Deferred Migration

SCENARIO 2

Task 1

Receive email

My HealtheVet <info@myhealthevet.com>

to me

11:49 AM (0 minutes ago)

My HealtheVet is migrating all accounts to a NEW, safer, more secure way to protect your personal data called Login.gov—and we've started the process for you.
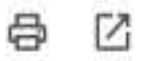
Benefits for you:

- **Safer sign-in:** One username and password with secondary authentication—to protect your personal data and give you more control.

- **Uninterrupted access:** Login credentials that act as a master key to let you access most VA services and a variety of other government sites—if you want to.

Activate your Login.gov credential by June 2023   Inbox x

My HealtheVet <info@myhealthevet.com>   11:49 AM (0 minutes ago)
to me

Activate Login.gov for
My HealtheVet by June 2023

Create your **username and password** and set up
your **secondary authentication** to so you can start
using Login.gov to access My HealtheVet

213 186
35
****

Activate Login.gov now

Need help? Bring your ID to your nearest
VA facility and we'll take it from there.

LOGIN.GOV

It's free. It's better. It's what you deserve.

To learn more about all the benefits of Login.gov, click here.

Task 2

Email and password set up

🛡 **LOGIN.GOV**

Create your account

Enter your email address

myname@mail.com

Select your email language preference

Login.gov allows you to receive your email communication in English, Spanish or French.

🔘 English (default)

◯ Español

◯ Français

☐ I read and accept the Login.gov Rules of Use ⧉

Submit

Cancel

Security Practices and Privacy Act Statement ⧉

Privacy Act Statement ⧉

🛡 **LOGIN.GOV**

Create your account

Enter your email address

myname@mail.com

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🔘 English (default)

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☑ I read and accept the Login.gov Rules of Use ☒

Submit

Cancel

Security Practices and Privacy Act Statement ☒

Privacy Act Statement ☒

LOGIN.GOV

Check your email

We sent an email to **myname@mail.com** with a link to confirm your email address. Follow the link to continue creating your account.

Didn't receive an email? Resend

Or, use a different email address

You can close this window if you're done.

◊ LOGIN.GOV

✓ You have confirmed your email address

Create a strong password

It must be at least 12 characters long and not be a commonly used password. That's it!

Password   ☐ Show password

Password strength: ...

Continue

Password safety tips   ✚

‹ Cancel account creation

🛡 LOGIN.GOV

✅ You have confirmed your email address

Create a strong password

It must be at least 12 characters long and not be a commonly used password. That's it!

☐ Show password

Password

••••••••••

Password strength: **Great!**

Continue

Password safety tips ➕

‹ Cancel account creation

Task 3

Multi-factor authentication

LOGIN.GOV

Authentication method setup

Add another layer of security by selecting a multi-factor authentication method. We recommend you select at least (2) two different options in case you lose one of your methods.

☐ **Face or touch unlock** ⓘ

Your device scans your face or fingerprint and confirms the information is a match to the images you already have stored on your device. We do not copy or store these images.

☐ **Security key** ⓘ

A physical device, often shaped like a USB drive, that you plug in to your device.

☐ **Government employee ID** ⓘ

PIV/CAC cards for government and military employees. Desktop only.
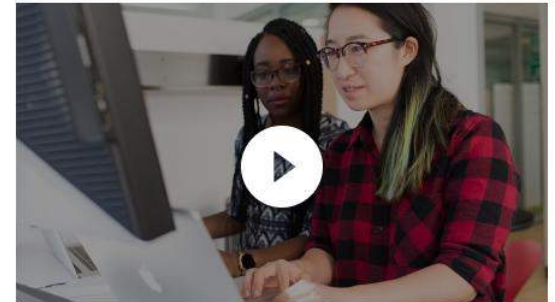
☐ **Authentication application** ⓘ

Download or use an authentication app of your choice to generate secure codes.
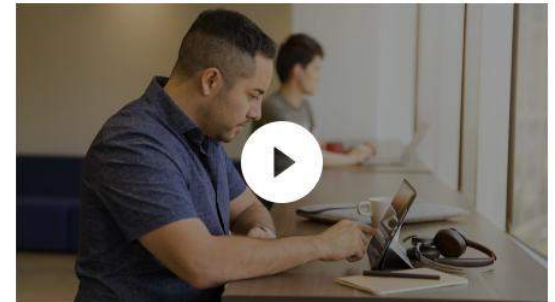
☐ **Text or voice message** ⓘ

Receive a secure code by (SMS) text or phone call.

What is multi-factor authentication?

How do I pick the right authentication method for me?

🛡 LOGIN.GOV

Authentication method setup

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☐ 💳 **Government employee ID** ⓘ

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☐ 📱 **Authentication application** ⓘ

Download or use an authentication app of your choice to generate secure codes.
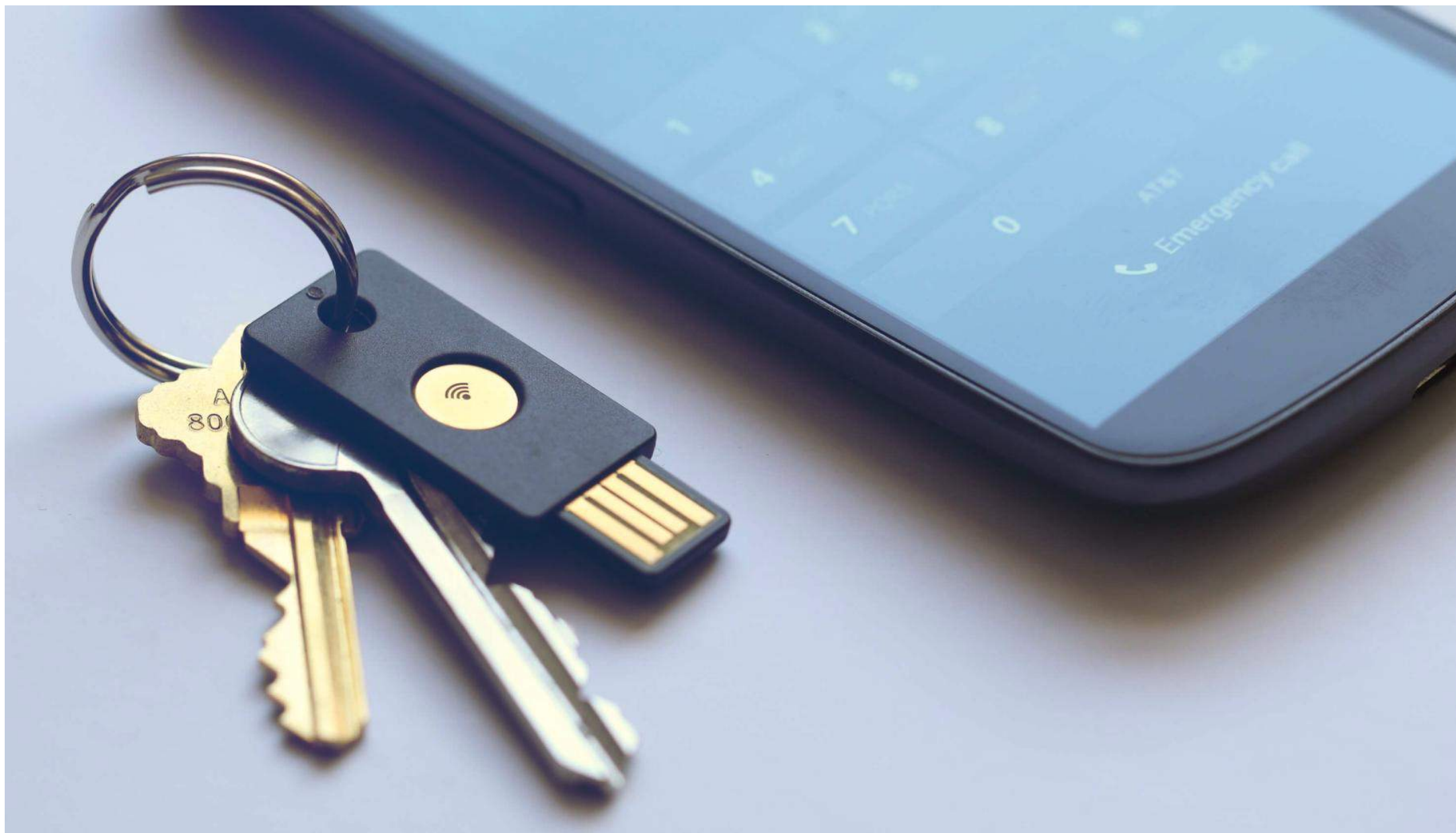
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A physical device, often shaped like a USB drive, that you plug in to your device.

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PIV/CAC cards for government and military employees. Desktop only.

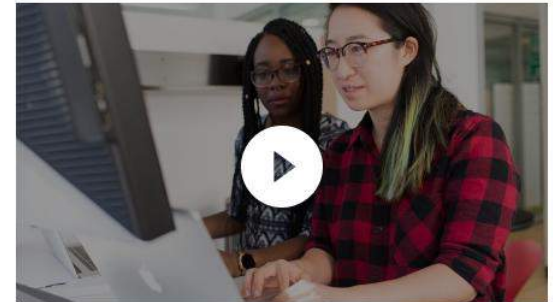☐ 🔳 **Authentication application** ⓘ

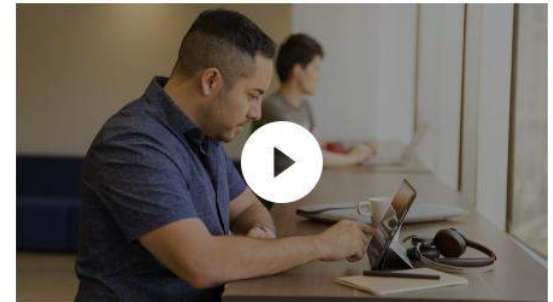Download or use an authentication app of your choice to generate secure codes.

☐ 📞 **Text or voice message** ⓘ

Receive a secure code by (SMS) text or phone call.

What is multi-factor authentication?

How do I pick the right authentication method for me?

LOGIN.GOV

Add your security key

Add a security key that meets the FIDO standard as your authentication method. You can add as many security keys as you want. To get started, first give your security key a nickname.

Security key nickname

☑ Remember this browser

Continue

‹ Choose another option

🛡 **LOGIN.GOV**

Add your security key

Add a security key that meets the FIDO standard as your authentication method. You can add as many security keys as you want. To get started, first give your security key a nickname.

Security key nickname

`mykey`

☑ Remember this browser

Continue

‹ Choose another option

Verify your identity with secure.login.gov

Pick an option

▦ Add a new Android phone		▸
⚕ USB security key		▸
▢ SM-G960U		▸

Manage devices   **Cancel**

mykey

☑ Remember this browser

Connect your security key
Press the button on your security key to
register it with Login.gov

‹ Choose another option

←

Use your security key with secure.login.gov

Insert your security key and touch it

Choose another option ▼   **Cancel**

Add a security key that meets the FIDO standard as your
authentication method. You can add as many security keys as
you want. To get started, first give your security key a
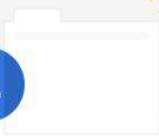nickname.

Security key nickname

mykey

☑ Remember this browser

Connect your security key
Press the button on your security key to
register it with Login.gov

‹ Choose another option

LOGIN.GOV

✓ A security key was added to your account.

You've added your first authentication method! Add a second method as a backup.

Adding another authentication method prevents you from getting locked out of your account if you lose one of your methods.

Add another method

Skip for now

LOGIN.GOV

Welcome **myname@mail.com** Sign out

Access your government benefits and
services from your Login.gov account.
Learn more about Login.gov

Your Account

Add email address

Edit password

Delete account

**Your authentication
methods**

Add phone number

Add authentication apps

Add Face or Touch Unlock

Add security key

Add federal employee ID

Get backup codes

Your connected accounts

History

Forget all browsers

Customer support

Your account

Email preferences

Email addresses

myname@mail.com

+ **Add new email**

Language

English   Edit

Password

************   Edit

Security key

Added on October ⬛ 2022 at 11:55 AM

+ **Get new codes**

Task 4

Verify address

◘ LOGIN.GOV

31451 United Ave
Pueblo, CO 81001- 4817

November 15, 2022

Dear Veteran,

Before you can access your information, you need to finish verifying your indentity with Login.gov. Use the following code to complete that process.

> Your confirmation code is
>
> # NOV15_2022

Your code expires after **December 14, 2022**

To finish verifying your account:

1. Go to **https://secure.login.gov**
2. Sign in with your Login.gov account
3. Enter the confirmation code when prompted

Your code expires after **December 14, 2022**. If you don't verify your account by then, you will need to get a new confirmation code. You can request one by signing into **https://secure.login.gov** and selecting "Send me a new confirmation code" when you are prompted for your code.

If you need more help, please contact us at **https://login.gov/contact** or visit **login.gov/help**

Thank you for signing up with Login.gov.

Sincerely,

The Login.gov team

Task 5

Login.gov preliminary access

LOGIN.GOV   VA   U.S. Department of Veterans Affairs

We verified your credentials

You currently have a preliminary Login.gov account which grants you access to MyHealtheVet until June 11, 2023. To activate the full account, follow the steps below.

Activation of Login.gov account is 75% complete

You have until June 11, 2023 to complete the Login.gov activation, but you are almost there!

③

1 **Email and password**
completed 10/28/2022

2 **Multi-factor authentication**
security key added 10/28/2022

Add A Second Method

Verify home address
verification code entered 10/31/2022

④ **Verify your ID**
Completing this step lets you also use Login.gov for other government sites, and ensures you keep access to My HealtheVet after June 11, 2023. You can verify one of the two ways below.

Verify your ID online
You can take a photo or upload an ID for quick and easy verification at home.

Verify Online Now

Task 6

Upcoming appointment email

My HealtheVet   <info@myhealthevet.com>
to me ▾

11:49 AM (0 minutes ago)

You're one step away from updating your Login.gov account for use across other government services (not just the VA).

You'll continue to have uninterrupted access to My HealtheVet and your other VA Services whether or not you update your account.

All you need to do

Please bring your **Driver's License**
or **State-Issued ID** to your next appointment.

🗓 **Monday, Nov. 11th, at 10 am**

Bring your ID to your upcoming appointment on Nov. 11   ⅮⅯ Inbox ×   🖨 ⊡

My HealtheVet <info@myhealthevet.com>   11:49 AM (0 minutes ago) ☆ ↩ ⋮
to me ▾

📝 **Monday, Nov. 11th, at 10 am**

Or try uploading a photo at Login.gov

🛡 **LOGIN.GOV**

It's free. It's better. It's what you deserve.

To learn more about all the benefits of Login.gov, **click here**.

Having trouble viewing this email? View it as a Web page.

Forward this newsletter to a friend?

And if you received this from a friend, you can subscribe yourself!

Log in to My HealtheVet today.

Keep updated & let us know how we're doing

🟦 🟦 🅱 www ✉

You have received this message because you are subscribed to Veterans Health. Access your Subscriber
Preferences to make changes to your subscription or Unsubscribe. Get this as a forward? Sign Up to receive
updates from Veterans Health. Having questions or problems? Please visit Subscriber Help for assistance.

VA | 🦅 **U.S. Department of Veterans Affairs**
Veterans Health Administration

Task 7

Check in for appointment

Task 8

Log in to MyHealtheVet with Login.gov

Talk to the **Veterans Crisis Line** now ❯

VA | My healthevet

Q Search   About   Contact us

Home   Personal Information ∨   Pharmacy ∨   Get Care ∨   Track Health ∨   Research Health ∨   MHV Community ∨

Sign in to Manage Your Health Care

Sign in   Register

Pharmacy	Appointments	Health Records
Refill VA Prescriptions	View My VA Appointments	Blue Button Medical Reports
Track Delivery	Health Calendar	Labs and Tests
Medications Lists	VA Facility Locator	Track Health

Resources

Benefits	Veterans Health Library	Community
Mental Health	Healthy Living	Whole Health

In the Spotlight

Test Results: What Should You Do?

Online test results can be confusing. You may have questions or feel anxious about your results. Try these tips next time you get online results.

Schedule or Cancel a VA Appointment

An official website of the United States government. Here's how you know ∨

⊞ Talk to the **Veterans Crisis Line** now ❯

VA | *My* **healthevet**

🔍 Search   About   Contact us

Home   Personal Information ∨   Pharmacy ∨   Get Care ∨   Track Health ∨   Research Health ∨   MHV Community ∨

Sign in to Manage Your Health Care   Register

My HealtheVet › Sign In

Sign In

Choose from these 3 sign in options

You can access your My HealtheVet account using any of the sign in options.

1

Option 1: New VA sign in (recommended)

What should I know about this option before I choose it? ∨

Start using the new VA sign in

2

Option 2: Continue to My HealtheVet only

What should I know about this option before I choose it? ∨

Continue to My HealtheVet only

My **healthevet**

3

Option 3: Choose a secure sign in partner

What should I know about this option before I choose it? ∨

An official website of the United States government. Here's how you know ∨

Talk to the **Veterans Crisis Line** now ❯

VA | U.S. Department of Veterans Affairs

Sign in

🛡 **LOGIN.GOV**

ID.me

DS Logon

My HealtheVet

Or create an account

❯ **Create an account with Login.gov**

❯ **Create an account with ID.me**

Having trouble signing in?

Get answers to common questions about signing in and verifying your identity.

Call our MyVA411 main information line for help at 800-698-2411 (TTY: 711). We're here 24/7.

🛡 **LOGIN.GOV** | **VA** | 🦅 U.S. Department of Veterans Affairs

VA is using Login.gov to allow you to sign in to your account safely and securely.

Email address

☐ Show password

Password

Sign in

First time using Login.gov?

Create an account

Sign in with your government employee ID

‹ Back to VA

Forgot your password?

Security Practices and Privacy Act Statement ☒

Privacy Act Statement ☒

🛡 **LOGIN.GOV** **VA** | 🦅 U.S. Department of Veterans Affairs

VA is using Login.gov to allow you to sign in to your account safely and securely.

Email address

myname@email.com

☐ Show password

Password

[   ]

Sign in

———— First time using Login.gov? ————

Create an account

Sign in with your government employee ID

‹ Back to VA

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Security Practices and Privacy Act Statement ⎘

Privacy Act Statement ⎘

LOGIN.GOV VA | U.S. Department of Veterans Affairs

VA is using Login.gov to allow you to sign in to your account safely and securely.

Email address

myname@email.com

☐ Show password

Password

••••••••••••

Sign in

First time using Login.gov?

Create an account

Sign in with your government employee ID

‹ Back to VA

Forgot your password?

Security Practices and Privacy Act Statement ⧉

Privacy Act Statement ⧉

🛡 LOGIN.GOV | **VA** | 🦅 U.S. Department of Veterans Affairs

Insert your security key

Insert your security key in your computer's USB port. Once connected, tap the button on the security key to finish sign in.

Securuty key name

my key

Don't have your security key available?

Choose another authentication method

Cancel

Verify your identity with secure.login.gov

Pick an option

⊞ Add a new Android phone		▶
⫯ USB security key		▶
▯ SM-G960U		▶

Manage devices   **Cancel**

Use your security key with secure.login.gov

Insert your security key and touch it

Choose another option ▼   Cancel
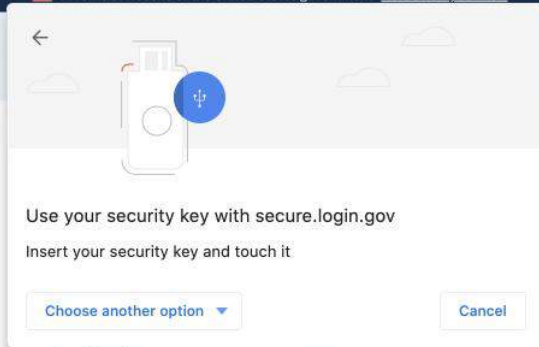
Don't have your security key available?

Choose another authentication method

Cancel

You are now returning to
Department of Veteran Affairs,
MyHealtheVet

Don't have your security key available?

Choose another authentication method

Cancel

VA | *My healthevet*

🔍 Search   About   Contact us

Home   Personal Information ∨   Pharmacy ∨   Get Care ∨   Track Health ∨   Research Health ∨   MHV Community ∨

Welcome, Veteran (Premium Ⓟ)
Account last accessed: **20 Oct 2022 @ 1424 ET**

⏻ **Log Out**

💧 **Pharmacy**	📅 **Appointments**	⊕ **Health Records**
Refill VA Prescriptions	View My VA Appointments	Blue Button Medical Reports
Track Delivery	Health Calendar	Labs and Tests
Medications Lists	VA Facility Locator	Track Health

Resources

◎ Benefits	📖 Veterans Health Library	⧼ Community
🔊 Mental Health	⚡ Healthy Living	📝 Whole Health

In the Spotlight

Test Results: What Should You Do?

Online test results can be confusing. You may have questions or feel anxious about your results. Try these tips next time you get online results.

Schedule or Cancel
a VA Appointment

Task 9

Set up shared access

An official website of the United States government. Here's how you know ∨

⊞ Talk to the **Veterans Crisis Line** now ▶

VA | *My* healthevet

🔍 Search   About   Contact us

Home   Personal Information ∨   Pharmacy ∨   Get Care ∨   Track Health ∨   Research Health ∨   MHV Community ∨

Learn about the new shared access feature

Grant someone you trust access to your account

First name   **Last name**

First name   Last name

Email

email@mail.com

Relationship to you

select option   ∨

Type of information you want to grant access

select option   ∨

GRANT ACCESS

Task 10

Shared access reminder

It is time to review who has access to your account   ⊅ Inbox ×   🖶 ☒

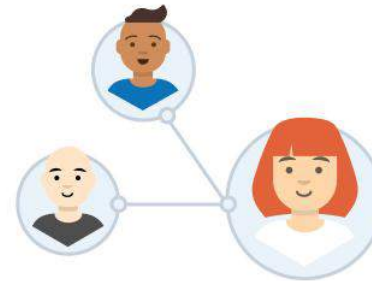**My HealtheVet** <info@myhealthevet.com>   11:49 AM (0 minutes ago) ☆ ↩ ⋮
to me ▾

Ensure the security of your MHV account by reviewing who has access and what information you've shared with them.

You have shared access to your account with:

✅ **Lynda Johnson**
Full Access

✅ **Alan Johnson**
Appointments & Prescriptions Only

If you want to change this:

1. **Edit who has access** or which level of access they have, **click here**.

2. **Update your password here,** if there is anyone who you shared your username/password with who should no longer have access to your account.

It is time to review who has access to your account

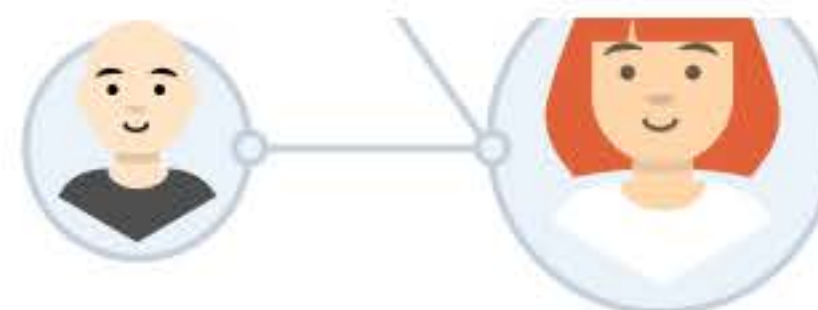**My HealtheVet** <info@myhealthevet.com>
to me

11:49 AM (0 minutes ago)

Full Access

Alan Johnson
Appointments & Prescriptions Only

If you want to change this:

1. **Edit who has access** or which level of access they have, **click here**.

2. **Update your password here,** if there is anyone who you shared your username/password with who should no longer have access to your account.

Keeping us up to date means keeping your account safe.

This Access Renewal email is annual, so we'll check in next year!

VA | U.S. Department of Veterans Affairs
Veterans Health Administration