**Adedolapo Balogun, BSc, ACA, AWS Solution Architect.**

**Pioneering Cloud Infrastructure Architect - Driving Secure, Scalable Solutions in AWS & Kubernetes**

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**Executive Summary:**

Adedolapo Balogun, an AWS Certified Cloud Architect, excels in Terraform, Kubernetes, Docker, and containerization, leading secure and efficient cloud migrations. Skilled in providing technical support, delivering training, and building strong relationships with enterprise customers. Proficient in advanced technical positions and experienced in working in complex IT environments.

**Professional Experience:**

Cloud Architect – MickyBricks Consulting Inc., Toronto, Canada (2022-2024):

* Led multi-cloud solutions across AWS, Azure, GCP; improved resilience by 20%, cut costs by 15%.
* Directed agile teams, boosting client satisfaction by 25% with secure, high-performance solutions.
* Facilitated training in Terraform, Kubernetes, Docker; enhanced team knowledge and innovation.
* Spearheaded technical support investigations, achieving a 20% decrease in resolution time.
* Developed and delivered comprehensive training sessions, resulting in a 30% increase in customer satisfaction.
* Enhanced product knowledge through meticulous documentation updates, leading to a 25% improvement in internal efficiency.
* Led and managed a team of over 25 individuals, providing guidance and support to achieve project objectives effectively and efficiently.

**Software Developer – Nestle, Lagos, Nigeria (2021-2022):**

* Managed software projects, surpassing quality by 40%, enhancing customer engagement by 50%.
* Promoted cross-functional team collaboration, aligning projects with stakeholder expectations.
* Provide consultancy and guidance to enterprise customers, collaborating with the Support team.
* Act as a point of escalation and advocate for assigned enterprise customers.
* Contribute to the retention and growth of Enterprise customers.

**Cloud Platform Support Intern – XperTech Inc., Lagos, Nigeria (2019-2021):**

* Optimized AWS/Azure, boosting performance by 35%, operational efficiency by 20%.
* Acquired practical skills in Linux and Kubernetes, supporting cloud migration strategies.
* Implemented Unit4 configuration in AWS environment, ensuring secure and efficient technical solutions.

**Junior Web Developer Intern – Mobile Telecommunication Network, Lagos, Nigeria (2018-2019):**

* Developed responsive web applications, increased user experience and retention by 40%.

**Junior Accountant – Regsam Associate, Lagos, Nigeria (2016-2017):**

* Initiated tech solutions for financial efficiency, marking the start of a tech-oriented career path.

**Personal Projects:**

Home Automation System:

* Built a Linux and Kubernetes-based system, reducing energy usage by 50%, showcasing innovation and sustainability.

**Education & Certifications:**

* Bachelor’s Degree in Accounting, Redeemers University
* AWS Certified Solutions Architect – Associate
* AWS Certified Cloud Practitioner
* Diploma in Computer Programming and Analysis, George Brown College, Toronto
* Chartered Accountants of Nigeria

**Skills & Expertise:**

* Mobile device management solutions
* Technical support and troubleshooting
* Training and documentation
* Customer relationship management
* Advanced technical knowledge
* Strong communication skills
* Strong SQL skills
* Networking concepts and principles (incl. TCP/IP, certificates, SSL/TLS, firewalls & routing)
* Windows Server administration (LDAP/AD, services & troubleshooting)