

Adarsh Dominic, Data Engineer

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LINKS

[LinkedIN](#)

PROFILE

Results-driven Data Engineer with a master's in Big Data Technologies and 2+ years of experience in data engineering and customer management. Proficient in Python, SQL, and tools like Spark, Kafka, and Airflow. Skilled in building ETL pipelines, managing data warehouses, and creating BI reports. Adept at analyzing customer behavior and mitigating fraud. Currently completing Data Engineering certification. Right to work in the UK.

EDUCATION

Jun 2022 — Jul 2023	MSc in Big Data Technologies, University Of East London <i>Grade: 2.1</i> <ul style="list-style-type: none">Thesis: Predicting credit card fraudulent transactions using machine learning.	City of London,
May 2019 — Sep 2021	Master of Computer Applications, CMR Institute of Technology <i>CGPA: 7.9</i> <ul style="list-style-type: none">Thesis: Movie recommendation system using collaborative filtering.	Bengaluru

EMPLOYMENT HISTORY

Nov 2024	Customer Service Manager, Coral's Entain Groups <ul style="list-style-type: none">Manage operations at the UK's busiest bookmaking shop, serving 400+ customers daily.Analyze customer behaviour and spending trends to enhance engagement and retention.Drive team performance and ensure high satisfaction levels.Undergoing training for Marketplace Manager role.	City of London
Feb 2021 — Aug 2021	Python Developer Intern, Cobian Software Solutions <ul style="list-style-type: none">Built web applications using Django framework.Collaborated with cross-functional teams to deliver scalable solutions.	Bengaluru
Jul 2017 — Apr 2018	Customer Relationship Officer, H G S (Amazon Process) <ul style="list-style-type: none">Achieved 94% positive feedback by resolving customer issues efficiently.Verified accounts and analyzed behaviour to identify fraudulent activity.Supported team operations during peak periods.	Mysore

CERTIFICATIONS

- Python for Data Science and AI** | Coursera | Oct 2024
- Python Project for Data Engineering** | Coursera | Nov 2024
- Relational Databases Essentials** | Coursera | Dec 2024
- Databases and SQL for Data Science** | Coursera | Dec 2024
- Linux Commands & Shell Scripting Essentials** | Coursera | Jan 2025
- Data Engineering Certification** | Coursera | Ongoing

SKILLS

- Data Engineering:** Python, SQL, Spark, Kafka, Airflow, Data Warehousing, ETL, BI Reporting
- Database Management:** RDBMS, NoSQL
- Tools:** Machine Learning, Cloud Computing, Django
- Soft Skills:** Leadership, Communication, Problem Solving, Project Management

EXTRA-CURRICULAR ACTIVITIES

- Reading Books**
- Gym**
- Football**
- Listening to Podcasts and Audiobooks**