



ADDISON HANNA

BUSINESS MANAGER

PROFESSIONAL SUMMARY

Accomplished business manager with a strong background in healthcare, HR, and operational management. Experienced in streamlining processes, ensuring compliance, and leading teams effectively. Proficient in leveraging data and analytics for better decision-making. Dedicated to innovation, continuous growth and education, and delivering top-notch care and client satisfaction.

WORK EXPERIENCE

Greenville Outdoor Lighting

2022 - PRESENT

Owner / Operator

- Developed and nurtured lasting customer relationships by projecting professional corporate image and responding quickly to logistical and scheduling issues.
- Oversaw business budget planning and administration, accounting functions, and purchasing to handle financial needs.

Wal-Mart Pharmacy

2022 - PRESENT

Certified Pharmacy Technician

- Calculated dosage, filled prescriptions, and prepared prescription labels with absolute accuracy.
- Consulted with insurance company representatives to complete claims processing, resolve concerns, and reconcile payments.
- Utilize reporting software to manage inventory, reconcile insurance claims, and manage patient information

Boone Hall Plantation and Gardens

2021-2022

Assistant Manager

- Supervised a diverse team, overseeing daily and long-term tasks in English and Spanish.
- Established and enforced standardized operating procedures (SOPs) to maintain consistency in operations.

Sonepar USA

2018-2019

Human Resource Specialist

- Managed benefits package for 17,500 employees and dependents, utilizing MS Excel/Office for reporting and auditing.
- Revamped monthly billing process for 15 benet vendors by modifying reports, updating SOPs, and training 30 staff members on changes.

VOLUNTEERING

Duncan, SC

First Responder

I serve my community by volunteering at the Glassy Mountain Fire Department in Duncan, South Carolina. High pressure situations help teach me about prioritizing tasks, effective communication, and adaptability.

CONTACT

📞 610-301-3893

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📍 Travelers Rest, SC 29690

EDUCATION

ALVERNIA UNIVERSITY

Bachelor of Science in Business Management
Graduated 2016

TRIDENT TECHNICAL COLLEGE

Associate of Science in Horticulture
Graduated 2020

NORTH GREENVILLE UNIVERSITY

*Science Coursework: Microbiology,
Chemistry, Human Anatomy & Physiology*
2022-Current

SOFTWARE SKILLS

- MS Office (Excel, OneDrive, Access, Word)
- Analytics (Tableau, Google Analytics)
- CRM Software (Salesforce, Zendesk)

MANAGEMENT SKILLS

- Team-building, Mentoring, Conflict Resolution
- Scheduling, Ordering, Payroll Administration
- Recruiting, Hiring, Training, Coaching, Firing
- Insurance Verification, Claims Administration
- Privacy, HIPAA, Regulations, Compliance
- Workflow Optimization, Time Management

REFERENCES

Available Upon Request