

# Munster Sport

## Website and Server Requirements for Network Solutions

### **1. Public website**

Basic website, to be branded for Munster Sport.

Website design to include at least:

- Product pages allowing customers to see the available goods, including price, photograph and in-stock amount.
- Contact page with ability for customers to email queries to a designated company account.
- Company profile page

### **2. Company office network and website**

- Private network and website with staff having secure login from local machines in company head office (8A201).
- Staff to have ability to use laptops etc over WiFi in a secure way (no public access). (Provisional - Depending on group numbers)
- Secure file download for staff from shared area – read-only access to catalogues, price lists etc as PDF, Excel, Word files.
- One admin user to be able to upload new files and manage the file repository.
- Additional shared area for staff (U: drive facility), read/write for all staff.
- Staff email – at least 5 email accounts for staff, to be used within the company. To be accessible on site.

### **3. Security**

- Security policy document to be provided in consultation with customer. The system should be set up with this policy implemented.
- All web access to be secured.
- Everything to be backed up on a regular schedule.

#### **4. Performance**

- System performance to be monitored to ensure proper usage of resources.  
Monitoring data to be made available to the customer's management monthly.

#### **5. Maintenance**

- Downtime requirement for maintenance and upgrades to be specified in hours/year.

#### **6. Costs**

- Costs of all hardware and software to be itemized.
- Cost of labour to set up system initially to be specified and itemized.
- Annual maintenance and support cost to be estimated and details of support given (support level)
- agreement). To include support for adding new users to the system as required in future.

#### **7. To Be Provided by Munster Sport**

- Company logo which will appear on website.
- Initial documents to be placed on shared read-only drive.
- Initial product list which will be on website.

#### **8. Deliverables**

- Proposal documents from Network Solutions describing the proposed system functionality based on the above requirements and discussions with Munster Sport.
- Network Design Document giving technical details of the proposed solution.
- Network Design Presentation
- Network Development & Implementation Document
- Final Customer Acceptance Test and Signoff
- Each deliverable to be agreed and signed off by Munster Sport and Network Solutions.