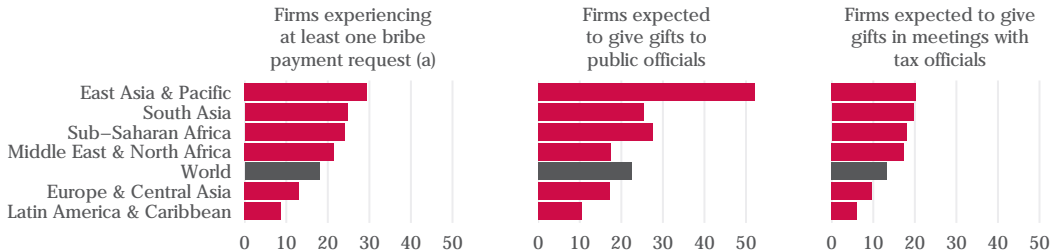


Corrupt public officials may make it harder for citizens and businesses to access government services.

Bribery and gifts (informal payments), 2016 (% of firms experiencing)



Note: Excludes data for most high-income countries. a. During six transactions dealing with utilities access, permits, licenses, and taxes.

Source: World Bank Enterprise Surveys. WDI (IC.FRM.BRIB.ZS; IC.FRM.CORR.ZS; IC.TAX.GIFT.ZS).