



Division of Australian English Colleges Pty Ltd

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Complaints and Appeals Form				
Name:			Date:	
Mobile:	Email Address:			
Address:			Suburb:	
Please indicate which of the following applies to you:				
☐ Prospective student	☐ Past student ☐ Partne		er Organization	
☐ Current student	☐ Workplace or Emp	ployer		
Please indicate if you are lodging a complaint, appeal or an assessment appeal.				
☐ Complaint ☐ Assessment Appeal				
☐ Appeal (unrelated to assessment) ☐ Finance				
Please outline the reasons for your complaint or appeal in as much detail as possible. You may attach additional pages				
and supporting information as needed.				
For complaints and appeals NOT related to assessment, please complete the following.				
Please make any suggestions you have to resolve this issue.				
Are there particular staff members of the college who may need be involved in the investigation of this complaint or appeal and in what way?				
For assessment appeals, please complete the following.				
Which unit and/or task is this appeal in relation to?				
Student to Complete		BIC OFFICE USE ONLY		
Print Name: Signat	ure:	Print Name:		Signature:
Date: / /		Received Date: / /		

Please return this form to the address below

G03, 247 King St., Mascot Sydney NSW 2020 Australia