

VA Central Iowa Health Care System Mobile unit - brochure

What to Expect

- On-site Telehealth technicians and nurses provide "hands on" care while you are connected via secure video network to VA providers at the Central Iowa Health Care System or at the outpatient clinics in Mason City, Knoxville, Marshalltown, Carroll, and Fort Dodge.



Enroll for the VA Central Iowa Health Care System to take advantage of receiving high quality healthcare services closer to your home.

The Mobile Medical Unit will have regularly scheduled stops in predetermined locations. Ask your provider how to enroll for the Mobile Medical Unit

Mission

The VA of Central Iowa Health Care System is dedicated to providing the best health care to Veterans living in our rural coverage areas in Iowa

Services are provided by providers at the main facility in Des Moines and outpatient clinics in Mason City, Carroll, Marshalltown, Fort Dodge, and Knoxville. This provides the base for expanding service of the Mobile Medical Unit throughout this service area.

Veterans have the right to consent to treatment via Telehealth. Declining Telehealth does not affect a Veteran's eligibility for other care.

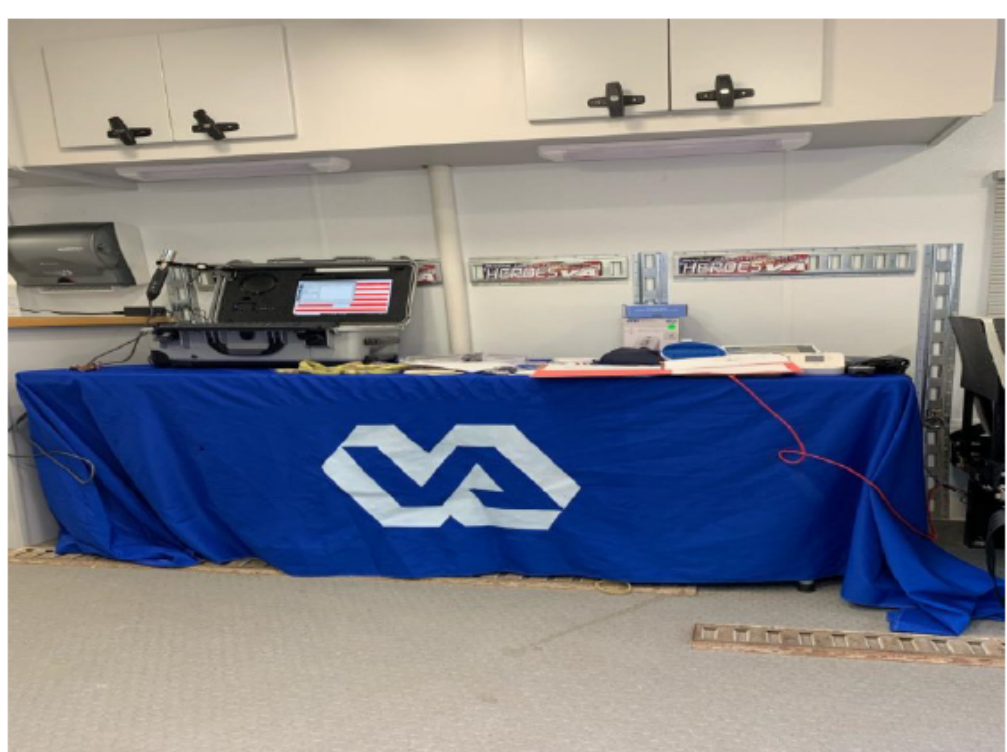
We ask you to please keep your scheduled appointments or cancel. No-shows only hurt other Veterans from receiving care.

The Mobile Medical Unit is also part of the VA of Central Iowa Health Care System's outreach program and available to provide support during outreach.



VA Central Iowa Health Care System  
3600 30th Street  
Des Moines, IA 50310  
515-699-5999 Ext. 23805

VA CENTRAL IOWA HEALTH CARE SYSTEM MOBILE MEDICAL UNIT



Mobile Medical Unit Appointments, Services & Schedule

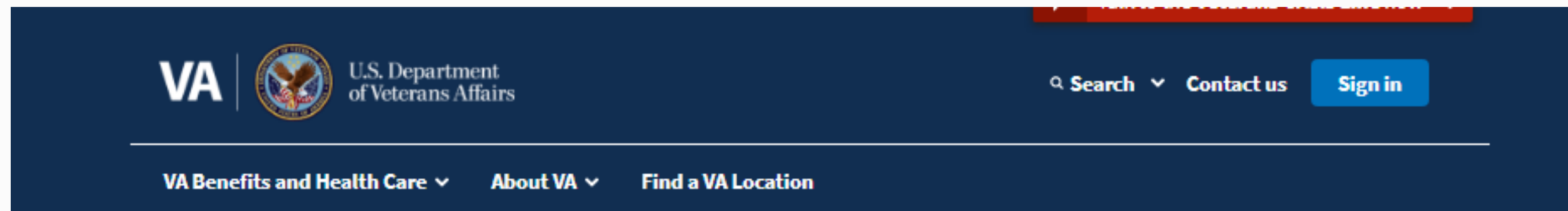
This address may be where the unit is actually stored/parked overnight

Are clinical hours always the same, no matter what date or location?

These locations are where services are offered but they aren't displayed on the Veteran facing page

At least one of these service lists is inaccurate

VA Central Iowa Health Care System Mobile unit - as represented on va.gov/central-iowa-health-care/locations/des-moines-va-mobile-clinic/



VA Central Iowa health care > Locations > Des Moines VA Mobile Clinic

SERVICES AND LOCATIONS

Health services

Locations

Des Moines VA Medical Center

Carroll VA Clinic

Des Moines VA Clinic

Des Moines VA Mobile Clinic

Fort Dodge North VA Clinic

Fort Dodge VA Clinic

Knoxville VA Clinic

Marshalltown VA Clinic

Mason City VA Clinic

NEWS AND EVENTS

Events

News releases

Stories

ABOUT VA CENTRAL IOWA

Locations

Work with us

Contact us

Des Moines VA Mobile Clinic

Our mobile medical unit expands health care services to Veterans living in rural areas. We provide primary care and specialty health services, including cardiology, cancer care (hematology and oncology), mental health care, treatment for lung diseases and disorders (pulmonary medicine), and more. Below, you'll find information about our regularly scheduled stops and the other health services we offer in our Des Moines VA Mobile Clinic.

Make an appointment

Register for care

Pharmacy

On this page

Location and contact information

Prepare for your visit

Health services offered here

Get updates from VA Central Iowa health care

Location and contact information

Address

3600 30th Street

Des Moines, IA 50310-5753

Directions

Phone numbers

Main phone: 515-699-5999

Clinical hours

Mon: 8:00AM-4:30PM

Tue: 8:00AM-4:30PM

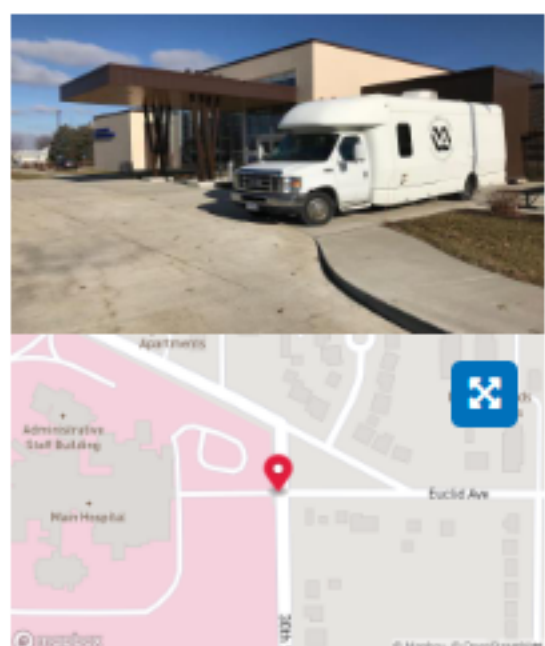
Wed: 8:00AM-4:30PM

Thu: 8:00AM-4:30PM

Fri: 8:00AM-4:30PM

Sat: Closed

Sun: Closed



Prepare for your visit

Click on a topic for more details.

Parking

+

Transportation services and schedules

+

In the spotlight at VA Central Iowa health care

Get help from a patient advocate

Volunteer or donate

Access your health records

Read our annual reports and newsletters

Find a phone number

Compare our performance with non-VA facilities

Check your billing, insurance, and payment options

Health services offered here

Click on a service for more details like location, contact, and appointment information.

Cardiology

Heart and circulation

+

Hematology/oncology

Blood disorders and medical oncology

+

Mental health care

Behavioral health

+

Primary care

Family and internal medicine

+

Pulmonary medicine

Lungs and breathing

+

Telehealth

Video visits, remote care, care by telephone

+

Urology

Male and female urinary tract and male reproductive system

+

Wound care and ostomy

+

Get updates from VA Central Iowa health care

Subscribe to VA Central Iowa health care news and announcements

Subscribe to VA Central Iowa health care emergency notifications

Are parking and transportation services applicable to a mobile facility? And if so - they likely aren't the same for each location

Prepare for your visit

Click on a topic for more details.

Parking

Cost: Free

Wheelchair availability: Des Moines VA Mobile Clinic campus has wheelchairs upon arrival for patients who need them to access the building.

Transportation services and schedules

Van services for Veterans

DAV vans

Hours: Individual van schedules vary

We work with Disabled American Veterans and county Veterans Affairs directors to provide transportation for Veterans and authorized caregivers to get to scheduled medical appointments.

Non-DAV van services

Many localities in the region provide other van services to Veterans.

Learn more about DAV and the other van services available in your county

Local transit services

Coming soon!

Other services

Coming soon!

Beneficiary travel

Beneficiary travel benefits include round-trip transportation from your home to the medical center, mileage reimbursement, or special mode transport.

Find out if you qualify for beneficiary travel benefits

Services

VA Central Iowa Health Care System

What services are available?

- Primary Care
- Mental Health
- Occupational Therapy
- Physical Therapy
- Speech Therapy
- Respiratory Therapy
- Dermatology
- Acupuncture
- Eligibility
- Social Work
- Patient Advocacy
- Labs
- Vaccines

Locations



Adel—Dallas County Veteran Affairs Office

April 8, 2020 / October 7, 2020 / TBD

Algona—Kossuth County VA Office

Feb. 21, 2020 / June 19, 2020 / Oct. 16, 2020

Ames—Story County Veteran Affairs Office

June 12, 2020 / October 9, 2020

Bethany, MO—Harrison County VA Office

March 13, 2020 / July 10, 2020 / Nov. 13, 2020

Centerville—Appanoose County VA Office

March 20, 2020 / July 17, 2020 / Nov 20, 2020

Creston—Union County Veteran Affairs Office

April 10, 2020 / August 14, 2020 / Dec. 11, 2020

Osceola—Clarke County VA Office

May 15, 2020 / September 18, 2020 / TBD

Storm Lake—Buena Vista County VA Office

May 8, 2020 / September 11, 2020 / TBD

\* Dates subject to change.

Access

Scheduling your appointment:

Call 515-699-5999 ext. 23805

Bring the following to your appointments:

- VA ID card.
- Medications or medication bottles (including "over the counter" or herbals).
- Documentation from recent non-VA hospitalization/ procedures.

Canceling your appointment:

Call 515-699-5999 ext. 23805

Urgent Care

Call 911 or go to the local community hospital and call 1-888-795-0773 within 72 hours for authorization. **No urgent care will be provided through this Mobile Telehealth Clinic.**



The Mobile Medical Unit will not operate during hazardous weather conditions.

In the event of inclement weather cancellations, announcements will be made on the VA Facebook page located at: <http://go.va.gov/na6m>

If the Mobile Medical Unit has been cancelled, call 515-699-5999 ext. 23805 to re-schedule.