

Project Design Phase
Problem – Solution Fit Template

Date	15 February 2026
Team ID	LTVIP2026TMIDS78015
Project Name	Importing & Securing Data in ServiceNow
Maximum Marks	2 Marks

Problem – Solution Fit :

The Problem–Solution Fit ensures that the identified issue related to insecure and inefficient data import in ServiceNow is effectively addressed by implementing a secure, automated, and controlled data import mechanism. It validates that the proposed solution directly resolves challenges such as data inconsistency, unauthorized access, and lack of audit tracking.

This approach helps organizations improve data reliability, strengthen security compliance, and reduce manual workload while ensuring scalable and controlled system operations.

Purpose:

- Solve data security and integrity issues in ServiceNow data imports.
- Reduce manual effort and human errors during bulk data handling.
- Improve system reliability through automated validation and transformation processes.
- Strengthen role-based access control and data protection mechanisms.
- Ensure compliance through proper audit logging and monitoring.
- Understand the current data import limitations and enhance them with a secure and scalable solution.

Template: Vision

Vision – To enhance ServiceNow data management by implementing a secure and automated data import framework that ensures data accuracy, integrity, confidentiality, and controlled access while minimizing manual effort and security risks.