

# Adem Mcharek

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Five9  
San Ramon, California

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Dear Hiring Manager,

I am writing to express my strong interest in the internship program at Five9, a leading provider of cloud contact center software known for its innovative cloud solutions and commitment to customer engagement excellence. Currently pursuing my (Education information from resume) and equipped with a diverse skill set gained through various projects and experiences. I am particularly drawn to the internship opportunity at Five9 due to the company's cutting-edge approach to integrating AI technologies into customer interactions, a field that aligns perfectly with my enthusiasm for AI technology and problem-solving.

In the role, I am excited about the chance to be part of an agile team developing scalable applications on modern PaaS platforms like GCP, testing Knowledge Distiller with a Gen AI studio, and contributing to the creation of highly scalable microservices. With proficiency in Java, reactive programming, and experience in developing automated test cases with tools like Junit, I am well-prepared to document testing procedures, communicate testing results effectively, and thrive in a proactive and collaborative work environment.

I am eager to bring my technical expertise, proactive attitude, and strong sense of ownership to the internship program at Five9. I look forward to the possibility of discussing how I can contribute to the innovative projects at Five9 and further develop my skills in a dynamic and supportive environment. Thank you for considering my application.

Adem Mcharek