User Guide: Switching Device Versions with the Pintura Tool

Welcome to the Pintura Device Version Switcher!

This tool helps you easily switch your device between **China Version** and **International Version** with just a few taps. Whether you're scanning for devices or switching versions, we've got you covered. Follow the steps below to get started!

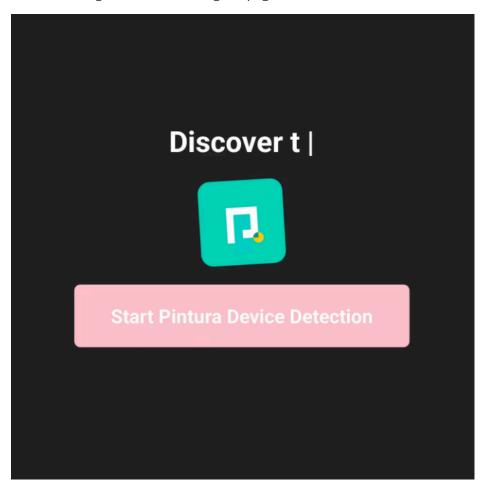
Please make sure that you have completed the network configuration operation on the Pintura Life app and that the configuration was successful.

What You'll Need

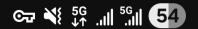
- A smartphone with the Pintura app installed.
- A stable Wi-Fi.
- The Pintura device must be connected to the same wiFi network as your phone.

Step 1: Launch the App

1. Open the version switching tool. After entering the page, click the "Start Pintura Device Detection" button.



1. You'll land on the screen, as shown below:



Home \leftarrow

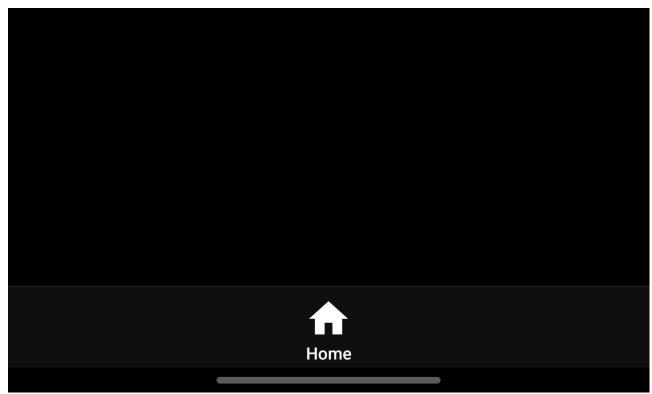
已知设备IP: 请输入设备IP

Local IP: 172.19.0.1

Subnet Mask: 255.255.255.0

Start Scan

Switch Version



- The top shows your **Local IP** (e.g., 192.168.1.251) and **Subnet Mask** (e.g., 255.255.255.0).
- These details confirm the app knows your network settings.

Step 2: Discover Devices

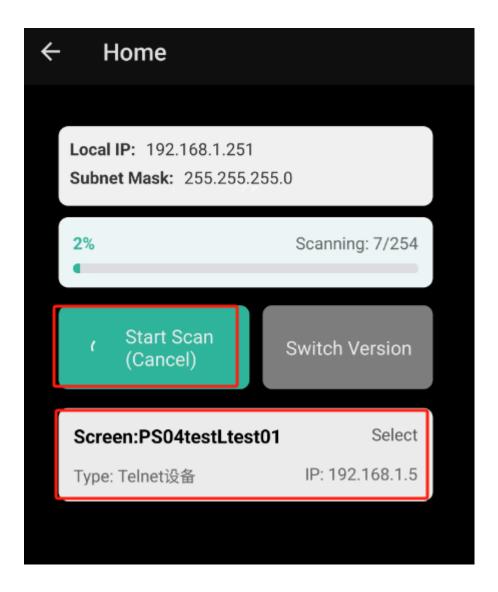
- 1. If you know the IP address of the Pintura device, you can enter it in [已知设备IP:], which can skip the long scanning phase. If you don't know it, you can skip this step.
- 2. Tap the **Start Scan** button
- 3. The app will start scanning your network for devices using protocols like Telnet.

You'll see a list of detected devices, such as:

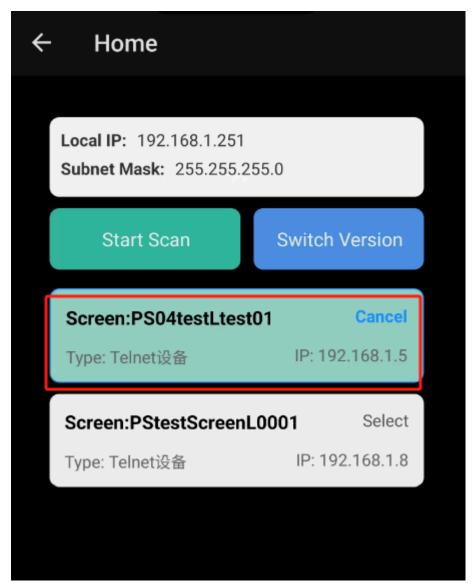
- o Screen: PS04testLtest01, Type: Telnet设备, IP: 192.168.1.5
- o Screen: PStestScreenL0001, Type: Telnet设备, IP: 192.168.1.8

Step 3: Switch Device Version

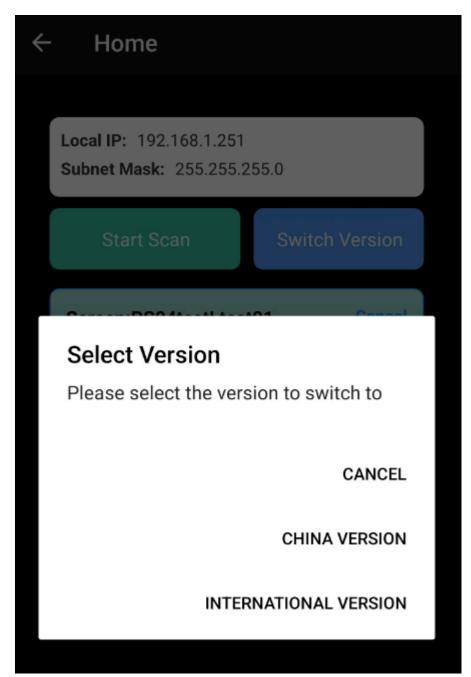
1. If the device whose version you're about to switch appears, you can cancel the scan and proceed to the next step. (Of course, if you have multiple screens, you can also wait until the scan is complete to discover more devices before performing the version - switching operation.)



2. Click on the **device** for which you want to switch the version to make it in the selected state.



- 3. Tap the blue **Switch Version** button on the screen.
 - A pop-up will appear asking you to choose the version:
 - China Version
 - International Version
 - Or tap **Cancel** to go back.



4. Select the version you want (e.g., International Version).

Step 4: Check the Result

- 1. After selecting a version, the app will attempt to switch the device.
- 2. You'll see a pop-up with the result:
 - Success: "Device: 192.168.1.8, Target Version: China Version, Result: Successfully switched."
 - **Failure**: "Device: 192.168.1.5, Target Version: International Version, Result: Switching may have failed."

If a failure is prompted, you can continue to click the "Switch Version" button to try switching again.

- 3. Tap **OK** to close the pop-up.
 - If the switch fails, double-check your network connection and try again.

Tips for Best Results

- Make sure your phone and the device are on the same network.
- If the app shows "Scanning: 7/254", it's checking 254 possible IP addresses—be patient, as this might take a moment.
- If you see a "Failure" message, try restarting the app or reconnecting to Wi-Fi.
- Use the **Switch Version** button only after selecting a device to avoid errors.

Troubleshooting

- Device Not Found? Tap Start Scan again to refresh the list.
- **App Not Responding?** Close the app, reopen it, and try again.

Need Help?

If you run into any issues, reach out to our support team at info@PinturaLife.com. We're here to help you get your devices switched smoothly!

Let me know if you'd like to adjust this further or add more details!