

MHV Statistical Overview

January 2022

VA



U.S. Department of Veterans Affairs
Veterans Health Administration
Office of Connected Care

My HealtheVet User Choices

January 2022

1.51 M Unique MHV Registrants Logged into MyHealtheVet

45% Requested Rx Refills

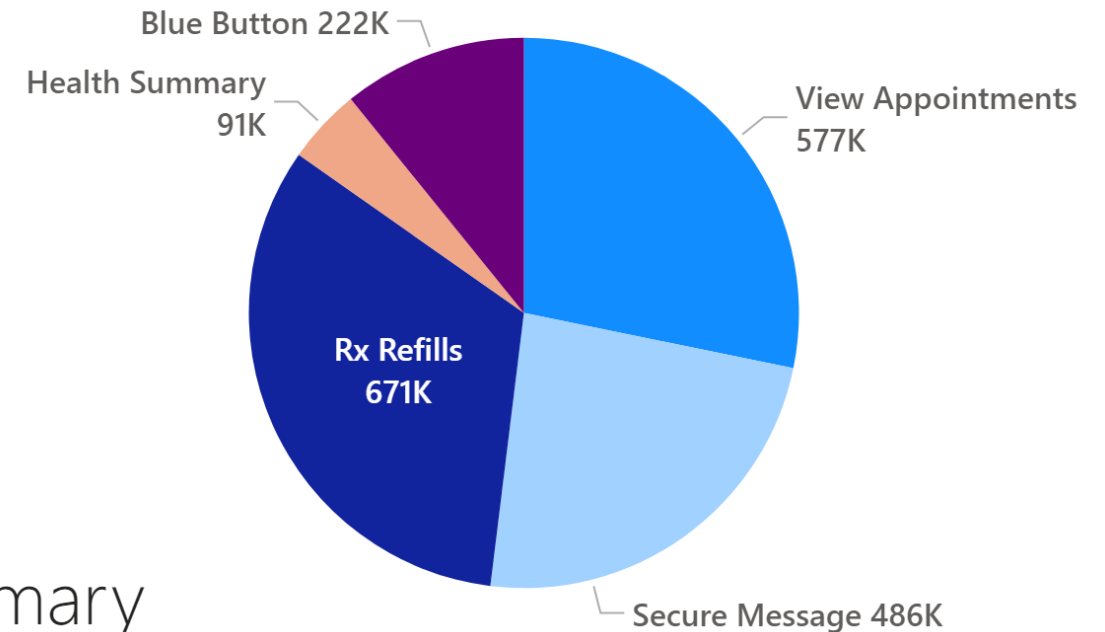
38% Viewed their Appointments

32% VA Patients Sent Secure Message

15% MHV Registrants Used Blue Button

6% MHV Registrants Used Health Summary

Unique MHV Registrant Login Activity



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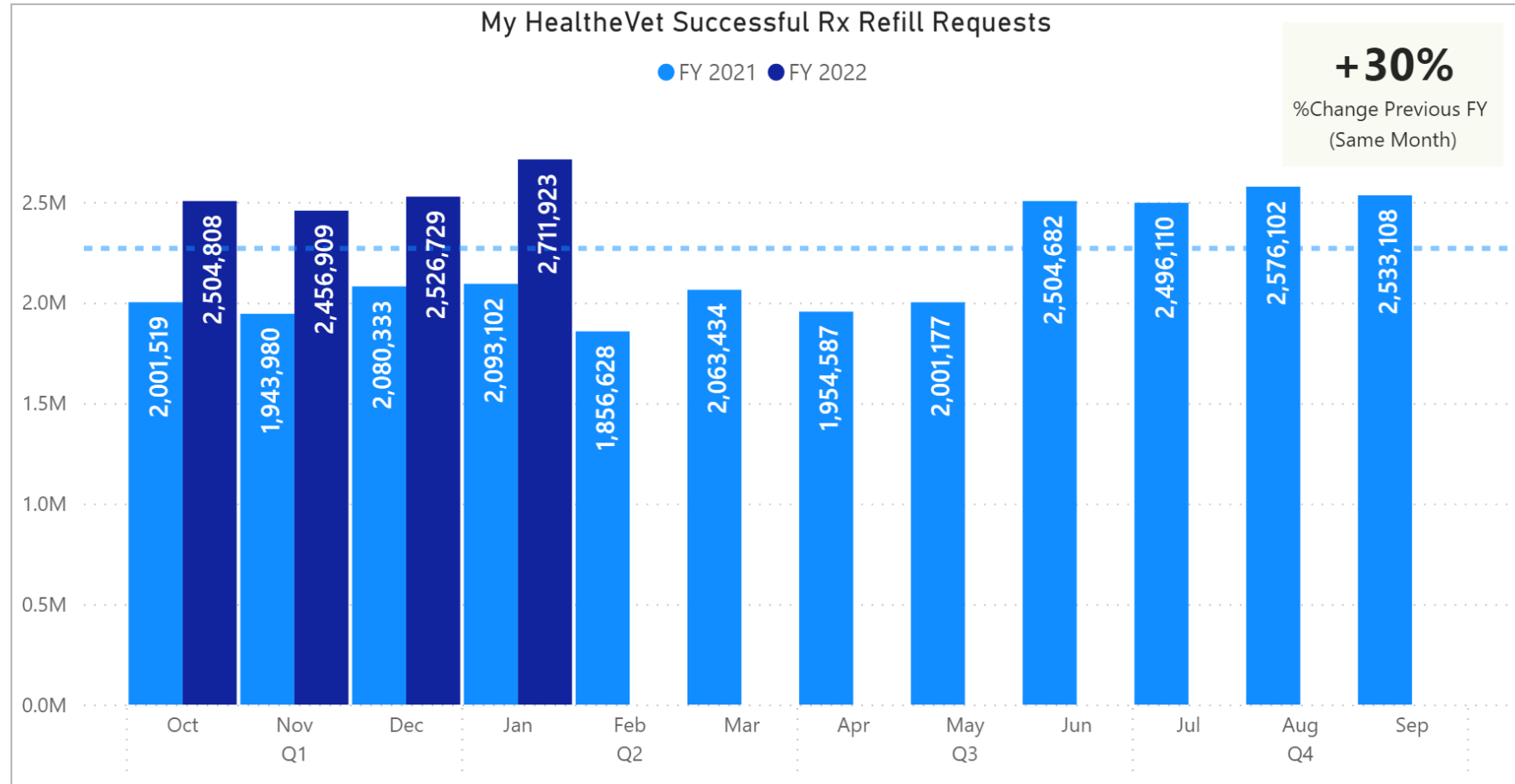
My HealtheVet Rx Refill

January 2022



Refill Requesters	Uniques Requesting Refill
45%	671K
2.7M	
Rx Refill Requests	

Prescription Delivery Tracker	
96,972	136,364
Unique Patients	Prescriptions Tracked



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My HealtheVet Appointments

January 2022



Appointment Viewers

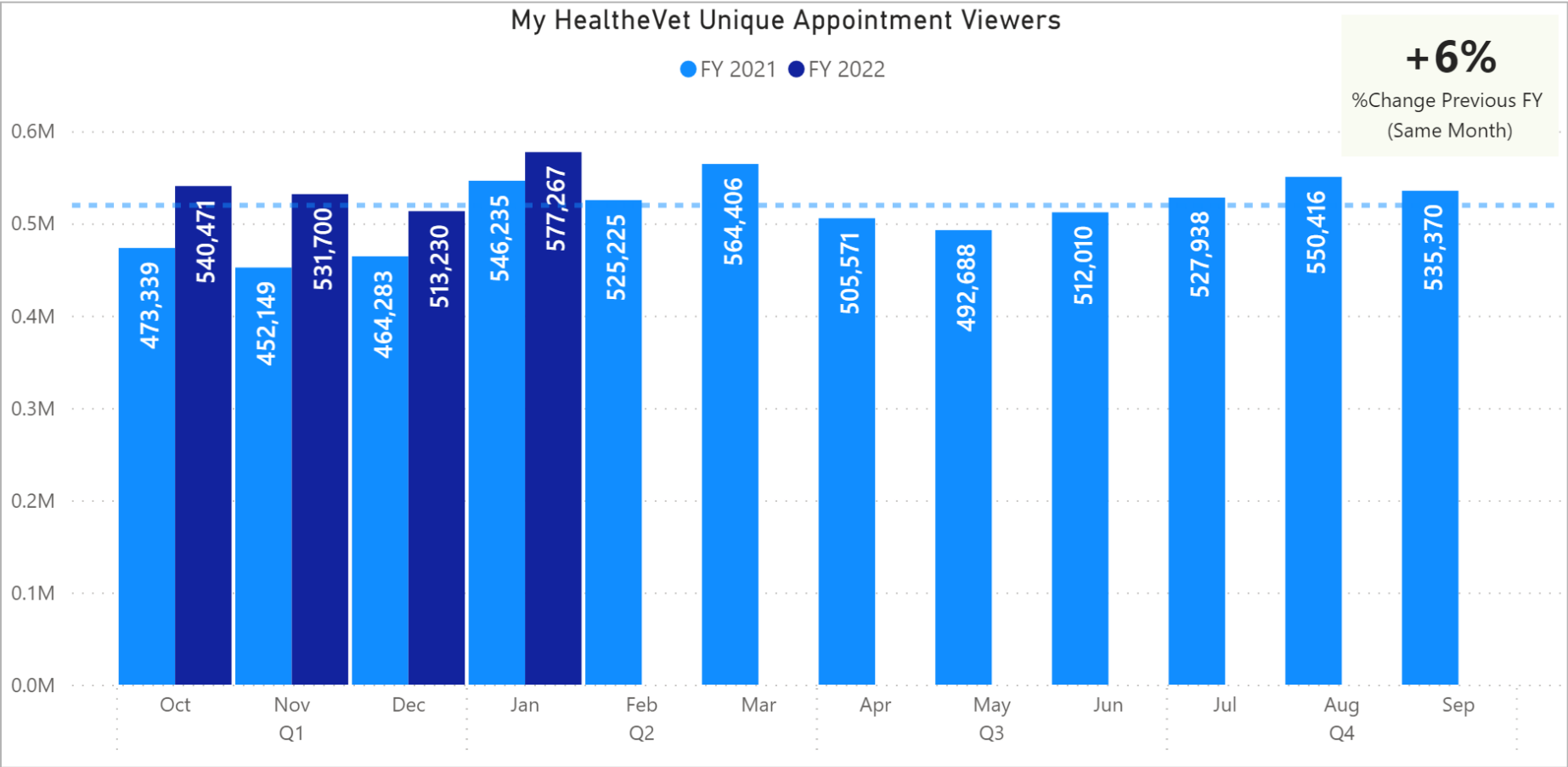
38%

Unique Patients Viewing Appointments

577K

Appointment Email Reminders

3.5M



My HealthVet Secure Messaging

January 2022



VA Patients Sent
Secure Message

32%

VA Patients Sent Secure
Message

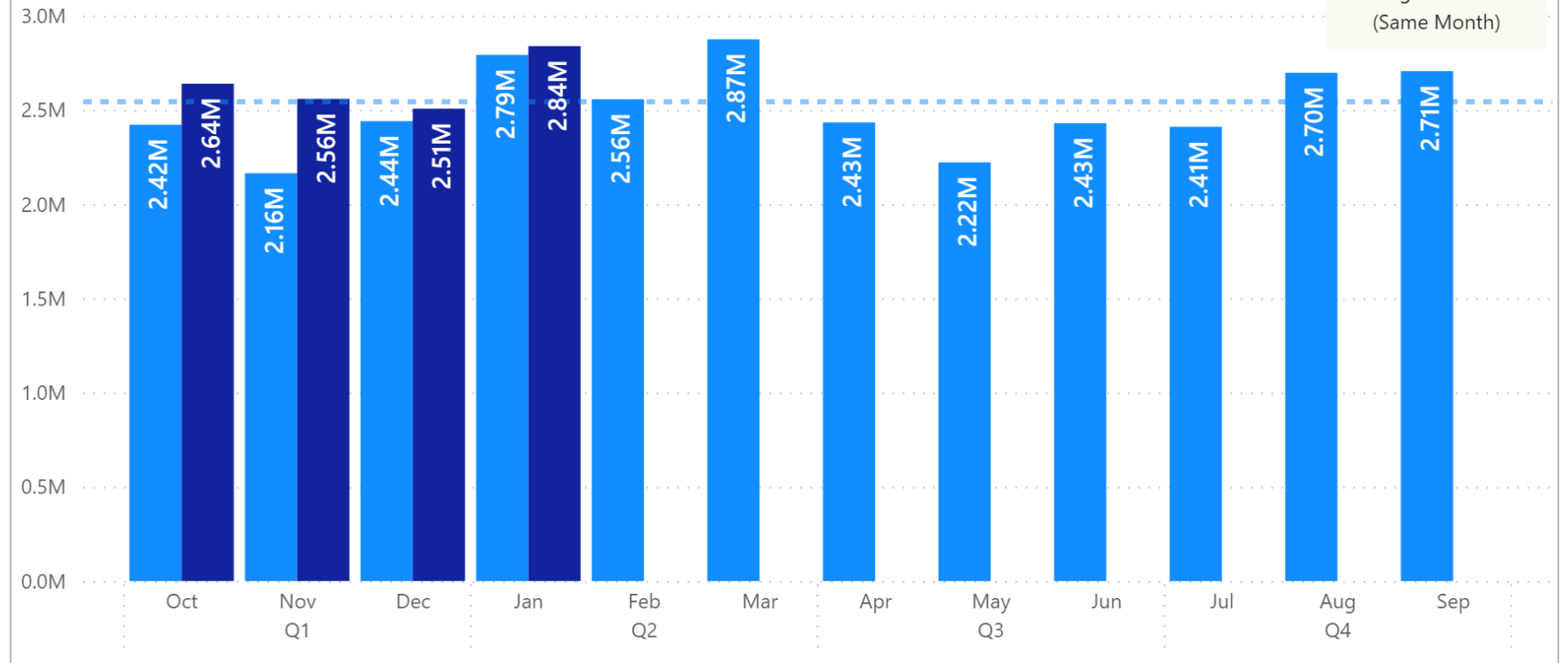
486K

Secure Messages Exchanged
between Patients and their
Healthcare Teams

2.8M

Messages Initiated by VA Patients and their Healthcare Team

● FY 2021 ● FY 2022



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My HealtheVet Health Records

January 2022



MHV Registrants
Used Blue Button

15%

Unique Blue
Button Users

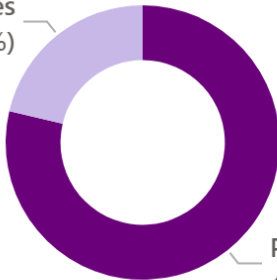
222K

Blue Button Views (Online)

382K

Blue Button Files Downloaded

TXT Files
128K (21.33%)

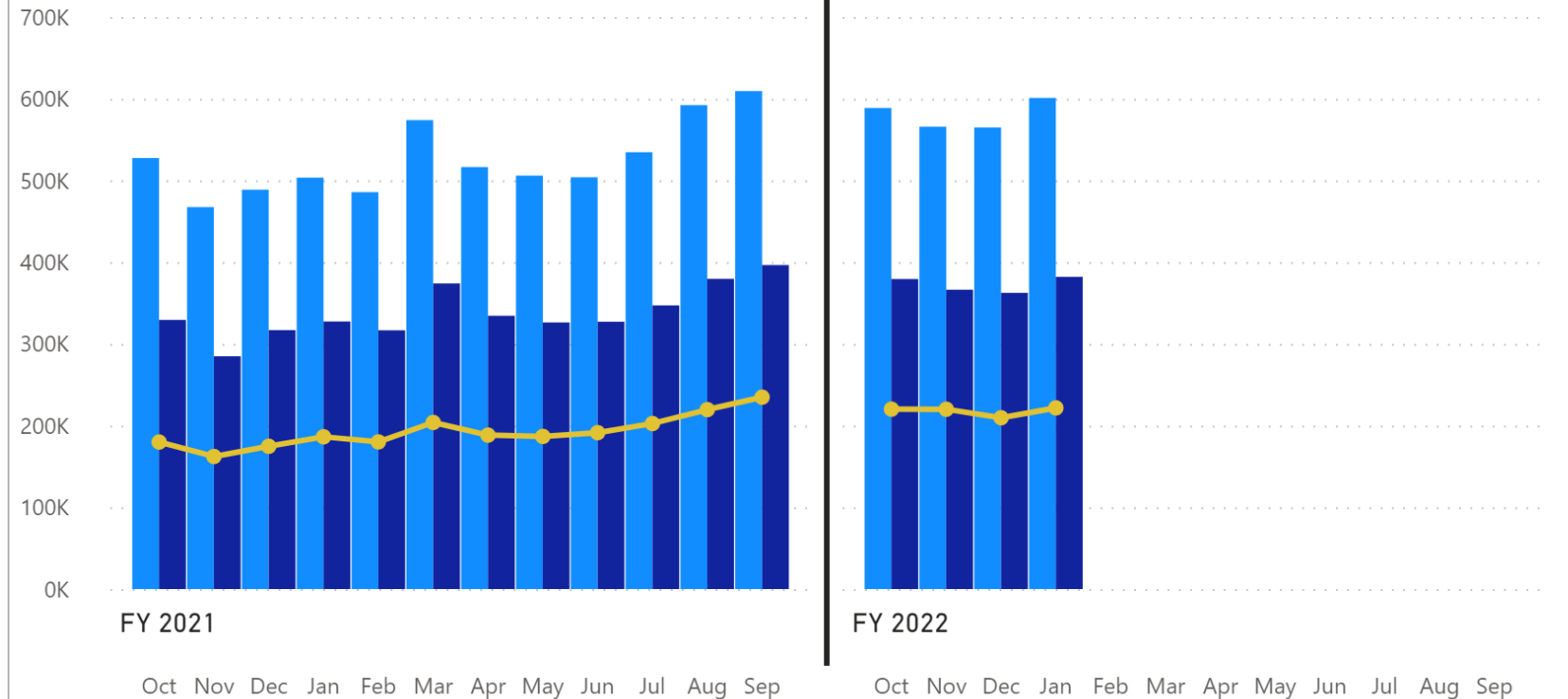


PDF Files
473K (78.67%)

Total Files
601K

Blue Button Activity

Files Downloaded Online Views Unique Blue Button Requestors



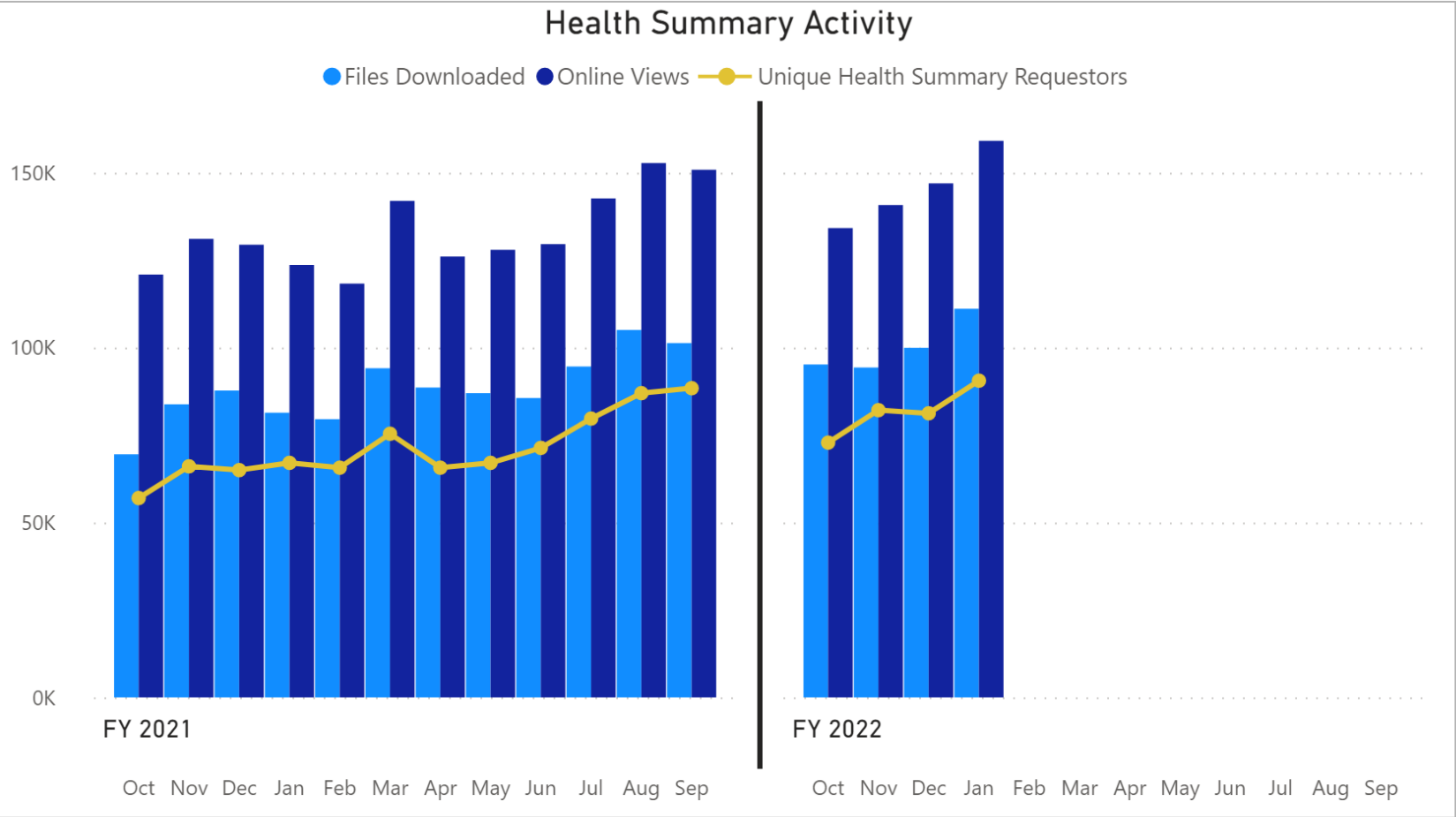
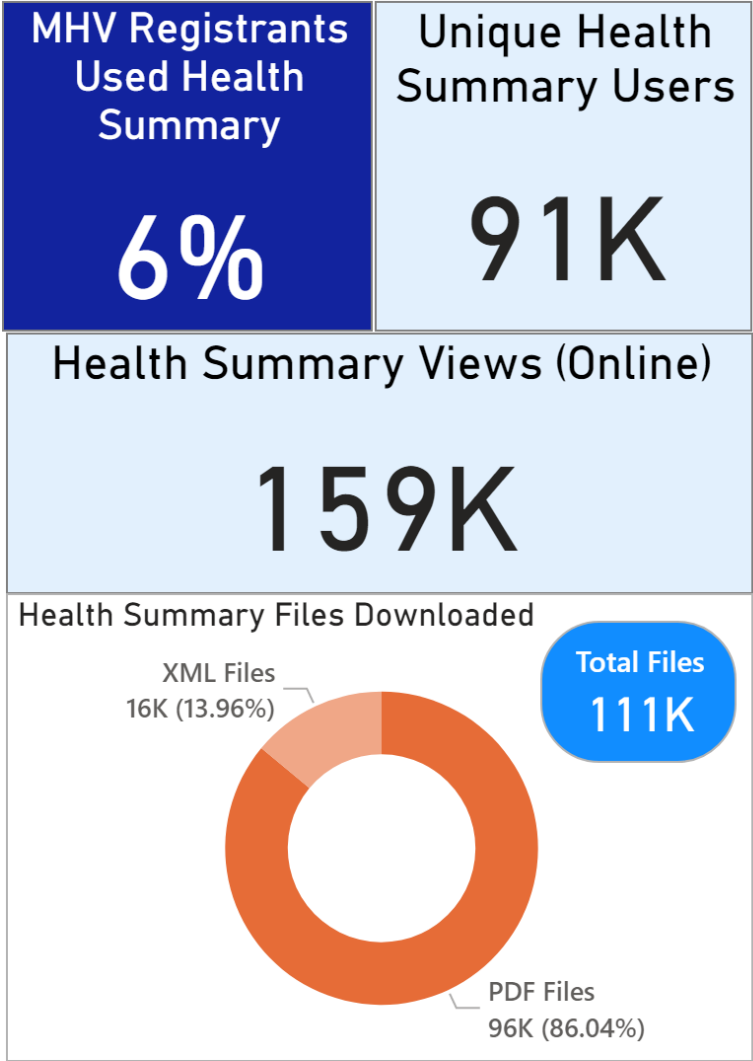
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My HealtheVet Health Records

January 2022



My HealtheVet Google Analytics

January 2022

Users Logged
Logged into Site

1.41M

Sessions

8.46M

Pageviews

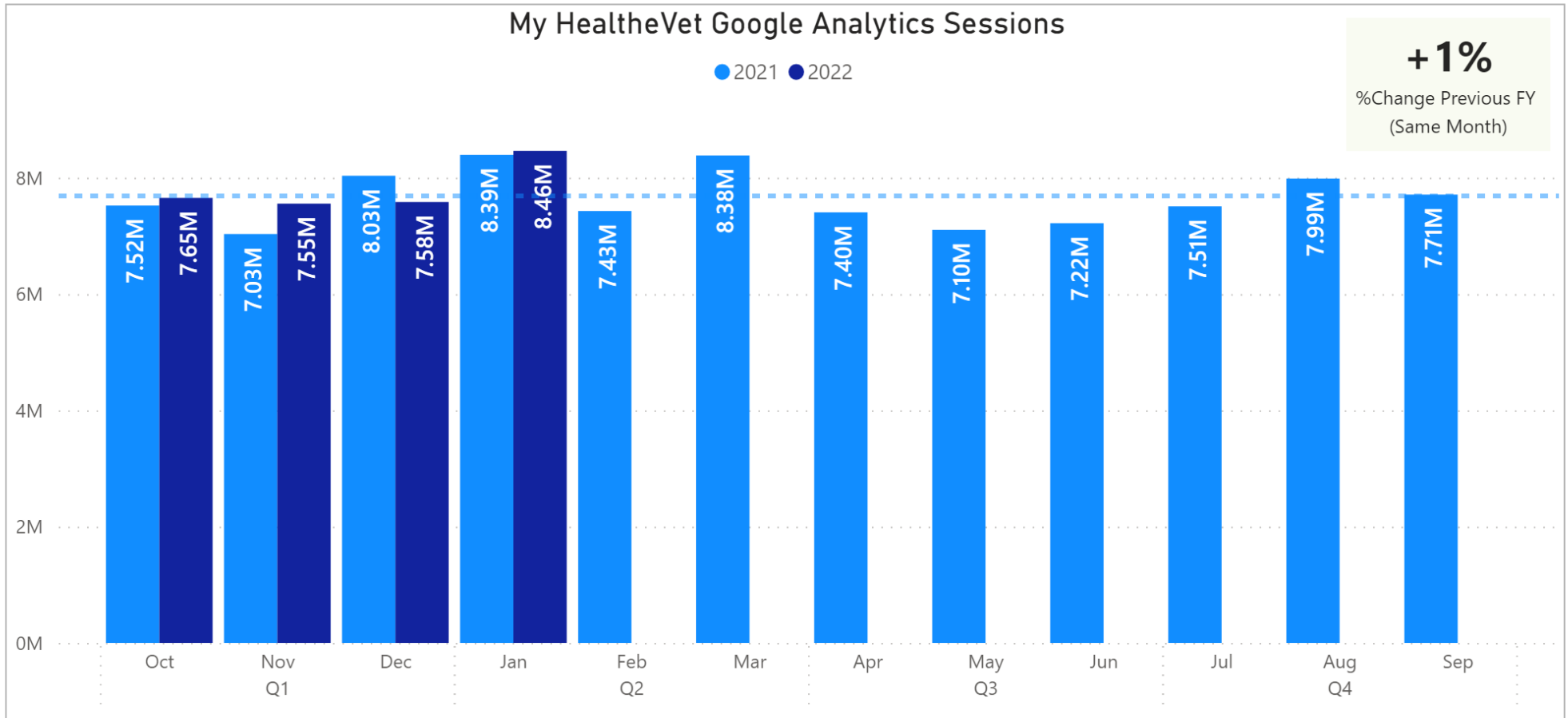
81M

Average Pages
Viewed per Session

9.57

My HealtheVet Google Analytics Sessions

● 2021 ● 2022



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My HealthVet Statistical Overview (Cumulative Totals)

January 2022

Registered MHV Accounts



6.1M

Since 11/2004

Premium Users



3.6M

Since 1/2007

Active VA Patients



59%

Registered for MHV

Rx Refill Requests



207M

Since 9/2005

Secure Messages Initiated



151M

Since 6/2008

Unique Blue Button Users



3.0M

Since 12/2010

Premium Users Agreed to Share
Health Data



2,762

Since 5/2021



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