed lessons without 24-hour notice may not be rescheduled or refunded.