



# Terms and Conditions for Hadi Books Store

Effective Date: September 15, 2025

Welcome to Hadi Books Store. These Terms and Conditions ("Terms") govern your use of our website [hadibooksstore.shop]. By accessing or using the Service, you agree to be bound by these Terms. If you do not agree to these Terms, please do not use the Service.

## 1. Introduction

Hadi Books Store is an e-commerce platform and on-site shop in Urdu bazaar specializing in the sale of physical and digital books. Our registered address is Sarwar Market Main Urdu Bazaar, Lahore, Pakistan. For any inquiries, contact us at [[hadibooksstore01@gmail.com](mailto:hadibooksstore01@gmail.com)] or [+92 3090005634].

## 2. Prohibited Use and Activities

You agree not to use the Service for any unlawful or prohibited activities, including but not limited to:

- Posting obscene, violent, or crude content
- Breaking the law
- Harassing or stalking other users
- Violating copyright laws
- Hacking, introducing viruses, or tampering with the Service
- Conducting scams
- Spamming the Service or other users

## 3. Account Termination and Suspension

We reserve the right to suspend or terminate your account if you violate these Terms. Termination may result in the forfeiture and destruction of all information associated with your account.

## 4. Intellectual Property Rights

All content on the Service, including text, graphics, logos, images, and software, is the property of Hadi Books Store and is protected by copyright, trademark, and

other intellectual property laws. You may not use, reproduce, or distribute any content without our prior written consent.

## **5. Privacy Agreements**

Our Privacy Policy, available at [hadibooksstore.shop/about], explains how we collect, use, and protect your personal information. By using the Service, you agree to the terms of this policy. We handle customer data in compliance with relevant laws, including data collection for orders, usage for personalization, and sharing only with necessary third parties (e.g., shipping providers).

## **6. Product or Promotional Information**

We reserve the right to modify product information, pricing, promotions, and availability at any time without notice. We are not responsible for any inaccuracies or errors in product descriptions.

## **7. Pricing and Payments**

All prices are listed in PKR and are subject to change. We accept the following payment methods: Credit/Debit Cards, Cash on Delivery (COD). Failure to make payment may result in account suspension or order cancellation.

## **8. Return and Refund Information**

Returns are accepted within 7 days of delivery, provided the book is in original condition and packaging. Refunds will be processed within 5-7 business days. Customer pays for return shipping unless the return is due to an error by us. For digital books (if applicable), no returns are allowed after downloading.

## **9. Shipping and Delivery Information**

Shipping costs are Rs. 100.00 for orders within Pakistan. Estimated delivery is 3-5 business days. International shipping is not available. We are not responsible for delays caused by third-party carriers.

## **10. User-Generated Contributions**

If you submit reviews or comments, you grant us a non-exclusive, royalty-free license to use them. We may remove any content that violates these Terms.

## **11. Governing Law and Dispute Resolution**

These Terms are governed by the laws of Pakistan. Any disputes will be resolved through arbitration in Lahore, Pakistan.

## **12. Warranties and Disclaimers**

Products are sold "as is" without warranties, except as required by law. We disclaim all implied warranties.

By using Grok Books Store, you agree to these Terms. We may update these Terms at any time; continued use constitutes acceptance.

For questions, contact us at [[hadibooksstore01@gmail.com](mailto:hadibooksstore01@gmail.com)].

