Please note that Portal Conditions of Use continue to apply even where access to Land Registry systems is not obtained. Land Registry cannot guarantee the following instructions will be compatible with your organisation's software or hardware. Land Registry does not accept liability for inaccuracies or omissions in the information and guidance given or damages resulting from the use of or loss (direct or indirect) arising from the use of the information and guidance. You may wish to obtain specialist advice from you own IT department or consultant regarding the compatibility with software applications installed on your organisation's PCs.
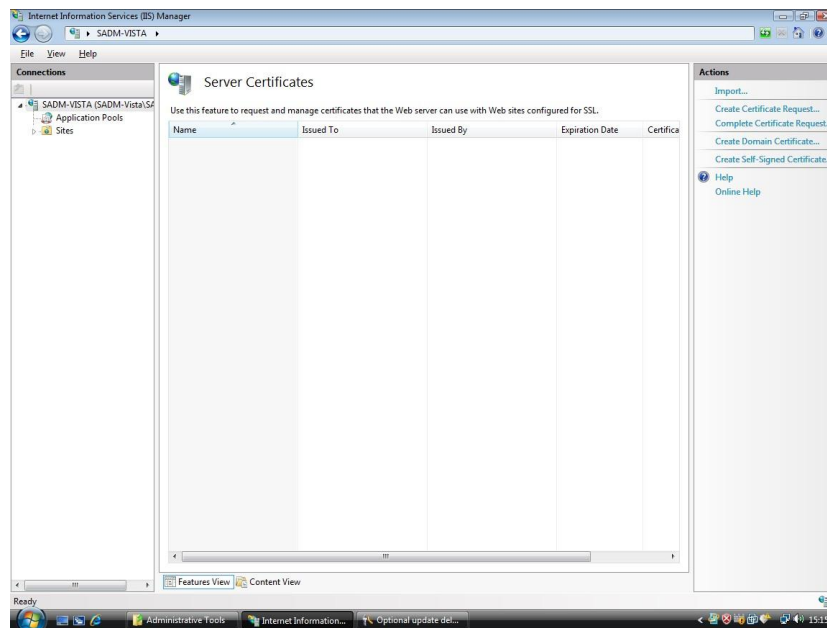
Generating a New Signed Certificate in IIS 7

Generate a Certificate Request

1) Start "Internet Information Services (IIS) Manager"

2) Double Click on "Server Certificates"
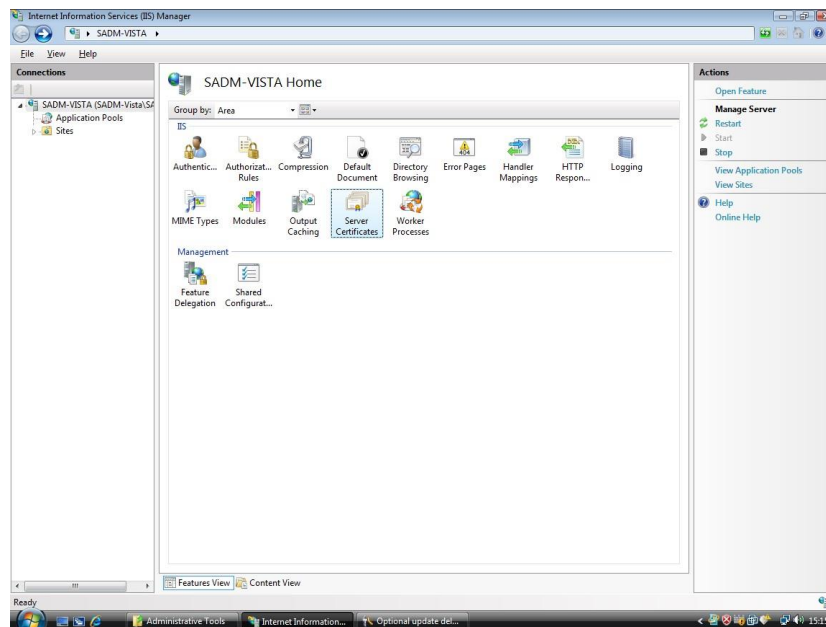
3) Click "Create Certificate Request …" in the right hand panel

4) Complete the fields in the dialog box as below, entering your own values in the fields. For the "**Common Name**" field enter the company name as provided to you in our email request (this is important so that it is recognised on our system), and click "Next".
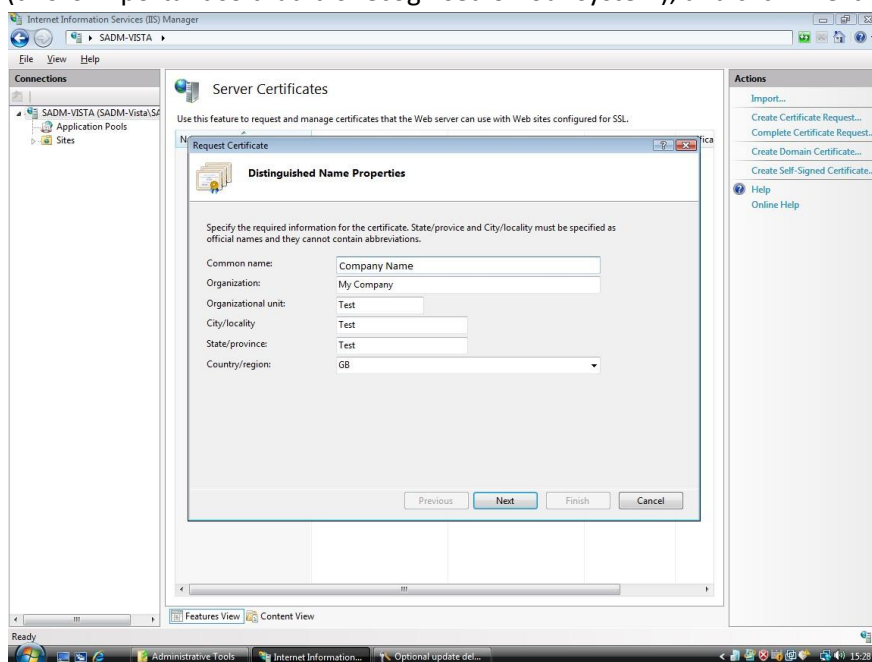
5) Complete the fields in the box below as shown, and click "Next".
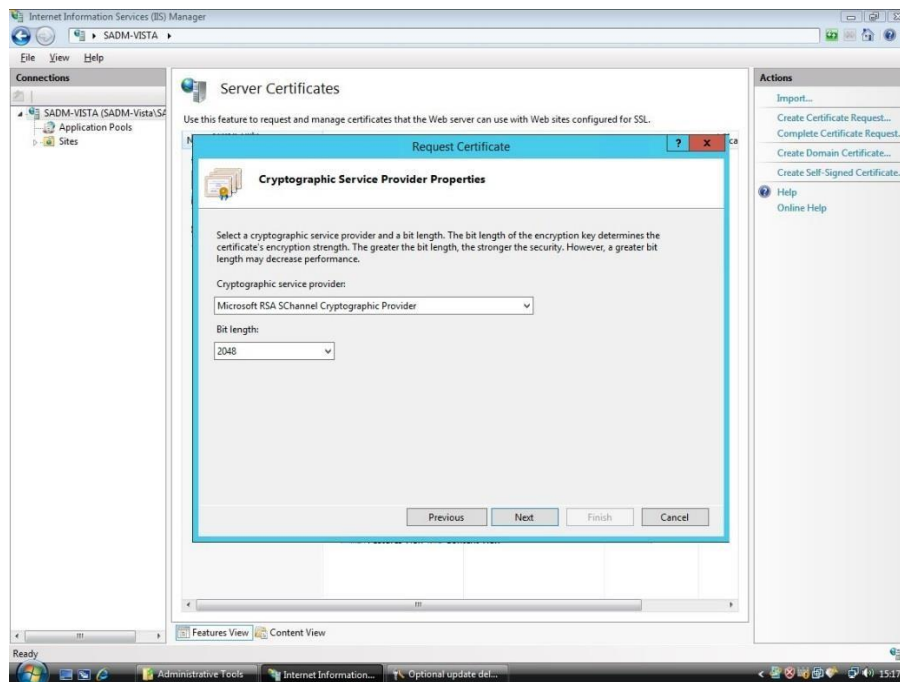
6) In the next box enter a target filename to store the output file…
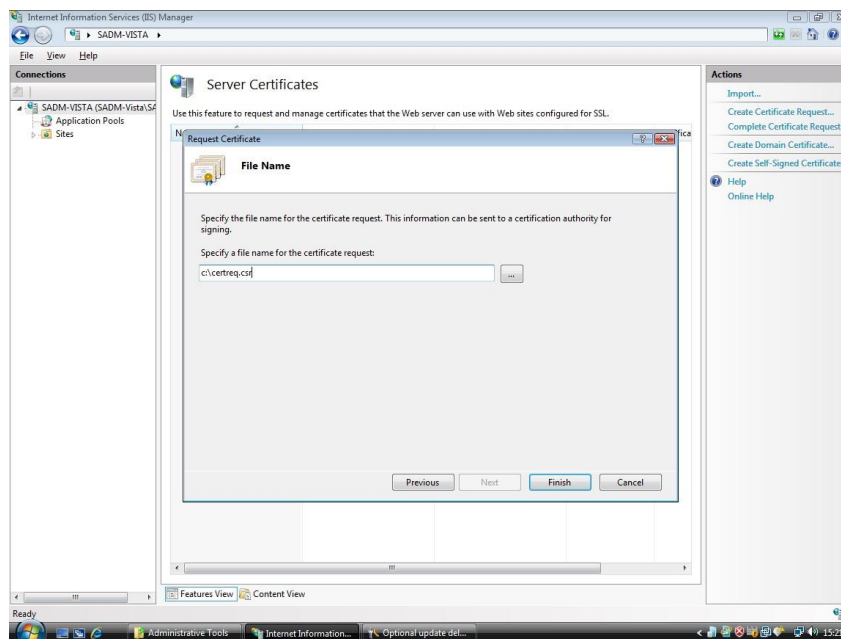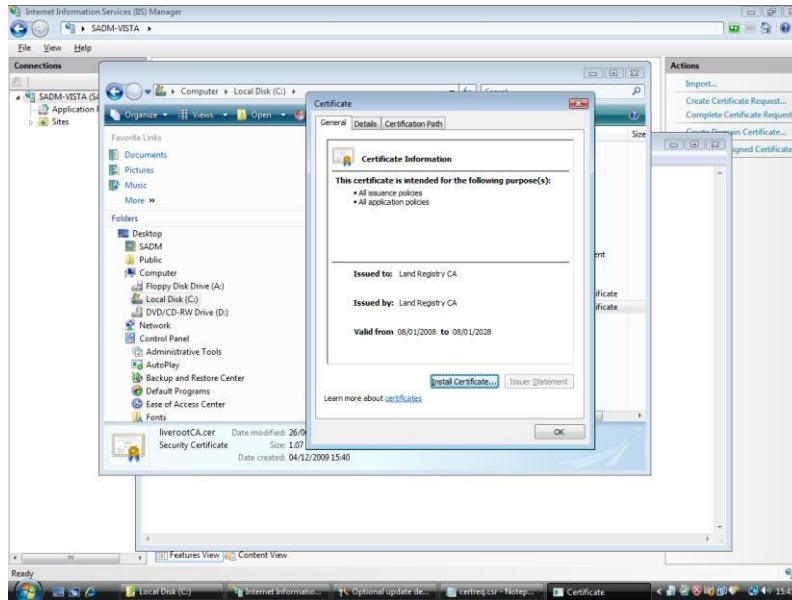

7) Click "Finish".

You will not see any entries in the Server Certificates list at this stage.

Please send the certreq.csr file to the Land Registry via SecurityOperations@landregistry.gov.uk . Please include your service request reference number in your email.
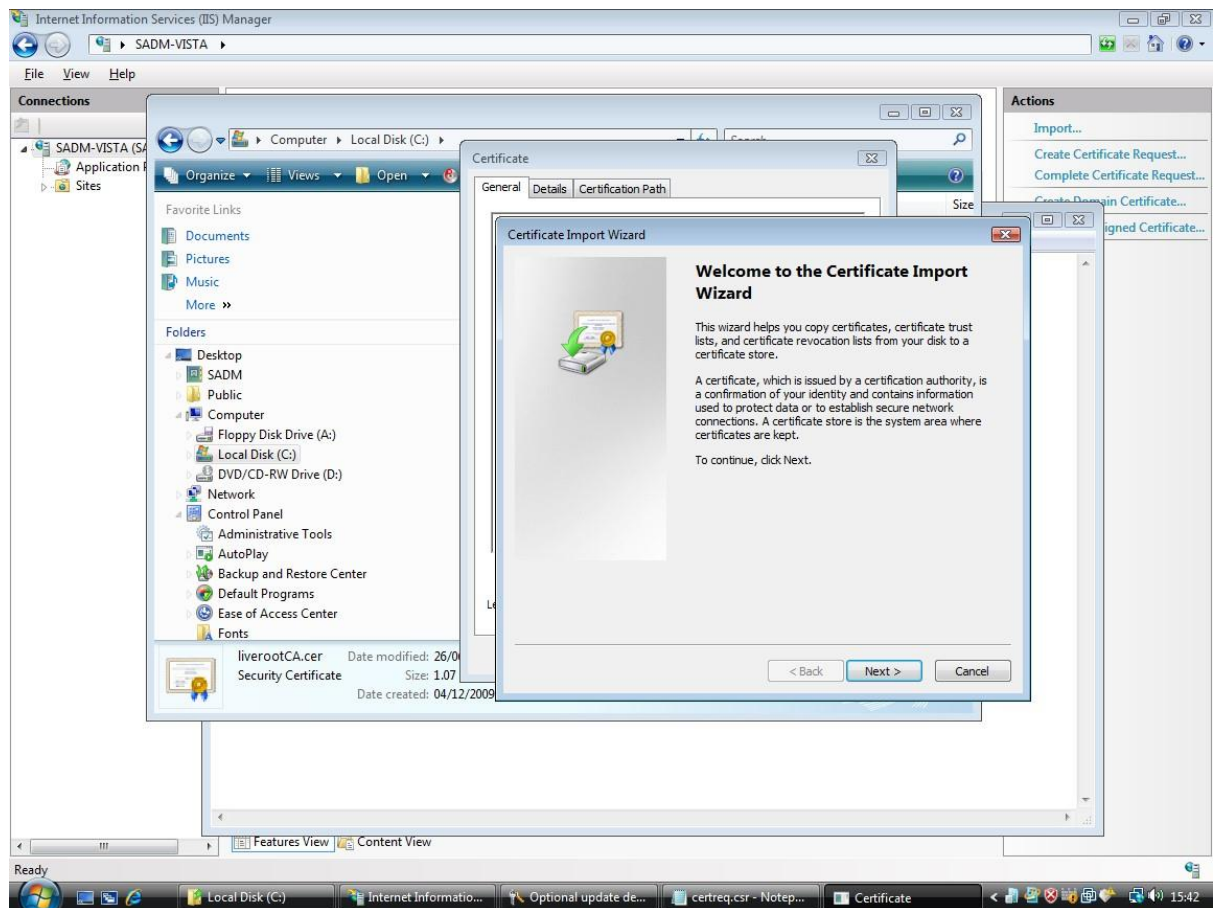
We will send you a Certificate Response file; this will be a cer file. We will also send you our Root CA and Intermediate CA. Once you have received these please follow the steps below….

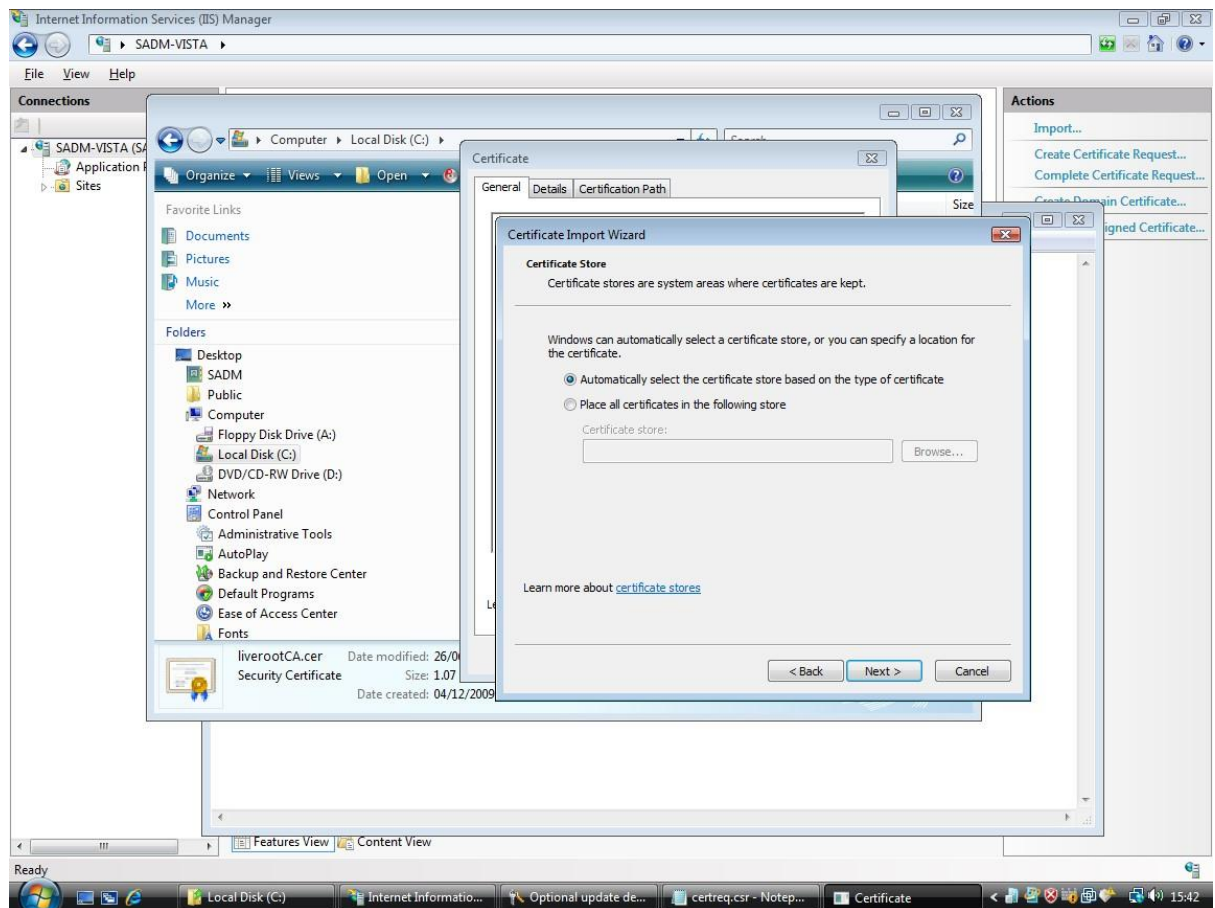**Install the Land Registry Root CA**

1) Save the file "LR Root CA - Updated.txt " to your disk

2) Double click the file.
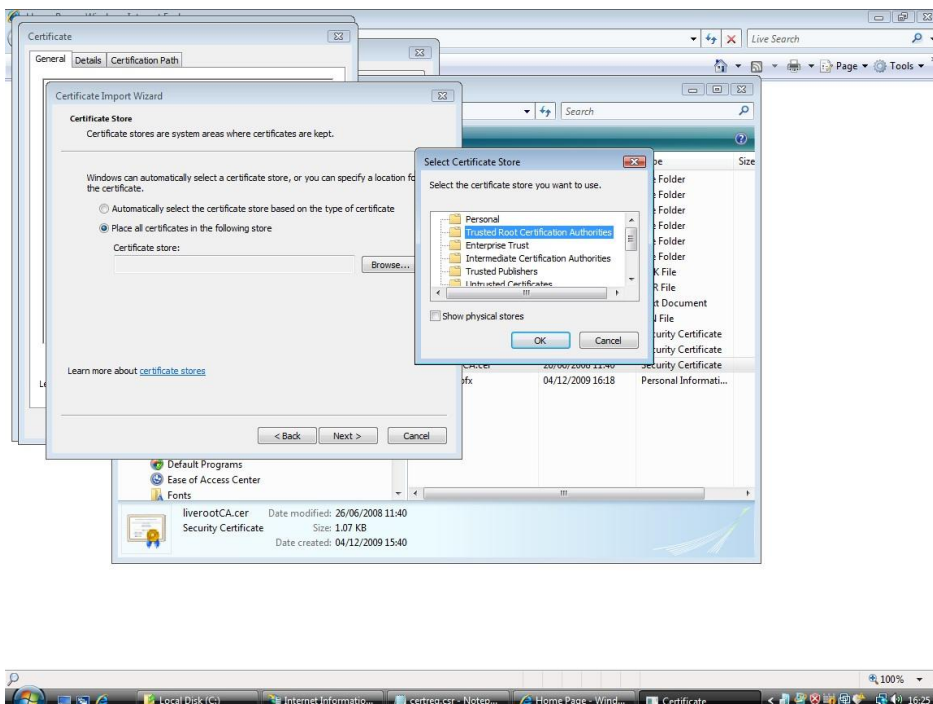
3) Click on "Install Certificate"

4) Click Next

5) Click Next
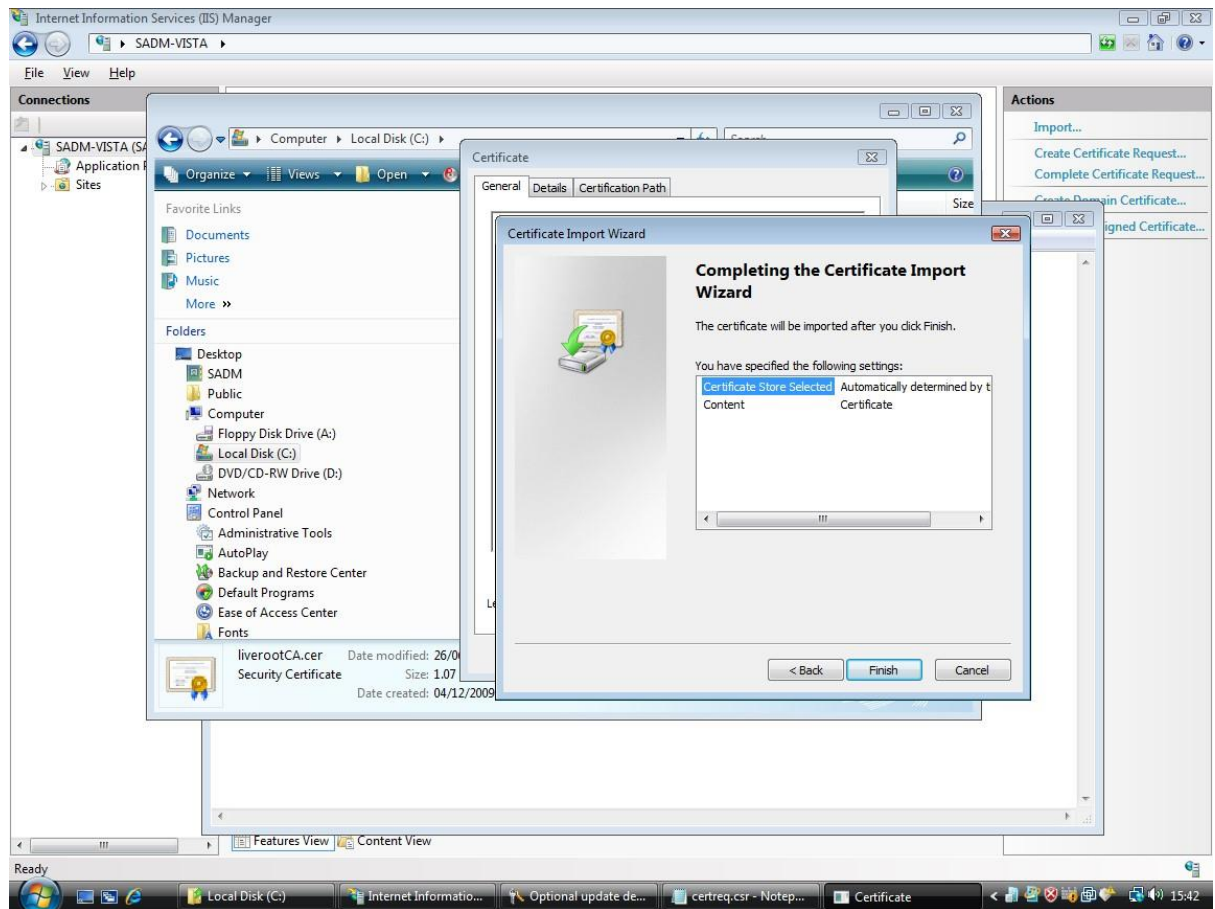
6) Select "Place all certificates in the following store".
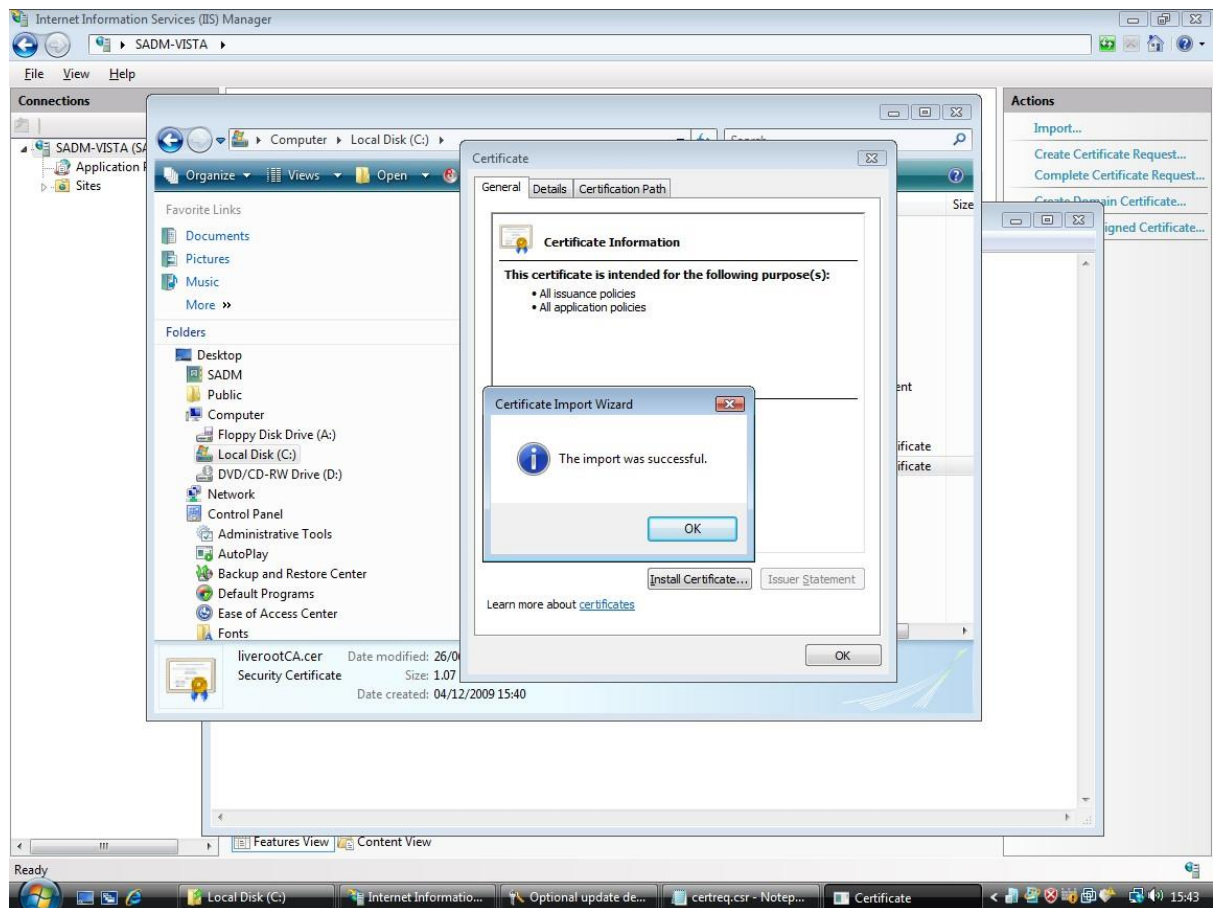
7) Click "Browse"

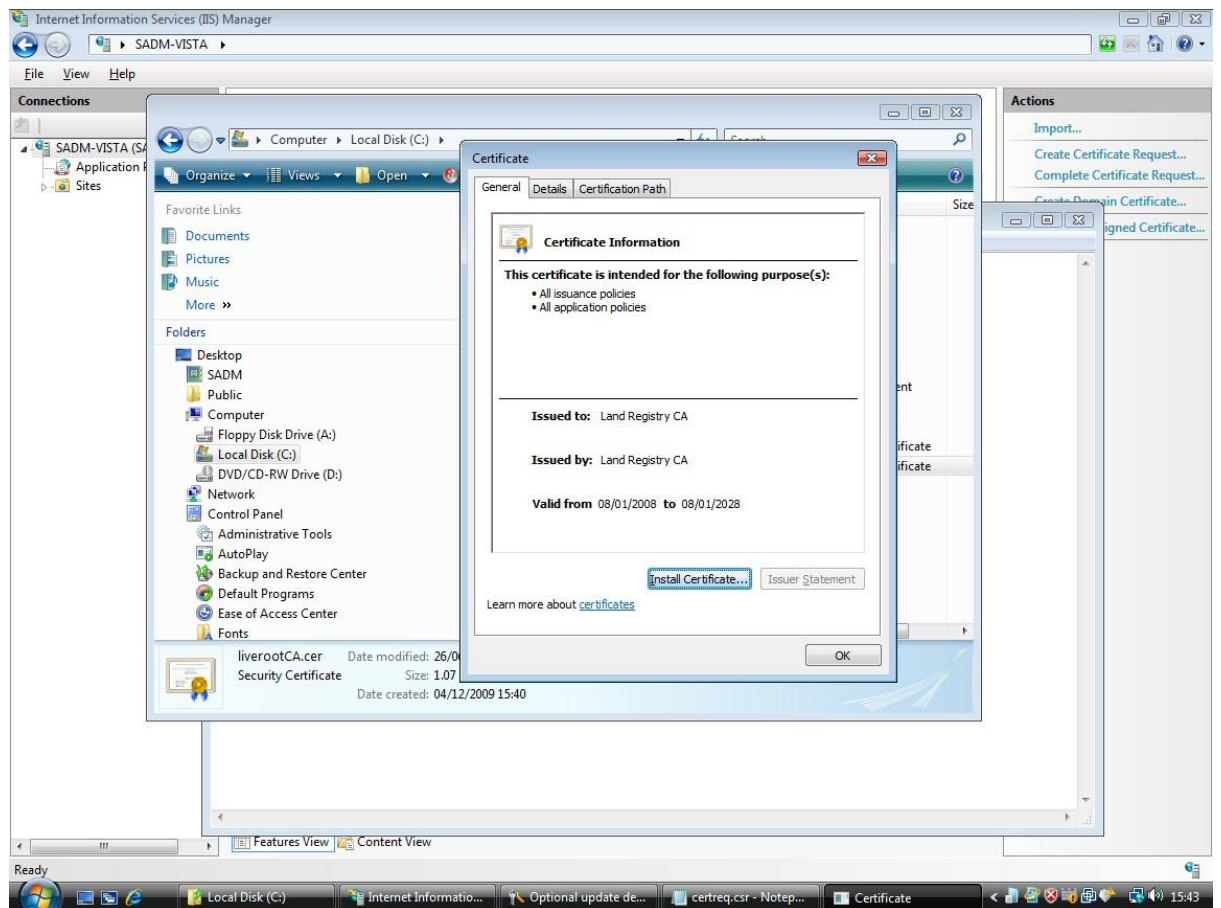8) Select "Trusted Root Certification Authorities" and Click OK
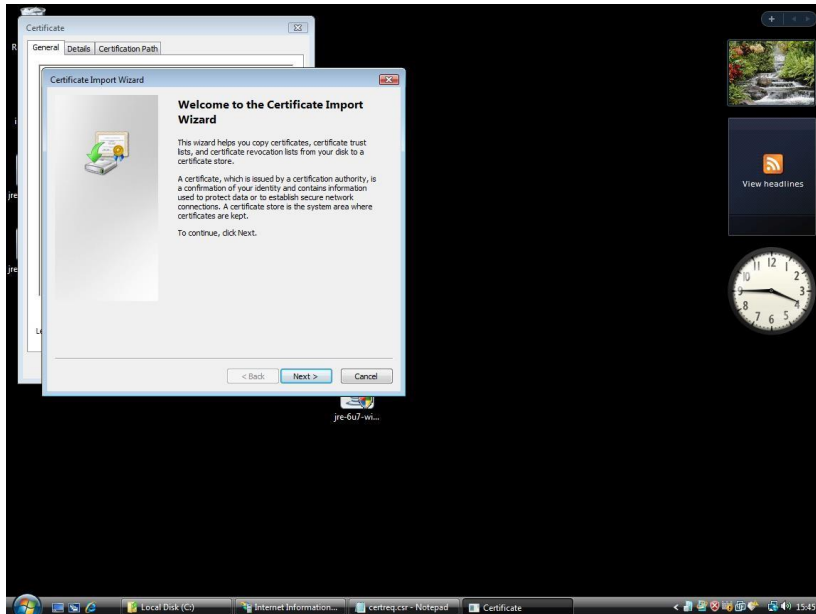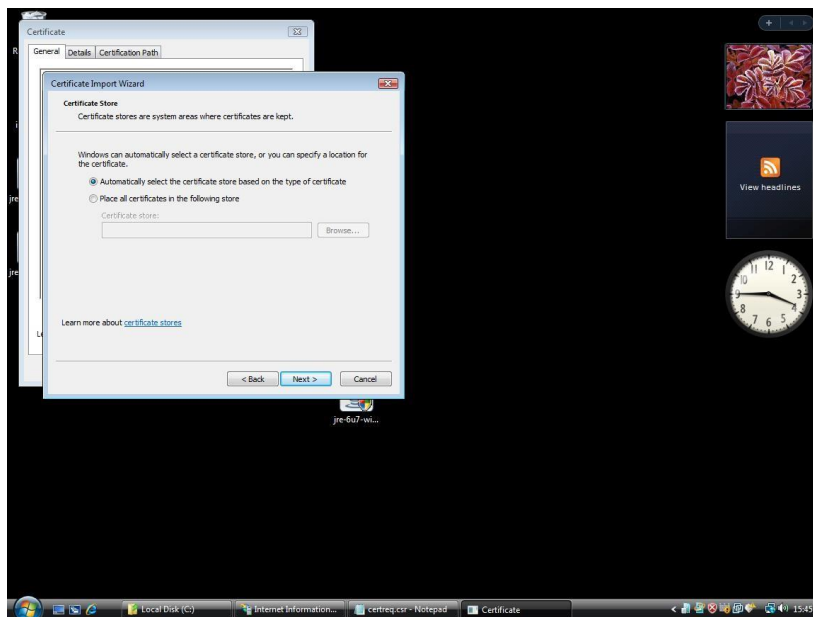
9) Click Next

10) Click Finish

11) Click OK

12) Click OK to close the certificate window.
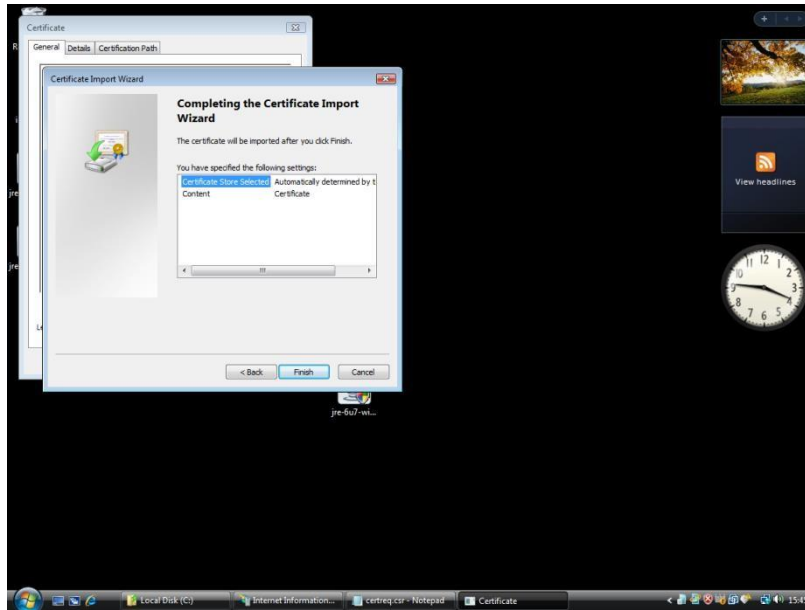
Install the Land Registry Intermediate CA

1) Save the file "LR Issuing CA - Updated.txt " to your disk

2) Double click the file.

3) Click on "Install Certificate"

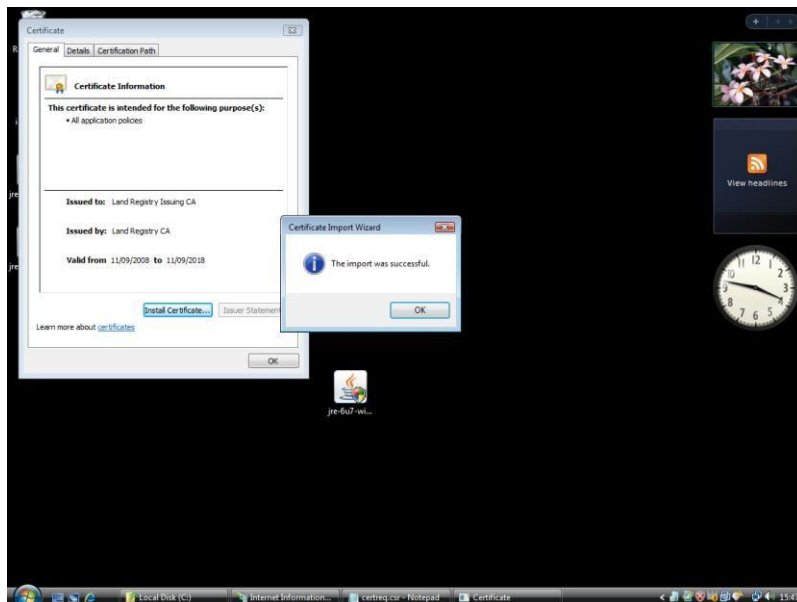4) Click Next as in the screen shot below…

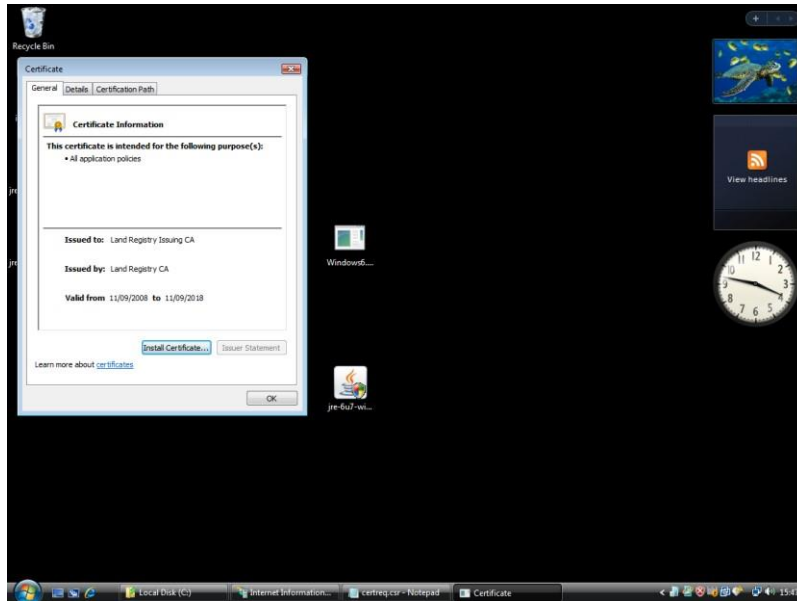5) Click "Next" again.

6) Confirm the details and click next again.
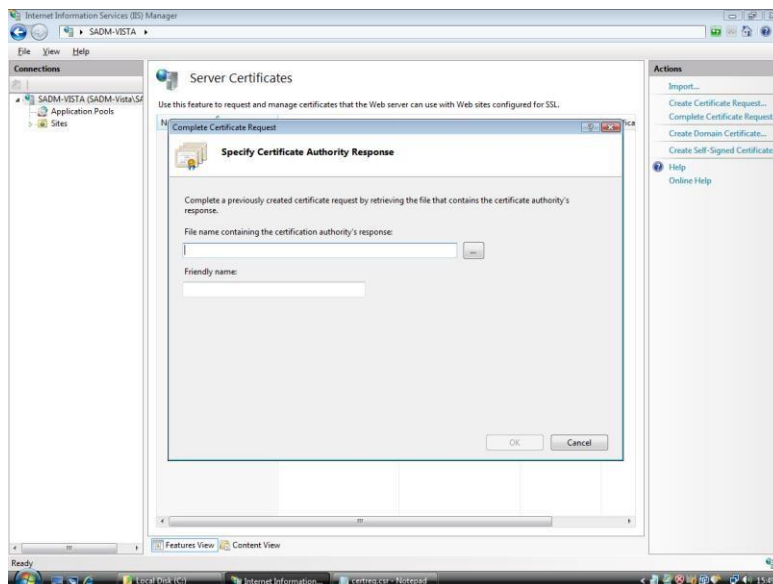
7) Click "OK" to the success message.

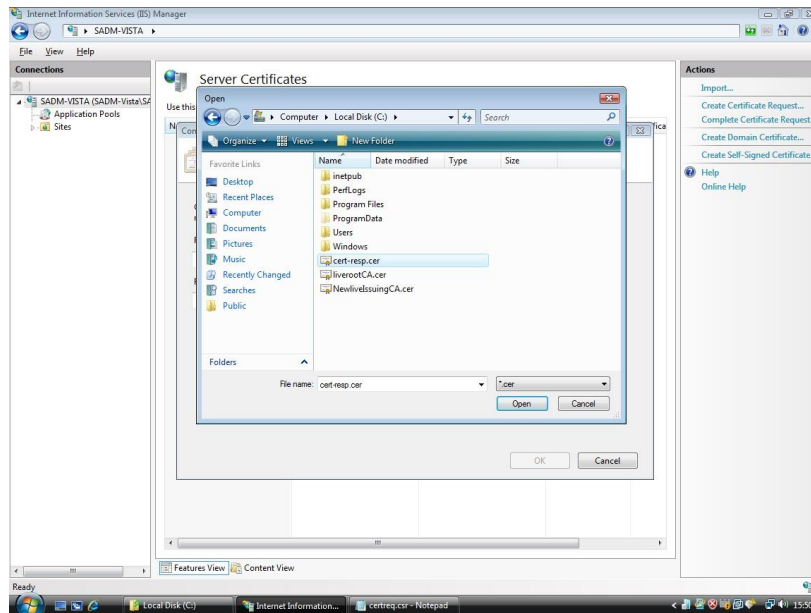8) Close the certificate window by clicking "OK".

Install the Response File received from Land Registry

1) Start "Internet Information Services (IIS) Manager

2) Double Click on "Server Certificates"

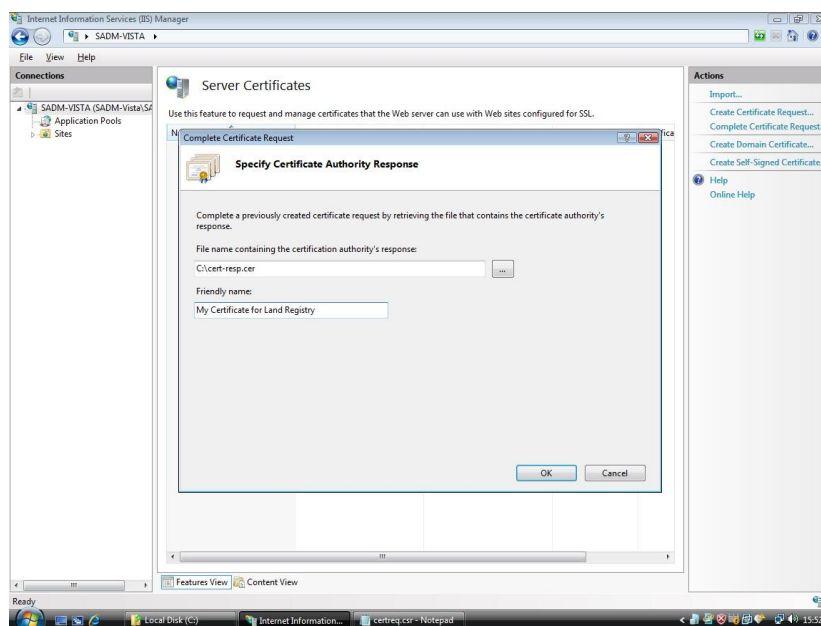3) Click on "Complete Certificate Request" in the right hand panel

4) Click on the Browse for file icon on the right hand side of the File name box ...

5) Select the response file sent from Land Registry.

6) Click Open

7) Enter a friendly name of your choosing to reference this cert in future.
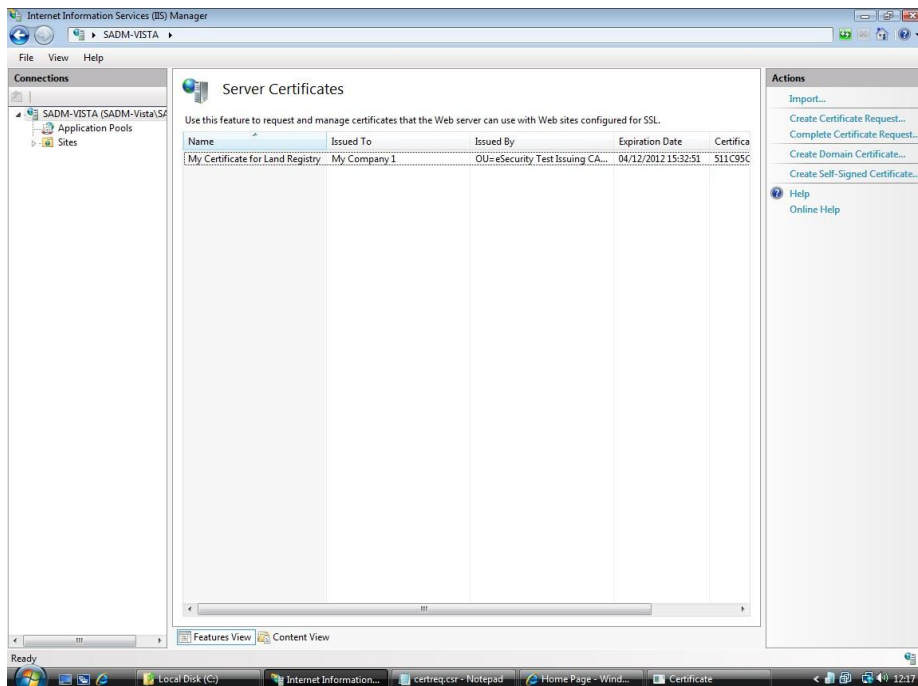

8) Click OK

If necessary - Export the Certificate to a File using these steps

If you need to use the cert in a different application, you may need to export the keys using these steps.
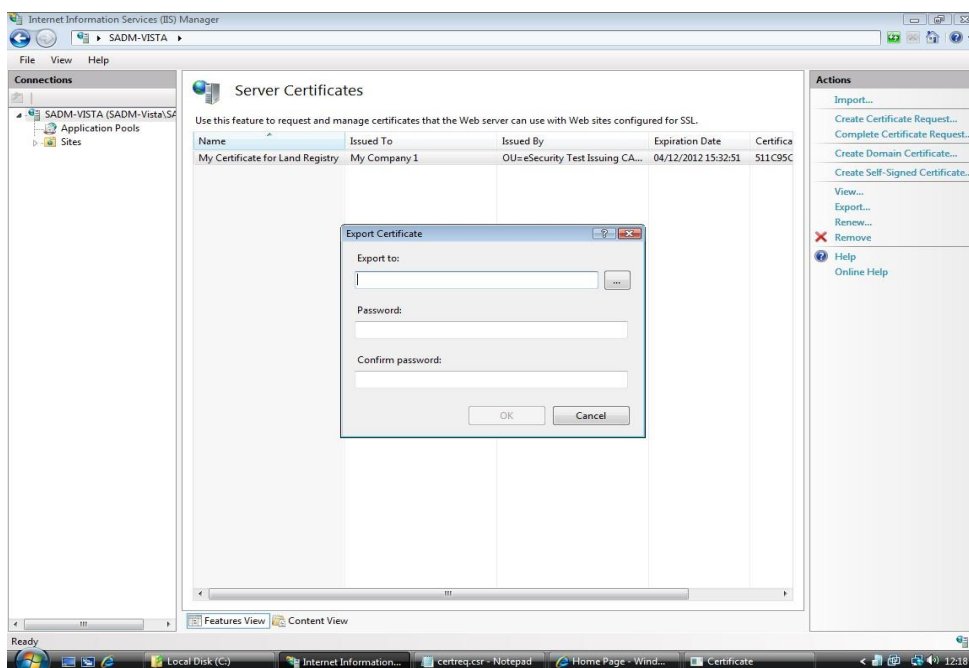
1) Highlight the Certificate by clicking on it once

2) Click on "Export" in the right-hand panel

    a   Yes, export private key

    b   Personal Information Exchange (.pfx)

    c   Enter password (will need to import later)

    d   Choose where to save file

  e   Finish

3) Enter a file location for the exported file, and a password, click OK.