

MHV Statistical Overview



February 2022

VA



U.S. Department of Veterans Affairs
Veterans Health Administration
Office of Connected Care

My HealtheVet User Choices

February 2022

1.38M Unique MHV Registrants Logged into MyHealtheVet

43% Requested Rx Refills

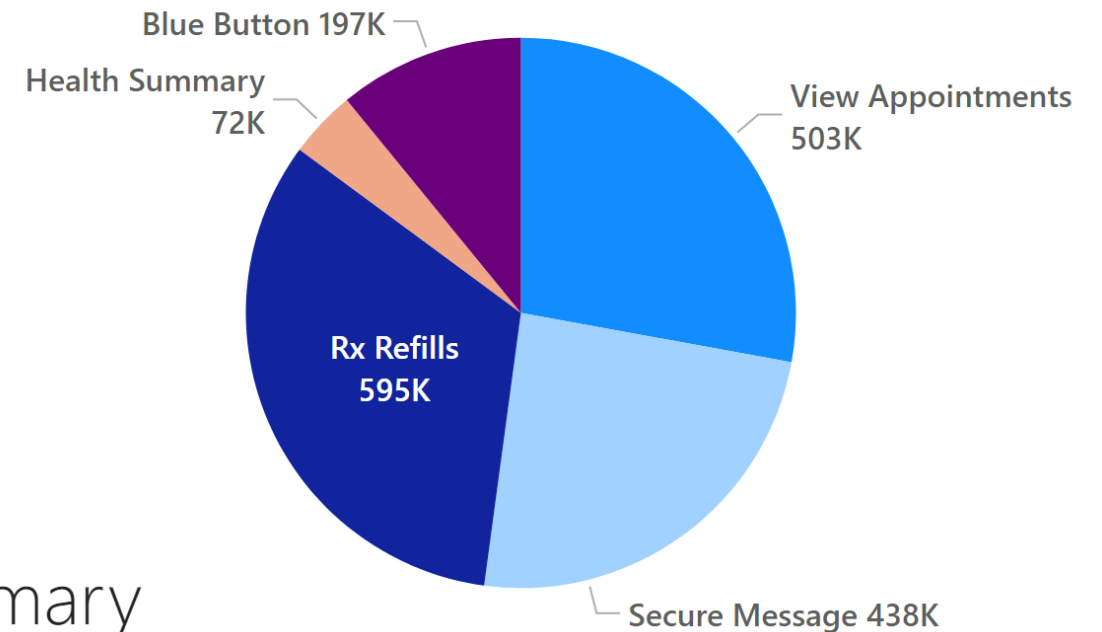
36% Viewed their Appointments

32% VA Patients Sent Secure Message

14% MHV Registrants Used Blue Button

5% MHV Registrants Used Health Summary

Unique MHV Registrant Login Activity



My HealtheVet Rx Refill

February 2022



Refill Requesters

43%

Uniques Requesting Refill

595K

2.3M

Rx Refill Requests

Prescription Delivery Tracker

83,606

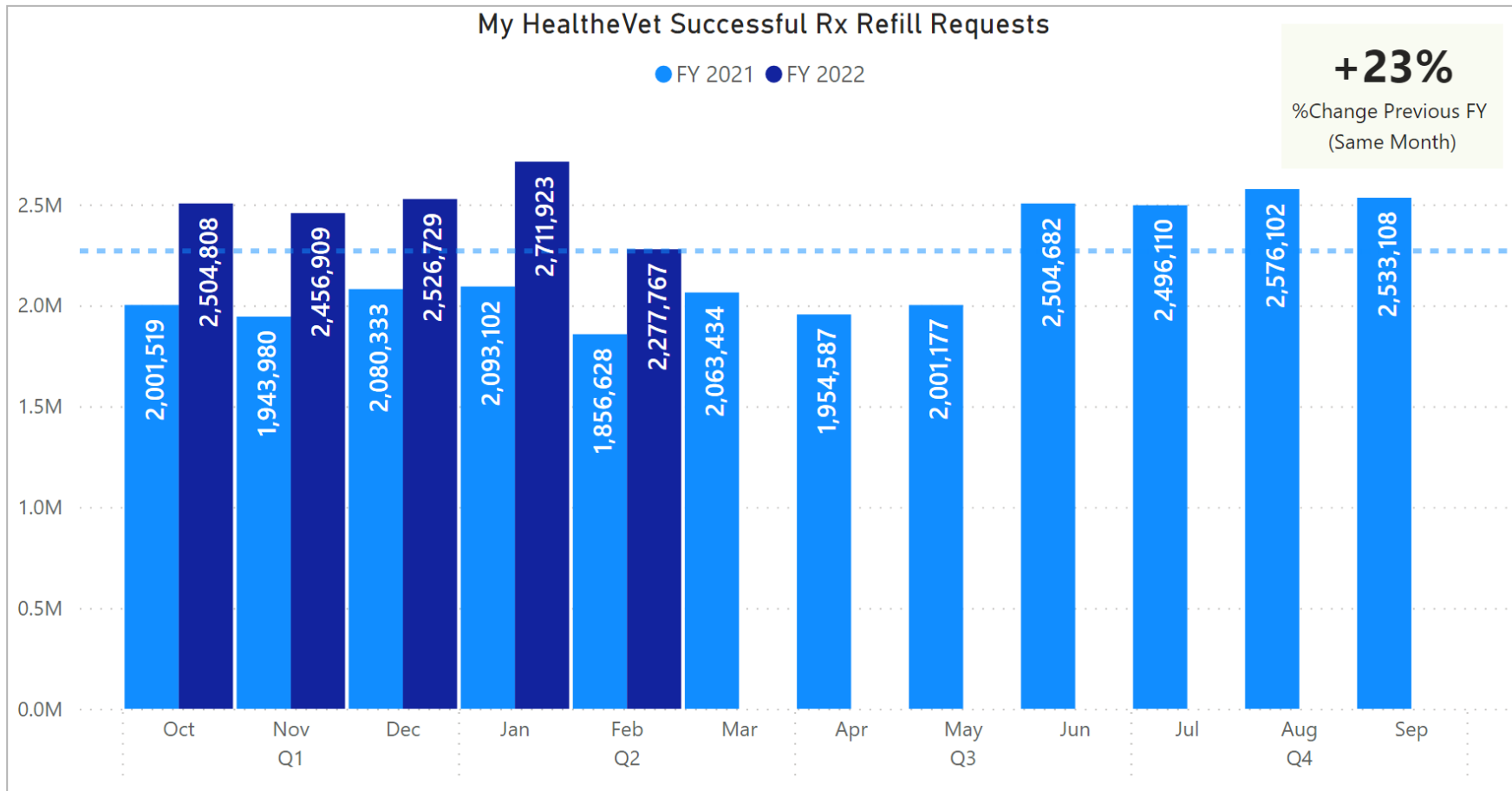
Unique Patients

115,152

Prescriptions Tracked

My HealtheVet Successful Rx Refill Requests

● FY 2021 ● FY 2022



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My HealtheVet Appointments

February 2022



Appointment Viewers

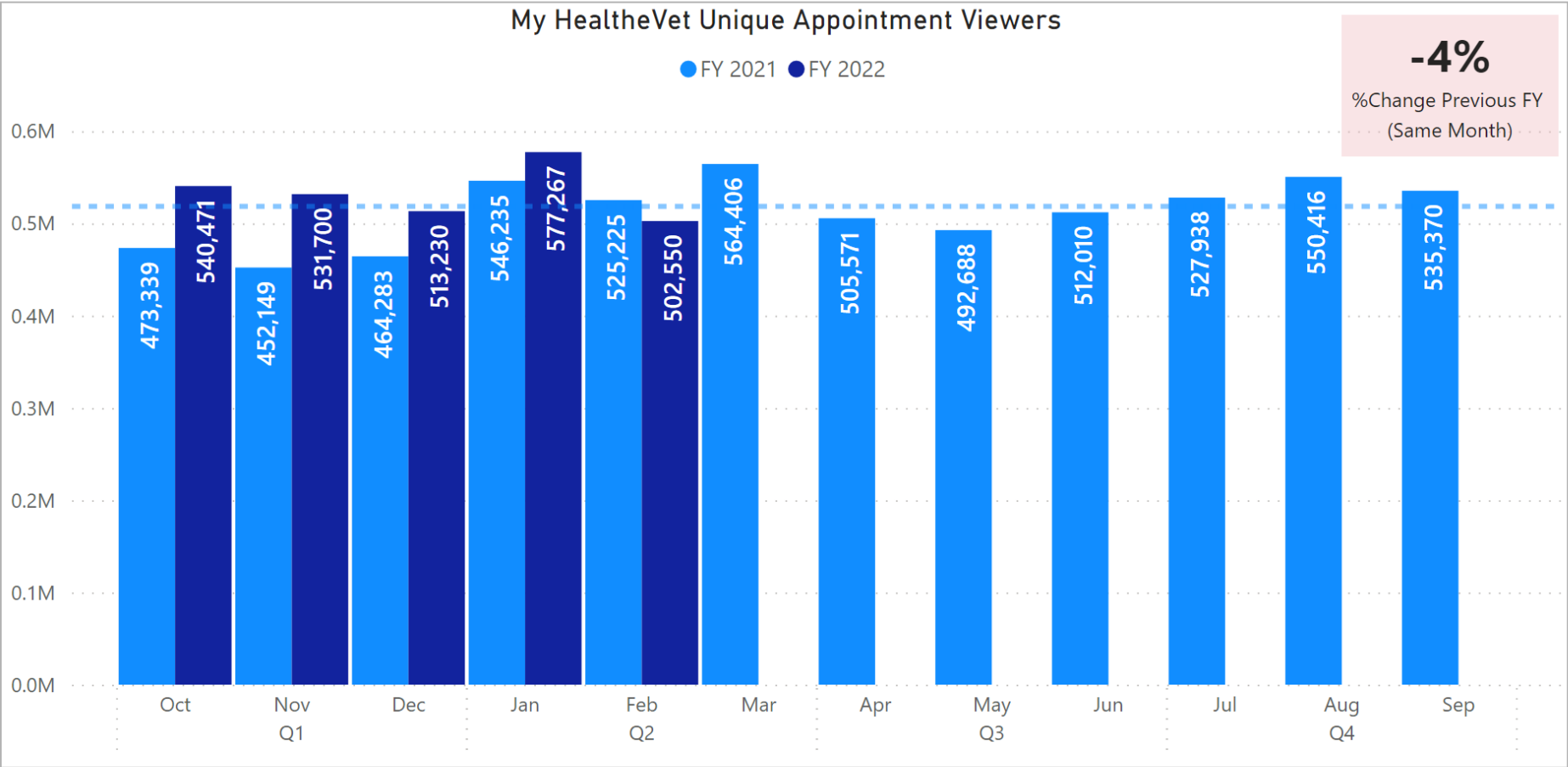
36%

Unique Patients Viewing Appointments

503K

Appointment Email Reminders

3.1M



My HealthVet Secure Messaging

February 2022



VA Patients Sent
Secure Message

32%

VA Patients Sent Secure
Message

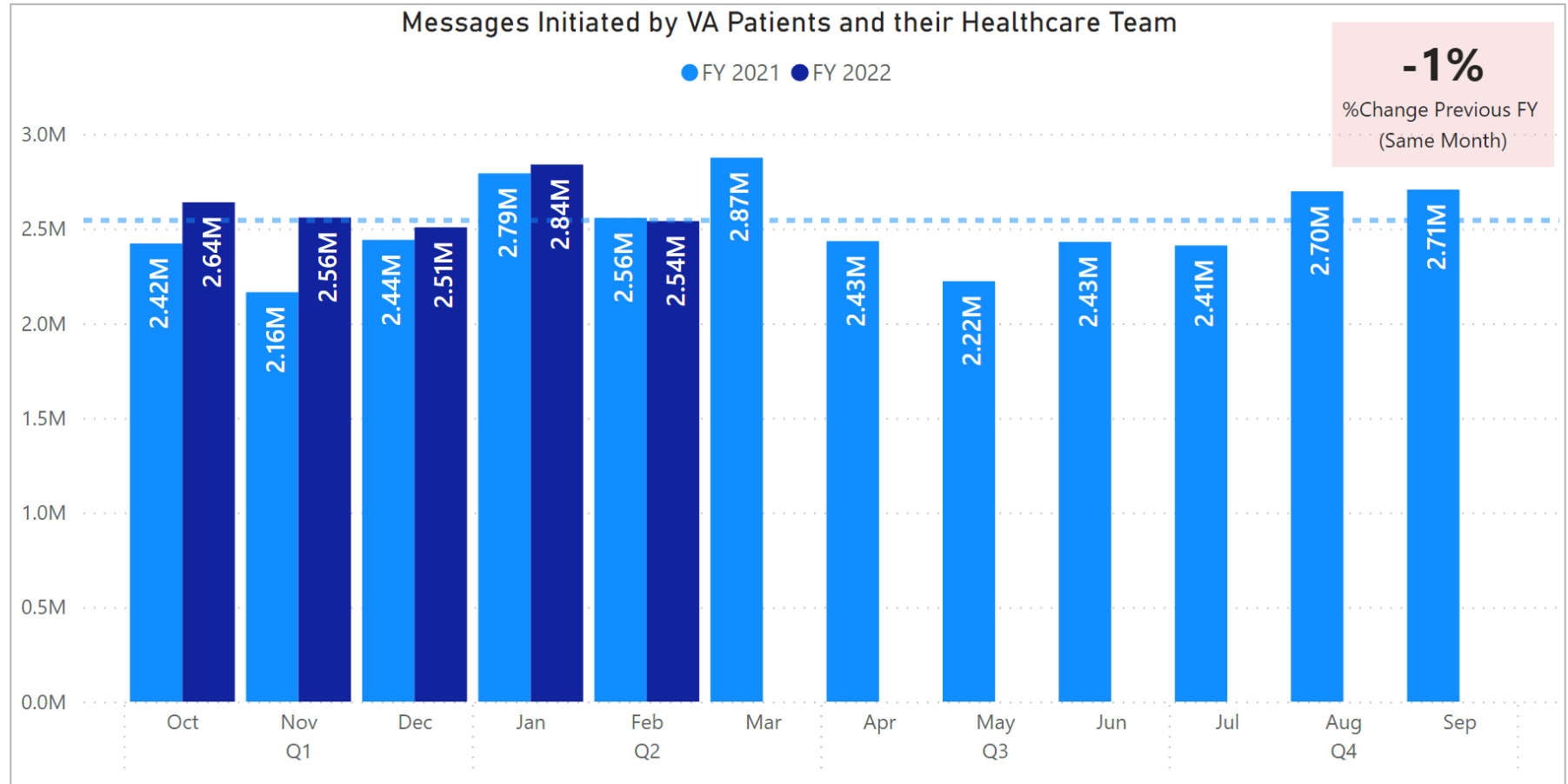
438K

Secure Messages Exchanged
between Patients and their
Healthcare Teams

2.5M

Messages Initiated by VA Patients and their Healthcare Team

● FY 2021 ● FY 2022



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My HealtheVet Health Records

February 2022



MHV Registrants
Used Blue Button

14%

Unique Blue
Button Users

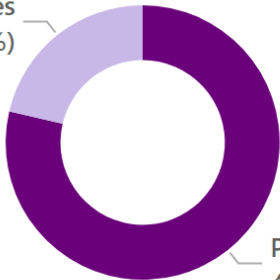
197K

Blue Button Views (Online)

326K

Blue Button Files Downloaded

TXT Files
113K (21.36%)

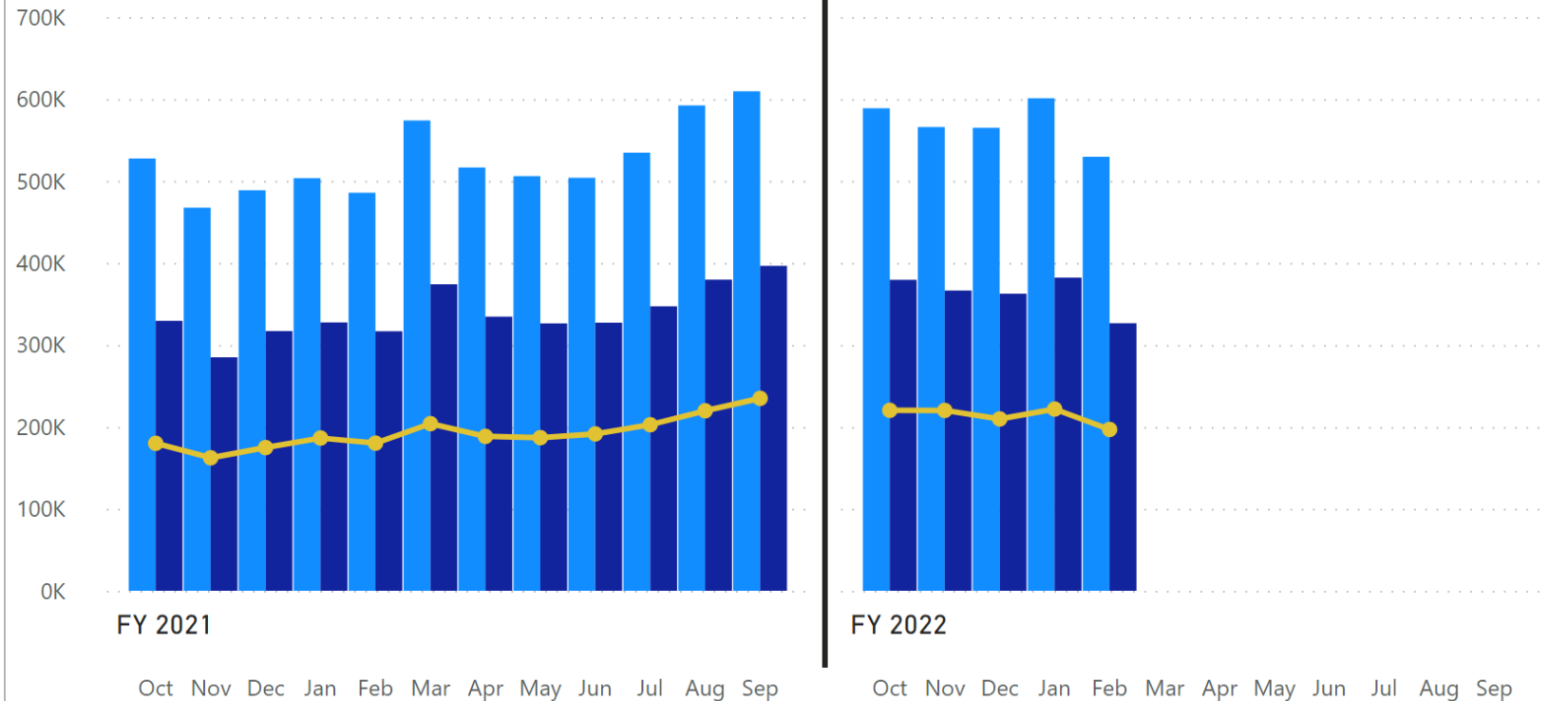


PDF Files
416K (78.64%)

Total Files
529K

Blue Button Activity

Files Downloaded Online Views Unique Blue Button Requestors



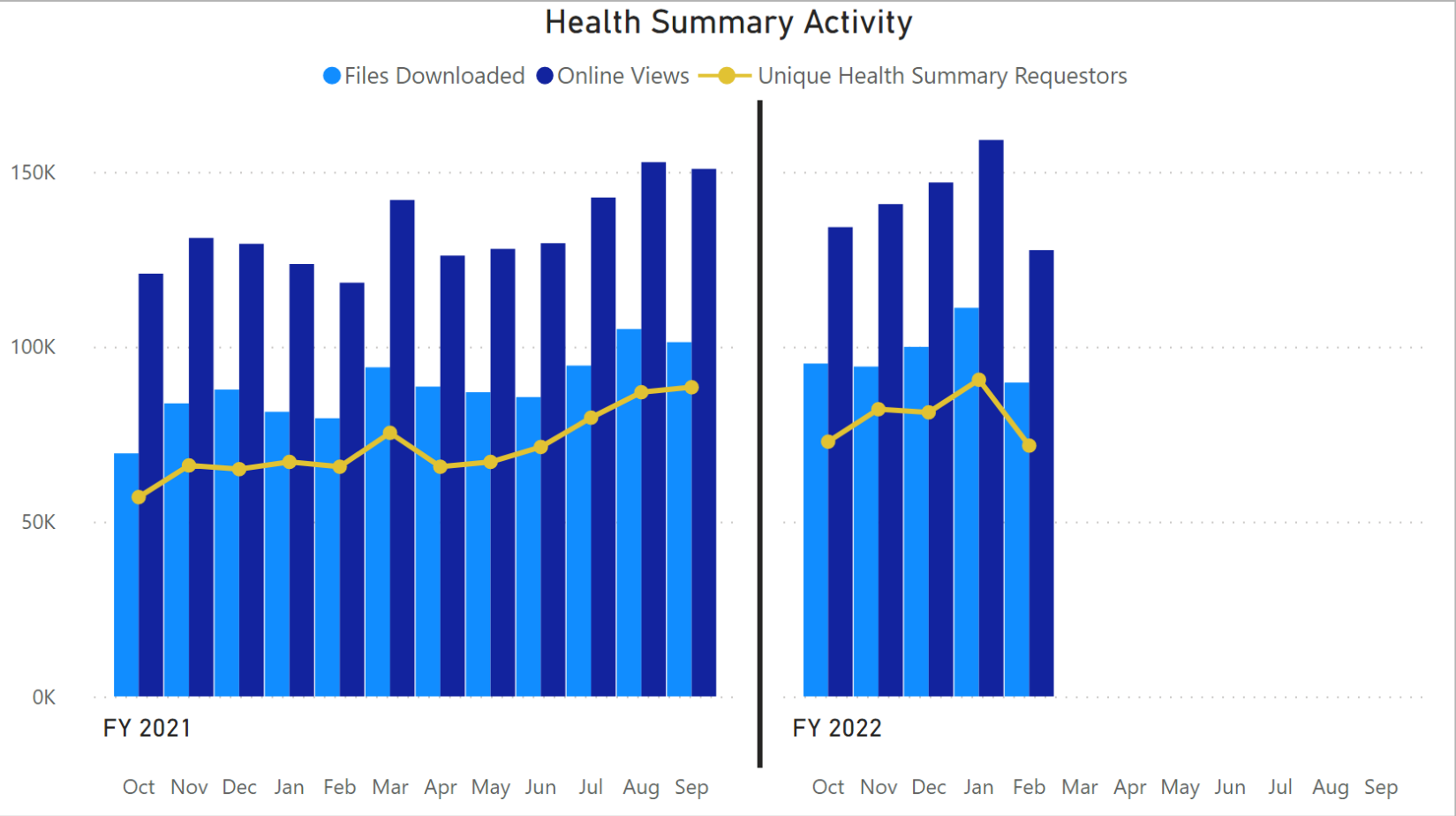
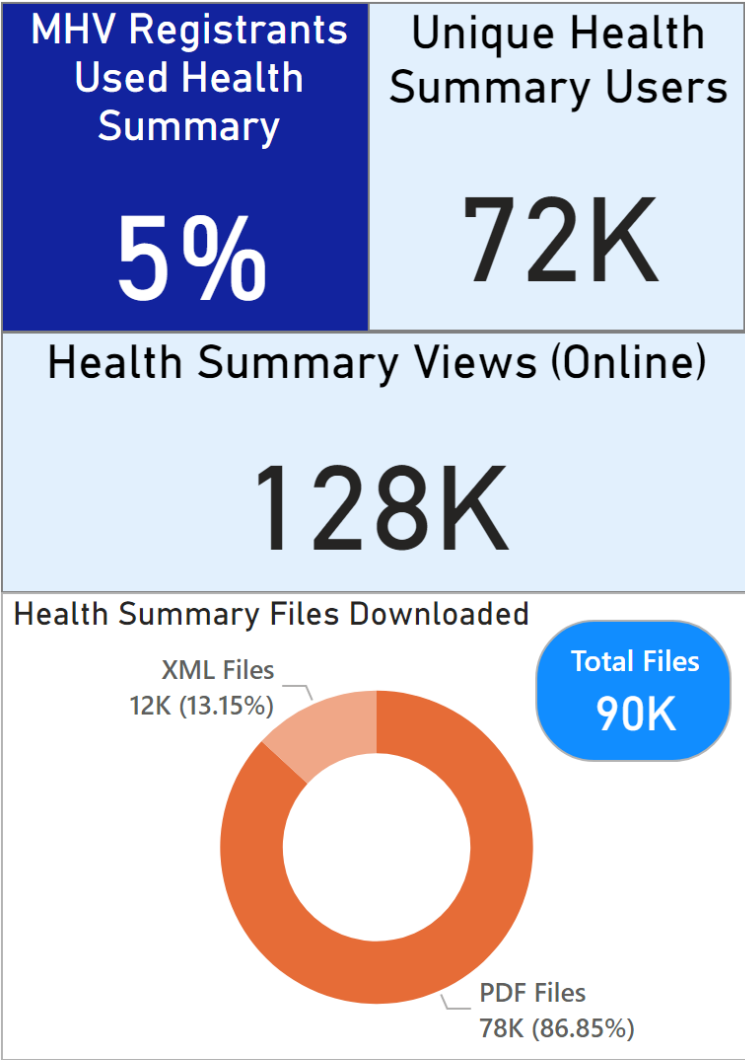
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My HealtheVet Health Records

February 2022



My HealtheVet Google Analytics

February 2022

Users Logged
Logged into Site

1.38M

Sessions

7.41M

Pageviews

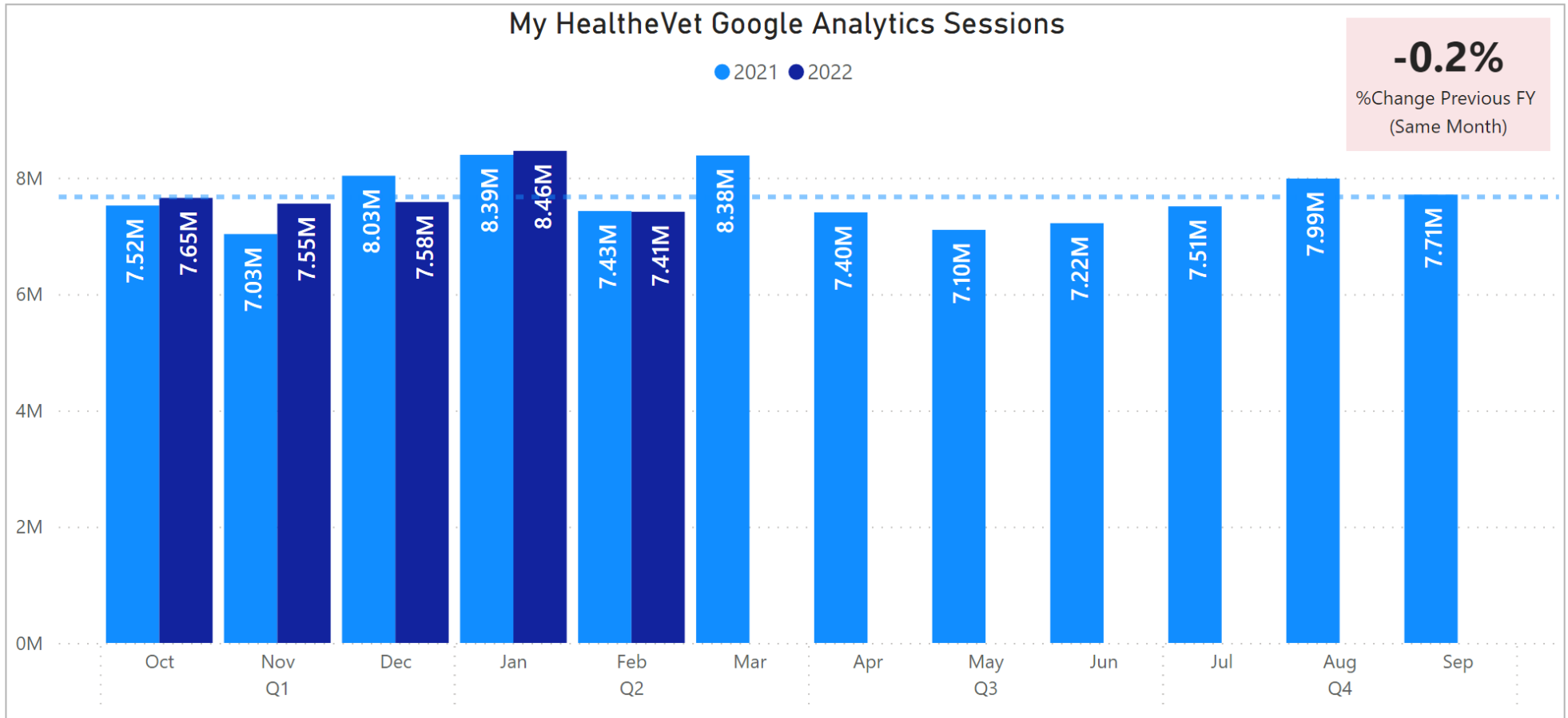
71M

Average Pages
Viewed per Session

9.60

My HealtheVet Google Analytics Sessions

● 2021 ● 2022



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My HealthVet Statistical Overview (Cumulative Totals)

February 2022

Registered MHV Accounts



6.16M

Since 11/2004

Premium Users



3.65M

Since 1/2007

Active VA Patients



59%

Registered for MHV

Rx Refill Requests



209M

Since 9/2005

Secure Messages Initiated



153M

Since 6/2008

Unique Blue Button Users



3.0M

Since 12/2010

Premium Users Agreed to Share
Health Data



2,990

Since 5/2021



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