National Code:SIT50416

Diploma of Hospitality Management

CRICOS Course Code: 098086A

This course is designed for candidates looking to advance their career within the hospitality business services sector. This diploma is designed to deepen knowledge of industry operations and develop skills to coordinate hospitality operations in order top have responsibility for others and make a range of operational business decisions

Entry Requirements

Must be 18 years of age on commencement

Academic Requirements:

- Successful completion of Year 12 or equivalent and /or above
- Pre-Training analysis might be required

English Language (International Students):

- IELTS 5.5 or higher with a minimum score of 5.0 in each band OR
- Equivalent (e.g. EAL/ESL, ISLPR, CSWE etc.) English language test scores; or assessed as equivalent

Course Structure

- 6 Terms 78 weeks (including holidays), 60 contact weeks
- Requires Completing 28 Units of Competency (13 Core plus 15 Electives)
- BSBDIV501 Manage Diversity in the Workplace (Core)
- **SITXCCS007 Enhance Customer Service Experience (Core)**
- SITXCOM005 Manage Conflict (Core)
- **SITXFIN003 Manage Finances Within a Budget (Core)**
- **SITXHRM003** Lead and Manage People (Core)
- **SITXMGT001 Monitor Work Operations (Core)**
- SITXWHS003 Implement and Monitor Work Health and Safety Practices (Core)
- **BSBMGT517 Manage Operational Plan (Core)**
- SITXCCS008 Develop and Manage Quality Customer Service Practices (Core)
- **SITXFIN004 Prepare and Monitor Budgets (Core)**
- SITXGLC001 Research and Comply with Regulatory Requirements (Core)
- SITXHRM002 Roster Staff (Core)
- SITXMGT002 Establish and Conduct Business Relationships (Core)
- SITHIND001 Use Hygienic Practices for Hospitality Service (Elective)
- SITHIND004 Work Effectively in Hospitality Service (Elective)
- **BSBRES401** Analyse and Present Research Information (Elective)
- **BSBADM502 Manage meetings (Elective)**
- BSBSUS501 Develop Workplace Policy an Procedures for Sustainability (Elective)
- **BSBCMM401 Make a Presentation (Elective)**
- SITXHRM004 Recruit, Select and Induct Staff (Elective)
- **BSBRSK501** Manage Risk (Elective)
- BSBEBU501 Investigate and Design E-Business Solutions (Elective)
- SITXWHS002 Identify Hazards, Assess and Control Safety Risks (Elective)
- BSBWOR501 Manage Personal Work Priorities and Professional Development (Elective)
- **BSBMGT516** Facilitate Continuous Improvement (Elective)
- **SITXFIN002 Interpret Financial Information (Elective)**
- **BSBMKG401** Profile the Market (Elective)
- BSBADV507 Develop a Media Plan (Elective)

Course Pathways

After successful completion of this qualification, you could obtain positions such as:

Banquet/Function Manager Front Office Manager

Bar/Club Manager Kitchen/Hospitality Manager

Motel Manager Executive Housekeeper

Sous Chef Restaurant Manager

Course Fees

Tuition Fee: \$18,000 (\$3,000 per Term) Application fees: \$200 * Non-Refundable

Material Fees: \$100 Per term

2020 Term Dates Intake Dates

Term 1	13th Jan to 22nd Mar	13th Jan, 24th Feb
Term 2	6th Apr to 14th Jun	6th Apr., 18th May
Term 3	29th Jun to 6th Sep	29th Jun, 13th Jul
Term 4	21st Sep to 29th Nov	21st Sep, 16th Nov
Term 5	11th Jan '21 to 21st Mar '21	11th Jan '21, 8th Feb '21
Term 6	5th Apr '21 to 13th Jun '21	5th Apr '21, 24th May '21

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Australian College of Hospitality and Business Management