



## Refund Policy

Last Updated: September 2025

SkyDeckPro provides digital content. Refunds are limited and subject to the rules below:

1. No refunds once access to paid content has been granted.
2. Refunds are only eligible if:
  - There is a confirmed duplicate (double) payment, or
  - A technical error from our system prevents activation despite successful payment.
3. Approved refunds are processed manually within 7 business days.
4. To request a refund, contact support with proof of payment and a description of the issue.

Contact:

- Email: [skydeckpro@gmail.com](mailto:skydeckpro@gmail.com)
- WhatsApp: +62 812-1982-8080