VFS Check-In Experience Monthly Report

October 2021

Project Name: Veteran-Facing Services - Check-In Experience
Contract Start Date: September 8, 2021
Contract ID: 36C10B21D0006
Task Order: 36C10B21N00060001
Staffing Data: Team Roster
Backlog: Link to ZenHub Board
Risk Register: Link to Risk Register

Monthly Summary

The team is onboard and delivering work. We completed many virtual user testing sessions in addition to conducting on-site testing at the Martinsburg Pain Clinic during the week of October 25th with a newly designed appointment check-in poster. **The Demographics review functionality was delivered on October 21st and the Next of Kin review functionality was delivered on November 1st.**

Updates/Accomplishments

Sprint 58

Dates: October 6-19, 2021
Points Completed: 25 (points include non-Agile Six Team Members)
Burndown Report: Link

Goal: Enable Veterans the flexibility to prepare and check-in for planned healthcare services with VA that best suits their needs	
User Stories	**Notes**
#30439 [DESIGN] Check-in Phase 4 UI Refinement	
#30440 [ACCESSIBILITY] Explorations of Options to Improve Check-in Poster	
#30729 [FE] Add Last updated message and Refresh button	
#31052 [FE] Add Feature Toggle for Demographic Confirmation Page	
#31054 [FE] Integrate the Demographics Page into routing	
#31066 Update usability testing plan (pre-check-in)	

#31201 [BE] Spike - Respond with appropriate JSON messages when authentication token is unavailable	
#31213 [FE] Create Mock API for Demographics	

Sprint 59

Dates: October 20- November 2, 2021
Points Completed: 58 (points include non-Agile Six Team Members)
Burndown Report: Link

Goal: Enable Veterans the flexibility to prepare and check-in for planned healthcare services with VA that best suits their needs	
User Stories	**Notes**
#31594 [FE] Feature flip - Next Of Kin	
#31595 [FE] Add Next of Kin page to routing	
#31598 [FE] Create UI - Next of Kin	
#31600 [BE] Feature Toggle - Next of Kin	
#31601 [BE] Data Serializer from LoRota	
#31602 [BE] Integrate LoRota service to pull Next of Kin data	
#31638 [Design] Phase 5 Next of Kin Wireframes	
#31640 [Research] Run Pre-check-in Usability Sessions	
#31788 [Research] Martinsburg Phase2-4 Research Trip	
#31807 [BE] Investigate LoROTA Existing Endpoint Payload for Browser Refresh Issue	
#31885 [FE] Update healthcare questionnaire for webpack v5 compatibility	
#31946 SMS Content for Veteran Insurance Check	
#31949 [Design] Update UX Prototypes for NOK - Phone Numbers	
#32147 [BE] Modify vets-api/check_in LoROTA/redis Unit Tests	

#32190 [FE] Replace named exports from JSON modules in covid-vaccine-updates-cta	

Upcoming Work

Complete and Release Pre-Check In Functionality to Production
Visit to new Saint Louis site to prepare for user research