

# VFS Check-In Experience Monthly Report

February 2022

Project Name: Veteran-Facing Services - Check-In Experience

Contract Start Date: September 8, 2021

Contract ID: 36C10B21D0006

Task Order: 36C10B21N00060001

Staffing Data: [Team Roster](#)

Backlog: [Link to ZenHub Board](#)

Risk Register: [Link to Risk Register](#)

## Monthly Summary

During the month of February, we continued to expand to multiple new pilot sites in St. Louis with Pre-Check-In and day of Check-In experiences, working hand in hand with staff members on the floor to triage and troubleshoot issues as they came up. We supported four Community Based Outpatient Clinics (CBOCs) by the end of February with our new check-in experience, supporting over 140 patients checking in during the week of February 25th. **We finalized and deployed the new URL shortener on February 22nd and drafted user guides for both the Pre-Check-In and Check-In experiences.**

## Updates/Accomplishments

### Sprint 66

**Dates:** January 26- February 8, 2022

**Points Completed:** 29 (points include non-Agile Six Team Members)

**Burndown Report:** [Link](#)

Goal: Enable Veterans the flexibility to prepare and check-in for planned healthcare services with VA that best suits their needs	
User Stories	Notes
#31504 [BE] Add yadoc documentation to models and service layers in V2	
#34684 [UX] - Accessibility Part 3	
#35840 [UI] Review Check-in User Flow Documentation	
#35880 [Design] Update Text/Error Message Source of Truth	
#35930 [Design] Explore ways to help Android users	

know how to scan QR code	
#35976 [FE] Fixed A11y linting warnings	
#35988 [UX] SPIKE - Training Documents for Check In Experience	
#36101 [UX] - Coordinate with VetText on Error Messaging and Text Messages	
#36119 [Spike] Disruptive Flag Discovery Meeting	

## Sprint 67

**Dates:** February 9- 22, 2022

**Points Completed:** 36 (points include non-Agile Six Team Members)

**Burndown Report:** [Link](#)

Goal: Enable Veterans the flexibility to prepare and check-in for planned healthcare services with VA that best suits their needs	
User Stories	Notes
#35735 [UX] - Accessibility Part 4 - Review with product	
#36032 [BE] [SPIKE] Return correct HTTP status code in case of errors	
#36599 [FE] Pre-Check-in and Check-in Editing Feature Flip	
#35247 [FE] Re-evaluate when back button should be shown	
#35590 URL Shortener - API to create shortened URL	
#36343 [UX] - Update day of check in User Guide	
#36602 [SPIKE] Engineering Architecture Design - authentication	
#36606 [FE] [SPIKE] Demographics editing navigation and routing discovery	
#36650[SPIKE] Engineering Architecture Design - Handling Edit Data Submission	
#36745 [FE] SPIKE - Address Validator Definition	
#36748 [FE] Document Testing Steps for CI and PCI On Stage	
#36794 [UX] Review va.gov profile's behavior for "Mailing address" required	

#36847 [BE] Call CHIP endpoint to initiate pre check-in when the pre check-in session is started	
#37337 [Research] Metrics Sync with CHIP	

## Upcoming Work

Implementation of Edit functionality

Spanish translation support

Pre-Check-In for Telemedicine phone appointments