

ADAM T'KOY

CONTACT
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630-363-0924

DATA ANALYST AND SOFTWARE DEVELOPER

With a firm grasp of computer science fundamentals, I quickly adjust to new programming languages and problem solving challenges. I push my boundaries to achieve worthy goals, as evidenced in restarting my education to earn a second bachelor's degree in Statistics and Computer Science. Most of all, I love to collaborate because working with amazing people has been the highlight of all my prior career experiences.

SKILLS

- Programming in C, C++, Java, OCaml, Python, and R
- Analyzing data to produce summary findings and visualizations
- Took lead as front-end developer for project creating web app with React, Node.js and Javascript
- Completed additional coursework outside degree in SQL and Swift programming
- Version control with GitHub
- Video editing, motion graphics and graphic design

EDUCATION

UNIVERSITY OF ILLINOIS URBANA CHAMPAIGN

Bachelor of Science
Statistics and Computer Science
3.91 GPA

DEPAUL UNIVERSITY

Bachelor of Science
Marketing
3.94 GPA

COLLEGE OF DUPAGE

Associate in Applied Science
Film/Video Production
4.0 GPA

EXPERIENCE

GENIUS ADMIN, MAR 2022 - AUG 2023

Apple Store, Naperville, IL

- Resolved and escalated issues for in-store repairs
- Managed flow of repairs to and from offsite repair facility
- Maintained organization and inventory of repair room
- Collaborated across store teams to ensure excellent customer experiences

APPLE CAREER EXPERIENCE, JAN 2023 - JUN 2023

Apple, Inc., Cupertino, CA

Supported the Manufacturing Quality Engineering, Color team for 5 months, full-time:

- Organized part samples for archive or recycling
- Operated special equipment to measure samples for color and texture
- Cleaned and manipulated data in Tableau to generate summary reports and visualizations
- Assisted in sample reviews with Industrial Design team

PRODUCT SPECIALIST, NOV 2019 - MAR 2022

Apple Store, Naperville, IL

Efficiently created solutions for customers, including scheduling repair/support appointments, recommending purchases, and facilitating initial device set up

PROGRAM SUPPORT SPECIALIST, DEC 2017 - NOV 2019

College of DuPage, Glen Ellyn, IL

- Analyzed student data to create or update statistical reports each semester
- Updated 3 internal data resource websites using HTML