

# 1095-B Business Owner Brief

TUESDAY, AUGUST 16TH, 2022

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VA



U.S. Department  
of Veterans Affairs

MOVE

# Get to know the team

## Business Sponsor



**Tarsha Tremble**  
Management Analyst,  
Member Benefits  
VHA- Health Enrollment Center

## Product Owner



**Tracey Mulrooney**  
United States Digital Service  
Product Owner

## Development Team

### PRODUCT



**Munish Sikka**  
Washington DC  
Product Lead



**Jeanette Cantrell**  
MO Studio  
Program Manager



**Tami Corson**  
North Carolina  
Clinical SME / Scrum

### DESIGN



**Thomas McCue**  
Oak Park, IL  
Principal Designer Director



**Carl Dickerson**  
Atlanta, GA  
Content Strategist



**Carolyn Williams**  
Chicago, IL  
Experience Designer

### ENGINEERING



**Shashank Khandelwal**  
Rockville, MD  
Tech Lead



**Teagan Stephenson**  
Ft. Lauderdale, FL  
Full Stack Engineer  
1095-B Product Only



**Dan Smith**  
Charleston, SC  
QA Engineer / 508 Specialist

# Agenda

## **1. Digitized 1095-B tax document**

- Designs
- How it works
- Next steps
- Approval for release

## **1. Opt-in to paperless delivery of 1095-B**

- How it works
- Next steps

BUSINESS OWNER BRIEF

# 1095-B Digitized Form Launch

# VA.gov web page design

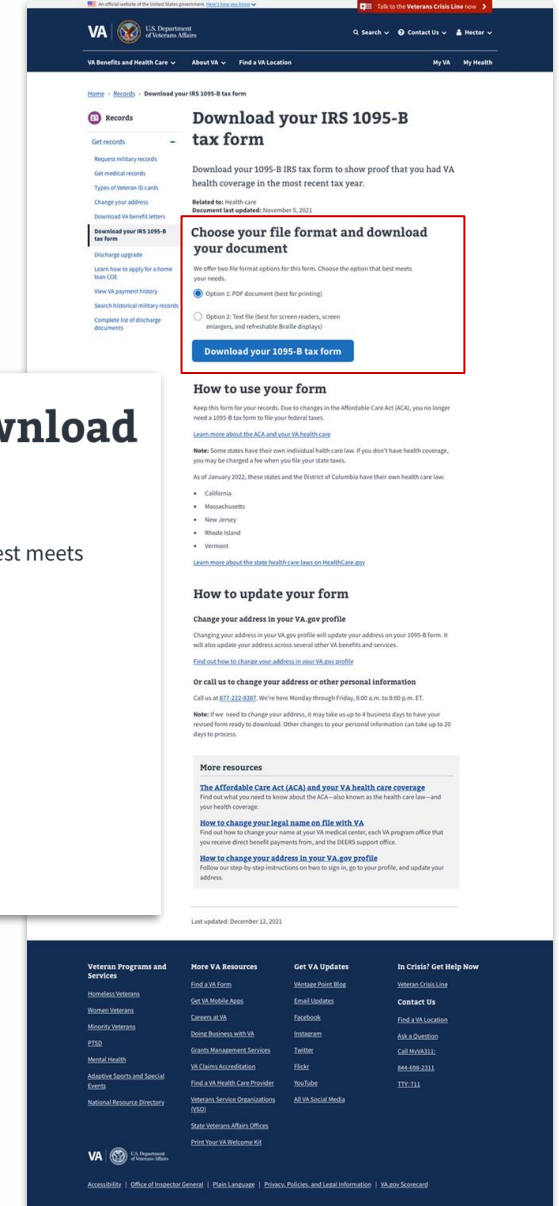
- Usability tested with Veterans
- Approved by OGC and IRS
- Provides PDF or accessible Text file format
- Highlights path to digitally update mailing address
- Includes Google Analytics reporting

## Choose your file format and download your document

We offer two file format options for this form. Choose the option that best meets your needs.

- ☒ Option 1: PDF document (best for printing)
- ☐ Option 2: Text file (best for screen readers, screen enlargers, and refreshable Braille displays)

[Download your 1095-B tax form](#)

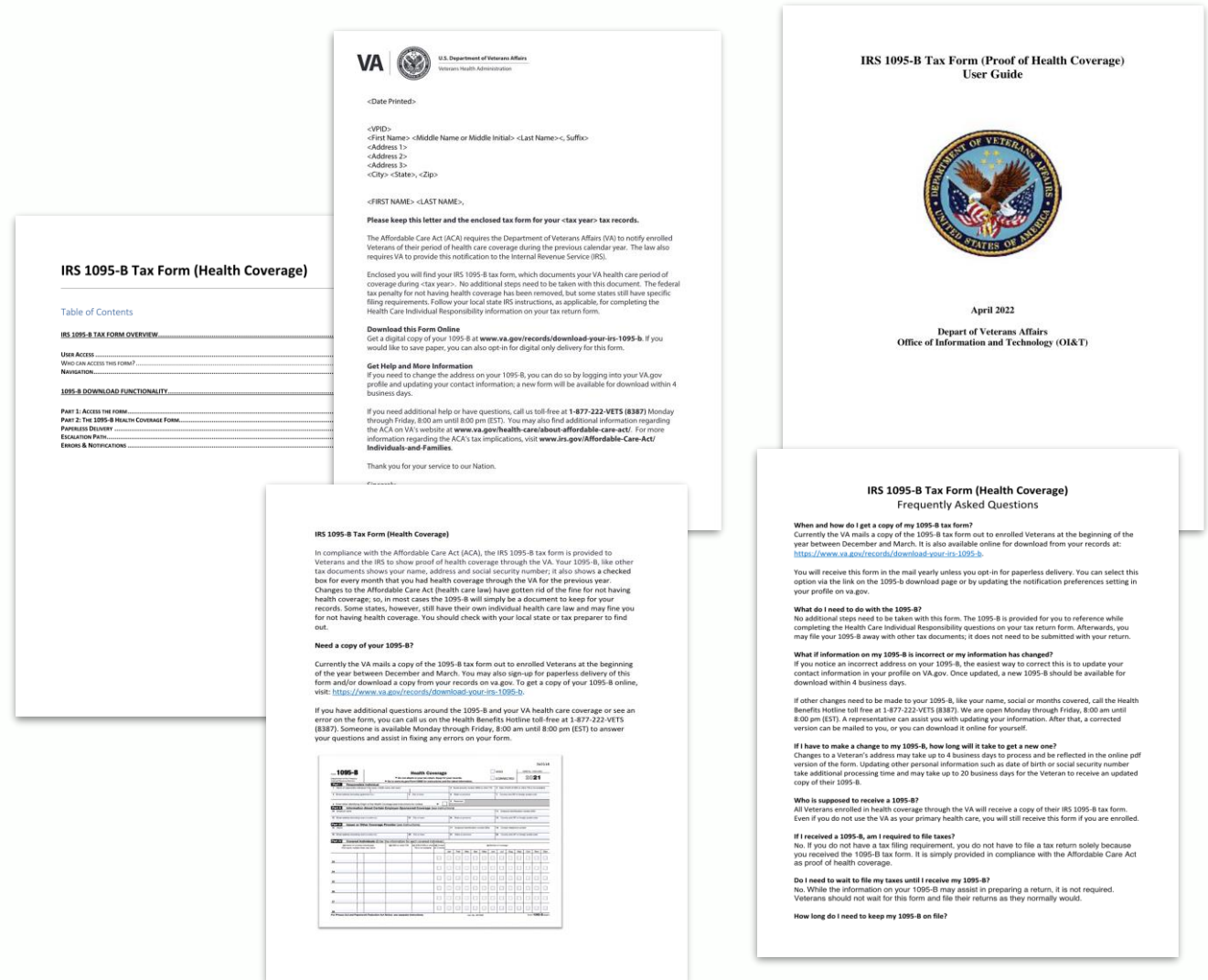


# Initial launch next steps

- Approval from HEC to release: **August 16<sup>th</sup>**
- Approval from VA.gov for release: **August 18<sup>th</sup>**
- Release plan
  - Usability testing with internal and then recruited Veterans
  - Staggered rollout: 25% then 50%
  - If any issues arise during rollout, a feature flag has been built which will immediately remove the form from production
- Go live to all Veterans: **September 6<sup>th</sup>**

# Spanish translation for 1095-B documents

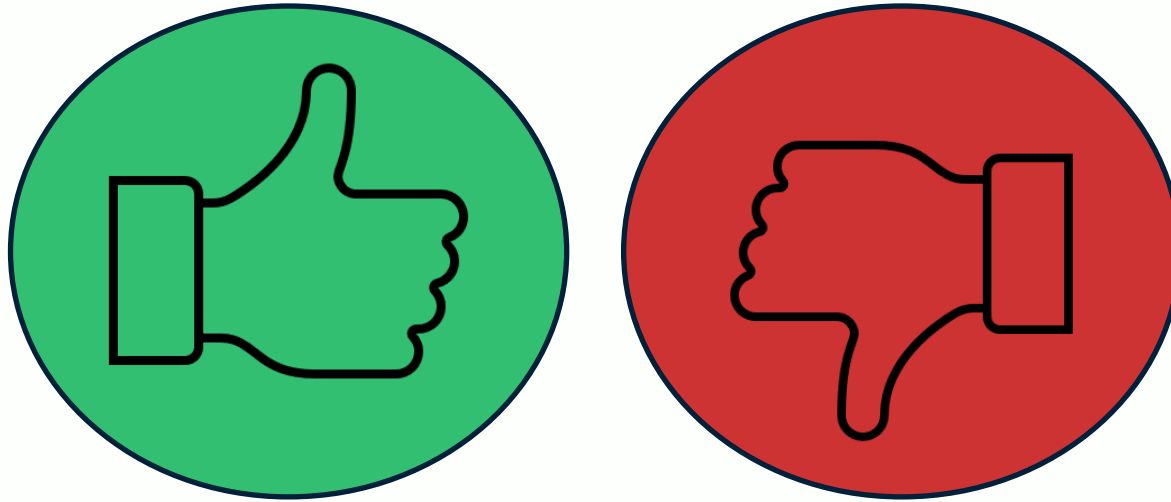
- Documents to be translated:
  - SOW Web Content Contract
  - HEC Fact Sheet
  - HEC User Guide
  - 1095-B Landing Page
  - HEC FAQ
  - Cover Letter (for mail)
- Fast-follow after launch of 1095-B page



# Questions?



Approval for digitized 1095-B launch?

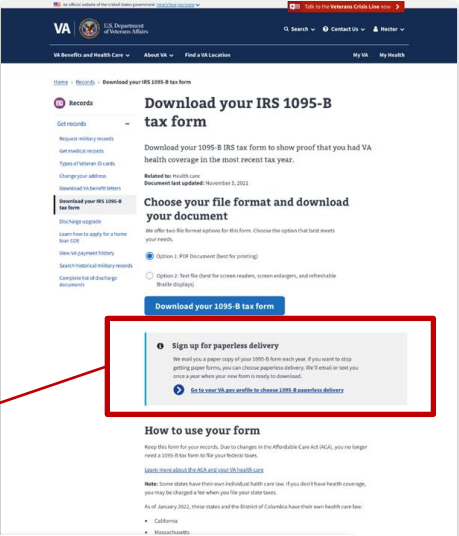


BUSINESS OWNER BRIEF

# Opt-in to Paperless Delivery of 1095-B

# Paperless delivery

- IRS approved method of delivery
- 1095-B page will direct Veterans to sign up for paperless delivery
- Veterans may choose paperless delivery in their VA.gov profile
- Delivery preference will be stored in VA.gov Profile then shared with HEC's Enrollment System to omit those forms from printing



**Download your IRS 1095-B tax form**

Download your 1095-B IRS tax form to show proof that you had VA health coverage in the most recent tax year.

**Choose your file format and download your document**

Choose your file format and download your document

Option 1. PDF Document (best for printing)

Option 2. Text file (best for screen readers, screen enlargers, and refreshable Braille displays)

**Download your 1095-B tax form**

**Sign up for paperless delivery**

We mail you a paper copy of your 1095-B form each year. If you want to stop getting paper forms, you can choose paperless delivery. We'll email or text you once a year when your new form is ready to download.

[Go to your VA.gov profile to choose 1095-B paperless delivery](#)

**How to use your form**

Keep this form for your records. Due to changes in the Affordable Care Act (ACA), you no longer need a 1095-B tax form to file your federal taxes.

[Learn more about the ACA and your VA health care](#)

**Note:** Some states have their own individual health care law. If you don't have health coverage, you may be eligible to be when you file your state taxes.

As of January 2012, these states and the District of Columbia have their own health care law:

- California
- Massachusetts

**Sign up for paperless delivery**

We mail you a paper copy of your 1095-B form each year. If you want to stop getting paper forms, you can choose paperless delivery. We'll email or text you once a year when your new form is ready to download.

[Go to your VA.gov profile to choose 1095-B paperless delivery](#)

Last updated: December 12, 2011

**Veterans Programs and Services**

- Compensation
- Medical Services
- Medical Records
- Medical Health
- Medical Services and Support
- Medical Records
- National Resource Directory

**More VA Resources**

- Find VA Forms
- Get VA Mobile Apps
- Get VA Mailbox
- Health Insurance with VA
- Health Management Services
- VA Center Accreditation
- Find VA Health Care Provider
- Veterans Service Organizations (VSO)
- VA Pressroom Affairs Office
- Find Your VA Healthcare ID

**Get VA Updates**

- Website Updates
- Email Updates
- Facebook
- Twitter
- Phone
- Text Alerts
- All VA Social Media

**In Crisis? Get Help Now**

- Website Crisis Line
- Contact Us
- Find a VA Location
- VA's Ombudsman
- Get Health ID
- 800-828-1111
- 211-1111

**VA** U.S. Department of Veterans Affairs

Accessibility | Office of Inspector General | Plans, Language | Privacy, Policies, and Legal Information | Veterans' Story

# Paperless delivery next steps

- Prioritization from HEC for development to begin for the **November Enrollment System release**
- Once ES begins work, VA Profile and My VA will begin their work to align on a 2022 release.
- Approval from Legal, HEC and VA.gov for release

Registration, Enrollment and Eligibility (REE ) ENROLLMENT SYSTEM CHANGE REQUEST	
<i>Instructions: Items shown in green are required. If you are not sure of an answer, please provide a response and note that further information may be needed. Send the completed form to <a href="#">VHA REE Triage Team</a>.</i>	
<b>A. Request Title</b>	
Title	1095-B Opt-in to paperless delivery
Request Type	New Functionality <input checked="" type="checkbox"/> Existing Functionality <input type="checkbox"/> New Data Service <input type="checkbox"/>
Date Submitted	08/11/2022
<b>B. Requestor Information</b>	
Requestor Name, Title, and Office	Tarsha Tremble, MPM, FA-COR, FAC P/PM, Management Analyst, Member Benefits Section, VHA-HEC
Phone	404-431-8123
Email	Tarsha.tremble@va.gov
Business Owner	Tarsha Tremble, MPM, FA-COR, FAC P/PM, Management Analyst, Member Benefits Section, VHA-HEC
Phone	404-431-8123
Email	Tarsha.tremble@va.gov
Requirements and Testing Support - Name, Title, Office	Joshua Faulkner, Technical Director, EHBD, Development, Security, and Operations
Phone	719-559-3201
Email	<a href="mailto:Joshua.faulkner@va.gov">Joshua.faulkner@va.gov</a>
<b>C. Additional Stakeholders</b>	
Administration	Enterprise Wide <input type="checkbox"/> VBA <input type="checkbox"/> VHA <input checked="" type="checkbox"/> NCA <input type="checkbox"/>
System/Application/Service	Registration <input type="checkbox"/> Eligibility <input type="checkbox"/> Enrollment <input checked="" type="checkbox"/> IVM <input type="checkbox"/> Other <input type="checkbox"/> Please specify: MVI and Vet360
Partner Program Office(s)	HEC <input checked="" type="checkbox"/> OCC Eligibility <input type="checkbox"/> Vet360 <input type="checkbox"/> Other <input type="checkbox"/> Please specify: HRC
Partner Integration Concerns	N/A
Additional Stakeholders	Tracey Mulrooney < <a href="mailto:tracey.mulrooney@va.gov">tracey.mulrooney@va.gov</a> >
Stakeholder Concerns	Support of VA.gov work already in progress through VA's Office of the CTO in OI&T, addressing ability of Veterans to Opt-in to paperless delivery of annual 1095-B tax document.
<b>D. Description of the Request</b>	
Problem Statement	Currently, Veterans are unable to voice their preference for paperless delivery of sensitive annual tax forms, as they are with other institutions such as banking, investment, and employment services. To address the voice of Veterans preferring to opt-in to paperless delivery of 1095-B, a digital pathway will need to be built jointly with VA Profile team and Enrollment services at HEC. Currently the government spends \$1.5M to

# Questions?