## Additional Content to Translate for Spanish/Tagalog

- 1. Need to know how to display time zones as part of a date/time
- 2. "check in"
- 3. "You have an upcoming TELEPHONE appointment with your provider on [date]. As this is a telephone call, there is no need to travel to the VA for this appointment.

Reply:

Y1 to CONFIRM

N1 to CANCEL

**D1 for DETAILS** 

For more info call 909-825-7084 option 2 or reply HELP.

Send STOP to end messages."

- 4. "We're sorry. This phone number isn't in our records. Please try again. Or ask a staff member for help."
- 5. "We're sorry. We're having trouble finding an appointment to check you into today. Please ask a staff member for help."