S.N.	As a	I want	Feature	so that I can	Acceptance Criteria 1	Acceptance Criteria 2	Acceptance Criteria 3
			User Story				
1	Main Admin	to approve/reject court registrations	court management	ensure only verified courts are listed	I can see pending court registrations	I can approve or reject them	Approved courts appear in player portal
2	Main Admin	to manage platform-wide users	User management	monitor all users	I can view list of all users	I can suspend/activate accounts	I can filter users by role
3	Main Admin	to track revenue from all courts	Analytics dashboard	evaluate business performance	I can view total revenue	I can see court-wise revenue	I can export reports
4	Main Admin	to manage platform subscriptions	Subscription plans	monetize the platform	I can define subscription tiers	court owners can purchase plans	Expired subscriptions restrict access
5	Main Admin	to create promotional campaigns	Promotions	boost user engagement	I can define discounts	I can set duration and court eligibility	Players see active promotions at checkout
6	Main Admin	to generate reports	Reporting	review overall activity	I can generate booking reports	Reports can be filtered by date and court	Reports can be exported (CSV/PDF)
7	Main Admin	to send global notifications	Announcement system	inform all users	I can create announcements	Users receive email/app notifications	Notifications appear in dashboards
8	Main Admin	to manage support tickets	Support desk	resolve user issues	I can view tickets by status	I can assign to support staff	I can close tickets when resolved
9	Main Admin	to manage court categories	Categorization	organize courts	I can add categories (e.g., indoor/outdoor)	I can edit or delete categories	Players can filter by categories
10	Court Owner	to register my court	court registration	start accepting bookings	I can submit court details	I can upload documents/images	I get notified once approved
11	Court Owner	to add courts	Court management	let players book specific courts	I can add court name & capacity	I can set pricing & availability	Court appears in booking calendar
12	Court Owner	to add court managers	Staff management	delegate daily operations	I can invite managers	I can assign permissions	I can remove managers anytime
13	Court Owner	to view bookings	Booking overview	monitor court usage	I can see daily booking list	I can filter by court	I can export booking data
14	Court Owner	to set dynamic pricing	Pricing rules	adjust peak/off-peak rates	I can define time ranges	I can set different prices	Prices update in player portal
15	Court Owner	to manage cancellations	Cancellation policy	reduce no-shows	I can set cancellation deadlines	Refunds apply as per policy	Players see policy before booking
16	Court Owner	to track earnings	Revenue dashboard	manage finances	I can see total earnings	I can filter by period	I can download invoices
17	Court Owner	to message players	Communication	improve customer service	I can send booking updates	I can send promotional messages	Players receive notifications
18	Court Owner	to block off time slots	Schedule management	close court for events	I can mark courts unavailable	Blocked slots don't appear in search	Managers are notified automatically
19	Court Owner	to view player ratings	Feedback system	improve court services	I can see player reviews	I can reply to feedback	I can report abusive reviews
20	Court Manager	to manage bookings	Booking approval	confirm/reschedule bookings	I can see list of bookings	I can reschedule or cancel	Notifications are sent to players
21	Court Manager	to check daily schedule	Calendar view	prepare for the day	I can view all bookings in calendar	I can switch by court/day/week	I can print the schedule
22	Court Manager	to handle walk-in bookings	Walk-in booking	serve offline players	I can create a manual booking	I can assign it to a player or guest	Payment is recorded manually
23	Court Manager	to check player details	Player info	identify customers	I can view player contact info	I can view booking history	I can update notes about the player
24	Court Manager	to mark no-shows	Attendance	keep records	I can mark absent players	System updates statistics	Owner can view no-show reports
25	Court Manager	to manage payments	Payment tracking	settle transactions	I can confirm cash payments	I can check online payment status	Receipts can be generated
26	Court Manager	to send reminders	Reminder system	reduce cancellations	I can send SMS/email reminders	I can send reminders in bulk	Players get notified instantly
27	Court Manager	to view upcoming events	Matchmaking calendar	prepare for organized games	I can see all match events	I can view number of players joined	I can update status if canceled
28	Court Manager	to assist matchmaking	Match support	help players find games	I can recommend open events	I can assign courts for matches	Players get confirmation
29	Court Manager	to manage equipment rentals	Equipment management	track court gear	I can log rented items	I can mark returns	I can charge penalties for damage
30	Player	to register/login	Authentication	access the app	I can sign up via email/phone	I can log in securely	I can reset password if forgotten
31	Player	to update profile	Profile management	personalize my account	I can update personal info	I can upload profile picture	I can set preferences
32	Player	to search courts	Search & filter	find available courts easily	I can search by location	I can filter by date/time	I can filter by price/rating
33	Player	to view court details	court profile	compare options	I can see court info	I can view available courts	I can see ratings & reviews
34	Player	to book a court	Booking system	reserve my play time	I can select court & time	I can pay securely online or offline	I get confirmation & receipt
35	Player	to cancel bookings	to cancel bookings	manage my schedule	I can cancel before cutoff	Refund applies as per policy	I get cancellation confirmation
36	Player	to create a match event	Matchmaking	invite other players	I can create a match	I can set number of players needed	Match appears in open events list
37	Player	to join a match event	Match participation	play with others	I can browse open matches	I can join if slots available	I get confirmation instantly
38	Player	to see my bookings	Booking history	track upcoming games	I can see confirmed bookings	I can view past bookings	I can cancel within allowed time
39	Player	to rate courts	Review system	share my experience	I can give star rating	I can write a review	My review is visible publicly
40	Player	to rate other players	Sportsmanship rating	encourage fair play	I can rate teammates	I can report misconduct	Ratings affect player profiles
41	Player	to get notifications	Notification system	stay updated	I get confirmation notifications	I get reminders before matches	I get cancellation alerts
42	Player	to add friends	Friends system	team up easily	I can send friend requests	I can accept/reject requests	I can view friend list
43	Player	to join teams	Team creation	play with fixed groups	I can create a team	I can invite friends	I can register team for matches
44	Player	to view stats	Player dashboard	track my performance	I can see games played	I can see win/loss ratio	I can view total bookings
45	Player	to earn loyalty points	Rewards	save money	I can earn points per booking	I can redeem points for discounts	I can track points balance
46	Player	to share bookings	Social sharing	invite friends easily	I can share booking link	Friends can join via link	I get notified if they join
47	Player	to recover password	Password reset	regain account access	I can request password reset	I get reset email/SMS	I can set a new password
48	Player	to contact support	Help & support	resolve my issues	I can open support ticket	I can track ticket status	I get notified when resolved