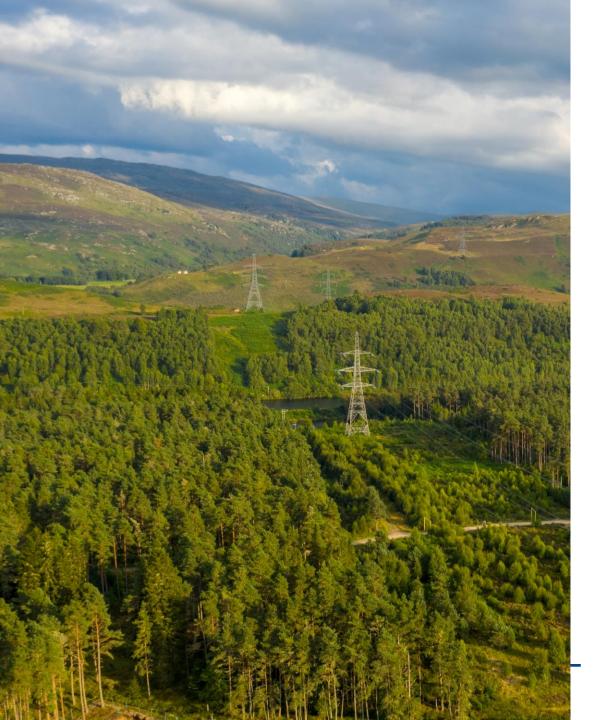
## **Sustainability Data Capture Tool**

Supply Chain Sustainability Reporting

Independent Learning – Administrator User Guide





### Welcome

The purpose of this training is to demonstrate how you, as an Administrator, will use the Sustainability Data Capture Tool (SDCT) to successfully support SSEN Transmission projects.

This presentation consists of several sections which are designed to facilitate independent learning at your own pace.

The completion of this training is estimated to require 1 hour.

Please note the SSEN Transmission Sustainability team is able to provide additional training support if required. We understand learning is different for everyone.





### **Training Contents**

4-9.	Overview

10-17. Reporting Packages initiation	<b>10-17.</b>	Reporting Packages Information
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**24-26.** <u>Training Structure</u>

**27-30.** Module 1

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**51-53.** Module 4

54-55. <u>User Support</u>

**56-63.** Appendices



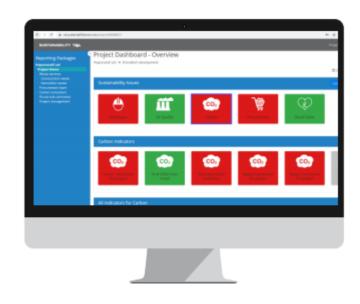


## Overview





### What is the Sustainability Data Capture Tool?



Exemplar of the user interface

The SDCT is a cloud-based sustainability performance reporting system, specifically designed to manage supply chain sustainability performance.

It enables an organisation to collect, report and analyse environmental and social sustainability performance using **smart dashboards** at project, business unit and corporate levels.

No specialist knowledge is required as the SDCT is intuitive, user-friendly and designed for all levels of an organisation to understand.





### What are Smart Dashboards?



Smart dashboards are visible when reviewing the 'sustainability issues' tiles.

Dashboards enable a user to immediately identify performance across different sustainability issues as indicated by a Red, Amber or Green icon-based performance within determined targets and thresholds.

The dashboard to the left indicates carbon performance. The user can click into a specific environmental category to gain further insights.





### Purpose of the Sustainability Data Capture Tool

As a business at the forefront of the transition to a low-carbon economy, SSEN Transmission has set achieving **Leadership in Sustainability** in the RIIO-T2 price control and beyond. This means being a trusted partner of customers and communities, realising long term benefit for society, economy and the environment.

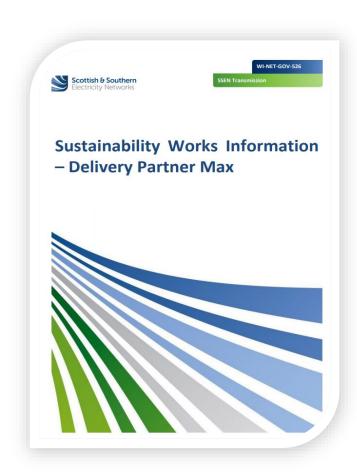
#### The SDCT underpins how SSEN Transmission will achieve Leadership in Sustainability. It is required for two key reasons:

- 1. Enhanced supply chain reporting is featured within the <u>RIIO-T2 Sustainability Action Plan</u>, specifically the Sustainable Procurement Supply Chain Action Plan.
- 2. Ofgem has set minimum requirements for supply chain reporting on SSEN Transmission projects' sustainability performance during the RIIO-T2 price control period, the details of which can be found <a href="https://example.com/here-new-control-period">here</a>.





### What are the SSEN-T Project Requirements?



Supply chain sustainability reporting requirements are specified within Section 4 of the Sustainability Works Information documents – Delivery Partner Light and Max (WI-NET-GOV-526).

Awarded contractors in the RIIO-T2 price control period are required to report on supply chain sustainability data, when mobilised at site for construction, for specific projects over a value of £500,000.

Presently ground investigations prior to construction are not captured; however, if this can be captured it would be beneficial.





### What are the Benefits?

#### There are several benefits to utilising the SDCT which range from:

- Ability to demonstrate innovation and best practice in sustainability;
- Providing increased efficiency in data collection, analysis and output through a standardised system;
- Improved data analysis tools will improve internal and regulatory reporting which will identify further areas of improvement; and
- Increase in visibility and understanding of supply chain sustainability impacts





## Reporting Packages Information





### **Reporting Packages Overview**



The SDCT is designed to collect a variety of supply chain sustainability data which the above image depicts.

Once the project is at the delivery stage, with contractors ready to mobilise at the project site and begin construction, the SDCT should be used until the project is complete.

The following slides elaborates further on the specific reporting packages and what SSEN Transmission expects from supply chain partners.





### **Contractor Survey**

This is a concise survey which must be submitted annually. Consisting of nine questions relating to governance and policies, the data collected will provide company-level information regarding sustainability commitments, most specifically commitments related to Science Based Targets. This only needs to be submitted once per year per company, not for each project.

Governance & policies ✓					
Metric		Units Value	Comments	N/A	
	Science Based Target for greenhouse gas I by the Science Based Targets Initiative? ①	Yes N/A No		10	<b>~</b>
	on 1 is no, can you advise if your company is ience Based Target for greenhouse gas reduction is Initiative? ①	Yes N/A No		li li	
	uestions 1 and 2 is no, can you please advise if tive greenhouse gas reduction target? ①	Yes N/A No		//	
	ise, or intend to utilise, offsetting, insetting or ts greenhouse gas emission targets? ①	Yes N/A No		fi.	
05. Does your company hav management system? ③	ve an ISO14001 accredited environmental	Yes N/A No		li.	
• 06. Does your company hav sustainability performance?(	ve a set of metrics or KPIs for tracking	Yes N/A No		//	

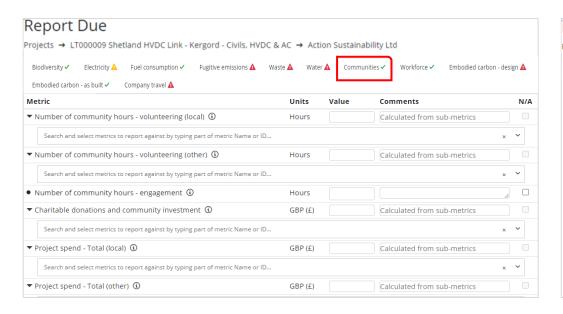
Partial screenshot of the annual supplier survey reporting requirements

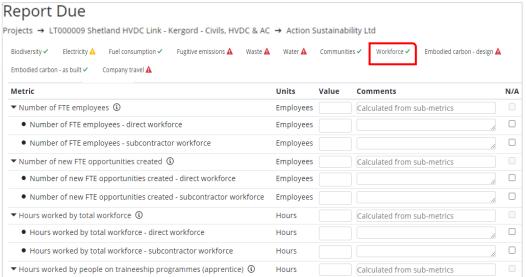




### **Social Value Reporting Package**

This concerns project-level data reporting requirements relating to community benefit, local economic value and workforce welfare. These are annual reporting requirements required for each project, from each contractor, and the SDCT will establish the submission date.





Partial screenshot of communities reporting requirements

Partial screenshot of careers reporting requirements





### **Social Value Reporting Package**

In this context, "local" is defined as "within the local authority area(s) in which the project site(s) is/are locate". In terms of projects within our network area, this broadly corresponds to the following local authority areas:

Aberdeen City, Aberdeenshire, Angus, Argyll and Bute, Dundee City, Eilean Siar, Highland, Moray, Orkney Islands, Perth and Kinross and the Shetland Islands.

For volunteering or community engagement work that is delivered remotely but where the benefit is local, then this too can be considered as "local".

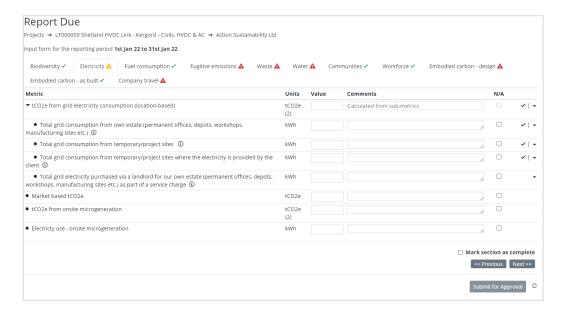
In terms of spend with subcontractor companies that have a local office/depot but whose head office is out with the local area, for the time being these are classified as "non-local".





### **Environmental Reporting Package**

This concerns project-level data reporting requirements relating to biodiversity, electricity, fuel consumption, fugitive emissions, waste and water use. Most of these are required monthly for each project; however, a few are only required annually such as the biodiversity metrics.



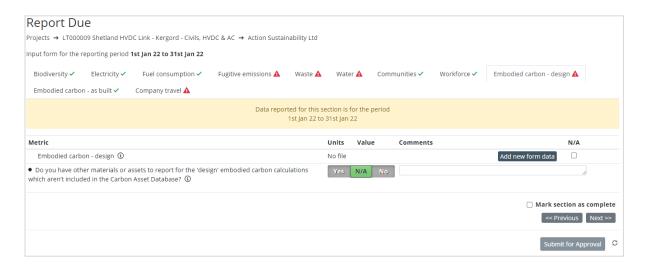
Partial screenshot of electricity reporting requirements





### **Embodied Carbon Reporting Package**

This covers the embodied carbon of design and as built for a project. The design report should be submitted at the start of the project, prior to construction or within 1 month after the construction start date. The as-built report should be submitted at the end of the project, once construction has completed or within 1 month after the construction end date. Both reporting elements are identical.



Partial screenshot of embodied carbon design reporting





### **Reporting Requirements**

#### **2022 Deadlines**

Project reports are required to be submitted on the 10<sup>th</sup> of each month. The data reported should reflect the month prior (i.e., February 2022 reporting data will relate to January 2022 data). The SDCT will issue a reminder to contractors seven days prior to the reporting submission date and will display whether contractors have reported according to a red, amber or green rating on the notifications page.

#### **Tier 1 Principal Contractor**

The Principal Contractor is responsible for ensuring annual and monthly sustainability data is submitted for the applicable project. Importantly, the Principal Contractor should ensure the data includes their subcontractor data (i.e., waste, fugitive emissions, company travel etc).

#### **Tier 2 Contractor**

Contractors are responsible for ensuring annual and monthly sustainability data is submitted for the project; however, the information should not be a duplication of the Principal Contractor's data.





## Users' Group Overview





### **Users' Group Overview**

Four unique user groups have been created for the SDCT to showcase the range of diverse responsibilities. The next four slides expand on each profile briefly.

Please visit the <u>Appendices</u> section and review the <u>User Group RACI Matrix</u> for further information on each user group.

SSEN Transmission Employees

Mandatory: Delivery Project Managers

Viewer



SSEN Transmission Employees

Mandatory: Sustainability Team

System Administrator

**External Contractors** 

Mandatory:
Principal Contractors
and Contractors

Reporter







### **Viewer Profile**



#### Who is a Viewer within SSEN Transmission?

A mandatory Viewer is a Delivery Project Manager; however, any SSEN Transmission employee with a vested interested in a specific project may gain access pending the request is appropriate. A Development Project Manager will firstly be assigned to a project, with the project then progressing to the Delivery Project Manager. Please discuss any access requests with the Administrator of the project.

#### What is the role of a Viewer?

To view sustainability data pertaining to specific SSEN Transmission projects for which they have access to.

#### What is the responsibility of a Viewer?

Viewers do not have assigned responsibility within the SDCT; however, in a scenario whereby the Reporter has not adhered to the specified deadline, the Administrator will capture this non-compliance within internal documentation which is visible to the mandatory Viewer (Delivery Project Manager). It is the Delivery Project Manager's responsibility to address non-compliance with the contractor.





### **Administrator Profile**



#### Who is an Administrator within SSEN Transmission?

This is the Project Coordinator or Project Manager within Network Renewals and Connections.

#### What is the role of a Administrator?

To support sustainability data gathering within SSEN Transmission.

#### What is the responsibility of a Administrator?

To create new projects, assign Viewers and Reporters to a project, assign reporting packages to a package, view and export all reported data and dashboards (if applicable), and track reporting compliance of contractors.



## System Administrator Profile X

#### Who is a System Administrator within SSEN Transmission?

This role is managed within the Sustainability team, presently by the Sustainability Analyst and Carbon Reduction Manager.

#### What is the role of a System Administrator?

To review and analyse supply chain sustainability data and collate for reporting requirements internally and to Ofgem.

#### What is the responsibility of a System Administrator?

To create contractor profiles, ensuring projects are set-up accurately, data analysis and following the set governance framework.



### Reporter Profile



#### Who is a Reporter within SSEN Transmission?

This is the Principal Contractor and Contractor who is operating on SSEN Transmission projects. There will likely be multiple reporters from an organisation required to complete the relevant sustainability data reporting criteria.

#### What is the role of a Reporter?

Reporters are assigned to specific reporting packages to input data against the applicable reporting period. Importantly, there is not an expectation to report on everything – only what is relevant to the specific project.

#### What is the responsibility of a Reporter?

To input data for the reporting package(s) they have been assigned, view data they have submitted, retrospectively edit data in their assigned reporting package (if applicable), export dashboard data recorded in their assigned reporting package(s) (if applicable), view their project smart dashboards, and adhere to reporting deadlines specified by SSEN Transmission.



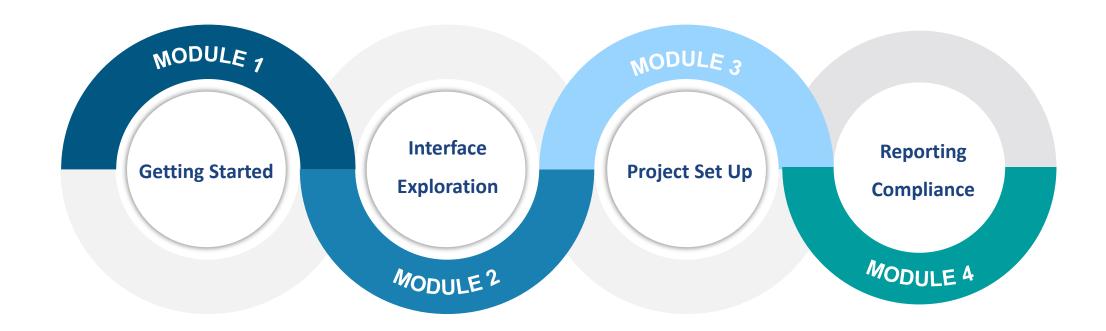


## **Training Structure**





### **Training Modules Overview**







### **Learning Approach**

Modules 1, 2, 3 and 4 are designed for bite-sized learning. Each module is designed to show you, on a step-by-step basis, how to achieve the set learning objectives.



### **Show you how**

This Reporter User Guide contains screenshots of the SDCT and the applicable steps to follow. Helpful notes are also included within various slides.

Please note there is no audio accompanying the module delivery. If you require alternative training material, please contact the SSEN Transmission Sustainability team.





### **Module 1: Getting Started**



#### Focus:

Establishes the steps of account set up, logging in, and accepting or rejecting project invitations

#### Learning Objectives (LO) 1, 2, 3:

#### I know how to...

- LO 1) Register and set up my account
- LO 2) Login ✓
- LO 3) Accept or reject project invitations ✓

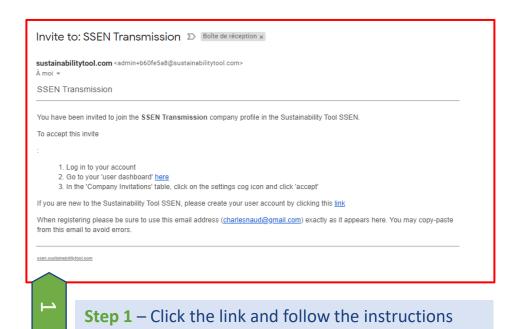


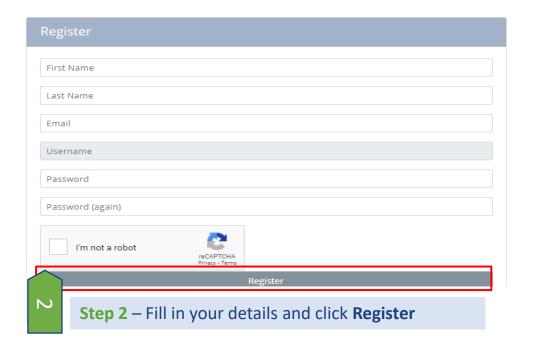




### How to Register (LO 1)

An email invitation will be issued to your company email address, prompting you to register:





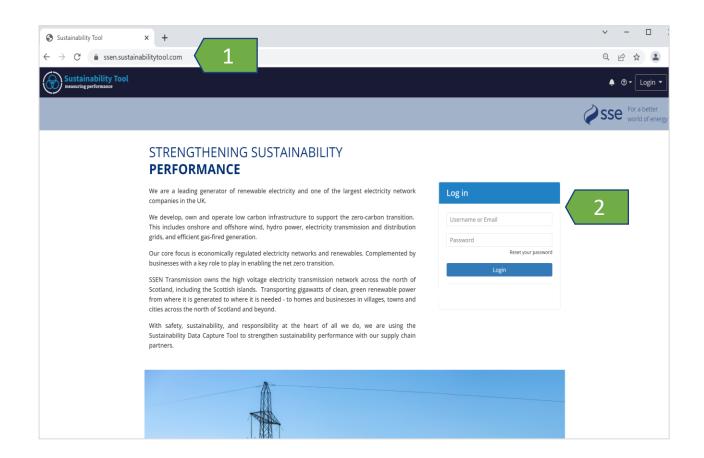
**Note:** The system will review whether an account with your details exists or not. If you **do have an account**, the system will give you the **option to either change the email address or reset the password. If your details are not found, the system will send an email with an activation link.** Please click the activation link and you will be taken to the log-in page







### How to Login (LO 2)



As the SDCT is hosted on a cloud-based platform, a web browser is required. It is recommended either Edge or Google Chrome is used

The link to the SDCT is: <a href="https://ssen.sustainabilitytool.com/">https://ssen.sustainabilitytool.com/</a>

Step 1 - Click the link to the SDCT

Step 2 – Fill in your details and click Login

**Note:** It is optional to add this page to your **Bookmarks** for ease of access (select the star icon at the top right of the screen to do so)



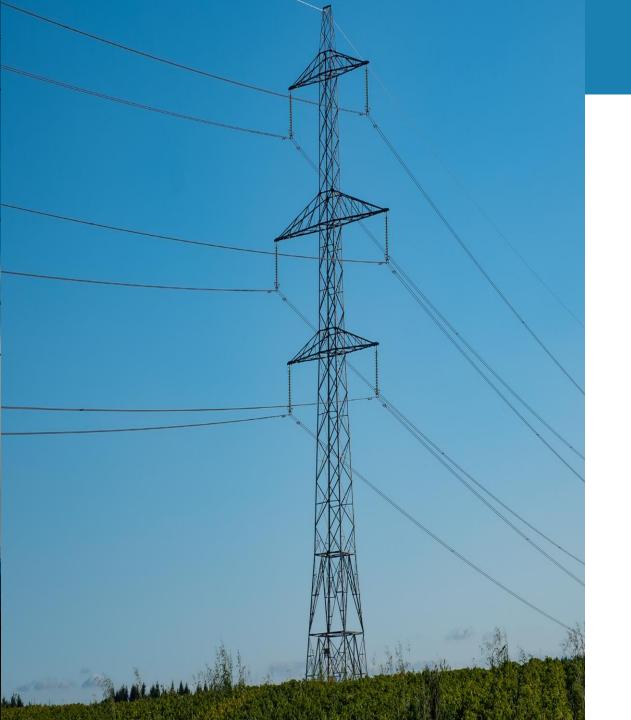




### **Accept or Reject Project Invitations (LO 3)**

Company Invites 1						
SSEN Transmission	Administrator 2	accept reject 3				
Step 1 – This is where you will see the project invitations you have been sent						
Step 2 – This tells you the project and your level of access. You will be an <b>Administrator</b>						
Step 3 – Accept or Reject the invitation accordingly						
<b>Note:</b> Please ensure your access is noted as an Administrator. If this is incorrect, please inform <u>Abigail.Hughes@sse.com</u> .						





# Module 2: User Interface Exploration



#### Focus:

Establishes the steps of navigating the home screen, project dashboards, and exporting data

#### **Learning Objectives (LO) 4, 5, 6:**

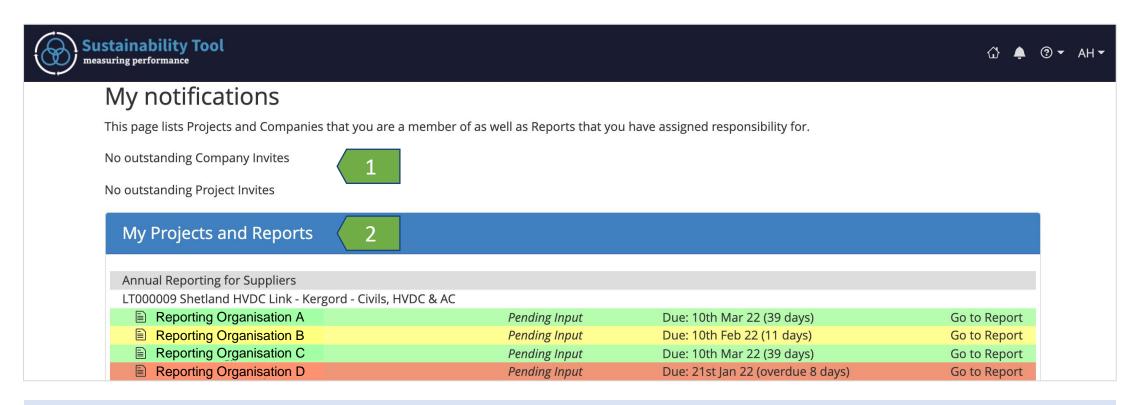
#### I know how to...

- LO 4) Navigate the home screen ✓
- LO 5) Navigate project dashboards ✓
- LO 6) Export sustainability data









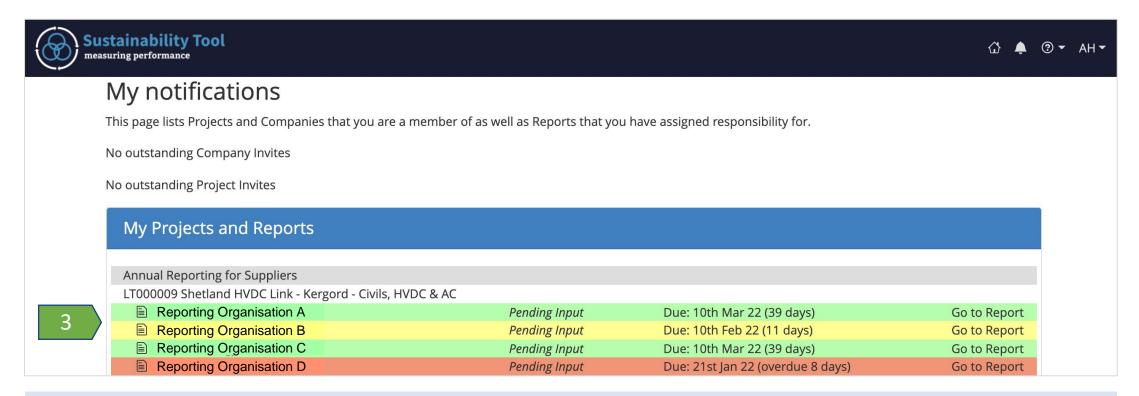
Step 1 – This section will indicate outstanding company/project invites to be reviewed

Step 2 – From here, you can view and access specific projects which you have access to within your organisation







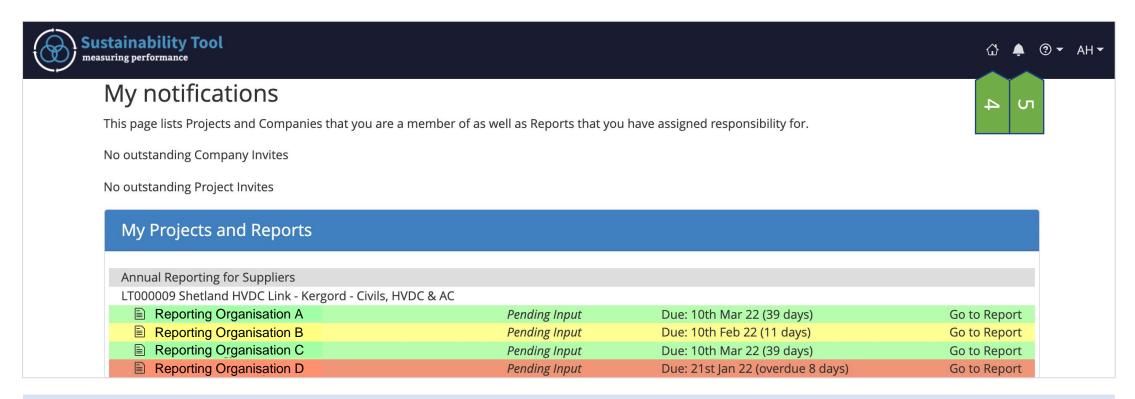


Step 3 – The specific organisation will be listed under the specific project and the colour scale indicates the reporting status. Green indicates there is more than two weeks prior to submission; yellow indicates the report is due soon; red indicates the report is overdue









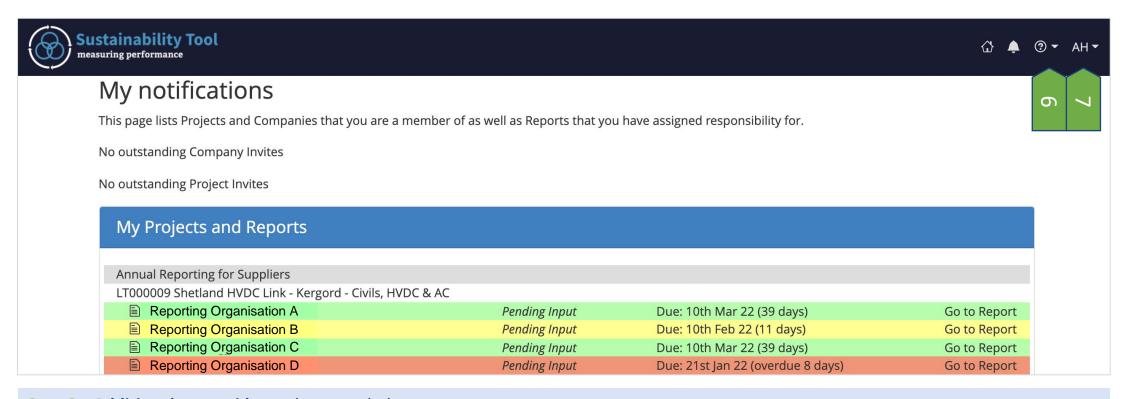
Step 4 – This icon will take you back to this home page at any time

Step 5 – This icon will show your **Notifications** (such as the reporting status of projects)









#### Step 6 – Additional user guides and support hub

**Step 7** – Change password and logout area

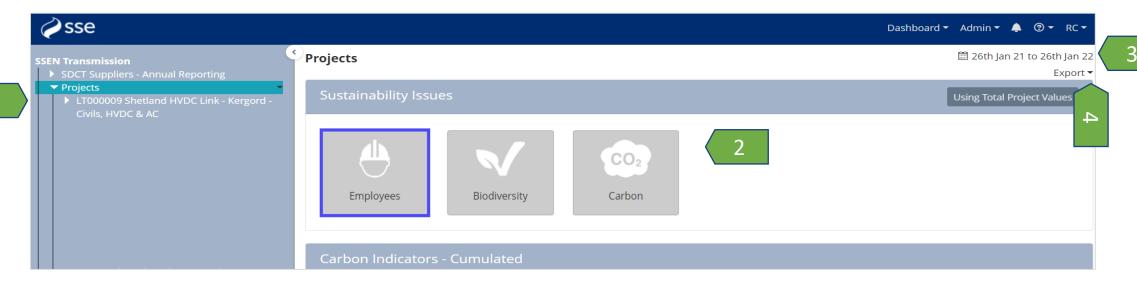








### Navigating the Project Dashboards (LO 5)



Step 1 – The left hand panel shows the structure and hierarchy of the reporting system

Step 2 – The main panel shows tiles representing the performance categorised by Sustainability Issues once data has been reported

Step 3 – These dates will define what data is shown in the performance graphs and tables. By default, the 'from' date will be set to 6 months ago and the 'to' date will be today's date. If you make changes to these dates, refresh your browser for this to be reflected

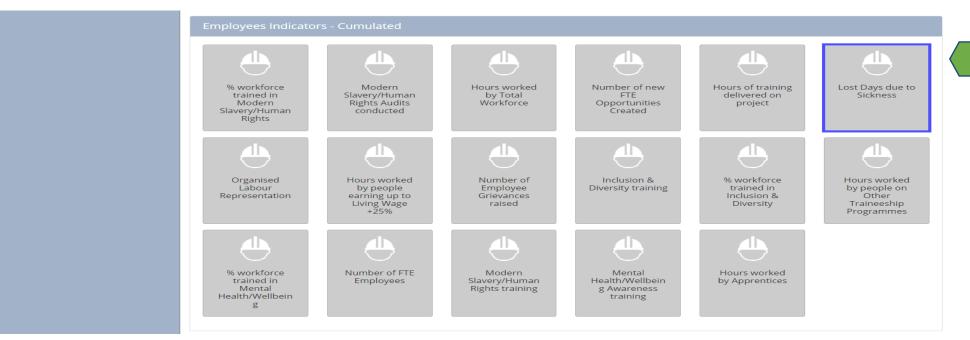
Step 4 – This is a drop-down to Export data (LO 7 showcases the options available)







## Navigating the Project Dashboards (LO 5)



Step 5 – When you click on the tiles, the issue breaks down into indicators. Click on an indicator to explore the data

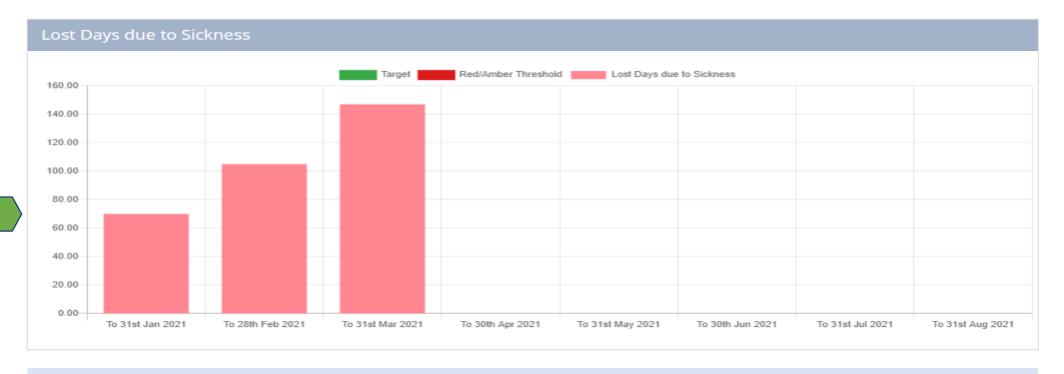
Note: Once targets have been set by the SSEN Transmission Sustainability team, these tiles will be colour-coded using a RAG-rating







## Navigating the Project Dashboards (LO 5)



Step 6 – By clicking on a specific indicator, you can scroll down to view a bar chart displaying the monthly breakdown of data

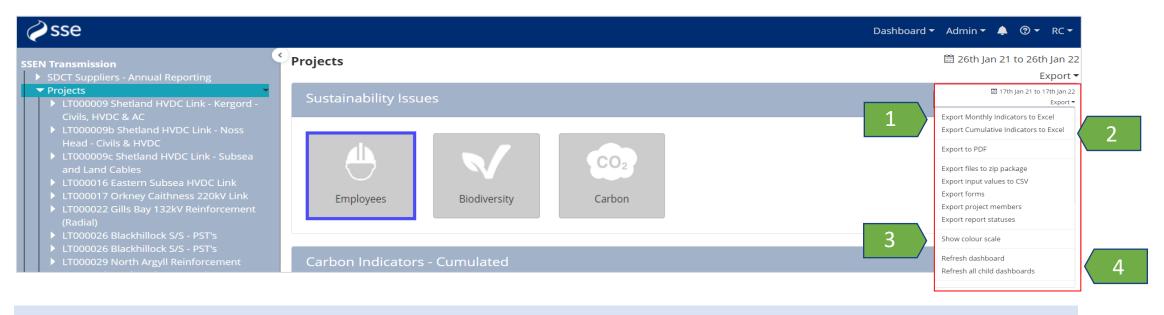
**Note:** Once targets have been set by SSEN Transmission Sustainability team, these will be reflected in the bar chart







## **Exporting Data (LO 7)**



- **Step 1** Download a csv file of the indicators being reported upon
- Step 2 Download a csv file of the metrics being reported upon
- Step 3 When targets are established, a Red/Amber/Green colour scale will apply on the tiles to reflect performance against targets
- **Step 4** Refresh the dashboard to get the most up-to-date information





### **Module 3: Project Set Up**



#### Focus:

Establishes the steps of viewing projects and suppliers in the system, creating a project, inviting other users, and assigning a supplier to a project

#### Learning Outcomes (LO) 7, 8, 9, 10:

#### I know how to...

- LO 7) View projects and suppliers in the system
- LO 8) Create a project in the system
- LO 9) Invite users in the system
- **LO 10)** Assign a supplier to a project in the system







## **Viewing Projects and Suppliers (LO 7)**



**Step 1** – Under "SDCT Suppliers – Annual Reporting" you will see the list of all approved suppliers in the system and their annual company data

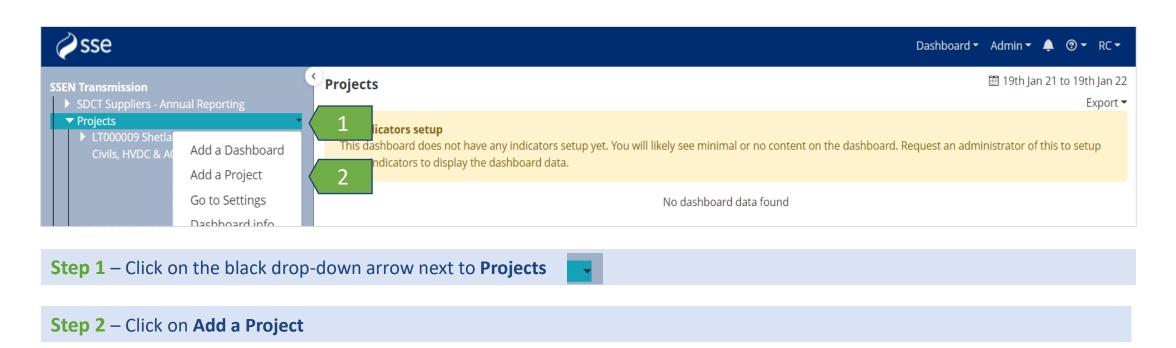
Step 2 – Here you will discover which specific projects you have access to







## **Create a Project – Corporate Details (LO 8)**



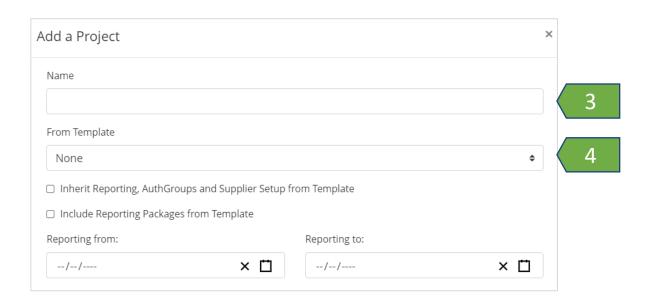
**Note:** For best practice, once you are assigned to a project internally, it is recommended you create the project on the SDCT. **You can create a project without inviting Reporters immediately.** 







## **Create a Project – Corporate Details (LO 8)**



**Step 3** – In the pop-up box, add the name of the Project, prefixed with the Scheme Reference, for example, "LT000026 Blackhillock S/S - PST's"

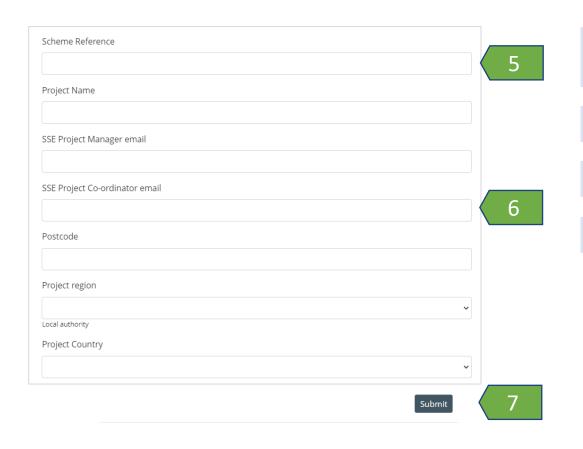
Step 4 – Under From Template, select New Project in the drop-down list







## Create a Project – Corporate Details (LO 8)



**Step 5** – Scroll down within the pop-up box, add the Meta Data for the Project

**Step 6** – Continue through all the fields of Meta Data

Step 7 – Scroll back up and click Submit

**Step 8** – Refresh your browser to see the new Project in the menu









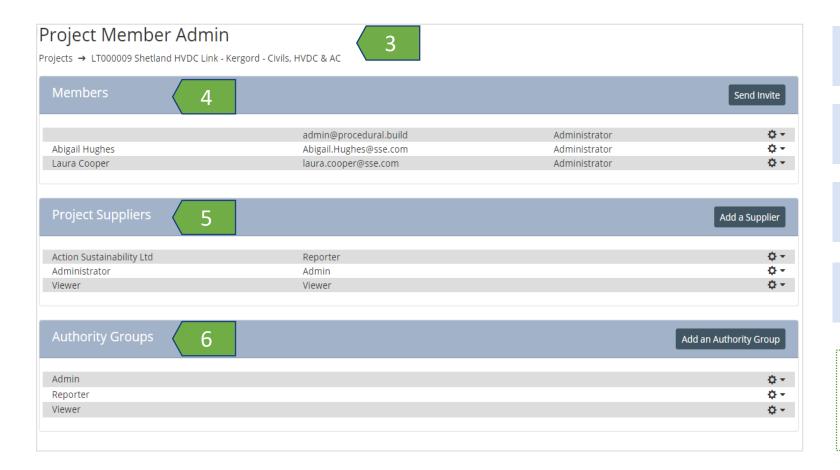
**Step 1** – Click on the applicable project

**Step 2** – Click on the Project header and select 'Members'









**Step 3** – You are now in the Project Member Admin area

**Step 4** – You can see the project members

**Step 5** – You can see the project suppliers set up within the SDCT

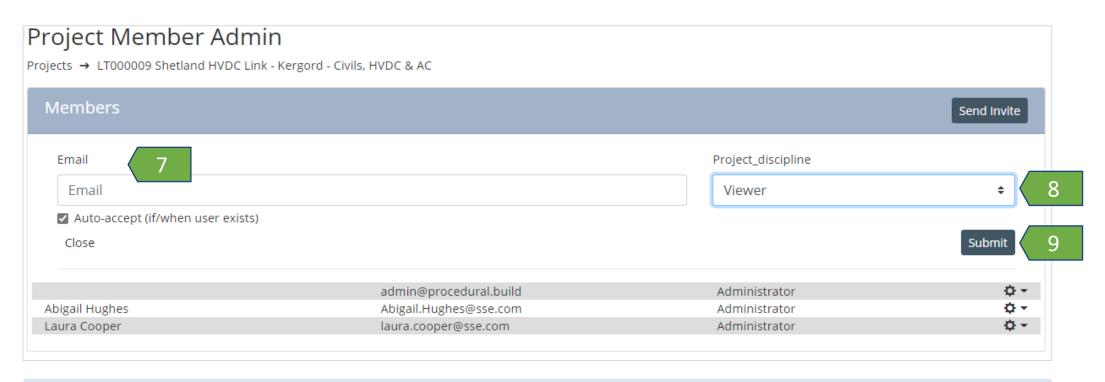
**Step 6** – You can see the authority groups

**Note:** Multiple invitations can be issued, it is not limited to one Viewer or Reporter.









**Step 7** – To invite Viewers or Reporter users to a specific project, insert their email address

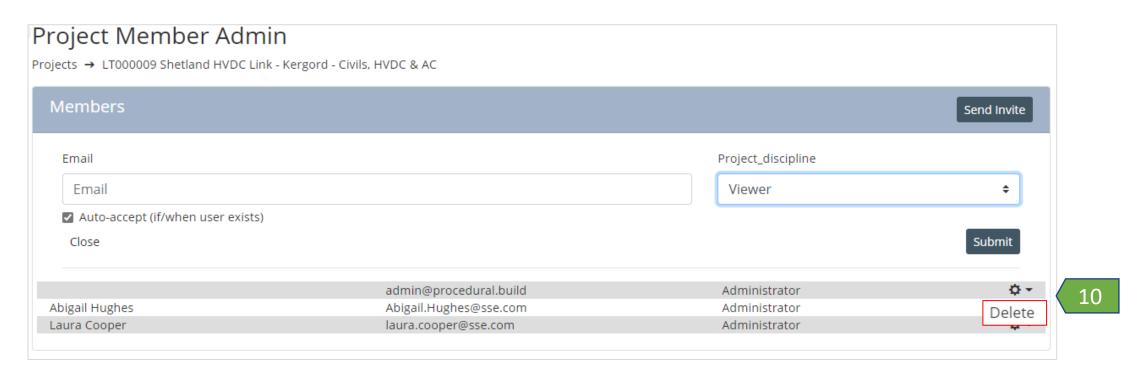
Step 8 – Select the appropriate user group (i.e., a Project Manager would be a Viewer)

Step 9 – Click submit and the user will receive an automatic email inviting them to the project









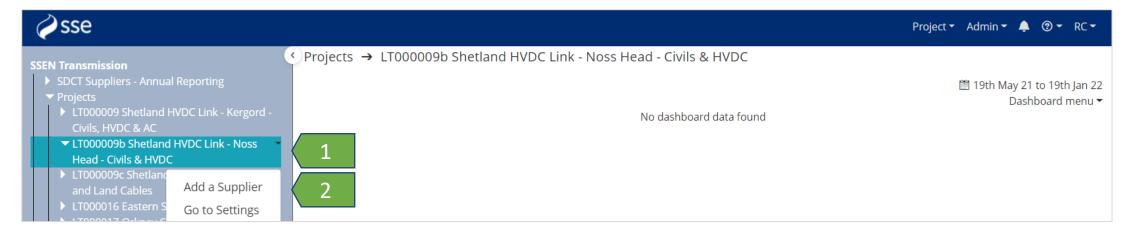
**Step 10** – Click on the cog icon to delete any users which do not require access to the project







## Assigning a Supplier to a Project (LO 10)



Step 1 – Find your new project in the menu under **Projects**, click on the black drop-down arrow next to its name



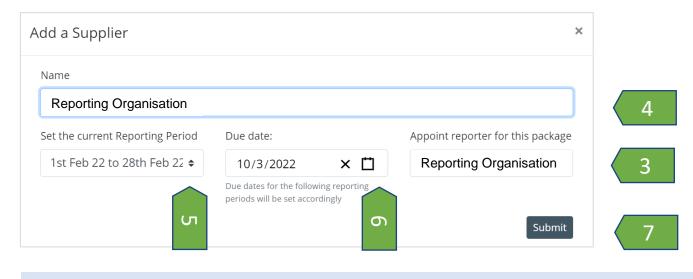
Step 2 – Click on Add a Supplier







## Assigning a Supplier to a Project (LO 10)



**Note:** Always set the reporting period for the month prior to the due date. Reporters are aware data is requested for the previous month.

Furthermore, if you notice the supplier is unable to be appointed as a reporter as it is not included, please speak to a System Admin (Abigail.Hughes@sse.com).

Step 3 – Select the Supplier's name from the drop-down list in under "Appoint reporter for this package"

**Step 4** – Type the name of the Supplier selected (it should be an exact copy)

Step 5 – Select the first reporting period for which this supplier will be required to submit

Step 6 – Add the date this report will be due

Step 7 – Click the Submit button (the new Supplier will now be assigned the monthly report)





### **Module 4: Reporting Compliance**



#### Focus:

Establishes the steps of reviewing project reporting compliance and how this is captured internally for review

#### **Learning Outcomes (LO 11, 12)**

#### I know how to...

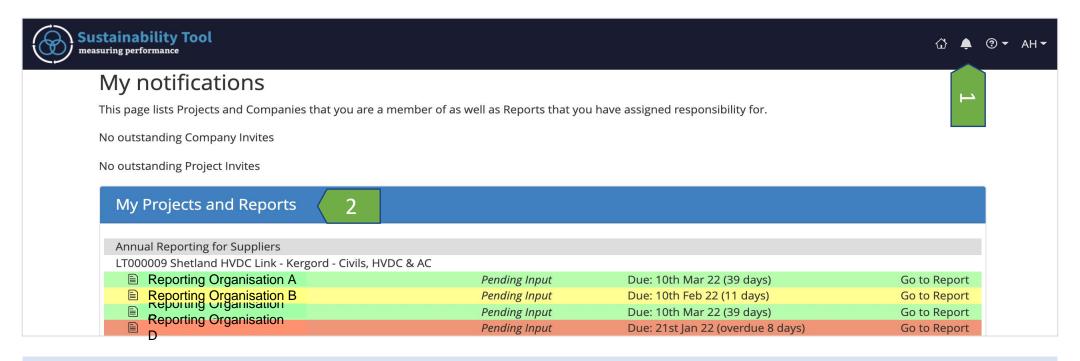
- LO 11) View project reporting compliance
- LO 12) Report project compliance internally







## **Viewing Reporting Compliance (LO 11)**



Step 1 – Click on the notification area and you will be returned to your notifications

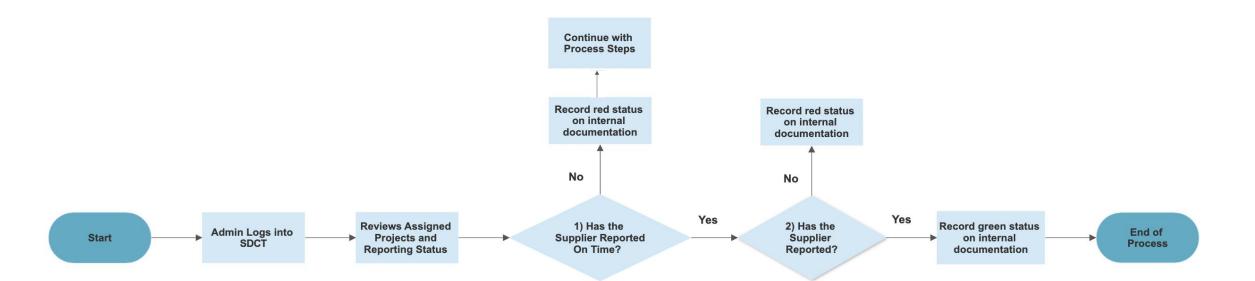
**Step 2** – Here you will notice your projects and which suppliers have not reported in time according to the RAG rating







## Report Project Compliance Internally (LO 12)







# **User Support**





## **Contact Information Support**





SSEN Transmission Sustainability Analyst: Abigail.Hughes@sse.com



*I.e.* Issues relating to data or general queries

#### **External Contact Details:**



Robyn Conway, Consultant: robyn@supplychainschool.co.uk



I.e. Issues relating to reporting

**Tool Support Team:** 

<u>info@sustainabilitytool.com</u>



*I.e. Issues relating to system* 





# Appendices





## **User Group RACI Matrix**

**Creating contractor profiles** 

Responding to general queries

Reassigning users to projects

Personal registration and account set-up
Accepting or rejecting personal invitations

Establishing the reporting period for a Contractor

Completing monthly and annual reporting requirer Reviewing contractor reporting compliance and up Liaising with Reporters concerning missed deadling

Reviewing and updating Joiner/Movers/Leavers

Stage 1 Inputting contractor details

Creating a project
Assigning a Contractor

Stage 3

Stage 3

Stage 3
Stage 4

pdating internal documentation R R		Delivery Project M	Project Co-Ordina	Project Manager (Network Renewal Connections)	Sustainability Ana Carbon Reduction	Contractor	
R R R R R R R R R R R R R R R R R R R					R		
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Viewer

anager

**Administrator** 

and



**System** 

**Admin** 

Manager

Reporter



## **User Group RACI Matrix**

- Responsible This is a mandatory task which must be actioned.
- **Accountable** This is a task which should be actioned; however, if it is not, the specific user will be required to justify their action.
- Consulted This is an optional task and is there to support those who are responsible.
- **Informed** This is a required task to ensure open communication is taking place.

**Note:** Due to the scope of various SSEN Transmission projects, the Administrator may also be a Project Manager within Network Renewals and Connections.





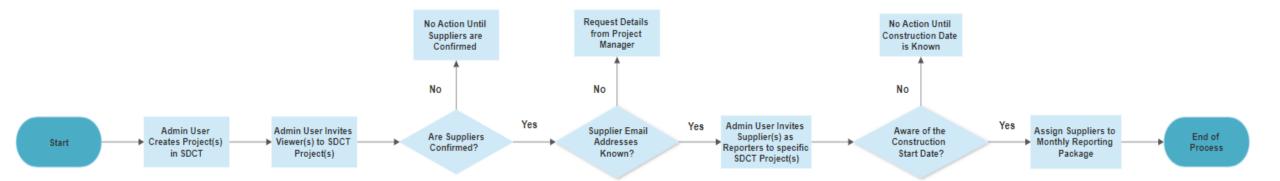
## **Project Checklist**

- 1. Create the specific project within the SDCT
- 2. Invite the assigned Project Manager(s), both Development and Delivery, alongside the Contractor if known (Reporter)
- 3. Once the agreed construction date has been confirmed with the Contractor(s), and a Reporter assigned, set the project reporting period within the SDCT. Remember, if the report is due in March 2022 the reporting period should capture February 2022 data as data collection is one month behind.
- 4. On a monthly basis, login to the SDCT and review whether Contractors are adhering to project submissions and doing so on time
- 5. Capture compliance and non-compliance by inserting the Reporting Compliance table into the monthly contractor template, the PDR, and PRB and code according to a RAG rating





## Create a Project Process Map





## **Frequently Asked Questions**

Questions	Answers
How do we ensure reporting compliance?	The SDCT indicates whether Reporters have submitted their monthly and annual reports on time.
	Internal documentation will also be updated to capture reporting compliance to ensure Reporters are adhering to timelines and the submissions.
How is the information audited?	The first year of the SDCT focuses on reporting compliance to drive the correct behaviours in our supply chain. In the future, once we transition into a performance measurement space, information will be audited. We are reliant on the supplier providing the correct information and understand this is a risk; however, this is the beginning of the journey.
How do I ensure reports aren't duplicated if I have a Principal Contractor and other contractors on a project?	The Principal Contractor will have ownership of the project site. It is expected the Principal Contractor collates data from the contractors for the reporting submission; however, the contractors can also report directly. The Project Manager should guide discussions to avoid reporting confusion in this instance.





## **Frequently Asked Questions**

Questions	Answers
At a project level, am I required to feed into a wider sustainability reporting procedure or is this managed by the SSEN Transmission Sustainability team?	There will not be any project-level additional costs other than the Contractor's time to report the sustainability data within the SDCT. The requirement to report was included in contracts via the RIIO-T2 Supply Chain Sustainability Works Information.
Does the Supply Chain Sustainability Reporting System replace any of the existing HSE reporting requirements on current projects relating to incidents and compliance reporting?	No, the Supply Chain Sustainability Reporting System is solely focused on our wider sustainability commitments which relate to environmental and social issues.
Will the CES CEMP template be replaced in reference to Waste Management Plans, Quarterly Resource & Waste Reports (template TEM-NET-ENV-502)?	Yes, this template will be superseded by the SDCT as this incorporates monthly reporting on carbon, waste and other sustainability data in a webbased portal. These reporting requirements are part of the new framework contracts.





## **Frequently Asked Questions**

Questions	Answers
If I have a suggestion for future improvements, who should I contact?	Please contact Abigail. Hughes@sse.com. Abigail is the Sustainability Analyst leading the SDCT implementation amongst user groups.
Will the new Supply Chain Sustainability Reporting System change my way of working significantly?	Four key user groups were identified to deliver this digital change. Change impacts have been identified which range from low, medium and high within the user groups. A high-level overview can be seen below of the user groups by impact level:  Viewers: Low Admin: High System Admin: High Reporters: High

