

Digital Health Modernization

Workshop 4

June 21, 2021

Contents

Preamble:

- Summary

- Recaps

Today:

- Activities

- Goals

Timeline:

- Where we're headed

Wrap-up:

- Reminder of timing and next steps

- Outreach

Preamble

Summary

- We're here to make it easier for Veterans to use health care because fragmentation has been a barrier.
- In previous workshops, we chose to reduce fragmentation by making a My HealtheVet “apartment” in VA.gov.
- We also talked about ideas for moving towards this vision.
- Today is all about action, about concrete next steps.

Recap

Last time, we narrowed down product ideas to move us toward the “apartment” vision.

We’re most interested in focusing on these 3 areas:

- Notifications (7 votes)
- A health home / hub (5 votes)
- The appointment experience (5 votes)

These leadership conversations were hard, productive, and necessary.

Even more recap

Now we've hit an inflection point. A good one:

Trying something to see how well it works (by shipping an apartment proof of concept in an area we agreed to focus on) will get us the farthest, the fastest.

The window to take action is narrow because Cerner isn't waiting.

Today is about clearing the decks for action.

Roadmap activities

1. Look at areas of overlap in OCC's and OCTO's roadmaps.
2. Vote on the risk to Veterans if we do not coordinate.
3. Vote on the impact to Cerner.
4. Prioritize areas where we will coordinate.

Activities to move us towards the apartment concept:

1. Designate specific people to coordinate and streamline roadmaps for specific items.
2. Designate specific people to help narrow down the scope of an apartment proof of concept – and staff a team to build the proof of concept.

Goals

- Maintain trust by taking meaningful steps to resolve roadmap conflicts.
- Reduce decision time by delegating working group staffing and problem identification to a smaller number of people.

Where we're headed

Timing and next steps

- **Today – all of us:**
Clear the decks.
- **Coming weeks – some of us:**
Narrow the problem and staff a team.
- **Coming months – the team we staff:**
Deliver a proof of concept for the apartment.

After that, we'll stop and reflect

- **Several months out – all of us:**
Is the proof of concept working?
- **After we decide whether it's working – all of us:**
Plan the next move.

If the proof of concept goes well, build a true MVP of the apartment.

Questions before we clear the decks?

Roadmap activity

Break

Team activity

Wrap-up

Recap of timing and next steps

- **Today – all of us:**
Clear the decks.
- **Coming weeks – some of us:**
Narrow the problem and staff a team.
- **Coming months – the team we staff:**
Deliver a proof of concept for the apartment.

After that, we'll stop and reflect

- **Several months out – all of us:**
Is the proof of concept working?
- **After we decide whether it's working – all of us:**
Plan the next move.

If the proof of concept goes well, build a true MVP of the apartment.

Outreach

Do you have questions or want to discuss something more?

Reach out ASAP. We will make time.

- Chat us in this Teams meeting
- Email (Aryeh.Jacobsohn@va.gov)
- Call (312-543-0717)