

Title	Respondent ID	Collector ID
11-Women/priorCH33/Mobile	12970536397	408748453
16-Men/VR&E/Mobile	12970127696	408748630
19-Assistive/EDUBenefit/Desktop	12969879397	408748738
2-Women/priorCH33/Desktop	12969120293	408747803
3-Men/c&fCH33/Desktop	12969123253	408748118
3-Men/c&fCH33/Desktop	12967402177	408748118
10-Men/priorCH33/Mobile	12966590831	408748411
1-Men/priorCH33/Desktop	12965729128	408746764
11-Women/priorCH33/Mobile	12964480971	408748453
8-Women/VR&E/Desktop	12964347704	408748324
16-Men/VR&E/Mobile	12963806040	408748630
12-Men/c&fCH33/Mobile	12962026064	408748489
2-Women/priorCH33/Desktop	12958631335	408747803
2-Women/priorCH33/Desktop	12958686750	408747803
10-Men/priorCH33/Mobile	12958629982	408748411
7-Men/VR&E/Desktop	12958582690	408748285
8-Women/VR&E/Desktop	12957682498	408748324

5-Men/CH30/Desktop	12957434111	408748219
2-Women/priorCH33/Desktop	12956842736	408747803

Start Date	End Date	What was your overall impression of the GI Bill Comparison Tool?
		Response
2021-09-15 19:11:54	2021-09-15 19:18:42	Very Good
2021-09-15 16:25:40	2021-09-15 16:31:43	Neutral
2021-09-15 14:47:19	2021-09-15 14:53:52	Good
2021-09-15 10:22:24	2021-09-15 10:30:24	Good
2021-09-15 10:23:23	2021-09-15 10:25:19	Good
2021-09-14 19:55:56	2021-09-14 20:04:12	Good
2021-09-14 14:21:34	2021-09-14 14:32:47	Very Good
2021-09-14 09:29:14	2021-09-14 09:53:56	Very Good
2021-09-13 22:12:02	2021-09-13 23:13:17	Very Good
2021-09-13 20:57:37	2021-09-13 21:14:00	Good
2021-09-13 17:06:52	2021-09-13 17:12:26	Good
2021-09-13 05:32:45	2021-09-13 06:15:15	Good
2021-09-10 22:12:47	2021-09-10 23:19:09	Very Good
2021-09-10 23:00:29	2021-09-10 23:08:29	Very Good
2021-09-10 22:11:40	2021-09-10 22:17:04	Neutral
2021-09-10 21:35:25	2021-09-10 21:41:21	Good
2021-09-10 13:36:02	2021-09-10 13:51:34	Good

2021-09-10 11:53:28

2021-09-10 12:04:22 Very Good

2021-09-10 08:15:24

2021-09-10 08:20:35 Very Good

How would you rate the ability to search for schools?		Did you try to filter any of your searches?	Which filters did you use?		
By name	By location	Response	Country	State	Has no ca
Very Easy	Very Easy	Yes		State	Has no caut
Easy	Easy	Yes		State	
Very Easy	Very Easy	Yes		State	
Difficult	Average	Yes	Country	State	
Easy	Very Easy	No			
Very Easy	Very Easy	Yes	Country	State	
Very Easy	Very Easy	Yes			
Very Easy	Very Easy	Yes			
Very Easy	Didn't use / No				
Average	Easy	Yes		State	Has no caut
Very Easy	Very Easy	No			
Very Easy		Yes	Country	State	Has no caut
Very Easy	Didn't use / No				
Very Easy		No			
Easy	Difficult	Yes			
Very Easy	Easy	Yes			
Very Easy		Yes		State	

Very Easy	Very Easy	Yes	State
Very Easy	Very Easy	Yes	State

Is accredited	Has a Student Veteran Group	Offers Yellow Ribbon Program	Type of school (e.g. Private, Public, For profit)	Historically Black College or University (HBCU)	Men-only	Women-only	Religious affiliation	Other (please specify)

Is accredited

Is accredited Has a Student Veteran Group

Historically Black College or University (HBCU)

Offers Yellow Ribbon Program

Is accredited

Offers Yellow Ribbon Program Type of school (e.g. Private, Public, For profit)

Is accredited Has a Student Veteran Group Type of school (e.g. Private, Public, For profit)

Has a Student Veteran Group

Is accredited Has a Student Veteran Group Offers Yellow Ribbon Program

Online, hybrid

Is accredited

Type of school (e.g. Private, Public, For profit) Historically Black College or University (HBCU) Men-only Women-only Religious affiliation

Has a Student Veteran Group Type of school (e.g. Private, Public, For profit)

Is accredited

Has a Student Veteran Group Type of school (e.g. Private, Public, For profit)

Type of school (e.g. Private, Public, For profit)

Is accredit Has a Stude Offers Yellow Ribbon Program

Were there any filters you wanted to use, but didn't see?	What additional filters would you like to see for search?	In the first task, you used the GI Bill Comparison Tool search function. What did you think of the search results you received?
Response	Open-Ended Response	Response
No		Very Relevant
No		Neutral
No		Somewhat Relevant
Yes	schools located in a specific city	Not Relevant Somewhat Relevant
No		Very Relevant
No		Very Relevant
No		Very Relevant
No		Very Relevant
Yes	How learning is delivered	Somewhat Relevant Very Relevant
No		Very Relevant
No		Very Relevant
No		Somewhat Relevant
Yes	Apprenticeships, but more of a fi	Very Relevant
No		Very Relevant

No

Very Relevant

Yes

By program

Somewhat Relevant

What did you think of the information displayed on the cards on the search results page?	What did you think about the value of the information on the profile page?	How would you describe the understandability of the content on the profile pages?
Response	Response	Response
Very Helpful	Very Valuable	Very Easy to Understand
Somewhat Helpful	Valuable	Somewhat Easy to Understand
Very Helpful	Very Valuable	Very Easy to Understand
Somewhat Helpful	Valuable	Somewhat Easy to Understand
Very Helpful	Very Valuable	Somewhat Easy to Understand
Very Helpful	Valuable	Very Easy to Understand
Very Helpful	Very Valuable	Very Easy to Understand
Very Helpful	Very Valuable	Very Easy to Understand
Very Helpful	Very Valuable	Somewhat Easy to Understand
Somewhat Helpful	Neutral	Average
Very Helpful	Very Valuable	Very Easy to Understand
Very Helpful	Very Valuable	Very Easy to Understand
Very Helpful	Valuable	Very Easy to Understand
Very Helpful	Very Valuable	Very Easy to Understand
Somewhat Helpful	Valuable	Somewhat Easy to Understand
Very Helpful	Very Valuable	Very Easy to Understand
Very Helpful	Valuable	Very Easy to Understand

Somewhat Helpful

Valuable

Somewhat Easy to Understand

Very Helpful

Very Valuable

Very Easy to Understand

What did you think about finding information you were looking for on the profile pages?	What did you think of the amount of information on the profile pages?	Was there any additional information you wanted to see on the profile pages?
Response	Response	Response
Very Easy	Just right	No
Very Easy	Just right	No
Very Easy	Just right	No
Hard	Not enough	Yes
Easy	Just right	No
Very Easy	Just right	No
Very Easy	Just right	No
Very Easy	Just right	Yes
Very Easy	Just right	Yes
Average	Not enough	No
Very Easy	Just right	No
Very Easy	Just right	No
Very Easy	Just right	No
Very Easy	Just right	No
Average	Just right	Yes
Very Easy	Just right	No
Easy	Just right	No

Very Easy

Just right

No

Easy

Just right

No

What additional information would you like to see on the profile page?	Do you think the benefit estimates (tuition benefit, housing allowance, book stipend) in the GI Bill Comparison Tool were accurate for your specific situation?
Open-Ended Response	Response

Yes
No
Yes

Tuition cost Amount that would be No
Yes

Yes

I don't know

top majors at that university. Yes

I am looking specifically for doctoral Yes

No
I don't know
I don't know

Yes
Yes

Graduation rates Yes

Yes
Yes

Yes

Yes

Did you see a way to input your military status or the GI Bill benefit you'd be using?	Where did you see the ability to make those changes (i.e. inputting military status or GI Bill benefit)?		
Response	Search Page	Profile Page	Other (please specify)
Yes	Search Page		
No			
No			
Yes		Profile Page	
Yes	Search Page		
No			
No			
Yes		Profile Page	
Yes	Search Page		
No			
Yes		Profile Page	
Yes	Search Page		
No			
Yes			ON THE SCHOOL PAGE
No			
No			
Yes			When you look at what benefits you are eligible for

Yes

Search Page

Profile Page

No

Did you try to update any of the fields?				What did you think about the following parts of the comparison process?	
Yes - on the search page	Yes - on the profile page	Yes - on the search page	No	Selecting institutions to compare	Getting to the comparison page
Yes - on the search page				Very Easy	Very Easy
				Easy	Easy
				Very Easy	Easy
Yes - on the search page	Yes - on the profile page			Difficult	Easy
Yes - on the search page				Easy	Easy
				Easy	Easy
				Very Easy	Very Easy
Yes - on the search page				Easy	Easy
Yes - on the search page				Easy	Easy
			No	Average	Easy
Yes - on the search page				Easy	Easy
				Average	Very Easy
				Very Easy	Very Easy
			No	Very Easy	Very Easy
				Average	Average
				Very Easy	Very Easy
			No	Very Easy	Very Easy

Yes - on the profile page

Very Easy

Very Easy

Very Easy

Very Easy

	What did you think of the information displayed on the side-by-side comparison?		What did you think of the amount of information displayed on the side-by-side comparison?
Removing	Response	N/A	Response
Very Easy	Very Valuable		Too much information
Easy	Very Valuable		Just right
Very Easy	Valuable		Just right
Easy	Not Valuable		Not enough information
Easy	Valuable		Just right
Easy	Valuable		Just right
Very Easy	Very Valuable		Just right
Easy	Very Valuable		Just right
N/A	Neutral		Not enough information
Easy	Neutral		Just right
Easy	Valuable		Just right
Average	Very Valuable		Just right
N/A	Very Valuable		Just right
Very Easy	Very Valuable		Just right
Very Easy	Valuable		Just right
Very Easy	Very Valuable		Just right
Very Easy	Very Valuable		Just right

Very Easy Very Valuable

Just right

Very Easy Very Valuable

Just right

Were there any parts of the tool you thought worked well or that you really liked? If so, tell us about those here	If you had any frustrations or confusion with the tool, please tell us about them here
Open-Ended Response	Open-Ended Response
I liked the option to click specific search info and to click at N/A Highlighted differences	The tool was very easy to use None
Easy to compare two schools I liked seeing the schools side by side Searching for schools was very easy and it is advisable to keep that up and maintain.	I couldn't find schools that I was looking for. I'm not sure if all of the schools are loaded in the system. When I inserted Medical I received a mixture of medical schools and on the job training. None, was user friendly
Overall, the tool was highly intuitive and provided the information I was looking for as it related to the research study. the map is really great.	None Nothing frustrating or confusing but would recommend including a different color coding system when using the side-by-side comparison tool (perhaps a red/yellow/green system versus using the same color for all categories). on the map some colleges came up as being in other states, like a PA school in Washington DC.
It did work pretty easily to add more to compare and made it obvious only a max of 3 was possible. Also, for the majority of the stuff I thought was weird, there was an easy to click link to explain it. ease of movement	Mostly the tool is straightforward but I don't like that it's got a lot of information that I really don't need but not anything about the available programs (doctors, computer science). As a Montgomery and Post 9/11 vet the calculator didn't work for me none
i liked comparing the rates for tuition to see which school I can get the most benefits from I LIKE THAT I COULD CLICK ON THE SCHOOL TO GET MORE INFORMATION ABOUT THE SCHOOL(DEGREES OFFERED) Finding schools to compare was easy.	none at all NO PROBLEMS WITH THE TOOL I had issues selecting schools to compare at first. Took me a couple minutes to figure out. Search by location should have an option to hide the map once you've chosen a location. It makes the information to the left of the map too cramped to read easily.
Search by name worked a lot better than I expected. I'd seen this tool before but ignored it. I like the comparison tool. It was easy to use and gave lots of information	None

I liked the fact that you could change the type of benefits being received or plan on receiving and then clicking on "update" to see how the different programs affected the cost of attending the schools interested in. I also liked the "highlight differences" option to be able to see the differences between the compared schools easier.....the highlighting of the table fields were a great touch. Lastly, I loved the fact that there were indicator warnings for particular schools that have been under scrutiny for various reasons....this would let the searcher know to be leery or cautious about attending those schools or to let them know that they have to do more research on them before enrolling.

Loved side by side comparison Loved highlighted difference

No frustrations or confusion.

None

What would you say to a GI Bill beneficiary who asked about the GI Bill Comparison Tool?	Please provide the verification code located in the recruitment email so we can compensate you for your time
Open-Ended Response	Open-Ended Response
Definitely use it	8e
Good resource	jm
its a valuable tool to compare schools you eg	

I need to know an exact number for cost of the school and living cost. 98

Wasn't it neat Ye

To go ahead and review because it is quite a useful and helpful tool. RD

I would encourage them to use it. dC

Use it. its a great tool. its the best tool to find out about mha nationwide fk

If they are trying to decide between schools, this would probably help. I didn't know that one of the doctoral schools I was interested in was so expensive. UX

good resource Fn Ps

its very helpful to compare schools to see which one you will benefit more from Jt

USE IT, IT IS VERY HELPFUL. YOU CAN CHECK SEVERAL SCHOOLS AT ONE TIME hx

Use as your first stop. VW

It's a good resource for checking out whether or not a school you want to attend is a good choice, and for finding other options. f7

That it's easy to use and quick in giving useful information L7

I would tell them to seriously check it out because they could find schools that are better for them in terms of cost and return on investment upon completion of their education.

RP

Easy to use and self explanatory

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