



Suicide Ideation

Software Bug Report

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1. Bugs

Following are the details of the bugs found in the application.

1.1 Chat Response

Submit by	Manha Zamir
Date Seen	2 June, 2021
Versions	<ul style="list-style-type: none">• Android 10+• Suicide Ideation (v1)• Android phone
Bug Description	If a user responds a message that isn't in context to what has been asked by the system or the given instructions, the information could be redundant
Severity	Trivial
Steps to Reproduce	<ol style="list-style-type: none">1. Visit the chat page again2. Restart test3. Respond in accordance to the question statement
Actual Behavior	System moves on to the next part of the conversation, skipping the response
Expected Behavior	System should ask to repeat their response
Troubleshooting/ Testing Steps Attempted	Providing instructions to the user beforehand
Workaround	Restart conversation

1.2 Verification Email

Submit by	Maryam Mukhtar
Date Seen	2 June, 2021
Versions	<ul style="list-style-type: none">• Android 10+• Suicide Ideation (v1)• Android phone
Bug Description	While signing up, user should receive a verification email in order to complete the signup process but sometimes it takes too long for the verification email to send.
Severity	Trivial
Steps to Reproduce	User can ask for another verification email
Actual Behavior	Verification email is taking longer than expected for the user to receive.
Expected Behavior	Verification email should be sent to user right after signing up.
Troubleshooting/ Testing Steps Attempted	Check Spam Folder
Workaround	Send verification email again