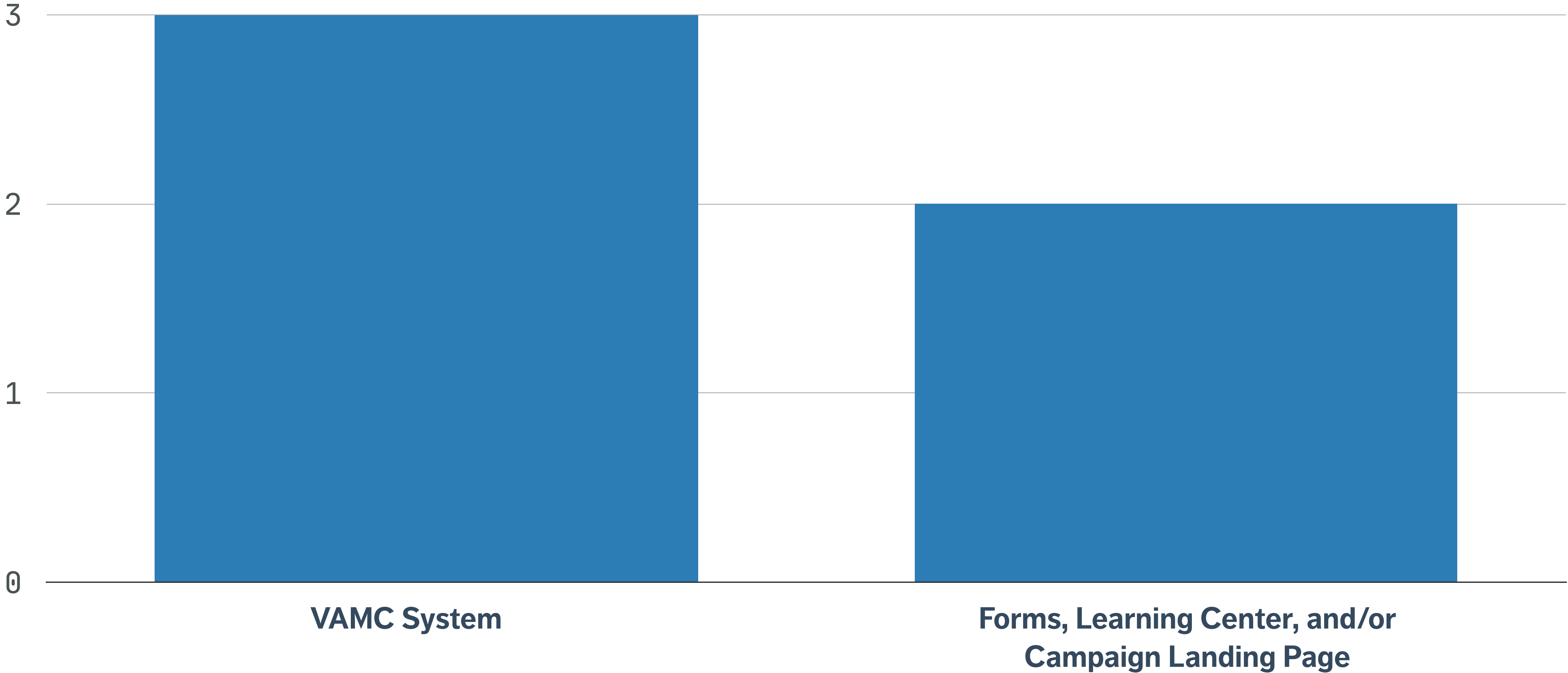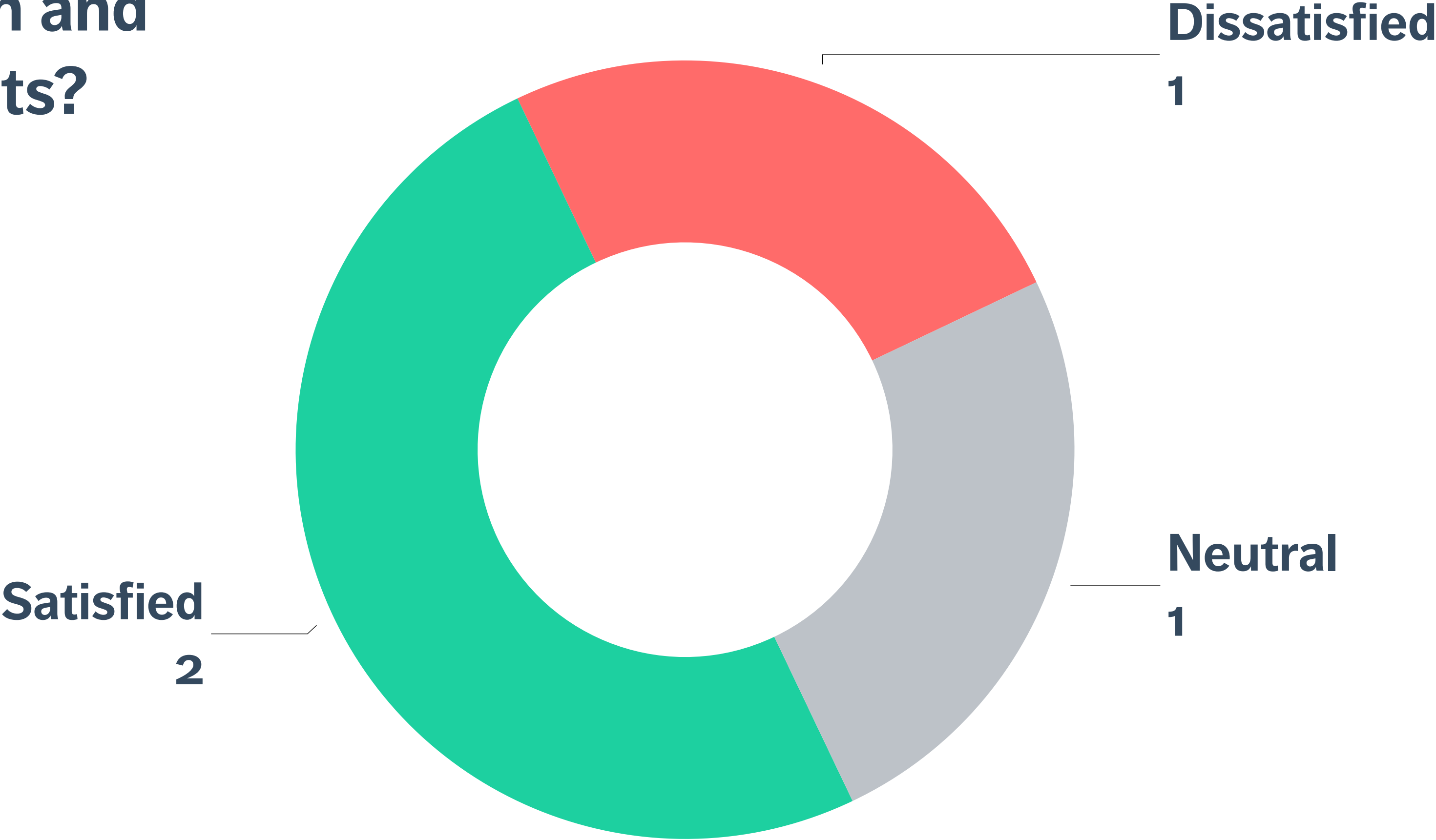# VFS-CMS

Product Collaboration Survey Results Q3 2020

Which VFS products are you primarily building?

In general, how would you rate your experience partnering with the CMS team to launch and iterate on these products?

Dissatisfied
1

Neutral
1

Satisfied
2

OPEN-ENDED FEEDBACK

What's going well with your experience with launching and iterating on these products with the CMS team?

"Very responsive to queries or when issues arise."

"Open lines of communication on product direction, dependencies, priorities and roadmap."

What could be improved about your experience with launching and iterating on these products with the CMS team?

"Technical support and documentation QA processes"

"Transformation should be own by either VSP or CMS since they have context of Drupal. Liquid templates all over the place, no structure."

"Frankly, I am not clear who to reach out to for what. Howie, Kevin... who else? I often worry that I overload Kevin with requests. Is there a FAQ page? It might include common constraints for the admin interface and the template components, along with a process for who to reach out to and how. This may all exist, but I am not aware of it."