

Facility Locator

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What is the Facility Locator?

Facility Locator is VA's source for Veterans to find details about all VA- and VA-approved facilities across VHA, VBA, NCA, and Community Care. It serves many purposes, from finding basic facility address and phone information to preparing to visit a VA facility.

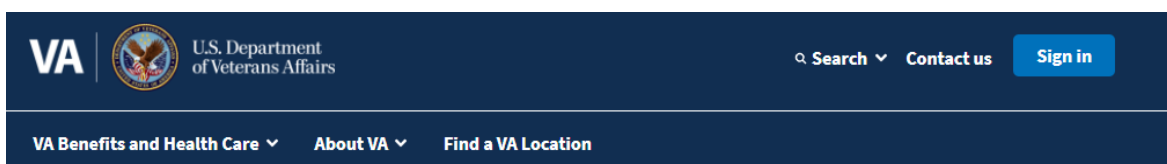
User Access

Who can access these tools?

Anyone can access VA.gov Facility Locator. It is part of the unauthenticated experience and can be accessed publicly.

How can users access these tools?

Via <https://www.va.gov/find-locations> or "Find a VA Location" at <https://www.va.gov>.



[Home](#) > [Find Locations](#)

Find VA locations

Find a VA location or in-network community care provider. For same-day care for minor illnesses or injuries, select Urgent care for facility type.

Coronavirus update: Please call first to confirm services or ask about getting help by phone or video. We require everyone entering a VA facility to wear a [mask that covers their mouth and nose](#). Get answers to questions about COVID-19 and VA benefits and services with our [coronavirus chatbot](#).

City, state or postal code (*Required)

5015 South Regal Street, Spokane, Washington 99223, U

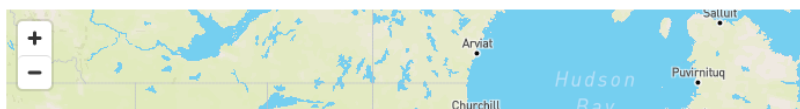
Facility type (*Required)

Choose a facility type

Service type

Search

Please enter a location (street, city, state, or postal code) and facility type, then click search above to find facilities.

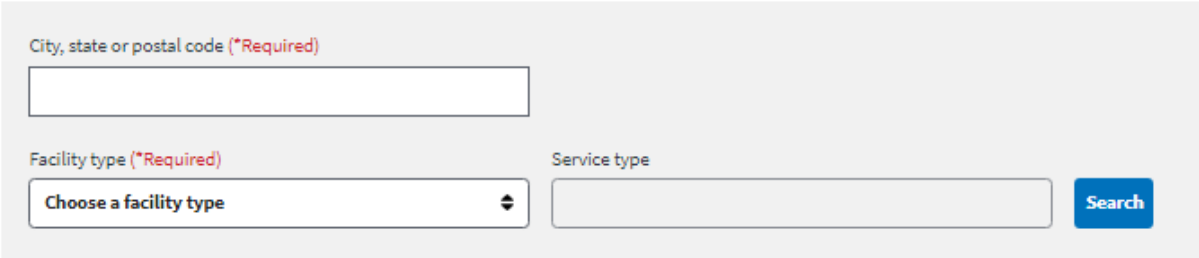


Navigation

Facility Locator has two primary pages:

Landing page (search page)

Facility searches are performed on this page by inputting location, VA facility type, and Service type (if indicated). The user can also enable their location through the browser when prompted. When the Veteran lands on the search page, the fields are empty by default, unless he/she has navigated from another page which auto-populates the Facility type field.



The image shows a search form for the Facility Locator. It is enclosed in a light gray box with a blue border. The form contains three input fields and a search button. The first field is for 'City, state or postal code (*Required)' and is empty. The second field is for 'Facility type (*Required)' and is a dropdown menu with the text 'Choose a facility type' and a downward arrow. The third field is for 'Service type' and is empty. A blue 'Search' button is located to the right of the 'Service type' field.

City, state or postal code (*Required)		
<input type="text"/>		
Facility type (*Required)	Service type	Search
<input type="text" value="Choose a facility type"/>	<input type="text"/>	

Facility Detail page

Additional information about the facility can be found on the Facility Detail page which is accessed by clicking on the name of the location in the search results box.

Find VA locations

Find a VA location or in-network community care provider. For same-day care for minor illnesses or injuries, select Urgent care for facility type.

Coronavirus update: Please call first to confirm services or ask about getting help by phone or video. We require everyone entering a VA facility to wear a [mask that covers their mouth and nose](#). Get answers to questions about COVID-19 and VA benefits and services with our [coronavirus chatbot](#).

City, state or postal code (*Required)

Washington DC

Facility type (*Required)

VA health

Service type

All VA health services

Search

Results for "VA health", "All VA health services" near "Washington, District of Columbia"

A 2.7 miles

[Washington VA Medical Center](#)

50 Irving Street, Northwest
Washington, DC 20422-0001
[Get directions](#)

Main number: [202-745-8000](#)

Mental health: [202-745-8000 x58127](#)

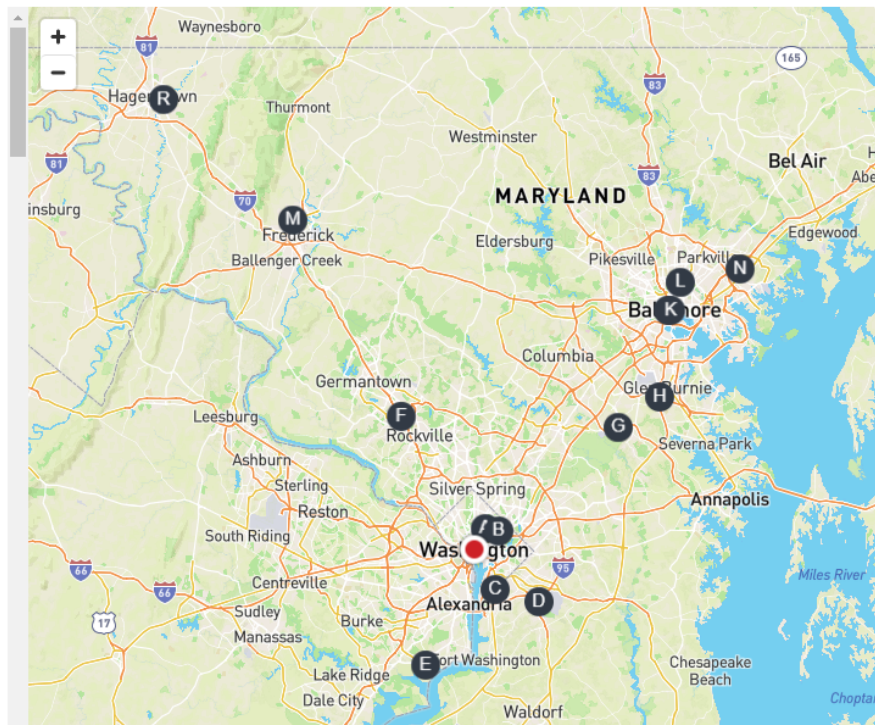
B 3.6 miles

[Franklin Street VA Clinic](#)

1500 Franklin Street Northeast
Community Resource & Referral Center (CRRC)
Washington, DC 20018-2000
[Get directions](#)

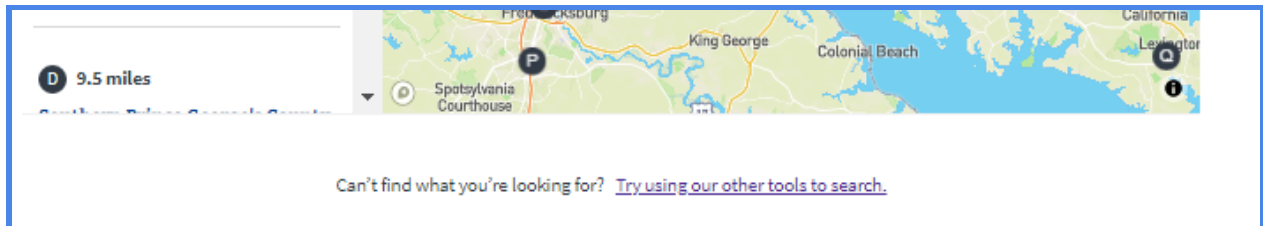
Main number: [202-745-3012](#)

Mental health: [202-745-3012](#)



This type of page is not available for community urgent care providers or pharmacies.

Legacy directory link



The link below the map connects users to the legacy directory. Once the modernized Facility Locator has reached parity with the legacy directory, this link will be sunset.

Search Functionality

Location

City, state or postal code (*Required)

Facility type (*Required)

Service type

Choose a facility type

Search

The location field is mandatory. Users may enter the city, state, and zip or enable location in their browser.

By default, unless the user enters a street address, the search will be performed based on the center point of the location parameters entered (the center of the city or zip code, for example).

VA facility type

The user must then choose a VA facility type from the drop-down list of options. The field defaults to “Choose a facility type.”

VA health

If VA health is selected, it defaults to All VA health services, and the user should just click Search.

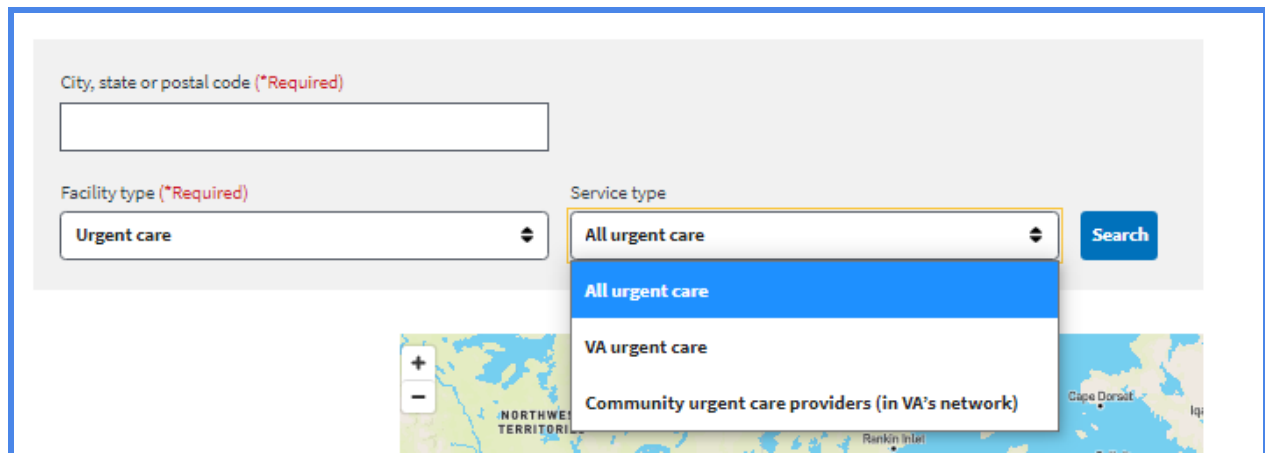


A screenshot of a search interface. At the top, there is a text input field labeled "City, state or postal code (*Required)". Below this, there are two dropdown menus. The first is labeled "Facility type (*Required)" and has "VA health" selected. The second is labeled "Service type" and has "All VA health services" selected. To the right of these dropdowns is a blue "Search" button.

Urgent care

If Urgent care is selected, the user should choose

- VA urgent care to see results for VA owned and operated locations
- Community urgent care providers (in VA network) to view urgent care facilities and walk-in/retail locations
- All urgent care to view a list containing VA locations and community providers



A screenshot of the same search interface as above, but with the "Service type" dropdown menu open. The dropdown menu shows three options: "All urgent care" (highlighted in blue), "VA urgent care", and "Community urgent care providers (in VA's network)". The "Facility type" dropdown is still set to "Urgent care". The "Search" button is visible to the right. In the background, a map of the Northwest Territories is partially visible.

Alert for Community urgent care providers (in VA network)

Users searching All urgent care or urgent care plus Community urgent care providers in VA network will see an alert within any Community care result cards. Clicking the button directs the user to a page from the Office of Community Care. The page provides information regarding the urgent care benefit, including billing information for the Veteran and providers.

Results for "Urgent care", "All urgent care" near "Washington, District of Columbia"

A 0.4 miles

MINUTECLINIC LOCATED INSIDE CVS

1275 PENNSYLVANIA AVE NW
WASHINGTON, DC 20004-2404

[Get directions](#)

Main number: [866-389-2727](tel:866-389-2727)

Call to confirm services and hours

i In-network urgent care benefit

B 0.4 miles

Minuteclinic

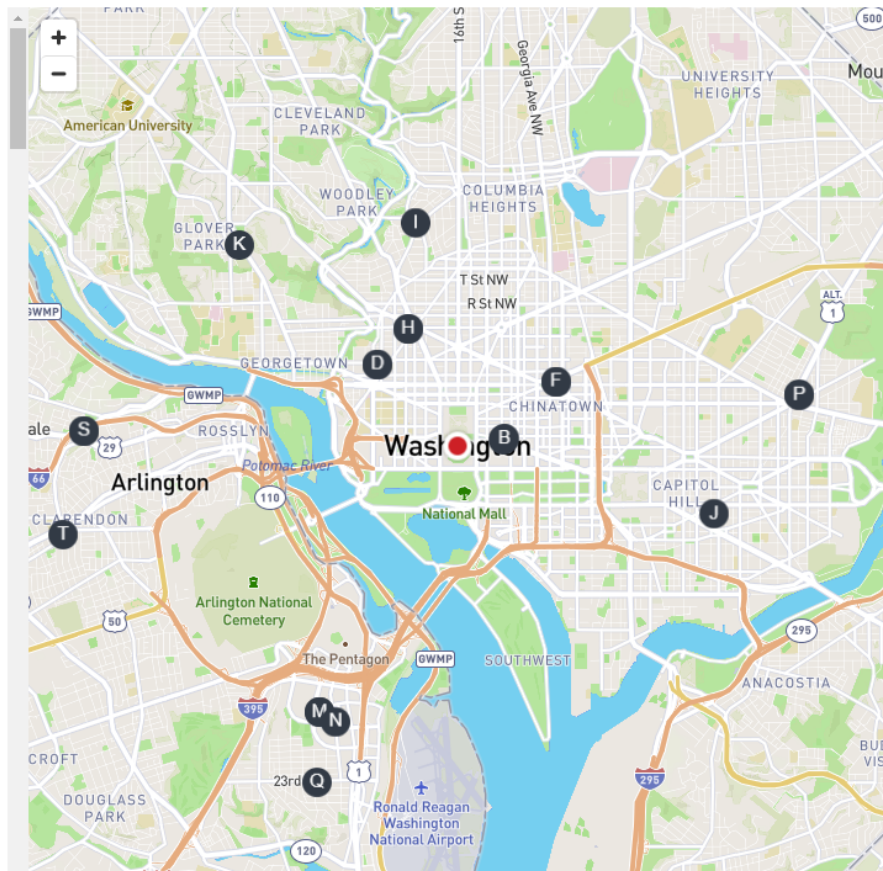
1275 Pennsylvania Ave NW
Washington, DC 20004

[Get directions](#)

Main number: [866-389-2727](tel:866-389-2727)

Call to confirm services and hours

i In-network urgent care benefit



Community pharmacies (in VA network)

If Community pharmacies (in VA network) is selected, no Service type is needed and the user should just click Search.

City, state or postal code (*Required)

Washington DC

Facility type (*Required)

Community pharmacies (in VA's network)

Service type

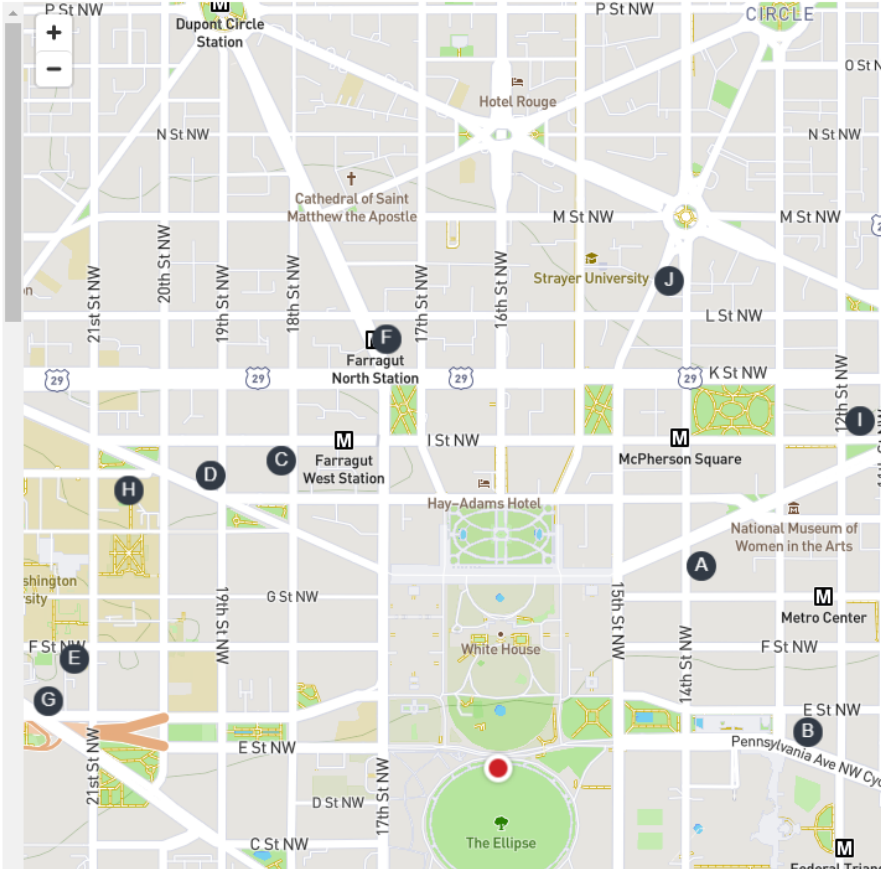
Search

Results for "Community pharmacies (in VA's network)" near "Washington, District of Columbia"

A 0.4 miles
CVS PHARMACY
717 14TH ST NW
WASHINGTON, DC 20005
[Get directions](#)
Main number: 202-737-9525
Call to confirm services and hours

B 0.4 miles
CVS PHARMACY
1275 PENNSYLVANIA AVE NW
WASHINGTON, DC 20004
[Get directions](#)
Main number: 202-638-4583
Call to confirm services and hours

C 0.5 miles
FOER'S MEDICAL ARTS PHARMACY
818 18TH ST NW
WASHINGTON, DC 20006



Community providers (in VA network)

If Community providers (in VA network) is selected, the user must populate the typeahead Service type field with a type of care (such as primary care or podiatry) and then select an option before clicking Search.

City, state or postal code (*Required)

Washington DC

Facility type (*Required)

Community providers (in VA's network)

Service type (*Required)

podiatr

Assistant, Podiatric

Podiatrist

Podiatrist - General Practice

Podiatrist - Public Medicine

Podiatrist - Primary Podiatric Medicine

Podiatrist - Radiology

Podiatrist - Sports Medicine

Podiatrist - Foot & Ankle Surgery

Podiatrist - Foot Surgery

Clinic/Center - Podiatric

Search

Results for "Community pharmacies (in VA's network)" near "Washington DC"

A 0.4 miles

CVS PHARMACY

717 14TH ST NW
WASHINGTON, DC 20005

[Get directions](#)

Main number: 202-737-9525

Call to confirm services and hours

B 0.4 miles

CVS PHARMACY

1275 PENNSYLVANIA AVE NW
WASHINGTON, DC 20004

[Get directions](#)

Main number: 202-638-4583

Call to confirm services and hours

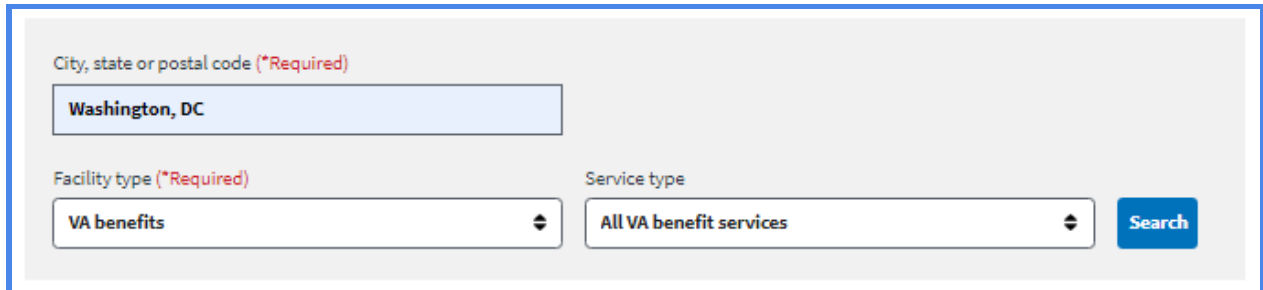
C 0.5 miles

FOER'S MEDICAL ARTS PHARMACY

818 18TH ST NW
WASHINGTON, DC 20006

VA benefits

If VA benefits is selected, Service type defaults to All VA benefit services. The user can also

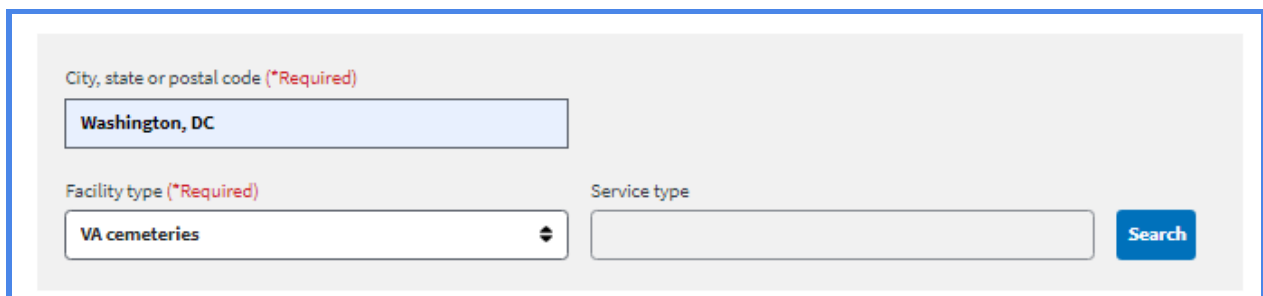


A screenshot of a search form for VA benefits. The form is enclosed in a light gray box with a blue border. It contains three input fields and a search button. The first field is labeled "City, state or postal code (*Required)" and contains the text "Washington, DC". The second field is labeled "Facility type (*Required)" and contains the text "VA benefits". The third field is labeled "Service type" and contains the text "All VA benefit services". A blue "Search" button is located to the right of the "Service type" field.

select an option from the Service type dropdown before clicking Search.

VA cemeteries

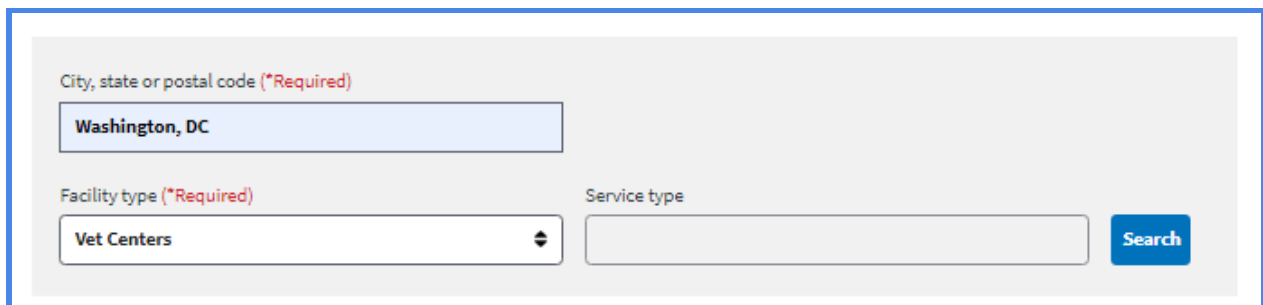
If VA cemeteries is selected, no Service type is needed and the user should just click Search.



A screenshot of a search form for VA cemeteries. The form is enclosed in a light gray box with a blue border. It contains three input fields and a search button. The first field is labeled "City, state or postal code (*Required)" and contains the text "Washington, DC". The second field is labeled "Facility type (*Required)" and contains the text "VA cemeteries". The third field is labeled "Service type" and is empty. A blue "Search" button is located to the right of the "Service type" field.

Vet Centers

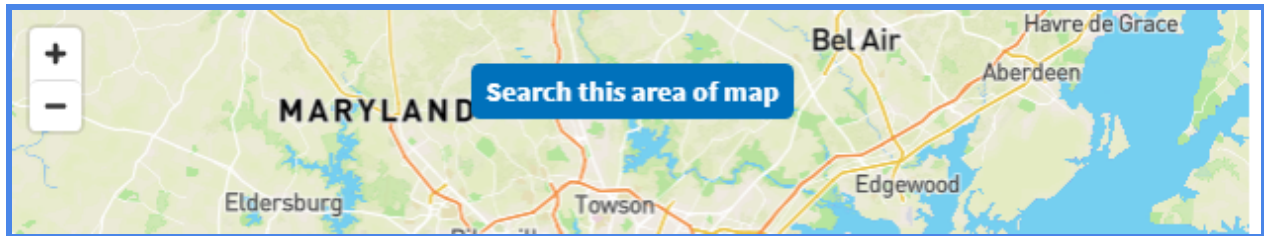
If Vet Centers is selected, no Service type is needed and the user should just click Search.



A screenshot of a search form for Vet Centers. The form is enclosed in a light gray box with a blue border. It contains three input fields and a search button. The first field is labeled "City, state or postal code (*Required)" and contains the text "Washington, DC". The second field is labeled "Facility type (*Required)" and contains the text "Vet Centers". The third field is labeled "Service type" and is empty. A blue "Search" button is located to the right of the "Service type" field.

“Search this area of the map”

As of December 2020, once search results are returned, if the Veteran zooms or pans the map, a new “Search this area of the map” button displays at the top of the map. Clicking the button will trigger a new search.



Search Results

Regardless of VA facility or service type chosen, the results will be presented on one or more cards in a list next to the map. The results are presented in ascending order, based on distance.

Results for "VA health", "All VA health services" near "Washington, District of Columbia"

A 2.7 miles

Washington VA Medical Center

50 Irving Street, Northwest
Washington, DC 20422-0001

[Get directions](#)

Main number: [202-745-8000](tel:202-745-8000)

Mental health: [202-745-8000 x58127](tel:202-745-8000x58127)

B 3.6 miles

Franklin Street VA Clinic

1500 Franklin Street Northeast
Community Resource & Referral Center (CRRC)

Washington, DC 20018-2000

[Get directions](#)

Main number: [202-745-3012](tel:202-745-3012)

Mental health: [202-745-3012](tel:202-745-3012)

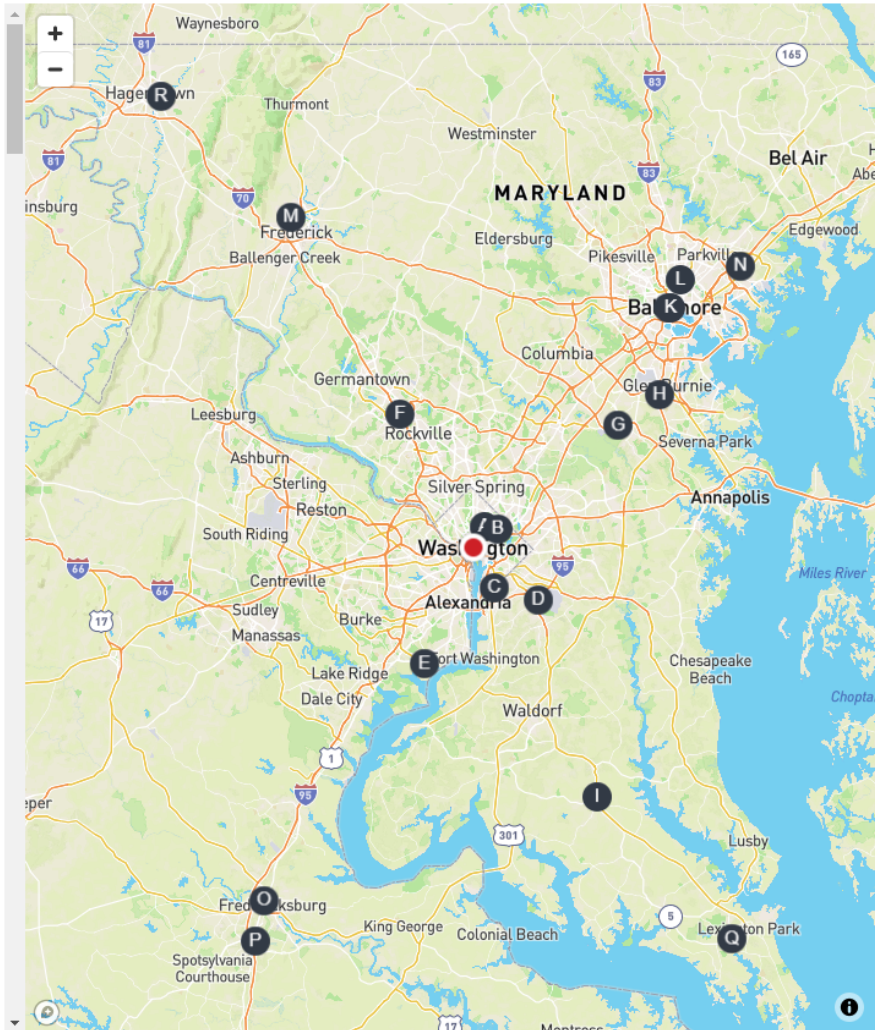
i Facility Closed

C 5.1 miles

Southeast Washington VA Clinic

820 Chesapeake Street, Southeast
Washington, DC 20032-3428

[Get directions](#)



C 5.1 miles

Southeast Washington VA Clinic

820 Chesapeake Street, Southeast
Washington, DC 20032-3428

[Get directions](#)

Main number: [202-745-8685](#)

Mental health: [202-745-8685](#)

Facility Closed

The facility cards contain the same basic information for most facility types:

- Corresponding pin
- Distance
- Name (with link to facility detail page)
- Address
- Actionable link to directions
- Main phone number
- Mental health phone number (VA health facilities)
- Facility operating status (if available)

Results for "Community providers (in VA's network)", "Dentist" near "Washington, District of Columbia 20016"

A 0.8 miles

Kay, Marie Kisun

4123 River Road Northwest
Washington, DC 20016

[Get directions](#)

Main number: [202-243-0130](#)

If you don't have a referral, contact
your local VA medical center.

B 1.4 miles

Landy, Michael

4600 Connecticut Ave NW STE 131
Washington, DC 20008

[Get directions](#)

Main number: [202-872-1525](#)

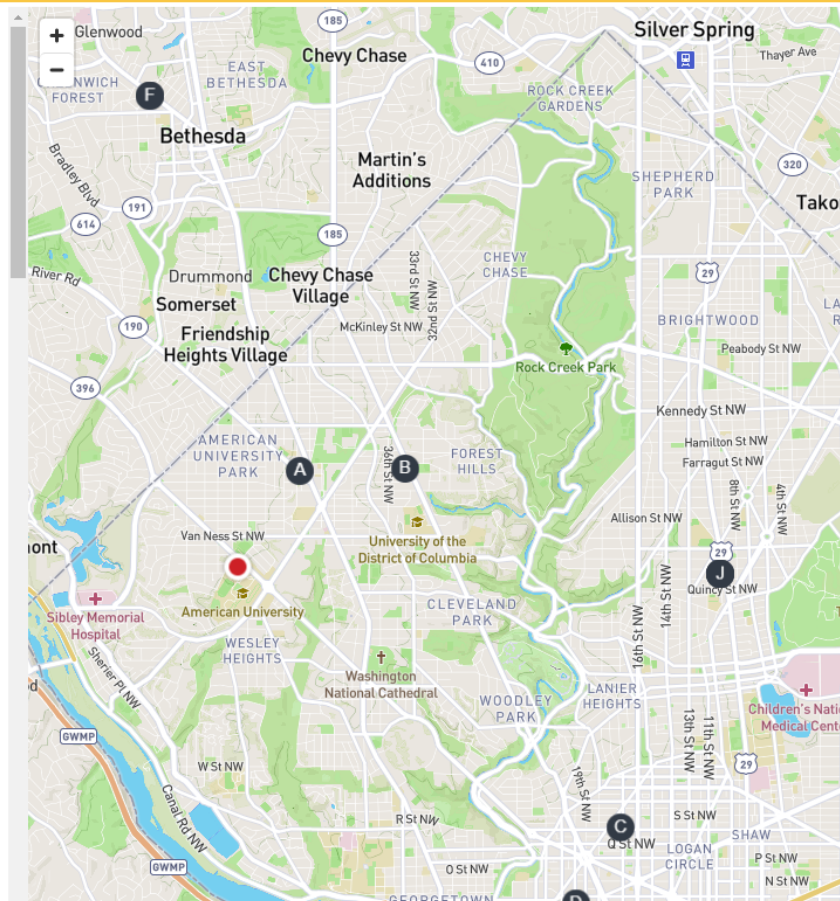
If you don't have a referral, contact
your local VA medical center.

C 3.3 miles

Brown, Edward

1700 17th Street NorthWest Suite 302
Washington, DC 20015

[Get directions](#)



Community providers (in VA network) have referral language directing Veterans to call the facility if they have a referral and to contact their local VA medical center if they do not.

COVID-19 vaccines

City, state or postal code (*Required)

Washington, DC

Facility type (*Required)

VA health

Service type

All VA health services
All VA health services
Primary care
Mental health care
COVID-19 vaccines
Dental services
Urgent care
Emergency care
Audiology
Cardiology
Dermatology
Gastroenterology
Gynecology
Ophthalmology
Optometry
Orthopedics
Urology
Women's health

Search

A 2.7 miles

[Washington VA Medical Center](#)

50 Irving Street, Northwest
Washington, DC 20422-0001

[Get directions](#)

i [COVID-19 vaccines at VA](#)

Main number: [202-745-8000](#)

When COVID-19 vaccines is chosen as the Service type for VA health, the search result cards include a COVID-19 vaccines at VA alert which links to an information page.

Facility Detail Pages

VA facility types

VA facility types have detail pages presenting additional information about the location and may include a link to the web page.

It's important to note that the data is presented as it is provided via the API. If information is not available, the entire block may be hidden.

[VA Benefits and Health Care](#) [About VA](#) [Find a VA Location](#)

[Home](#) > [Find Locations](#) > [Facility Details](#)

Washington VA Medical Center

50 Irving Street, Northwest
Washington, DC 20422-0001

[Main number: 202-745-8000](#)

[Mental health: 202-745-8000 x58127](#)

[Website](#)

[Get directions](#)

Planning to visit? Please call first as information on this page may change.

Services

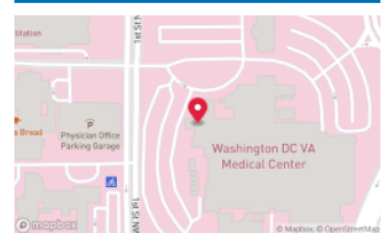
Services current as of **January 27, 2021**

⚠ This list may not include all of the services available at this location.

Please check on the facility's website or call them for this information.

- Audiology
- Cardiology

View on map



Hours of operation

Sunday:	24/7
Monday:	24/7
Tuesday:	24/7
Wednesday:	24/7
Thursday:	24/7
Friday:	24/7
Saturday:	24/7

Community providers (in VA network)


Facility detail pages are not available for Community providers (in VA network), Community urgent care, or Community pharmacies (in VA network).

Facility-Level Operating Status

As of April 2020, search result cards may include an alert for facility-level operating status. This alert is to inform Veterans that a location may have temporarily changed access to the facility or services.


The status options which may be displayed are:

- Facility Closed
- Limited services and hours
- Facility Notice

 **27.4 miles**

VA HEALTH

Glen Burnie VA Clinic

 **Facility Closed**

808 Landmark Drive
Suite 128
Glen Burnie, MD 21061-4983

[Directions](#)

Main Number: 410-590-4140

Mental Health: 410-590-4140 x4248

Veterans can learn more about the facility operating status by visiting the facility detail page. It is expected that the details may be different depending on the facility. Not all facilities will use operating status alerts.

[Home](#) > [Find Locations](#) > **Facility Details**

Glen Burnie VA Clinic

Limited services and hours

Limited face-to-face services. Please refer to Situation Update for details.

Visit the [website](#) to learn more about hours and services.

808 Landmark Drive
Suite 128
Glen Burnie, MD 21061-4983

 **Main number:** [410-590-4140](tel:410-590-4140)

 **Mental health:** [410-590-4140 x4248](tel:410-590-4140x4248)

 [Website](#)

 [Get directions](#)

Planning to visit? Please call first as information on this page may change.

View on map



Hours of operation

Sunday:	Closed
Monday:	8:00 a.m. - 4:30 p.m.
Tuesday:	8:00 a.m. - 4:30 p.m.
Wednesday:	7:00 a.m. - 4:30 p.m.
Thursday:	8:00 a.m. - 4:30 p.m.
Friday:	8:00 a.m. - 4:30 p.m.
Saturday:	Closed

Services

Services current as of **January 27, 2021**

FAQ

What if the Veteran believes the info displayed about the facility is incorrect? For example, they have received women's care at the facility, but it isn't listed as a service.

If the user reports inaccurate information, we have the following feedback options:

1. For VA facilities (VHA, VBA, NCA, and Vet Centers), Contact Center agents should email the name of the facility and the missing or inaccurate detail to Dave Conlon (david.conlon@va.gov) and Michelle Middaugh (michelle.middaugh@adhocteam.us).

2. For community care providers and pharmacies, Contact Center agents should email the name of the facility and the missing or inaccurate detail to VHAOCCPPMSPROJBUSPOCS@VA.GOV, copying Tobie Wethington (Tobie.Wethington@va.gov), Dave Conlon (david.conlon@va.gov), and Michelle Middaugh (michelle.middaugh@adhocteam.us).

Update Log

Content	Section	Date
Contact info for community care providers updated with Tobie Wethington's information	FAQ	5.7.2020
Updated landing page image	User access	12.17.2020
Updated search box image and information about default field values	Navigation	12.17.2020
Updated image	Facility Detail page	12.17.2020
Updated image and description for Legacy Link	Legacy Directory Link	12.17.2020
Updated image	Search functionality > Location	12.17.2020
Updated description of the default for facility type field	Search functionality > VA facility	12.17.2020
Updated image for VA health default	Search functionality > VA facility > VA health	12.17.2020
Updated image and description of dropdown options	Search functionality > VA facility > Urgent care	12.17.2020
Updated image and description of Community urgent care alert button	Search functionality > VA facility > Urgent care > Alert for Community urgent care providers (in VA network)	12.17.2020

Inserted image and updated name to Community pharmacies (in VA network). Removed footnote.	Search functionality > VA facility > Community pharmacies (in VA network)	12.17.2020
Updated image	Search functionality > VA facility > VA benefits	12.17.2020
Updated image	Search functionality > VA facility > VA cemeteries	12.17.2020
Updated image	Search functionality > VA facility > Vet Centers	12.17.2020
Inserted section	Search functionality > Search this area of the map	12.17.2020
Updated image for map, search result list and individual card	Search results	12.17.2020
Updated image	Facility Detail pages > VA facility types	12.17.2020
Removed image and updated description	Facility Detail pages > Community providers	12.17.2020
Grammatical changes	throughout	12.30.2020
Addition of COVID-19 vaccines as a Service type under VA health facility searches	Search results	01.27.2021
Adjusted image sizing, plus any corresponding table of contents page numbers as needed; minor punctuation and capitalization edits.	throughout	01.27.2021