

# Resources and support (formerly learning center)

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# Resources and support product overview

**Resources and support** is a new area of the VA website. It will include articles meant to help customers find answers to common questions. The information in this new area can be described as help, support, and resources content.

**Resources and support** will initially go live as a beta launch (eta October 29 – November 5), with just 2 categories of articles:

- VA account and profile
  - Example: articles about signing in, updating your address, creating an account...
- Other topics and questions
  - Example: articles about PDF problems, claim status...

At the end of December, we will add more categories such as health care, disability, education, life insurance, and others.

**Resources and support for your VA benefits and services**

Get answers to your questions, and learn more about VA services, managing your VA.gov account, or how your benefits work.

Search resources and support articles or all of VA.gov

☒ Resources and support ☐ All VA.gov

Enter a keyword, phrase, or question

**Find articles by topic**

<b>Your VA account and profile information</b>	<b>Other topics and questions</b>
<a href="#">Sign in FAQs</a>	<a href="#">Emblems of belief for headstones and markers</a>
<a href="#">How do I reset my password?</a>	<a href="#">Burials benefits FAQs</a>
<a href="#">Updating your mailing address</a>	<a href="#">How do I fold a burial flag?</a>
<a href="#">Creating a VA.gov account</a>	<a href="#">How much does VA pay for funeral expenses?</a>
<a href="#">I lost my phone and I can't access the code for 2-factor authentication</a>	<a href="#">Veterans Legacy Program</a>
<a href="#">Go to all articles &gt;</a>	<a href="#">Go to all articles &gt;</a>

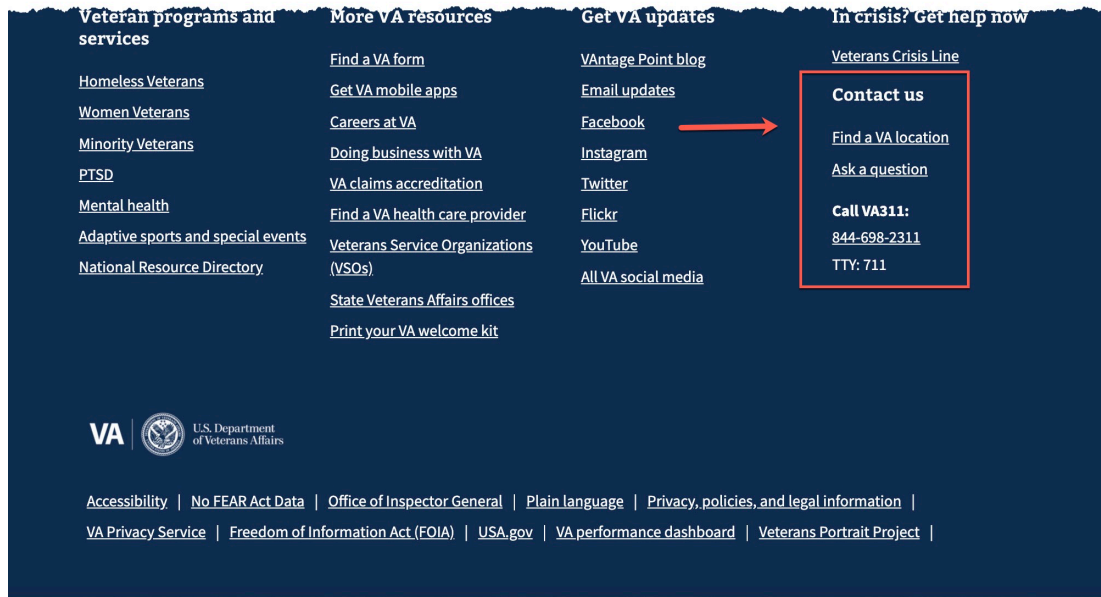
## User Access

Users do not need to be signed in. Resources and support articles will be publicly available to all.

## Navigation

Direct url: <https://www.va.gov/resources/>

**Footer:** A “Resources and support” link will be added to the global footer



## Need more help/contact info section

Every resources and support articles will have a help contact info section at the bottom of the page.

For the beta launch categories of **VA account and profile** and **Other topics and questions**, the articles will include the VA411 (formerly VA311) help desk phone number.

