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## OBJECTIVE

To lead a company's design culture through leading-edge design techniques and technological innovation.

## PROFESSIONAL EXPERIENCE

### UX DESIGNER | SAYLENT TECHNOLOGIES

November 2014 - Present | Franklin, MA

- Lead Designer for internal software (Account360 & Card360 platforms)
- Lead designer on product refreshes
- Developed wireframes, pixel-perfect mockups and interactive prototypes for product refreshes, corporate presentations and sales demonstrations
- Created proper internal methods for UX prototyping and Usability Testing
- Web Architect and Design Lead for internal style guide
- Manager of Saylent.com environments
- Participated in daily stands-ups, utilizing Agile methodologies

### SOFTWARE ENGINEER | BLACKDUCK SOFTWARE, INC.

February 2013 – October 2014 | Burlington, MA

- Developed and implemented a software inventory and management system using HTML5, CSS3, LESS, Bootstrap 3.1 and Font Awesome 4
- Created and developed wireframes, templates and live mockups for development in conjunction with the UX Designer and Architect
- Developed continuity and usability structure for high interaction areas
- Assisted design and development with a fluid and responsive navigation structure
- Developed and tested initial phases of a mobile, tablet based, design framework
- Utilized GIT for managing development code and versioning
- Worked within a daily SCRUM and Agile Development process

### USER INTERFACE DESIGNER/DEVELOPER | SWITCHBACK, INC.

September 2003 – June 2008 / November 2010 – December 2013 | Holden, MA

- Created and implemented redesign of an internal financial accounting website utilizing HTML5, CSS3, jQuery and Bootstrap 2.3.2 framework
- Part of design team from initial conception to finished product – creation of wireframes, Photoshop designs, test sites and integration of data
- PHP Development on Desktop and Mobile Browsers
- Built, managed and maintained an internal IIS 7.0 environment
- DMS maintenance and creation – Joomla and Drupal

### HELP DESK ANALYST | CONSERVATION SERVICES GROUP

June 2008 – November 2010 | Westborough, MA
- Managed and administered IT Help Desk System (Spiceworks)
- Managed and administered Blackberry Enterprise Server 5.0
- Administered FTP Server and FTP account using SuSE 9 and Ubuntu 8.04 LTS
- Developed internal ticketing system, from Spiceworks infrastructure, for multiple teams and groups within the company
- Created HTML interfaces/auto-generated messages for ticketing systems to handle responses and continued issues
- Populated applications through Citrix; managed access to applications through AD security groups and settings
- Assisted Senior Systems Engineer and Senior Network Engineer with daily administrative tasks in Active Directory and Exchange 2007

## SOFTWARE

Axure RP Pro 7, Balsamiq Mockups Photoshop, Illustrator, Camtasia, Sublime Text 3, Atom, GitTower, CodeKit, Grunt, Bower, Team Foundation Server, JIRA, VMware Fusion, VirtualBox, Mac OSX, Windows 7/8/10, Microsoft Office

## EDUCATION

**MASSACHUSETTS COLLEGE OF LIBERAL ARTS | NORTH ADAMS, MA**
- B.A. Fine and Performing Arts, Concentration Music
- B.A. Arts Management
- Minor Business Administration/Marketing

**Academic Honors**
- National Scholars Honor Society
- Alpha Chi
- Who's Who Among American Colleges and Universities