![Microsoft](Microsoft logo)

Set up your Microsoft Managed Desktop device
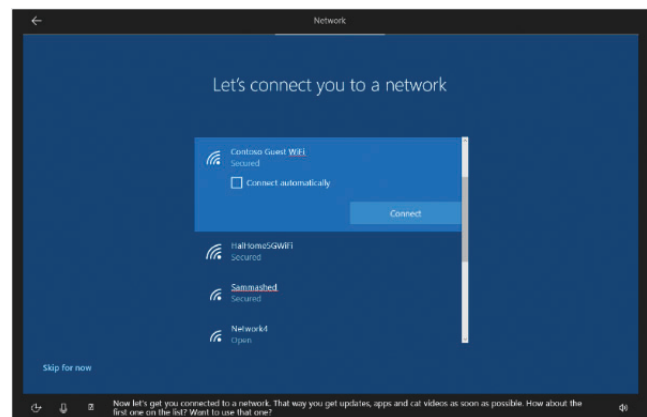
Welcome to your new device

Your organization has given you this new device managed by Microsoft Managed Desktop. The hardware has been carefully chosen and tested to provide the best experience available. It comes with the latest versions of Windows 10 and Office 365 ProPlus apps (and more besides) - and you'll never have to worry about keeping any of this software up to date because that happens automatically.

Even better: there's Microsoft Managed Desktop security and operations teams keeping an eye out for issues so you can stay secure and productive. To get started, follow the Setup steps in this guide. Typically, you should be able to get set up and on your way in minutes, not hours. If anything goes wrong while you're setting up, skip straight to the Help section of this guide for next steps.

Save this guide for reference just in case you need help in the future.

Setup

1. Find out network connection info for your organization (network name, credentials, etc.).
2. Power on the device.
3. Set your preferences for region and keyboard (you won't be able to use the Get Help app for locales other than English).
4. Choose the network name you were provided, select Connect automatically, and then select Connect. Follow further steps if prompted.
5. Sign into the device using your work account. Keep the device powered on and connected to the network while setup completes.
6. Your device will install updates, so stay nearby because it might ask you to restart it, possibly several times.

Help

If you're not able to successfully set up your device or if something goes wrong later, contact your local IT admin support staff.