

TWO YEAR WARRANTY

Audio Products
Blu-Ray Players
Cameras Digital Still
Cameras Digital Video
Cook Tops
Dishwashers
DVD Players
Electric Ovens
Facsimiles
Home Theatre Systems
Laser Printers
Microwave Ovens
Mobile Phone Handsets
Monitors
MP3 Players
Multi-Function Printers

Netbook Computers
Notebook Computers
Refrigerators
Tablets
Tumble Dryers
TVs Colour
TVs LCD
TVs LED
TVs Plasma
Vacuum Cleaners
Washing Machines
Wine Cooler
Air Conditioner
Virus Doctor

- 5% Coverage PP (Ref to user/Service Manual)

WARRANTY ON CORE PARTS (Parts only)

- 10 Year Warranty on Refrigerator Digital Inverter Compressor
- 10 Year Warranty on Washing Machine Digital Inverter Motor
- 5 Year Warranty of Air conditioner Compressor (RAC,FAC only)
- 10 Year Warranty on Microwave Oven Ceramic Interior
- 5 Year Warranty on Microwave Oven Magnetron

For an additional warranty extensions refer to www.samsung.com

REGISTER YOUR PRODUCT PURCHASE ON
www.samsung.com

To view, download or print a French or Portuguese version of this warranty document, please visit www.samsung.com/africa_fr or www.samsung.com/africa_pt

Country	Call Center Number	Country	Call Center Number	Country	Call Center Number
Kenya	0800545545	Burundi	200	South Africa	08607 267 864
Tanzania	0685889900	Nigeria	08007267864	Botswana	8007 260 000
Sudan	1969	Ghana	0302-200077 0800-1007	Mozambique	847267864 827267864
Uganda	0800300300	Senegal	800-00-0077	Zambia	211 350 370
DRC	499 999	Ivory Coast	0800 000 77	Namibia	8 197 267 864
Rwanda	9999	Cameroon	70 95-0077	Angola	917 267 864



Warranty Conditions



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SAMSUNG

SAMSUNG ELECTRONICS AFRICA WARRANTY

Warranty only valid for Samsung Products sold specifically in Africa.

IMPORTANT

Dear customer,

Please attach your proof of purchase (invoice or sales slip) to this warranty and keep it in a safe place. Should service be required during the warranty period, proof of purchase must be produced.

The Samsung product warranty applies to inherent defects in material and workmanship from the original date of purchase. For warranty period, please refer to www.samsung.com or your local Samsung Call Centre. Should service be required during the warranty period, this must only be undertaken by a Samsung Authorised Service Centre. It is the customer's full responsibility to find the nearest Samsung Authorised Service Centre by visiting the Samsung website at www.samsung.com or contacting the Samsung call centre. Samsung reserves the right to update the current list of Samsung Authorised Service Centres, without notice at any time and with no liability to Samsung.

PLEASE READ WARRANTY CONDITIONS

- If you experience problems with a Samsung product during the warranty period, please refer to the Owner Manual to ensure you have correctly followed all installation and operating procedures. In particular, check the trouble-shooting guide in the Owner Manual.
- If after following the above-mentioned procedures, your Samsung product is still not functioning correctly, please read warranty conditions overleaf.
- Should you require service under warranty, please contact your nearest Authorised Samsung Service Centre; refer to www.samsung.com or your local Samsung Call Centre.
- In order to facilitate claims under warranty, and for possible insurance claims in case of fire or theft, we strongly suggest you fill in your details below:

Name	_____
Date of Purchase	_____
Product Model Number	_____
Serial Number	_____
Store Name and Branch	_____

STANDARD SAMSUNG WARRANTY CONDITIONS

1. Should warranty service be required, this warranty card must be presented **WITH PROOF OF PURCHASE** to Samsung Authorised Service Centres. The serial number on the product must be clearly visible and not have been tampered with in any way.
2. On-site (in-home) service will only be carried out on Samsung washing machines, refrigerators and television sets larger than 32 inches. Should these not be repairable on-site, the Samsung Authorised Service Centre will arrange for the product to be collected, repaired and returned. For all other products (have a carry-in warranty policy) customers are required to visit a Samsung Authorised Service Centre for In-Warranty repairs.
3. Samsung Electronics Africa's obligations are limited to correcting original manufacturing defects as per specifications, and may include the use of refurbished parts/components.
4. Warranty repairs must be carried out by Samsung Authorised Service Centres. No reimbursements will be made for repairs carried out by non-Samsung Authorised Service Centres. Any such repair work, including damage caused by such repair work by non-Samsung Authorised Service Centres, will not be covered by this warranty, and warranty will be deemed as void.
5. This warranty covers Samsung products manufactured to African specifications only. Should a product be modified in any way, this warranty will become null and void.
6. This warranty ceases if the Samsung product is damaged by lightning, flooding, water ingress, fire, Acts of God, public disturbances, incorrect voltage, normal wear and tear, accident, misuse or abuse, failure to properly maintain, improper cleaning methods, infestation by insects or vermin, incorrect operation, use for which it is not designed (e.g. a commercial or industrial environment), use of faulty or leaking batteries or the use of non-original Samsung accessories.
7. Warranty on core parts covers the cost of the spare part only. Labour charges will be for the customer's account. For a list of core parts covered, please visit the Samsung website at www.samsung.com and/or contact the Samsung call centre.
8. Warranty exclusions: this warranty does not cover the cost of normal maintenance such as including but not limited to washing machine drums; refrigeration, vacuum cleaner and air conditioner filters as this is considered routine maintenance. Failure of the product due to insufficient or improper maintenance is not covered. No claims will be covered should any Samsung microwave oven cavities be cleaned with any abrasive materials.
9. 24 Month warranty does not apply to any accessory (included **"in Box"** with original product purchase) supplied with Samsung products. For a list of accessories covered, please visit the Samsung website at www.samsung.com and/or contact the Samsung call centre. The list of accessories shall not be regarded as an exhaustive list and Samsung reserves the right in its sole discretion to amend or vary the list and to determine which accessories will carry the 6 month warranty.
10. The 24 month warranty is not transferable and is only applicable to the first purchaser who legally acquired the product from Samsung Electronics authorised dealers and is subject to relevant African countries laws.
11. Warranty is only valid if the product is used in accordance with the operating guidelines as specified in the operator/user manual.

Africa's first 24 month warranty across all products, subject to Samsung warranty conditions.



For local call centre number please go to www.samsung.com

