VA MOBILE APP ROADMAP, 2021

Goal: *Shorten health and claims transactions for Veterans who are already engaged with VA*

Key

- Discovery needed
- Ready to design and build
- Complete

PHASE I: MVP / INTERNAL RELEASE (Nov 2020 - Feb 2021)

PHASE II: APP STORE RELEASE (Feb 2021 - June 2021) *we are here

PHASE III: POST-MVP BUILDS (June 2021 Onwards)

Note: *All Features in this column are subject to change pending discovery and prioritization exercises*

	Phase I	Phase II	Phase III
AUTHENTICATION	Integrate with SSOe; Biometric login; Opt out of biometric sign in at app start up		SSOe between app & VA.gov (logged in web views); SSOe between app & Get Care app; Improve UI/UX of Sign In Page
HOMESCREEN	Web view links; Page links; VA 311 link	Onboarding for first-time users; COVID information form: webview	Personalized home screen (Mobile My VA)
NAVIGATION	Top Navigation bar, Bottom Tool bar; Hide Bottom Tool bar on edit screens; Four app landing screens	Hide navigation outside of 4 main landing pages; Update bottom nav icons	Deep links
PROFILE AND CONTACT INFO	View VA.gov profile; Edit VA.gov profile; Simple validation for addresses, email, and phone	Increase accessibility of input fields	
LETTERS AND DOCUMENTS	Edit address for letter; Make selections for Service Benefit Letter; Download letter		Improve accessibility of letters endpoint; In-app preview of letter that can be read via Voice Over
MILITARY INFO	View military information; View period of service		
DIRECT DEPOSIT	View direct deposit information; Edit direct deposit information		Education direct deposit
VETERANS CRISIS LINE	Replicate VCL functionality from VA.gov		In-app chat with Veterans Crisis Line
FACILITY LOCATOR	Open facility locator in web view		
COVID	FAQ web view; Screener in out of app browser		COVID-19: "I am here" SMS tool?; COVID-19 features from VA.gov?
CLAIMS AND APPEALS	View submitted claims and appeals & details; Alert for evidence needed; Upload documents to claim	UX/UI and A11y improvements to Claims File Upload; Pagination	View claim decision letters; View a claim's documents; Chat with department of claims; Improvements to Claims & Appeals; UX/UI and A11y improvements to Claims File Upload
APPOINTMENTS	View upcoming appointments; Add appointments to native calendar; View past appointments	Cancel appointments; Pagination	Schedule appointments; Patient Check-in
SETTINGS	Log out, manage biometrics; Privacy policy; Share app; Information about where to manage credentials		Manage my username and password
NOTIFICATIONS		Appointment reminder notifications	Notifications activity feed in app; Notifications database; VAMC specific notifications; Claims & appeal status change notifications; Notification Preferences
SECURE MESSAGING		View Messages; Compose Messages; Attachments for messages; Folders in secure messaging; Email Notifications	Drafts; Delete messages; Push notifications; Manage folders; Manage User Preferences
RX REFILL			Rx Refill
EDUCATION FEATURES			GI bill balance; View recent payments
MISC.		Unauthorized & empty states; Content review	View and edit dependents; Disability rating; Display a Veteran's primary facility; DD214; View and Edit Power of Attorney Information

June 2021