



TRAINING SLIDES FOR ADMINS







CONTENT



1. Overview: Purpose and Structure of the National Highways Social Value Tool



2. The Role of an Admin



3. Introduction to Reporting and Approving

LEARNING OUTCOMES

- Deep understanding of National Highways Social Value Tool
- Structure of Tool, including Reporting Units
- Various responsibilities of Tool Admins
- How to add/remove supplier organisations and users within your Reporting Unit
- Support Resources

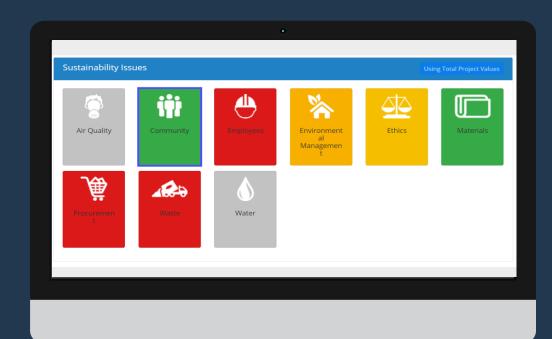












Red Amber Green dashboards indicate project / supply chain performance against our key social value issues

NB: if no targets are set within the Tool, dashboards will be shown in neutral **Grey**.

MANAGING OUR SOCIAL VALUE IMPACT



Using the Tool we can monitor/report our Social Value impact across all our frameworks and major projects



The tool is cloud based and manages large data sets, moving away from excel spreadsheets





Our Social Value Tool is designed to...



OPTIMISE OUR SOCIAL VALUE STRATEGY

Measuring and understanding our performance will be crucial to delivering our social value strategy



MEASURE OUR SOCIAL VALUE IMPACT

Assess our project performance through a wide range of social value metrics and indicators



IDENTIFY HOTSPOTS FOR ACTION

Understand the biggest social value risks and uncover potential areas for improvement



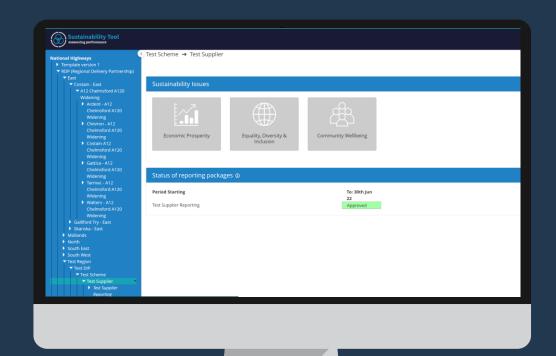


ISSUES WE REPORT ON

ECONOMIC PROSPERITY

EDI

COMMUNITY WELLBEING







REPORTING HIERARCHY



Corporate Dashboard

Dashboard to evaluate National Highways overall Social Value impact / performance

Reporting Unit Dashboards

Data is displayed in project / framework / staff department dashboards to monitor performance at this "Reporting Unit" level

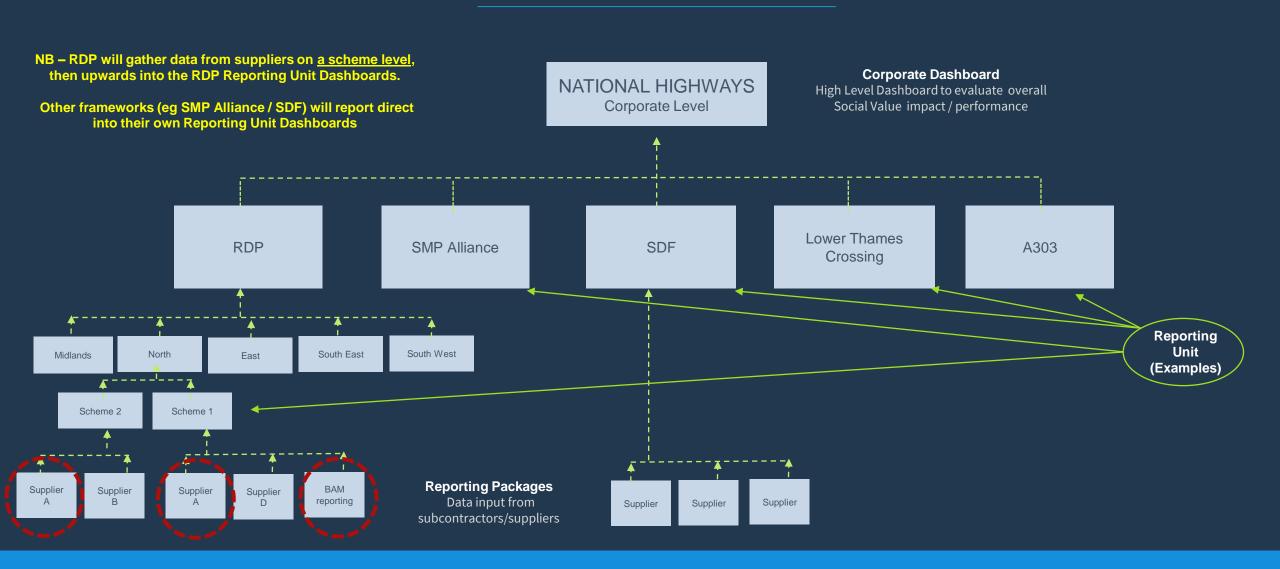
Reporting Packages

Data is inputted through one or multiple reporting packages within each Reporting Unit





ACCOUNT STRUCTURE







TOOL METRICS / INDICATORS

Social Value Issue	Indicator Name				
Economic Prosperity	Number of full-time equivalent employment opportunities, within your direct employees, supported under the contract				
	Number of national Skills Academy for Construction roles (excluding apprenticeships)				
	Number of weeks of apprenticeships (excluding National Skills Academy for Construction roles)				
	Number of apprenticeships completed (excluding National Skills Academy for Construction roles)				
	Number of hours dedicated to educational/career engagement events (excluding work placements)				
	Number of weeks of work placements				
	Number of hours of accredited training delivered				
	Number of registered qualifications gained				
	£ value of contract opportunities awarded under the contract (start-ups and micro)				
	£ value of contract opportunities awarded under the contract (Small and Medium Enterprises)				
	£ value of contract opportunities awarded under the contract (Voluntary organisations, Charities, Social Enterprises and mutuals)				
	Total £ value of spend with diverse suppliers				
	Number of local employees (full-time equivalent) on contract				
	Number long-term unemployed (>12 months) (full-time equivalent), excluding Not in Employment Education or Training (NEETs), working on scheme				
	Number of employees not in Employment Education or Training (full-time equivalent) working on a scheme				
	Number of people 'other new to the industry' (full-time equivalent) working on a scheme				
Equality, Diversity and Inclusion	Number of hours Equality Diversity Inclusion / Fairness Inclusion Respect training delivered				
	Number of women (full-time equivalent) working on a scheme				
	% of full time women employees working on a scheme				
	Number of B.A.M.E employees (full-time equivalent) of those employees who self-declared this, working on a scheme				
	% of full time B.A.M.E employees working on a scheme				
	Number of LGBTQ+ employees (full-time equivalent), of those employees who self-declared this, working on a scheme				
	% of full time LGBTQ+ employees working on a scheme				
	Number of armed forces veterans (full-time equivalent) working on a scheme				
	% of full time armed force veteran employees working on a scheme				
	Number of disabled people (full-time equivalent) working on a scheme				
	% of full time disabled employees working on a scheme				
	Number of people who have been cared for children (care leavers) (full-time equivalent) working on scheme				
	% of full time care leaver employees working on a scheme				
	Number of rehabilitating or ex-offenders (full-time equivalent) working on a scheme				
	% of full time rehabilitating or ex-offender employees working on a scheme				
	Number of people classified as homeless (full-time equivalent) working on a scheme				
	% of full time employees classified as homeless wokring on a scheme				
	% of companies with gold level Defence Employer Recognition Scheme (ERS)				
	% of companies with silver level Defence Employer Recognition Scheme (ERS)				
	% of companies with bronze level Defence Employer Recognition Scheme (ERS)				
	% of companies with no Defence Employer Recognition Scheme (ERS) level				
Community Wellbeing	Number of maternity leave/returners (full-time equivalent) working on scheme				
	Number of employees who have the options to work flexibly included in their contract terms				
	% companies in supply chain with measures in place to improve the physical and mental health and wellbeing of employees				
	Number of hours delivered to volunteering and community project initiatives				











ARE YOU AN ADMINISTRATOR?

Administrators play a key role in the successful implementation of the Social Value Tool. Here are your key activities:



Manage your Reporting Unit account

Admins have the highest authority level in the system. You can give access to other members of your organisation, access data at all levels, run reports, etc



Main point of contact between your Reporting Unit and its supply chain / staff members.

Admins are in charge of any changes made to supplier accounts, this includes: adding/removing supplier organisations; adding/removing users in the system; changes to the configuration (e.g. reporting periods)



Manage your Supply Chain

Check your account regularly especially around reporting deadlines to get an insight on your supplier / staff colleagues level of engagement. Have they submitted their reports? Do they provide enough information? What kind of support do they need? Feedback is key to the success of the tool





PROFILES & ROLES



- Enter data into the tool
- Modify submitted data



APPROVER

 Responsible for checking data submitted (approve or reject)



ADMIN

- Highest authority level
- Set up and manage Reporting Unit accounts
- Modify settings
- Navigate Dashboards



VIEWER

 See dashboards but no ability to edit or report





The role of ADMINISTRATOR for The Social Value Tool



Set up Reporting Unit, add people to the account

Add/remove suppliers, modify users, access to data submitted





REPORTING UNIT ADMIN

Establish administrators for Reporting Unit

Return this Reporting Unit Admin Form to Briony Laidler
Briony@supplychainschool.co.uk
and Andrew Wilson

02

TRAIN REPORTERS / APPROVERS

Engage all reporting companies and contacts to attend training on the Tool. Reporters/Approvers need to be familiar with their responsibilities so rigorous data can be regularly submitted

Supply Chain School will arrange live training, and standard user guides will be available for reporters and approvers.

04





DECIDE ON REPORTING UNIT

Identify the scheme, project, supplier grouping or internal reporting unit to be included in the Social Value Tool.

Please share the following information:

- Reporting Unit Name
- Start and finish dates (if relevant)
- · First reporting period

IDENTIFY REPORTING COMPANIES & CONTACTS

03

Identify the companies and/or contacts within your Reporting Unit that are required to submit information. You need name and email of all reporters and approvers.

Return this <u>User Form</u>
to Briony Laidler
<u>Briony@supplychainschool.co.uk</u>
and Andrew Wilson
<u>Andrew.Wilson@supplychainschool.co.ul</u>

START REPORTING DATA

Reporting Unit Admins are responsible for managing their reporting companies and contacts - ensuring that reports are submitted on time and across all metrics within the Tool.

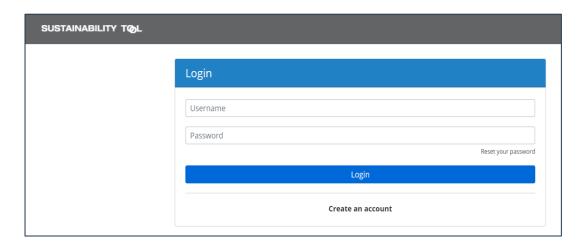
Guidance is available at any time from the Supply Chain School



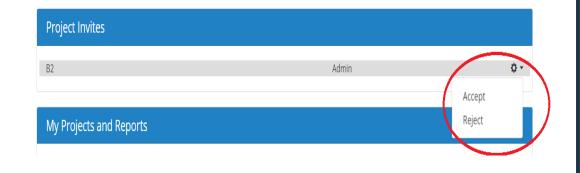


ACCOUNT SETUP

1) Follow the registration link



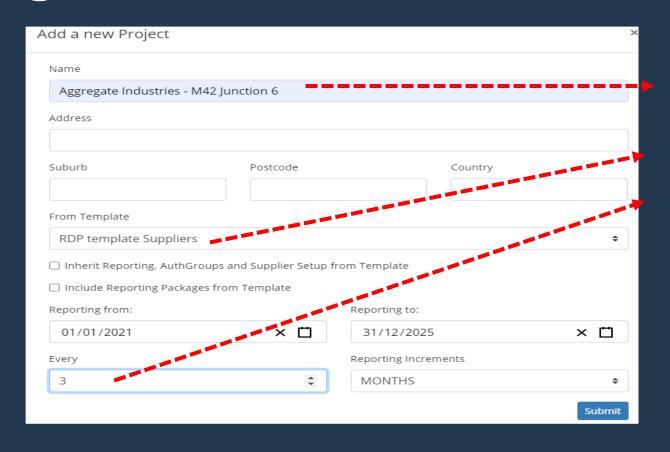
2) Accept the invitation to the project







1 HOW TO ADD SUPPLIER ORGANISATIONS



- EACH SUPPLIER will need to be added to any relevant Reporting Unit. Some suppliers will report into multiple Reporting Units
- SUPPLIER TEMPLATE for configuration
- QUARTERLY reporting

After adding a supplier organisation, you must add the Reporting Package, which
is where suppliers input information





2

HOW TO ADD REPORTING PACKAGES

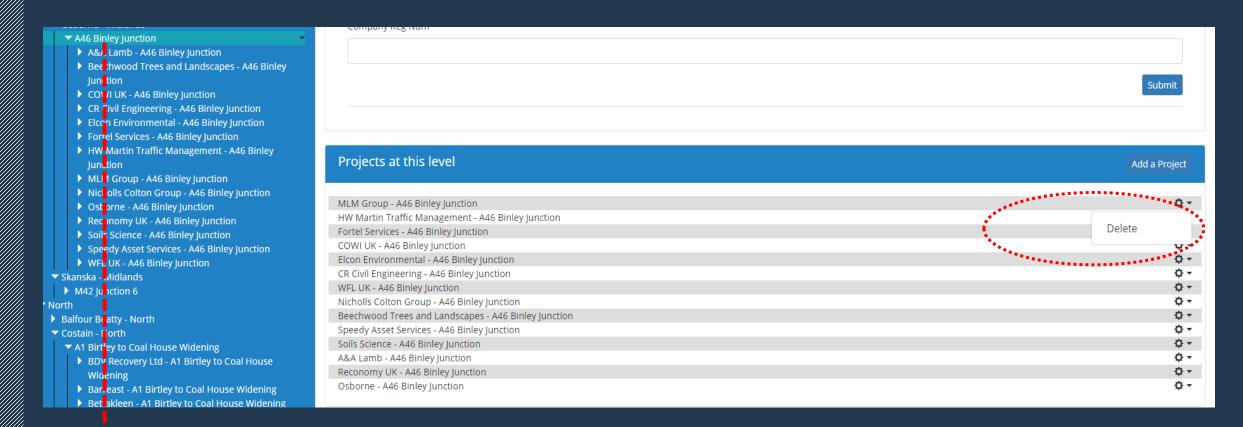
	NEO TIZO DIUCK CUL CUNTOIT GIBBI			
▼ ACO - A428 Black Cat - Caxton Gibbet				
 ACO - A428 Black Cat - Caxton Gibbet Reporting Ainscough Crane Hire - A428 Black Cat - Caxton 	Address			
Gibbet				
Arnold Laver - A428 Black Cat - Caxton Gibbet				
▶ Bluebay - A428 Black Cat - Caxton Gibbet	Suburb	Postcode	Country	
Camfaud Concrete Pumps - A428 Black Cat -				
Caxton Gibbet				
Catsurveys - A428 Black Cat - Caxton Gibbet				
Cibb - Corderoy Infrastcuture - A428 Black Cat - Caxton				Submit
Gibbet Driver Project Services - A428 Black Cat - Caxton				
Gibbet				
▶ EH Smith - A428 Black Cat - Caxton Gibbet				*********
Flannery Plant - A428 Black Cat - Caxton Gibbet			Assessed to the second	
▶ GRS - A428 Black Cat - Caxton Gibbet	Reporting Packages in Project		· · · · · · · · · · · · · · · · · · ·	Add a Reporting Package
▶ Gap Group - A428 Black Cat - Caxton Gibbet			<u> </u>	
Go Plant - A428 Black Cat - Caxton Gibbet	Departing Deskages		The same of the sa	*********
Greenham Trading - A428 Black Cat - Caxton	Reporting Packages		•	*********
Gibbet HW Martin Traffic Management - A428 Black Cat -	A428 Black Cat - Caxton Gibbet			
Caxton Gibbet	Project Home			-
► Halls Fuel - A428 Black Cat - Caxton Gibbet	ACO - A428 Black Cat - Caxton Gibbet Rep	orting		•
► Keyline - A428 Black Cat - Caxton Gibbet				

TO ADD A REPORTING PACKAGE go to Settings and click on Add a Reporting Package.
 E.g., Aggregate Industries Reporting





HOW TO REMOVE SUPPLIER ORGANISATIONS

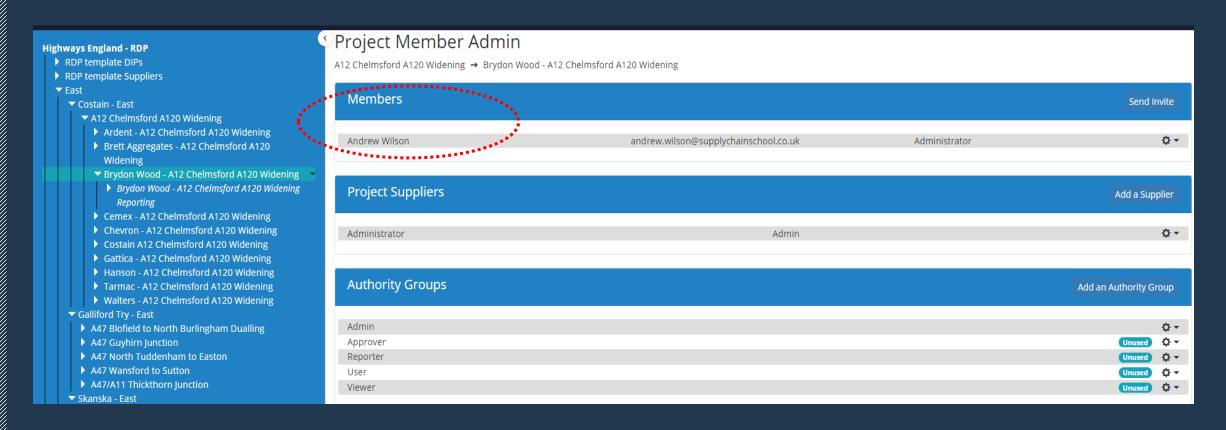


ADMIN menu / settings at Scheme level





HOW TO ADD USERS TO SUPPLIER ORGANISATIONS

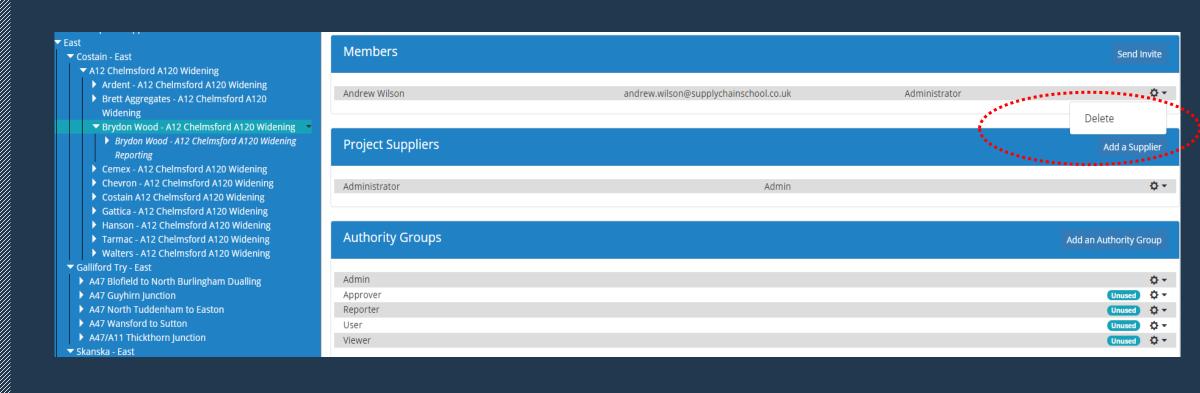


• EMAIL and ROLE (reporter or approver)





HOW TO REMOVE USERS FROM SUPPLIER ORGANISATIONS







NEED SUPPORT?

PDF USER GUIDE FOR ADMINS



CONTACT: Briony Laidler briony@supplychainschool.co.uk







REMEMBER TO:



Check your account regularly (mostly around reporting deadlines)



Keep in touch with your suppliers (do they need additional support? Are there 'problematic' reporting areas?)



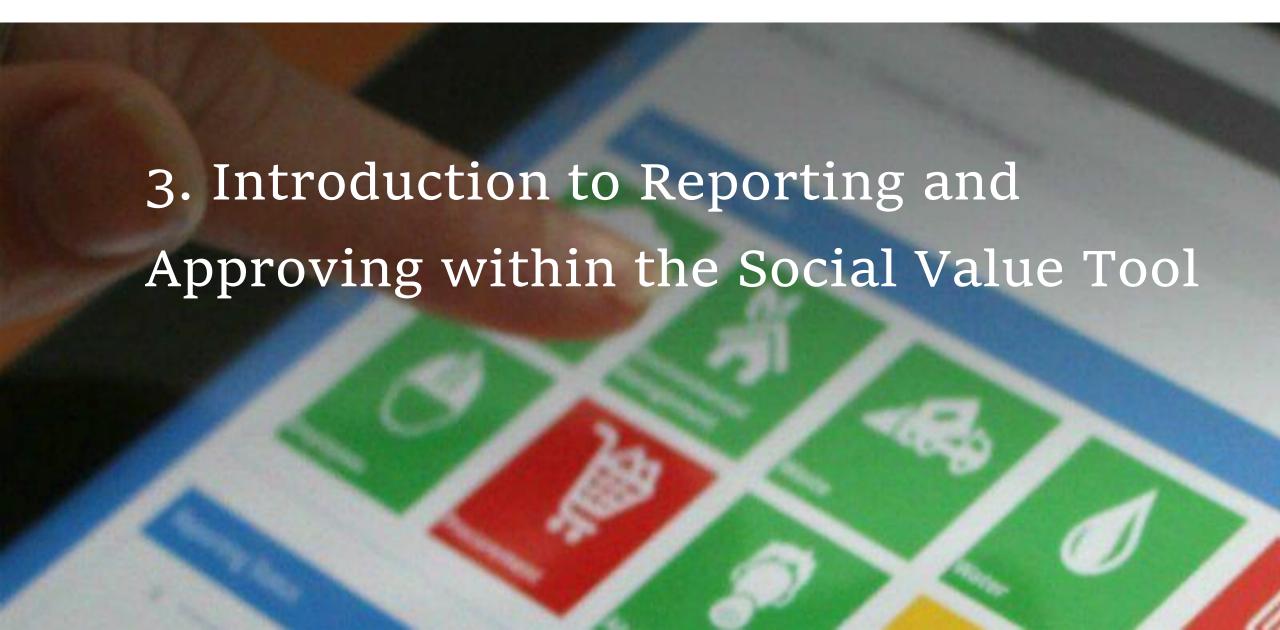
Feedback is KEY to ensure the success of this initiative



Review the support material that has been provided











REPORTING

- Quarterly reporting Automatic email
 notifications when
 report is due or
 submitted
- Comments
- Document Upload
- Metric Frequency

Test Scheme → Test Supplier → Test Supplier Reporting								
Reporting period 1st Jul 22 to	o 30th Sep 22							
							Œ.	Export report metrics
Economic Prosperity 🛕	Equality, Diversity and Inclusion 🛕	Community Wellbeing 🛕						
Metric			Ur	nits	Value	Comments		N/A
Number of full-time equivers contract* ①	valent employment opportunities, within	your direct employees, supported	d under the Nu	lumber			li.	
Number of national Skills :	Academy for Construction roles (excluding	ng apprenticeships)* ①	Nu	umber			1.	
Number of weeks of appre	enticeships (excluding National Skills Aca	demy for Construction roles) * 🤅	D W	/eeks			f.	
Number of apprenticeship	ps completed (excluding National Skills A	cademy for Construction roles) *	(i) Nu	umber			le le	
Number of hours dedicate	ed to educational/career engagement ev	ents (excluding work placements)	* (i) Ho	ours			1	0
Number of weeks of work placements * ①			W	/eeks			h	
Number of hours of accred	dited training delivered* ①		Н	ours			1	
Number of registered qua	alifications gained * ①		Nu	umber			1	
£ value of contract opport	tunities awarded under the contract (star	t-ups and micro)* ①	GE	BP (£)			1	
• £ value of contract opportunities awarded under the contract (Small and Medium Enterprises)* ①			GE	BP (£)			1	
• £ value of contract opportunities awarded under the contract (Voluntary organisations, Charities, Social Enterprises and mutuals)* ①			ocial GE	BP (£)			h	
Number of local employees (full-time equivalent) on contract * ①			Nu	lumber			1	
• Number of long-term unemployed (>12 months) (full-time equivalent), excluding Not in Employment Education or Training (NEETs), working on a scheme* ①			t Education Nu	lumber			h	
Number of employees not	• Number of employees not in Employment Education or Training (full-time equivalent) working on a scheme* ①			lumber			1	
Number of people 'other new to the industry' (full-time equivalent) working on a scheme* Number				1				

***METRIC: standard measurement to track performance – used to calculate indicators

Submit for Approval





APPROVING / REJECTING

Reports Su	hmitted				Reporting Package	e▼ Admin▼ Us	
•	ons → Shoreditch Developme	nt → Main contractor	-				
Supplier(s)	Reporting Period	Status	Last Updated	Last Update By	Comment		
Main contractor	1st Mar 21 to 31st Mar 21	Approved	20th May 20 - 01:38	admin@ods-track.com	The information is correct and	approved	
Main contractor	1st Feb 21 to 28th Feb 21	Approved	3rd Apr 20 - 12:32	admin@ods-track.com	testing approved	View	
Main contractor	1st Jan 21 to 31st Jan 21	Approved	3rd Apr 20 - 12:33	admin@ods-track.com	approved	Show History Approve Reject	
Main contractor	1st Dec 20 to 31st Dec 20	Approved	3rd Apr 20 - 12:24	admin@ods-track.com	testing approved		
Main contractor	1st Nov 20 to 30th Nov 20	Approved	26th Mar 20 - 10:25	Charles Naud	approving		
Main contractor	1st Oct 20 to 31st Oct 20	Requires Revision	26th Mar 20 - 10:25	Charles Naud	reject	Reject	
Main contractor	1st Sep 20 to 30th Sep 20	Requires Revision	26th Mar 20 - 10:25	Charles Naud	rejecting		
Main contractor	1st Aug 20 to 31st Aug 20	Approved	10th Jun 20 - 01:34	admin@ods-track.com	Approving to test if it works		
Main contractor	1st Jul 20 to 31st Jul 20	Pending Approval	9th Jun 20 - 01:56	Stefania Chica-Jacome	This is incorrect		
Main contractor	1st Jun 20 to 30th Jun 20	Pending Approval	9th Mar 20 - 11:15	admin@ods-track.com	5		
Main contractor	1st May 20 to 31st May 20	Requires Revision	29th May 20 - 11:07	admin@ods-track.com	you haven't reported much, wh	at's up?	
Main contractor	1st Apr 20 to 30th Apr 20	Approved	20th Feb 20 - 09:40	admin@ods-track.com	missing data but approved for	ime being	
Main contractor	1st Mar 20 to 31st Mar 20	Approved	3rd Apr 20 - 12:52	admin@ods-track.com	approved		
Carbon consultant	1st Feb 20 to 29th Feb 20	Approved	13th Feb 20 - 08:25	admin@ods-track.com	great, thank you		

STATUS:

- Pending Approval: report has been submitted and requires approval
- Approved: report has been approved by the approver
- Requires Revision: report has been rejected and requires amendment

 * Approvers receive a notification when a report is submitted





APPROVING / REJECTING

• Excavation waste Re-used 🛈	tonnes	
• Excavation waste Recycled ①	tonnes	
$ullet$ Excavation waste Recovered (waste to energy) $oldsymbol{\widehat{ ext{0}}}$	tonnes	
• Excavation waste Composted ①	tonnes	
Changing status to APPROVE for reporting period Dec 1st 18 to I	Dec 31st 18 . Please provide a comme	Submit Report an error, submit a question or provide feedback

- Comments
- View Report
- Show history

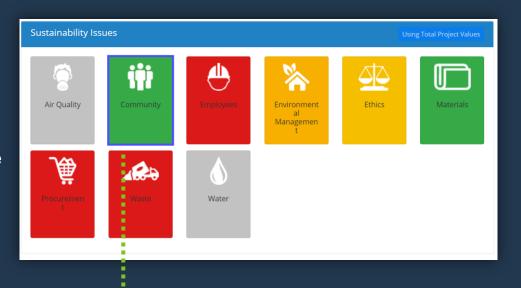
Status and comment history for report: 1st Dec 18 to 31st Dec 18					
Updated By	Update Time	To Status	Comment		
admin@ods-track.com	9th Sep 19 - 12:03	Approved	Approved		





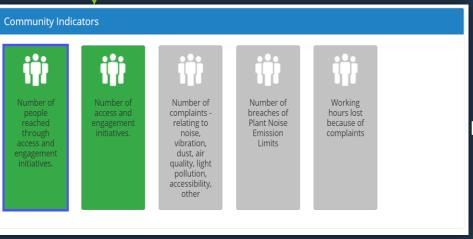
NAVIGATING DASHBOARDS

Social Value areas that are material to the project



- ✓ Targets and thresholds
- Cumulative Graphs
- ✓ Cumulative Tables

Indicates progress against an area



Graphic performance of indicators

....







TIPS FOR NAVIGATING DASHBOARDS

UNDERSTAND THE COLOUR









- GREEN: target has been achieved.
- AMBER: threshold has been achieved but not target. AREA FOR IMPROVEMENT
- RED: target and threshold have not been achieved. TAKE ACTION TO IMPROVE PERFORMANCE
- GREY: no target has been set

FOLLOW THE COLOUR









- **GOOD NEWS** stories: follow green tiles at an issue level and then green tiles within those
- **AREAS FOR IMPROVEMENT:** follow red/amber tiles

3 UNDERSTAND PERFORMANCE BREAKDOWN

To: Aug 31st 19	To: Sep 30th 19	To: Oct 31st 19	To: Nov 30th 19	To: Dec 31st 19	To: Jan 31st 20
2.70	2.56	2.50	2.41	2.33	3.26

- **CELLS WITH NUMBERS:** show data reported against metrics that make up the indicator
- CELLS WITH COLOUR: show indicator performance of the corresponding project
- EMPTY and GREY CELLS: not enough data has been reported





NEED SUPPORT?

PDF USER GUIDE FOR ADMINS



CONTACT: Briony Laidler briony@supplychainschool.co.uk

