

## Adam Banham

Researcher, PhD Candidate, BInfoTech(Hons), 16 Citations Curriculum Vitae



## **Profile**

My expertise lies in process mining, which involves analyzing data extracted from a business's internal systems and processes to gain insight into its operations. My research aligns with computer science and information systems, aiming to make technical contributions that facilitate business process management. Through data-driven approaches, I strive to eliminate human bias and avoid conjecture that may be introduced when relying on qualitative methods to derive process documentation for businesses. My research aims to provide businesses with a clear visual representation of their internal processes and decision-making. I have published articles in reputable publications and been a reviewer for various conferences within the BPM and process mining community, such as CAiSE and ICPM.

I excel in developing and maintaining large-scale software projects and reproducing intricate technical contributions from academia. Additionally, I am proficient with multiple programming languages and cloud providers for deploying services.

I have prepared my thesis for and I am currently awaiting external examination to confer the doctorate. My research was supported by Prof. Moe T. Wynn (QUT, Brisbane, AU), Dr. Robert Andrews (QUT, Brisbane, AU), and Prof. Sander J. J. Leemans (RWTH Aachen, Aachen, Germany). I am now looking for opportunities to continue my research and teaching career in academia.



## **Education**



2021

## **Doctor of Philosophy**

Queensland University of Technology, Brisbane, Australia

#### **Process Mining with Exogenous Data**

The likely confirmation of my candidature is in Q4 of 2024.

This thesis is supported and supervised by Prof. Moe T Wynn (QUT), Dr Roberts Andrews (QUT), and Prof. Sander J. J. Leemans (RWTH Aachen). The thesis aims to advance process mining by pursuing the following goal: **How can exogenous influences on decision making in processes be investigated?** Where *exogenous data* refers to external contextual data streams, such as time series, that may be used within process mining analysis. To investigate this goal, two sub-questions are used to guide the research:

- How can exogenous influences on processes be represented/visualised/analysed?
- What are desirable properties for quantifying data-aware process models?

The former question focuses on combining exogenous data with process mining, and what types of modelling formalisms or process enhancement techniques could study exogenous influences. The latter focuses on how process enhancement outcomes, i.e. data-aware models, should be quantified and if techniques that adhere to desirable properties can be proposed.



## **Contact**



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### Recent Publications

xPM: A Framework for Process

Mining with Exogenous Data
publicly available here.

xPM: Enhancing Exogenous Data

Visibility

publicly available here.

Comparing Conformance Checking for Decision Mining: An Axiomatic Approach

publicly available here.



## Languages

| English           | Native Speaker     |
|-------------------|--------------------|
| Python            | Intermediate/Senic |
| Java              | Intermediate       |
| Javascript/HTML/0 | CSS Fluent         |
| Rust              | Novice             |

#### 2020

↑ **2017** 

### **Bachelor of Information Technology (Honours)**

Queensland University of Technology, Brisbane, Australia

# Exploiting Event Payloads to Discover Hierarchies in Event Logs

This honours project conducted with Prof. Sander J.J. Leemans and Dr Robert Andrews and consisted of the following:

- An investigation focused on how contextual data in event logs can be used to simplify process mining outcomes.
- Developed a framework to automatically discover if an data attribute could simplify outcomes in a process hierarchy.
- Evaluated the new framework on synthetic and publicly accessible event logs.

The thesis uses publicly available events log to empirically evaluate an approach to automatically detect a suitable construction of a multi-key for the multi-level miner proposed by Prof. Sander J.J. Leemans.



## **Academic Experience**

2024

2023



### **Research Assistant**

QUT, Centre of Data Science

#### Assisting the future development of IUIH

My expertise in business process management (BPM) and process mining supported an regional not-for-profit health service, IUIH, for Aboriginal and Torres Strait Islander families of Australia. In this project, we investigated the future needs of their organisation through digital strategy and sound analysis of their as-is processes using both qualitative workshops and quantitative analysis of their information systems by:

- Mapping their as-is processes across several departments using BPMN;
- Validating their to-be processes with department leads;
- checking if data of their processes can be found within information systems for process mining efforts;
- delivering analysis around resource management and overall through put of handling incoming calls to their hotline.

2023



### **Head Academic Tutor**

QUT, School of Information Systems

#### **Fundamentals of BPM**

Working within the Process Science group at QUT, I taught students about the fundamentals of BPM. I both managed and ran teaching sessions for master students attending QUT. My active duties included:

- Facilitating tutorials for master students about business process management.
- · Working with academic leads to produce high quality teaching content.
- Handling the day-to-day duties of handling students during semester.

2022



### Research Assistant

QUT, School of Clinical Services

### Fatalities in ICU wards

Working alongside academic clinicians and practitioners at the Royal Brisbane Women's Hospital in Brisbane, we set out to investigate an intensive care cohort of patients in a retrospective study of diseases. My duties consisted of:

- Working with clinicians to present a meaningful understanding of patient cohorts.
- Creating informative infographics about patient demographics.
- Evaluating risk assessment models used within retrospective studies.



## **Projects**

Exogenous Data]

During my spare time, I find myself coding in the following pet projects:

- A ProM plugin for process mining with exogenous data written in java [github.com/promworkbench/
- A python library for visualising process mining data structures [github.com/AdamBanham/vispm]
- A python library for pythonic data structures for process mining [github.com/AdamBanham/koalas]

In my previous work in industry, I was a full-stack engineer and developed a data-science platform, see: [Petra Data Science - MAXTA]



of Data Science, QUT

**Honours Scholarship** 

School of Information Systems, QUT

2021

2021

2020