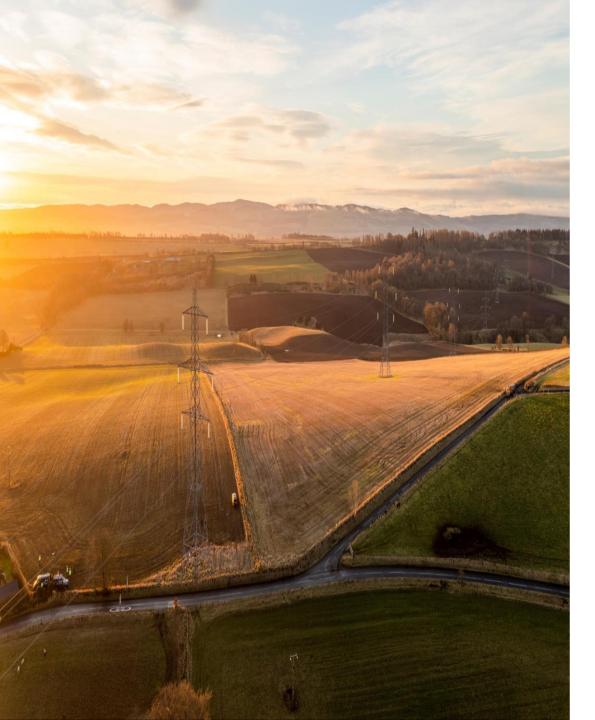
Sustainability Data Capture Tool

Supply Chain Sustainability Reporting

Administrator Independent Learning Guide





Welcome

This independent learning guide is designed for an **Administrator** user of the Sustainability Data Capture Tool.

This presentation comprises of several sections which are of importance to review to successfully support SSEN Transmission supply chain sustainability performance at a project level.

The completion of this training is estimated to require 1 hour.

Please note other training methods are available if required. In SSEN Transmission, we understand learning is different for everyone. Please contact linfo@SustainabilityTool.com to discuss this further.





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- **40-50.** Module 3
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- **55-56.** <u>User Support</u>
- **57-66.** Appendices



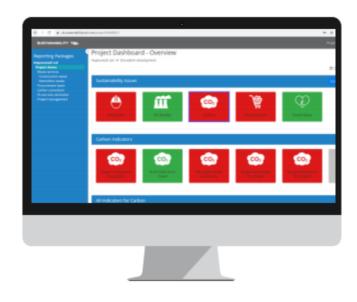


Overview





What is the Sustainability Data Capture Tool?



Example of the user interface

The Sustainability Data Capture Tool (SDCT) is a cloud-based sustainability performance reporting system, specifically **designed to manage supply chain sustainability performance**.

It enables SSEN Transmission to collect, report, and analyse environmental and social sustainability performance using **smart dashboards** at a project, business unit and corporate level.

No specialist knowledge is required as the SDCT is intuitive, user-friendly and is designed for all levels of a business to understand.





What is a Smart Dashboard?



Example of a smart dashboard

Once SSEN Transmission project data is submitted by a Contractor, a smart dashboard will be generated for the specific project.

Smart dashboards enable any user to review the supply chain sustainability performance of a project across different sustainability issues. This will be indicated by a Red, Amber or Green rating once determined targets and thresholds have been set.

The image to the left indicates a smart dashboard focused on carbon performance. The user can select four other categories to explore further.





Purpose of the Sustainability Data Capture Tool

As a business at the forefront of the transition to a low carbon economy, SSEN Transmission has set achieving **Leadership in Sustainability** in the RIIO-T2 price control and beyond. This means being a trusted partner of customers and communities as well as realising long term benefit for society, the economy, and the natural environment.

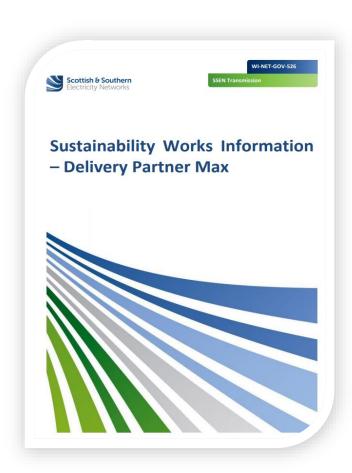
The SDCT underpins how SSEN Transmission will achieve Leadership in Sustainability. It is required for two key reasons:

- 1. Enhanced supply chain reporting is featured within the RIIO-T2 Sustainability Action Plan, specifically the Sustainable Procurement Supply Chain Action Plan.





SSEN Transmission Project Requirements



Section 4 of the Sustainability Works Information – Delivery Partner Light and Max (WI-NET-GOV-526) specifies the supply chain sustainability reporting requirements for project works.

SSEN Transmission projects over a value of £500,000 (currently excluding Operations-led projects), which are mobilised at site for construction, are required to report supply chain sustainability data including the carbon impact of the project, waste and more.

The SDCT is to be used from Gate 3 until construction is complete.

Presently ground investigation work prior to construction is not in scope; however, it is welcomed if this can be captured.





Benefits

There are several benefits to utilising the SDCT which range from:

- 1. The ability to demonstrate innovation and best practice in sustainability;
- 2. Providing increased efficiency in data collection, analysis and output through a standardised system which will support project teams to manage and improve the sustainability performance of projects;
- 3. Improved data analysis tools will improve internal and regulatory reporting which will identify further areas of improvement; and
- 4. Increase in visibility and understanding of supply chain sustainability impacts





Reporting Packages Information





Reporting Packages Overview



The SDCT is designed to collect a variety of supply chain sustainability data at different time periods which the above image depicts.

Importantly, once contractors are mobilised at the project site and construction work begins, the SDCT should be used until the project is complete.

The following slides elaborates further on the specific reporting packages and what SSEN Transmission expects from supply chain partners.





Contractor Survey Reporting

Within the SDCT, a concise survey must be submitted annually by the Contractor. Consisting of nine questions relating to Governance and Policies, the data collected will provide SSEN Transmission with company-level information regarding sustainability commitments of our supply chain partners. **This only needs to be submitted once per year per company, not for each project.**

Governance & policies ✓		
Metric	Units Value Comments	N/A
01. Has your company set a Science Based Target for greenhouse gas reduction and had it validated by the Science Based Targets Initiative? ①	Yes N/A No	/ •
• 02. If your answer to question 1 is no, can you advise if your company is currently committed to set Science Based Target for greenhouse gas reduction with the Science Based Targets Initiative? ①	Yes N/A No	le
03. If your answer to both questions 1 and 2 is no, can you please advise if your company has an alternative greenhouse gas reduction target?	Yes N/A No	10
04. Does your company utilise, or intend to utilise, offsetting, insetting or carbon removal schemes for its greenhouse gas emission targets? ①	Yes N/A No	10
O5. Does your company have an ISO14001 accredited environmental management system? ①	Yes N/A No	le
06. Does your company have a set of metrics or KPIs for tracking sustainability performance? ①	Yes N/A No	//

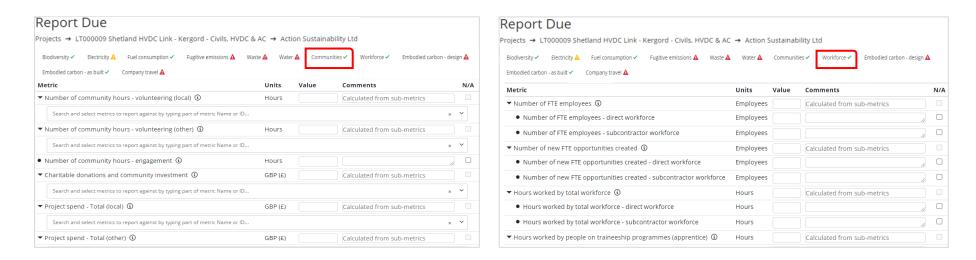
Partial screenshot of the annual supplier survey reporting requirements





Social Value Reporting

Social value reporting is an annual reporting requirement and Contractors must provide project-level information relating to Community Benefit, Local Economic Value, and Workforce Welfare. Please note the reporting area will not be visible within the SDCT until the following year once reporting commences; however, the metrics can be downloaded for review.



Partial screenshots of communities and workforce requirements





Social Value Reporting

"Local" is defined as "within the local authority area(s) in which the project site(s) is/are locate". In terms of projects within our network area, this broadly corresponds to the following local authority areas:

Aberdeen City, Aberdeenshire, Angus, Argyll and Bute, Dundee City, Eilean Siar, Highland, Moray, Orkney Islands, Perth and Kinross and the Shetland Islands.

For volunteering or community engagement work that is delivered remotely but where the benefit is local, then this too can be considered as "local."

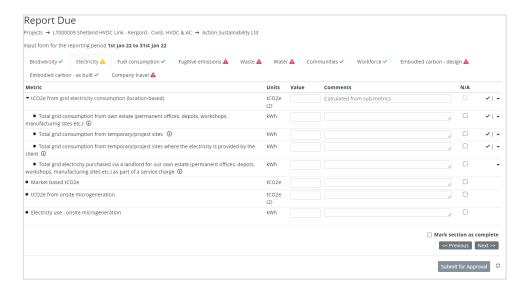
In terms of spend with subcontractor companies that have a local office/depot but whose head office is out with the local area, for the time being these are classified as "non-local."





Environmental Reporting

Environmental reporting requirements relating to Biodiversity, Electricity, Fuel Consumption, Fugitive Emissions, Waste, and Water are also in scope. Excluding biodiversity, which is set for annual reporting, all other reporting information is required on a monthly basis.



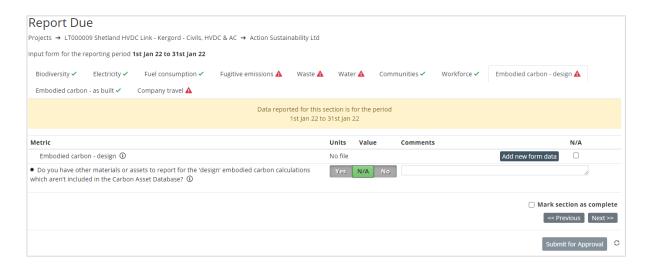
Partial screenshot of electricity requirements





Embodied Carbon Reporting

The embodied carbon of assets and construction materials, both design and as built, is a project requirement. The design report should be submitted at the start of the project, prior to construction or 1 month after the construction start date. The as-built report should be submitted at the end of the project, once construction is completed or within 1 month after the construction end date. Both reporting elements are identical.



Partial screenshot of embodied carbon design requirement





Reporting Requirements

2022 Monthly Project Reporting Submission Deadlines

Project reporting submissions are required to be submitted on the 10th of each month. The data reported should reflect the month prior, or two months prior depending on the Contractors reporting capabilities (i.e., one month prior: February 2022 reporting submission will require January 2022 data). The SDCT will issue a reminder to contractors seven days prior to the reporting submission date.

Principal Contractor and Contractors

The Principal Contractor is responsible for ensuring annual and monthly sustainability data is submitted for the applicable project. Importantly, the Principal Contractor should ensure the data includes their subcontractor data if possible (i.e., waste, fugitive emissions, company travel etc).

Contractors are responsible for ensuring annual and monthly sustainability data is submitted for the project; however, the information should not be a duplication of the Principal Contractor's data (i.e., do not report electricity as this will be under the ownership of the Principal Contractor).





Users' Group Overview





Users' Group Overview

Four unique user groups have been created for the SDCT to showcase the range of diverse responsibilities. The next four slides expand on each profile briefly.

Please visit the <u>Appendices</u> section and review the <u>User Group RACI Matrix</u> for further information on each user group.

SSEN Transmission Employees

Mandatory: Delivery Project Managers

Viewer



SSEN Transmission
Employees

Mandatory:
Misc. Teams

System
Administrator

External Contractors

Mandatory:
Principal Contractors
and Contractors

Reporter





Viewer Profile



Who is a Viewer within SSEN Transmission?

A mandatory Viewer is a Delivery Project Manager; however, any SSEN Transmission employee with a particular interest in a specific project may gain access pending the request is appropriate. A Development Project Manager will firstly be assigned to a project, with the project then progressing to the Delivery Project Manager. Please discuss any access requests with the assigned Administrator of the project.

What is the role of a Viewer?

To view supply chain sustainability data pertaining to specific SSEN Transmission projects for which they have access to.

What is the responsibility of a Viewer?

Viewers do not have assigned responsibility within the SDCT; however, the Project Manager must ensure the Sustainability Works Information is included in the project works information issued to the contractor. Furthermore, the Project Manager must ensure that the contractor is meeting their obligations to report sustainability data into the SDCT.





Administrator Profile



Who is an Administrator within SSEN Transmission?

This is the Project Coordinator or Project Manager within Network Renewals and Connections.

What is the role of a Administrator?

To support supply chain sustainability data gathering within SSEN Transmission.

What is the responsibility of a Administrator?

To create new projects, assign Viewers and Reporters to a project, assign reporting packages to a contractor, view and export all reported data and dashboards (if applicable), and track reporting compliance of contractors.



System Administrator Profile

Who is a System Administrator within SSEN Transmission?

This role is managed by various internal teams presently.

What is the role of a System Administrator?

To collate, review and analyse supply chain sustainability data for reporting requirements internally and to Ofgem.

What is the responsibility of a System Administrator?

To create contractor accounts, ensure projects are set-up accurately, data analysis and adhering to the governance framework.





Reporter Profile



Who is a Reporter within SSEN Transmission?

This is the Principal Contractor and Contractor who is operating on SSEN Transmission projects. There will likely be multiple reporters from an organisation required to complete the relevant sustainability data reporting criteria.

What is the role of a Reporter?

Reporters are assigned to specific reporting packages to input data against the applicable reporting period. Importantly, there is not an expectation to report on everything – only what is relevant to the specific project.

What is the responsibility of a Reporter?

To input data for the reporting package(s) they have been assigned, view data they have submitted, retrospectively edit data in their assigned reporting package (if applicable), export dashboard data recorded in their assigned reporting package(s) (if applicable), view their project smart dashboards, and adhere to reporting deadlines specified by SSEN Transmission.



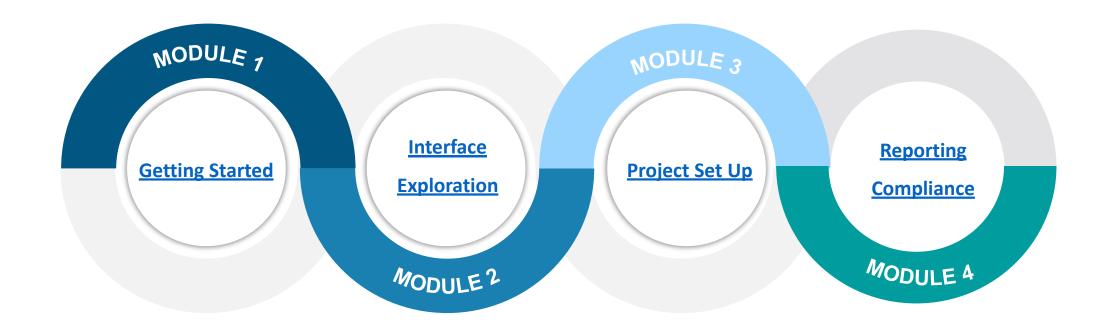


Training Structure





Training Modules Overview







Learning Approach

Modules 1, 2, 3, and 4 are designed for bite-sized learning. Each module is designed to show you, on a step-by-step basis, how to achieve the set learning objectives.



Show you how

Please note there is no audio accompanying the module delivery. If you require alternative training, please contact Info@SustainabilityTool.com.





Module 1: Getting Started



Focus:

Establishes the steps of account set up, logging in, and accepting or rejecting project invitations

Learning Objectives (LO) 1, 2, 3:

I know how to...

- LO 1) Register
- LO 2) Login to the SDCT
- LO 3) Accept or reject project invitations

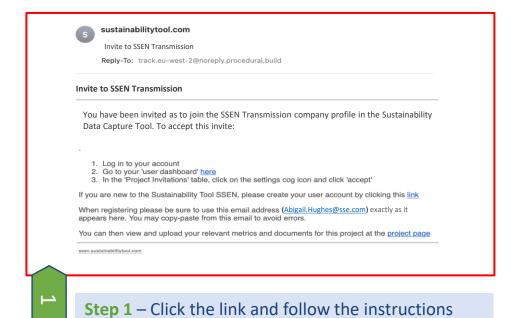


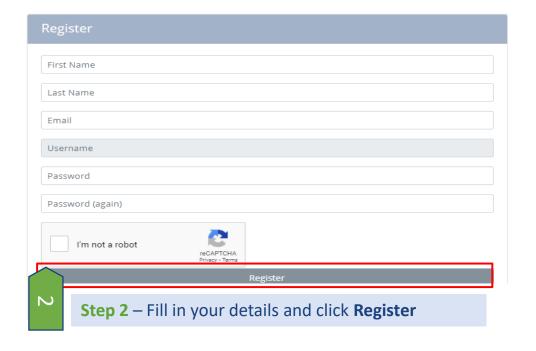




How to Register (LO 1)

An email invitation will be issued to your company email address, prompting you to register:





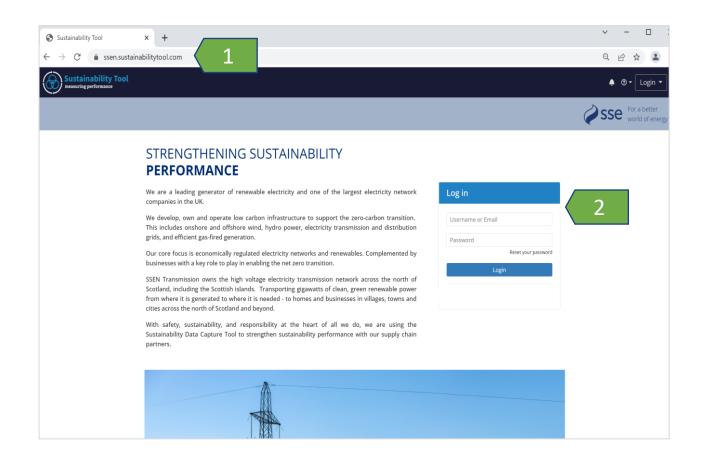
Note: The system will review whether an account with your details exists or not. If you **do have an account**, the system will give you the **option to either change the email address or reset the password. If your details are not found, the system will send an email with an activation link.** Please click the activation link and you will be taken to the log-in page







How to Login (LO 2)



As the SDCT is hosted on a cloud-based platform, a web browser is required. It is recommended either Edge or Google Chrome is used

The link to the SDCT is: https://ssen.sustainabilitytool.com/

Step 1 - Click the link to the SDCT

Step 2 – Fill in your details and click Login

Note: It is optional to add this page to your **Bookmarks** for ease of access (select the star icon at the top right of the screen to do so)



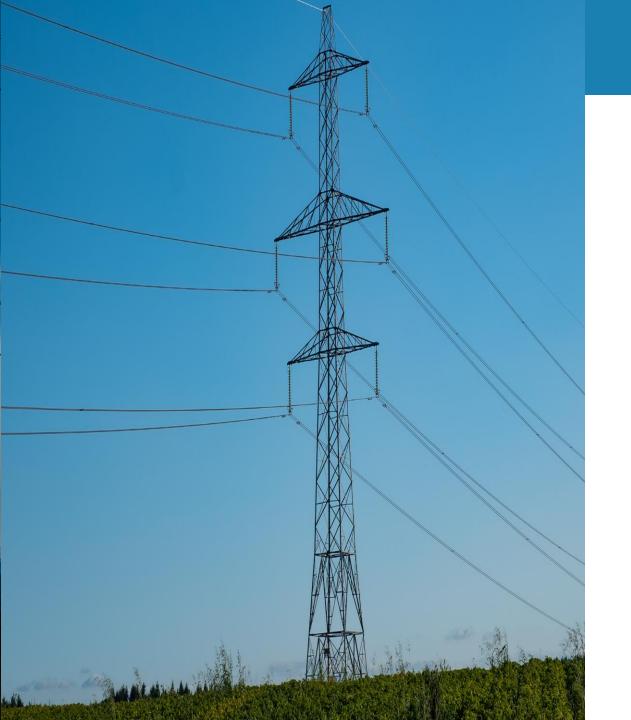




Accept or Reject Project Invitations (LO 3)

Company Invites 1					
SSEN Transmission	Administrator 2 accept	t reject 3			
Step 1 – In this area, you will have visibility of project invitations issued to your email address					
Step 2 – This indicates the project invitation and the role of the user. You will be an Administrator					
Step 3 – Accept or Reject the invitation accordingly					
Note: Please ensure your access is set as an Administrator. If this is inco	orrect, please inform <u>info@sustainabilitytool</u>	<u>.com</u> .			





Module 2: User Interface Exploration



Focus:

Establishes the steps of navigating the home screen, project dashboards, and exporting data

Learning Objectives (LO) 4, 5, 6:

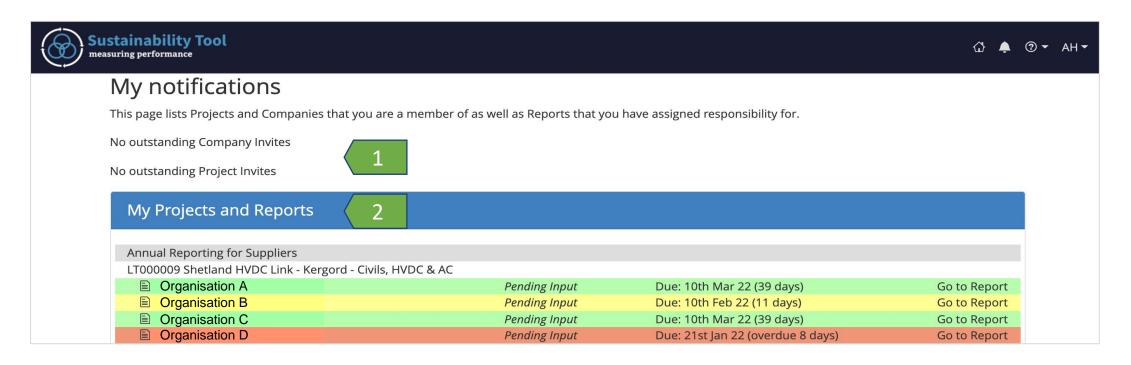
I know how to...

- LO 4) Navigate the home screen ✓
- LO 5) Navigate project dashboards ✓
- ▶ LO 6) Export sustainability data









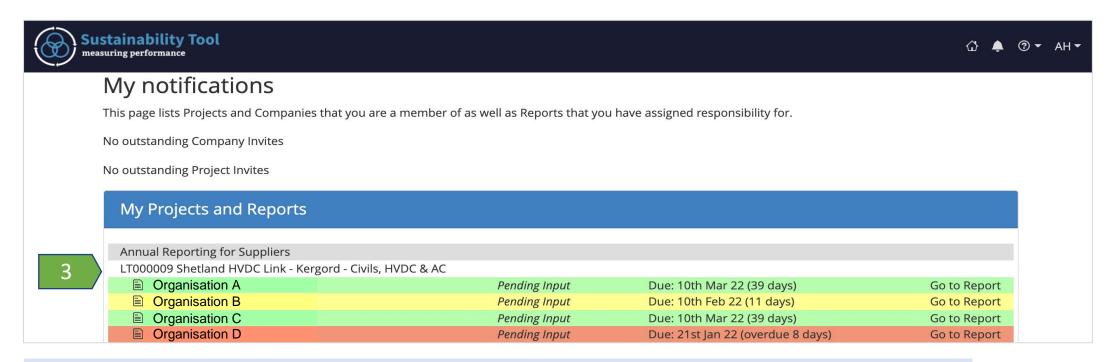
Step 1 – This section will indicate outstanding company/project invites to be reviewed

Step 2 – From here, you can view and access specific projects which you have access to within SSEN Transmission







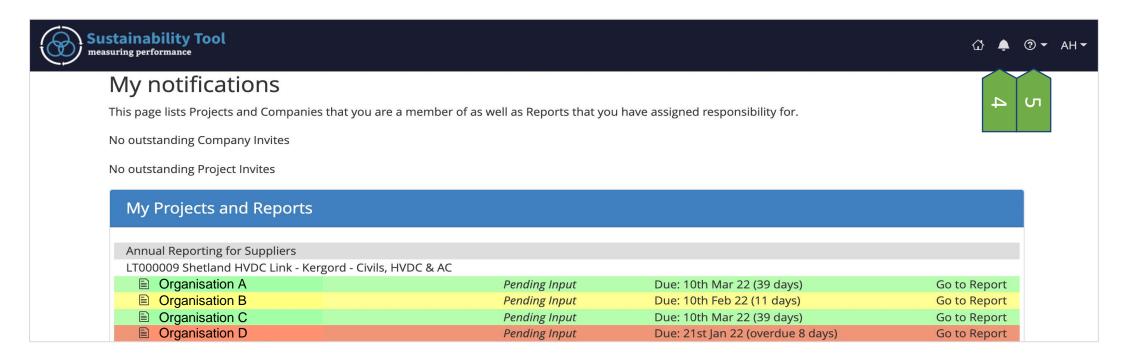


Step 3 – Your organisation will be listed under the project, when assigned by the Administrator, and the colour scale indicates the reporting status. Green indicates there is sufficient time to submit; yellow indicates the report is due soon; red indicates the report is overdue.









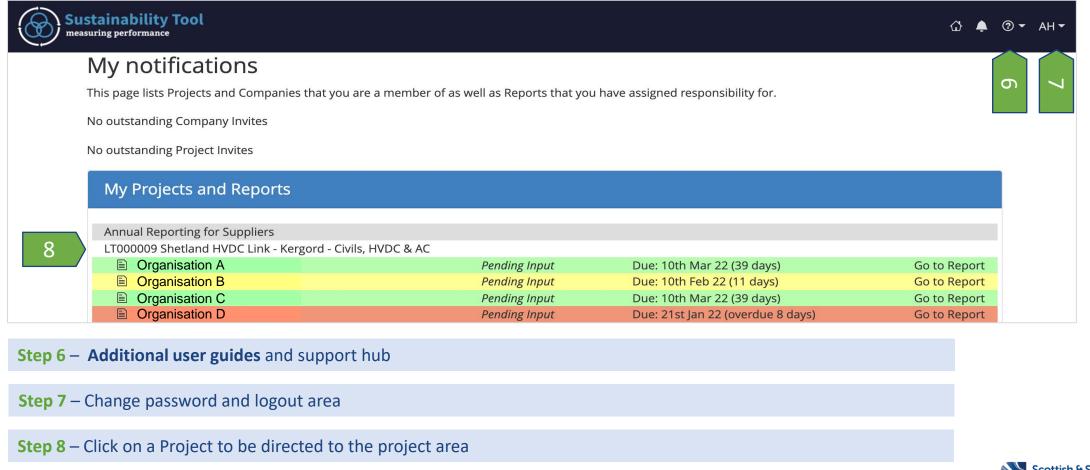
Step 4 – This icon will take you back to this home page at any time

Step 5 – This icon will show your **Notifications** (such as the reporting status of projects)









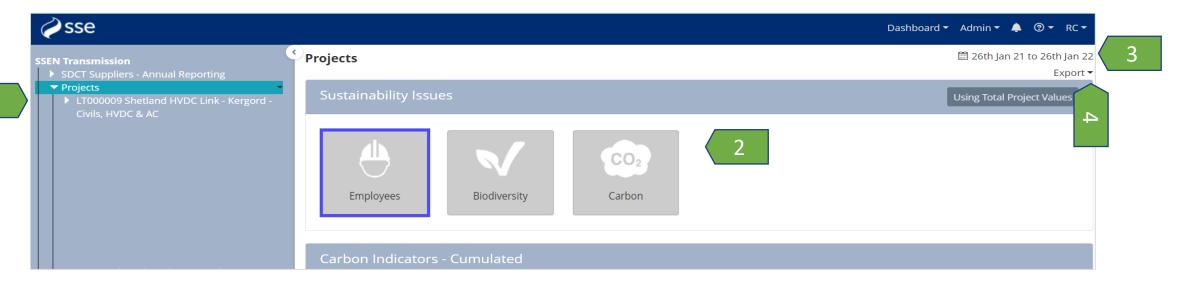








Navigating the Project Dashboards (LO 5)



Step 1 – The left hand panel shows the reporting structure and hierarchy

Step 2 – This showcases the smart dashboards categorised by sustainability issues once data has been submitted

Step 3 – These dates will define what data is shown. By default, the 'from' date will be set to 6 months ago and the 'to' date will be today's date. If you make changes to these dates, refresh your browser for this to be reflected

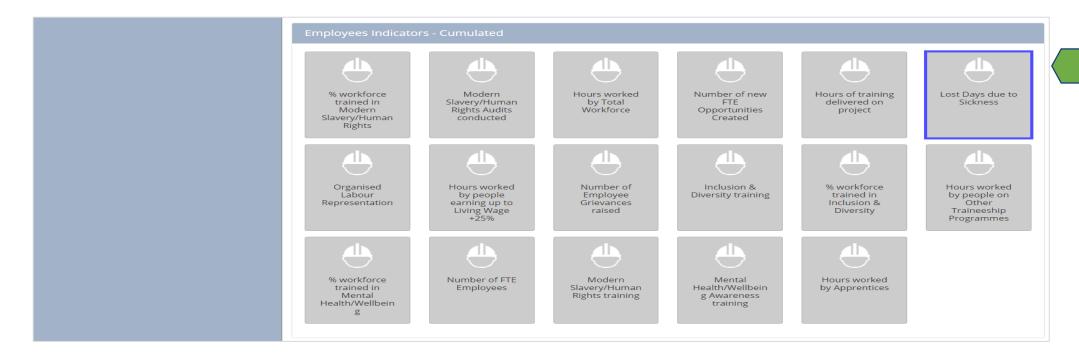
Step 4 – This is a drop-down to Export data (LO 6 showcases the options available)







Navigating the Project Dashboards (LO 5)



Step 5 – When you click on the tiles, the issue breaks down into indicators. Click on an indicator to explore the data

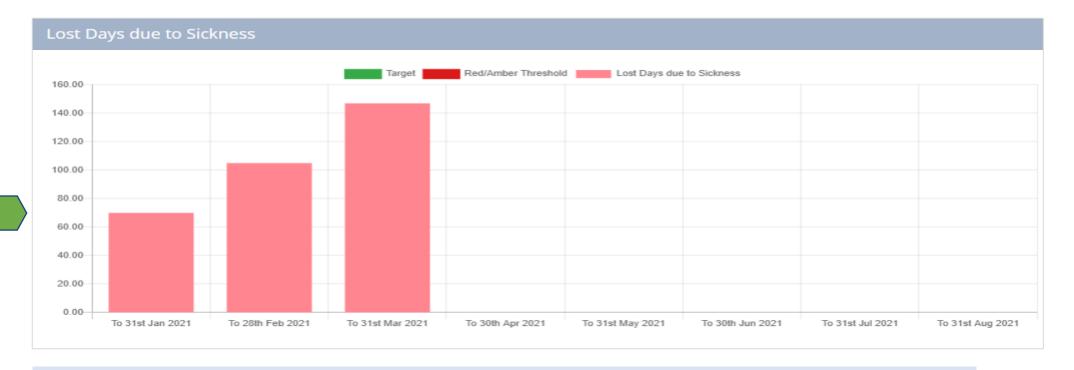
Note: Once targets have been set, these tiles will be colour-coded using a RAG-rating







Navigating the Project Dashboards (LO 5)



Step 6 – By clicking on a specific indicator, you can scroll down to view a bar chart displaying the monthly breakdown of data

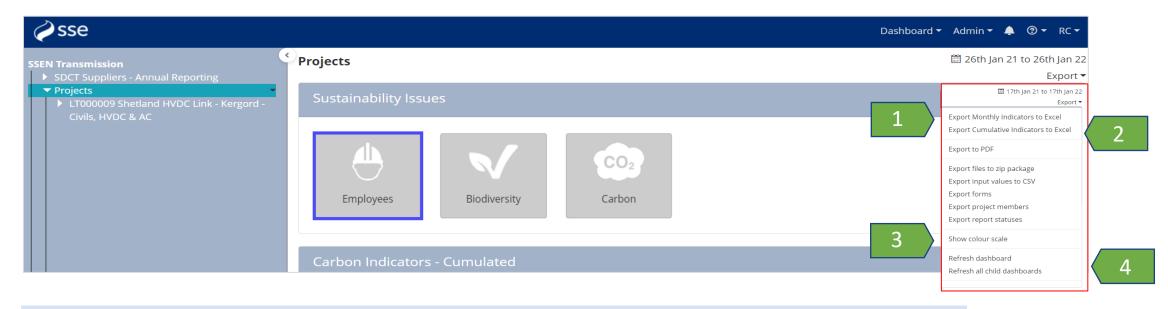
Note: Once targets have been set, a clear baseline will be visible within the project.







Exporting Data (LO 6)



Step 1 – Download a csv file of the indicators being reported upon

Step 2 – Download a csv file of the metrics being reported upon

Step 3 – When targets are established, RAG colour scale will apply on the tiles to reflect performance against targets

Step 4 – Refresh the dashboard to get the most up-to-date information





Module 3: Project Set Up



Focus:

Establishes the steps of viewing projects and suppliers in the system, creating a project, inviting other users, and assigning a supplier to a project

Learning Outcomes (LO) 7, 8, 9, 10:

I know how to...

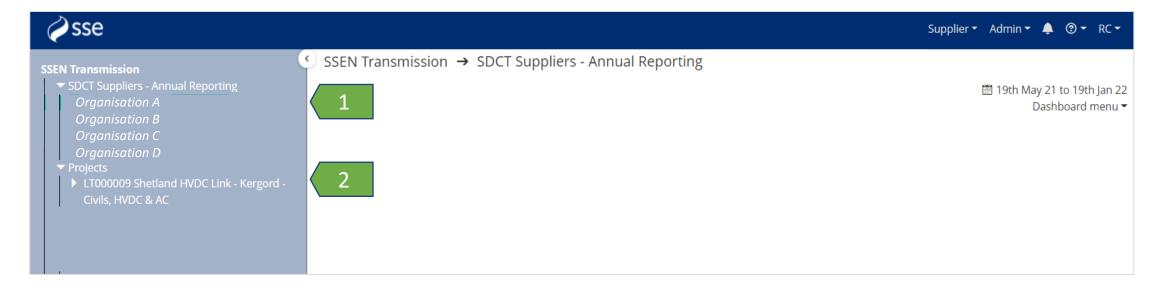
- LO 7) View projects and suppliers in the system
- LO 8) Create a project in the system
- LO 9) Invite users in the system
- **LO 10)** Assign a supplier to a project in the system







Viewing Projects and Suppliers (LO 7)



Step 1 – Under "SDCT Suppliers – Annual Reporting" you will see the list of all approved suppliers in the system

Step 2 – Here you will discover which specific projects you have access to







Create a Project – Corporate Details (LO 8)



Step 1 – Click on the black drop-down arrow next to **Projects**

Step 2 – Click on **Add a Project**

Note: For best practice, once you are assigned to a project internally, it is recommended you create the project within the SDCT. **You can create a project without inviting Reporters immediately.**

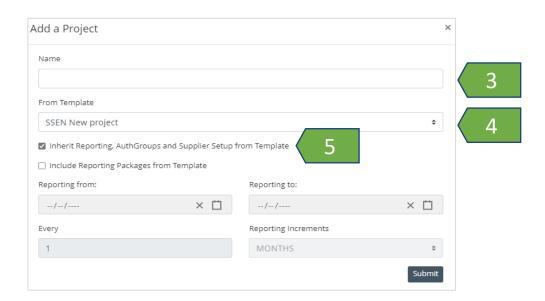
If you do not see the black drop-down arrow, refresh your browser. If it does not appear, contact info@sustainabilitytool.com.







Create a Project – Corporate Details (LO 8)



Step 3 – In the pop-up box, add the name of the Project, prefixed with the Scheme Reference, for example, "LT000026 Blackhillock"

Step 4 – Under From Template, select SSEN New Project in the drop-down list

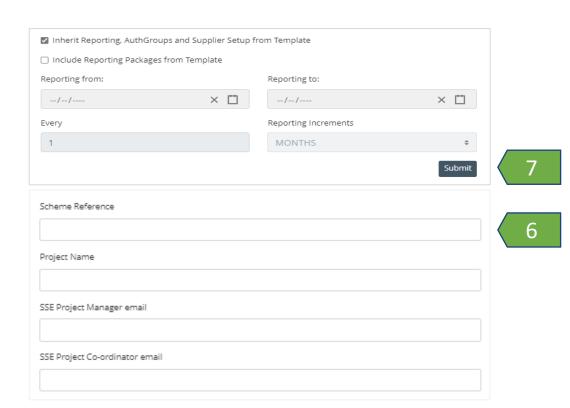
Step 5 – Tick 'Inherit Reporting, AuthGroups and Supplier Setup from Template'







Create a Project – Corporate Details (LO 8)



Step 6 – Scroll down within the pop-up box and enter the applicable project information

Step 7 – Scroll up and click submit to save the project

Note: Refresh your browser to see the newly created project in the menu.



Module 1 Module 2

Module 3

Module 4







Step 1 – Click on the applicable project

Step 2 – Click on the project header and select 'Members'









Step 3 – You are now in the Project Member Administrator area

Step 4 – This is where you have visibility of project members

Step 5 – This is where you have visibility of suppliers created

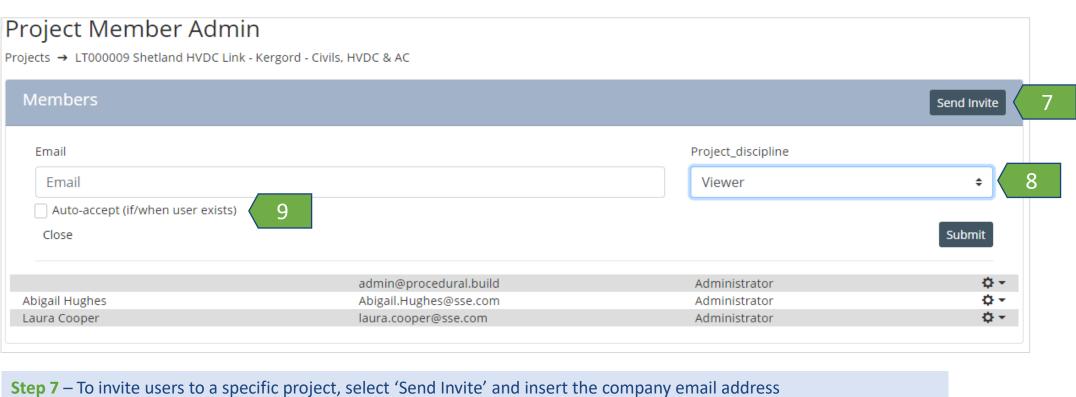
Step 6 – You can see the authority groups

Note: Multiple invitations can be issued to various roles. It is not limited to one Viewer or Reporter.











Step 8 – Select the appropriate user group (i.e., a Delivery Project Manager would be a Viewer)

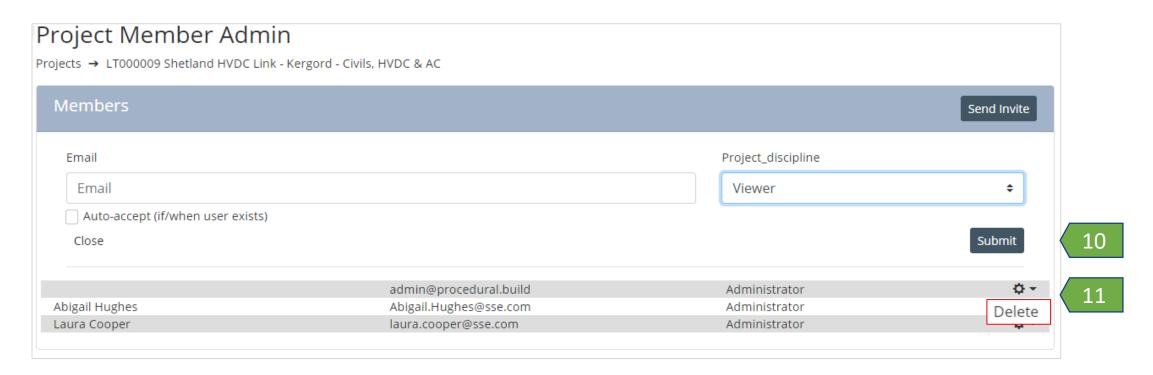
Step 9 – Ensure the auto-accept box is unticked. If this is ticked, an automatic email will not be issued



Module 3







Step 10 – Click submit and the user will receive an automatic email inviting them to the project

Step 11 – Click on the cog icon to delete any users which do not require access to the project







Assigning a Supplier to a Project (LO 10)



Step 1 – Find your new project in the menu under **Projects**, click on the black drop-down arrow next to its name



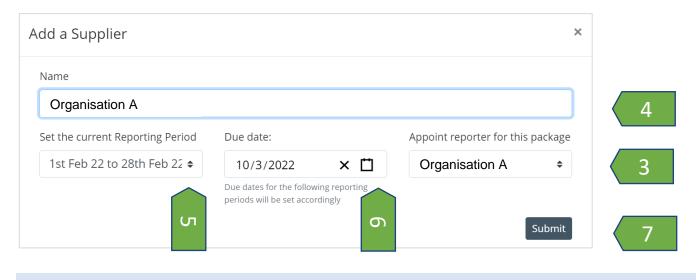
Step 2 – Click on Add a Supplier







Assigning a Supplier to a Project (LO 10)



Note: In almost all cases, the reporting period is set for the month prior to the due date. There may be instances whereby a supplier requires two months prior to the due date due to their internal processes.

If you notice the supplier is unable to be appointed as a Reporter as they are not in scope, please contact **TransmissionSustainability@sse.com**.

Step 3 – Select the supplier's name from the drop-down list in under "Appoint reporter for this package"

Step 4 – Type the name of the Supplier selected (it should be an exact copy)

Step 5 – Select the first reporting period for which this supplier will be required to submit

Step 6 – Add the date this report will be due

Step 7 – Click the Submit button (the new Supplier will now be assigned the monthly report)





Module 4: Reporting Compliance



Focus:

Establishes the steps of reviewing project reporting compliance and how this is captured internally for review

Learning Outcomes (LO 11, 12)

I know how to...

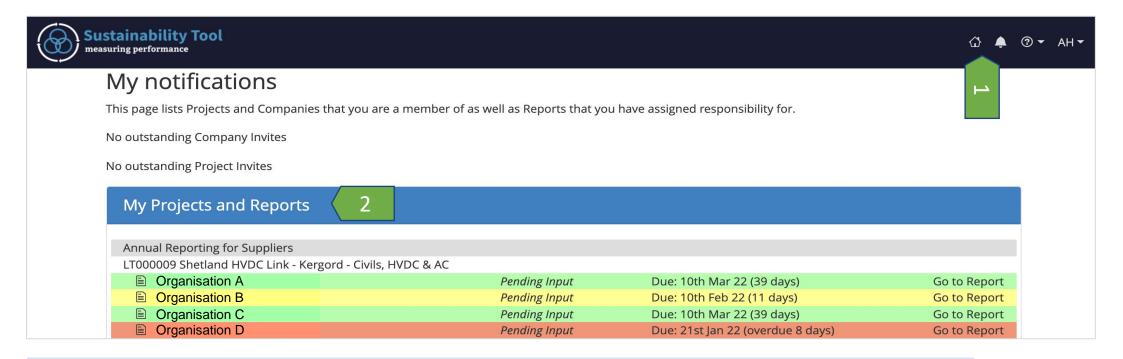
- LO 11) View project reporting compliance
- LO 12) Report project compliance internally







Viewing Reporting Compliance (LO 11)



Step 1 – Click on the notification area and you will be returned to your notifications

Step 2 – Here you will notice your projects and which suppliers have not reported according to a RAG rating. Green indicates a report has been submitted, or there is sufficient time to submit. Amber (Yellow) indicates the report is due soon; red indicates the report is overdue.







Reporting Project Compliance (LO 12)

Sustainability Reporting Compliance														
CONTRACTOR	METRIC	JAN	FEB	MARCH	APRIL	MAY	JUNE	JULY	AUG	SEP	ОСТ	NOV	DEC	%
	On time													
	Submitted													
	On time													
	Submitted													
	On time													
	Submitted													
	On time													
	Submitted													

Step 3 – Copy and paste the above table into the monthly contractor template, the PDR, and the PRB. Amend the table as necessary depending on the quantity of Contractors assigned to the specific project.

Step 4 – If a Contractor has submitted their project report and on time, update the month colour to green. If they have not submitted a report and are also late to do so, change to amber or red depending on the reasoning provided.



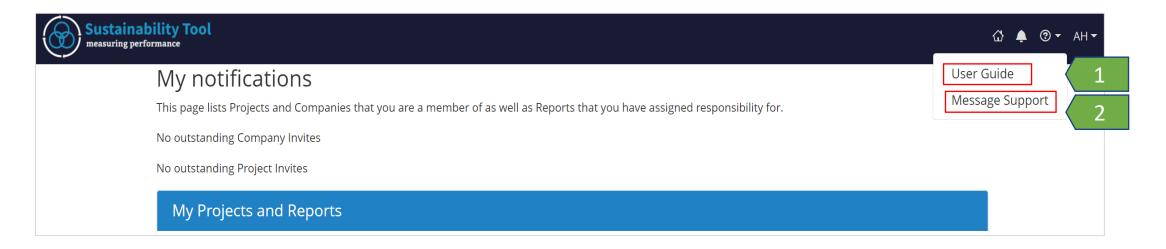


User Support





Help and Support



Step 1 – Click on the user guide area to discover further information regarding the SDCT

Step 2 – Click on message support for an automatic email to be generated to <u>Info@SustainabilityTool.com</u>





Contact Information Support

Key External Contacts

Olivia.Banfield@Actionsustainability.com

Info@SustainabilityTool.com



I.e. For issues relating to the system and reporting

Key SSEN Transmission Contact

<u>TransmissionSustainability@sse.com</u>



I.e. Issues relating to projects





Appendices





User Group RACI Matrix

Delivery Project Manager Project Co-Ordinator (Network Renewals and Connections) Misc. Teams	Contractor
Stage 1 Creating contractor profiles R	
Stage 1 Inputting contractor details R	
Stage 2 Personal registration and account set-up RRRRR	R
Stage 2 Accepting or rejecting personal invitations R R R R	R
Stage 3 Creating a project R R	
Stage 3 Assigning a Contractor R R	
Stage 3 Establishing the reporting period for a Contractor	
Stage 4 Completing monthly and annual reporting requirements	R
Stage 5 Reviewing contractor reporting compliance and updating internal documentation R R	
Stage 5 Liaising with Contractor's concerning missed deadlines R A A	
Stage 6 Responding to general queries R	
Stage 6 Reviewing and updating Joiner/Movers/Leavers	
Stage 6 Reassigning users to projects	



System Bonorto



User Group RACI Matrix

- Responsible This is a mandatory task which must be actioned.
- **Accountable** This is a task which should be actioned; however, if it is not, the specific user will be required to justify their action.
- Consulted This is an optional task and is there to support those who are responsible.
- **Informed** This is a required task to ensure open communication is taking place.

Note: Due to the scope of various SSEN Transmission projects, the Administrator may also be a Project Manager within Network Renewals and Connections.





Administrator Project Checklist

- 1. Visit https://ssen.sustainabilitytool.com/ to review the Independent Training Guide for an Administrator.
- 2. Login to the SDCT and create the specific project (if this is not already in the SDCT).
- 3. Issue project member invitations to the assigned Project Manager(s), both Development and Delivery as Viewers. Invite the designated Contractor(s) as a Reporter according to the company they work for.
- 4. Email the Contractor(s), with the Delivery Project Manager in copy, to confirm they have received an invitation to the project from the SDCT and are aware of the sustainability reporting requirements. Please use the email template on Pages 61 62.
- 5. Once Gate 3 has been approved, and the agreed construction date has been confirmed with the Contractor(s), invite the assigned Reporter(s) and set the project reporting period within the SDCT.
- 6. On a monthly basis, login to the SDCT and review whether the Contractor(s) is/are adhering to submitting their project reports and doing so on time.





Administrator Project Checklist

7. Capture compliance and non-compliance by inserting the Sustainability Reporting Compliance table, captured within Module 4, into the monthly contractor template, the PDR, and PRB. Update the reporting compliance table according to a RAG rating.





Email Template

Hello,

Please be aware you have been invited as a Reporter to *INSERT PROJECT NAME* within the Sustainability Data Capture Tool by SSEN Transmission.

Within SSEN Transmission, project-level sustainability reporting is a mandatory requirement for all RIIO-T2 projects and is specified within Section 4 of the Sustainability Works Information documents — Delivery Partner Light and Max.

The Sustainability Data Capture Tool is a cloud-based sustainability performance reporting system, specifically designed to manage supply chain sustainability performance. If you have not received an email from the Sustainability Data Capture Tool, please register here: https://ssen.sustainabilitytool.com/accounts/register/. Once registered, the project invitation should be visible to accept.





Email Template

Independent training material for the role of the Reporter can be found here: https://ssen.sustainabilitytool.com/. This stipulates the annual as well as monthly reporting requirements and provides a comprehensive 'how to' on a step by step basis. This link is also the landing page of the Sustainability Data Capture Tool and has all the relevant information relating to this new system.

If you are experiencing system issues or require further information on how to use or access the system, please contact info@sustainabilitytool.com.

For further information on Sustainability in Transmission, please contact TransmissionSustainability@sse.com.

For any project related concerns, please discuss this with the Project Manager, *INSERT NAME*





Frequently Asked Questions

Questions	Answers
How is reporting compliance tracked at a project level?	The SDCT indicates whether Contractors have submitted their annual and monthly reports according to a RAG rating. The Administrator should ensure internal documentation is updated to capture reporting compliance – please see Slide 59 and the Administrator Project Checklist.
How is the information audited?	In the first year of using the SDCT, the key focus centres on reporting compliance. In the future, once we progress into performance management, information will be audited. We are reliant on the Contractor providing accurate information and understand this is a risk; however, this is the beginning of the data journey.
How do I ensure reports aren't duplicated if I have a Principal Contractor and other contractors on a project?	The Principal Contractor will have ownership of the project site. It is expected the Principal Contractor collates data from their sub contractors for reporting submissions. Any other SSE Contractors, working alongside the Principal Contractor, should clarify with the Project Manager the areas which metrics should not be reported against. I.e., there is no need to provide electricity for the project site twice.





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Questions	Answers
At a project level, am I required to feed into a wider sustainability reporting procedure or is this managed by the SSEN Transmission Sustainability team?	There will not be any project-level additional costs other than the Contractor's time to report the sustainability data within the SDCT. The requirement to report was included in contracts via the RIIO-T2 Supply Chain Sustainability Works Information.
Does the Sustainability Data Capture Tool replace any of the existing HSE reporting requirements on current projects relating to incidents and compliance reporting?	No, the SDCT is solely focused on our wider sustainability commitments which relate to environmental and social issues.
Will the CES CEMP template be replaced in reference to Waste Management Plans, Quarterly Resource & Waste Reports (template TEM-NET-ENV-502)?	Yes, this template will be superseded by the SDCT as this incorporates monthly reporting on carbon, waste and other sustainability data in a webbased portal. These reporting requirements are part of the new framework contracts.





Frequently Asked Questions

Questions	Answers
If I have a suggestion for future improvements, who should I contact?	Please contact transmissionsustainability@sse.com.
Will the new Supply Chain Sustainability Reporting System change my way of working significantly?	Four key user groups were identified to deliver this digital change. Change impacts have been identified which range from low, medium and high within the user groups. A high-level overview can be seen below of the user groups by impact level:
	Administrators: High System Administrators: High Reporters: High Viewers: Low

