

Buy a new Rocket Pack any time

If you use up any of your Rocket Pack before the end of the month, you can get a new one straight away, no need to wait. And if you want to switch it up or down next time, you can choose whichever pack you need. To buy a Rocket Pack or change to a different size, just go to My Account or call 282 free from your Tesco Mobile phone. When you buy a new Rocket Pack, any data, minutes or texts left in your current Rocket Pack will be cancelled, as the new one replaces the old one, and starts straight away.

Already with us on pay as you go?

If you're already on Tesco Mobile pay as you go you can move to our Rocket Packs tariff and buy your first Rocket Pack in My Account or by calling 282 free from your Tesco Mobile phone. If you're on our Triple Credit tariff, when you move to Rocket Packs you'll lose any free credit you've got left, so make sure you use it up first. If you don't want to buy a Rocket Pack, you can still get any of our minutes, texts and data bundles instead, but you can't have a Rocket Pack and a bundle at the same time.

How do I change my Rocket Pack?

You can schedule a different Rocket Pack in My Account to start on your renewal date or buy a different size Rocket Pack straight away. This will replace any remaining data, minutes, or texts on your current Rocket Pack.

How long will my Rocket Pack last?

Your Rocket Pack lasts for a month, until your next monthly renewal date and we'll text you to let you know when it's ending. For example, if you get your first Rocket Pack on 5 January, you've got until midnight on the 4 February to use it. You can renew your Rocket Pack early in My Account so if you're running low on data you can buy a new one straight away.

How can I find out what's left of my Rocket Pack?

You can check how much is left of your Rocket Pack data, minutes and texts in My Account

Don't want to be on our No-contract SIM tariff?

If you don't want to be on our No-contract SIM tariff, you can move to our Triple Credit tariff in My Account, in our app or by calling 282 free from your Tesco Mobile phone.

What's my renewal date?

It's the day when one Rocket Pack runs out and the next one is added, so you have to use the data, minutes and texts included in your Rocket Pack by this date, or you'll lose them. If you've set up a recurring payment, this is also the day we'll debit your bank account, card or PayPal. If

you've chosen to load money onto your SIM each month to get your Rocket Pack, you need to make sure you've got enough money on your SIM to buy your Rocket Pack.

Can I have a Rocket Pack and a data, minutes or text bundle?

No, you can't have a Rocket Pack and a data, minutes or text bundle at the same time.

How do I renew my Rocket Pack early?

Just log in My Account to get a new Rocket Pack straight away.

Can I use my Rocket Pack data for tethering?

Yes, you can use your Rocket Pack data for tethering. Find out more about tethering.

How do I cancel my Rocket Pack?

To cancel your Rocket Pack, just log in to My Account or text STOPROCKET to 28948 for free. Make sure you cancel it 48 hours before your renewal date, otherwise the cost of the Rocket Pack may be automatically taken.

What can I use my Rocket Packs data, minutes and texts on?

- Mobile data in the UK and Home From Home destinations
- Calls to standard UK mobiles, numbers starting 01, 02 and 03 and numbers in Home From Home destinations
- Text messages to standard UK mobiles and in Home From Home
- Use your data, minutes and texts in Home From Home destinations in Europe and beyond, just like you do at home

What can't I use my Rocket Pack data, minutes and texts on?

- Calls starting 08 and 05 to non-geographic and free device numbers
- Calls to 070 and 076 numbers
- Calls to numbers being used for call-forwarding services, onward-calling services or numbers that pay a revenue share
- Calls to any number starting with these codes 06, 07744, 0845, 079112, 070, 07755, 0870, 079118, 076, 078255, 0871, 079245, 0500, 078730, 077000, 079246, 0505, 07892, 07755, 079879, 0808 and 078930
- Premium rate calls and texts
- Making calls and sending texts outside our Home From Home countries
- Calls and texts to international numbers from the UK
- UK to UK video calls
- Calls to voicemail from the UK
- Picture messages (MMS) to UK mobiles

How can I get double data on a £20 Rocket Pack if I'm an existing user?

1. Make sure you have enough credit on your account for a £20 Rocket Pack
2. Text DOUBLE20 to 28948 and follow the steps

How long can I get double data on a £20 Rocket Pack for?

Your Rocket Pack will last one month, but it'll automatically renew each month, as long as you have enough credit on your account, or if you've set up a recurring payment. You'll be able to get the triple data offer for a maximum of 3 consecutive months, before your Rocket Pack goes back to the base tariff of 50GB.

What is a sim only contract?

Reap all of the benefits that comes with a Tesco Mobile plan without having to purchase a new phone! Discover our range of SIM only contracts to find the right option for you and your data usage.

Where do I get the best deals on sim only?

If you're looking for great SIM only deals, Tesco Mobile is the place to be. We offer a range of contract SIMs and pay as you go, allowing you to choose whichever option suits you best.

Is 5G available on Rocket Packs?

Yes, you can get 5G speeds if you are using a 5G-ready phone and are using it in a 5G area.

Use our coverage checker to find out if you can get 5G in your area today.