

SARA SHAH BAIG

Lynnwood, WA 98087 • 206-660-9881

sarashahbaig@gmail.com • [linkedin.com/in/sara-shah-baig](https://www.linkedin.com/in/sara-shah-baig) • github.com/sarashahbaig

Aspiring software developer student looking for opportunities to further enhance my software development skills. *Work Status:* No sponsorship needed (domestic candidate)

SUMMARY OF QUALIFICATIONS

- Self-motivated, initiative, maintains a high level of energy
- Highly analytical with exceptional problem-solving skills
- Open-minded and flexible, adjusts to different situations
- Outstanding customer service, communication, and interpersonal skills
- Ability to organize, prioritize and work under extreme work pressure and deadlines

EDUCATION

Ada Developers Academy – Seattle, WA	Present
North Seattle College - Seattle, WA General college classes with a focus on software development	Jun 2019
North Seattle College - Seattle, WA High School Diploma (GED)	Jun 2017

TECHNICAL SKILLS

Languages: HTML, CSS, JavaScript, Python, Ruby

Tools: Visual Studio Code, Command Line, Microsoft Office Suite, Adobe Photoshop, GitHub

Operating Systems: Windows, Mac OS X

CLASS PROJECTS

Website (Class Project) - <https://sarashahbaig.github.io> Apr. 2018 – June 2018

A website that I built for my Internet and Web Authoring class that focused on web page design and website set up and maintenance using modern industry practices

Tools used: HTML5, CSS3, JavaScript, GitHub and FileZilla

PROFESSIONAL EXPERIENCE

Barista, Starbucks and **Deli** at Fred Meyer, Shoreline, WA Nov.2017- Present

- Ensure impeccable and exceptional service to patrons
- Maintain adequate stock of materials at the coffee bar
- Develop professional relationships with guests and coworkers
- Provided responsive, exceptional service to deli counter customers by answering questions, making recommendations, providing samples, and responding to requests
- Updated displays and other customer-facing areas to ensure promotions are properly showcased
- Work in cooperation with my team members ensure best customer satisfaction

Customer Service Representative – Etisalat Telecommunication Company, UAE 2008 - 2016

- Conferred with customers by telephone or in person to provide information about products or services, take or enter orders, cancel accounts, or obtain details of complaints
- Check to ensure that appropriate changes were made to resolve customers' problems
- Complete contract forms, prepare change of address records, or issue service discontinuance orders