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# Adam Hyde

## Contact

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**Doolandella, 4077**

**Brisbane City**



## ABOUT ME

My name is Adam, I was born on the 10th of July 1988 (currently 31) and am looking forward to starting a fresh new role. I have always been neat, tidy and well mannered. I strive to excel in all tasks of my work to the best of my ability.

I work well in a team as well as unsupervised. I have several years Team Leading experience and I have no problems working under pressure or to strict time frames. I am available to work 24 hours a day, 7 days a week.

## OBJECTIVES

To gain a full time position that will enable me to commence a long term rewarding career and make a positive contribution to the company I am working for.

## CREDENTIALS

### Major Training Group - 2019

#### **Certificate 1 in Construction (CPC10111)**

*Included Units (CPCCWHS1001, CPCCOHS2001A, CPCCCM1012A, CPCCCM1014A, CPCCCM1013A, CPCCCM1015A, CPCCCM2001A, CPCCM2006B, CPCCM2004A, CPCCM2005B, CPCCVE1011A)*

### Express Online Training - 2019

#### **White Card**

### Get Skilled Australia - 2019

#### **Forklift Licence**

### Aspley State High School - 2003

#### **Year 10 Certificate**

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## EXPERIENCE

### **Team Leader/Customer Service | Brisbane Convention and Exhibition Centre (AEG Ogden) November 2008 - January 2019**

My previous position at the Convention Centre has helped me to develop and mature in the workplace. Although primarily situated in one home department I took advantage of multi hire opportunities to learn more skills and gain more hours of employment. I was Team Leading for my home department Front of House and have experience working within Building Services, Floor Coordinators as well as Security. I am also proud to say that I was given the opportunity to work hands on with a mega scale and significant event for Brisbane - the G20 World Leaders Summit.

#### **Some duties of employment included -**

- *Allocation of resources and responsibilities amongst staff during event setup often with tight turnarounds*
- *Liaising with clientele and venue staff to ensure smooth event progress as Floor Coordinator*
- *Setup and dismantling of event furniture (tables, chairs, concert stage, dance floor and other various theming)*
- *Cross checking of the provided event floor plans and staff rostering to ensure sufficient resources*
- *Team Leading which included training other staff members and helping colleagues to set higher standards of work*

### **Customer Service | Factory Takeaway Geebung April 2007 - August 2008**

*Customer Service Assistant, Cook and Kitchen Hand*

### **Customer Service | Brisbane Airport (Spotless) June 2004 - February 2007**

While employed by Spotless I worked in several of their specialty outlets in the Virgin Blue Terminal, Brisbane Domestic Airport.

#### **Zaps**

*Food Preparation, Kiosk Cleanliness*

#### **Espresso Plus**

*Cafe Assistant and Barista Operator*

#### **Eat 'n' Runway**

*Client Service*

#### **Red Rooster**

*Customer Service Assistant, Cook and Kitchen Hand*

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## TRANSFERABLE SKILLS I CAN BRING TO YOUR COMPANY

- Computer Literate
- Customer Service
- Cash handling and eftpos operation
- Food preparation
- Stock management
- Storeman duties
- Espresso machine operation
- Workplace health and safety
- Workplace hygiene
- Spotter for heavy machinery
- Portering (freight logistics)
- Ability to safely use an electric or manual pallet jack
- Forklift Licence
- Sico stage assembly
- Shell Scheme booth and wall building/dismantling
- Room and event setup
- Previous Team Leading skills
  - *Delegation of tasks*
  - *Time management*
  - *Effective leadership*
  - *Motivation of staff*
  - *Ability to adapt under pressure*
  - *Make independent decisions*
  - *Eye for detail*
  - *Reading and interpretation of Floor Plans*
- Driver's Licence
  - *with my own reliable vehicle*

## PERSONAL CHARACTERISTICS

- Professional and mature attitude
- Can work well independently and as part of a team
- Flexible
- Ability to multitask
- Self motivated
- Committed
- Reliable
- Willing to learn
- Honest
- Budget conscious

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## REFERENCES

**Robert Gravalin** | **Sets Manager - Brisbane Convention and Exhibition Centre**

*Mobile - 0402 684 522*

**Mark Griffin** | **Sets Team Leader - Brisbane Convention and Exhibition Centre**

*Mobile - 0405 454 299*

**Ryan Cheal** | **Sets Team Leader - Brisbane Convention and Exhibition Centre**

*Mobile - 0458 469 458*

**Sam Houston** | **Driver - Country Club Hotel Dalby**

*Mobile - 0438 726 040*

## IN SUMMARY

I am looking for an employer who will help me develop my skills in a friendly and positive working environment. Ultimately I would hope career advancement is available as I am looking for long term rewarding and career developing employment.

I ask that you consider me for an interview so that I can show you in person the type of dedicated and friendly employee I would be. I am sure that given the opportunity that I would exceed your expectations and represent your business in a positive and professional manner.