AHMAD ELSAYED

Melbourne, VIC, Australia
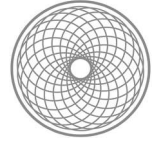m: 0420705175
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https://github.com/Ackmed1337
codepen.io/Ackmed1337

OBJECTIVE

To advance my career with a leading organization that will utilize my extensive information technology knowledge while also allowing me to develop further as a professional

Proven talent for aligning project strategy and objectives with established IT and quality management paradigms to achieve maximum operational impacts with minimum resource expenditures. Results-focused thought leader with the ability to manage complex IT projects, collaborate with cross-functional teams, and identify and resolve issues in a timely manner. Exceptionally dedicated professional with keen interpersonal, communication, and organizational skills, as well as requirements gathering, strategic planning, and resource allocation expertise. Currently pursuing a Bachelor of Information Technology in Application Development at Deakin University.

CORE COMPETENCIES

- Information Technology
- Project Management
- Scrum Agile Framework
- Application Development
- Requirements Gathering
- Cyber Security
- Issue Resolution
- Team Leadership
- Customer Service

PROFESSIONAL EXPERIENCE

OFFICEWORKS, BUNDOORA, VIC, FEB 2016
RETAIL EMPLOYEE
- Tasked with utilizing barcode technology to accurately organize and update item and inventory prices.
- Leveraged strong interpersonal and communication skills to gain a deep understanding of customer needs and provide relevant recommendations both in-person and online.
- Adhered to all established standards, protocols, and best practices while managing backend inventory organization and allocation tasks.
- Promoted the development of a positive work environment by fostering a culture focused around teamwork and open communication.
- Ensured optimal customer satisfaction by responding to inquiries and requests in a timely and professional manner.

ACADEMIC PROJECTS

- **Registration Database**, Deakin University, June 2020
  Tools Used: React.js, HTML, CSS, Node.js
  - Spearheaded a team of four with the development of a comprehensive database to store user information through a registration process.
  - Enabled usability for future projects by utilizing React.js, HTML, CSS, and Node.js.
  - Programmed the delivery of welcome messages to user emails following registration.
- **Game Development**, Deakin University, Feb 2020
  Tools Used: Scrum Agile Framework / MS Teams / Trello
  - Charted the successful development of a video game prototype in accordance with modern standards, leveraging knowledge of Scrum Agile Framework with two years of learning experience.
  - Aligned objectives and bridged communications with team members to achieve a grade over 90%, demonstrating strong leadership and collaboration skills.

EDUCATION AND CREDENTIALS

BACHELOR OF INFORMATION TECHNOLOGY (B.I.T.) IN APPLICATION DEVELOPMENT (CYBER SECURITY MINOR), 2021
Deakin University, Burwood, VIC, Australia

DIPLOMA OF INFORMATION TECHNOLOGY, 2019
Deakin University, Burwood, VIC, Australia

CERTIFICATE III IN INFORMATION MEDIA & TECHNOLOGY, 2018
St. Helena College, Templestowe, VIC, Australia

VICTORIAN CERTIFICATE OF EDUCATION
Bundoora Secondary College, Bundoora, VIC, Australia

ADDITIONAL INFORMATION

Languages: English & Arabic

Technical Proficiencies: HTML, CSS, JS, React.js, Vue.js, .Net, Express.js, Python, Java, JavaScript, PHP, SQL, MYSQL

Interests: Basketball(recreational) and mechanical/programming projects.