Proactive

SCENARIO 3

Task 1

VHIC asks about Login.gov

Task 2

Information gathering

Task 3

Email and password set up

An official website of the United States government Here's how you know

LOGIN.GOV

Create your account

Enter your email address

Select your email language preference

Login.gov allows you to receive your email communication in English, Spanish or French.

- (•) English (default)
- ( ) Español
- ( ) Français

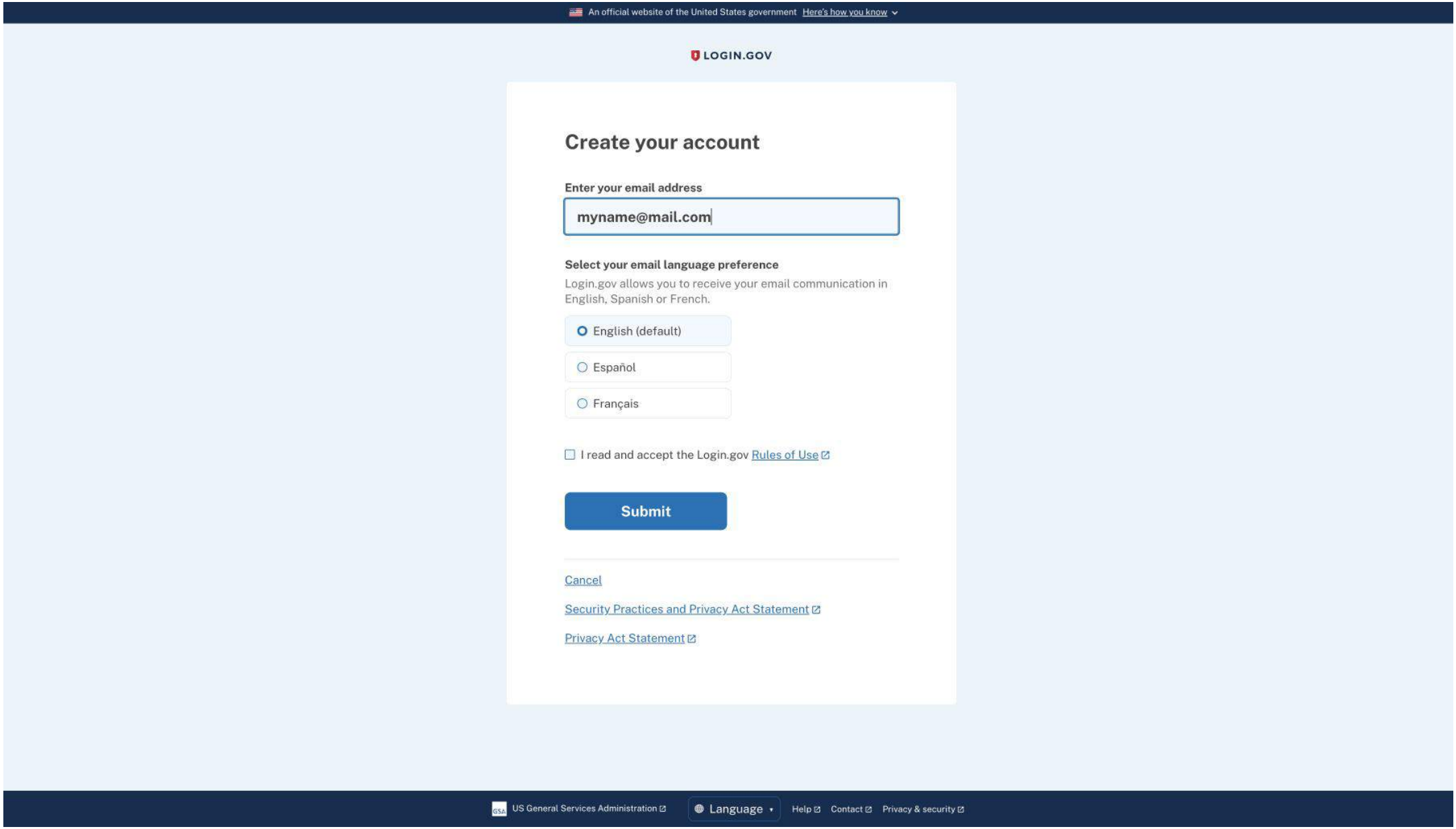
[ ] I read and accept the Login.gov Rules of Use

Submit

Cancel

Security Practices and Privacy Act Statement

Privacy Act Statement


An official website of the United States government Here's how you know
LOGIN.GOV
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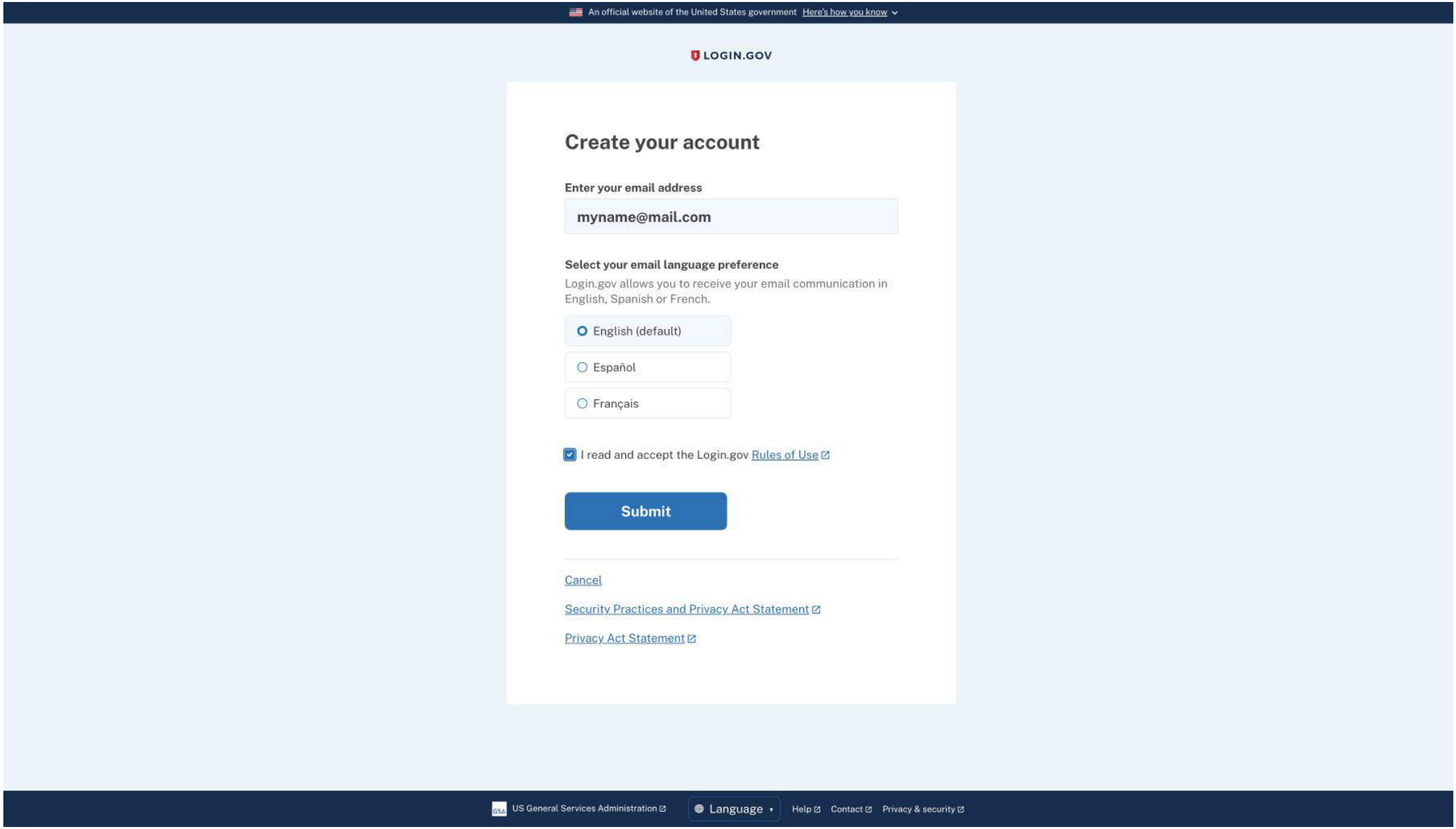
Submit
Cancel
Security Practices and Privacy Act Statement
Privacy Act Statement
US General Services Administration
Language
Help
Contact
Privacy & security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Security Practices and Privacy Act Statement
Privacy Act Statement
US General Services Administration
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Privacy & security

An official website of the United States government Here's how you know

LOGIN.GOV

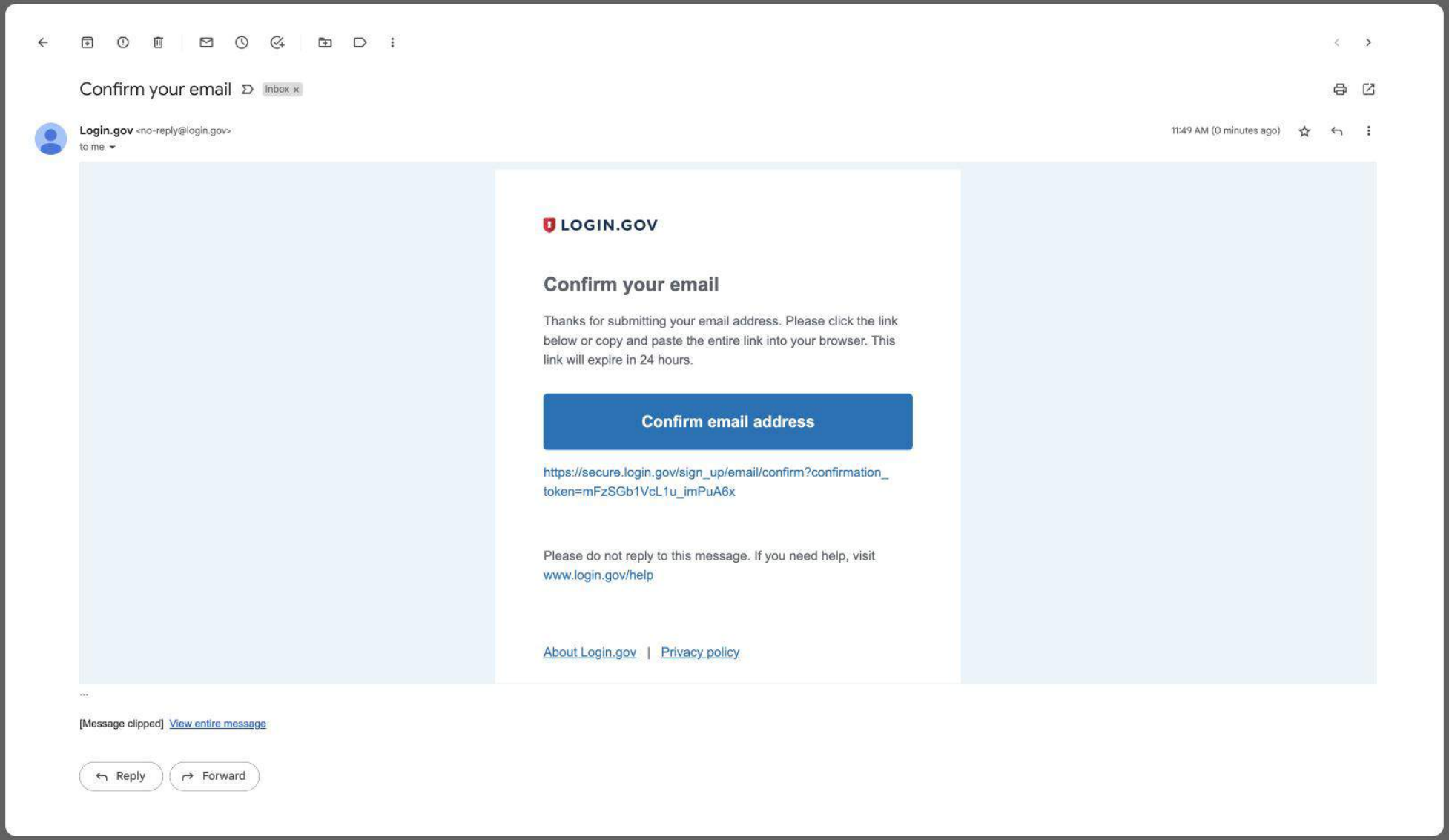
Check your email

We sent an email to **myname@mail.com** with a link to confirm your email address. Follow the link to continue creating your account.

Didn't receive an email? Resend

Or, use a different email address

You can close this window if you're done.


Confirm your email
Inbox ×
Login.gov <no-reply@login.gov>
to me
11:49 AM (0 minutes ago)
LOGIN.GOV
Confirm your email
Thanks for submitting your email address. Please click the link below or copy and paste the entire link into your browser. This link will expire in 24 hours.
Confirm email address
https://secure.login.gov/sign_up/email/confirm?confirmation_token=mFzSGb1VcL1u_imPuA6x
Please do not reply to this message. If you need help, visit www.login.gov/help
About Login.gov | Privacy policy
...
[Message clipped] View entire message
Reply
Forward

An official website of the United States government Here's how you know

LOGIN.GOV

You have confirmed your email address

Create a strong password

It must be at least 12 characters long and not be a commonly used password. That's it!

Show password

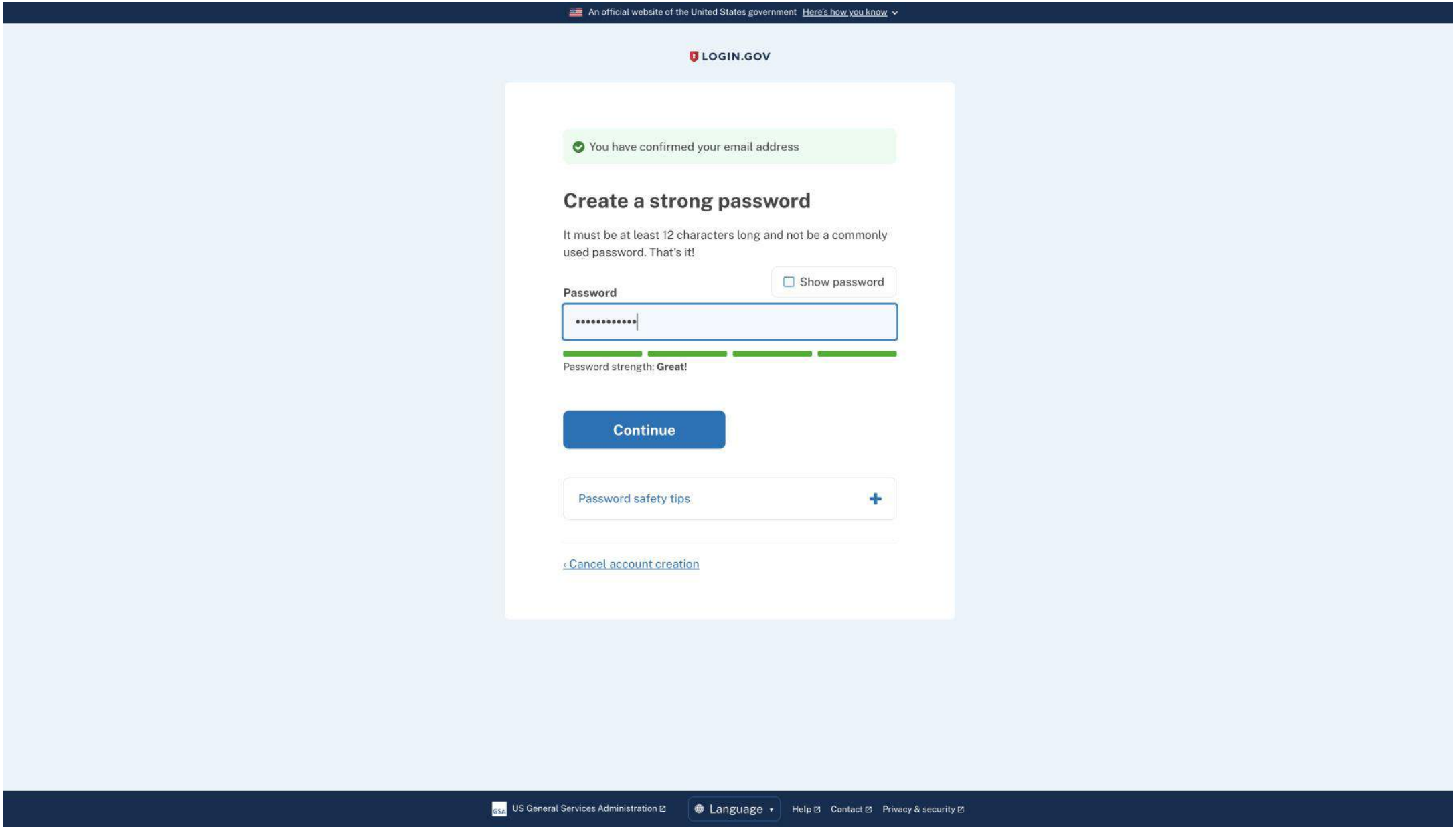
Password

Password strength: ...

Continue

Password safety tips +

‹ Cancel account creation


An official website of the United States government Here's how you know
LOGIN.GOV
You have confirmed your email address
Create a strong password
It must be at least 12 characters long and not be a commonly used password. That's it!
Show password
Password
Password strength: Great!
Continue
Password safety tips
Cancel account creation
US General Services Administration
Language
Help
Contact
Privacy & security

Task 4

ID proofing

DRIVER'S LICENSE
Pennsylvania
DUPS: 00
4d DLN: 99 999 999
3 DOB: 08/04/1975
4b EXP: 08/05/2023
4a ISS: 03/01/2019
1 SAMPLE
2 JANICE ANN
8 123 MAIN STREET
APT. 1
HARRISBURG, PA 17101-0000
15 SEX: F
18 EYES: BRO
16 HGT: 5'-06"
9 CLASS: C
9a END: NONE
12 RESTR: NONE
SAMPLE
Janice Sample

Task 5

Multi-factor authentication

An official website of the United States government Here's how you know

LOGIN.GOV

Authentication method setup

Add another layer of security by selecting a multi-factor authentication method. We recommend you select at least (2) two different options in case you lose one of your methods.

- [ ] **Face or touch unlock**
  Your device scans your face or fingerprint and confirms the information is a match to the images you already have stored on your device. We do not copy or store these images.

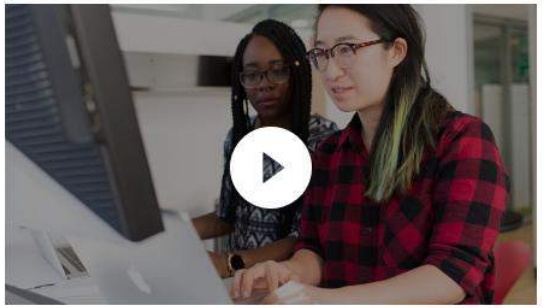
- [ ] **Security key**
  A physical device, often shaped like a USB drive, that you plug in to your device.

- [ ] **Government employee ID**
  PIV/CAC cards for government and military employees. Desktop only.

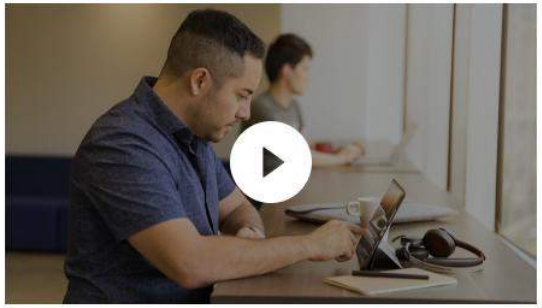
- [ ] **Authentication application**
  Download or use an authentication app of your choice to generate secure codes.

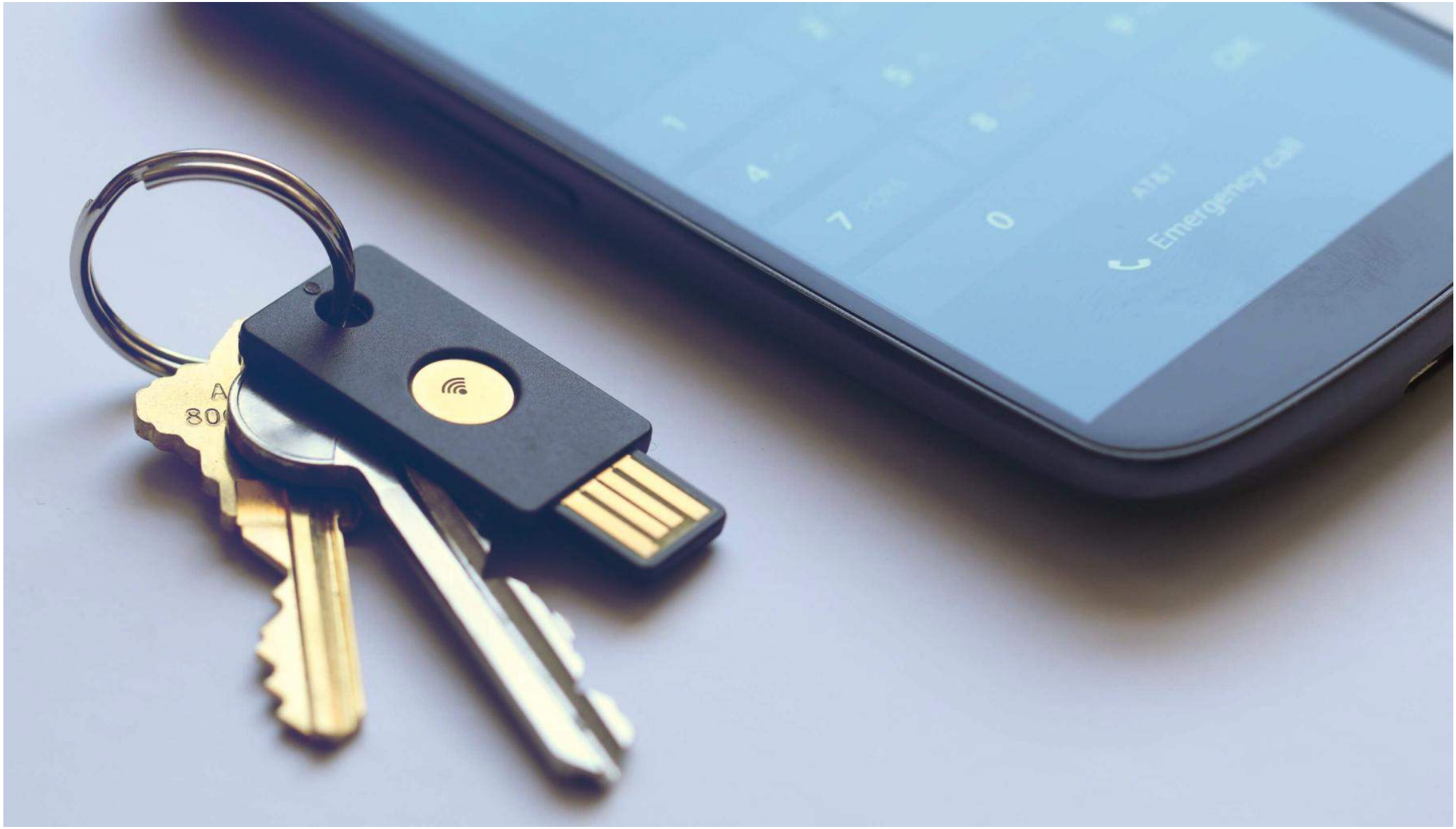
- [ ] **Text or voice message**
  Receive a secure code by (SMS) text or phone call.

What is multi-factor authentication?



How do I pick the right authentication method for me?




Emergency call

An official website of the United States government Here's how you know

LOGIN.GOV

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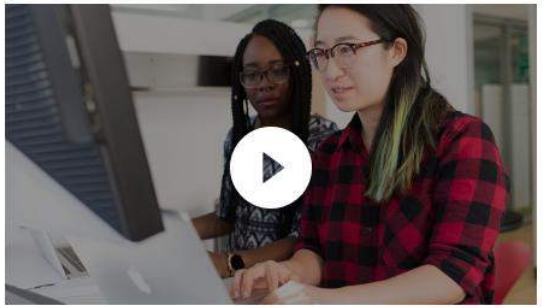

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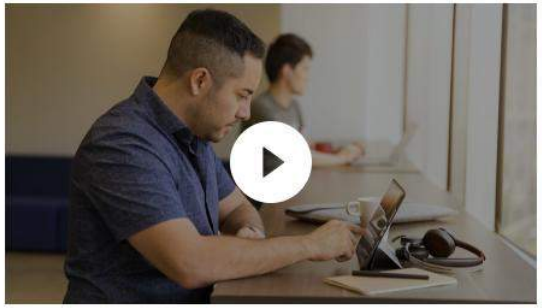

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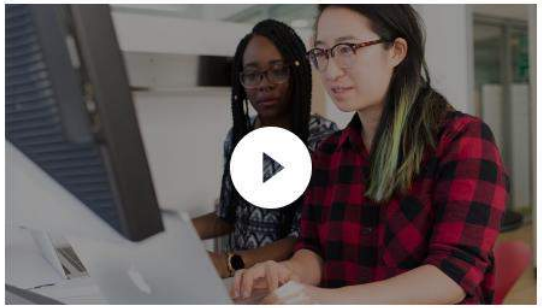

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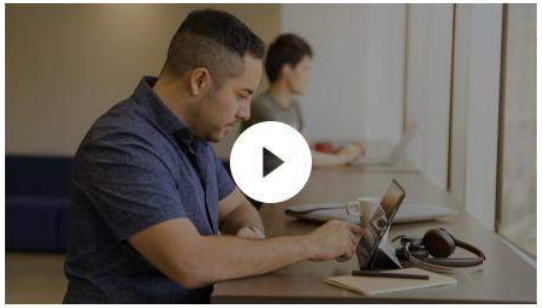


An official website of the United States government Here's how you know

LOGIN.GOV

Add your security key

Add a security key that meets the FIDO standard as your authentication method. You can add as many security keys as you want. To get started, first give your security key a nickname.

Security key nickname

Remember this browser

Continue

‹ Choose another option

An official website of the United States government Here's how you know

LOGIN.GOV

Add your security key

Add a security key that meets the FIDO standard as your authentication method. You can add as many security keys as you want. To get started, first give your security key a nickname.

Security key nickname

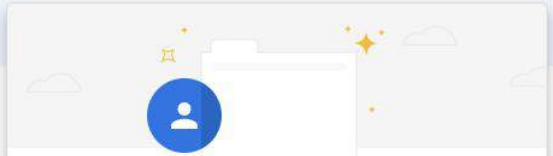
mykey

Remember this browser

Continue

‹ Choose another option

An official website of the United States government Here's how you know



Verify your identity with secure.login.gov

Pick an option

Add a new Android phone

USB security key

SM-G960U

Manage devices Cancel

mykey

Remember this browser

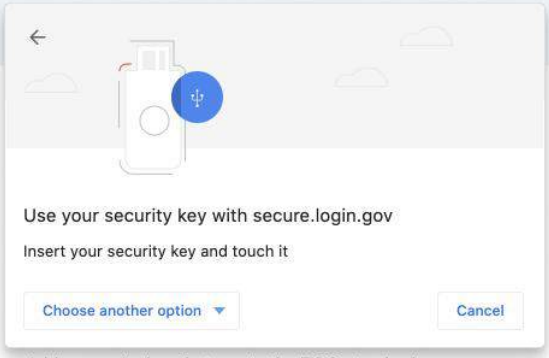
Connect your security key

Press the button on your security key to register it with Login.gov

‹ Choose another option

US General Services Administration Language Help Contact Privacy & security

An official website of the United States government Here's how you know



Add a security key that meets the FIDO standard as your authentication method. You can add as many security keys as you want. To get started, first give your security key a nickname.

Security key nickname

mykey

Remember this browser

Connect your security key
Press the button on your security key to register it with Login.gov

‹ Choose another option

An official website of the United States government Here's how you know

LOGIN.GOV

A security key was added to your account.

You've added your first authentication method! Add a second method as a backup.

Adding another authentication method prevents you from getting locked out of your account if you lose one of your methods.

Add another method

Skip for now

An official website of the United States government Here's how you know

LOGIN.GOV

Welcome **myname@mail.com** | Sign out

Access your government benefits and services from your Login.gov account.
Learn more about Login.gov

- **Your Account**
  - Add email address
  - Edit password
  - Delete account
- **Your authentication methods**
  - Add phone number
  - Add authentication apps
  - Add Face or Touch Unlock
  - Add security key
  - Add federal employee ID
  - Get backup codes
- **Your connected accounts**
- **History**
  - Forget all browsers
- **Customer support**

Your account

Email preferences

Email addresses

myname@mail.com

+ Add new email

Language

English Edit

Password

********** Edit

Security key

Added on October [redacted], 2022 at 11:55 AM

+ Get new codes

Task 6

Set up shared access

An official website of the United States government. Here's how you know

Talk to the Veterans Crisis Line now

VA | My healthevet

Search About Contact us

Home Personal Information Pharmacy Get Care Track Health Research Health MHV Community

Learn about the new shared access feature

Grant someone you trust access to your account

First name

First name

Last name

Last name

Email

email@mail.com

Relationship to you

select option

Type of information you want to grant access

select option

GRANT ACCESS

Task 7

Shared access reminder

It is time to review who has access to your account Inbox ×

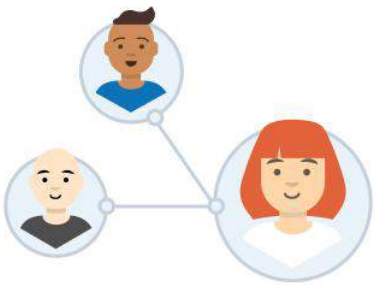
My HealtheVet <info@myhealthevet.com>
to me

11:49 AM (0 minutes ago)

www.myhealth.va.gov

Ensure the security of your MHV account by reviewing who has access and what information you've shared with them.

You have shared access to your account with:



- **Lynda Johnson**
  Full Access
- **Alan Johnson**
  Appointments & Prescriptions Only

If you want to change this:

1. **Edit who has access** or which level of access they have, click here.
2. **Update your password** here, if there is anyone who you shared your username/password with who should no longer have access to your account.

It is time to review who has access to your account Inbox ×

My HealtheVet <info@myhealthevet.com>
to me

11:49 AM (0 minutes ago)

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Alan Johnson
Appointments & Prescriptions Only

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1. **Edit who has access** or which level of access they have, **click here**.
2. **Update your password here,** if there is anyone who you shared your username/password with who should no longer have access to your account.

Keeping us up to date means keeping your account safe.

This Access Renewal email is annual, so we'll check in next year!

Having trouble viewing this email? View it as a Web page.

Forward this newsletter to a friend?

And if you received this from a friend, you can subscribe yourself!

Log in to My HealtheVet today.

Keep updated & let us know how we're doing

You have received this message because you are subscribed to Veterans Health. Access your Subscriber Preferences to make changes to your subscription or Unsubscribe. Get this as a forward? Sign Up to receive updates from Veterans Health. Having questions or problems? Please visit Subscriber Help for assistance.

VA | U.S. Department of Veterans Affairs
Veterans Health Administration