

Munster Sport

Website and Server Requirements for Network Solutions

1. Public website

Basic website, to be branded for Munster Sport.

Website design to include at least:

- Product pages allowing customers to see the available goods, including price, photograph and in-stock amount.
- Contact page with ability for customers to email queries to a designated company account.
- Company profile page

2. Company office network and website

- Private network and website with staff having secure login from local machines in company head office (8A201).
- Staff to have ability to use laptops etc over WiFi in a secure way (no public access). (Provisional - Depending on group numbers)
- Secure file download for staff from shared area – read-only access to catalogues, price lists etc as PDF, Excel, Word files.
- One admin user to be able to upload new files and manage the file repository.
- Additional shared area for staff (U: drive facility), read/write for all staff.
- Staff email – at least 5 email accounts for staff, to be used within the company. To be accessible on site.

3. Security

- Security policy document to be provided in consultation with customer. The system should be set up with this policy implemented.
- All web access to be secured.
- Everything to be backed up on a regular schedule.

4. Performance

- System performance to be monitored to ensure proper usage of resources. Monitoring data to be made available to the customer's management monthly.

5. Maintenance

- Downtime requirement for maintenance and upgrades to be specified in hours/year.

6. Costs

- Costs of all hardware and software to be itemized.
- Cost of labour to set up system initially to be specified and itemized.
- Annual maintenance and support cost to be estimated and details of support given (support level agreement). To include support for adding new users to the system as required in future.

7. To Be Provided by Munster Sport

- Company logo which will appear on website.
- Initial documents to be placed on shared read-only drive.
- Initial product list which will be on website.

8. Deliverables

- Proposal documents from Network Solutions describing the proposed system functionality based on the above requirements and discussions with Munster Sport.
- Network Design Document giving technical details of the proposed solution.
- Network Design Presentation
- Network Development & Implementation Document
- Final Customer Acceptance Test and Signoff
- Each deliverable to be agreed and signed off by Munster Sport and Network Solutions.