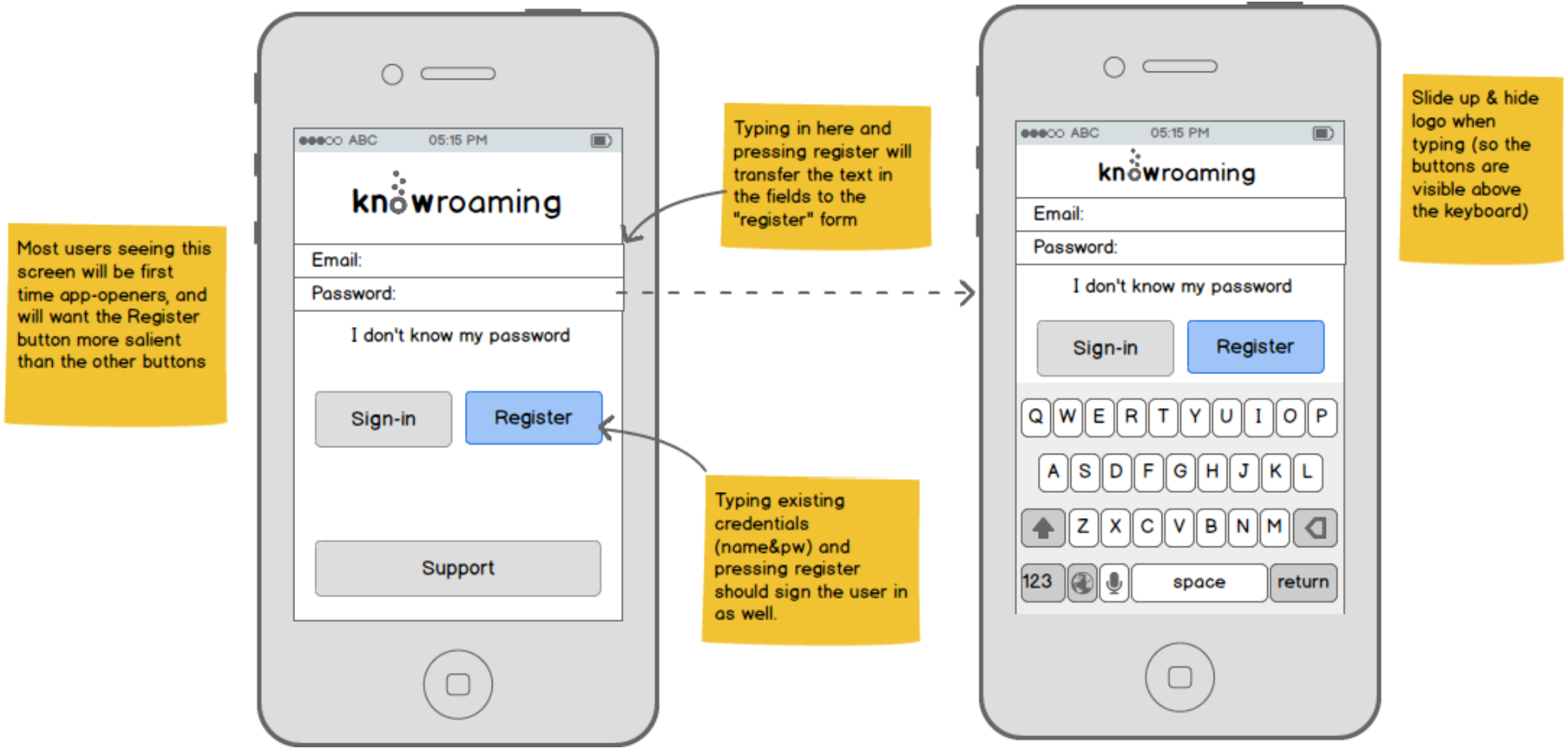

Most users seeing this screen will be first time app-openers, and will want the Register button more salient than the other buttons
ABC 05:15 PM
knowroaming
Email:
Password:
I don't know my password
Sign-in
Register
Support
Typing in here and pressing register will transfer the text in the fields to the "register" form
Typing existing credentials (name&pw) and pressing register should sign the user in as well.
ABC 05:15 PM
knowroaming
Email:
Password:
I don't know my password
Sign-in
Register
Q W E R T Y U I O P
A S D F G H J K L
Z X C V B N M
123
space
return
Slide up & hide logo when typing (so the buttons are visible above the keyboard)

HELP

ABC 05:15 PM

Support

Help

Rates

Contact Us

More Info

Order Now

Apply Sticker

ABC 05:15 PM

Contact

Contact KnowRoaming support if you're having difficulties, or have questions about KnowRoaming.

Call us for free over the internet

(555) 555-5555

Email KnowRoaming Support

info@knowroaming.com

ABC 05:15 PM

Info

search

Question One

Question Two

Lorem ipsum dolor sit amet

consectetur adipisicing elit

sed do eiusmod tempor incididunt

Question Three

Question Four

Play Intro Video

Order

ABC 05:15 PM

ABC 05:15 PM

Sticker

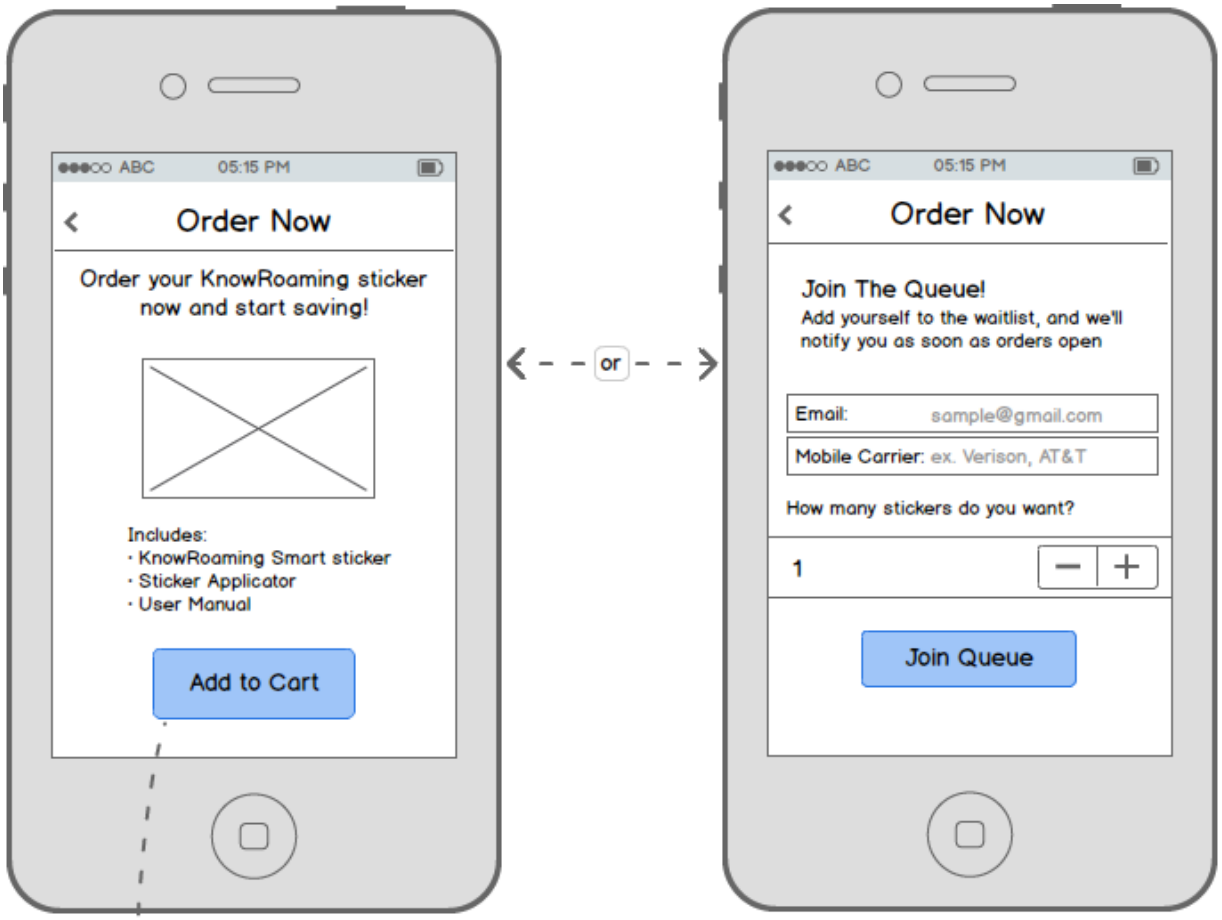
Step X

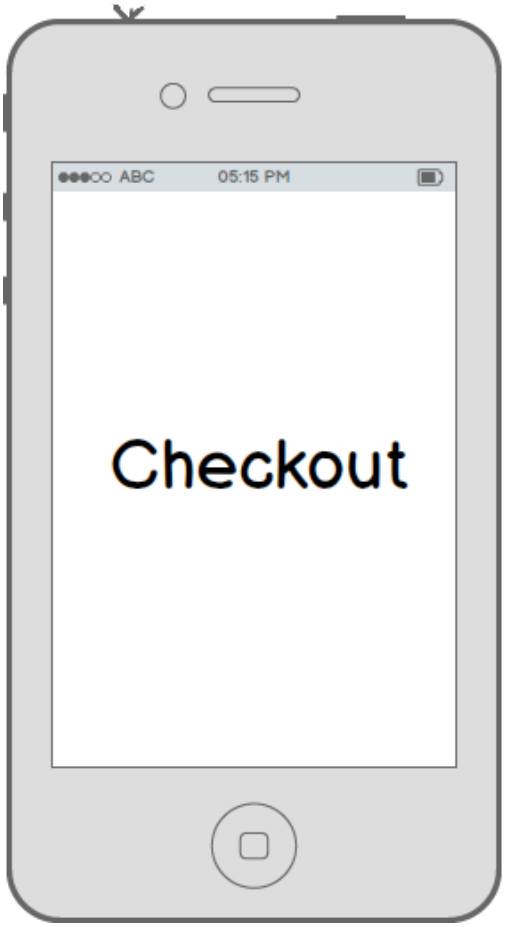
Order Sticker

Contact Us

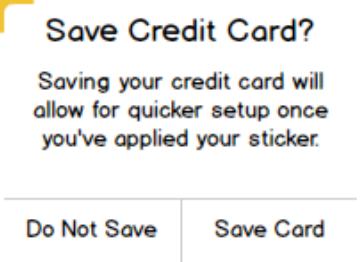
Animation (or images) of sticker application

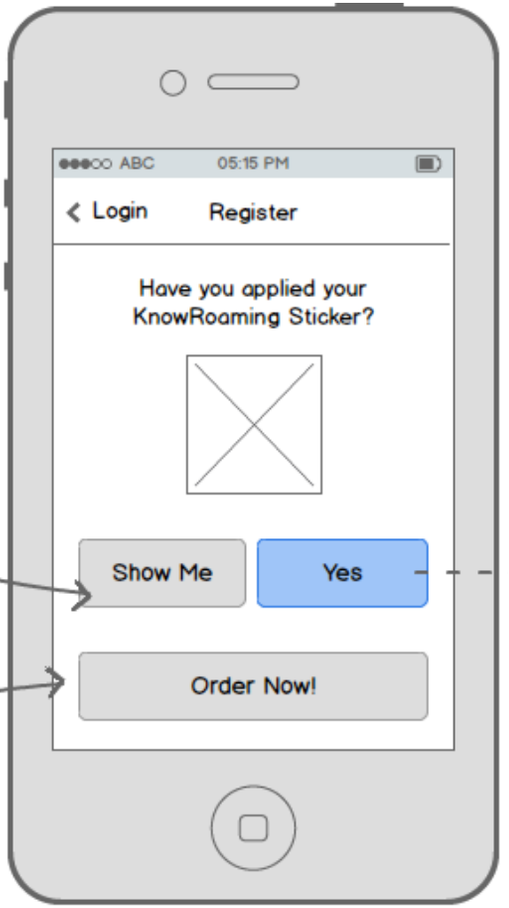
Swipe thru the steps (if only images)





After inputing credit card...





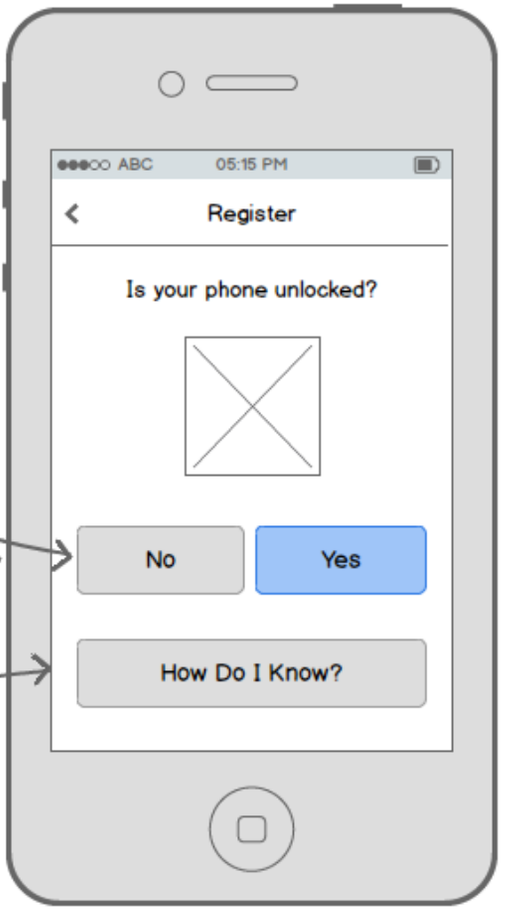
To How to apply sticker (Also in Support)

To Order form (Also In Support)

This may be an unecessary roadblock for some., though we need to make sure the user has applied their sticker before they go searching for a SIM Serial Number

Don't allow the user to register

To FAQ



Locked Phone

Unfortunately, you cannot use KnowRoaming unless your phone is unlocked.

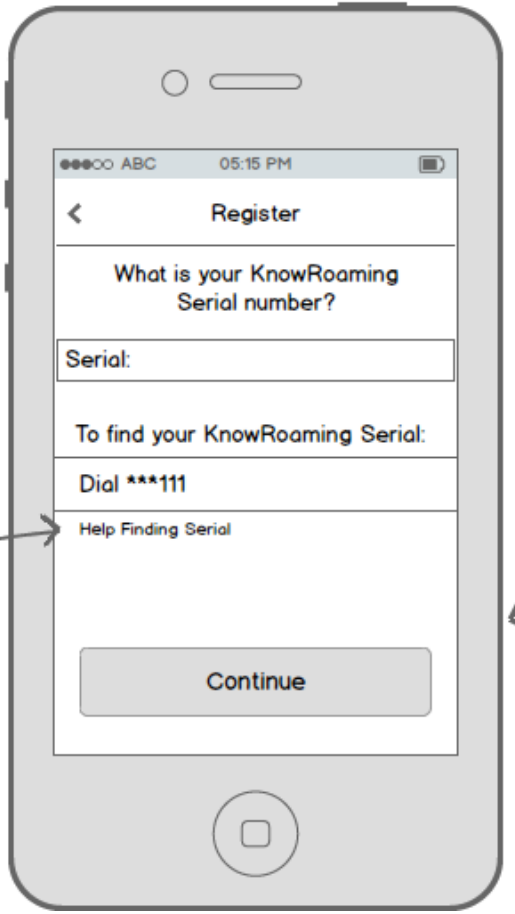
Back | How to Unlock

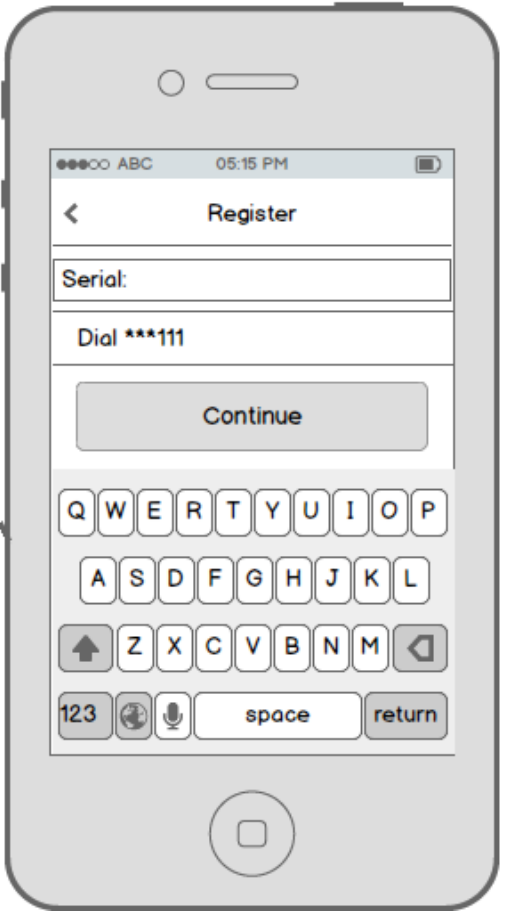
Continue, but set a flag, and let them know they can't use KnowRoaming

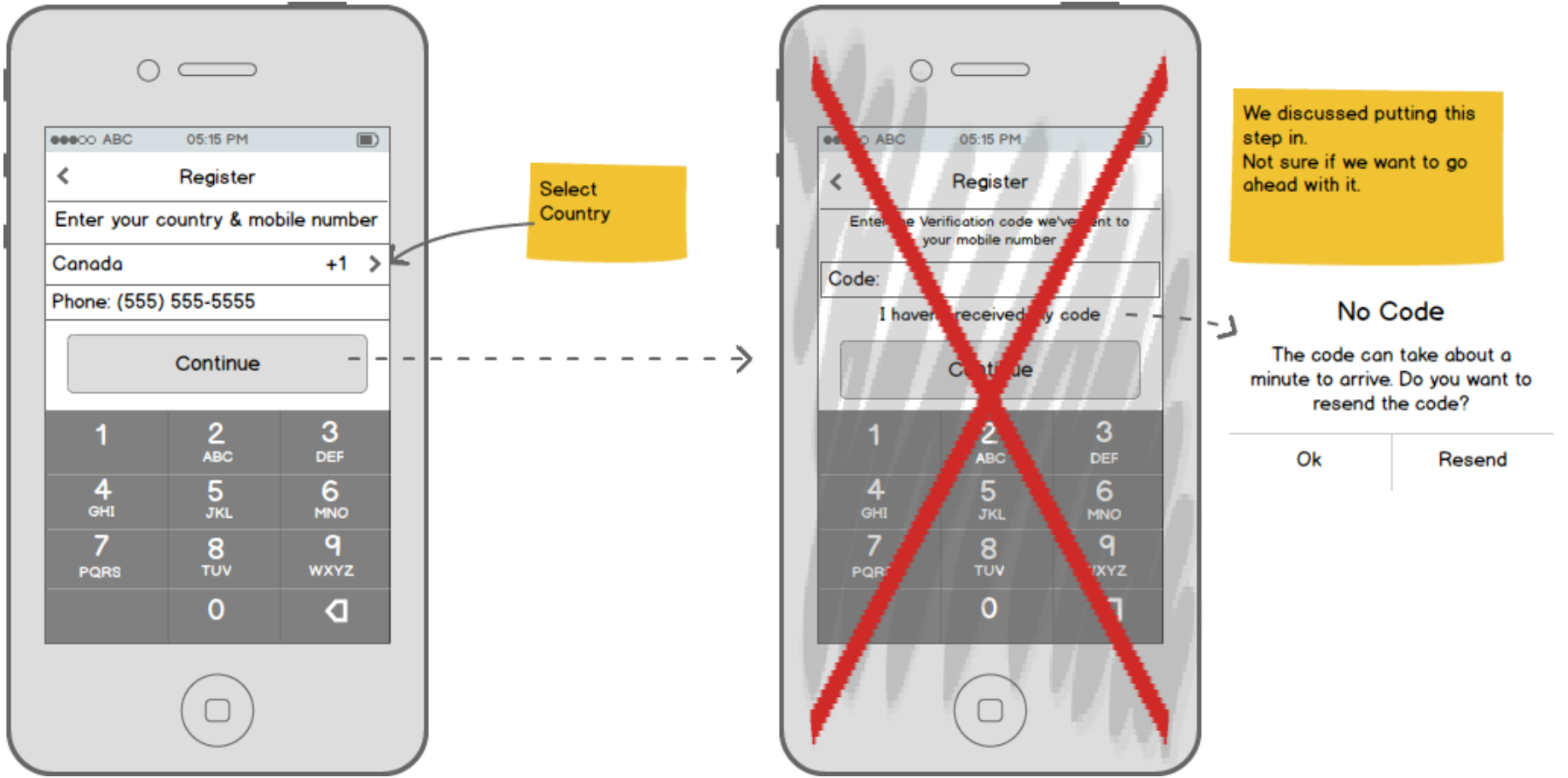
Ask for SIM first, in case they haven't put on the sticker yet. Saves them (& us) a lot of time

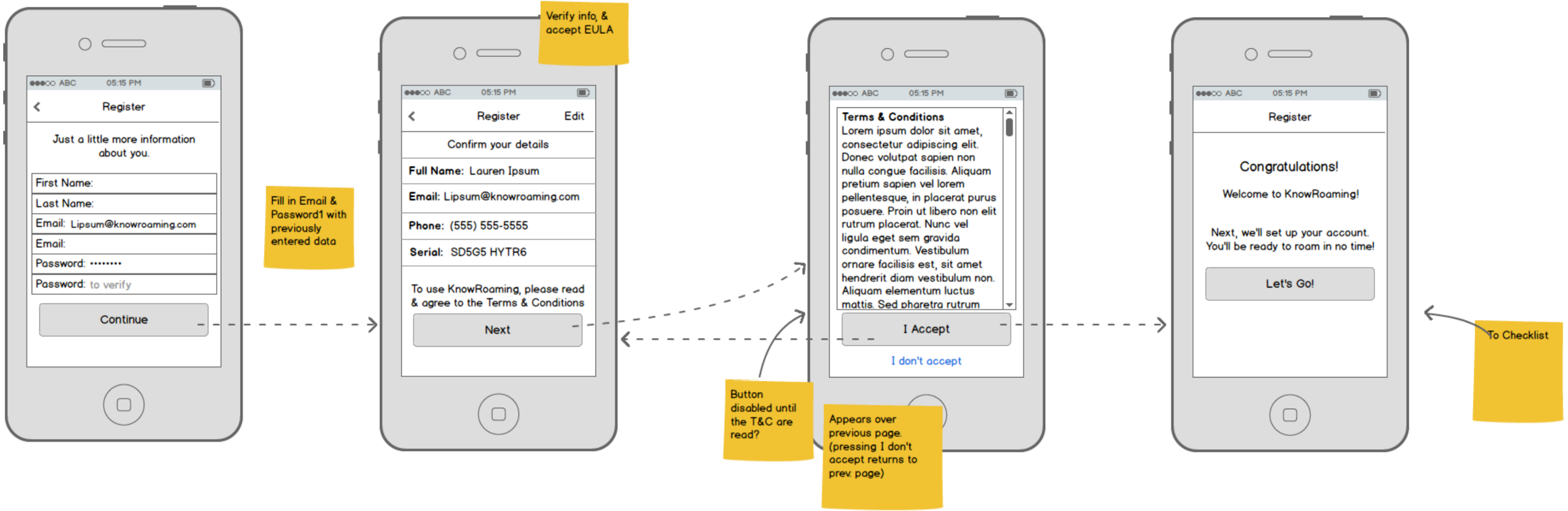
Slide up and hide "what is..." text to reveal the continue button above the keyboard

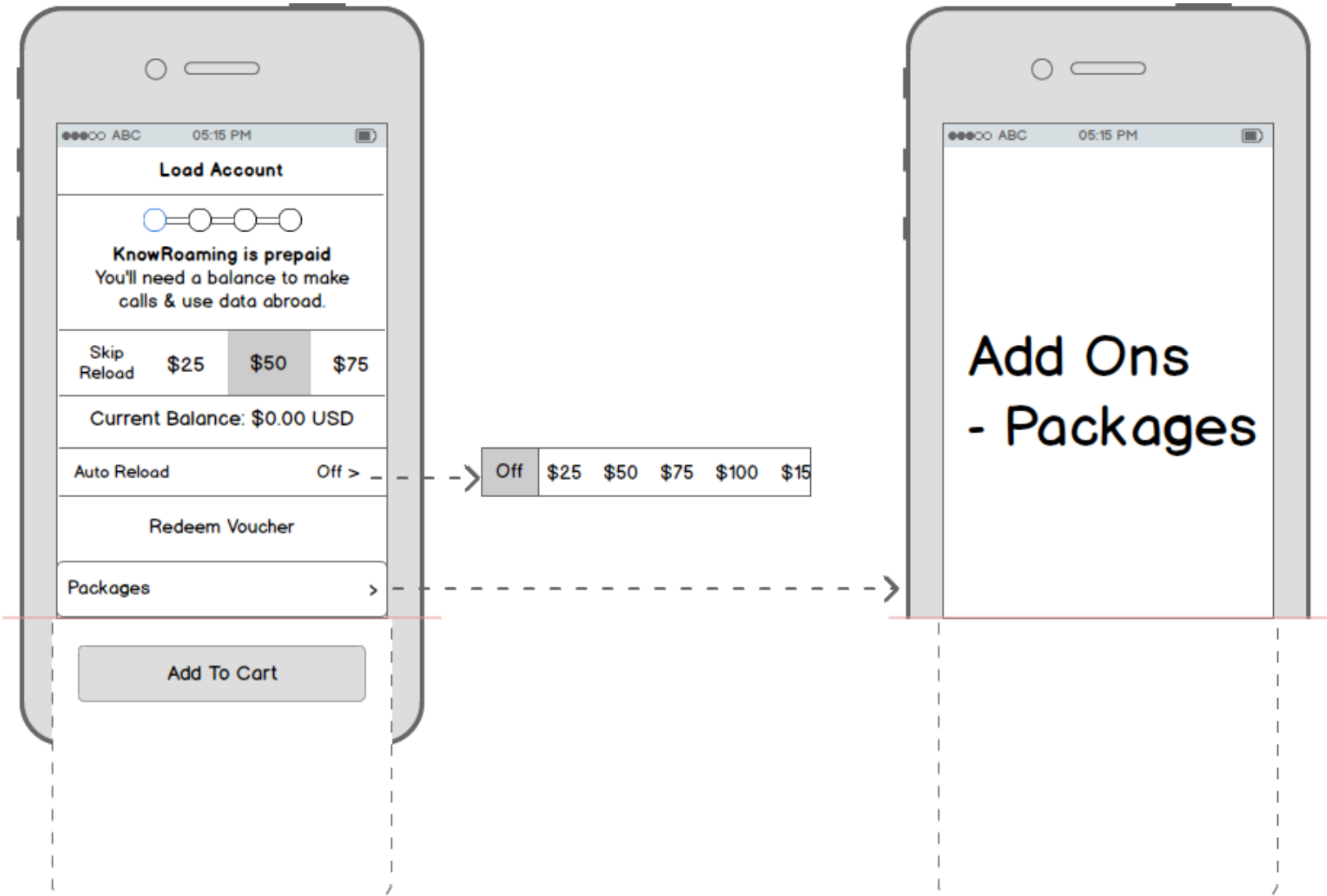
Go to tutorial video, or image set with text description






ABC 05:15 PM
Register
Enter your country & mobile number
Canada +1
Phone: (555) 555-5555
Continue
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
0
Select Country
Register
Code:
Continue
We discussed putting this step in.
Not sure if we want to go ahead with it.
No Code
The code can take about a minute to arrive. Do you want to resend the code?
Ok
Resend

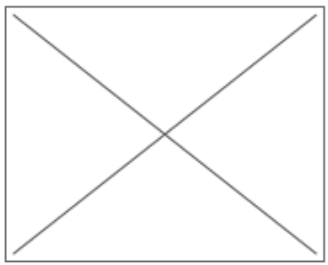

ABC 05:15 PM
Register
Just a little more information about you.
First Name:
Last Name:
Email: Lipsum@knowroaming.com
Email:
Password: ••••••••
Password: to verify
Continue
Fill in Email & Password1 with previously entered data
Verify info, & accept EULA
ABC 05:15 PM
Register
Edit
Confirm your details
Full Name: Lauren Ipsum
Email: Lipsum@knowroaming.com
Phone: (555) 555-5555
Serial: SD5G5 HYTR6
To use KnowRoaming, please read & agree to the Terms & Conditions
Next
Button disabled until the T&C are read?
ABC 05:15 PM
Terms & Conditions
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Donec volutpat sapien non nulla congue facilisis. Aliquam pretium sapien vel lorem pellentesque, in placerat purus posuere. Proin ut libero non elit rutrum placerat. Nunc vel ligula eget sem gravida condimentum. Vestibulum ornare facilisis est, sit amet hendrerit diam vestibulum non. Aliquam elementum luctus mattis. Sed pharetra rutrum
I Accept
I don't accept
Appears over previous page. (pressing I don't accept returns to prev. page)
ABC 05:15 PM
Register
Congratulations!
Welcome to KnowRoaming!
Next, we'll set up your account. You'll be ready to roam in no time!
Let's Go!
To Checklist


ABC 05:15 PM
Load Account
KnowRoaming is prepaid
You'll need a balance to make calls & use data abroad.
Skip Reload
$25
$50
$75
Current Balance: $0.00 USD
Auto Reload
Off >
Redeem Voucher
Packages
Add To Cart
Off
$25
$50
$75
$100
$15
ABC 05:15 PM
Add Ons
- Packages

ABC 05:15 PM

Reload **ReachMe**

With KnowRoaming you can call out to anywhere, from anywhere.

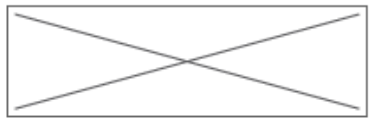


ABC 05:15 PM

Reload **ReachMe**

Subscribe to ReachMe to receive incoming calls to (555) 555-5555

ReachMe costs an additional $X.XX USD per month



Please make sure you have Call Forwarding enabled with your home mobile carrier.

Subscribe

I Don't want ReachMe

Clarify that they won't be reached abroad & can't call out using home number

ABC 05:15 PM

Checkout Edit

Reload $25.00

ReachMe $3.00 per month

Sub-total $38.25

Tax: $4.97

Total: $43.22

Redeem Voucher

Pay with Credit Card ending in **** 4242

+ Add new Credit Card

Pay with Account Balance

Credit card transactions processed by Stripe

For non-Topup transactions, provide the option to pay with account balance

Swipe left shows Delete and Edit

Edit returns the user to where they added the item to the cart (i.e. Reload page, Add-Ons page etc...)

ABC 05:15 PM

Checkout

Your Card ending in *4242 will be charged $43.22

Pay Now

Cancel

ABC 05:15 PM

Checkout

Account loaded with $25

Subscribed to ReachMe

Slide in left -> right
1 at a time

Animate logo until purchase is complete

~3 second delay for toast, then continue

Too long

ABC 05:15 PM

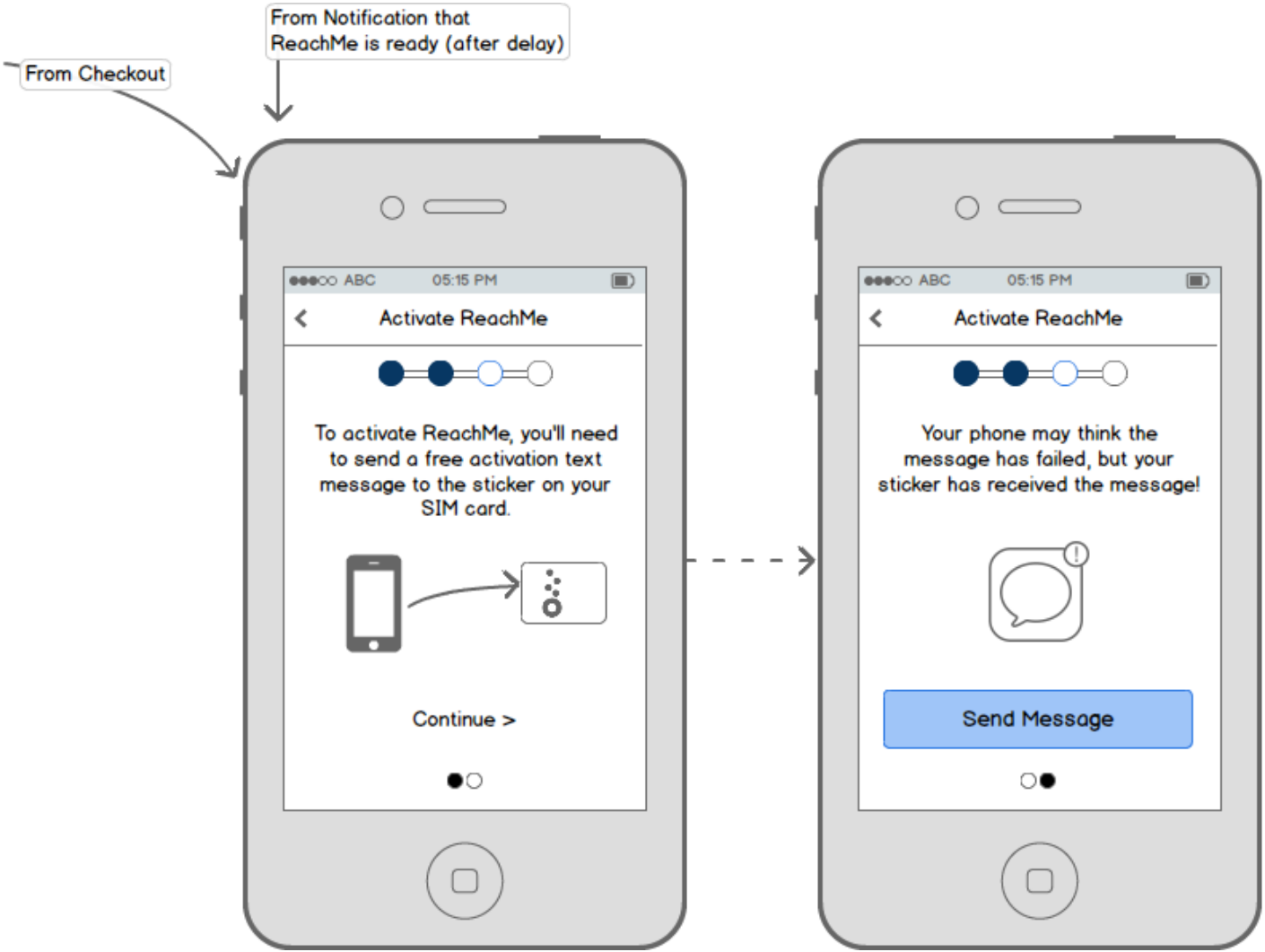
Add Credit Card

ABC 05:15 PM

ReachMe Activation Message

ABC 05:15 PM

Setup Internet


From Notification that ReachMe is ready (after delay)
From Checkout
ABC 05:15 PM
Activate ReachMe
To activate ReachMe, you'll need to send a free activation text message to the sticker on your SIM card.
Continue >
ABC 05:15 PM
Activate ReachMe
Your phone may think the message has failed, but your sticker has received the message!
Send Message

From Checklist or Notification

ABC 05:15 PM
Internet

To access the internet abroad, you'll need to install a KnowRoaming Internet Profile

Continue >

We would like to know where you are so we can set up the right internet connection.

Find My Location

Don't find my location

Manual check

If still at home (& home APN is still installed)

Location Services

KnowRoaming would like to use your current location

Don't Allow | Allow

If still abroad (APN unchanged)

To setup the internet connection, we'll redirect you to the Settings app to install the Internet Profile.

If you get stuck in Safari, please try again

Install Internet Profile

Skip >

Congratulations!
You're ready to roam!

Make sure you have Data Roaming turned on before you go!

Only append "before you go" only if they're still at home

Video/image explaining how to enable Data Roaming

Push Notifications

KnowRoaming would like to send you push notifications

Don't Allow | Allow

You're still in your home country!
We'll remind you to set up your internet when you leave.

Allow Notifications

Unfortunately, we're not able to determine your location right now.
Where are you?

I'm at home | I'm Abroad

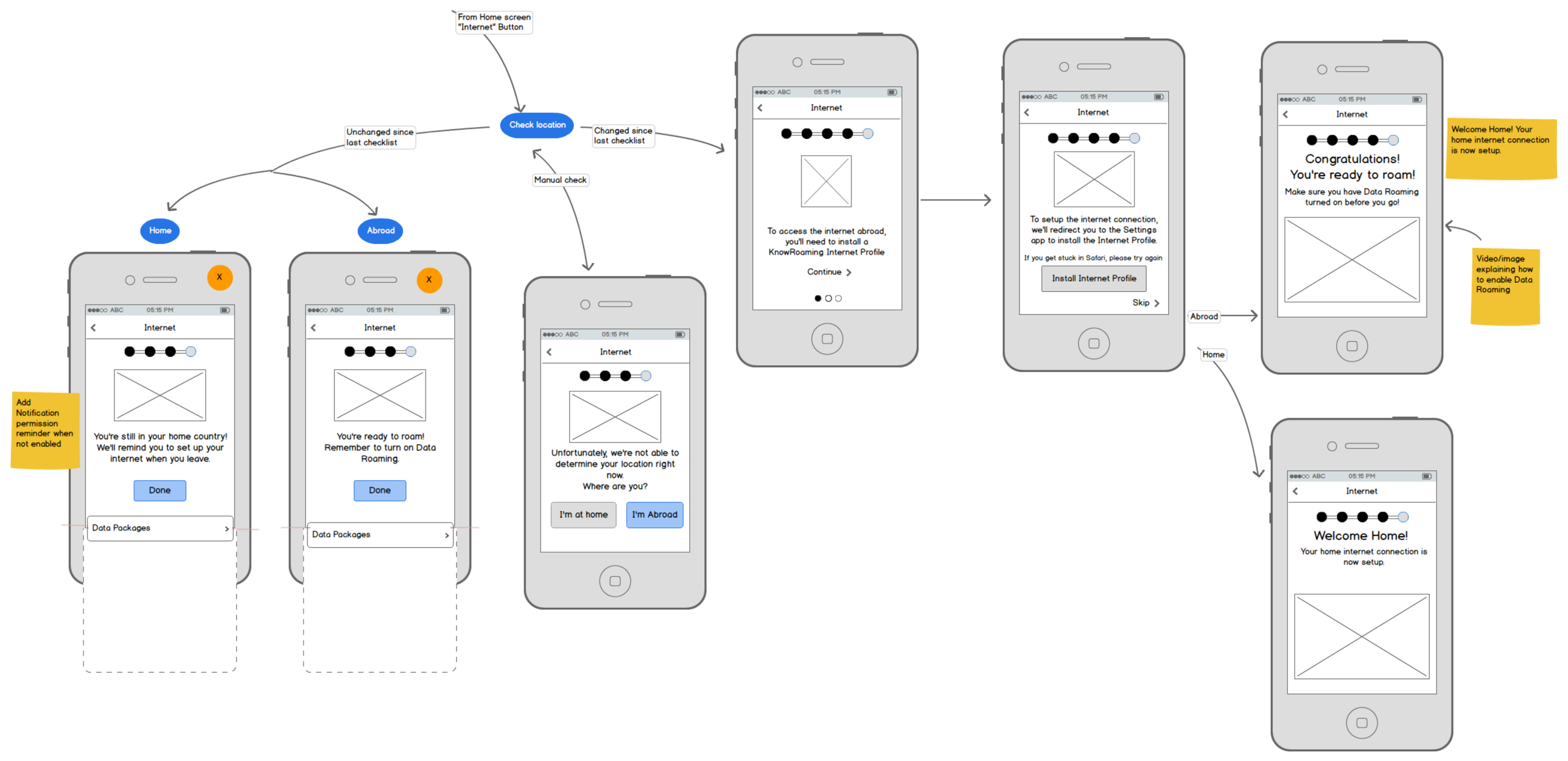
If:
- no permission granted
- no location service available
- they're on the border

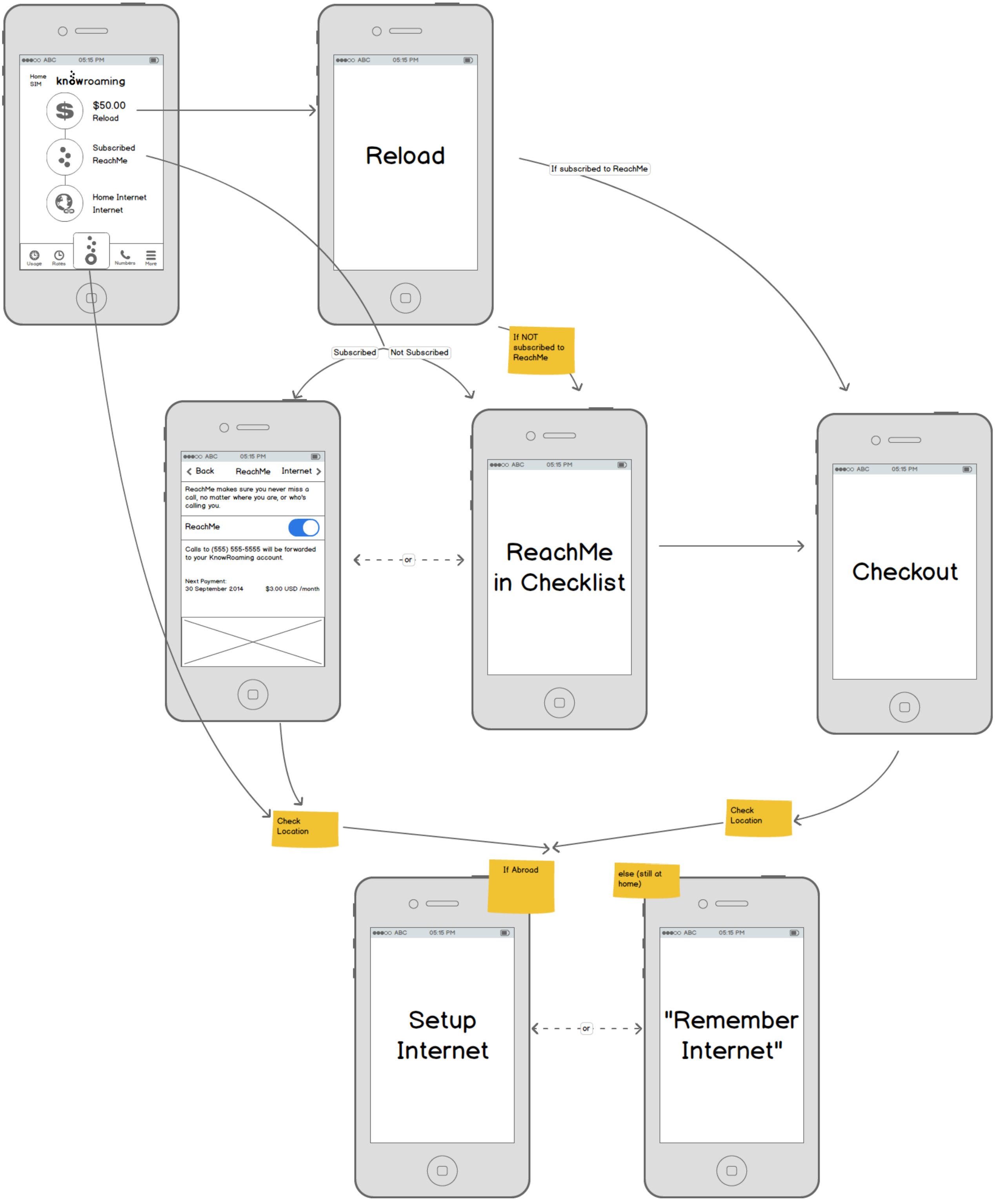
You're still away!
We'll remind you to set up your internet when you arrive back

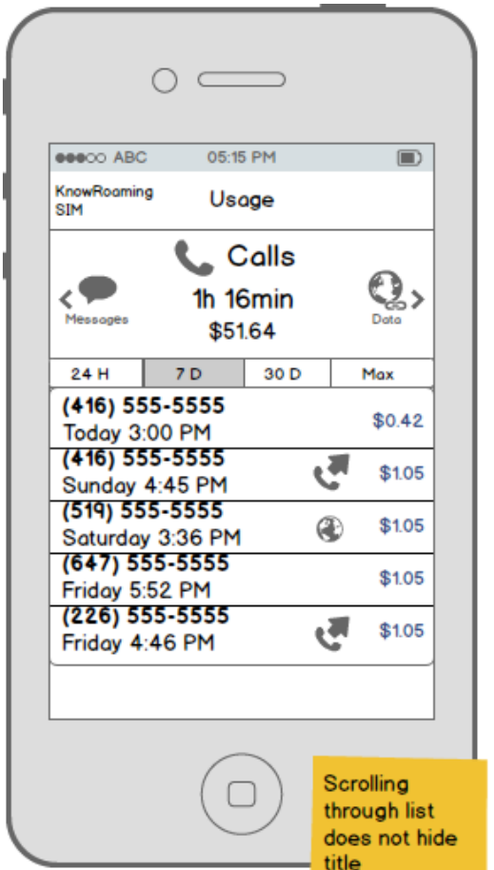
Allow Notifications

You're all set up.

Remember to set up your internet connection and turn on Data Roaming before you go.


From Home screen "Internet" Button
Check location
Unchanged since last checklist
Changed since last checklist
Manual check
Home
Abroad
X
X
ABC 05:15 PM
Internet
You're still in your home country! We'll remind you to set up your internet when you leave.
Done
Data Packages
You're ready to roam! Remember to turn on Data Roaming.
Done
Data Packages
Add Notification permission reminder when not enabled
Unfortunately, we're not able to determine your location right now.
Where are you?
I'm at home
I'm Abroad
To access the internet abroad, you'll need to install a KnowRoaming Internet Profile
Continue
To setup the internet connection, we'll redirect you to the Settings app to install the Internet Profile.
If you get stuck in Safari, please try again
Install Internet Profile
Skip
Abroad
Home
Congratulations! You're ready to roam!
Make sure you have Data Roaming turned on before you go!
Welcome Home! Your home internet connection is now setup.
Video/image explaining how to enable Data Roaming
Welcome Home!
Your home internet connection is now setup.


ABC 05:15 PM
Home SIM
knowroaming
$50.00
Reload
Subscribed
ReachMe
Home Internet
Internet
Usage
Rates
Numbers
More
Reload
If subscribed to ReachMe
Subscribed
Not Subscribed
If NOT subscribed to ReachMe
Back
ReachMe
Internet
ReachMe makes sure you never miss a call, no matter where you are, or who's calling you.
ReachMe
Calls to (555) 555-5555 will be forwarded to your KnowRoaming account.
Next Payment:
30 September 2014
$3.00 USD /month
or
ReachMe in Checklist
Checkout
Check Location
Check Location
If Abroad
else (still at home)
Setup Internet
or
"Remember Internet"



Scrolling through list does not hide title

Setting to change default label: dollars vs minutes?

(345) 555-5555 $0.58
Wednesday 12:49 PM EST

Tap

(345) 555-5555 $26.04
Wednesday 12:49 PM EST
Long Distance
to Cayman Islands
1hr 2min

Play Recording if available

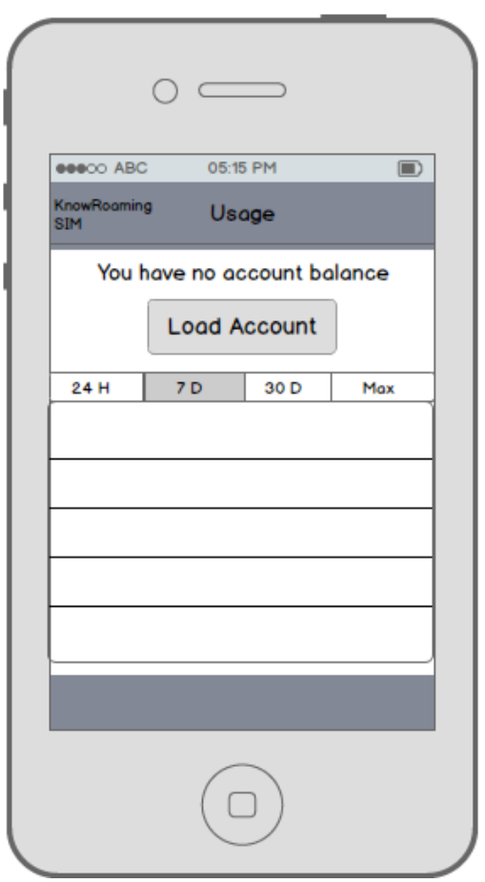
SMS

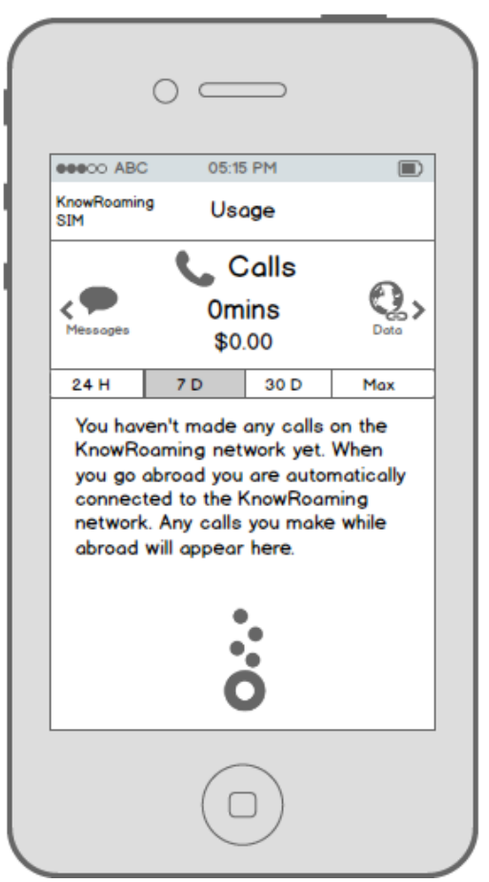
(345) 555-5555 $0.12
30 September 2014 - 2:49 PM

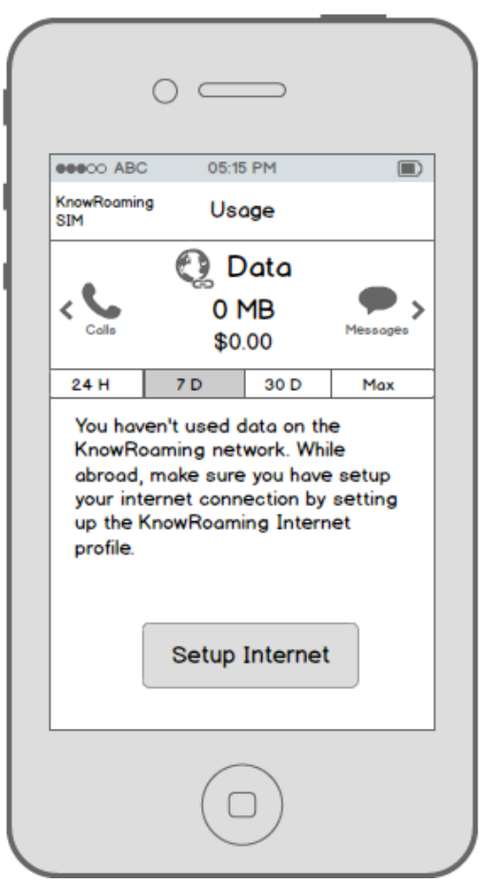
- If usage was today: display time of call
- If usage was in the last 7 days: show day of week & time
- Else show date

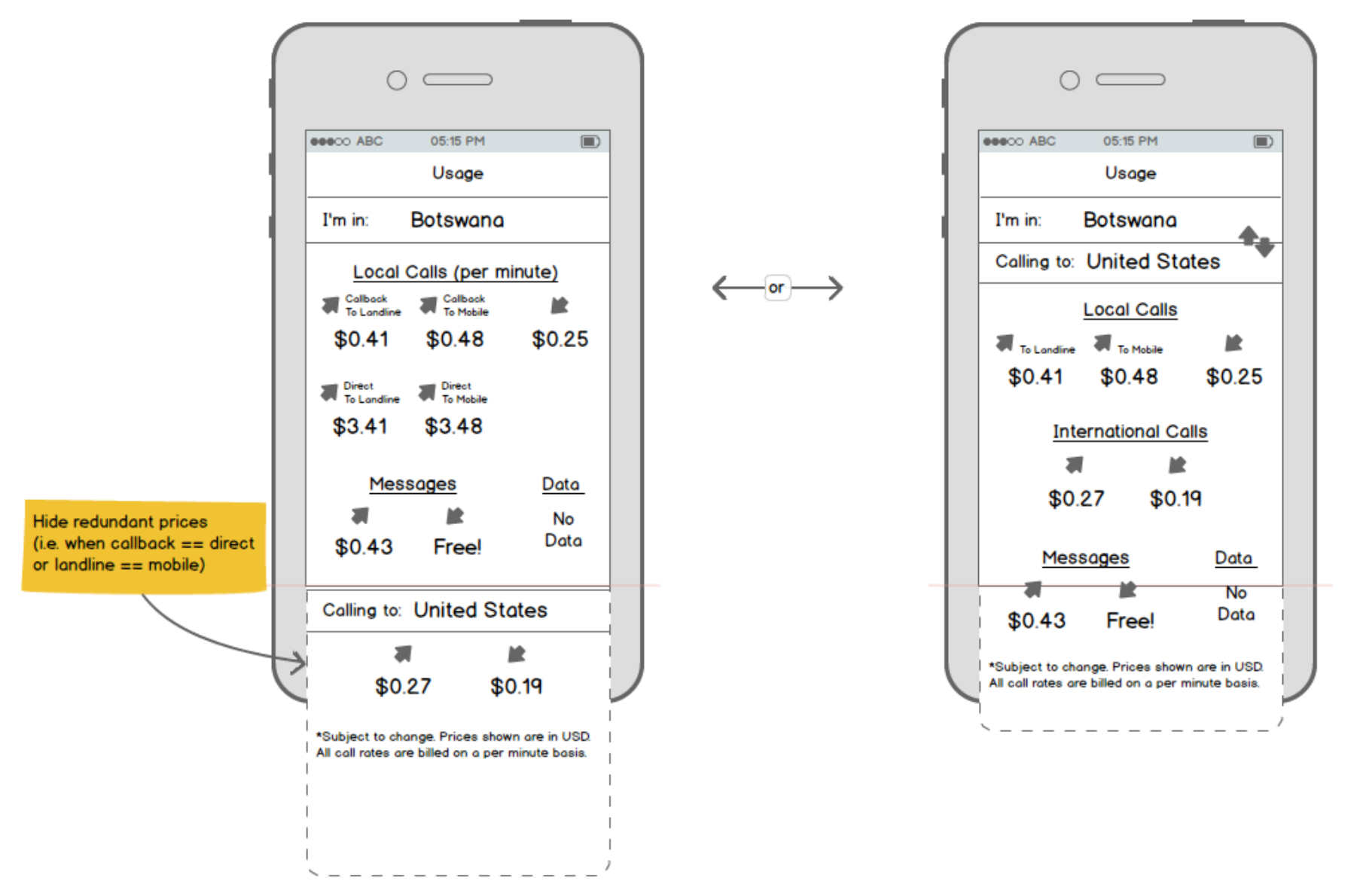
Data

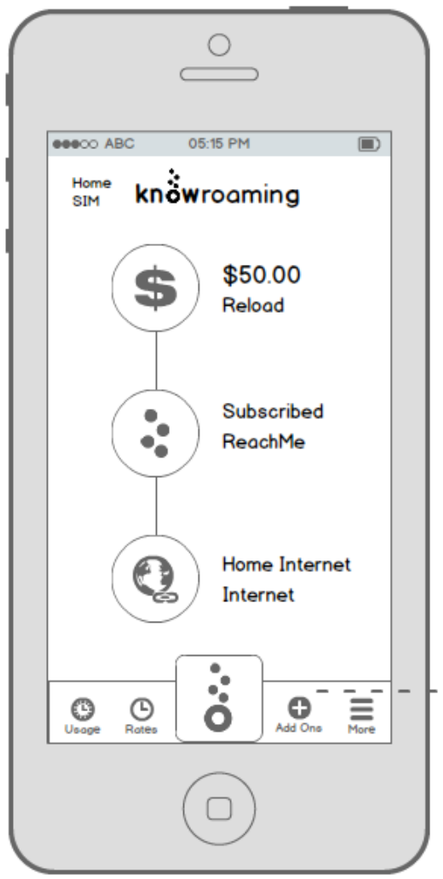
2MB $0.90
30 September 2014 - 2:49 PM

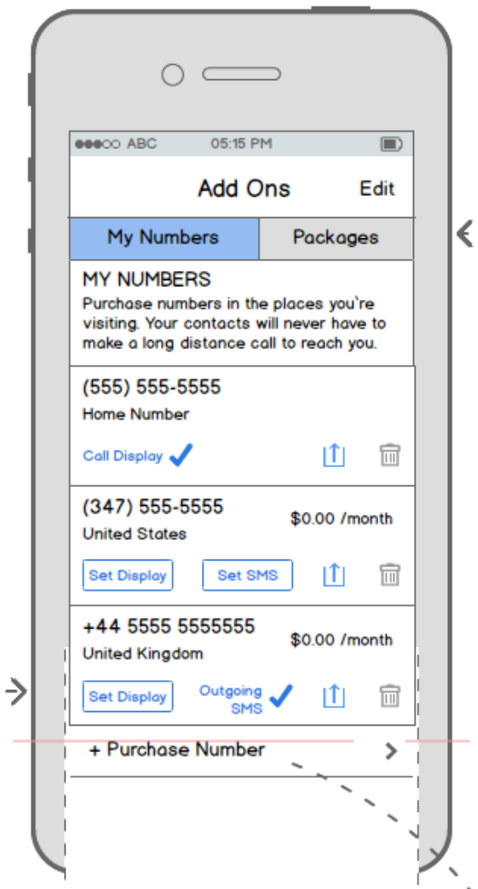


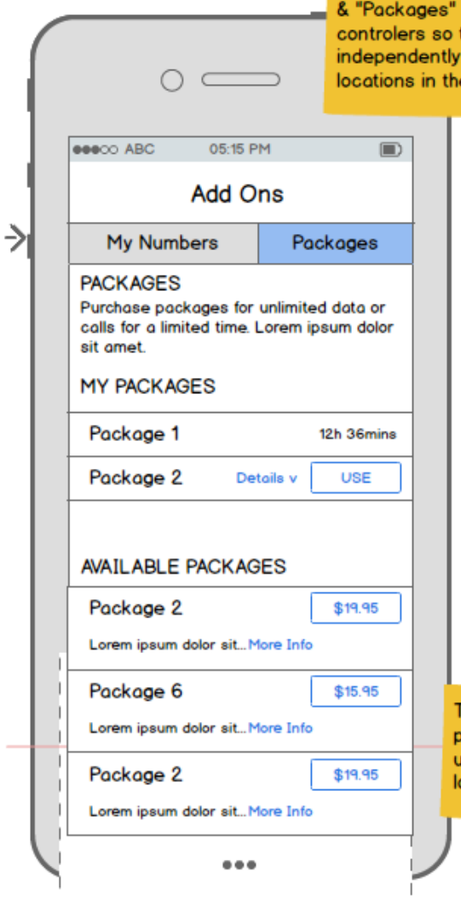





ABC 05:15 PM
Usage
I'm in: Botswana
Local Calls (per minute)
Callback To Landline
$0.41
Callback To Mobile
$0.48
$0.25
Direct To Landline
$3.41
Direct To Mobile
$3.48
Messages
$0.43
Free!
Data
No Data
Calling to: United States
$0.27
$0.19
*Subject to change. Prices shown are in USD.
All call rates are billed on a per minute basis.
Hide redundant prices
(i.e. when callback == direct
or landline == mobile)
or
ABC 05:15 PM
Usage
I'm in: Botswana
Calling to: United States
Local Calls
To Landline
$0.41
To Mobile
$0.48
$0.25
International Calls
$0.27
$0.19
Messages
$0.43
Free!
Data
No Data
*Subject to change. Prices shown are in USD.
All call rates are billed on a per minute basis.

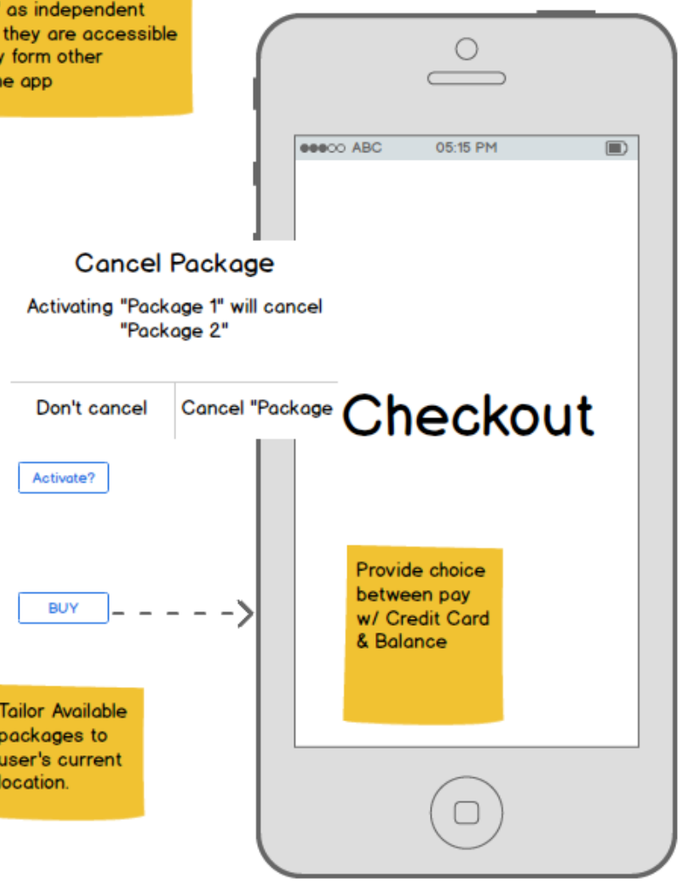






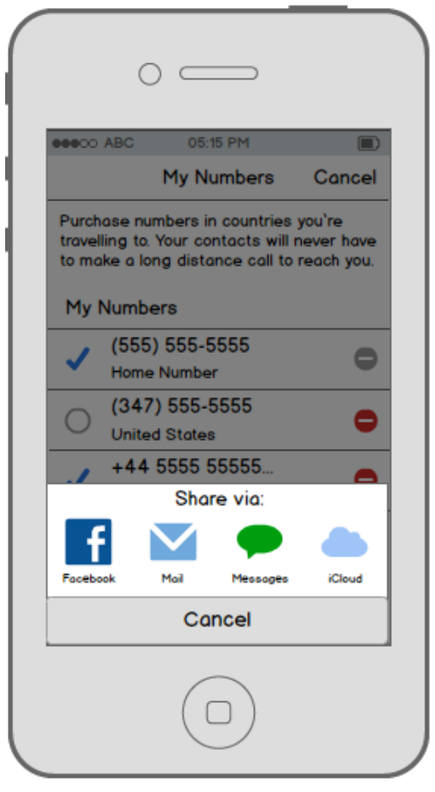
Note** Impliment "My Numbers" & "Packages" as independent controlers so they are accessible independently form other locations in the app

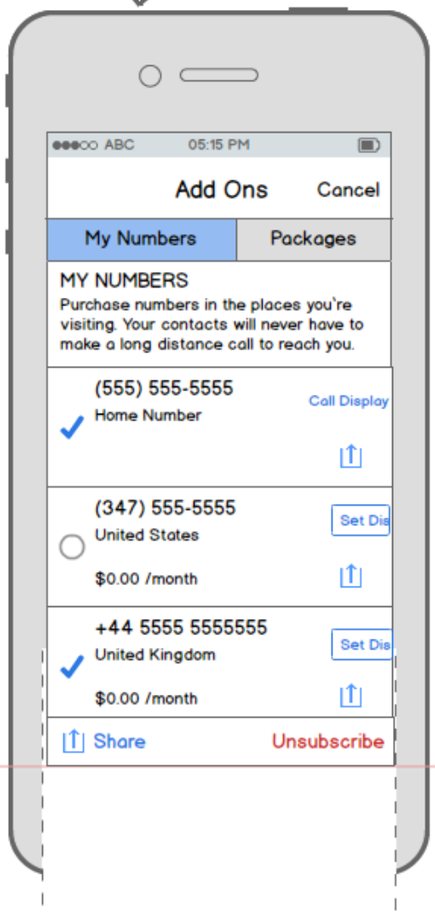
Tailor Available packages to user's current location.

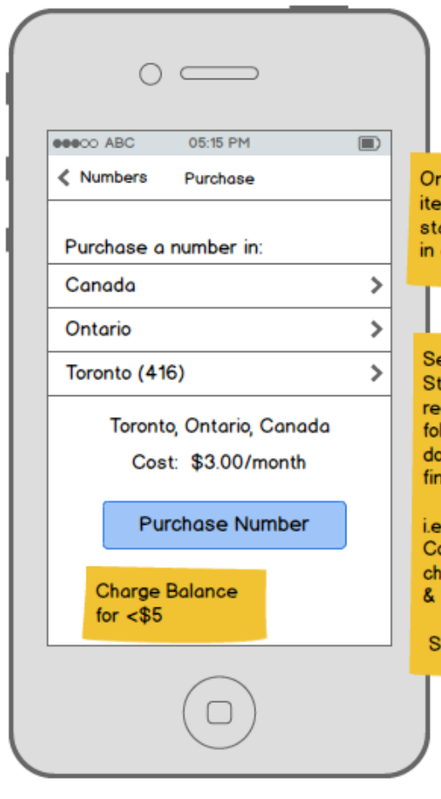


Provide choice between pay w/ Credit Card & Balance

Edit Mode







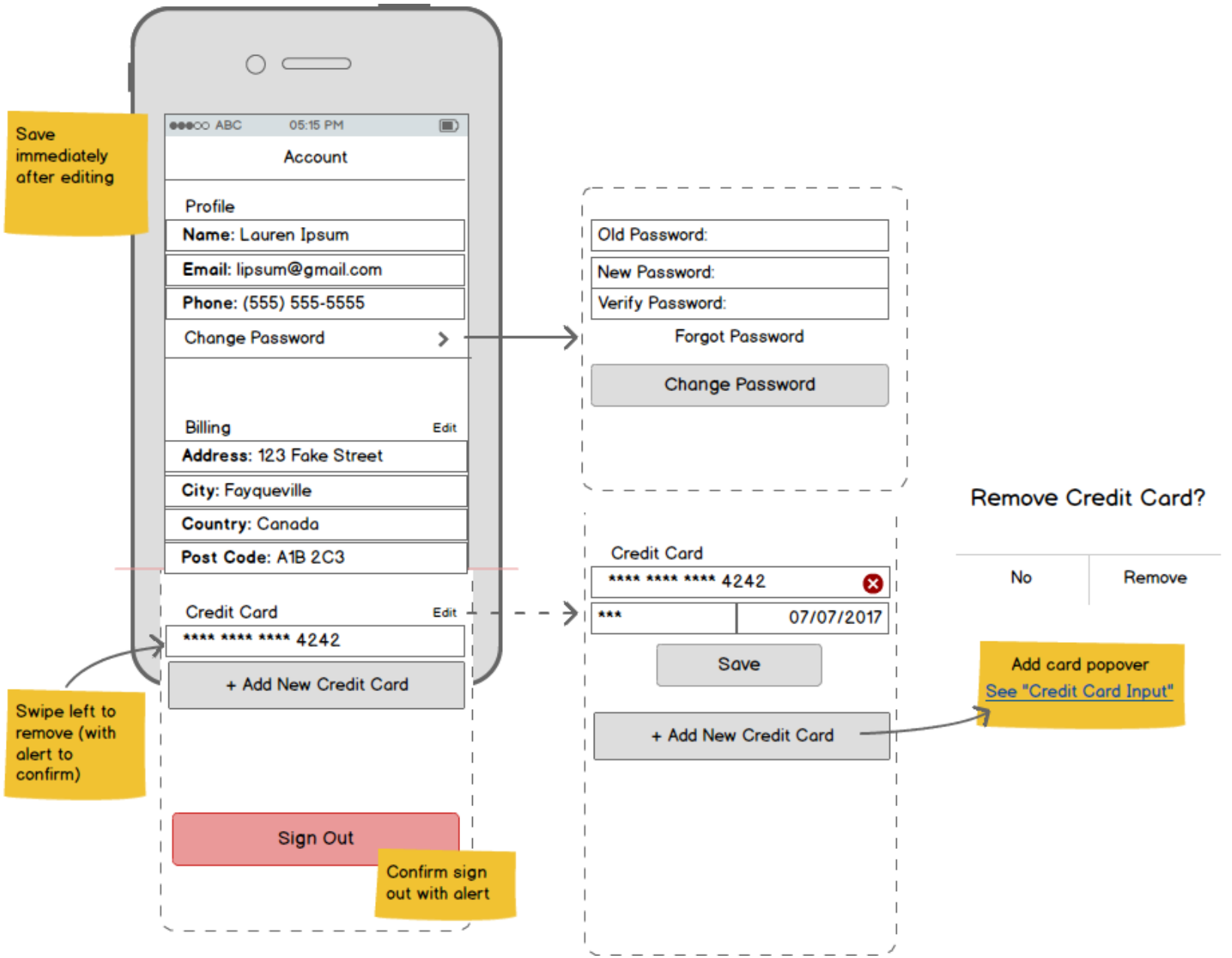
Only 2 List items when no state/Province in country

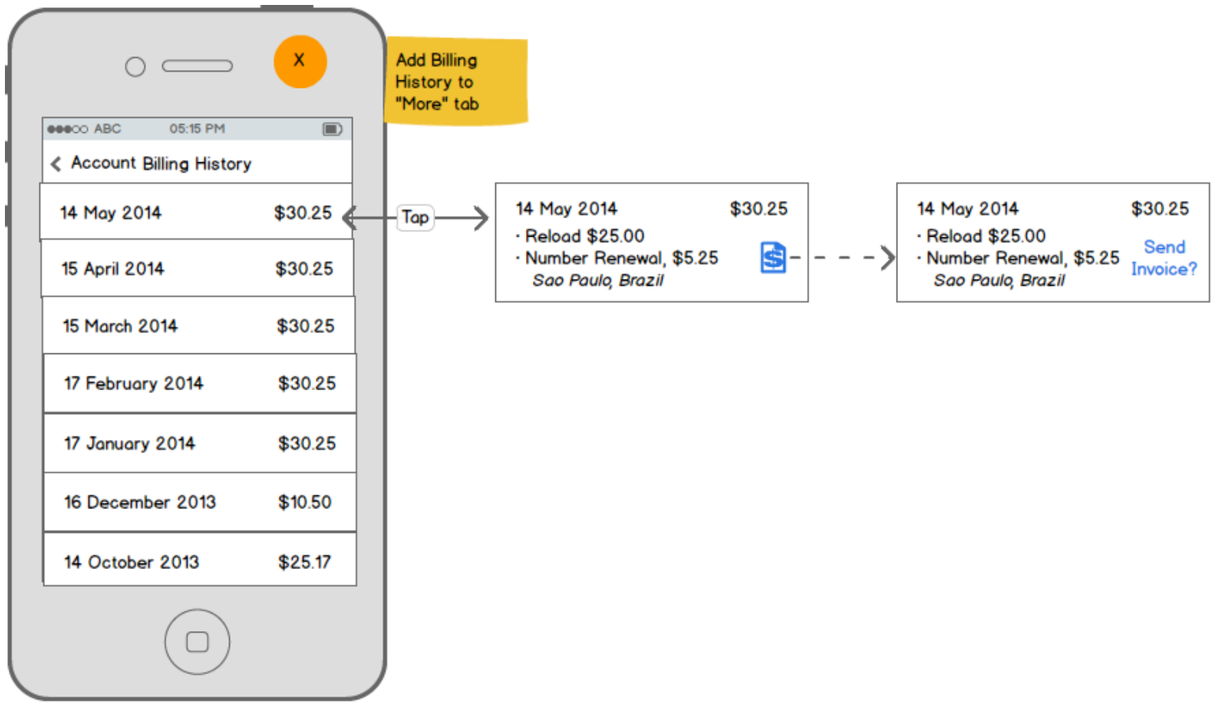
Selecting Country/ State/City goes to region select, and follows the drill down menus until finished.

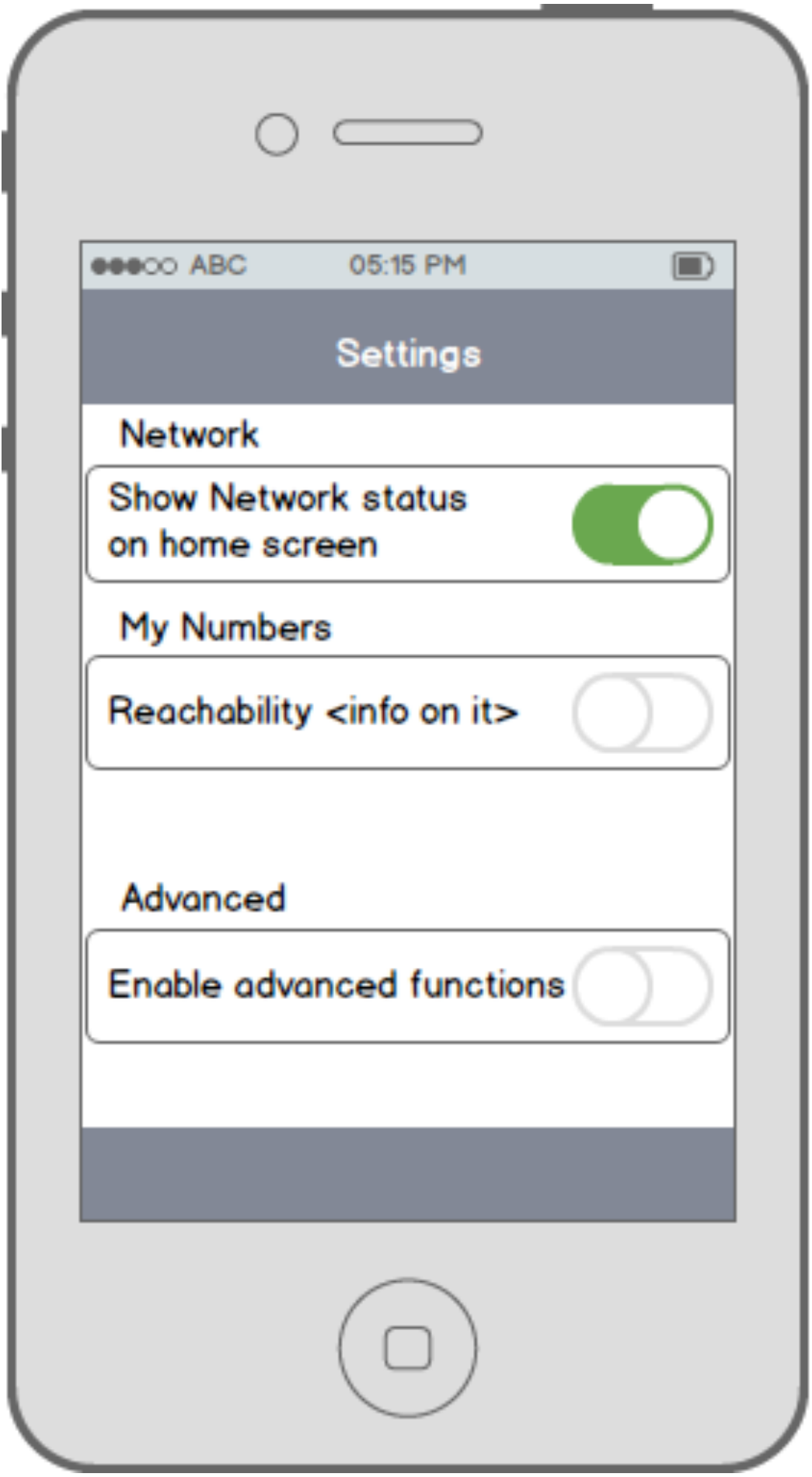
i.e. Changing Country forces changing province & city

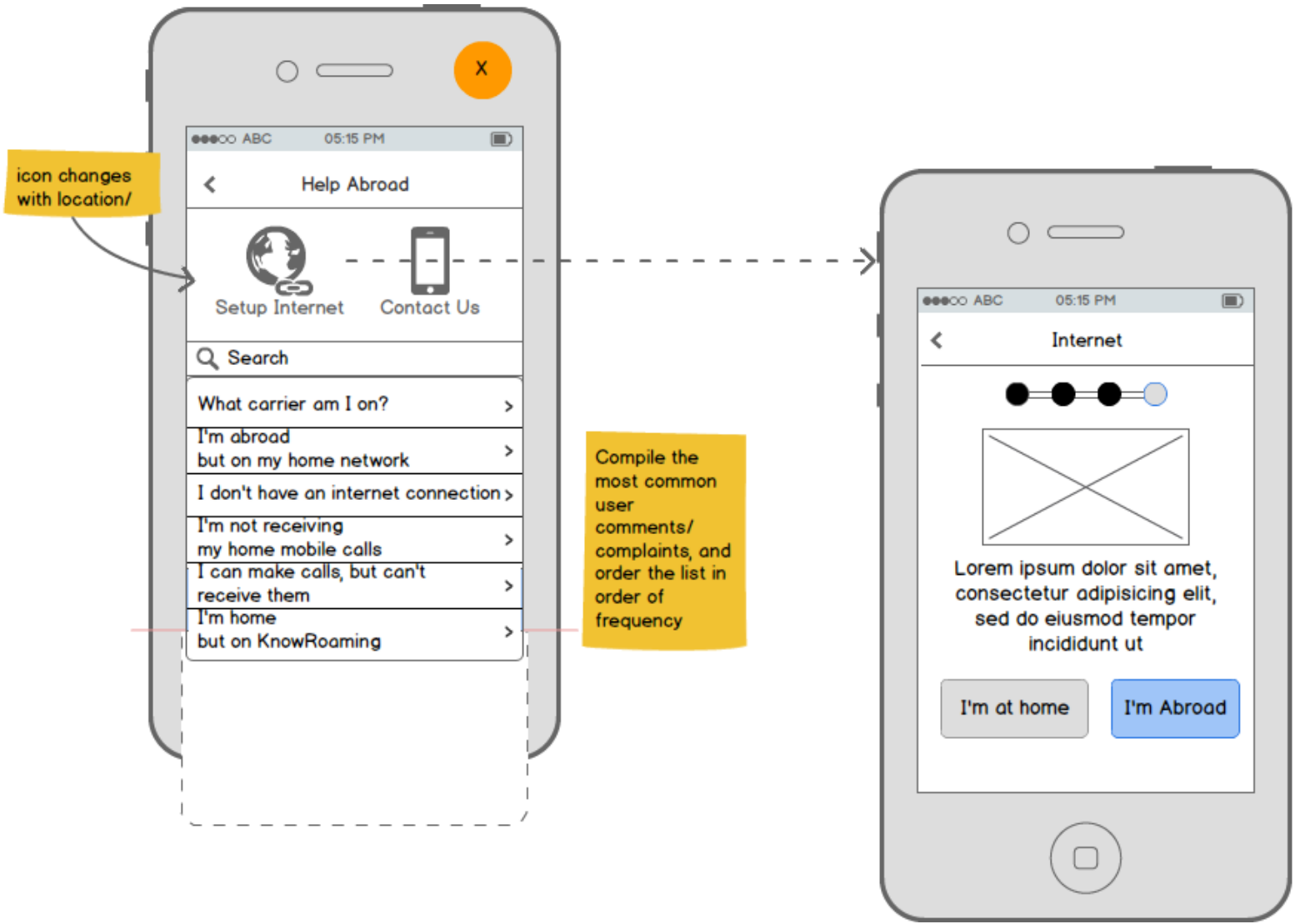
See Region Select

ABC
05:15 PM
Home
SIM
knowroaming
Account
Advanced
Settings
Help
Billing History
Usage
Rates
Numbers
More
Only appears if activated in Settings
Sign-out might not need to be this prominent


Save immediately after editing
ABC 05:15 PM
Account
Profile
Name: Lauren Ipsum
Email: lipsum@gmail.com
Phone: (555) 555-5555
Change Password
Billing
Edit
Address: 123 Fake Street
City: Fayqueville
Country: Canada
Post Code: A1B 2C3
Credit Card
Edit
**** **** **** 4242
+ Add New Credit Card
Swipe left to remove (with alert to confirm)
Sign Out
Confirm sign out with alert
Old Password:
New Password:
Verify Password:
Forgot Password
Change Password
Credit Card
**** **** **** 4242
***
07/07/2017
Save
+ Add New Credit Card
Add card popover
See "Credit Card Input"
Remove Credit Card?
No
Remove


X
Add Billing History to "More" tab
ABC 05:15 PM
Account Billing History
14 May 2014 $30.25
15 April 2014 $30.25
15 March 2014 $30.25
17 February 2014 $30.25
17 January 2014 $30.25
16 December 2013 $10.50
14 October 2013 $25.17
Tap
14 May 2014 $30.25
· Reload $25.00
· Number Renewal, $5.25
Sao Paulo, Brazil
14 May 2014 $30.25
· Reload $25.00
· Number Renewal, $5.25
Sao Paulo, Brazil
Send Invoice?


ABC
05:15 PM
Settings
Network
Show Network status
on home screen
My Numbers
Reachability <info on it>
Advanced
Enable advanced functions

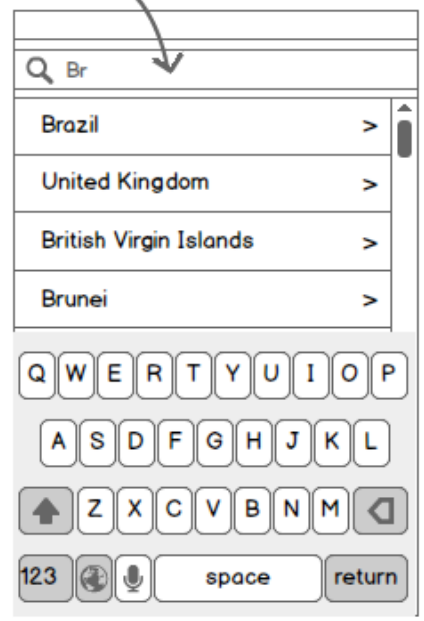

X
ABC 05:15 PM
Help Abroad
Setup Internet
Contact Us
Search
What carrier am I on?
I'm abroad
but on my home network
I don't have an internet connection
I'm not receiving
my home mobile calls
I can make calls, but can't
receive them
I'm home
but on KnowRoaming
icon changes
with location/
Compile the
most common
user
comments/
complaints, and
order the list in
order of
frequency
ABC 05:15 PM
Internet
Lorem ipsum dolor sit amet,
consectetur adipisicing elit,
sed do eiusmod tempor
incididunt ut
I'm at home
I'm Abroad

First (and selected) country is the app store country that the app was purchased from

Popular countries are starred by default

Popular countries are also in the proper place in the list

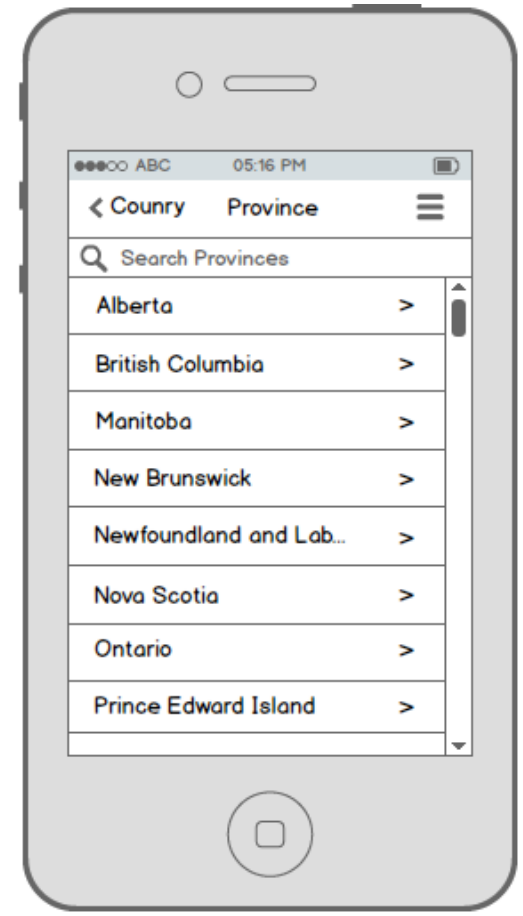
Ability to search for countries

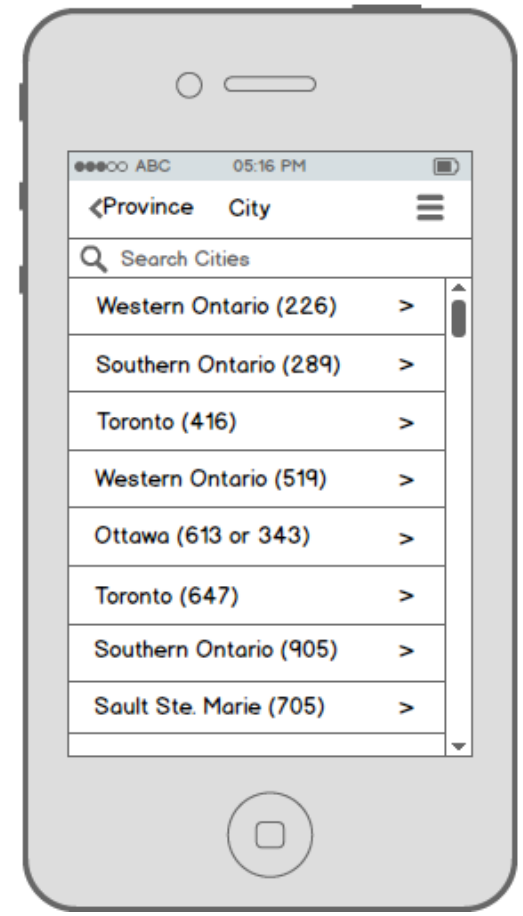


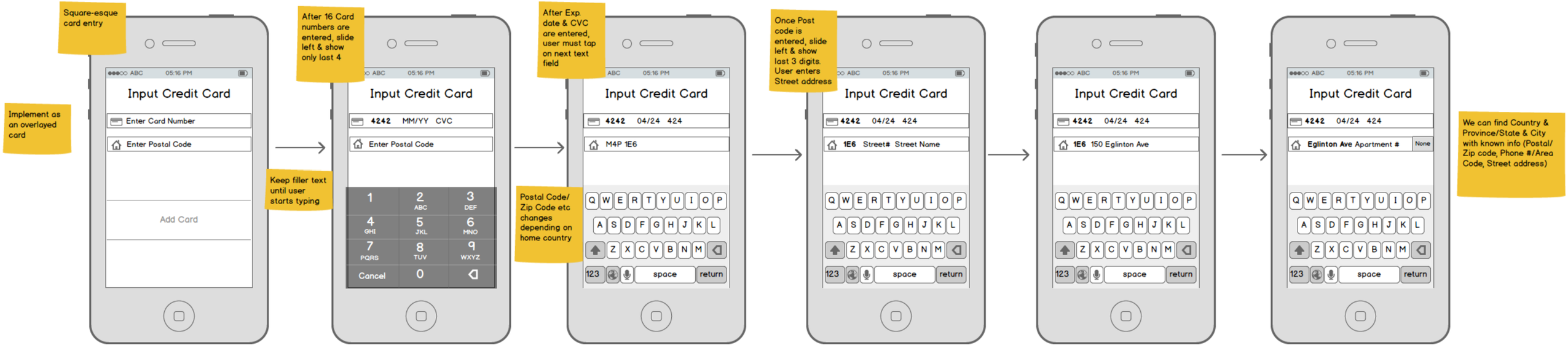
Searching needs to be forgiving, with the most relevant at the top (e.g. searching "Great Britain" will return "United Kingdom")

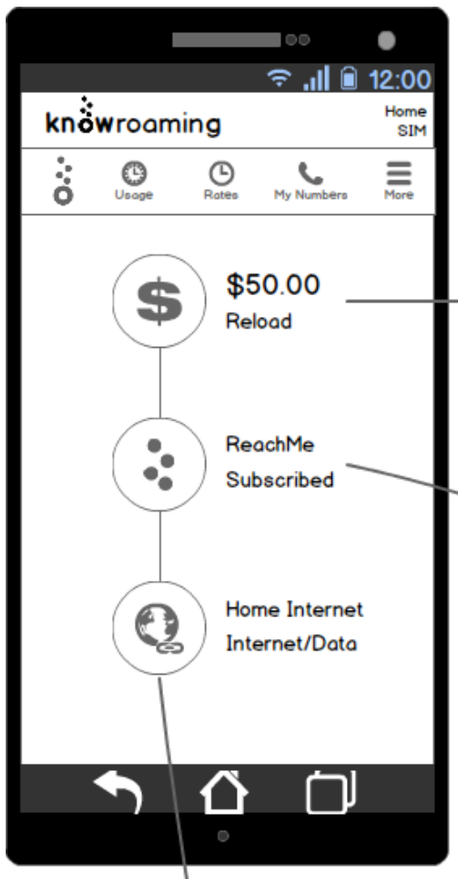
Starring a country does not close the dialog. Allows user to star several countries at once

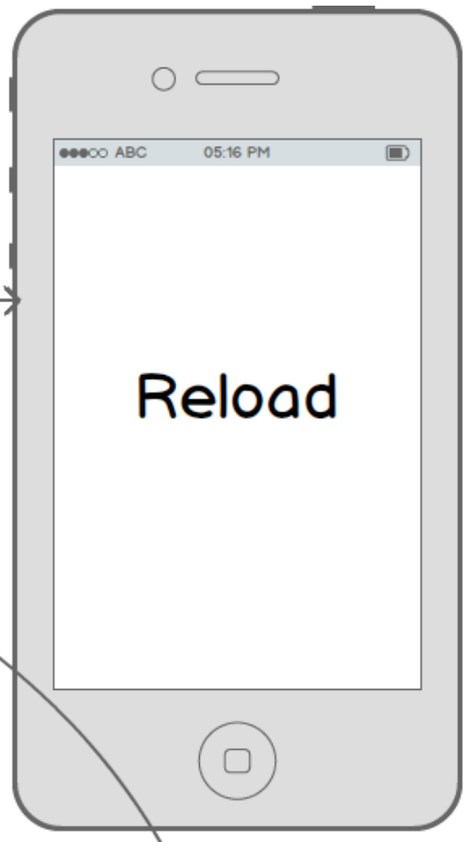
If user selects a country ~3 times without starring, automatically star the country



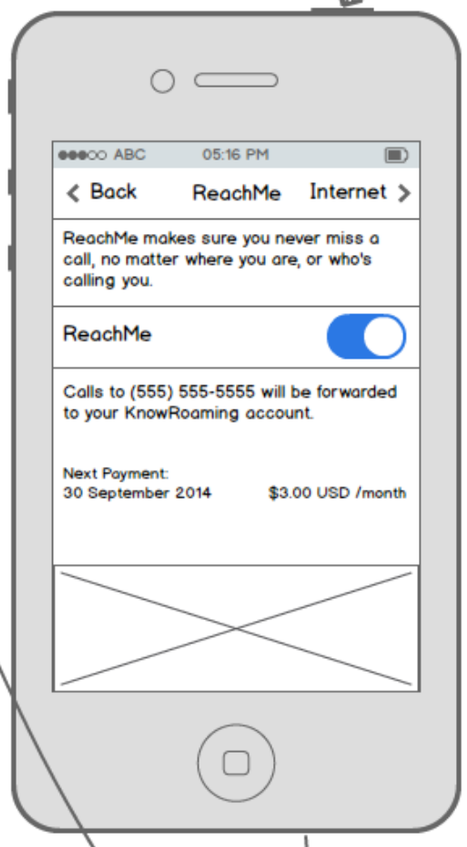



Square-esque card entry
Implement as an overlayed card
ABC 05:16 PM
Input Credit Card
Enter Card Number
Enter Postal Code
Add Card
After 16 Card numbers are entered, slide left & show only last 4
Keep filler text until user starts typing
4242 MM/YY CVC
Enter Postal Code
1 2 ABC 3 DEF
4 GHI 5 JKL 6 MNO
7 PQRS 8 TUV 9 WXYZ
Cancel 0
After Exp. date & CVC are entered, user must tap on next text field
Postal Code/ Zip Code etc changes depending on home country
4242 04/24 424
M4P 1E6
Once Post code is entered, slide left & show last 3 digits. User enters Street address
1E6 Street# Street Name
1E6 150 Eglinton Ave
Eglinton Ave Apartment #
None
Q W E R T Y U I O P
A S D F G H J K L
Z X C V B N M
123 space return
We can find Country & Province/State & City with known info (Postal/ Zip code, Phone #/Area Code, Street address)

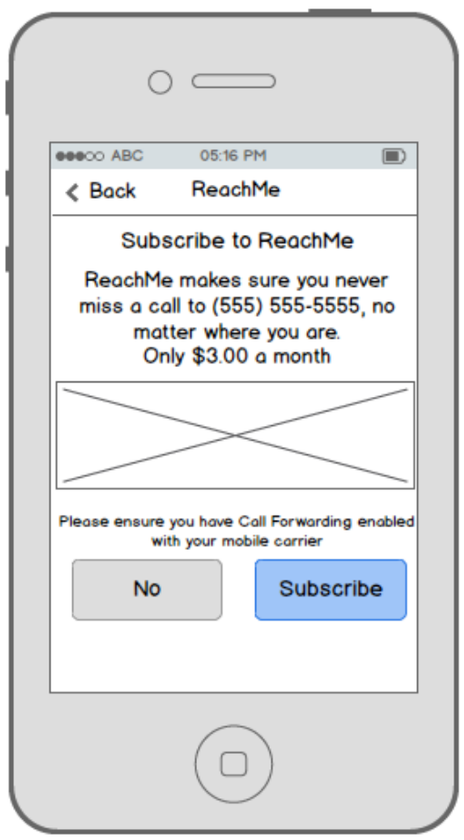


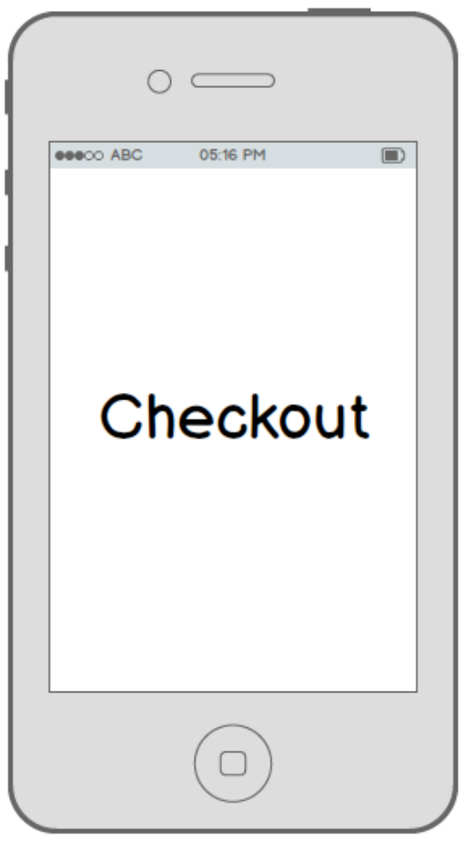


If NOT subscribed to ReachMe



or

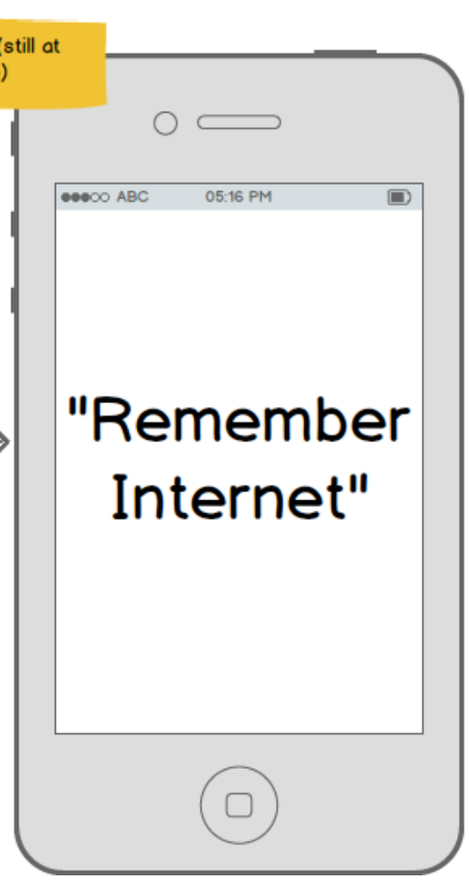




Check Location

Check Location

If Abroad

else (still at home)

or