

VFS Check-In Experience Monthly Report

June 2022

Project Name: Veteran-Facing Services - Check-In Experience

Period of Performance: September 8, 2021- September 7, 2022

Contract ID: 36C10B21D0006

Task Order: 36C10B21N00060001

Staffing Data: [Team Roster](#)

Backlog: [Link to ZenHub Board](#)

Planned Releases: [Link to Github Page](#)

Monthly Summary

During the month of June, the team continued to provide go-live support on a weekly rotation for the check-in experience as it rolled out to new VISNs. An on-site research study was conducted at Bay Pines in Florida to observe Veterans and staff in the field using Patient Check-In. The team continued to work with the state department for final QA of the Spanish language content

- Release on 6/13 provided functionality for users to submit forms with the enter button in pre-check-in and check-in.
- Release on 6/22 clarified text for a VAOS link redirecting users to a different appointment application.
- Release on 6/24 updated styling for consistency across pre-check-in and check-in.

Updates/Accomplishments

Sprint 75

Dates: June 1-14

Points Completed: 53 (points include non-Agile Six Team Members)

Burndown Report: [Link to burndown report](#)

Goal: Enable Veterans the flexibility to prepare and check-in for planned healthcare services with VA that best suits their needs
User Stories
#37339 [SPIKE] Migrate from using Division to PhysicalLocation from VistA Clinic
#37466 [Design] Wording explaining VAOS link
#38060 [Design] Improved wording when current appointment is at an invalid clinic
#38893 [UX] Move Pre-Check-in Wireframes to Updated Sketch Location
#40651 [BE] Create load test scripts for vets-api
#40756 Platform Orientation Template [Bethany Dunfield]

#41063 [FE] "en inglés" is not appearing on external links correctly
#41065 [FE] Don't allow users to attempt check-in after the check-in window has expired
#41113 [BE] Pass uuid or appointmentIDEN to CHIP confirm-demographics endpoint
#41141 [FE] Update / Create developer documentation
#41229 [FE] Add a Wrapper or Header component to the app
#41374 [FE] View Mixed Language Disclaimer
#41380 [Research] Create Research Plan
#41395 [Research] Plan Research Trip
#41463 [FE] Implement Lambda API Middleware for Staging Appointment application
#41964 Add UI to clear "Needs Insurance" VistA flag
#41974 [FE] Add button to reset demographics info for test patient
#41990 [FE] Staging Appointment app Error handling
#42023 [FE] Demographics component
#42081 [Design] Update Poster for US Territories
#42134 [FE] Deprecate check_in_experience_update_information_page_enabled feature flag
#42135 [FE] Deprecate check_in_experience_update_information_page_enabled feature flag
#42136 [SPIKE] Evaluate and Prioritize Technical Debt
#42258 [FE] Refactor / fix PreCheckinConfirmation test suite
#42353 [BE] Appt scheduling staging tool - not seeing "review contact information" in Veteran experie

Sprint 76

Dates: June 15-28

Points Completed: 70 (points include non-Agile Six Team Members)

Burndown Report: [Link to burndown report](#)

Goal: Enable Veterans the flexibility to prepare and check-in for planned healthcare services with VA that best suits their needs
User Stories
#25878 [UI] Mobile-optimized Header/Footer
#34649 [FE] Update contact is to be screen readable
#38266 [FE] Pre-Check-in: Display Appointments based on Appointment Type
#40006 Engineering Support for VISN Rollout - June 1 Sprint

#40179 [Design] Adjust the UI for Cancelled Appointments
#40392 [BE] Deprecate check_in_experience_set_pre_checkin_status Feature Flag
#40394 [BE] Deprecate check_in_experience_refresh_pre_checkin Feature Flag
#40535 [BE] Create load test scripts for CHIP endpoints
#40536 [BE] Generate Load test data
#40804 [UX] Create Template for Documenting Feedback from Site Calls
#40832 [FE] Remove "If you need to make changes" Message on Confirm Contact Pages for Phone Appointments
#40923 [SPIKE] [TIME BOXED] How can we Identify which Appointments are Phone and In-Person
#41610 [Design] Research Hand-off Tool
#41616 [BE] Implement LoROTA Login Using DOB
#41681 [BUG] Error Title Displays in English when in Spanish Mode
#41682 [BUG] "Go to your appointment details" displays in English when in Spanish mode
#41683 [BUG] Message body displays in English when in Spanish mode
#42105 Change VAOS Link Text
#42107 [FE] Change Text for VAOS Link
#42108 [UX] Update Release Artifacts
#42109 Release to Production
#42341 [FE] Use single select accordion component on Intro page for pre-check-in
#42342 [FE] Accordion on Intro Page for Pre-Check-in Should be a Single Select
#42344 [FE] No vertical lines on Veteran reviewing information pages
#42346 [FE] Fix Yes and No Button Styling
#42348 [Design] Accordion on Confirmation page for pre-check-in
#42349 [FE] Accordion on Confirmation Page for Pre-Check-in Should have "Expand All"
#42350 [FE] Add Need Help Information on Confirmation Page for Pre-Check-in
#42351 [FE] Change Styling on Too Many Attempts Page for BOTH PRE-CHECK-IN AND CHECK-IN
#42352 [FE] Update Styling on Confirmation Page for Check-in
#42481 Layout/Styling Fixes
#42559 [FE] [BUG] Browser language detection not working
#42569 Input Label should be Bolded when there is an Input Error
#42569 Input Label should be Bolded when there is an Input Error
#42588 [UX] Update Release Artifacts

#42592 Release to Production
#42722 [Design] Create Final Wireframes for Adding Physical Location to Pre-Check-in & Check-in Screens
#42723 [Design] Create Final Wireframes for Adding Physical Location to Pre-Check-in & Check-in Appointment Display Screens
#42818 Scoping for Spanish Translation Study
#42948 [BE] Determine the Type of Appointment and Make it Available to the Frontend
#43038 [FE] [BUG] [SPIKE] login fields error state is sometimes set on initial load
#43046 [FE] Update staging appt tool lambda to make demographics calls directly to CW
#43361 Update Spanish Content based on State Department QA

Upcoming Work

Translations- Spanish round 2, Tagalog round 1

LoROTA security updates- verify with DOB

Pre-Check-In for Phone Appointments

Prepare for research studies- Corpus Christi in July, remote study in August