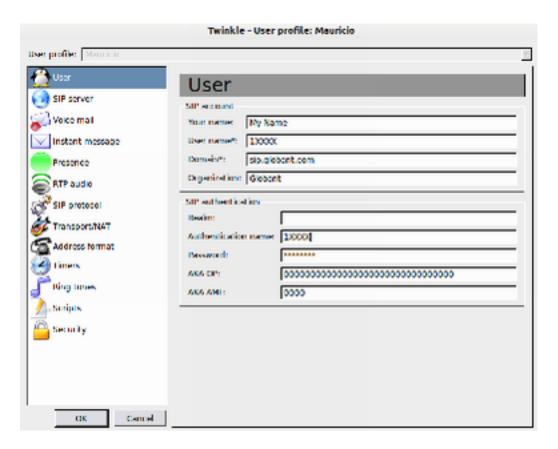
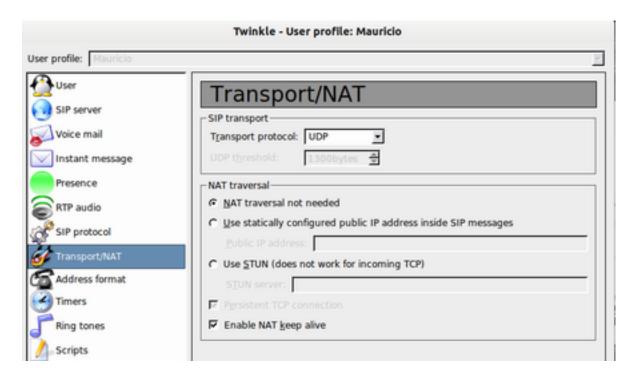
How to configure your softphone for our new telephony platform in Ubuntu 12.04 using Twinkle

1. Open Twinkle and access "Edit" >> "User Profile..."



- 2. Now modify the following parameters:
  - a. User name: replace phoneXXXX with 1XXXX (for Argentina) or 2XXXX (for USA) or 3XXXX (for Uruguay) or 4XXXX (for Colombia).. ie.: phone2233 is replaced by 12233.
  - b. Domain: replace "pbx.globant.com" with "sip.globant.com"
  - c: Authentication name: enter the same as in User Name.
  - d. Password: you don't have to modify your password. It is still the same one.

3. Then, access the "Transport/NAT" tab in the left and select "UDP" for "Transport Protocol".



4. Finally, we need to access the "RTP Audio" tab, and uncheck "Voice activity detection" and "Noise reduction".

