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What you have to know

**Questions to be answered** 

**Current Performance** 

Where are our Customers base

Revenu e by C..

# **Rockbuster Stealth LLC**

Business Analysis and Insights for the launching of online streaming services.

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### **Overview and Objective**

Rockbuster Stealth LLC is a renowed movie rental company with global reputation. However, competition from online streaming services has impacted on their revenue.



Essentially, in other to have a better share of the competitive market, the company is planning to lauch an online video rental service using existing movie lincenses.

These presentation is prepared to answer the business questions of the Rockbuster Stealth Management Board and provide the business intelligence department with data driven insights and recommendations to assist in their decision making.

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### **Management Questions**

The following are the management questions that would be given data-driven answers;

- 1. Which movies contributed the most/least to revenue gain?
- 2. What was the average rental duration for all videos?
- 3. Which countries are Rockbuster customers based in?
- 4. Where are customers with a high lifte time value based?
- 5. Do sales figures vary between geographic regions?



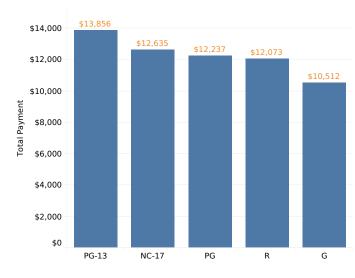


### **Exploring the Current Performance**

Film Inventory	Minimum	Average
Rental rate	\$0.99	\$2.98
Rental duration	3days	5days
Movie length	46mins	115.27mins
Replacement cost	\$29.99	\$9.99



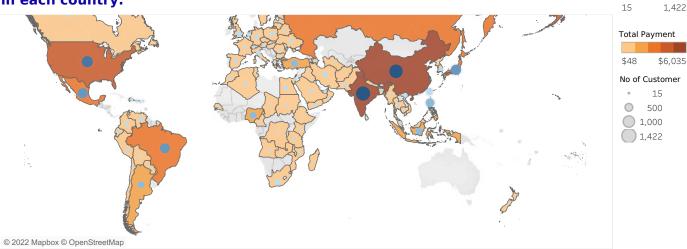
## The top earnings by rating categories of films rental



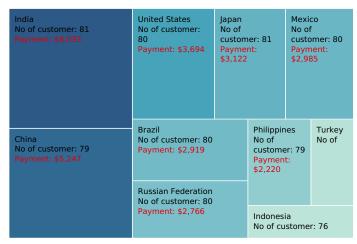
- There are 1000 listed films with 599 global stores.
- The films were released in the year 2006 and the modal rating of the film with highest revenue is "PG-13".
- The rental rate of the film is between \$0.99 and \$4.99, the average rental duration is 5days. Likewise, the average movie lenght is 115.27minutes.
- Essentially, all the film are released in English language.

W Questions to be answered Current Performance Where are our Customers base Revenue by Country Revenue by Title (Most) en..





# Top 10 countries with the most customers and payments



- The customers of Rockbuster Stealth LLC are widely spread across the globe with their largest customer base located in India (1422), followed by China(1297) and the United States of America(869).

No of Customer

- These 3 countries also generate the highest revenue for the company.

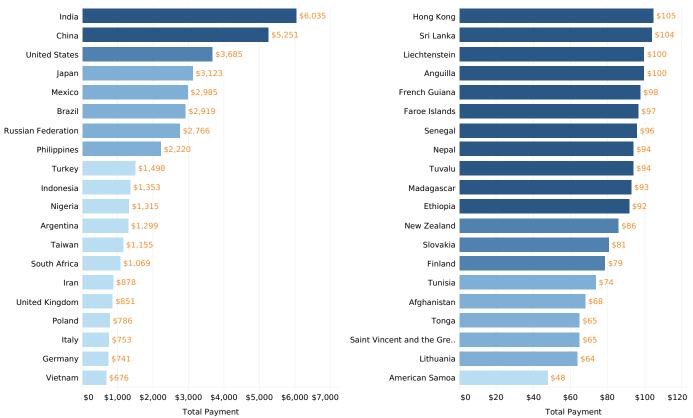
India = \$6035 China = \$5251 United States = \$3685.

- However, categorising based on regions, Europe and Africa have the least share of the film rental market.

Q Current Where are our Customers base Revenue by Country Revenue by Title (Most) Revenue by Title (Least) Revenue by Title (Least)

## Top 20 Countries according to the payment of Rockbuster customers.

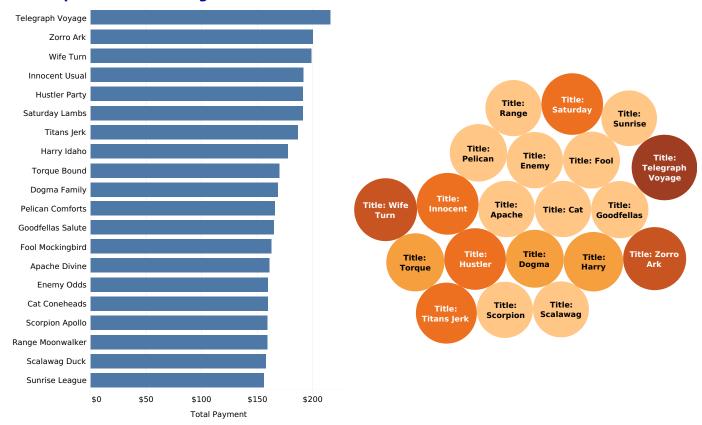
## Bottom 20 Countries according to the payment of Rockbuster customers.



- Asian countries dominate the highest share of the revenue generated by Rockbuster Stealth LLC. They have 8 countries in the Top 20 countries with highest payments.
- Nigeria and South Africa are the only two countries from Africa in the top 20.
- The countries from the bottom 20 payments genrated a revenue of \$105 or less.

Cu Where are our Customers base Revenue by Country Revenue by Title (Least) Revenue by Title (Least) Customers Custo

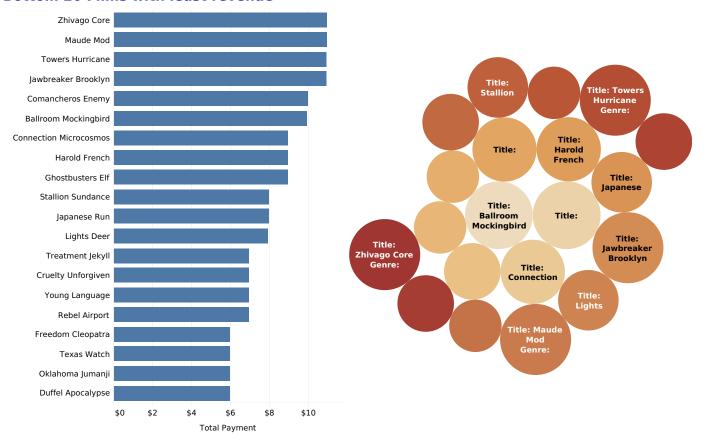
#### Top 20 Films with highest revenue



- The films that genrated the highest revenue are listed here, Telegraph Voyage generated the highest revenue (\$215.75), followed by Zorro Ark (\$199,72) and Wife Turn (\$198,73).
- Although, the films have varying genre and rating, interestinly, they all have the highest rental cost of \$4.99.
- Also, the first 3 films have the same rental duration of 3days.

W Revenue by Country Revenue by Title (Most) Revenue by Title (Least) Revenue by Title Genre Top Customers from Top cities/...

#### **Bottom 20 Films with least revenue**



- The films that genrated the least revenue are listed here, Duffel Apocalypse(\$5.94), Oklahoma Jumanji(\$5.94), Texas Watch(\$5.94) and Freedom Cleopatra(\$5.95) all generated the lowest revenue respectfully.
- Although, the films have varying genre and rating, interestinly, they all have a the lowest rental cost of \$0.99...

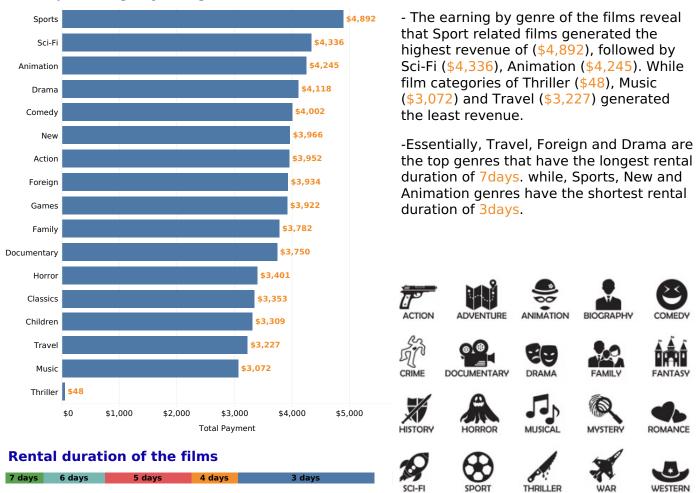
Re Revenue by Title (Most)

Revenue by Title (Least)

Revenue by Top Customers from Top cities/..

Top global Customers om..

#### The top earnings by categories of films rental



Revenu e by Ti.. Revenue by Title (Least)

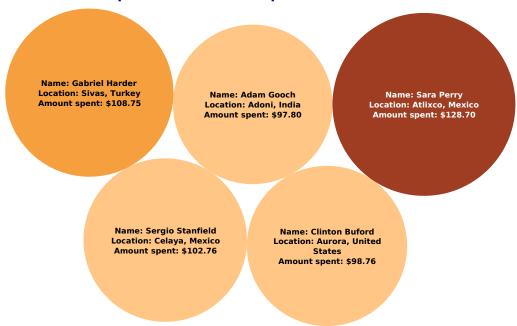
Revenue by Genre

Top Customers from Top cities/..

**Top global Customers** 

Recommendation

Top 5 Customers of the Top 10 Cities of the Top 10 Countries



The top 5 customers within the top cities from the top 10 countries haven been identified for promotional and or loyalty rewarding purposes. Essentailly, Sara Perry from Atlixco, Mexico is the most loyal customer. The following customers makes the remaining member of the group;

Gabriel Harder, Silvas; Turkey Segio stanfield, Celaya, Mexico Clinton Budford, Aurora, United States Adam Gooch, Adoni, India.

Revenu e by Title (Least)

Revenue by Title (Least)

Revenue by Genre

Top Customers from Top cities/..

Top global Customers



- In the same vein, 10 global customers with highest individual purchases have been identified. With this customer from all the countries would be considered.
- Essentially, the customers have purchases which ranges from \$208.58 (Karl Seal from Cape Coral, United States) to \$162.67 (Mike Way from Valparai, India).
- Furthermore, these customers can be targeted for loyalty program or as a sales ambasador for promoting the image of the company in their respective countries.

Revenu e by Ti.. Revenue by Title (Least)

Revenue by Genre

Top Customers from Top cities/..

**Top global Customers** 

Recommendation

#### Recommendations

-The three biggest market are India, China and the United States of America.

The online streaming service should be launched here first in other to serve the already existing customer base

- In terms of genre, Sports, Sci-fi and Animations are the top 3 categories that generates the highest revenue.

Efforts should be geared towards adding more movies from these genre to the inventory for the online streaming service.

- Customer incentives/loyatly packages should be introduce to attract new subscribers and keep existing customers.

This could range from free trial, to reduces charges for long-term subscription as compared to competitors

