

[2CEIT603: CLOUD COMPUTING]

Practical:10

AIM: Configuration of CRM on Salesforce Cloud Platform.

210212021001_Adeshara Brijesh

**Department of Computer
Engineering/Information Technology**



**Ganpat
University**

॥ विद्यया समाजोत्कर्षः ॥

**U.V. Patel
College of
Engineering**

AIM: Configuration of CRM on Salesforce Cloud Platform.

❖ Salesforce

Salesforce is a cloud-based Customer Relationship Management (CRM) software for managing customer relationships and integration with other systems. This SaaS tool helps to create custom solutions for marketing, sales, services and ecommerce as per business requirements. Salesforce has now expanded from just CRM to offer multiple products.

It has more than 800 applications to support various features like generating new leads, acquiring new leads, increasing sales and closing the deals. It is designed to manage the organization's data focused on customer and sales details. It also offers features to customize its inbuilt data structures and GUI to suit the specific needs of a business. More recently, it has started offering the IOT (internet of things) connectivity to the CRM platform.

❖ History

It was founded in March 1999 by ex-Oracle employee Marc Benioff, Frank Dominguez, and Parker Harris. In June 2004, the company's IPO was listed on the New York Stock Exchange under the stock symbol CRM and raised US\$110 million.

In October 2014, Salesforce announced the development of its Customer Success Platform to merge all the Salesforce's services like sales, service, marketing, analytics, etc.

In 2017, Salesforce launched a Facebook Analytics tool.

In 2018, Salesforce partnered with Apple for improving apps for businesses.

Salesforce.com translated its services into 16 different languages. It currently has 82,400 regular customers and over 2,100,000 subscribers.

1. What is Salesforce?

In simple language, Salesforce is a tool which helps people manage their database in a very interesting and easy-to-use interface. In order to make it more efficient, Salesforce has added more functionality to manage your complex automations in daily activities of a business process. It is not just a Customer Relationship Management Tool; it provides us Software, Platform and Infrastructure as a service. You can develop several applications using an easy-to-use drag and drop environment. Along with it, you can develop websites, portals etc. You can use its standard applications which are made for standard business processes.

in Sales, Customer Service (Case Management), and Marketing management.

Salesforce.com is a cloud computing and social enterprise software-as-a-service provider based in San Francisco. It was founded in March 1999, in part by former Oracle executive Marc Benioff. Other than this, you can develop custom applications like recruitment management, warehouse management and many more.

Salesforce offers cloud services like Sales Cloud which can be used by your organization's Sales team, Marketing Cloud which can be used by your marketing team, Chatter a social application which your organization can use to connect employees and various other services.

2. CRM (Customer Relationship Management)

-
A CRM system is a business tool that allows you to manage all your customers, partners and prospects information all in one place. The Sales Cloud (Salesforce.com's CRM system) is a secure cloud based CRM system that can help every part of your business get a 360 degree view of your customer.

Salesforce Is Customer Focused: Salesforce CRM applications are built on the power of App Cloud, so you can run your business on any device, easily build new customer applications or integrate with existing back office systems.

Today, over 100,000 of the world's most innovative companies—small, medium and large—use Salesforce Customer Relationship Management system to close bigger deals faster.

3. Features of Salesforce

Marketing and sales lead: Helps you to measure customer engagement by tracking email activities and convert them to customers.

Contact management: With the help of this feature you can pull your customer's data like activity history, frequent contacts, customer communications, etc.

Opportunities and quotes: Helps vendor to create opportunity and quote.

Build and run innovative apps: You can build, scale and manage apps

Analytics: It allows you to access the data, create dashboards and perform analysis

Email integration: It provides integrations devoted to customer service, support and customer experience
Communities for sales:- Online community software that enables companies to connect customers, partners and employees with each other

Salesforce Engine: This feature focuses on making personalized contact with a customer for various campaigns designed by the marketing team

Sales Collaboration: This feature helps you to address customer queries and feedback

Sales Performance Management: It offers a metric-based goal setting and helps you to get feedback & rewards for the sales team.

Lead Management: This feature helps you to tracks the leads that are in progress

Territory Management: This feature allows you to create multiple territory models. You can also preview them before rollout, and helps you to optimize and balance territories

Partnership management: This feature allows you to build communities with partners and help them to share objectives, goals, and activities

Workflow and Approvals: The interface provides simple drag and drops option

Files Sync and Share: This feature provide the sales team the power to share various files and update them instantly

Reports and Dashboards: Dashboards and reporting feature offers a real-time picture of the business at a glance

Sales Forecasting: This feature allows you are getting a real time view of the forecast of a sales team

4. Salesforce Architecture

The architecture of Salesforce can be divided into various components described as follows:

Trusted multitenant Cloud: In this component, multiple instances of one or more application operate separately in a shared environment. The instances are known as tenants which separate from each other.

Although, there are physically remain in the same hardware. It is called trusted as it offers a high level of security.

Scalable Metadata Platform:

This component helps you to customizations. It also allows you to increase the amount of data or concurrent user instances.

Enterprise Ecosystem:

The enterprise Ecosystem of Salesforce is quite big as many partners contribute by creating and maintaining in this platform.



APIs:

Salesforce offers a powerful suite of APIs to develop the Mobile App.

5. Cloud provided by Salesforce

- Sales Cloud

Salesforce Sales Cloud manages contact information and integrates social media and real-time customer collaboration through Chatter. It supports sales, marketing and customer support in both B2B and B2C contexts. Sales Cloud helps track customer information and interactions in one place, automates complex business processes, keeps all information up to date, nurtures leads and tracks the effectiveness of marketing campaigns. Features in Sales Cloud include contact management, opportunity management, Salesforce Inbox, Salesforce Engage, lead management, reports and dashboards, Wave App for Sales, marketing automation and more.

- Marketing Cloud

Salesforce Marketing Cloud is the only integrated Customer Engagement platform to deliver personalized customer engagement at scale. It is offered across all channels i.e. email to web, social, mobile, and digital advertising.

Salesforce Marketing Cloud helps personalize email marketing at scale ,engage with mobile messaging ,connect social to marketing, sales and service, manage ad campaigns to help with customer acquisition,deliver personalized web content that is efficient and create 1-to-1 customer journeys across channels.

- Service Cloud

Salesforce Service Cloud is a service platform for customer service and support. It includes a call center-like case tracking feature and a social networking plug-in for conversation and analytics. Service Cloud helps agents solve customer problems faster, gives customers access to answers to solve problems on their own, helps personalize service, predicts needs, and helps deliver support to customers wherever they may be. Features in Service Cloud include live agent, communities, LiveMessage, Snap-ins, Field Service Lightning, Omni Routing, and social customer service

- Analytics Cloud

Salesforce Analytics Cloud, or Salesforce Wave Analytics, is a business intelligence platform that allows organizations to instantly get important answers and start making data-driven decisions. Analytics allows users to act on data instantly, connect easily to Sales and Service cloud data, work from any device, analyze data for better insights, and utilize analytics apps for every function including sales, service, marketing, HR and IT.

- Community Cloud

Salesforce Community Cloud connects and facilitates communication among employees, customers and partners. The Community Cloud helps build communities for any needs, provides a platform for customers to help themselves and each other, builds deeper customer relationships by allowing customers to interact with each other, allows partners to connect and increase sales, and helps drive employee productivity through online collaboration. Some features included in Community Cloud are personalization, Lightning Bolt, case escalation, e-commerce, Salesforce automation, collaboration and community management.

- Commerce Cloud

The salesforce commerce cloud service is all about the customer services and experiences. It allows the companies to provide the best services and experiences to their customers, either online or instore. It integrates customer data to provide a better customer experience.

The Salesforce commerce cloud provides the leading B2B(Business to Business) and B2C(Business to Consumer) e-commerce solutions to the organizations.

It follows the multi-tenant architecture and the cloud-based commerce platform to provide different powerful abilities to the brands. With the help of commerce cloud, brands can create intelligent, unified purchasing experiences through all the possible channels, such as mobile, web, social media, and offline stores.

6. Advantages and Disadvantages

Advantages:

Salesforce is the innovative company behind the world's #1 CRM platform. Our software is cloud-based, so it doesn't require a team of IT experts to set up or manage you just log in and start using it.

Easily log, manage, and analyze all customer activity in one place with our suite of web-based CRM software. Constantly monitor everything from sales leads to support tickets, and from channel marketing to website analytics.

Low cost, low risk cloud based solution software service to buy.

Complete solution includes feature-rich solution for marketing, sales, service, partner management and community management.

Fast result because it drain resources on high value and focus on innovation.

It is a cloud computing technology. It is available on cloud, no need install any software and no hardware required.

Disadvantages:

Lots of screen refreshes and scrolling up and down; the transition between multiple screens to process transactions can deliver a tedious experience.

Customization toolkits can be cumbersome to use, even to many seasoned administrators.

Dashboards may not reflect the application security for specific users without significant administration effort.

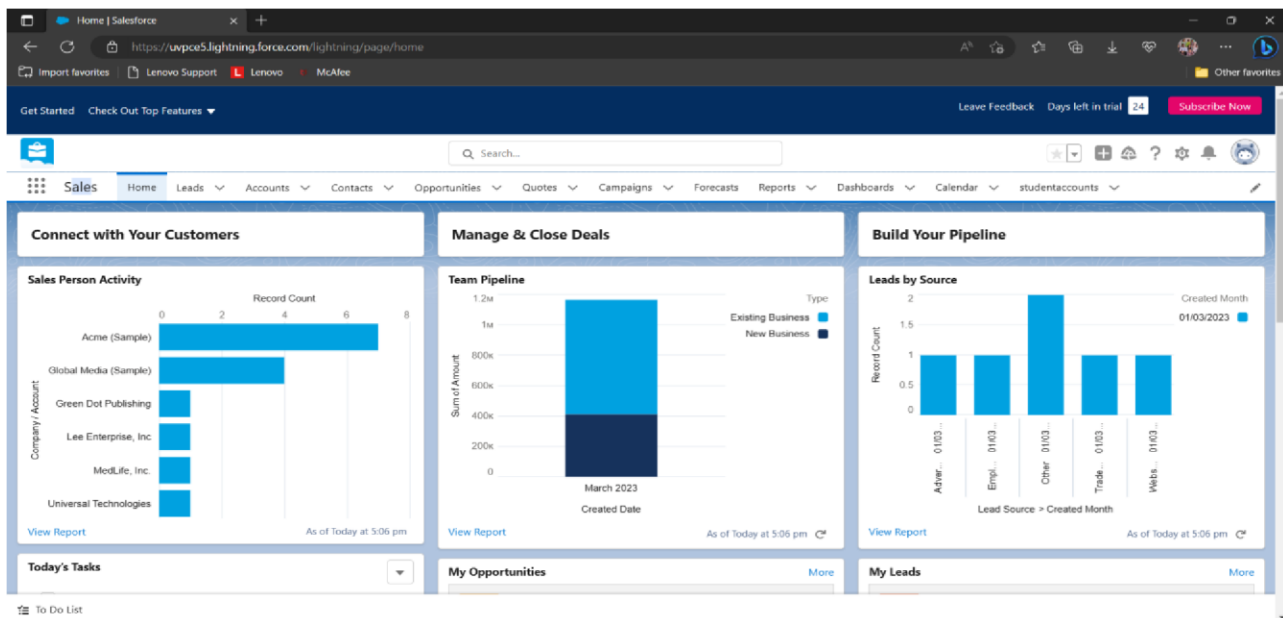
No Service Level Agreement provided in standard contract.

Data centre reliability has been questioned and several major interruptions in service have been widely publicized.

Users can also lose a personal touch as in the process of automation.

7. Configuration steps:-

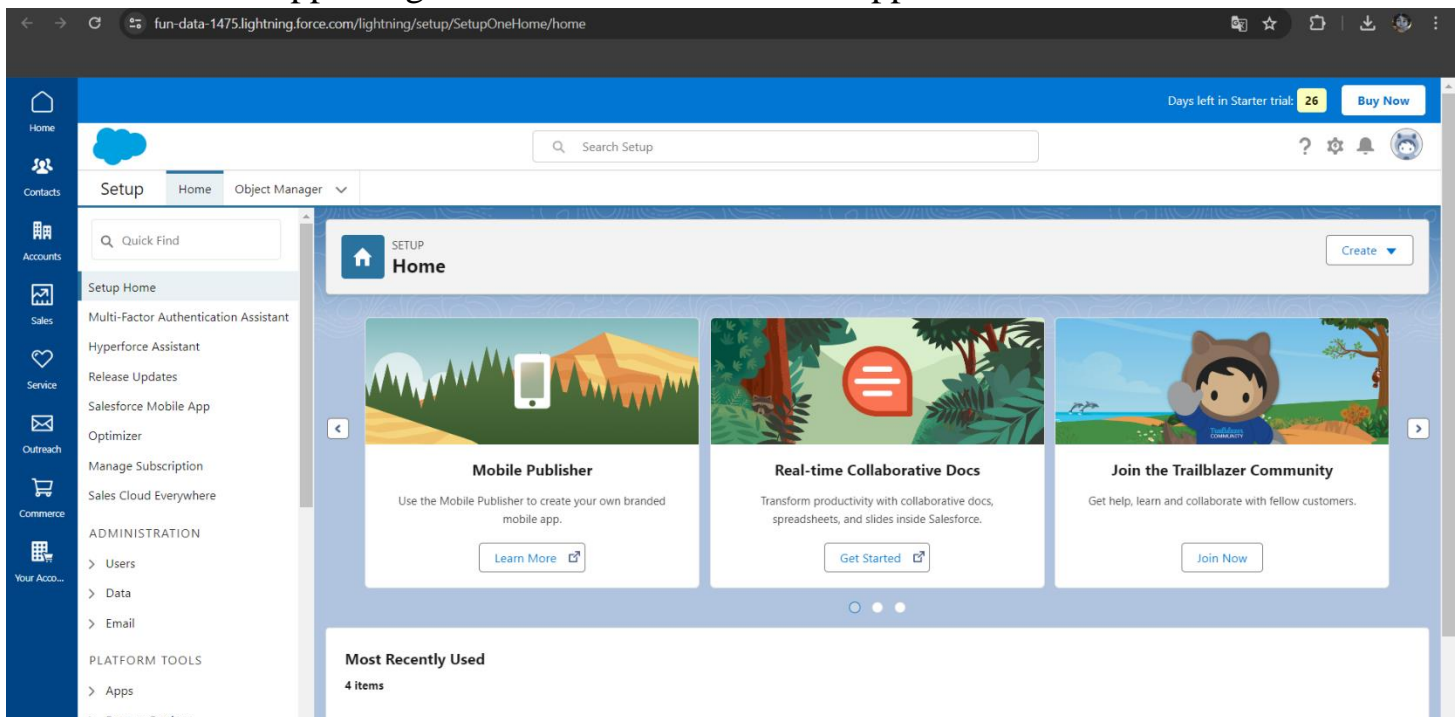
1. GO to : [Login | Salesforce](#)
2. Click on Try for Free and Create your account.
3. Click on Login and enter your credentials.



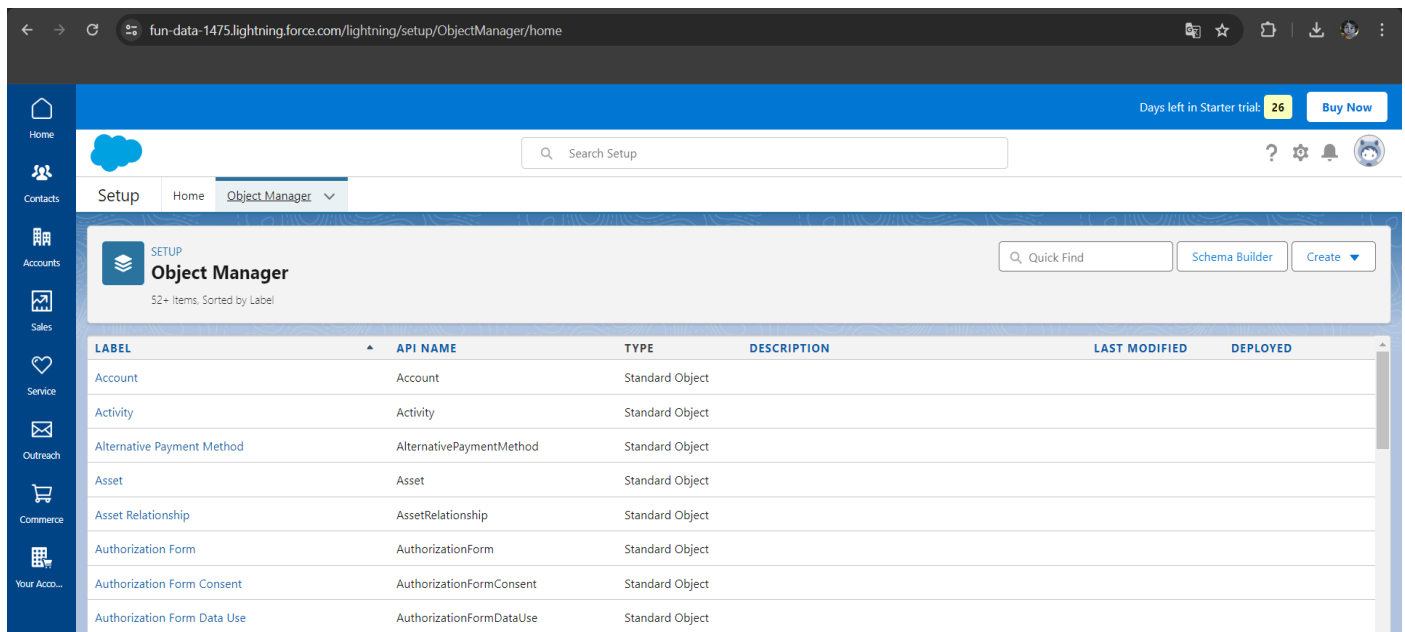
❖ Build a Custom Object:

Let's start by creating a custom object, student: to store information about the students.

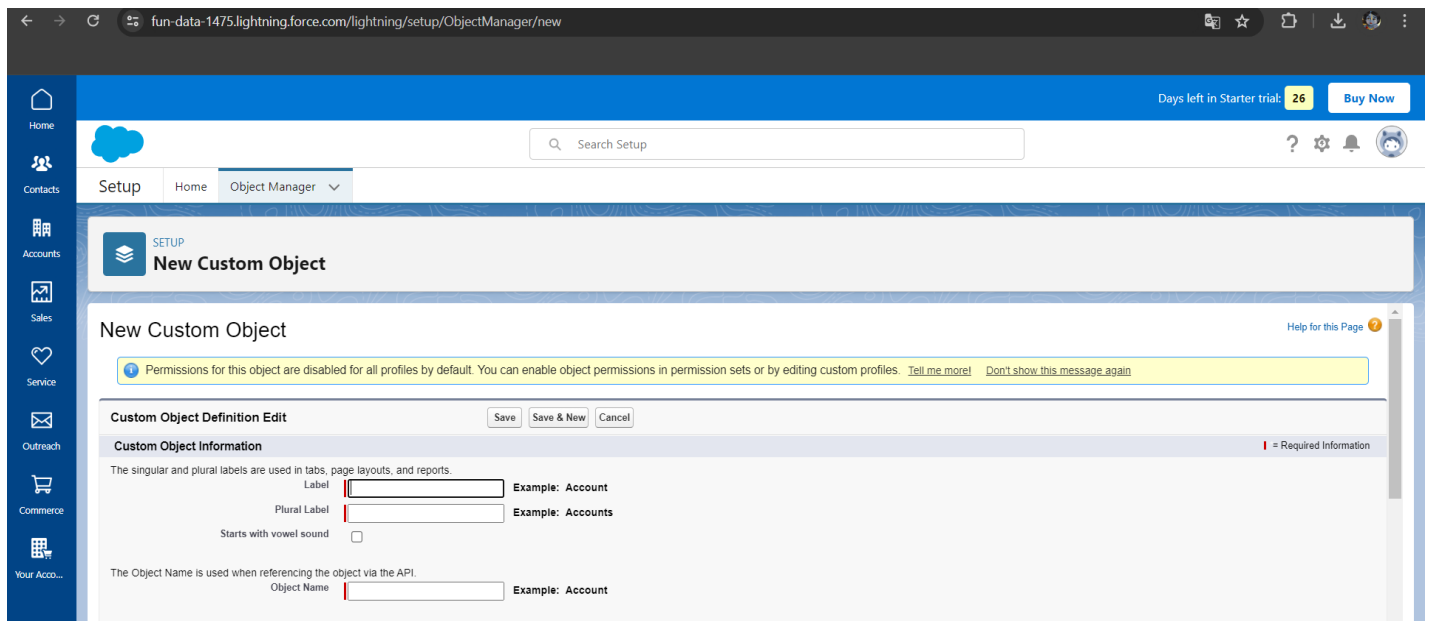
1. Click on app manger then Create new Custom app



2. Click the Object Manager tab next to Home. It Shows list of all the objects.



3. Click Create and select Custom Object.



4. Create an object follows:

- Label: Student
- Plural Label: Students
- Object Name: Students
- Record Name: Student Name
- Data Type: Auto Number
- Display Format: 1-{0}

- Starting value = 1
- Under Optional features, select all
- Under object creation option(available only when a custom object is first created), select Launch New Custom Tab Wizard after saving this custom object.

New Custom Object

Permissions for this object are disabled for all profiles by default. You can enable object permissions in permission sets or by editing custom profiles. [Tell me more!](#) [Don't show this message again](#)

Custom Object Definition Edit Save Save & New Cancel

Custom Object Information

The singular and plural labels are used in tabs, page layouts, and reports.

Label **Example: Account**

Plural Label **Example: Accounts**

Starts with vowel sound ☐

The Object Name is used when referencing the object via the API.

Object Name **Example: Account**

Description

Context-Sensitive Help Setting ☒ Open the standard Salesforce.com Help & Training window
☐ Open a window using a Visualforce page

Make a Custom Tab.

Note: If the tab wizard didn't automatically launch, that's Ok. Enter Tabs in quick find and select tabs. In the custom object tabs section.

Context-Sensitive Help Setting ☒ Open the standard Salesforce.com Help & Training window
☐ Open a window using a Visualforce page

Content Name

Enter Record Name Label and Format

The Record Name appears in page layouts, key lists, related lists, lookups, and search results. For example, the Record Name for Account is "Account Name" and for Case it is "Case Number". Note that the Record Name field is always called "Name" when referenced via the API.

Record Name **Example: Account Name**

Data Type **Example: A-00000**

Display Format **Example: A-00000 What is This?**

Starting Number

Optional Features

☒ Allow Reports
☒ Allow Activities
☒ Track Field History
☐ Enable Licensing

Object Classification

When these settings are enabled, this object is classified as an Enterprise Application object. When these settings are disabled, this object is classified as a Light Application object. [Learn more.](#)

☒ Allow Sharing
☒ Allow Bulk API Access
☒ Allow Streaming API Access

Deployment Status

☐ In Development
☒ Deployed

Search Status

When this setting is enabled, your users can find records of this object type when they search. [Learn more.](#)

☐ Allow Search

Object Creation Options (Available only when custom object is first created)

☐ Add Notes and Attachments related list to default page layout

Save Save & New Cancel

Click new.

1. For Object, select Student.
2. Click Tab style and choose any image (we choose the laptop). Click Next, Next.

Get Started Check Out Top Features

Leave Feedback Days left in trial 23 Subscribe Now

Setup Home Object Manager

Quick Find

Setup Home
Service Setup Assistant
Multi-Factor Authentication Assistant
Release Updates
Salesforce Mobile App
Lightning Usage
Optimizer
Manage Subscription

ADMINISTRATION
> Users
> Data
> Email

PLATFORM TOOLS
> Apps
> Feature Settings
> Einstein

SETUP Tabs

New Custom Object Tab

Step 1: Enter the Details Step 1 of 3

Choose the custom object for this new custom tab. Fill in other details.

Select an existing custom object or create a new custom object now

Object Student

Tab Style Desktop

(Optional) Choose a Home Page Custom Link to show as a splash page the first time your users click on this tab.

Splash Page Custom Link --None--

Enter a short description.

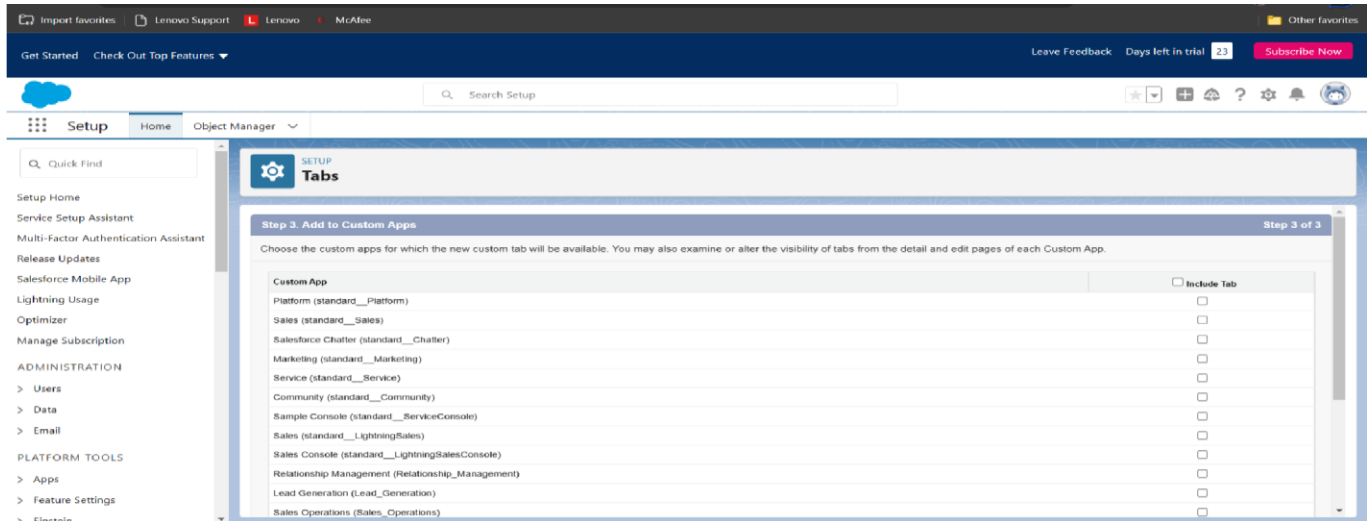
Description

Apply one tab visibility to all profiles (Default On)
Apply a different tab visibility for each profile

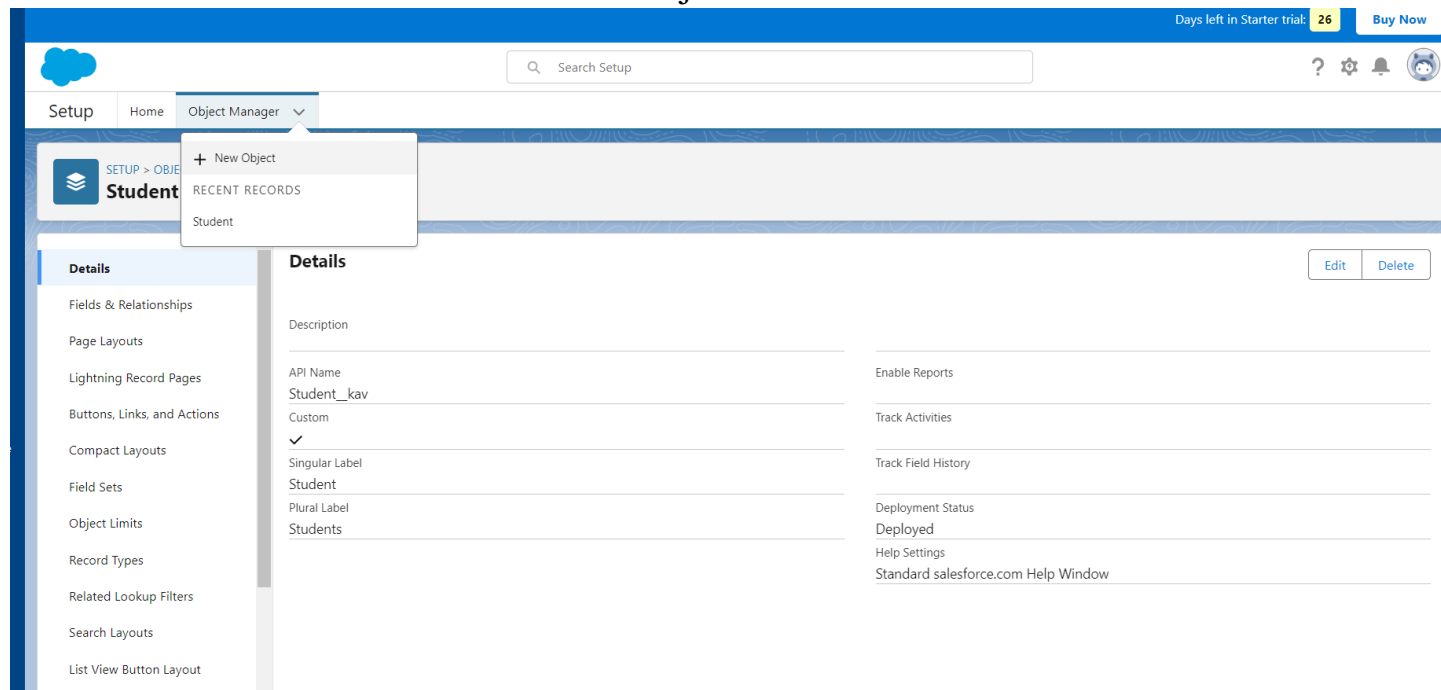
Profile	Tab Visibility
Contract Manager	Default On
CPQ Integration User	Default On
End User	Default On
Executive Sponsor	Default On
Identity User	Default On
Marketing User	Default On
Minimum Access - Salesforce	Default On
Read Only	Default On
Solution Manager	Default On
Standard User	Default On
System Administrator	Default On

Previous Next Cancel

3. Uncheck all the ticks. In this step we need to choose application for which we have to add object in. As we have not created application yet, we all add it later.



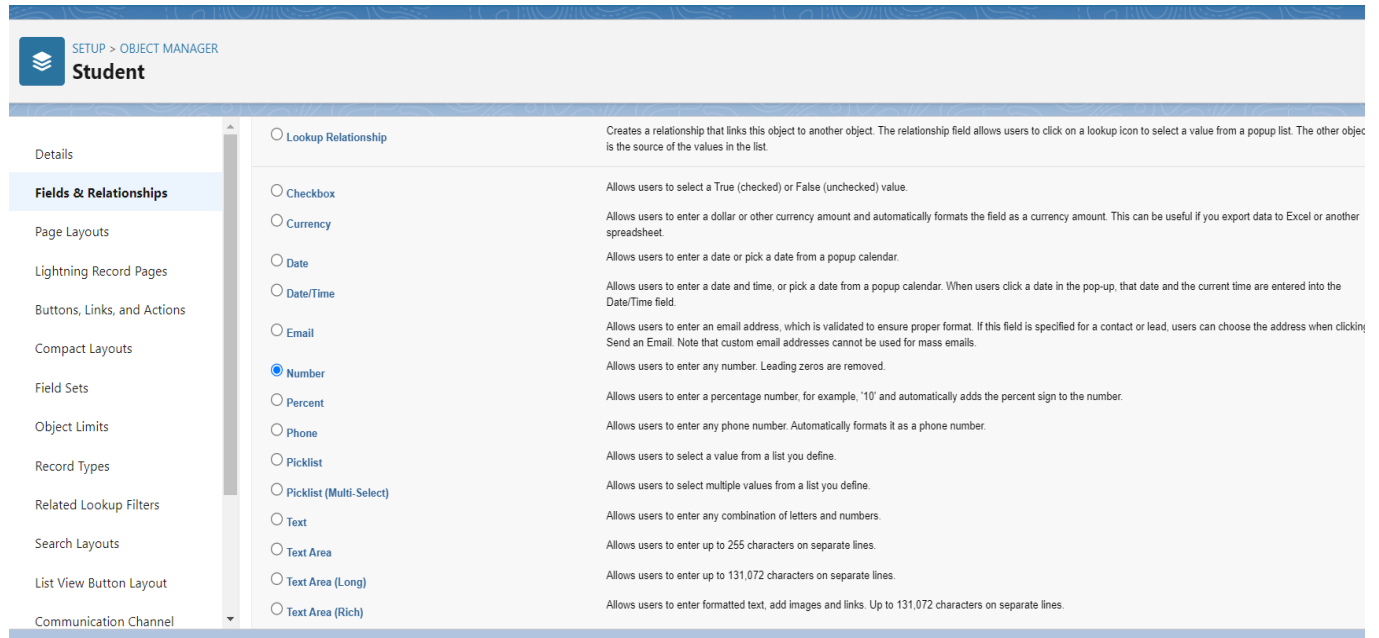
4. Click save. Now we have our custom object and a tab.



❖ Create the Custom Field:

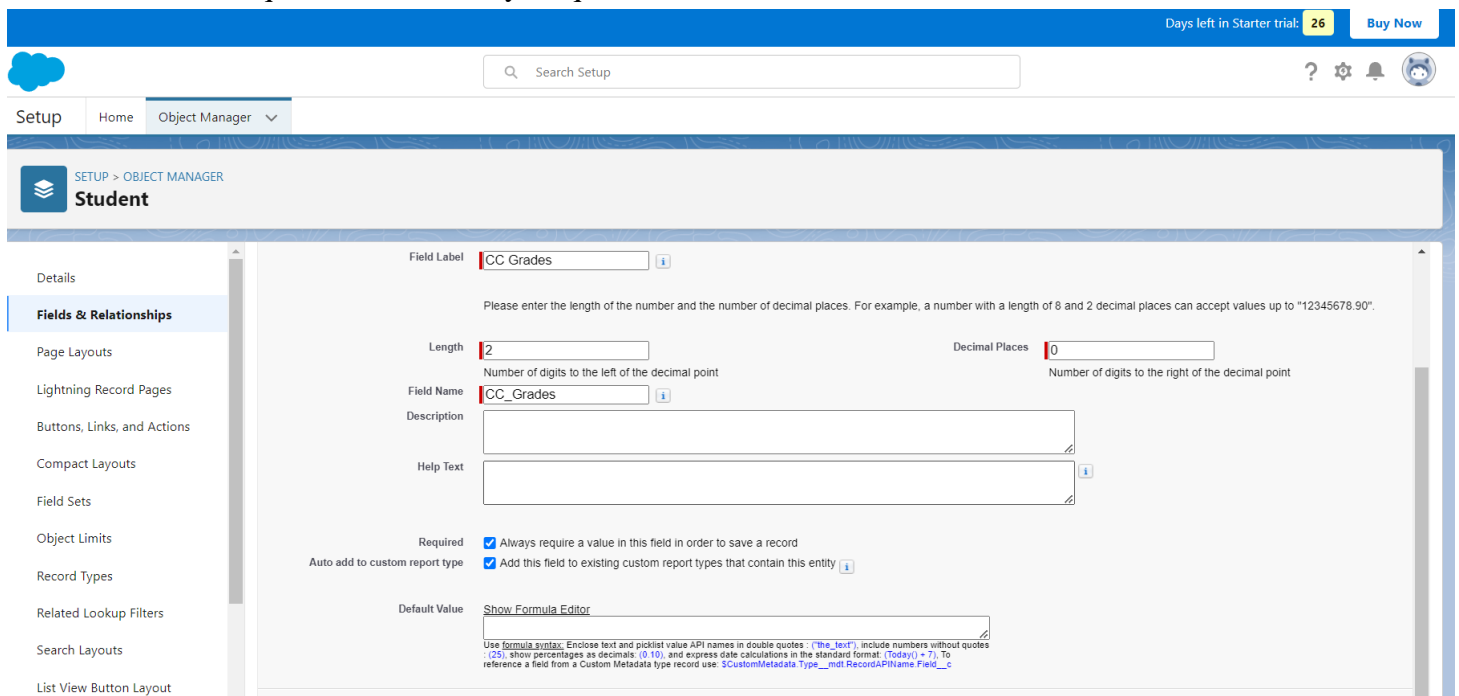
First, we all create marks field.

1. Click Fields & Relationships in the sidebar, and then click New.
2. Select Number and click next.

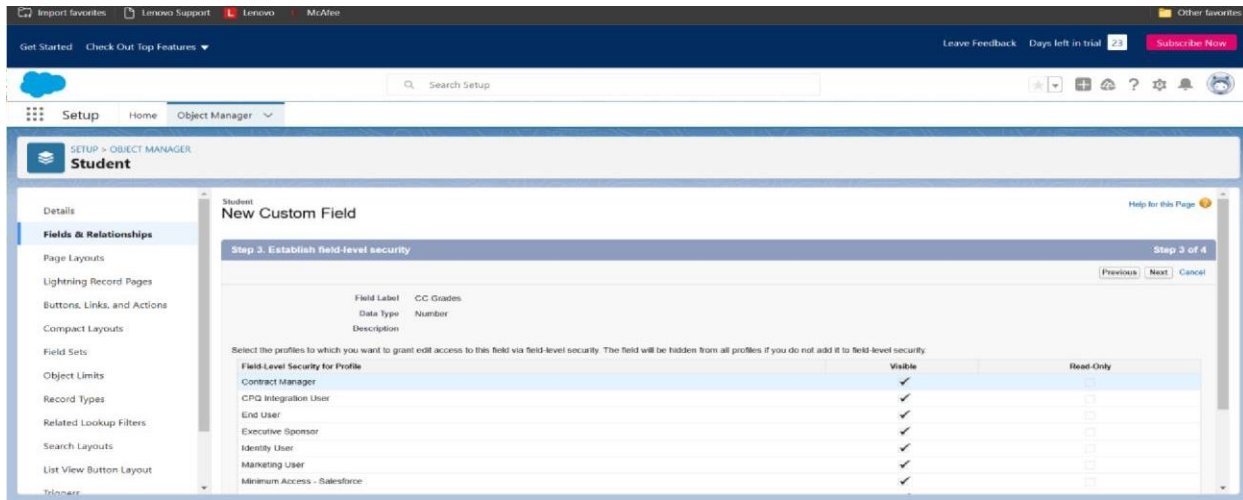


3. Define the field as follows:

- Field Label: CC Grades
- Length: 2
- At Required, select Always require a value in this field in order to save a record.



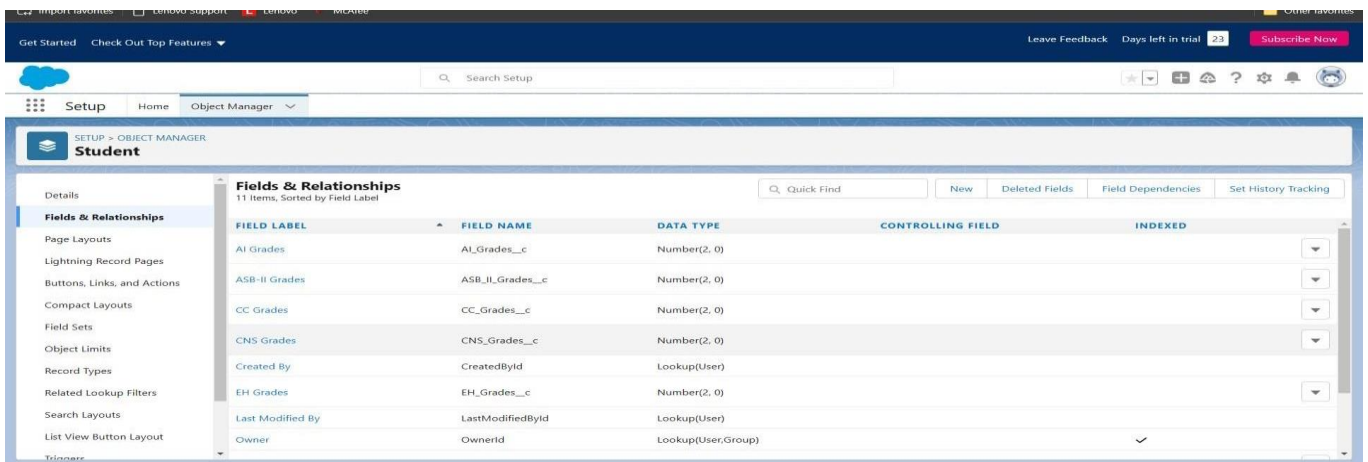
4. Leave everything else as is and click Next, Next and Save.



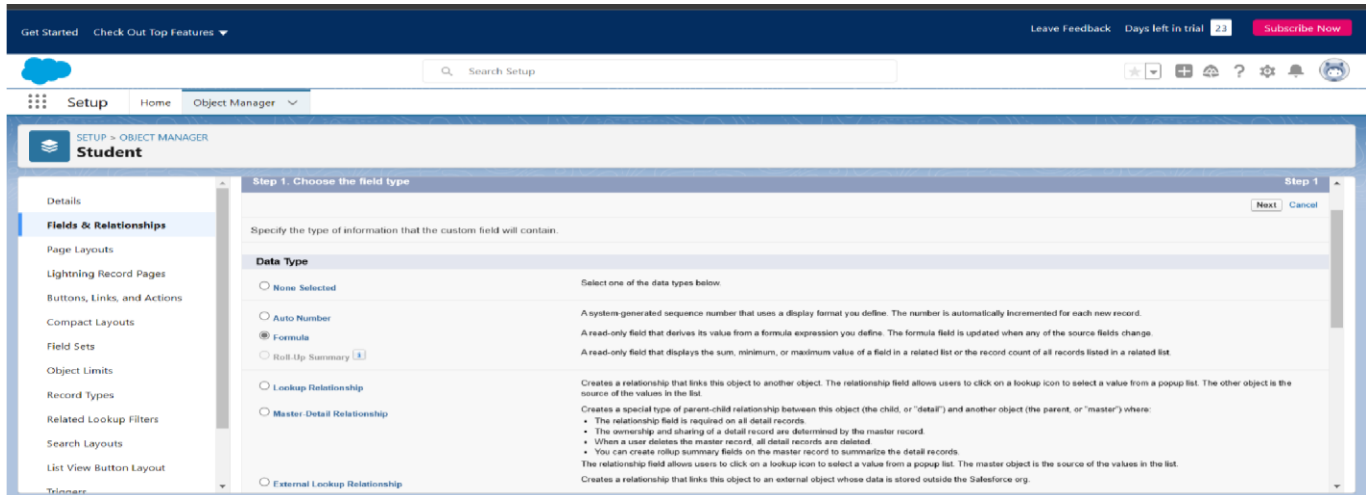
5. Similarly, Create fields as

- TOC Grades
- AI Grades
- ASB-II Grades
- EH Grades
- CNS Grades
-
- UI/UX Grades

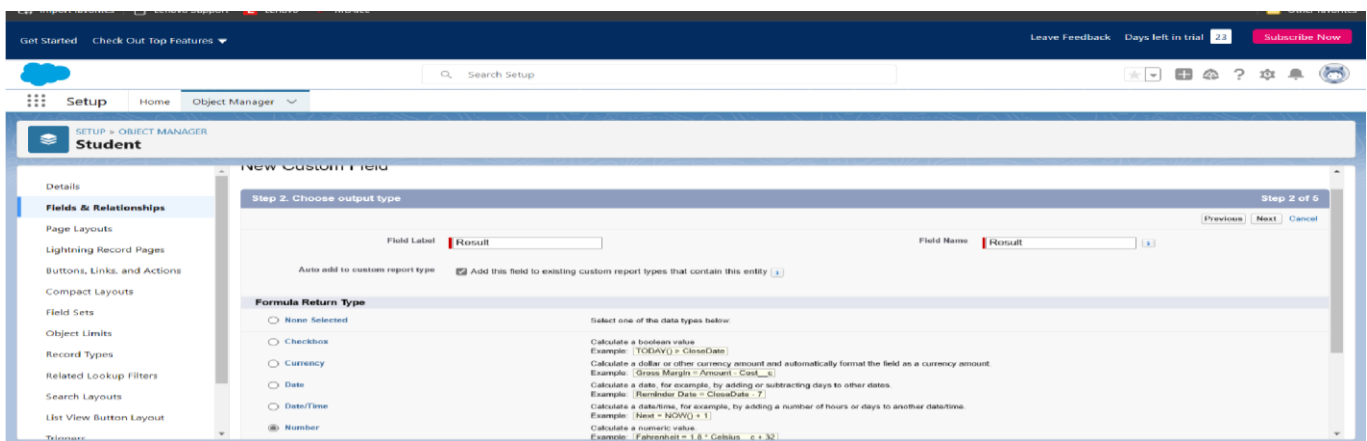
❖ **Create the Custom Field for Result:**



1. In the Fields & Relationships section, click New.
2. Select formula data type click next.



3. Select return type as number & label it as result and click next.



4. Insert the marks field from insert Field menu and between each field insert operator from insert operator menu.

Setup Home Object Manager

SETUP > OBJECT MANAGER
Student

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

List View Button Layout

Communication Channel

Student

New Custom Field

Help for this Page

Step 3. Enter formula

Previous Next Cancel

Enter your formula and click Check Syntax to check for errors. Click the Advanced Formula subtab to use additional fields, operators, and functions.

Example: `Fahrenheit = 1.8 * Celsius__c + 32` [More Examples...](#)

Simple Formula Advanced Formula

Select Field Type Insert Field

Student -- Insert Merge Field -- Insert Operator

Result (Number) =

`Alt_Grades__c + CC_Grades__c + CNS_Grades__c + EH_Grades__c + TOC_Grades__c + Grades__c`

Quick Tips

- Getting Started
- Operators & Functions

Step 4. Establish field-level security

Previous

Field Label	Result
Data Type	Formula
Field Name	Result
Description	

Select the profiles to which you want to grant edit access to this field via field-level security. The field will be hidden from all profiles if you do not add it to field-level security.

Field-Level Security for Profile	Visible	Read-Only
Contract Manager	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Marketing User	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Minimum Access - Salesforce	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
SalesforceIQ Integration User	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Sales Insights Integration User	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Solution Manager	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Standard User	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
System Administrator	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Relationships

Pages

Field Actions

Filters

Layout

Student

New Custom Field

Help

Step 5. Add to Article Type layout

Previous

Save & New

S

Field Label	Result
Data Type	Formula
Field Name	Result
Description	

Do you want to include this custom field in the layout for the article type? The field will be added as the last field in the first section.

To change the location of this field on the page, you will need to customize the layout.

<input checked="" type="checkbox"/> Add Field	Page Layout Name
<input checked="" type="checkbox"/>	Knowledge Layout

When finished, click Save & New to create more custom fields, or click Save if you are done.

Previous

Save & New

S

1. Create the Custom Field Student Name, Enrollment No, Branch, Batch, Email: Define the field “Student Name “as follows:

- Field type: Text
 - Field Label: Student Name
 - Length: 20
 - At Required, select Always require a value in this field in order to save a record.
- Define the field “Enrollment No” as follows:
- Field type: Number
 - Field Label: Enrollment No
 - Length: 11
 - At Required, select Always require a value in this field in order to save a record.
 - At Unique, do not allow duplicate values.

Define the field “E-mail” as follows:

- Field type: E-mail
- Field Label: E-mail
- At Required, select Always require a value in this field in order to save a record.
- At Unique, do not allow duplicate values.

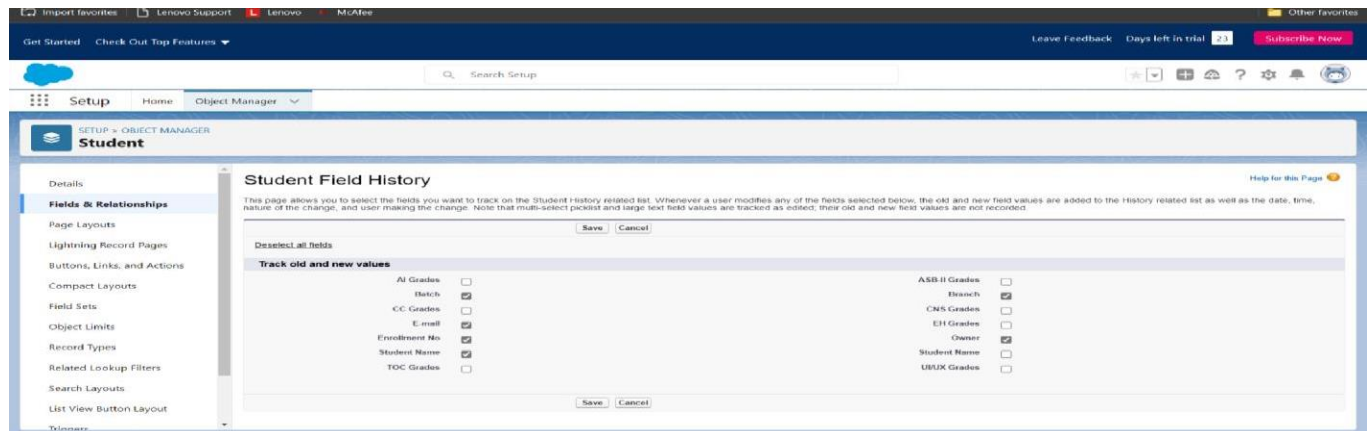
Define the field “Branch” as follows:

- Field type: Picklist ➤ Field Label: Branch
- Values: Select Enter values, with each value separated by a new line
- At Required, select Always require a value in this field in order to save a record.

Define the field “Batch” as follows:

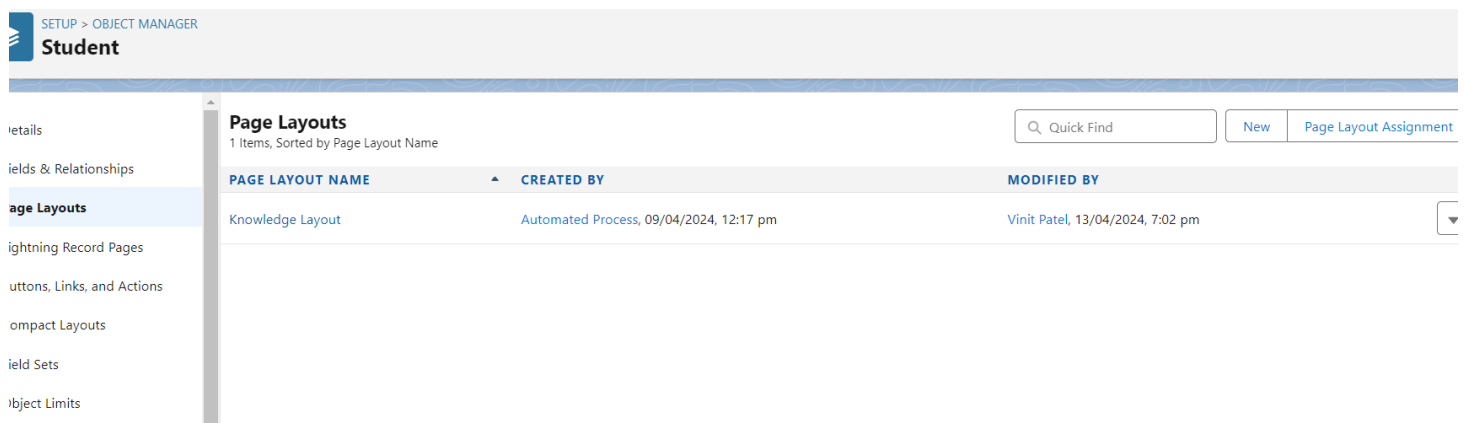
- Field type: Picklist
- Field Label: Batch
- Values: Select Enter values, with each value separated by a new line
- At Required, select Always require a value in this field in order to save a record.

2. Choose layout and choose field that you want to track. Click Save.

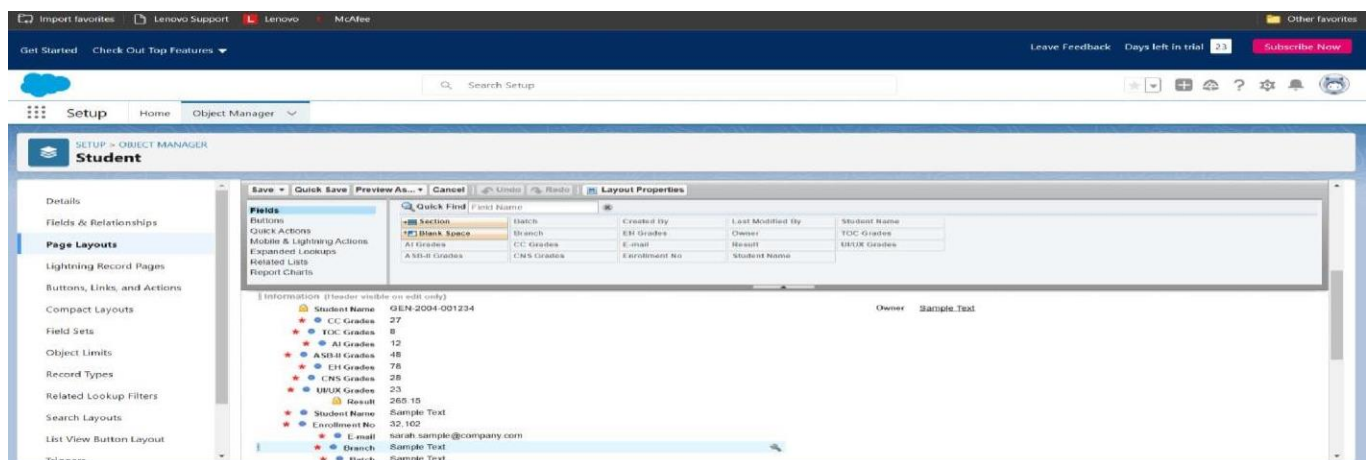


❖ Page Layout for the object student:

1. Click Page layout in the sidebar and choose layout.



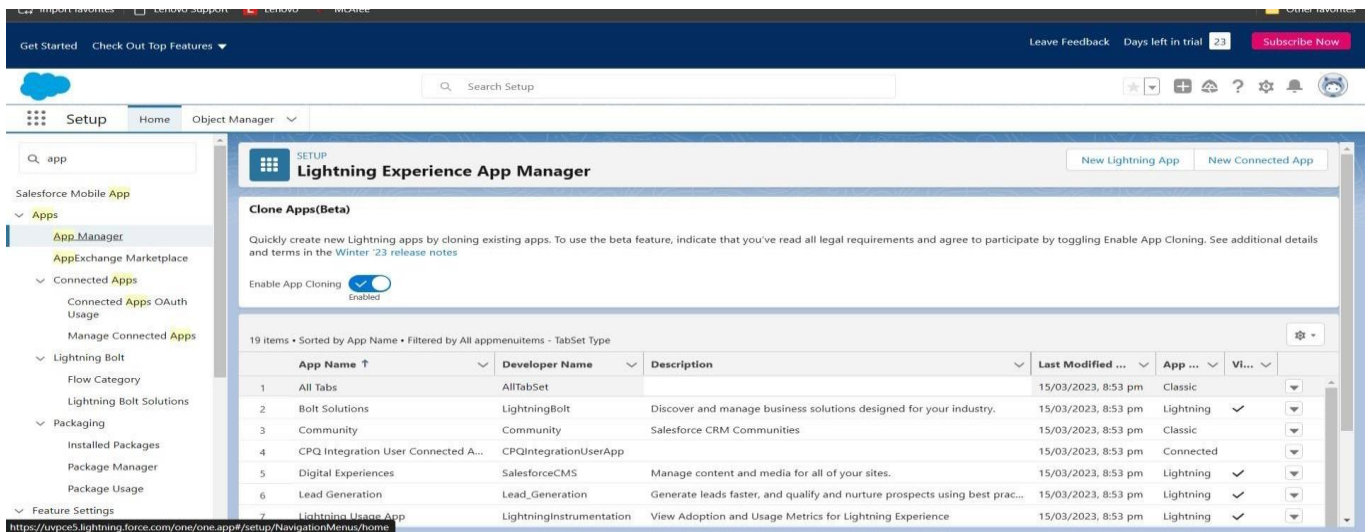
2. Adjust the fields in the way you want to show to the users.



❖ Build a Custom App:

1. In Setup, click the Home tab.

2. Enter App Manager in the Quick Find and select App Manager.



3. Click New Lightning App.

4. Complete the New Lightning App wizard as follows:

➤ App Details & Branding:

1. App Name : Internal_Result
2. Description: Provides result for the internal examination.
3. Click Next.

App Details & Branding

Give your Lightning app a name and description. Upload an image and choose the highlight color for its navigation bar.


App Details

* App Name ⓘ
Internal Result

* Developer Name ⓘ
Vinit Patel

Description ⓘ
Provides result for the internal examination.

App Branding

Image ⓘ


Primary Color Hex Value ⓘ
#70EB12

Org Theme Options
☐ Use the app's image and color instead of the org's custom theme

New Lightning App

App Options

Navigation and Form Factor 1

* Navigation Style

- ☒ Standard navigation
☐ Console navigation

* Supported Form Factors

- ☒ Desktop and phone
☐ Desktop
☐ Phone

Setup and Personalization 1

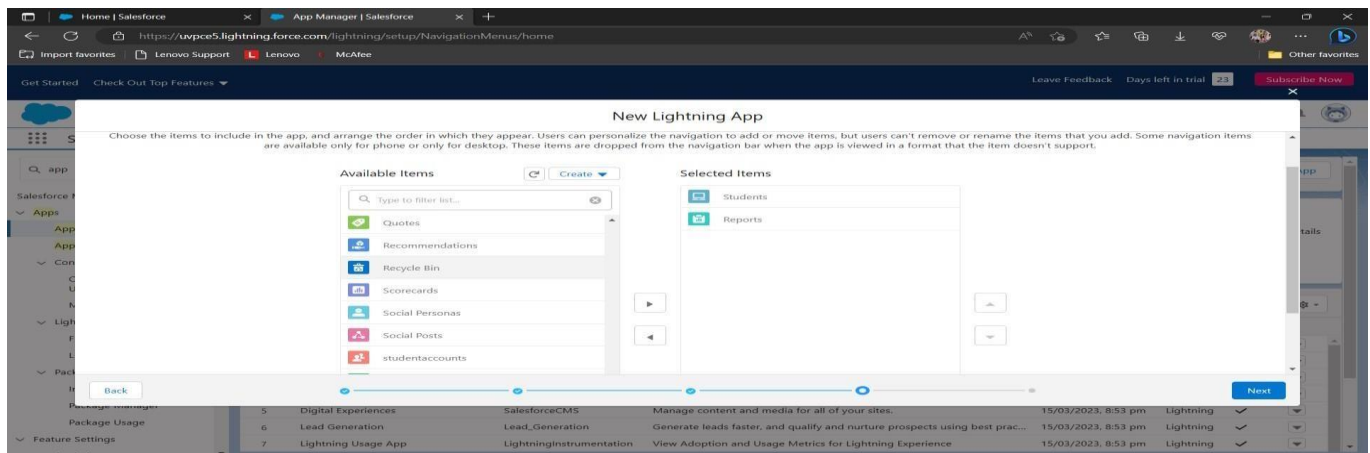
App Personalization Settings

- ☐ Disable end user personalization of nav items in this app
☐ Disable temporary tabs for items outside of this app
☐ Use Omni-Channel sidebar

5. Click next on the Next two screens(App Options and Utility Items).

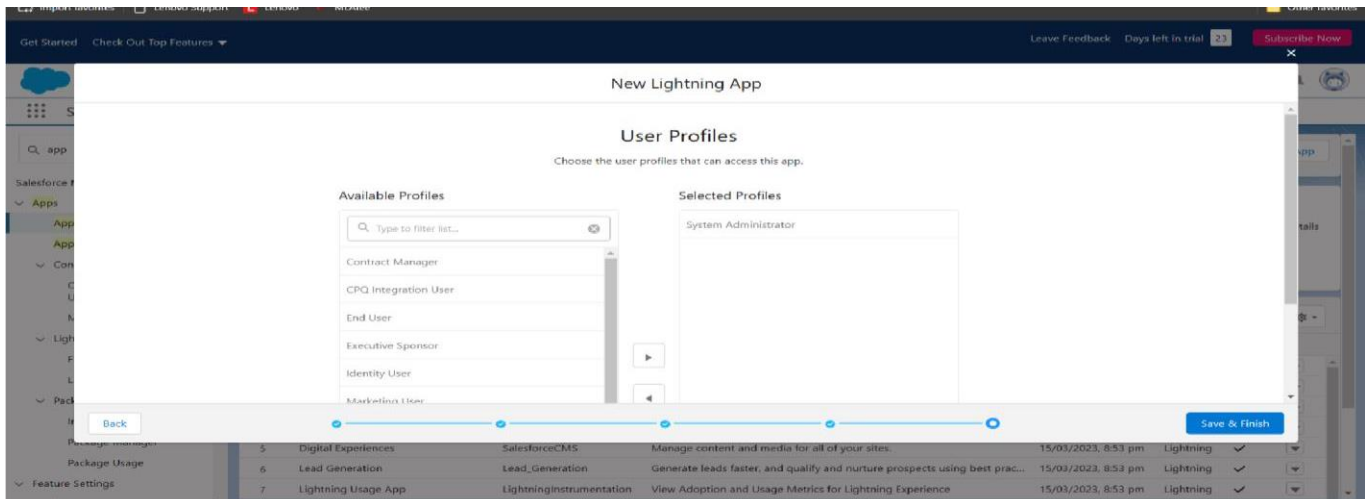
6. In Navigation Items:

- Select the students item and then click to move it to Selected items.
- Do the same with the Reports item. ➤ Click Next.



7. Assign to User Profiles.

- Select the System Administrator profile, click to move it to selected Profiles.
- Click Save & Finish.



❖ Create New Students:

1. First, let's open up our new **Internal_Result** app. Click the App Launcher and select **Internal_Result**. There are two tabs in your **Internal_Result** app: **Students** and **Reports**.

The top screenshot displays the Salesforce Lightning Experience App Manager interface. The left sidebar shows the navigation menu with 'Setup' selected. The main content area shows the 'Lightning Experience App Manager' page, which includes a table of installed apps. The table has columns for App Name, Developer Name, Description, Last Modified, App Type, and Visibility. The bottom screenshot shows the 'Internal Result' page with a 'Students' list view. The list is currently empty, and a message states: 'You haven't viewed any Students recently. Try switching list views.'

App Name	Developer Name	Description	Last Modified	App Type	Visibility
1 All Tabs	AllTabSet		15/03/2023, 8:53 pm	Classic	
2 Bolt Solutions	LightningBolt	Discover and manage business solutions designed for your industry.	15/03/2023, 8:53 pm	Lightning	✓
3 Community	Community	Salesforce CRM Communities	15/03/2023, 8:53 pm	Classic	
4 CPQ Integration User Connected A...	CPQIntegrationUserApp		15/03/2023, 8:53 pm	Connected	
5 Digital Experiences	SalesforceCMS	Manage content and media for all of your sites.	15/03/2023, 8:53 pm	Lightning	✓
6 Internal Result	Jigarsinh_Vihol	Provides result for the Internal Examination.	23/03/2023, 4:58 am	Lightning	✓
7 Lead Generation	Lead_Generation	Generate leads faster, and qualify and nurture prospects using best pract...	15/03/2023, 8:53 pm	Lightning	✓

2. Complete the form and Click Save.

Information

Student Name: Owner: NIKHARKUMAR SENDHAV

* Student Name: Jigarsinh Vihol

* E-mail: jigarsinhvihol20@gnu.ac.in

* Enrollment No: 20,01,20,11,177

* Branch: CE

* Batch: AB6

* AI Grades: 15

* TOC Grades: 16

Cancel Save & New Save

1-2 | Salesforce Student | Salesforce

https://wpce5.lightning.force.com/lightning/r/Student__c/a042w00000zIFYSAA2/view

Import favorites Lenovo Support Lenovo

Get Started Check Out Top Features Leave Feedback Days left in trial 3 Subscribe Now

Internal Result Students Reports

Student 1-2

New Contact Edit New Opportunity

Related Details

Student Name	1-2	Owner	NIKHARKUMAR SENDHAV
Student Name	Jigarsinh Vihol		
E-mail	jigarsinhvihol20@gnu.ac.in		
Enrollment No	20,01,20,11,177		
Branch	CE		
Batch	AB6		
AI Grades	15		
TOC Grades	16		
CC Grades	13		
EH Grades	12		
CNS Grades	18		
UI/UX Grades	19		
ASB-II Grades	20		
Result	80.71		
Average Grades	16.14		
Created By	NIKHARKUMAR SENDHAV, 12/04/2023, 3:14	Last Modified By	NIKHARKUMAR SENDHAV, 12/04/2023, 3:14

Activity

Filters: All time • All activities • All types

Refresh • Expand All • View All

Upcoming & Overdue

No activities to show.

Get started by sending an email, scheduling a task, and more.

No past activity. Past meetings and tasks marked as done show up here.

3. If you enter same E-mail or same Enrollment Number or Enrollment Exceeding limit of 11, or Keeping any field Empty it will show error.

Information

Student Name: Owner: NIKHARKUMAR SENDHAV

* Student Name: Sendhav Nikhar

* E-mail: jigarsinhvihol20@gnu.ac.in

* Enrollment No: 20,01,20,11,177

* Branch: CE

* Batch: AB6

* AI Grades:

* TOC Grades:

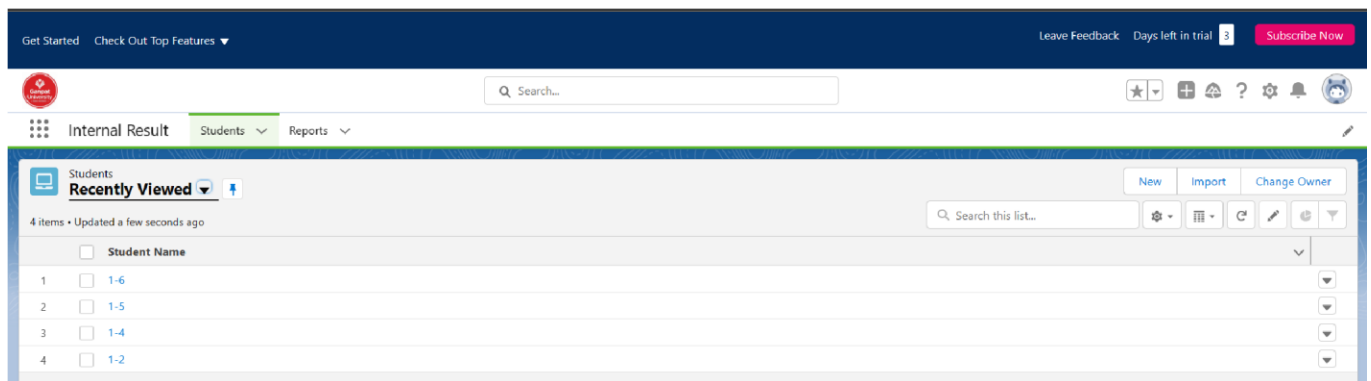
* CC Grades: 14

Cancel Save & New Save

We hit a snag.

Review the errors on this page.

- duplicate value found: Enrollment_No__c duplicates value on record with id: a042w00000zIFYS, E_mail__c duplicates value on record with id: a042w00000zIFYS



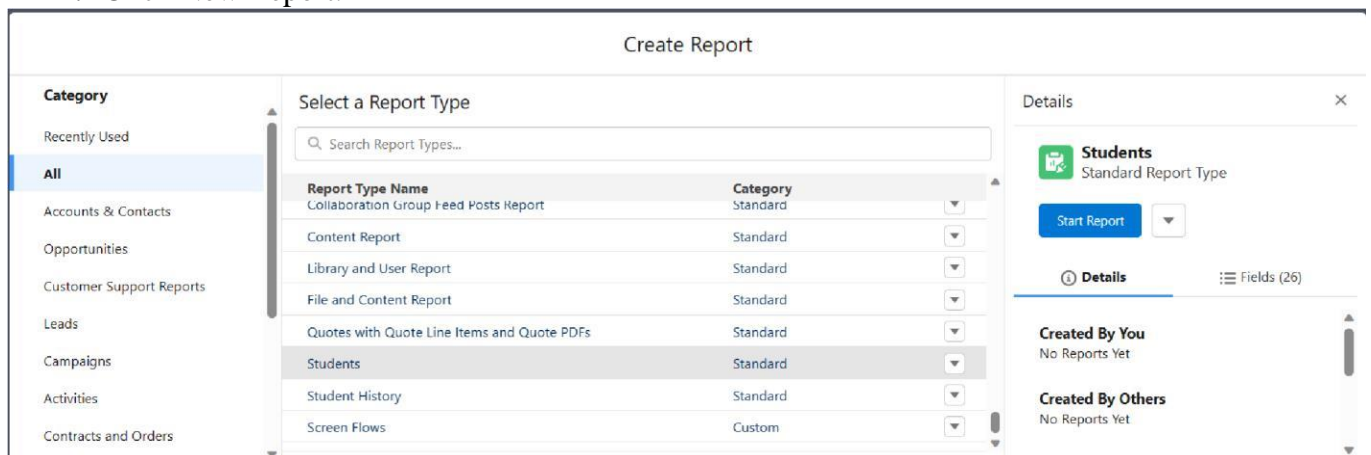
❖ Make a Student Report:

Reports in Salesforce help you keep track of important data. You can also translate them into charts to show visualizations of your data.

For, Result stand, let's create a report that shows us all student, organized by result.

1. Click the Reports tab.

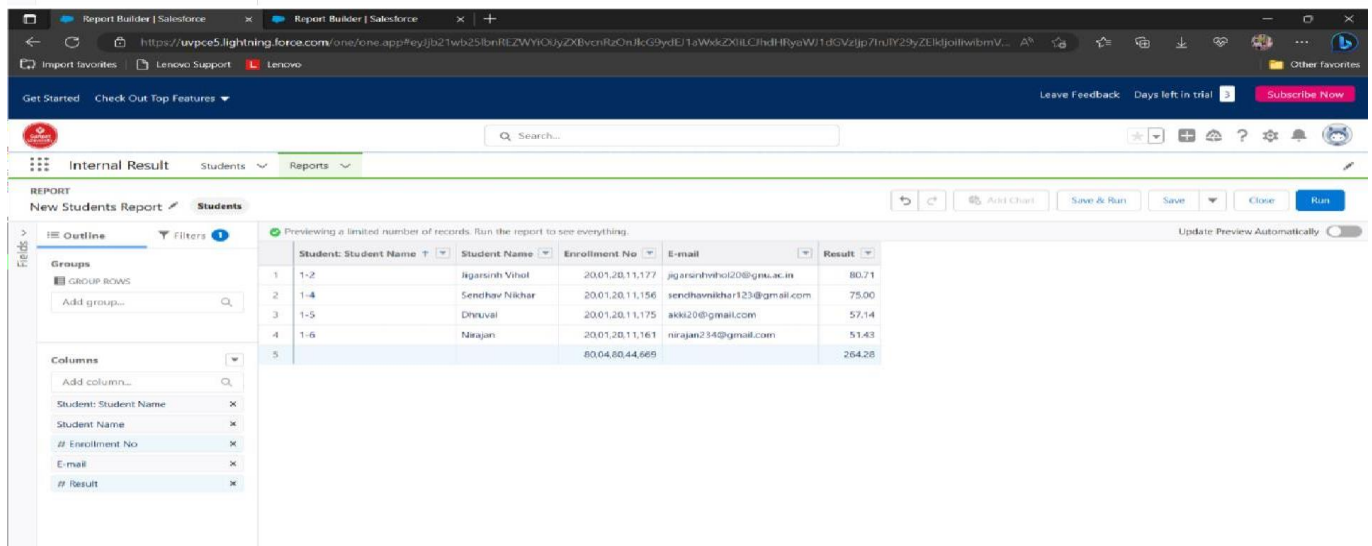
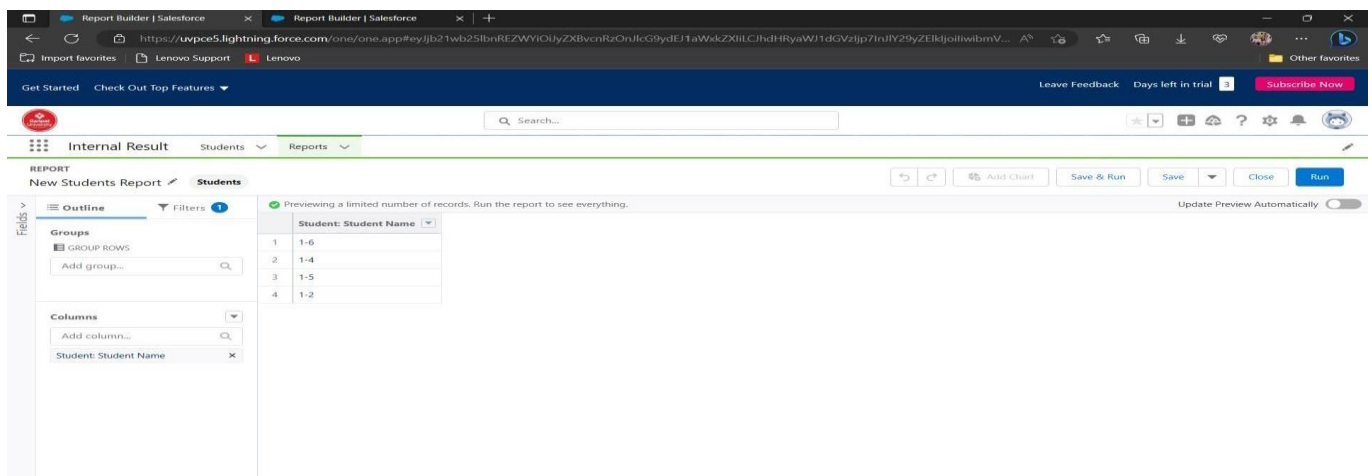
2. Click New Report.



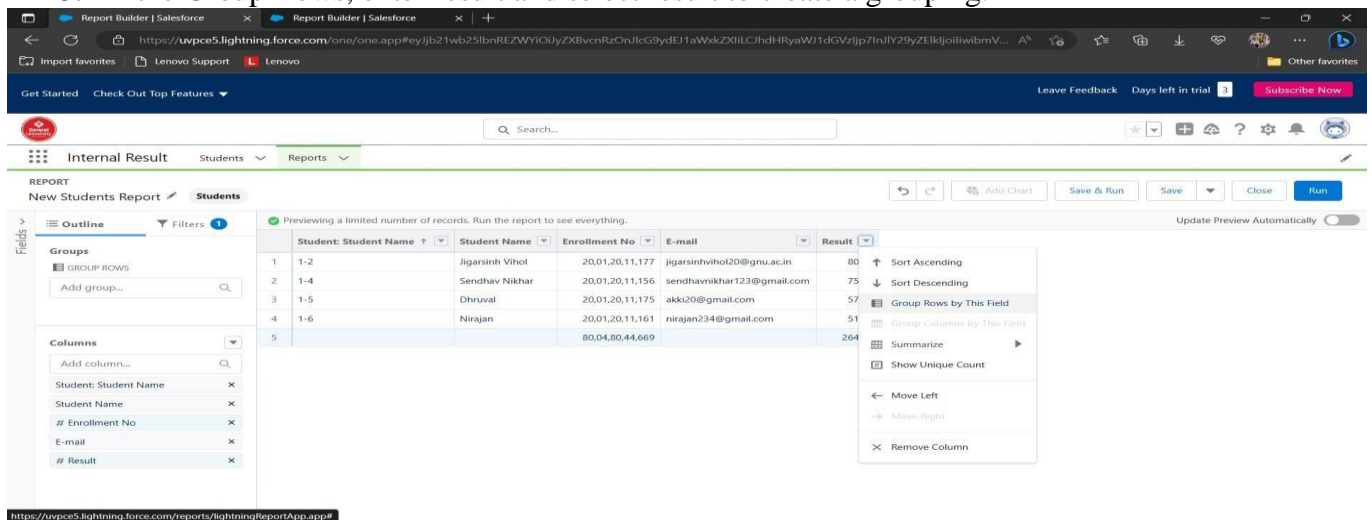
3. In the Search Report Types, Enter Students and select Students.

4. Click Continue.

5. Enter all the columns.



6. In the Group Rows, enter result and select result to create a grouping.



7. Enable Update Preview Automatically in the upper-right side of the Report Builder.

8. Click Save and save the report as

Follows: Report Name: Students Report
Description: show report of the result.

Save Report

Report Name
Students_Report

Report Unique Name
mid_exam

Report Description

Cancel Save

Report Builder | Salesforce

https://vfpce5.lightning.force.com/lightning/r/Report/0002w00000SwZmEAI/edit

Get Started Check Out Top Features

Internal Result Students Reports

REPORT: Students_Report Students

Previewing a limited number of records. Run the report to see everything.

Outline

Groups

- GROUP ROWS
- Add group...
- Result

GROUP COLUMNS

- Add group...

Columns

- Add column...
- Student: Student Name
- Student Name
- # Enrollment No
- E-mail

Result	Student: Student Name	Student Name	Enrollment No	E-mail
51.43 (1)	1-6	Nirajan	20,01,20,11,161	nirajan234@gmail.com
Subtotal				
57.14 (1)	1-5	Dhruval	20,01,20,11,175	akk420@gmail.com
Subtotal				
75.00 (1)	1-4	Sendhav Nikhar	20,01,20,11,156	sendhavnikhar123@gmail.com
Subtotal				
80.71 (1)	1-2	Jigarsinh Vilhot	20,01,20,11,177	jigarsinhvilhot20@gmail.com
Subtotal				
Total (4)				

Row Counts Detail Rows Subtotals Grand Total

9. Click Save and save the report as follows: Report Name: Students Report Description: Show report of the result.

