# ADEWALE ADEPOJU

IT Consultant

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### Summary

I am a dedicated and motivated IT Consultant with extensive experience supporting businesses and organizations. My proficiency lies in developing and implementing scalable IT solutions, with a significant background as a structured voice and data cabling solutions provider. As a Field Engineer, I've installed and configured network equipment and provided exceptional customer service. I am passionate about troubleshooting and delivering effective solutions to technical issues

### **Experience**

### Mphasis Infrastructure Services

Chicago, USA

### Sr. Principal Infrastructure Associate

11/2017 - 07/2019

Infrastructure services company providing end user support

- Migrated over 1000 users to the Citrix environment
- Supported applications testing for ultimate performance
- · Designed, configured, and tested computer hardware, networking software, and operating systems
- Planned, coordinated, and implemented network security measures

Kraft Heinz Company

**USA** 

#### Information Technology (ITO) Contractor

05/2017 - 11/2017

Multinational food company

- Cleaned up tickets in Remedy and SM9 systems
- Troubleshot users' laptops and replaced failed hardware

### Field Nation/Onforce/Work-market Job Platform

**USA** 

#### Field Engineer/ Consultant

02/2014 - 11/2020

Job platform providing technical service jobs

- Installed and configured several registers and self-Checkout Equipment
- · Performed repairs, replacements, installation, and configurations of POS equipment
- Installed and configured ATMs and network equipment

### Education

Westwood College - Chicago Loop

Chicago, USA

Bachelor of Applied Science (B.A.SC)

08/2011 - 05/2014

Ibadan Polytechnic Higher National Diploma (HND)

Ibadan, Nigeria 6/1988 - 10 /1990

Rivers State University of Science and Technology

Port Harcourt, Rivers State, Nigeria

National Diploma (ND)

09/1984 - 01/1987

# Strengths



### Team Building and Communication

Adept in team building and motivation, establishing effective relationships, and excellent communication skills

## **Key Achievements**



### Citrix Environment Migration

Successfully migrated and supported thousands of users in a Citrix environment, enhancing operational efficiency

## **Skills**

Active Directory. Avaya BGP Citrix · Electrical Engineering Encryption HelpDesk IBM Microsoft Office Microsoft Power Point, Service Now Microsoft Word · Spreadsheets · Switches · Remedy · Microsoft Office 365 · Gateway · Gmail · McAfee · Routers · Python · Mysql · Visual Studio Code

## **Projects**

## Cabling & Infrastructure Projects

Various cabling and infrastructure projects in the IT industry

- Cabling & Infrastructure for US20900 Manhattan BP SotF Migration Cut-Over project
- Cabling and installation for Long John Silver new store
- Cabling and installation for Starbucks new store