

Q: Who are Bunzl Ireland

A: Bunzl Ireland is the outcome of a merger of Bunzl Cleaning & Safety Supplies and Bunzl Irish Merchants into a new brand: Bunzl Ireland.

This new brand will create a stronger, more cohesive presence in the Irish market and show the full range of Bunzl's reach across product and market sectors. By combining the strengths of both the Bunzl Cleaning & Safety Supplies and Bunzl Irish Merchants businesses, we will add value to your business through a broader range of products and product expertise for all your hygiene, catering and safety needs.

Q: What are your opening hours

A: 8.30am – 5.00pm Monday -Friday

Q: I have an account but no login for the website. How do I get a log in?

A: Your local branch or Account Manager can arrange this for you. Please Contact Us and we can arrange that for you.

Q: I have forgotten my password, how can I get a reminder?

A: On the homepage of our website, there is a link to Sign In, in here you will find a link to the Forgotten Password option. Enter your email address and an automatically generated email will then be sent to you. We have no way of accessing your password details.

Q: How do I place an order?

A: To place an order, go to a product page, select the desired quantity of the item, and add it to your cart via the "Add to Cart" button. Before you check out, you'll be prompted to create an account or to log in to your existing account. During checkout, you just need to enter or confirm your shipping address and credit card information, then you can place your order.

Q: How do I get Free Shipping?

A: We currently offer free shipping in Ireland on orders over €100 ex VAT

Q: I have an issue with my order, what should I do?

A: If you have an issue with your order i.e. missing product, additional product received, incorrect product received, a damaged item or any other errors, please download and complete our claim form and send to the email stated on the form within 48 hours of delivery.