

Delight end users and empower IT

For organizations seeking to accelerate their digital transformation, Microsoft Managed Desktop is a cloud-based IT management and security monitoring service that improves productivity by delighting users and empowering IT to focus on core business goals. Microsoft Managed Desktop customers enjoy fantastic device experiences that are always, up-to-date, secure and monitored, with actionable service insights for IT and device users.



Delight end users

Give your users a more secure and productive environment to get work done by providing modern desktop capabilities across Windows 10 and Office 365 ProPlus. Users hit the ground running with pre-approved modern devices that meet Microsoft enterprise support and security standards and deliver benefits across boot time, battery life, and uptime.

Microsoft Managed Desktop Devices²

23 sec	7.6 hr	1.5
Boot time	Battery life	Crashes per year

Offload the time you spend managing your PCs to Microsoft Managed Desktop and refocus as much as 55% of your IT time¹

24 x 7 security monitoring with Microsoft Managed Desktop

Microsoft Managed Desktop users surveyed were 31% more likely to agree that they have the necessary tools and technology to work effectively³



Empower IT

Avoid complex migrations and update cycles by getting current and staying current with the latest technology, delivered to your desktops from the cloud.

Microsoft Managed Desktop is delivered by a team of professionals that provide health monitoring and end-user support. You'll receive new Microsoft 365 features as soon as they're released without interruption to your environment.

- Hardware qualified by Microsoft
- Cloud configured to work out of the box
- Settings and data are stateless
- End user support
- Office and apps onboard
- Always up to date



Deliver expert security

The features inside Microsoft 365 and Microsoft Defender ATP combine with Microsoft Managed Desktop to provide a fully monitored, continuously evolving security platform.

- Security operations team
- Health monitoring
- Evolving security posture
- ITIL based service interlock
- Standard user only
- Built in, not bolted on

Stop playing catch-up and complete your digital transformation with Microsoft Managed Desktop

Learn more about how Microsoft Managed Desktop can help your organization and how to get started at <https://aka.ms/MMDnow>

¹ Analysis based on Microsoft WDG Research and Intelligence Report - Enterprise IT Management Investments, November 2019

² MMD Customer Aggregate on Surface Hardware vs Windows 10 Commercial aggregate, Microsoft Graph, June 2019

³ Microsoft + Qualtrics PC Experience Program, October 2019 (N = 477)

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