#### **TMS Feature Matrix Table**

|  | Feature | Weblate | Smartling | Crowdin |
| --- | --- | --- | --- | --- |
|  | 1. **Automated Workflow** |  |  |  |
|  | Integrate with Drupal via an API? Github? | **Y** | **Y** | **Y for Github**  **(No mention of Drupal but says you can use the APIs to do a custom integration)** |
|  | Offer web-based translation collaboration? | **Y** | **Y** | **Y** |
|  | CAT tool offered? | **Y** | **Y** | **Y** |
|  | Provide versioning capability (extract only newly added content for translation)? | **?** | **Y** | **Y** |
|  | Incorporate machine learning? | **Y** | **y** | **Y** |
|  | Does your automated workflow tool include;   * Text extraction? * File format conversion? * Term extraction? | * **?** * **Y** * **?** | * **Y** * **?** * **?** | * **Y** * **?** * **?** |
|  | Do you have certified translators? | **?** | **Y** | **They have translators available but no mention of any certifications** |
|  | Offer web-based analytics? | **Y** | **Y** | **Y** |
|  |  |  |  |  |
|  | 1. **Translation Memory** |  |  |  |
|  | Do you or your customers own the translation memory? | **Customer** | **Customer** | **Customer** |
|  | Can you edit and modify translation memories? | **Y** | **Y** | **Y** |
|  | Can your TMS accept a translation memory from another tool? | **Y** | **Y** | **Y** |
|  | Do you support publishing first to a staging server for in-context reviews? | **Y** | **y** | **Y** |
|  | Automated quality checks for grammar, spelling, formatting etc? | **Y** | **Y** | **Y** |
|  | Cloud-based platform? | **Y** | **Y** | **Y** |
|  |  |  |  |  |
|  | 1. **File Formats** |  |  |  |
|  | What file formats do you support (json, markdown, integration with sketch)? | **Json** | **Json** | **Json** |
|  | Support XLIFF 2.0?\* | **Y** | **XLIFF** | **XLIFF** |
|  | Do you support both on-demand and batch schedules? | **Y** | **Y** | **Y** |
|  | Do you use a file translator? | **Y** | **?** | **?** |
|  | # of languages supported | **150+** | **150+** | **300+** |
|  |  |  |  |  |
|  | 1. **Glossary** |  |  |  |
|  | Are glossary terms automatically presented? | **Y** | **Y** | **Y** |
|  | Can glossaries be imported/exported and if so, what file formats can be used? | **Y**  **(multiple; incl Json)** | **Y** | **Y**  **(TBX, CSV, XLSX)** |
|  | Does your product provide visual context from the original source material? | **Y** | **Y** | **Y** |
|  | Does your solution handle different date formats, currencies, and other localizations? | **?** | **?** | **?** |
|  | 1. **Security and Pricing** |  |  |  |
|  | PCI, SOC 2, HIPAA, and ISO 17100 certified | **?** | **PCI, SOC 2, HIPAA, ISO 17100** | **?** |
|  | Fed ramp approved? GSA schedule? | **?** | **?** | **?** |
|  | Cost for service? What is included**?** | **Annual self-hosted support:**   * **Basic: $700** * **Premium $1700** * **Extended: $1000** * **Back-up service: $350** * **Consulting/Custom Dev: $100 per hour** | * **Usage-based pricing** * **Volume discounts** * **Committed Usage – deeper discounts** | * **$450 per month for Team+ plan** * **$1500 per month for team Business Plan** |
|  | SLA? | **N**  **(paid services come with “priority bug fixes”)** | * **99.99% Uptime Guarantee** | **?** |
|  |  |  |  |  |