SVKM's NMIMS

School of Technology Management & Engineering

A.Y. 2023 - 24

Course: Database Management Systems

Project Report

Program	BTECH AIDS	
Semester	SEM-IV	
Name of the Project:	AIRLINE RESERVATI	ON SYSTEM
Details of Project Members		
Batch	Roll No.	Name
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Project Report

Airline Reservation System

By

A020, A024, A034, A037

Course: DBMS

AY: 2023-24

Table of Contents

Sr no.	Topic	Page no.
1	Storyline	4
2	Components of Database Design	4
3	Entity Relationship Diagram	5
4	Relational Model	6
5	Normalization	7
6	SQL Queries	7-21
7	Learning from the Project	22

8	Project Demonstration	
9	Self-learning beyond classroom	
10	Learning from the project	
8	Challenges faced	
9	Conclusion	

1) Storyline

An airline reservation system is the backbone of modern travel, facilitating seamless booking, itinerary management, and flight tracking. It must provide user-friendly interfaces, robust security measures, real-time data synchronization, and seamless integration with third-party services to ensure a convenient and reliable travel experience for passengers and airlines.

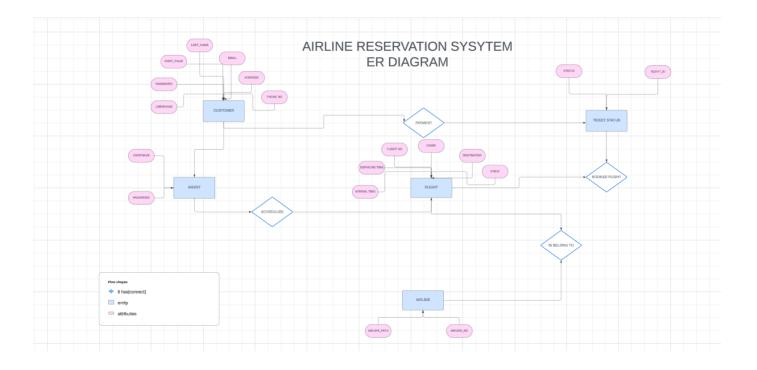
2) Components of Database Design

Relationships involve Customers booking Tickets (1:N), Flights having multiple Tickets (1:N), Tickets being associated with Customers (N:1) and Flights (N:1), and Admins logging Flights (1:N). Mandatory participation exists for Customers-Flights and Admins-Flights relationships.

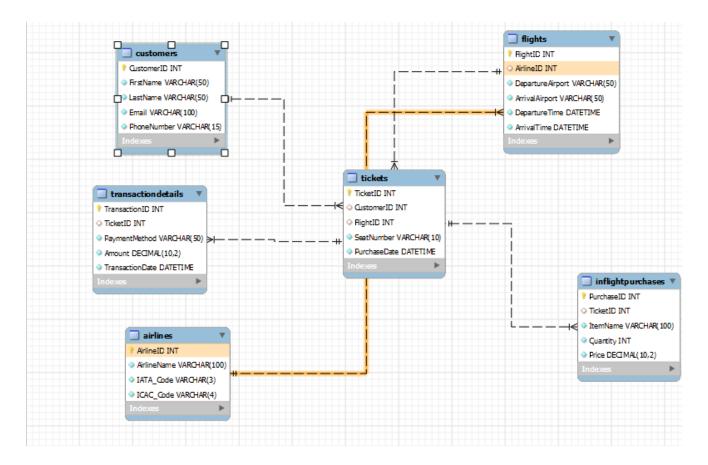
Entities	Attributes
	Customer_id
	Username
	First_Name
Customer	Last_Name
	Email
	Address
	Phone_number
Tickets	Ticket id
	Customer id
	Filght id
	Seatnumber
	Purchase date
Flights	Flight_no
	Origin
	Destination
	Depature_time
	Arrival_time
	Price
Transaction details	Transaction details id
	Ticket id
	Payment method
	Amount
	transactiondate

Inflightpurchases	Purchase id Ticket id
Airlines	Airline id
	Airline name

3) Entity Relationship Diagram



4) Relational Model



5) Normalization

1. First Normal Form (1NF)

Each table has a primary key: All tables (Customers, Airlines, Flights, Tickets, InFlightPurchases, TransactionDetails) have a primary key defined.

No repeating groups or arrays: The schema does not include any repeating groups or arrays, which are not supported in relational databases.

Each column contains atomic (indivisible) values: All columns contain atomic values, ensuring that each cell in the table contains a single value.

2. Second Normal Form (2NF)

All non-key attributes are fully functionally dependent on the primary key: In all tables, non-key attributes are dependent on the primary key. For example, in the Tickets table, SeatNumber, PurchaseDate, and other attributes are dependent on TicketID.

3. Third Normal Form (3NF)

No transitive dependencies of non-key attributes on the primary key: The schema does not have any transitive dependencies. Each non-key attribute is directly dependent on the primary key, and there are no indirect dependencies through other non-key attributes.

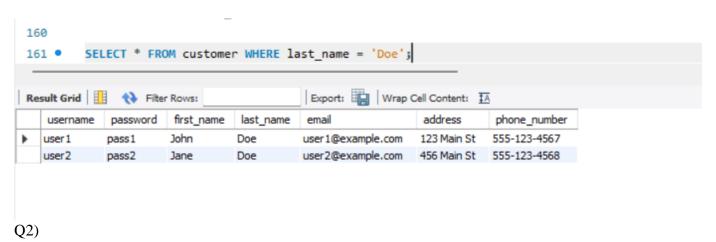
Boyce-Codd Normal Form (BCNF)

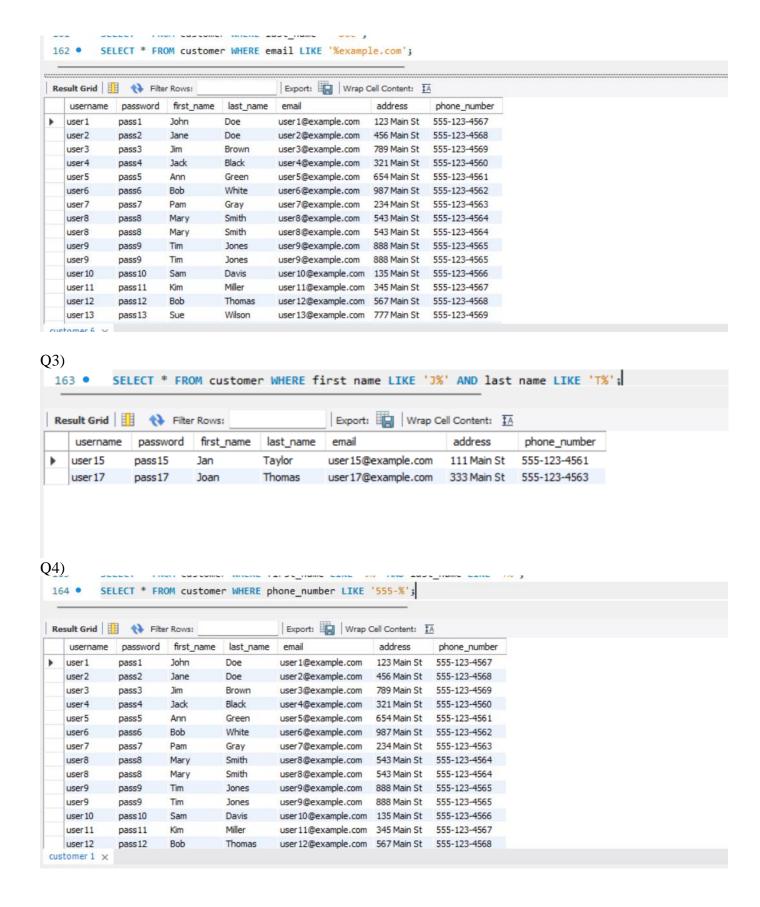
Every determinant is a candidate key: In all tables, every determinant (the set of attributes that determine a non-key attribute) is a candidate key. For example, in the InFlightPurchases table, TicketID determines ItemName, Quantity, and Price, and TicketID is a candidate key.

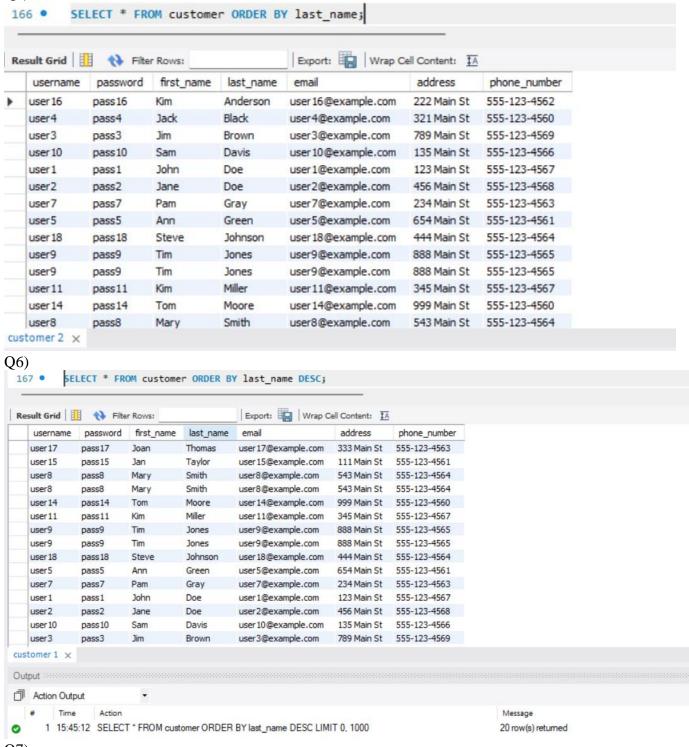
No non-trivial functional dependencies that violate BCNF: The schema does not have any non-trivial functional dependencies that violate BCNF.

6) SQL Queries

Q1)

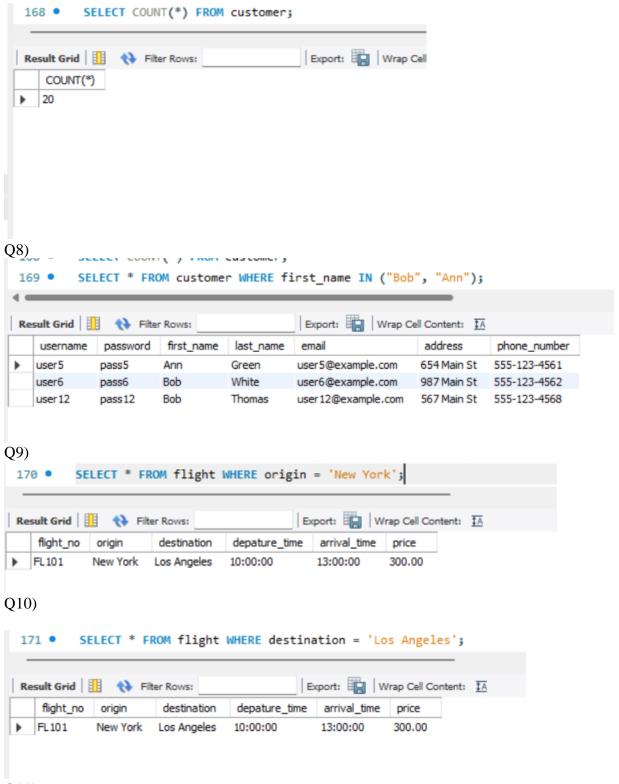




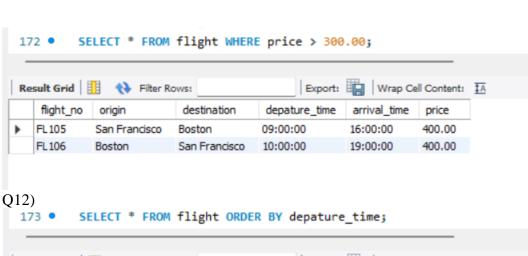


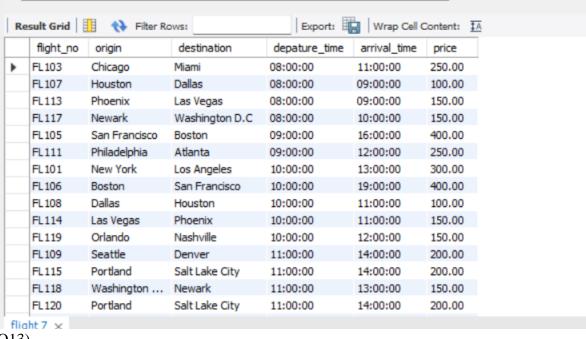
Q7)

Q5)



Q11)





Q13)

174 • SELECT * FROM flight ORDER BY price DESC;

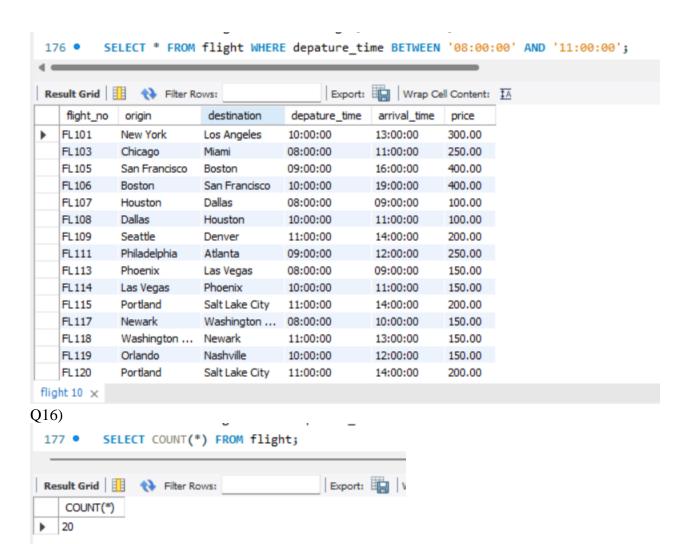
flight_no	origin	destination	depature_time	arrival_time	price
FL105	San Francisco	Boston	09:00:00	16:00:00	400.00
FL106	Boston	San Francisco	10:00:00	19:00:00	400.00
FL101	New York	Los Angeles	10:00:00	13:00:00	300.00
FL102	Los Angeles	New York	14:00:00	17:00:00	300.00
FL103	Chicago	Miami	08:00:00	11:00:00	250.00
FL104	Miami	Chicago	12:00:00	15:00:00	250.00
FL111	Philadelphia	Atlanta	09:00:00	12:00:00	250.00
FL112	Atlanta	Philadelphia	13:00:00	16:00:00	250.00
FL109	Seattle	Denver	11:00:00	14:00:00	200.00
FL110	Denver	Seattle	15:00:00	18:00:00	200.00
FL115	Portland	Salt Lake City	11:00:00	14:00:00	200.00
FL116	Salt Lake City	Portland	15:00:00	18:00:00	200.00
FL120	Portland	Salt Lake City	11:00:00	14:00:00	200.00
FL113	Phoenix	Las Vegas	08:00:00	09:00:00	150.00
FL114	Las Vegas	Phoenix	10:00:00	11:00:00	150.00

Q14)

175 • SELECT * FROM flight ORDER BY origin, destination;

flight_no	origin	destination	depature_time	arrival_time	price
FL112	Atlanta	Philadelphia	13:00:00	16:00:00	250.00
FL106	Boston	San Francisco	10:00:00	19:00:00	400.00
FL103	Chicago	Miami	08:00:00	11:00:00	250.00
FL108	Dallas	Houston	10:00:00	11:00:00	100.00
FL110	Denver	Seattle	15:00:00	18:00:00	200.00
FL107	Houston	Dallas	08:00:00	09:00:00	100.00
FL114	Las Vegas	Phoenix	10:00:00	11:00:00	150.00
FL102	Los Angeles	New York	14:00:00	17:00:00	300.00
FL104	Miami	Chicago	12:00:00	15:00:00	250.00
FL101	New York	Los Angeles	10:00:00	13:00:00	300.00
FL117	Newark	Washington	08:00:00	10:00:00	150.00
FL119	Orlando	Nashville	10:00:00	12:00:00	150.00
FL111	Philadelphia	Atlanta	09:00:00	12:00:00	250.00
FL113	Phoenix	Las Vegas	08:00:00	09:00:00	150.00
FL115	Portland	Salt Lake City	11:00:00	14:00:00	200.00

Q15)



Q17)

SELECT flight_no, origin, destination, TIME_FORMAT(depature_time, '%H:%i'), TIME_FORMAT(arrival_time, '%H:%i'), price FROM flight; Export: Wrap Cell Content: IA flight_no origin destination ▶ FL101 New York Los Angeles 10:00 13:00 300.00 FL102 Los Angeles New York 17:00 14:00 300.00 FL103 08:00 11:00 250.00 Chicago FL104 Miami 12:00 15:00 Chicago 250.00 FL105 San Francisco Boston 09:00 16:00 400.00 FL106 Boston San Francisco 10:00 19:00 400.00 FL107 Houston Dallas 08:00 09:00 100.00 FL108 Dallas Houston 10:00 11:00 100.00 FL109 Seattle 11:00 14:00 200.00 Denver FL110 Denver Seattle 15:00 18:00 200.00 FL111 Philadelphia Atlanta 09:00 12:00 250.00 Philadelphia 13:00 FL112 Atlanta 16:00 250.00 FL113 Phoenix Las Vegas 08:00 09:00 150.00 Phoenix FL114 Las Vegas 10:00 11:00 150.00 FL115 Portland Salt Lake City 11:00 14:00 200.00

Q18)

- 180 SELECT * FROM flight
- 181 LEFT JOIN ticket_status ON 1 = 1
- 182 WHERE flight.price > 300 AND ticket_status.status = 'closed';

183

Result	t Grid	Filter Ro	WS:	Export:	Wrap Cel	Content:	<u>‡A</u>	
fli	ight_no	origin	destination	depature_time	arrival_time	price	ticket_id	status
FL	106	Boston	San Francisco	10:00:00	19:00:00	400.00	3	dosed
FL	105	San Francisco	Boston	09:00:00	16:00:00	400.00	3	dosed
FL	106	Boston	San Francisco	10:00:00	19:00:00	400.00	3	dosed
FL	105	San Francisco	Boston	09:00:00	16:00:00	400.00	3	dosed
FL	106	Boston	San Francisco	10:00:00	19:00:00	400.00	3	dosed
FL	105	San Francisco	Boston	09:00:00	16:00:00	400.00	3	dosed
FL	106	Boston	San Francisco	10:00:00	19:00:00	400.00	3	dosed
FL	105	San Francisco	Boston	09:00:00	16:00:00	400.00	3	dosed
FL	106	Boston	San Francisco	10:00:00	19:00:00	400.00	3	dosed
FL	105	San Francisco	Boston	09:00:00	16:00:00	400.00	3	dosed
FL	106	Boston	San Francisco	10:00:00	19:00:00	400.00	3	dosed
FL	105	San Francisco	Boston	09:00:00	16:00:00	400.00	3	dosed
FL	106	Boston	San Francisco	10:00:00	19:00:00	400.00	3	dosed
FL	105	San Francisco	Boston	09:00:00	16:00:00	400.00	3	dosed
FL	106	Boston	San Francisco	10:00:00	19:00:00	400.00	3	dosed
Dagult	14							

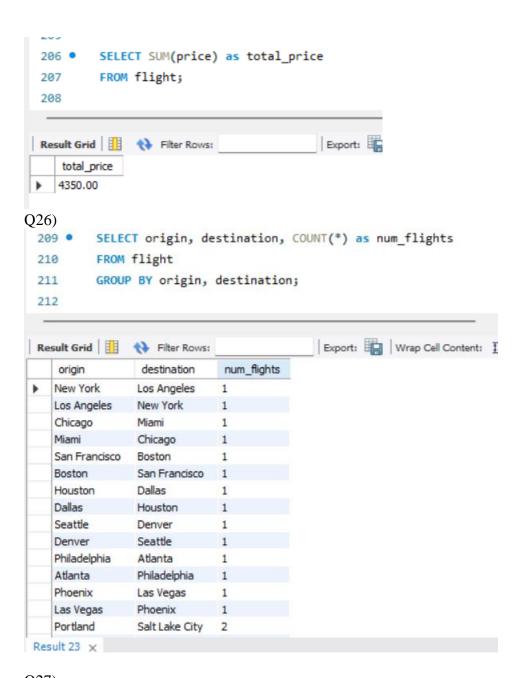
Q19)

```
184 •
             SELECT * FROM flight
             LEFT JOIN ticket status ON 1 = 1
  185
             WHERE flight.origin = 'New York' AND flight.destination = 'Los Angeles';
  186
  187
  Export: Wrap Cell Content: IA
      flight_no
                origin
                            destination
                                          depature_time
                                                          arrival_time
                                                                       price
                                                                                 ticket_id
                                                                                           status
     FL101
                New York
                           Los Angeles
                                          10:00:00
                                                         13:00:00
                                                                       300.00
                                                                                19
                                                                                           transferred
     FL101
                New York
                           Los Angeles
                                         10:00:00
                                                         13:00:00
                                                                       300.00
                                                                                18
                                                                                           cancelled
     FL101
                New York
                           Los Angeles
                                          10:00:00
                                                         13:00:00
                                                                       300.00
                                                                                17
                                                                                           incomplete
     FL101
                New York
                           Los Angeles
                                         10:00:00
                                                         13:00:00
                                                                       300.00
                                                                                          postponed
                                                                                16
     FL101
                New York
                           Los Angeles
                                         10:00:00
                                                                       300.00
                                                                                15
                                                                                           failed
                                                         13:00:00
     FL101
                New York
                           Los Angeles
                                         10:00:00
                                                         13:00:00
                                                                       300.00
                                                                                14
                                                                                           not done
     FL101
                New York
                           Los Angeles
                                         10:00:00
                                                         13:00:00
                                                                       300.00
                                                                                13
                                                                                           suspended
                                                                                           invalid
     FL101
                New York
                           Los Angeles
                                         10:00:00
                                                         13:00:00
                                                                       300.00
                                                                                12
     FL101
                New York
                           Los Angeles
                                         10:00:00
                                                         13:00:00
                                                                       300.00
                                                                                11
                                                                                           duplicate
     FL101
                New York
                           Los Angeles
                                         10:00:00
                                                         13:00:00
                                                                       300.00
                                                                                10
                                                                                          resolved
                New York
                                                                                9
                                                                                           escalated
     FL101
                           Los Angeles
                                         10:00:00
                                                         13:00:00
                                                                       300.00
     FL101
                New York
                           Los Angeles
                                         10:00:00
                                                         13:00:00
                                                                       300.00
                                                                                8
                                                                                          reopened
                New York
                           Los Angeles
                                                                                           assigned
     FL101
                                         10:00:00
                                                         13:00:00
                                                                       300.00
     FL101
                New York
                           Los Angeles
                                         10:00:00
                                                         13:00:00
                                                                       300.00
                                                                                6
                                                                                           solved
                           Los Angeles
     FL101
                New York
                                         10:00:00
                                                         13:00:00
                                                                       300.00
                                                                                5
                                                                                           on hold
Q20)
             SELECT * FROM flight
  188 •
             LEFT JOIN ticket status ON 1 = 1;
  189
  190
  Export: Wrap Cell Content: TA
                                                                                            Fetch rows:
      flight no
                 origin
                             destination
                                          depature time
                                                          arrival time
                                                                                 ticket id
                                                                                            status
                                                                        price
                                                                                           transferred
     FL101
                New York
                            Los Angeles
                                          10:00:00
                                                          13:00:00
                                                                       300.00
                                                                                 19
                                                                                           cancelled
      FL101
                New York
                            Los Angeles
                                          10:00:00
                                                          13:00:00
                                                                       300.00
                                                                                 18
                                                                                 17
      FL101
                New York
                            Los Angeles
                                          10:00:00
                                                          13:00:00
                                                                       300.00
                                                                                           incomplete
                                          10:00:00
                                                                       300.00
                                                                                           postponed
      FL101
                New York
                            Los Angeles
                                                          13:00:00
                                                                                 16
      FL101
                New York
                            Los Angeles
                                          10:00:00
                                                          13:00:00
                                                                       300.00
                                                                                 15
                                                                                           failed
                            Los Angeles
      FL101
                New York
                                          10:00:00
                                                          13:00:00
                                                                       300.00
                                                                                 14
                                                                                           not done
      FL101
                New York
                            Los Angeles
                                          10:00:00
                                                          13:00:00
                                                                       300.00
                                                                                 13
                                                                                           suspended
                                                                                           invalid
      FL101
                New York
                            Los Angeles
                                          10:00:00
                                                          13:00:00
                                                                       300.00
                                                                                 12
      FL101
                New York
                            Los Angeles
                                          10:00:00
                                                          13:00:00
                                                                       300.00
                                                                                           duplicate
                                                                                 11
      FL101
                New York
                            Los Angeles
                                          10:00:00
                                                          13:00:00
                                                                       300.00
                                                                                 10
                                                                                           resolved
      FL101
                New York
                            Los Angeles
                                          10:00:00
                                                          13:00:00
                                                                       300.00
                                                                                 9
                                                                                           escalated
      FL101
                New York
                            Los Angeles
                                          10:00:00
                                                          13:00:00
                                                                       300.00
                                                                                 8
                                                                                           reopened
      FL101
                New York
                            Los Angeles
                                          10:00:00
                                                                                 7
                                                                                           assigned
                                                          13:00:00
                                                                       300.00
                                                                                           solved
      FL101
                New York
                            Los Angeles
                                          10:00:00
                                                          13:00:00
                                                                       300.00
                                                                                 6
     FL101
                New York
                            Los Angeles
                                          10:00:00
                                                                                 5
                                                                                           on hold
                                                          13:00:00
                                                                       300.00
  Result 16 ×
```

```
Q21)
          SELECT * FROM ticket_status WHERE status IN ('closed', 'solved');
 192
                                        Export: Wrap Cell Content: IA
 ticket_id status
            dosed
            solved
    3
            dosed
            solved
            dosed
    3
            solved
    6
    3
            dosed
            solved
    6
            dosed
    3
            solved
    6
            dosed
    6
            solved
            dosed
            solved
    6
    3
            dosed
Q22)
  193 •
           SELECT * FROM ticket_status;
                                             Export: Wrap
ticket id
              status
 ١
    1
             open
             in progress
             dosed
             pending
             on hold
             solved
    6
             assigned
    8
             reopened
             escalated
     10
             resolved
             duplicate
    11
             invalid
    12
     13
             suspended
             not done
    14
             failed
 ticket_status 18 🗙
Q23)
```

```
SELECT origin, destination, COUNT(*) as num_flights
 198 •
           FROM flight
 199
           GROUP BY origin, destination
 200
 201
           ORDER BY num_flights DESC;
  202
 Result Grid
                                               Export: Wrap Cell Content: IA
                 Filter Rows:
                                num_flights
     origin
                  destination
    Portland
                  Salt Lake City
    New York
                  Los Angeles
                               1
    Los Angeles
                  New York
                                1
    Chicago
                  Miami
    Miami
                  Chicago
                                1
    San Francisco
                  Boston
                  San Francisco
    Boston
                                1
    Houston
                  Dallas
                                1
    Dallas
                  Houston
                                1
    Seattle
                  Denver
    Denver
                  Seattle
                                1
    Philadelphia
                  Atlanta
                                1
    Atlanta
                  Philadelphia
                                1
    Phoenix
                  Las Vegas
                               1
    Las Vegas
                  Phoenix
                                1
 Result 20 ×
Q24)
           SELECT AVG(TIME_TO_SEC(depature_time) / 60) as avg_depature_time_min
  203 •
  204
           FROM flight;
  205
                                              Export: Wrap Cell Content: IA
  avg_depature_time_min
 639.00000000
```

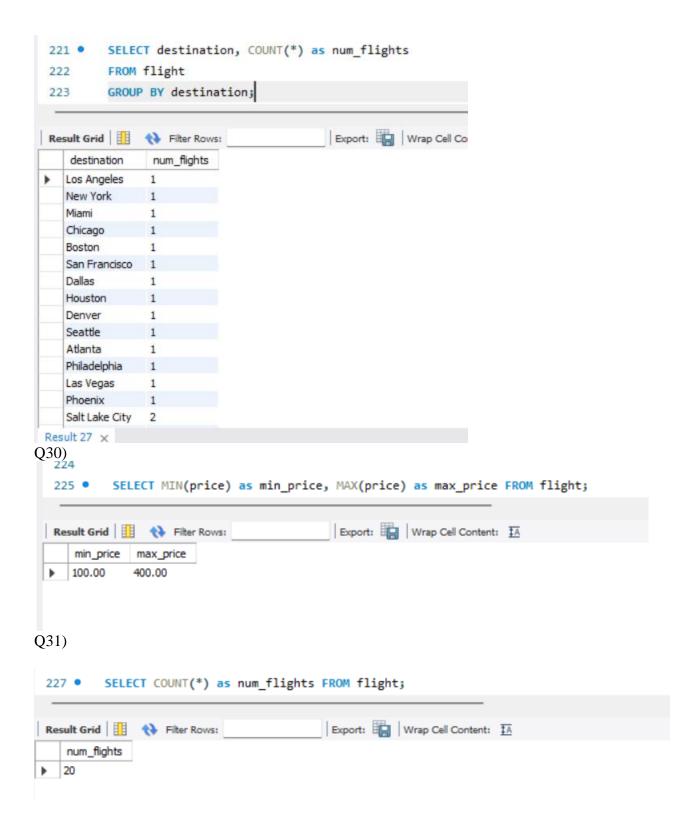
Q25)



Q27)

```
SELECT origin, COUNT(*) as num_flights
  213 •
            FROM flight
  214
            GROUP BY origin;
  215
  216
  Result Grid
                   Filter Rows:
                                                   Export: Wrap Cell Content:
      origin
                    num_flights
     New York
                    1
     Los Angeles
                    1
     Chicago
                    1
     Miami
     San Francisco
     Boston
                    1
     Houston
                    1
     Dallas
                    1
     Seattle
                    1
     Denver
                    1
     Philadelphia
     Atlanta
     Phoenix
                    1
     Las Vegas
                    1
     Portland
                    2
28)
            SELECT destination, AVG(price) as avg_price
  217 •
            FROM flight
  218
            GROUP BY destination;
  219
                                                  Export: Wrap Cell Content: IA
 Result Grid
                   Filter Rows:
     destination
                    avg_price
    Los Angeles
                   300.000000
     New York
                   300.000000
     Miami
                   250.000000
     Chicago
                   250.000000
     Boston
                   400.000000
     San Francisco
                   400.000000
     Dallas
                   100.000000
     Houston
                   100.000000
     Denver
                   200.000000
     Seattle
                   200.000000
     Atlanta
                   250.000000
     Philadelphia
                   250.000000
                   150.000000
    Las Vegas
                   150.000000
     Phoenix
    Calt Lake City
                   200 000000
```

Q29)



Q32)

