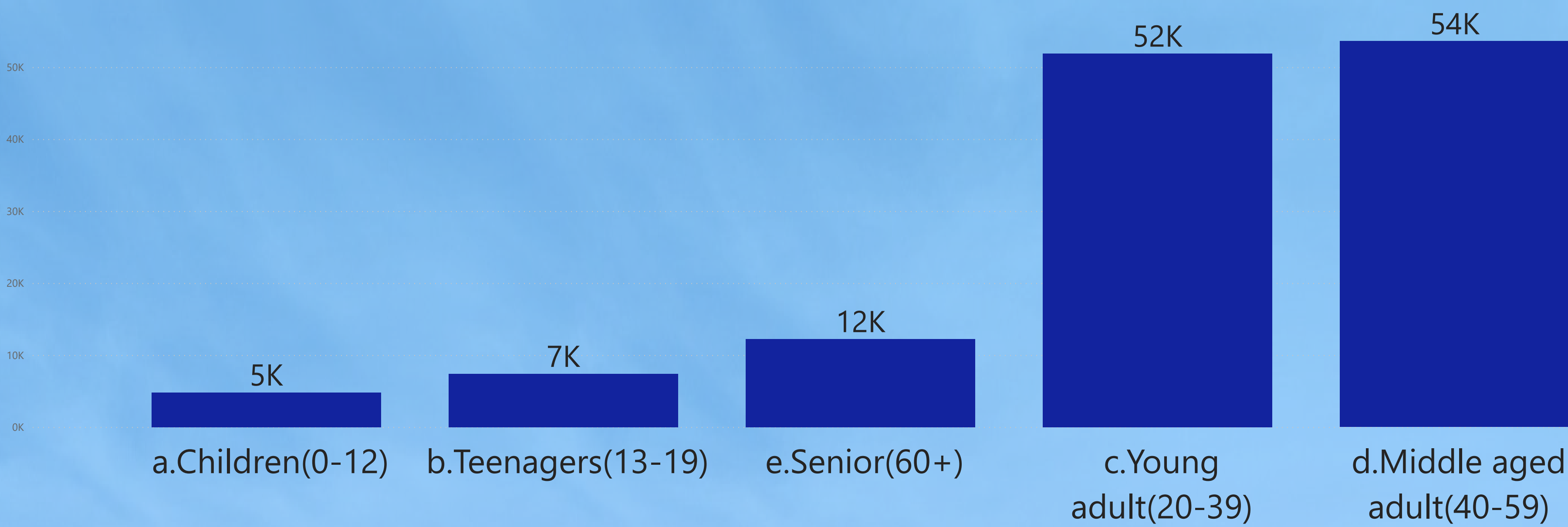


# Customer Profile

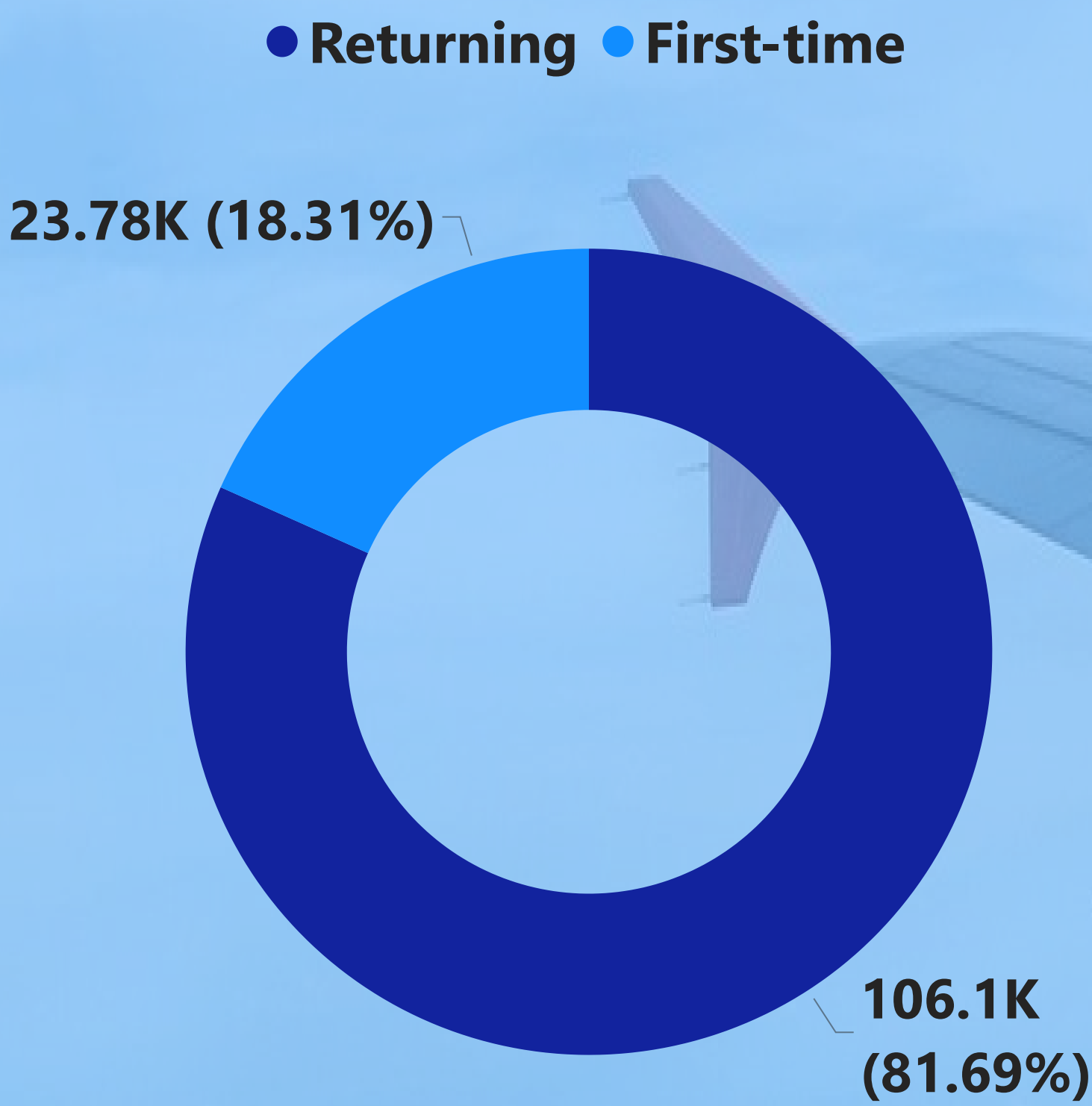
Satisfaction

All

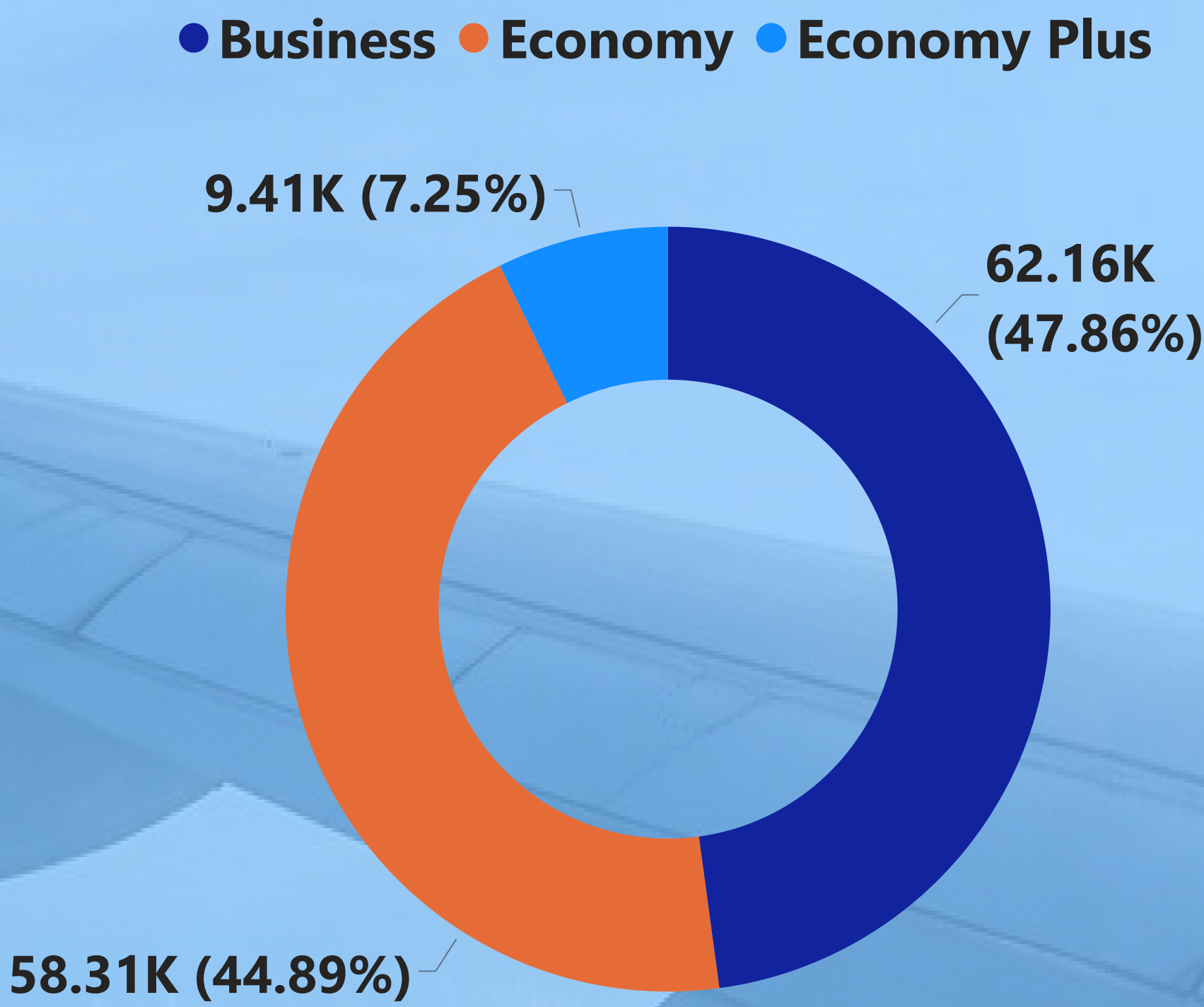
## Age Distribution of Customers



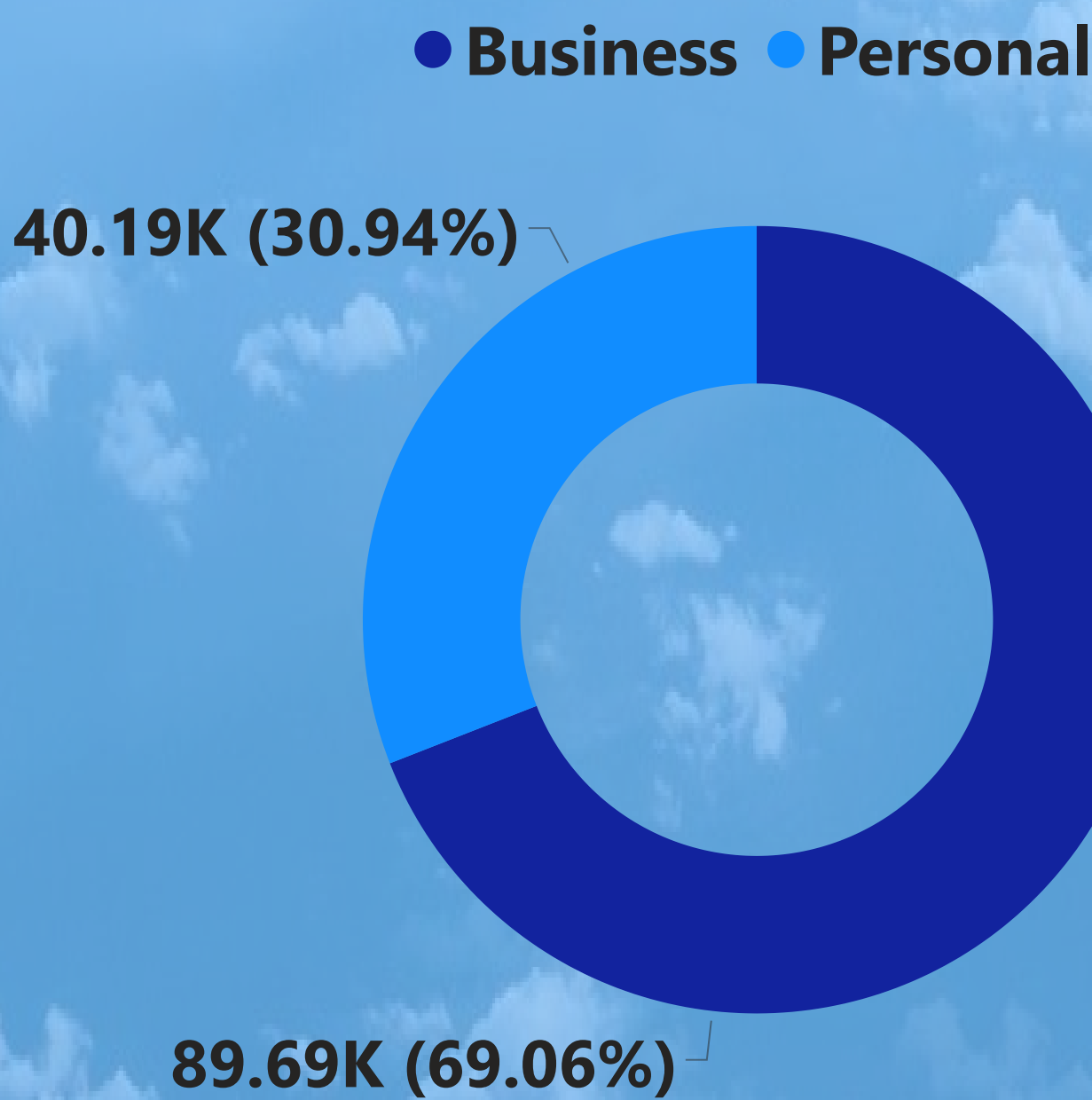
## Types of Customers



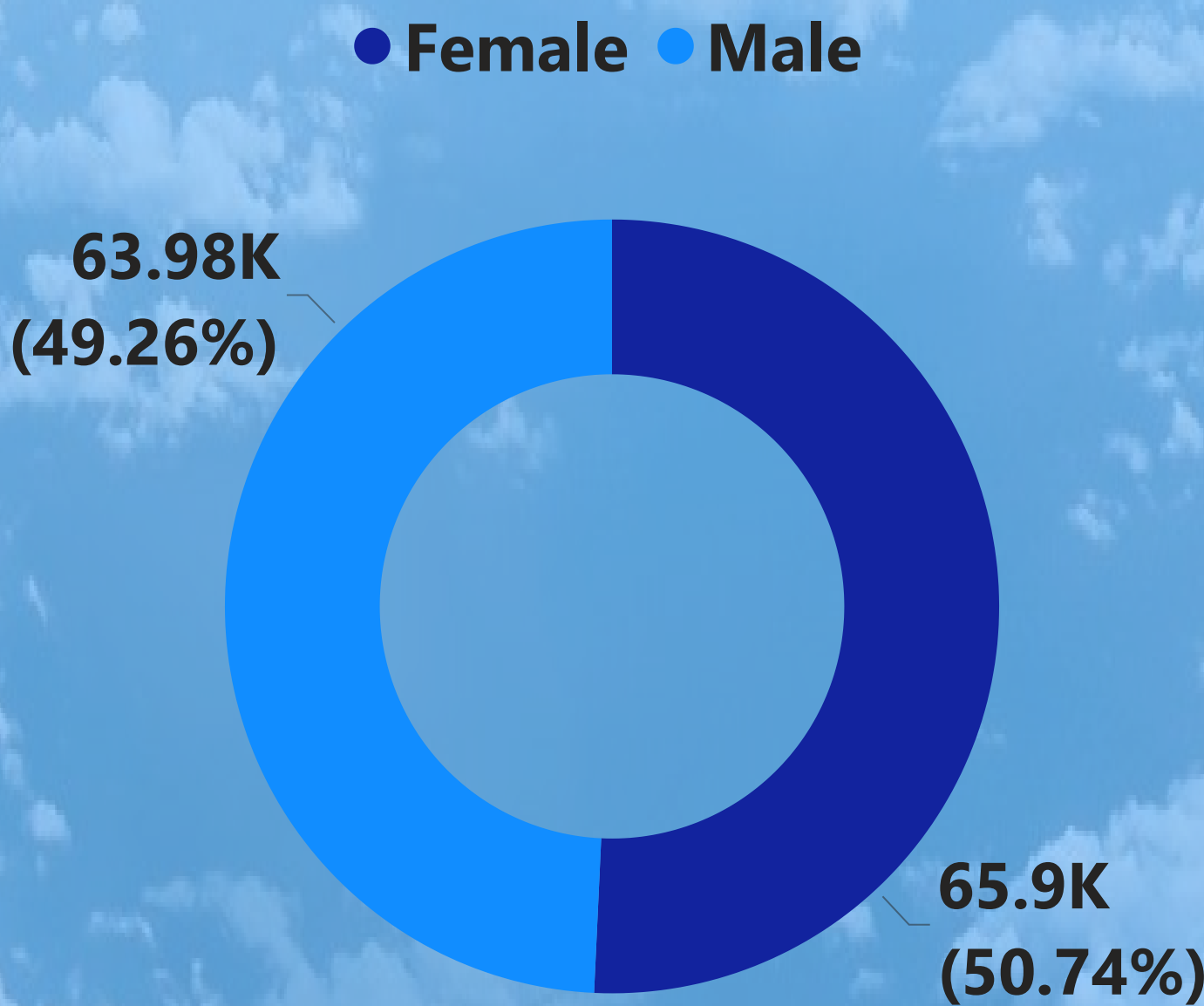
## Ticket Class



## Types of Travel



## Gender





# Satisfaction Level

Satisfaction

Neutral or Dissatisfied

Satisfied

Customer Type

First-time

Returning

Distance Class

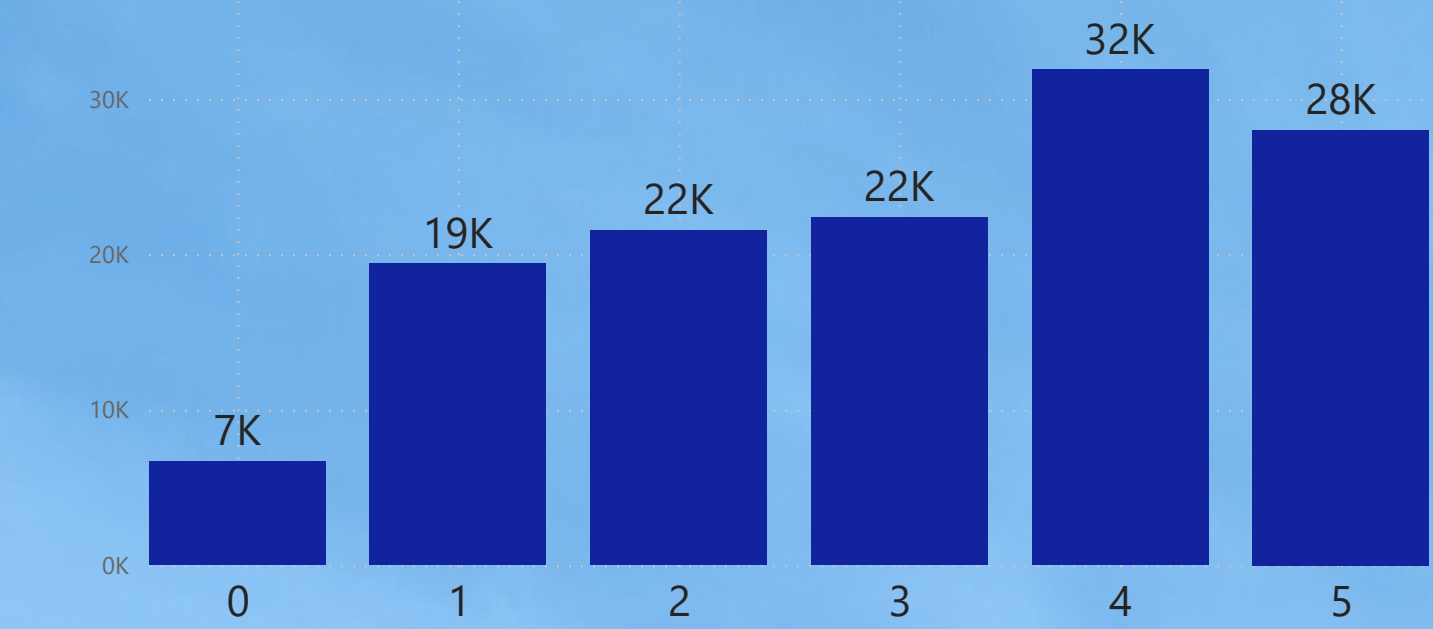
a.Very Short Haul

b.Short Haul

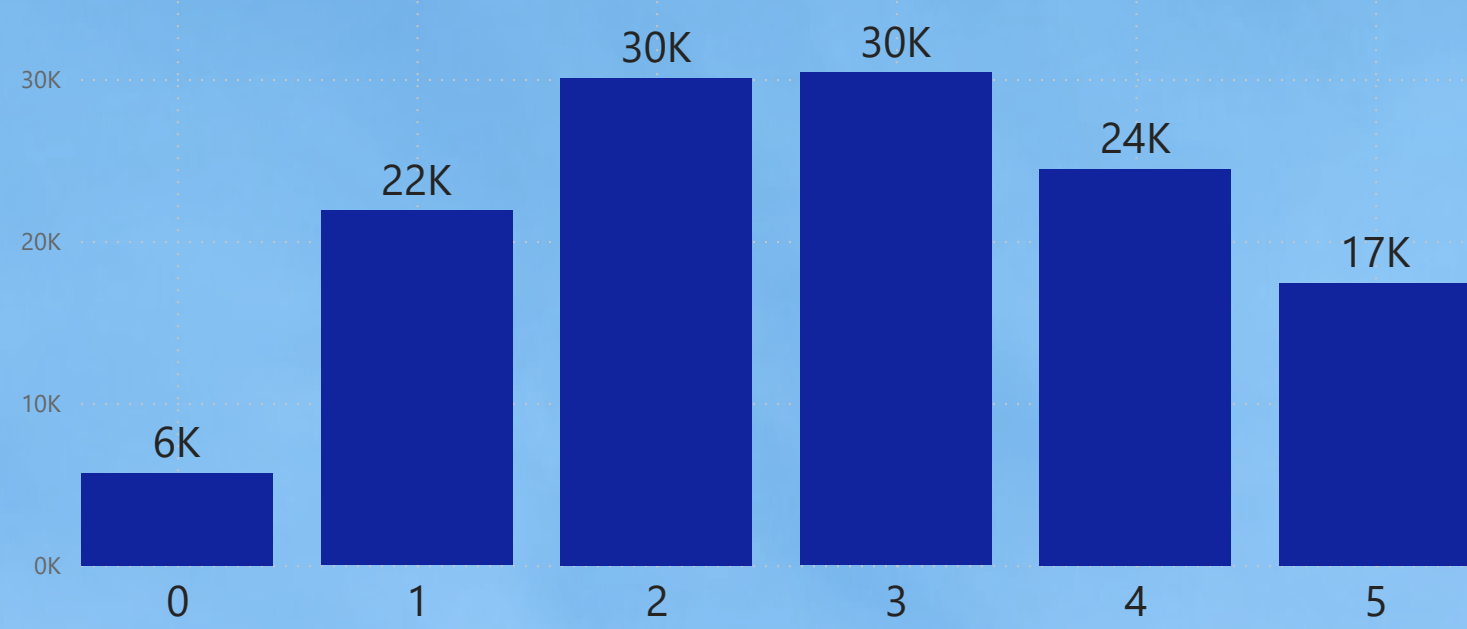
c.Medium Haul

d.Long Haul

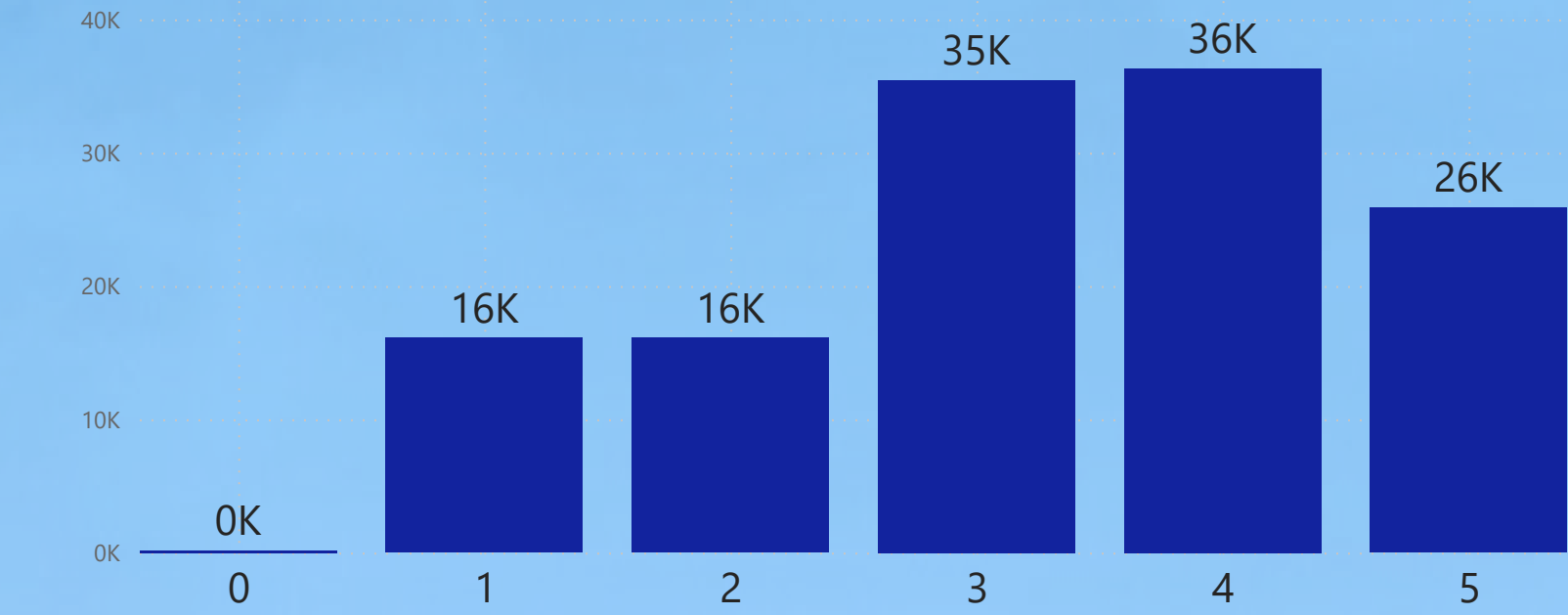
Departure &Arrival Convenience



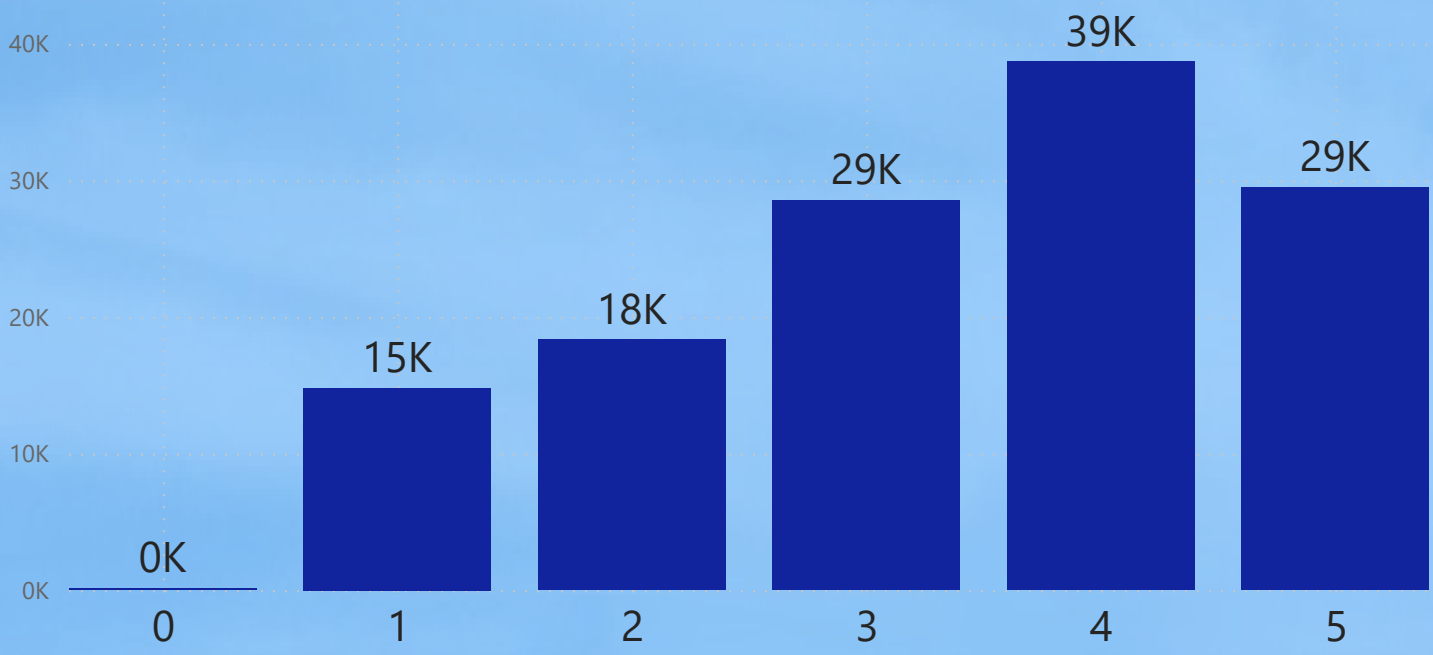
Ease of Online Booking



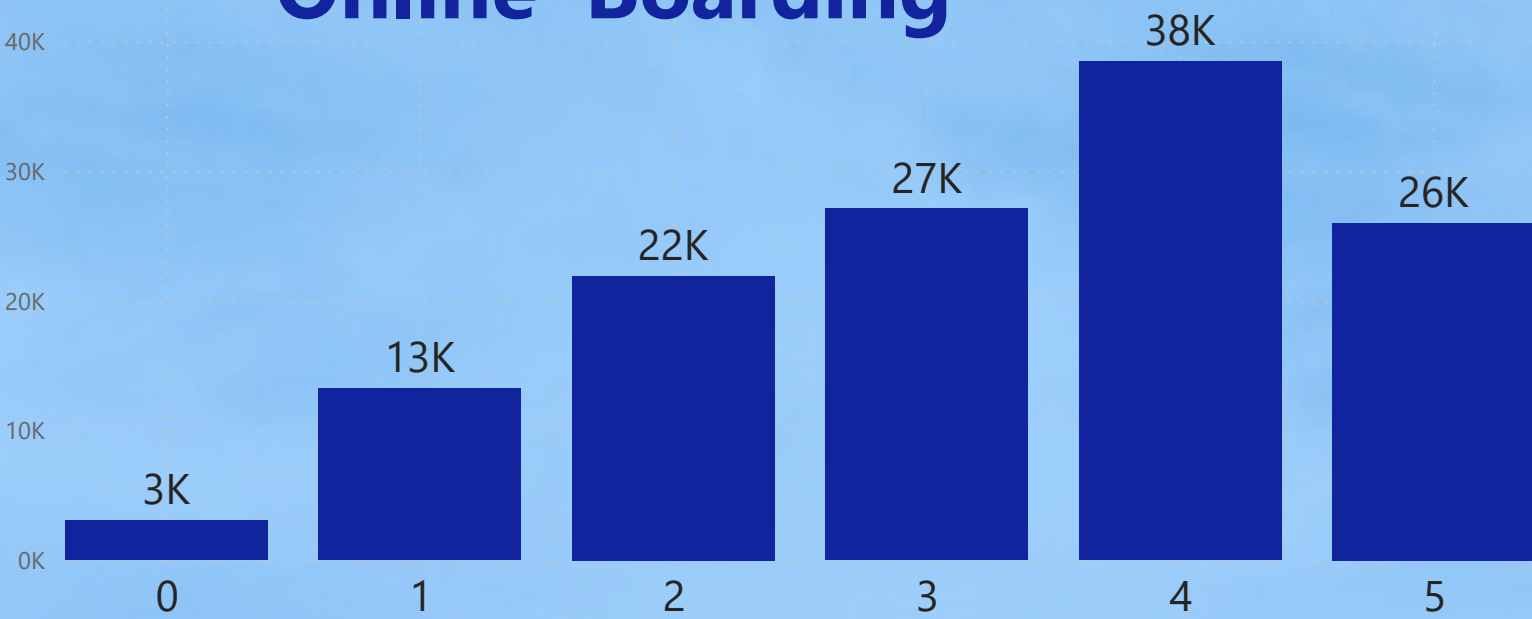
Checking Service



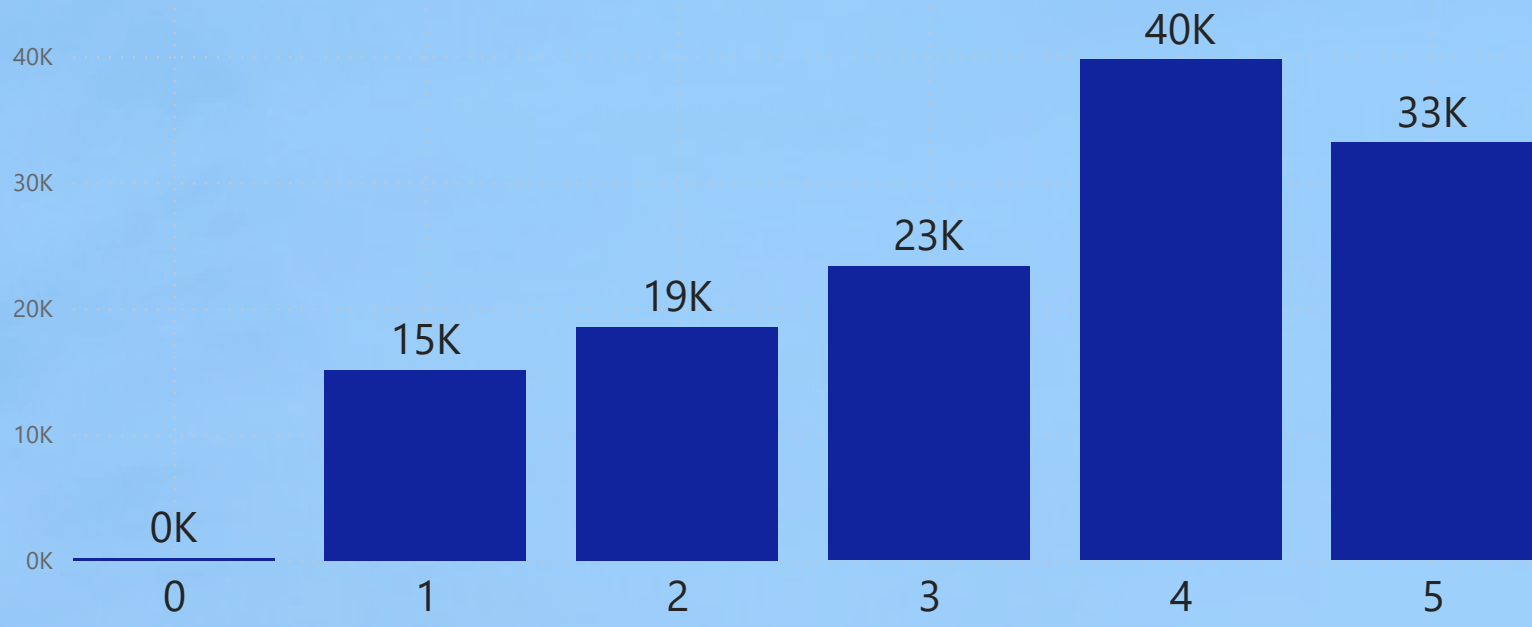
Onboard Service



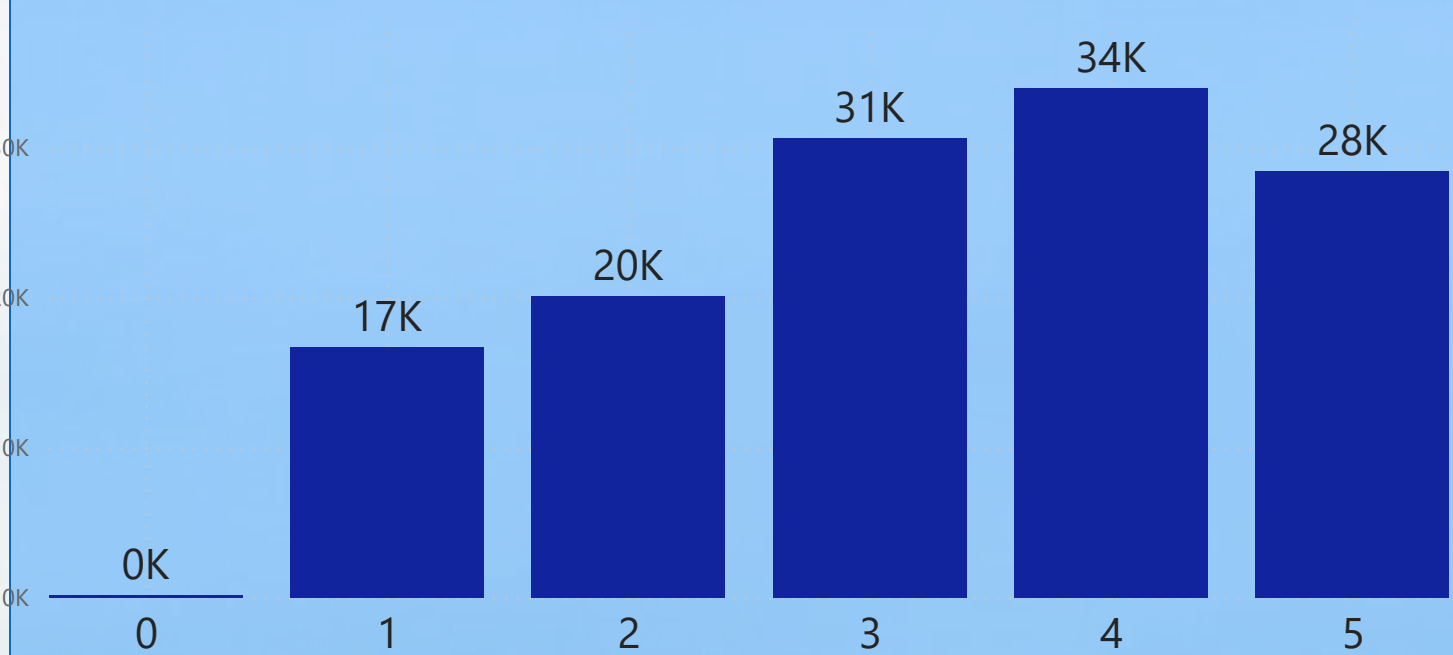
Online Boarding



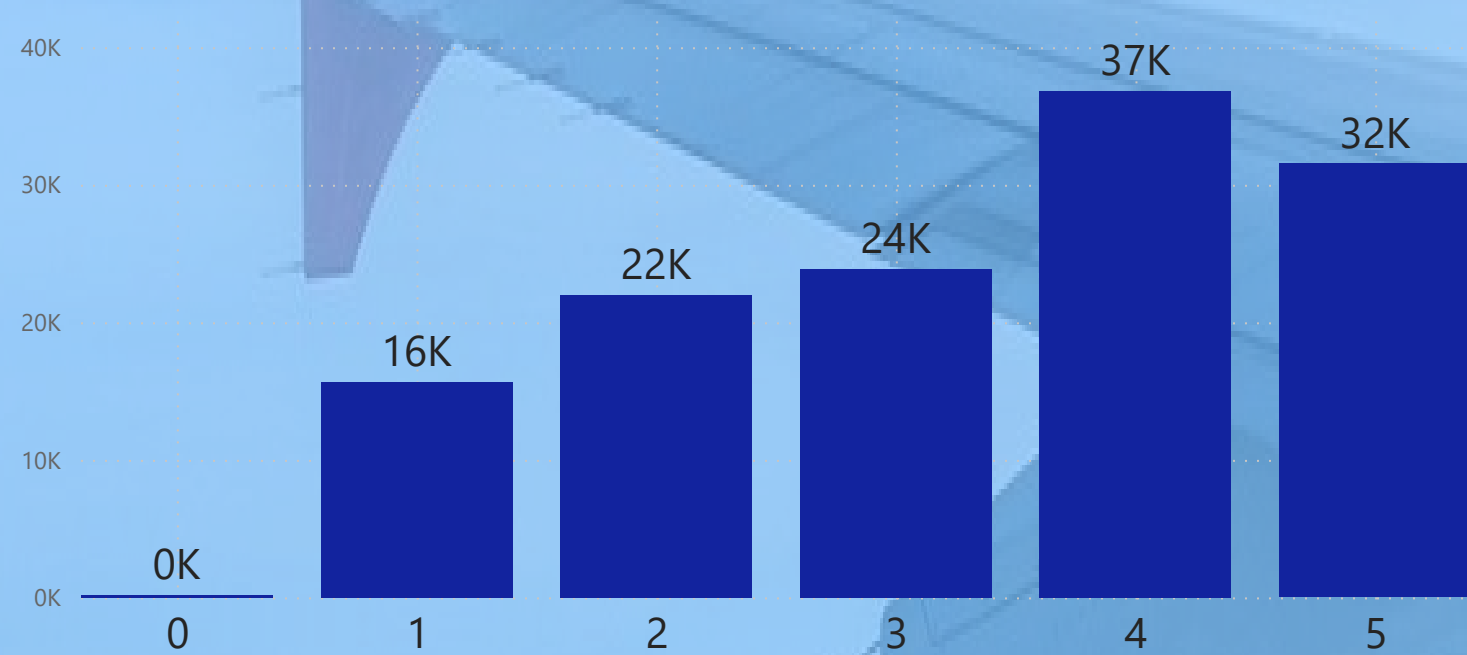
Seat Comfort



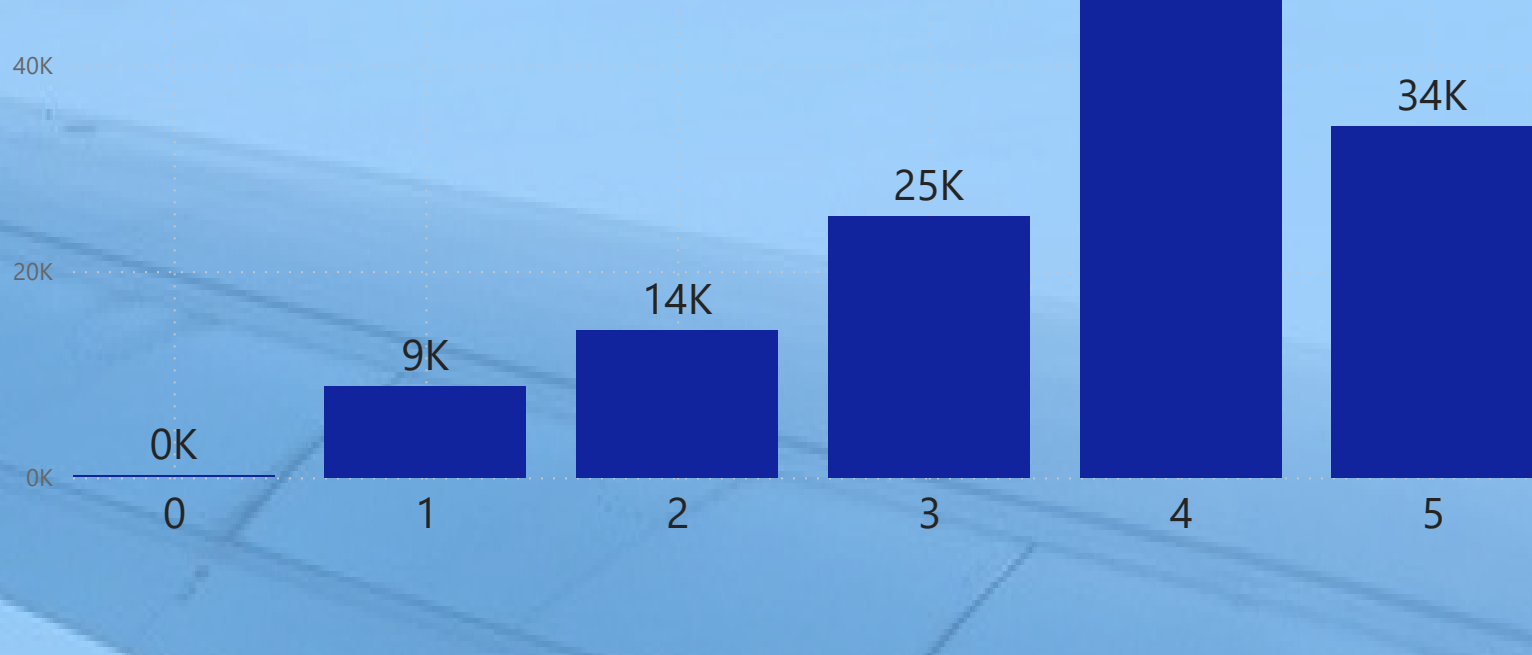
Cleaniness



Inflight Entertainment



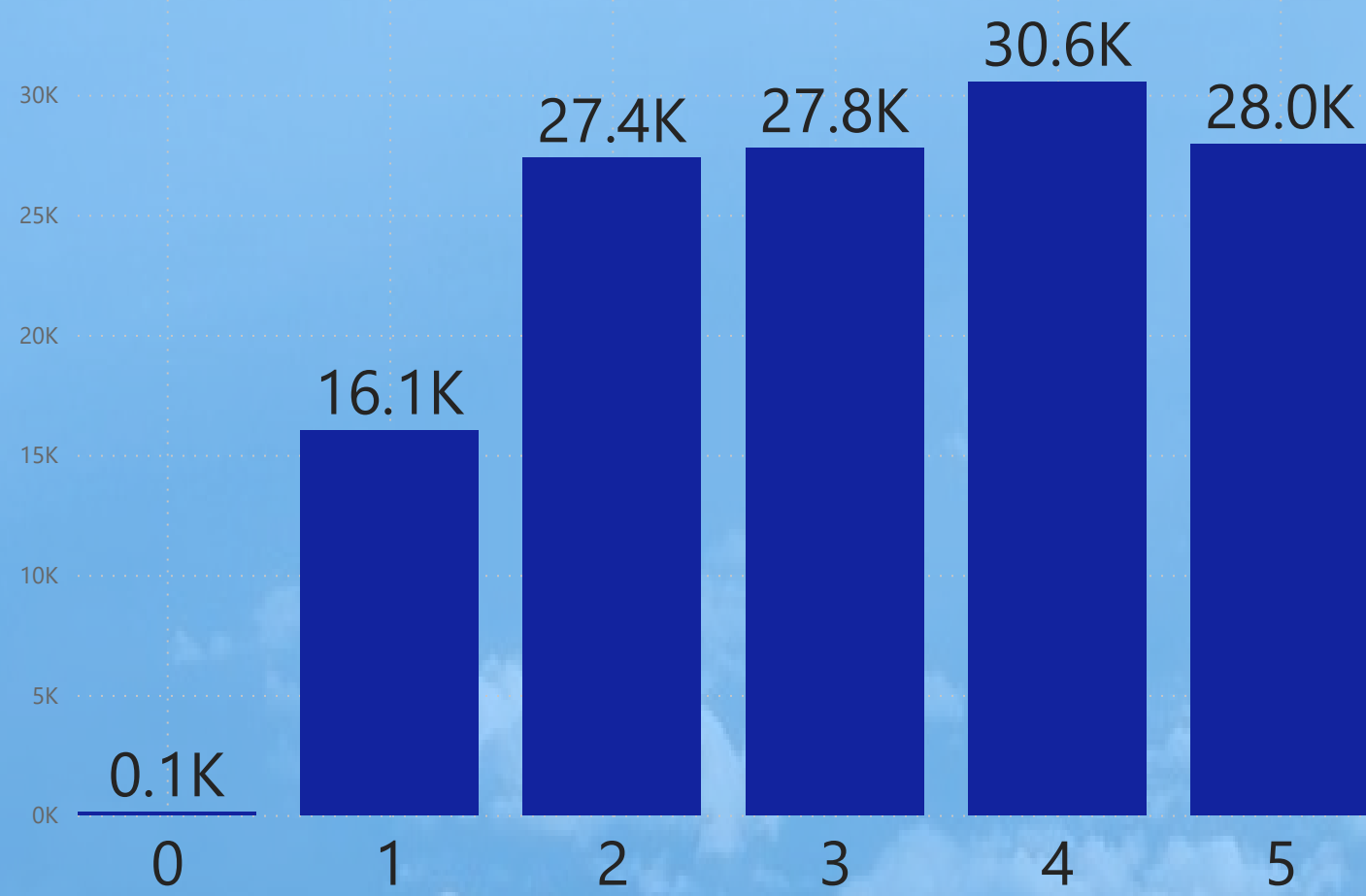
IInflight Serice



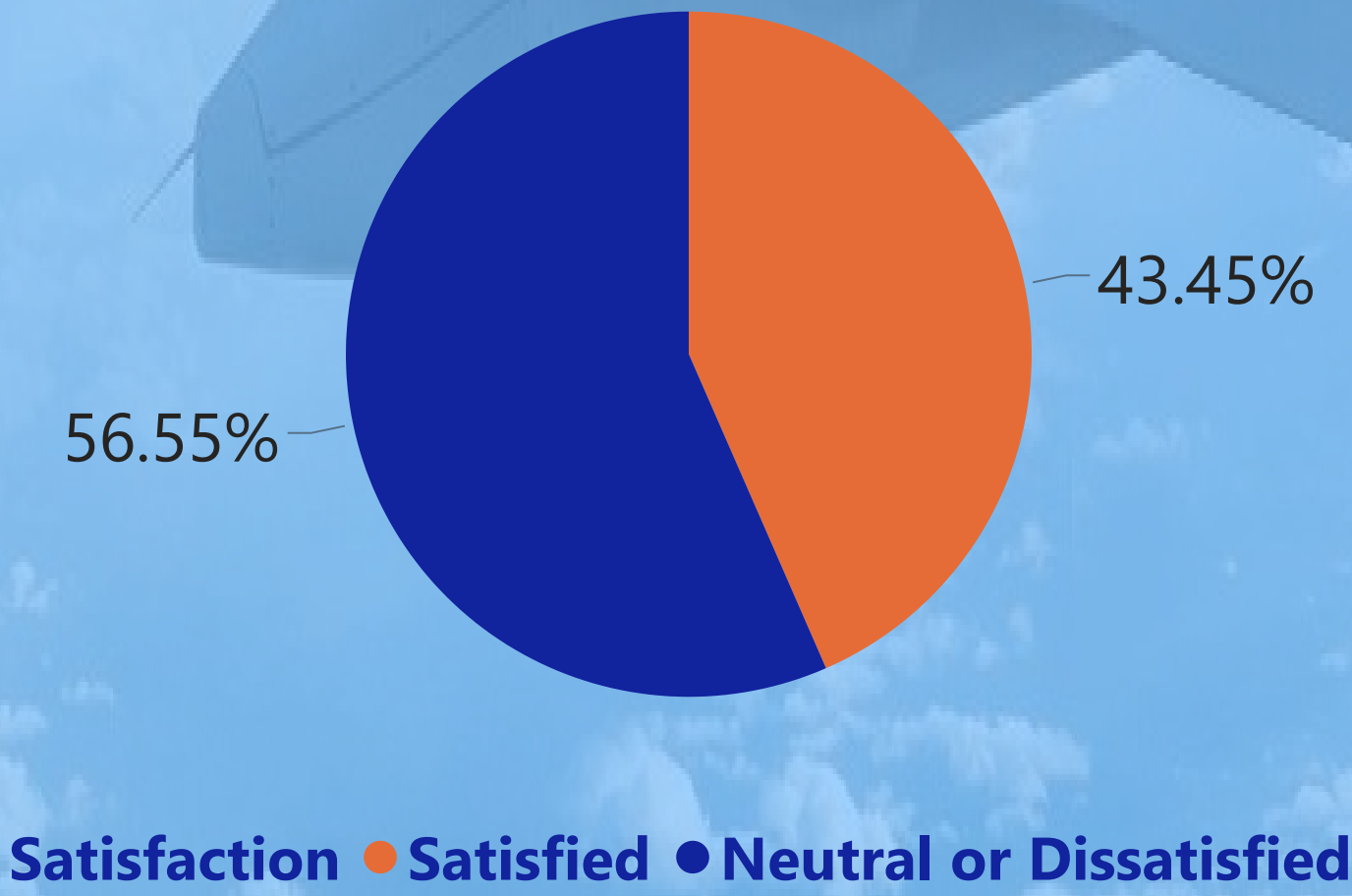
Leg Room Service



Food &Drink



% Satisfied Customer



**Summary:**  
Analysis has shown the percentage total ofNeutral and dissatisfied customer is more than satisfied customer by 13%, which means the airline is not doing very badly and just needed improvement in few of their services.