GIBCT School Ratings Discovery Interview – June 2020

P1 Michael

Benefit: Ch33

**Warmup:**

26 months of Ch33 remaining.

Going to school online, Delaware Tech.

**Ratings Experience & Overall Value**

Uses consumer reports – likes video reviews

Likes # stars

Looks at pros / cons lists. Gets info not listed in marketing materials

To know if it’s trustworthy, would review the source.

For profit school accreditations are all over the place.

Uses sites to compare schools: Gradreports.com

**Categories**

Is there a Veteran Counselor

How do they use VA benefits

*Category Review*

Overall rating isn’t helpful

Employment preparation is most important. Will help “get the ball rolling”

OTHER CATEGORIES

Class sizes

Availability of instructors

WHO

Applied-only should have limited input

Students who are enrolled or who’ve graduated.

Most interested in Veteran input

**Where to place ratings**

Overall rating on SRP. # of people rating

WHERE ON PROFILE PAGE… ??

Wonders if “Student complaints” are Veterans only

OTHER: Goes to more info on complaints and tries to get back via back button. Doesn’t work. ☹

**Other info?**