#### ELIAS WAFULA ALAKALA

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# PROJECT MANAGER | SOFTWARE DEVELOPER

Agile-oriented Project Lead with 3+ years of experience successfully planning, executing, and closing projects in both the banking and technology domains. Skilled in stakeholder management, requirements elicitation, risk mitigation, vendor coordination, and cross-functional team leadership. Demonstrated ability to lead high-impact initiatives, drive innovation, and align deliverables with organizational goals. Strong background in technology integrations, regulatory compliance, and product development, backed by solid banking operations experience.

#### **Education**

EGERTON UNIVERSITY

Bachelor of Agribusiness Management

21/June/ 2021

Class: Second Class Honors (Upper Division)

## **Key Units in Project Management & Business:**

Project Planning and Management, Strategic Management, Principles of Management, Risk Management, Financial Accounting, Managerial Accounting, Entrepreneurship, Business Finance, Business Law, Auditing, Human Resource Management, Leadership & Change Management, International Agribusiness Policy

EGERTON UNIVERSITY

Statistical Packages for Social Sciences (SPSS)

16/march/2020

Distinction

LENANA SCHOOLKajiado, KenyaKenya Certificate of Secondary Education (KCSE)26th Nov 2015

Kerrya certificate of secondary Education (Kese)

Grade: B+ (73 points)

### **Leadership & Activities**

# E & M Technology Company IT Apprenticeship

TatuCity, Kenya Jan 2024 – June 2024

- Successfully led and delivered multiple high-impact projects (e.g., Equifarm, MSME, Animal Tracking, Church Apps) from initiation through closure, using Agile methodologies.
- As Team Lead for Equifarm, held weekly meetings with project managers and program coordinators, conducted
  daily stand-ups with internal teams, and coordinated frequent review sessions with the CEO and stakeholders.
- Facilitated project kickoffs, created BRDs and user stories, designed workflows, and oversaw development, CI/CD pipelines, testing, UAT, and project deployment.
- Trained the team on tools like Jira and implemented structured task and deliverable tracking via agile boards.

- Played a central role in responding to RFPs, winning funded projects such as EGF Agri-finance, Supply Chain Financing from Absa and Stanbic, and preparing proposals for Cooperative Bank and AFA.
- Developed project plans, WBS, timelines, and allocated resources appropriately in alignment with organizational objectives.
- Managed vendor communications, contractual expectations, and supported budget estimations and cost controls.
- Demonstrated competence in stakeholder engagement, risk tracking (Risk Register maintenance), and formal reporting (daily, weekly, monthly).

# **Equity Bank Relationship Officer Operations**

Nairobi, Kenya Dec 2021 – Dec 2023

- Executed banking operations including Cash Management, Customer Onboarding, Loan Appraisals, and system usage (Finacle).
- Participated in target-setting and achievement strategies through rigorous performance tracking.
- Promoted to Corporate Cashier after processing 200+ transactions within SLA, significantly improving customer satisfaction.
- Gained practical experience in risk and compliance adherence, customer data management, and performance reporting.
- Acquired a deep understanding of financial services workflows, essential for managing banking-related projects.

#### **Skills & Interests**

**Cybersecurity Enthusiast:** Network Security, Ethical Hacking

Project Management: Agile & Waterfall methodologies, BRDs, RFPs, Work Breakdown Structures, Jira, CI/CD Stakeholder Engagement: Requirement gathering, executive reporting, vendor management, UAT facilitation Banking & Finance Acumen: Finacle systems, compliance, financial product rollout, microfinance operations Risk & Communication Management: Risk register tracking, issue escalation, structured communication plans Tools & Technology: Angular, HTML, CSS, JavaScript, TypeScript, Node.js, REST APIs, Git, SPSS, Power BI Soft Skills: Strategic thinking, cross-functional leadership, attention to detail, effective communication