

Australian College of Hospitality & Business Management

ABN 72 606 814 019

RTO Code: 45215 CRICOS Provider Code: 03630A Campus Location: G03, 247 King St., Mascot Sydney

NSW 2020 Australia

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Complaints and Appeals Form							
Name:				Date:			
Mobile:		Email Address:					
Address:				S	Suburb:		
Please indicate which of the following applies to you:							
☐ Prospective student ☐ Past student				☐ Partner Organization			
☐ Current student ☐ Workplace or Employer				☐ Other			
Please indicate if you are lodging a complaint, appeal or an assessment appeal.							
☐ Complaint ☐ Assessment Appeal							
☐ Appeal (unrelated to assessment) ☐ Finance Assistance (\$50/instalment of Admin fee applied)							
Please outline the reasons for your complaint or appeal in as much detail as possible. You may attach additional pages and supporting information as needed.							
For complaints and appeals NOT related to assessment, please complete the following.							
Please make any suggestions you have to resolve this issue.							
Are there particular staff members of the college who may need be involved in the investigation of this complaint or appeal and in what way?							
For assessment appeals, please complete the following.							
Which unit and/or task is this appeal in relation to?							
Student to Complete			BIC OFFICE USE ONLY				
Print Name:	Signatu	re:	Print Name:			Signature:	
Date: / /			Received Date: /	/ /			

Please return this form to the address below

G03, 247 King St., Mascot Sydney NSW 2020 Australia