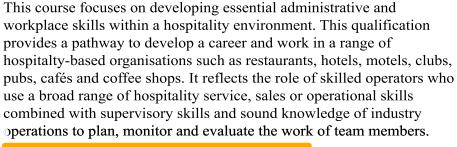
**National Code:SIT40416** 

# Certificate IV in Hospitality

**CRICOS Course Code: 098085B** 



## **Entry Requirements**

Must be 18 years of age on commencement

#### **Academic Requirements:**

- Successful completion of Year 12 or equivalent and /or above
- Pre-Training analysis might be required

#### **English Language (International Students):**

- IELTS 5.5 or higher with a minimum score of 5.0 in each band OR
- Equivalent (e.g. EAL/ESL, ISLPR, CSWE etc.) English language test scores; or assessed as equivalent

### **Course Structure**

- 6 Terms 78 weeks (including holidays), 60 contact weeks
- Requires Completing 21 Units of Competency (9 Core plus 12 Electives)
- **BSBDIV501 Manage Diversity in the Workplace (Core)**
- SITHIND004 Work Effectively in Hospitality Service (Core)
- **SITXCCS007** Enhance Customer Service Experiences (Core)
- **SITXCOM005 Manage Conflict (Core)**
- SITXFIN003 Manage Finances Within a Budget (Core)
- **SITXHRM001 Coach Others in Job Skills (Core)**
- **SITXHRM003** Lead and Manage People (Core)
- **SITXMGT001 Monitor Work Operations (Core)**
- SITXWHS003 Implement and Monitor Work Health and Safety **Practices (Core)**
- **SITHIND001 Use Hygienic Practices for Hospitality Service (Elective)**
- **BSBITU306 Design and Produce Business Documents (Elective)**
- **BSBITU311** Use Simple Relational Databases (Elective)
- BSBITU402 Develop and Use Complex Spreadsheets (Elective)
- **SITXEBS001 Use Social Media in a Business (Elective)**
- BSBSUS401 Implement and Monitor Environmentally Sustainable Work **Practices (Elective)**
- SITHIND002 Source and Use Information on the Hospitality Industry (Elective)
- **SITXCCS002 Provide Visitor Information (Elective)**
- **BSBITU401 Design and Develop Complex Text Documents (Elective)**
- **BSBLED401 Develop Teams and Individuals (Elective)**
- **BSBITS411 Maintain and Implement Digital Technology (Elective)**
- SITXEBS002 Develop, Implement and Monitor the Use of Social Media in a Business (Elective)



# **Course Pathways**

After successful completion of this qualification, you could obtain positions such as:

Assistant Manager Front Desk Supervisor

Team Leader Bar Supervisor Duty Manager

Assistant Tour Manager/Coordinator

## **Course Fees**

Tuition Fee: \$18,000 (\$3,000 per Term) Application fees: \$200 \* Non-Refundable

Material Fees: \$100 Per term

2020	Term Dates	Intake Dates
Term 1	13th Jan to 22nd Mar	13th Jan, 3rd Feb
Term 2	13th Jan to 22nd Mar	6th Apr, 4th May
Term 3	29th Jun to 6th Sep	29th Jun, 27th Jul
Term 4	21st Sep to29th Nov	21st Sep, 9th Nov
Term 5	llth Jan '21 to 21st Mar '21	11th Jan '21, 8th Feb '21
Term 6	11th Jan '71 to 71st Mar '71	5th Anr '71 3rd May

#### **Contact Us:**



+61 296671458



info@bic.edu.au



www.bic.edu.au



Australian College of Hospitality and Business Management