

# Adesh Trivedi

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## Professional Summary

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DevOps and Site Reliability Engineer with nearly 3 years of experience supporting large-scale enterprise production systems. Strong background in CI/CD automation, cloud infrastructure, enterprise application deployments, and 24x7 production support. Hands-on experience with Jenkins, Control-M, Terraform, Ansible, Docker, and Linux on GCP and OCI. Experienced in managing Java-based Oracle Forms applications deployed behind load balancers and integrated with multiple country-specific databases. Proven track record of maintaining 99%+ service availability, reducing manual operations through automation, and performing root-cause analysis for critical incidents.

## Skills

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**Programming & Scripting:** Python, Bash, PL/SQL

**Application & Middleware:** Oracle Forms (12c/14c), Java-based Enterprise Applications, JBoss, Apache, Load Balancing, IBM MQ

**DevOps & CI/CD:** Jenkins, Git, CI/CD Pipelines (Build-Test-Deploy), Docker

**Cloud Platforms:** Google Cloud Platform (GCP), Oracle Cloud Infrastructure (OCI), Cloud Networking, Load Balancing

**Infrastructure as Code & Automation:** Terraform, Ansible, Control-M (Enterprise Scheduling)

**Monitoring & Reliability:** CheckMK, Grafana, Prometheus, Alerting, Incident Management

**Systems & OS:** Linux (RHEL, Ubuntu), Unix, Networking Fundamentals, Security Best Practices

## Work Experience

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**Wipro Ltd. — Project Engineer (DevOps / SRE)**

Jul 2022 – Present

- Supported critical retail enterprise applications for Metro AG, ensuring production stability across 300+ stores in multiple countries.
- Provided 24x7 on-call support, handled P1/P2 incidents, performed root-cause analysis (RCA), and consistently maintained SLA availability above 99%.
- Designed, implemented, and optimized Jenkins CI/CD pipelines for automated build, test, and deployment across multiple environments.
- Led migration of Control-M scheduling workloads from on-prem AIX systems to OCI Linux and Adani Cloud, improving job reliability and reducing manual intervention.
- Automated SQL script deployments across multiple schemas using Bash and Control-M, significantly reducing human errors and deployment time.
- Provisioned and configured cloud infrastructure using Terraform and Ansible in OCI and GCP environments.
- Managed deployment and upgrades of Java-based Oracle Forms applications (12c to 14c) hosted on JBoss/Apache servers behind load balancers for high availability.
- Supported Oracle Forms applications connected to multiple country-specific Oracle databases, ensuring correct routing, connectivity, and configuration per region.
- Executed enterprise application deployments across multiple backend servers, validating load balancer configurations and failover behavior.
- Migrated and maintained GCP and RHEL-based CUPS servers providing printing services to hundreds of retail locations.
- Integrated Docker-based environments for internal testing and automation workflows.
- Monitored infrastructure and application health using CheckMK, Grafana, Prometheus, and proactive alerting to prevent service disruptions.

## Projects

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**Employee Management Portal (Python Application)**

- Developed a Python-based desktop application using Tkinter integrated with SQLite.
- Implemented role-based employee data management and file/image storage.
- Implemented automatic daily backups to Google Drive to ensure data durability and recovery.

## Certifications

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- Google Cloud Certified — Associate Cloud Engineer
- Jenkins Certified Engineer — Level 1 & Level 2
- Microsoft Power BI — PL-300

## Education

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**Bundelkhand Institute of Engineering & Technology, Jhansi**

Bachelor of Technology in Electrical Engineering

GPA: 8.46 / 10.0

May 2022