

和唐智慧手表 iOS SDK 问题反馈模版

FITCLOUD iOS SDK ISSUES TEMPLATE

1. issue 发生的时间 / issue occurred time

尽可能准确地描述问题发生的时间，如果您不是很确定，也许你应该提供一个尽可能接近的范围；此外，尽可能提供包含时区在内的更多参考信息。
Describe the time when the issue occurred as accurately as possible. If you are not sure, maybe you should provide a range as close as possible; In addition, provide as much reference information as possible such as time zone.

2. issue 表现 / issue description

详细描述您遇到的问题现象。
Describe your issue in detail.

3. issue 截图 / issue screen snapshot

如果您遇到的问题现象包含界面信息，请提供截图信息；当然，如果截图还不能很好地描述您遇到的问题，您也可以录制视频发给我们。
If the issue has UI additional information, please provide that for us. Of course, if the screenshot does not describe the problem appropriately, record a video and send it to us.



4. 如何重现 / how to reproduce

详细描述您的问题重现过程。
Describe how to reproduce the issue in detail.

5. 预期表现 / expected performance

简单描述该问题在正常工作情况下的表现。
Describe the expected performance under well working status in brief.

6. 测试环境 / other information

- 设备/模拟器 – iPhone 11 Pro
- iOS 版本: iOS 13.0
- Xcode 版本: Xcode 11.0
- FitCloudKit 版本: V1.1.7 build201912060001
- FitCloudDFUKit 版本: V1.0.5 build 201912060001
- FitCloudWFKit 版本: V1.0.1 build 201912060001

7. 日志文件 / log file



issue.log

我想我们的时间都很宝贵，因此请按照我们的模版描述您所遇到的问题，这一定是有道理的，因为只有这样才能快速定位到问题所在；此外，请不要提问与 SDK 无关的问题，特别是比较低级的基础知识问题，更不要要求我们的技术人员一行一行地为您编写完整的代码；在你提问之前请确保您已经阅读了我们的文档，这很重要，我们的人员有限，且我们每天要服务大量的客户，这将耗费大量的精力。

I think our time is precious, so please follow our template to describe your issue. This must make sense, because only in this way can we quickly locate the problem; besides, please don't ask questions that are not related to the SDK, especially the basic knowledge mistakes. Never ask our technicians to write complete code for you line by line. Please make sure you have read our documents before you ask questions, this is very important, our staff is limited , And we have to serve a large number of customers every day, which will consume a lot of time.