



Public Website: Unauthenticated customer-facing experience Highlights and hits of 2020

December 2020

The best laid plans

It's funny to look back to the plans we made in January of 2020

Priorities for Q1 + Q2

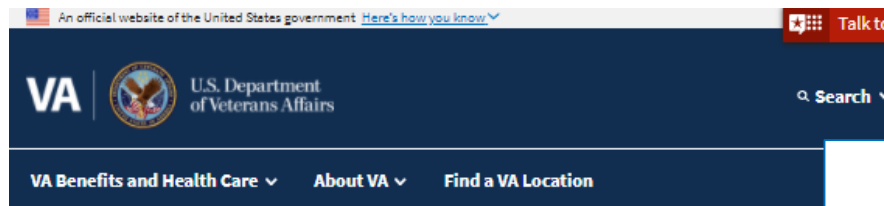
- Redirects of legacy and parity benefit pages ✓
- MVP launch Find a VA form experience & form detail landing pages ✓
- MVP launch campaign landing page template (In flight!)
- Yellow Ribbon participating schools tool ✓
- Metrics – baseline and goals (for new products, but not benefit hubs and not portfolio → opportunity for 2021!)

Major Public Website initiatives for 2020

Priorities for H2/2020

- Onsite search 2.0 (*new team*)
- MVP mini-learning center ✓
- *Benefit hubs 2.0 – templatzation (didn't happen)*
- *Benefit hubs – flattened IA + nav (started and ice boxed)*
- Learning center content, IA ✓
- Search landing page template and pilot pages (*didn't happen*)
- MVP benefit hub localization (*didn't happen, but revived in a super experimental fashion for COVID-19 content*)

Oh yeah, this happened: COVID-19



[Home](#) > [Coronavirus FAQs: What Veterans need to know](#)

Coronavirus FAQs: What Veterans need to know

Our call centers and some VA health facilities are currently experiencing very high numbers of calls. To help us address the most urgent needs first, we ask that you use our online tools and frequently asked questions (FAQs) for routine or non-urgent questions. We'll continue to update this page as the situation changes.

On this page

- ↓ [Coronavirus-specific concerns](#)
- ↓ [COVID-19 testing at VA](#)
- ↓ [Health care, appointments, and more](#)
- ↓ [Benefit payments, claims, claim exams, and other services](#)

[Home](#) > [Health care](#) > [COVID-19 vaccines](#) > [Stay informed and help us prepare](#)

COVID-19 vaccines: Stay informed and help us prepare

We're working to get COVID-19 vaccines to Veterans as quickly and safely as possible based on CDC guidelines and available supply. We need your help to prepare. And we want to keep you informed at every step.

Sign up below to help us understand your interest in getting a vaccine. We'll send you updates on how we're providing vaccines across the country—and when you can get your vaccine if you want one. We'll also offer information and answers to your questions along the way.

When you sign in, we can fill in some of your information for you.

[Sign in](#)

[Continue without signing in](#)

AMA content updates was an epic (Parts 1 & 2!)

Appeal Modernization Process (AMA)/Decision Review Part 2 is an Epic

📅 Set start and end date

35 of 56 Issues completed

61 of 74 Epic Points completed

Epics

➤ 📖 AMA/Decision Review Follow-on (Phase 2) x VSP Collab Cycle
va.gov-team #7311

Backlog

Board appeals pages consolidation
va.gov-team #11229

Validate

➤ 📖 Full Accessibility & 508 Office Audit Public Websites [AMA pt. 2]
va.gov-team #8697

Closed

➤ 📖 Staging Review AMA/Decision Review Follow-on
va.gov-team #7521

Estimate

7 epic points

Assignees



+2

+1

+1

Labels

Epic

vsa-public-websites

content

ia

vsa-public-websites

Epic

508/Accessibility

frontend

vsa

+1

Epic

content-ia-team

product support

+2

content-ia-team

📖 [Duplicate] Redirect Request: Legacy Form Landing Page for NOD

0

AMA content updates was an epic (X 2)

<https://www.va.gov/decision-reviews/>

- 56 issues
- 74 epic points
- A new Decision Reviews hub

Purpose: Meet AMA legislative changes, and help Veterans to better understand a very complex appeals process in plain language.

Surprise bonus: Laura Walsh became BFFs with Fred Somers and the PW resident AMA expert. Also: We standardized all the claims tools CTAs for better tracking and more consistency.

Great learning: We created a content launch list because of how huge this was and it worked great!

Find a Yellow Ribbon school

50 static HTML table pages for each state
plus U.S. territories.

Data maintained via email, fax, phone calls, and sticky notes.

Yellow Ribbon Program Information 2018-2019

Click on the map or listing of states below to see the schools in that state or territory which are participants in the Yellow Ribbon Program.

While every effort has been made to ensure the accuracy of the information contained herein, prospective students should only use this for a planning tool. Please contact the school directly for detailed information.

Alabama	Indiana	Nevada	Tennessee
Alaska	Iowa	New Hampshire	Texas
Arizona	Kansas	New Jersey	Utah
Arkansas	Kentucky	New Mexico	Vermont
California	Louisiana	New York	Virginia
Colorado	Maine	North Carolina	Washington
Connecticut	Maryland	North Dakota	West Virginia
Delaware	Massachusetts	Ohio	Wisconsin
District of Columbia	Michigan	Oklahoma	Wyoming
Florida	Minnesota	Oregon	Puerto Rico
Georgia	Mississippi	Pennsylvania	Overseas Campus Locations of U.S. Schools
Hawaii	Missouri	Rhode Island	
Idaho	Montana	South Carolina	
Illinois	Nebraska	South Dakota	

[return to top](#) ▲

Global Health Indicators: Demographics, Economy, and Environment									
Country	Year	Population (millions)	GDP (billion USD)	Life expectancy (years)	Infant mortality (per 1,000 live births)	Healthcare expenditure (billion USD)	Healthcare expenditure per capita (USD)	Renewable energy (% of total)	CO2 emissions (million tons)
Algeria	2017	35.0	170.0	75.0	20.0	1.5	43.0	1.2	1.8
Algeria	2018	35.5	175.0	75.5	19.0	1.6	45.0	1.3	1.9
Algeria	2019	36.0	180.0	76.0	18.0	1.7	47.0	1.4	2.0
Algeria	2020	36.5	185.0	76.5	17.0	1.8	49.0	1.5	2.1
Algeria	2021	37.0	190.0	77.0	16.0	1.9	51.0	1.6	2.2
Algeria	2022	37.5	195.0	77.5	15.0	2.0	53.0	1.7	2.3
Algeria	2023	38.0	200.0	78.0	14.0	2.1	55.0	1.8	2.4
Algeria	2024	38.5	205.0	78.5	13.0	2.2	57.0	1.9	2.5
Algeria	2025	39.0	210.0	79.0	12.0	2.3	59.0	2.0	2.6
Algeria	2026	39.5	215.0	79.5	11.0	2.4	61.0	2.1	2.7
Algeria	2027	40.0	220.0	80.0	10.0	2.5	63.0	2.2	2.8
Algeria	2028	40.5	225.0	80.5	9.0	2.6	65.0	2.3	2.9
Algeria	2029	41.0	230.0	81.0	8.0	2.7	67.0	2.4	3.0
Algeria	2030	41.5	235.0	81.5	7.0	2.8	69.0	2.5	3.1
Algeria	2031	42.0	240.0	82.0	6.0	2.9	71.0	2.6	3.2
Algeria	2032	42.5	245.0	82.5	5.0	3.0	73.0	2.7	3.3
Algeria	2033	43.0	250.0	83.0	4.0	3.1	75.0	2.8	3.4
Algeria	2034	43.5	255.0	83.5	3.0	3.2	77.0	2.9	3.5
Algeria	2035	44.0	260.0	84.0	2.0	3.3	79.0	3.0	3.6
Algeria	2036	44.5	265.0	84.5	1.0	3.4	81.0	3.1	3.7
Algeria	2037	45.0	270.0	85.0	0.5	3.5	83.0	3.2	3.8
Algeria	2038	45.5	275.0	85.5	0.2	3.6	85.0	3.3	3.9
Algeria	2039	46.0	280.0	86.0	0.1	3.7	87.0	3.4	4.0
Algeria	2040	46.5	285.0	86.5	0.0	3.8	89.0	3.5	4.1
Algeria	2041	47.0	290.0	87.0	0.0	3.9	91.0	3.6	4.2
Algeria	2042	47.5	295.0	87.5	0.0	4.0	93.0	3.7	4.3
Algeria	2043	48.0	300.0	88.0	0.0	4.1	95.0	3.8	4.4
Algeria	2044	48.5	305.0	88.5	0.0	4.2	97.0	3.9	4.5
Algeria	2045	49.0	310.0	89.0	0.0	4.3	99.0	4.0	4.6
Algeria	2046	49.5	315.0	89.5	0.0	4.4	101.0	4.1	4.7
Algeria	2047	50.0	320.0	90.0	0.0	4.5	103.0	4.2	4.8
Algeria	2048	50.5	325.0	90.5	0.0	4.6	105.0	4.3	4.9
Algeria	2049	51.0	330.0	91.0	0.0	4.7	107.0	4.4	5.0
Algeria	2050	51.5	335.0	91.5	0.0	4.8	109.0	4.5	5.1
Algeria	2051	52.0	340.0	92.0	0.0	4.9	111.0	4.6	5.2
Algeria	2052	52.5	345.0	92.5	0.0	5.0	113.0	4.7	5.3
Algeria	2053	53.0	350.0	93.0	0.0	5.1	115.0	4.8	5.4
Algeria	2054	53.5	355.0	93.5	0.0	5.2	117.0	4.9	5.5
Algeria	2055	54.0	360.0	94.0	0.0	5.3	119.0	5.0	5.6
Algeria	2056	54.5	365.0	94.5	0.0	5.4	121.0	5.1	5.7
Algeria	2057	55.0	370.0	95.0	0.0	5.5	123.0	5.2	5.8
Algeria	2058	55.5	375.0	95.5	0.0	5.6	125.0	5.3	5.9
Algeria	2059	56.0	380.0	96.0	0.0	5.7	127.0	5.4	6.0
Algeria	2060	56.5	385.0	96.5	0.0	5.8	129.0	5.5	6.1
Algeria	2061	57.0	390.0	97.0	0.0	5.9	131.0	5.6	6.2
Algeria	2062	57.5	395.0	97.5	0.0	6.0	133.0	5.7	6.3
Algeria	2063	58.0	400.0	98.0	0.0	6.1	135.0	5.8	6.4
Algeria	2064	58.5	405.0	98.5	0.0	6.2	137.0	5.9	6.5
Algeria	2065	59.0	410.0	99.0	0.0	6.3	139.0	6.0	6.6
Algeria	2066	59.5	415.0	99.5	0.0	6.4	141.0	6.1	6.7
Algeria	2067	60.0	420.0	100.0	0.0	6.5	143.0	6.2	6.8
Algeria	2068	60.5	425.0	100.5	0.0	6.6	145.0	6.3	6.9
Algeria	2069	61.0	430.0	101.0	0.0	6.7	147.0	6.4	7.0
Algeria	2070	61.5	435.0	101.5	0.0	6.8	149.0	6.5	7.1
Algeria	2071	62.0	440.0	102.0	0.0	6.9	151.0	6.6	7.2
Algeria	2072	62.5	445.0	102.5	0.0	7.0	153.0	6.7	7.3
Algeria	2073	63.0	450.0	103.0	0.0	7.1	155.0	6.8	7.4
Algeria	2074	63.5	455.0	103.5	0.0	7.2	157.0	6.9	7.5
Algeria	2075	64.0	460.0	104.0	0.0	7.3	159.0	7.0	7.6
Algeria	2076	64.5	465.0	104.5	0.0	7.4	161.0	7.1	7.7
Algeria	2077	65.0	470.0	105.0	0.0	7.5	163.0	7.2	7.8
Algeria	2078	65.5	475.0	105.5	0.0	7.6	165.0	7.3	7.9
Algeria	2079	66.0	480.0	106.0	0.0	7.7	167.0	7.4	8.0
Algeria	2080	66.5	485.0	106.5	0.0	7.8	169.0	7.5	8.1
Algeria	2081	67.0	490.0	107.0	0.0	7.9	171.0	7.6	8.2
Algeria	2082	67.5	495.0	107.5	0.0	8.0	173.0	7.7	8.3
Algeria	2083	68.0	500.0	108.0	0.0	8.1	175.0	7.8	8.4
Algeria	2084	68.5	505.0	108.5	0.0	8.2	177.0	7.9	8.5
Algeria	2085	69.0	510.0	109.0	0.0	8.3	179.0	8.0	8.6
Algeria	2086	69.5	515.0	109.5	0.0	8.4	181.0	8.1	8.7
Algeria	2087	70.0	520.0	110.0	0.0	8.5	183.0	8.2	8.8
Algeria	2088	70.5	525.0	110.5	0.0	8.6	185.0	8.3	8.9
Algeria	2089	71.0	530.0	111.0	0.0	8.7	187.0	8.4	9.0
Algeria	2090	71.5	535.0	111.5	0.0	8.8	189.0	8.5	9.1
Algeria	2091	72.0	540.0	112.0	0.0	8.9	191.0	8.6	9.2
Algeria	2092	72.5	545.0	112.5	0.0	9.0	193.0	8.7	9.3
Algeria	2093	73.0	550.0	113.0	0.0	9.1	195.0	8.8	9.4
Algeria	2094	73.5	555.0	113.5	0.0	9.2	197.0	8.9	9.5
Algeria	2095	74.0	560.0	114.0	0.0	9.3	199.0	9.0	9.6
Algeria	2096	74.5	565.0	114.5	0.0	9.4	201.0	9.1	9.7
Algeria	2097	75.0	570.0	115.0	0.0	9.5	203.0	9.2	9.8
Algeria	2098	75.5	575.0	115.5	0.0	9.6	205.0	9.3	9.9
Algeria	2099	76.0	580.0	116.0	0.0	9.7	207.0	9.4	10.0
Algeria	2100	76.5	585.0	116.5	0.0	9.8	209.0	9.5	10.1
Algeria	2101	77.0	590.0	117.0	0.0	9.9	211.0	9.6	10.2
Algeria	2102	77.5	595.0	117.5	0.0	10.0	213.0	9.7	10.3
Algeria	2103	78.0	600.0	118.0	0.0	10.1	215.0	9.8	10.4
Algeria	2104	78.5	605.0	118.5	0.0	10.2	217.0	9.9	10.5
Algeria	2105	79.0	610.0	119.0	0.0	10.3	219.0	10.0	10.6
Algeria	2106	79.5	615.0	119.5	0.0	10.4	221.0	10.1	10.7
Algeria	2107	80.0	620.0	120.0	0.0	10.5	223.0	10.2	10.8
Algeria	2108	80.5	625.0	120.5	0.0	10.6	225.0	10.3	10.9
Algeria	2109	81.0	630.0	121.0	0.0	10.7	227.0	10.4	11.0
Algeria	2110	81.5	635.0	121.5	0.0	10.8	229.0	10.5	11.1
Algeria	2111	82.0	640.0	122.0	0.0	10.9	231.0	10.6	11.2
Algeria	2112	82.5	645.0	122.5	0.0	11.0	233.0	10.7	11.3
Algeria	2113	83.0	650.0	123.0	0.0	11.1	235.0	10.8	11.4
Algeria	2114	83.5	655.0	123.5	0.0	11.2	237.0	10.9	11.5
Algeria	2115	84.0	660.0	124.0	0.0	11.3	239.0	11.0	11.6
Algeria	2116	84.5	665.0	124.5	0.0	11.4	241.0	11.1	11.7
Algeria	2117	85.0	670.0	125.0	0.0	11.5	243.0	11.2	11.8
Algeria	2118	85.5	675.0	125.5	0.0	11.6	245.0	11.3	11.9
Algeria	2119	86.0	680.0	126.0	0.0	11.7	247.0	11.4	12.0
Algeria	2120	86.5	685.0	126.5	0.0	11.8	249.0	11.5	12.1
Algeria	2121	87.0	690.0	127.0	0.0	11.9	251.0	11.6	12.2
Algeria	2122	87.5	695.0	127.5	0.0	12.0	253.0	11.7	12.3
Algeria	2123	88.0	700.0	128.0	0.0	12.1	255.0	11.8	12.4
Algeria	2124	88.5	705.0	128.5	0.0	12.2	257.0	11.9	12.5
Algeria	2125	89.0	710.0	129.0	0.0	12.3	259.0	12.0	12.6
Algeria	2126	89.5	715.0	129.5	0.0	12.4	261.0	12.1	12.7
Algeria	2127	90.0	720.0	130.0	0.0	12.5	263.0	12.2	12.8
Algeria	2128	90.5	725.0	130.5	0.0	12.6	265.0	12.3	12.9
Algeria	2129	91.0	730.0	131.0	0.0	12.7	267.0	12.4	13.0
Algeria	2130	91.5	735.0	131.5	0.0	12.8	269.0	12.5	13.1
Algeria	2131	92.0	740.0	132.0	0.0	12.9	271.0	12.6	13.2
Algeria	2132	92.5	745.0	132.5	0.0	13.0	273.0	12.7	13.3
Algeria	2133	93.0	750.0	133.0	0.0	13.1	275.0	12.8	13.4
Algeria	2134	93.5	755.0	133.5	0.0	13.2	277.0	12.9	13.5
Algeria	2135	94.0	760.0	134.0	0.0	13.3	279.0	13.0	13.6
Algeria	2136	94.5	765.0	134.5	0.0	13.4	281.0	13.1	13.7
Algeria	2137	95.0	770.0	135.0	0.0	13.5	283.0	13.2	13.8
Algeria	2138	95.5	775.0	135.5	0.0	13.6	285.0	13.3	13.9
Algeria	2139	96.0	780.0	136.0	0.0	13.7	287.0	13.4	14.0
Algeria	2140	96.5	785.0	136.5	0.0	13.8	289.0	13.5	14.1
Algeria	2141	97.0	790.0	137.0	0.0	13.9	291.0	13.6	14.2
Algeria	2142	97.5	795.0	137.5	0.0	14.0	293.0	13.7	14.3
Algeria	2143	98.0	800.0	138.0	0.0	14.1	295.0	13.8	14.4
Algeria	2144	98.5	805.0	138.5	0.0	14.2	297.0	13.9	14.5
Algeria	2145	99.0	810.0	139.0	0.0	14.3	299.0	14.0	14.6
Algeria	2146	99.5	815.0	139.5	0.0	14.4	301.0	14.1	14.7
Algeria	2147	100.0	820.0	140.0	0.0	14.5	303.0	14.2	14.8
Algeria	2148	100.5	825.0	140.5	0.0	14.6	305.0	14.3	14.9
Algeria	2149	101.0							

After: Find a Yellow Ribbon school

[Home](#) › [Education and training](#) › [Find a Yellow Ribbon school](#) › [Search results](#)

Yellow Ribbon school search results

Information for participating schools is for the current academic year, August 2019 through July 2020.

Search criteria

School name

State or territory

- Select -

City

☐ Only show schools that provide maximum funding (tuition that's left after your Post-9/11 GI Bill)

☐ Only show schools that provide funding to all eligible students

Search

Helpful links

[Find out if you're eligible for the Post-9/11 GI Bill](#)

[Find out if you qualify for the Yellow Ribbon Program](#)

[Apply for Post-9/11 GI Bill benefits](#)

Displaying 1–10 of 5567 results

Abilene Christian University

Abilene, TX

Maximum Yellow Ribbon funding amount (per student, per year)

Pays remaining tuition that Post-9/11 GI Bill doesn't cover

Degree type

All

Funding available for

All eligible students

School or program

All

School website

www.acu.edu

Abraham Baldwin Agricultural College

Tifton, GA

Maximum Yellow Ribbon funding amount (per student, per year)

\$2,106

Degree type

All

Funding available for

5 students

School or program

All

School website

www.abac.edu

Abraham Lincoln University

Los Angeles, CA

<https://www.va.gov/education/yellow-ribbon-participating-schools/>

Purpose: Help students find Yellow Ribbon information in a modern accessible way.

Bonus outcome: Uses GIDS as the data source of truth – all data now maintained via GIDS.

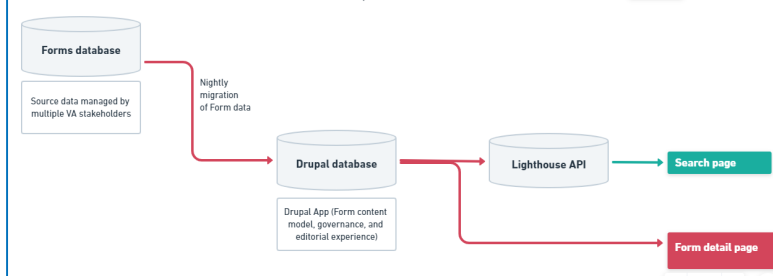
Extra bonus: *Tammy Hurley wrote and sang us a YR launch song!*

Find a VA form, 1.0

Goal: Provide people with the VA form they're looking for, AND the digital tool when it's available.

Stealth goal: Use the tremendous search traffic of the legacy forms search and pages to add paths to top task digital tools like changing address and direct deposit.

Data flow for VA forms MVP as of Q3 2020



[Home](#) > [Find a VA form](#)

Find a VA form

Search for a VA form by keyword, form name, or form number.

Enter a keyword, form name, or number

Search

Frequently used VA forms

You can now do many form-based tasks online, like filing a disability claim and applying for the GI Bill or VA health care. We'll walk you through the process step-by-step.

File a VA disability claim

Equal to VA Form 21-526EZ

[Read more >](#)

Apply for the GI Bill and other education benefits

Includes VA Forms 22-1990 and 22-1995

[Read more >](#)

Apply for VA health care

Equal to VA Form 10-10EZ

[Read more >](#)

Manage your VA benefits and other information online

Need to update your address for your VA prescriptions or get a copy of your medical record? You can easily manage your VA benefits online.

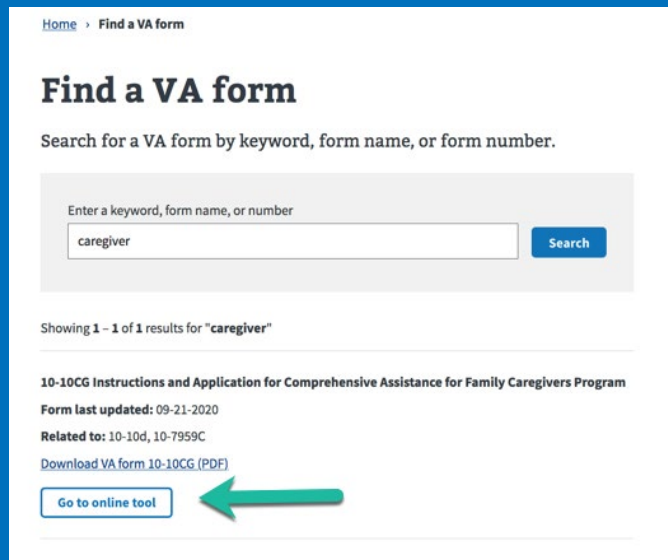
Change your direct deposit information

Find out how to update your direct deposit information online for disability compensation, pension, or

Find a VA form & landing pages

Since June 29 launch to Aug 10 period:

- **217,918** sessions
- **101,597** pdf form downloads
- **14,451 (6.63%)** top task clicks (Disability, Education, Health Care online applications)
- **12,144 (5.57%)** conversions to other benefit tools and content (Direct Deposit, Change Address, others)
- Top form searched on: **VA Form 10-2850C (Application for Associated Health Occupations)**
- Top next page: va.gov/disability/how-to-file-claim/



Home > Find a VA form

Find a VA form

Search for a VA form by keyword, form name, or form number.

Enter a keyword, form name, or number

caregiver Search

Showing 1 - 1 of 1 results for "caregiver"

10-10CG Instructions and Application for Comprehensive Assistance for Family Caregivers Program

Form last updated: 09-21-2020

Related to: 10-10d, 10-7959C

[Download VA form 10-10CG \(PDF\)](#)

[Go to online tool](#)

<Remember this?> The New York Times pointed readers to...

I AM A...
Select One ▼

VA » Veterans Benefits Administration » Compensation » Special » Burial Benefits

Compensation

► Transition
▼ Compensation
Compensation Home
Types of Compensation
► Types of Claims
Claims Process
► Evidence Requirements
Compensation & Pension Exam
Effective Dates
Fully Developed Claims
Apply

Burial Benefits

Effective July 7, 2014: VA is changing its monetary burial benefits regulations to simplify the program and pay eligible survivors more quickly and efficiently. These regulations will authorize VA to pay, without a written application, most eligible surviving spouses basic monetary burial benefits at the maximum amount authorized in law through automated systems rather than reimbursing them for actual costs incurred.

- Under the current regulations, VA pays for burial and funeral expenses on a reimbursement basis, which requires survivors to submit small one-time payments that VA generally pays at the rate permitted by law.
- The new burial regulations will permit VA to pay, at a flat or interment allowances thereby enabling VA to automate benefits to most eligible surviving spouses and more effi

RESOURCES
[Appeals Modernization](#)
[Military Sexual Trauma Coordinators](#)
[Agent and Attorney Fee Coordinators](#)

I AM A...
Select One ▼

VA » Veterans Benefits Administration » Pension » Survivors Pension

Pension

► Transition
► Compensation
► Education & Training
► Vocational Rehabilitation & Employment
► Home Loans
► Life Insurance
▼ Pension
Pension Home Page
► Veterans Pension

Survivors Pension

The Survivors Pension benefit, which may also be referred to as Death Pension, is a tax-free monetary benefit payable to a low-income, un-remarried surviving spouse and/or unmarried child(ren) of a deceased Veteran with wartime service.

Eligibility


The deceased Veteran must have met the following service requirements:

- For service on or before September 7, 1980, the Veteran must have served at least 90 days of active military service, with at least one day during a [war time](#)

Warning: Pension recipients at risk of financial exploitation.

This is a warning about dishonest individuals who prey on those who receive pension benefits with regular aid and attendance. There have been reports of scam artists targeting and taking advantage of Veterans receiving these benefits.


Instead of VA.gov pages...

 U.S. Department of Veterans Affairs

Search Contact us Sign in

VA Benefits and Health Care About VA Find a VA Location

[Home](#) > [Burials and memorials](#) > [Burial allowance](#)

 **Burials and memorials**

Get benefits

Eligibility

Pre-need burial eligibility determination

Burial allowance

Apply now

Memorial items


Survivor and dependent compensation (DIC)

How to apply for a Veterans burial allowance

Find out how to get Veterans burial allowances (“Veterans death benefits”) to help cover burial, transportation costs.

Can I get allowances to help pay for a Veterans burial costs?


You may be able to get Veterans burial allowances if you’re paying for the burial and you won’t be reimbursed by any other organization, like another VA benefit.

 U.S. Department of Veterans Affairs

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[Home](#) > [Pension benefits](#) > [Survivors Pension](#)

 **Pension benefits**

Get benefits

Eligibility

How to apply

Apply now

Aid and Attendance benefits and Housebound allowance

Survivors Pension

VA Survivors Pension

A VA Survivors Pension offers monthly payments to qualified surviving spouses and unmarried dependent children of wartime Veterans who meet certain income and net worth limits set by Congress. Find out if you qualify and how to apply.

Am I eligible for a VA Survivors Pension as a surviving spouse?

If you haven’t remarried after the Veteran’s death, and if the deceased Veteran didn’t receive a pension.

Cost of waiting too long to retire legacy content

From: "Hurley, Tammy, VBAVACO" <tammy.hurley1@va.gov>
Date: Monday, November 18, 2019 at 8:29 AM
To: "Self, Matthew" <Matthew.Self2@va.gov>, "Lee, Jennifer Y." <Jennifer.Lee27@va.gov>
Cc: "Hoffman, Kevin M." <Kevin.Hoffman1@va.gov>
Subject: RE: Update to REAP Page

Your VA.gov REAP page needs to reflect the changes we made to our REAP page.

Tammy S. Hurley

Education Service

Veterans Benefits Administration

202-461-9838

- Multiple sources of truth
- Out of sync benefit information
- No way for Veterans to know which source is more accurate, more true
- Never-ending cycle of parity “migration”
- Confusion for Veterans looking for ONE source of benefit information

<https://github.com/department-of-veterans-affairs/va.gov-team/tree/master/teams/vsa/teams/public-websites/content-team-processes/URL-redirect-process>

Legacy page redirects

- 15 of 17 issues completed
- Legacy redirects are ongoing

Purpose: Create trustworthy single sources of truth.

Side effect: Boosts SEO power of new VA.gov benefit hub pages

Tl;dr: A couple of push backs, but now established as a practice.













Stakeholders know this is just an expected last step of content work for anything being 'migrated.'

Coordinate Redirect Work Based on Parity & Rewritten Legacy Page Completion is an Epic

Set start and end dates

15 of 17 Issues completed

44 of 52 Epic Points completed

Backlog	Estimate	Assignees	Labels
Redirects in Life Ins based on legacy rewriting work va.gov-team #2213		 + 2	blocked content-ia-team vsa-public-websites
Redirects in Education based on legacy rewriting work va.gov-team #2211		 + 3	blocked content-ia-team needs-grooming
Closed  Due on 08/13: Redirects in Pension based on legacy rewriting work va.gov-team #2212	②	 + 2	content-ia-team planned-work vsa-public-websites
 [Due on 03/10] Redirect Request: Disability Legacy URLs based on rewriting work va.gov-team #6087	②	 + 3	PR-open Website redirects content + 3
 [Launch April 6] Redirects in Education based on parity work va.gov-team #2052	⑧	 + 3	PR-open content-ia-team vsa-public-websites
 Redirect for Records > Accepted Discharge Documents based on legacy rewriting work va.gov-team #2216	⑤	 + 4	content-ia-team vsa-public-websites
 [Due on 03/02] Redirect Request: Housing legacy rewriting work va.gov-team #2214	②	 + 2	content-ia-team vsa-public-websites

Accessibility improvements

Axe checks, aria labels on phone numbers, consistent focus state on links and buttons, better headings hygiene—semantic order, and much much more.

VFT > department-of-veterans-affairs/va.gov-team#8697 > Full Accessibility & 508 Office Audit Public Websites [AM

Required

- ✓ Conduct axe browser scan, and document or address issues found (required)
- ✓ Ensure end-to-end tests - including the axe check, pass (required)
- ✓ Check color pairing for proper contrast (required)
- ✓ Check for colorblindness issues (required)
- ✓ Zoom to 200% and confirm readability, no info cut off, etc (required)
- ✓ Repeat for 300% (required)
- ✓ Repeat for 400% (required)
- ✓ Navigate all pages and core functionality with keyboard only (required)
- ✓ Test all pages and core functionality happy path with MacOS + VoiceOver and/or NVDA+Firefox (required)

Ready for sitewide downtime maintenance!

Sitewide				
Advance notification	Upcoming site maintenance	We'll be doing some work on VA.gov. The maintenance will last x hour. During that time, you won't be able to sign in or use tools. Date: Day, Date, Year Start/End time: 0:00 a.m. to 0:00 a.m. ET	System maintenance banner	!
Advance notification/24 hour	Upcoming site maintenance	<div><h3>Before downtime</h3><div><div><div>warning icon fontawesome: fa-exclamation-triangle &#xf071;</div><div><div>System maintenance</div><div>We're doing site maintenance on December 24, 2020 between 10:00 p.m. and 10:30 p.m. ET. You won't be able to sign in or use some tools during that time.</div></div><div><div>background-color: gold</div><div>font-color: primary</div><div>background: gray-light</div></div></div><h3>During downtime</h3><div><div><div>exclamation icon fontawesome: fa-exclamation-circle</div><div><div>System maintenance</div><div>We're working on VA.gov right now. If you have trouble using online tools, check back after June 22, 2020 at 10:30 a.m. ET.</div></div><div><div>background-color: secondary-dark</div><div></div></div></div></div></div></div>		

<https://github.com/departement-of-veterans-affairs/va.gov-team/blob/master/products/public-websites/sitewide-banner/readme.md>

Best of all: the knock-knock dad jokes



Nick Sullivan 8 months ago

@Liz Lantz you gotta say "who's there"



Liz Lantz 🤔 8 months ago

I was only halfway playing but now you've sucked m
Who's there? 🙄



Nick Sullivan 8 months ago

Déja



Liz Lantz 🤔 8 months ago

Déja Who?



Nick Sullivan 8 months ago

knock knock



Liz Lantz 🤔 8 months ago

This is like the orange/banana one



Robin Garrison 8 months ago

It's more like... hey Nick, say knock knock



Nick Sullivan Apr 23rd at 10:19 AM

knock knock 🤔

8 replies



Kelson Adams 8 months ago

ahhhhh! go away! social distancing!



Nick Sullivan 8 months ago

I'm backed up six feet from the door



Kelson Adams 8 months ago

oh great, in that case, who's there?



Nick Sullivan 8 months ago

Mustache



Kelson Adams 8 months ago

mustache who?



Nick Sullivan 8 months ago

I mustache you a question, but I'll shave it for later



Robin Garrison 8 months ago

LOL, I was about to say Kevin "Mush" Stachura (@Kevin
Stachura)? Why are you at my house?!



Kevin Stachura 8 months ago

"Same reason I showed up at the other team member's hom

Bunch of amazing people, including but not only...

Kelson Adams
Fareez Ahmed
Selina Cooper
John Hashimoto
Randi Hecht
Liz Lantz
Brian Lloyd
Beth Potts
Nick Sullivan
Danielle Thierry
Laura Walsh

And... honorary PW members:

Dave Conlon
Oksana Cyrwus
Peggy Gannon
Zachary Morel
Mikki Northuis
Mickin Sahni
Jennifer Strickland
Ryan Thurlwell
Kevin Walsh
Jon Wehausen
Martha Wilkes
Steve Wirt

Happy holidays and here's to a happier new year