

outreach and resources within that journey.

TRANSITIONING SERVICE MEMBER EXPERIENCE

This journey map depicts the Service member experience navigating military to civilian transition, and the impact of activities and events within that journey on their

future. Acknowledging that the transition experience is not the same for each Service member, this journey highlights eight key moments in the transition experience

emotional influence row outlines the impact of a particular step on a Service member's transition based on the pain points and bright spots associated with that step.

By understanding the experience of transitioning Service members as they navigate key decisions throughout their transition, VA can better understand where to focus

that may affect the overall journey and individual outcomes. Each journey moment details a description of the event, its impact on transition, and key quotes. The

ACRONYMS

Department of Veterans Affairs **Veterans Benefits Administration** Veterans Health Administration

Transition Assistance Program Veteran Service Organization Veterans of Foreign Wars Non-Commissioned Officer **Armed Services Vocational**



